

## Attachment 1

Subject: City of Pensacola Housing Division Public Housing Agency Annual Plan  
(FY2019-2020)

Council Meeting Date: June 13, 2019

<b>Streamlined Annual PHA Plan (HCV Only PHAs)</b>	<b>U.S. Department of Housing and Urban Development Office of Public and Indian Housing</b>	<b>OMB No. 2577-0226 Expires 02/29/2016</b>
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**Purpose.** The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families

**Applicability.** Form HUD-50075-HCV is to be completed annually by **HCV-Only PHAs**. PHAs that meet the definition of a Standard PHA, Troubled PHA, High Performer PHA, Small PHA, or Qualified PHA do not need to submit this form. Where applicable, separate Annual PHA Plan forms are available for each of these types of PHAs.

**Definitions.**

- (1) **High-Performer PHA** – A PHA that owns or manages more than 550 combined public housing units and housing choice vouchers, and was designated as a high performer on both of the most recent Public Housing Assessment System (PHAS) and Section Eight Management Assessment Program (SEMAP) assessments if administering both programs, or PHAS if only administering public housing.
- (2) **Small PHA** - A PHA that is not designated as PHAS or SEMAP troubled, or at risk of being designated as troubled, that owns or manages less than 250 public housing units and any number of vouchers where the total combined units exceeds 550.
- (3) **Housing Choice Voucher (HCV) Only PHA** - A PHA that administers more than 550 HCVs, was not designated as troubled in its most recent SEMAP assessment, and does not own or manage public housing.
- (4) **Standard PHA** - A PHA that owns or manages 250 or more public housing units and any number of vouchers where the total combined units exceeds 550, and that was designated as a standard performer in the most recent PHAS and SEMAP assessments.
- (5) **Troubled PHA** - A PHA that achieves an overall PHAS or SEMAP score of less than 60 percent.
- (6) **Qualified PHA** - A PHA with 550 or fewer public housing dwelling units and/or housing choice vouchers combined, and is not PHAS or SEMAP troubled.

