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**Sent:** Tuesday, July 17, 2018 3:19 PM  
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**Subject:** Re: Old East Hill July update

Hello Mr. Terhaar!

Thank you so much for your response; I really appreciate you taking the time to share your perspectives. I have concerns about some of the points that you have made but please know that when sharing my perspective and asking you for clarification on your points that I am speaking in the most respectful tone.

You said that:

1. This issue has brought forward an important clarification that needs to be made in the code
  - Will this clarification happen for the whole city?
2. An animal hospital has to have an area to take animals in their care to move around for a little while as well as use the bathroom
  - The issue really isn't with the Animal Hospital taking animals in their care outside. The majority of the problems are coming from the boarding side (Pensacola Pet Resort Too) because these are the dogs that are taken out multiple times a day in larger groups and barking. We have seen 5 similar boarding facilities in the City and none have an outdoor area similar to what Dr. Hall is requesting.
  - An employee at Play and Stay on Davis (C-2) said he had been there for 8 years. Unprompted he said "when I first started working here we had 4 to 5 dogs a day coming for doggie day care. Now we have 45 to 50 a day"
  - If PPRT has grown at the same rate as Play and Stay in the last 10 years, it's easy to see why there is a problem now and why there have been no complaints about noise until the last few years.
  - If this code change goes through every new dog boarding business is going to try to open in our district because it would be the only place in the City to allow this type of use. Established businesses may also want to re-locate because of the competitive advantage allowed in such a central City location.

In 2014 there were 234 structures in our district. 72 are zoned residential and 162 are zoned C-1, C-2 (very few zoned C-3). 70% of our already small district *could* house a dog boarding business. **How do you see the outcome being anything but a major issue for current residents and compatible businesses?**

3. This area has to be fairly small and well maintained

- The current issue is not that the area is small or well maintained. I've been to the facility and the "area" is both. The concern is that Dr. Hall has stated numerous times that she needs to expand. This equates to new "areas". The language of the proposed code change places no stipulations on the number of areas, how to define the square footage of an "area", standards for maintenance, time limits, etc. Overall there is no clarification or definition of what an area is.

Thank you so much for your consideration. I've cc'd this to City Clerk so you do not have to.

Sincerely,

Amber Hoverson

OEHPOA President

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