

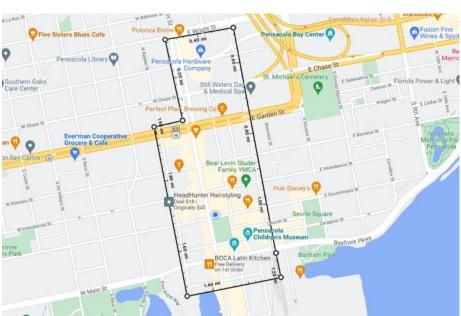


Bird Proposed Action Plan



After talking with City and Community Leaders, we feel the following steps will address concerns and incorporate recommendations from Baptist Health and Pensacola DIB.





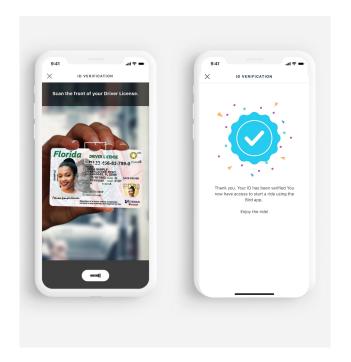
Addressing underage users





ID Verification

Real-time age verification requires riders to take a photo of their ID





Safe Start

Activated prior to starting a ride to discourage riding under the influence by prompting the rider to enter a keyword correctly.

If they fail to do so - they will **not** be able to unlock the scooter.

Live from 10pm - 5am.

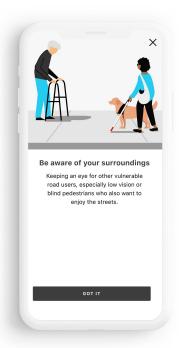


Bird Leads on Safety Education

Innovative offerings like Helmet Selfie and Beginner Mode



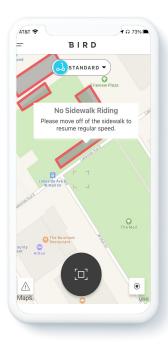
Mandatory Safety Quizzes, Local Rules & Notifications



Community Mode reporting tool for non-riders



Decisive Action & Warnings for unsafe behavior





Thank you

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