A.	PHA Information.																				
A.1	<p><b>PHA Name:</b> City of Pensacola Housing Division <b>PHA Code:</b> FL092  <b>PHA Plan for Fiscal Year Beginning:</b> (MM/YYYY): 10/2019  <b>PHA Inventory</b> (Based on Annual Contributions Contract (ACC) units at time of FY beginning, above)  <b>Number of Housing Choice Vouchers (HCVs)</b> 2238 HCV, 50 NED and 203 VASH  <b>PHA Plan Submission Type:</b> <input checked="" type="checkbox"/> Annual Submission <input type="checkbox"/> Revised Annual Submission</p> <p><b>Availability of Information.</b> In addition to the items listed in this form, PHAs must have the elements listed below readily available to the public. A PHA must identify the specific location(s) where the proposed PHA Plan, PHA Plan Elements, and all information relevant to the public hearing and proposed PHA Plan are available for inspection by the public. Additionally, the PHA must provide information on how the public may reasonably obtain additional information of the PHA policies contained in the standard Annual Plan, but excluded from their streamlined submissions. At a minimum, PHAs must post PHA Plans, including updates, at the main office or central office of the PHA. PHAs are strongly encouraged to post complete PHA Plans on their official website.</p> <p>The public may obtain copies of the Annual PHA Plan and the 5-Year Plan at the Housing Department administrative offices, 420 W. Chase Street, Pensacola, Florida, 32501.</p> <p>The 5 Year and Annual PHA Plan is also available online at <a href="http://www.cityofpensacola/housing/plans">www.cityofpensacola/housing/plans</a>.</p> <p>A Public Hearing was held on Wednesday, May 1, 2019 at 3:00 p.m. in the City Housing Division training room, 420 W. Chase Street, Pensacola, Florida</p> <p><input type="checkbox"/> <b>PHA Consortia:</b> (Check box if submitting a joint Plan and complete table below)</p> <table border="1"> <thead> <tr> <th>Participating PHAs</th><th>PHA Code</th><th>Program(s) in the Consortia</th><th>Program(s) not in the Consortia</th><th>No. of Units in Each Program</th></tr> </thead> <tbody> <tr> <td>Lead HA:</td><td></td><td></td><td></td><td></td></tr> <tr> <td></td><td></td><td></td><td></td><td></td></tr> <tr> <td></td><td></td><td></td><td></td><td></td></tr> </tbody> </table>	Participating PHAs	PHA Code	Program(s) in the Consortia	Program(s) not in the Consortia	No. of Units in Each Program	Lead HA:														
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<b>B.</b>	<b>Annual Plan.</b>				
<b>B.1</b>	<p><b>Revision of PHA Plan Elements.</b></p> <p>(a) Have the following PHA Plan elements been revised by the PHA since its last Annual Plan submission?</p> <p>Y   N</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Housing Needs and Strategy for Addressing Housing Needs.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Deconcentration and Other Policies that Govern Eligibility, Selection, and Admissions.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Financial Resources.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Rent Determination.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Operation and Management.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Informal Review and Hearing Procedures.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Homeownership Programs.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Self Sufficiency Programs and Treatment of Income Changes Resulting from Welfare Program Requirements.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Substantial Deviation.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Significant Amendment/Modification.</p> <p>(b) If the PHA answered yes for any element, describe the revisions for each element(s):</p>				
<b>B.2</b>	<p><b>New Activities</b></p> <p>(a) Does the PHA intend to undertake any new activities related to the following in the PHA's current Fiscal Year?</p> <p>Y   N</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Project Based Vouchers.</p> <p>(b) If this activity is planned for the current Fiscal Year, describe the activities. Provide the projected number of project-based units and general locations, and describe how project-basing would be consistent with the PHA Plan.</p>				
<b>B.3</b>	<p><b>Most Recent Fiscal Year Audit.</b></p> <p>(a) Were there any findings in the most recent FY Audit?</p> <p>Y   N   N/A</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/></p> <p>(b) If yes, please describe:</p>				
<b>B.4</b>	<p><b>Civil Rights Certification</b></p> <p><a href="#">Form HUD-50077</a>, <i>PHA Certifications of Compliance with the PHA Plans and Related Regulations</i>, must be submitted by the PHA as an electronic attachment to the PHA Plan.</p>				
<b>B.5</b>	<p><b>Certification by State or Local Officials.</b></p> <p><a href="#">Form HUD 50077-SL</a>, <i>Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan</i>, must be submitted by the PHA as an electronic attachment to the PHA Plan.</p>				

<b>B.6</b>	<p><b>Progress Report.</b></p> <p>Provide a description of the PHA's progress in meeting its Mission and Goals described in its 5-Year PHA Plan.</p> <p>See Attachment B.6</p>
<b>B.7</b>	<p><b>Resident Advisory Board (RAB) Comments.</b></p> <p>(a) Did the RAB(s) provide comments to the PHA Plan?</p> <p>Y   N  <input checked="" type="checkbox"/>   <input type="checkbox"/></p> <p>(a) If yes, comments must be submitted by the PHA as an attachment to the PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations.</p> <p>See Attachment B.7</p>

## Instructions for Preparation of Form HUD-50075-HCV Annual PHA Plan for HCV Only PHAs

**A. PHA Information.** All PHAs must complete this section. ([24 CFR §903.23\(4\)\(e\)](#))

**A.1** Include the full **PHA Name**, **PHA Code**, **PHA Type**, **PHA Fiscal Year Beginning** (MM/YYYY), **Number of Housing Choice Vouchers (HCVs)**, **PHA Plan Submission Type**, and the **Availability of Information**, specific location(s) of all information relevant to the public hearing and proposed PHA Plan.

**PHA Consortia:** Check box if submitting a Joint PHA Plan and complete the table. ([24 CFR §943.128\(a\)](#))

**B. Annual Plan.** All PHAs must complete this section. ([24 CFR §903.11\(c\)\(3\)](#))

**B.1 Revision of PHA Plan Elements.** PHAs must:

Identify specifically which plan elements listed below that have been revised by the PHA. To specify which elements have been revised, mark the "yes" box. If an element has not been revised, mark "no."

☐ **Housing Needs and Strategy for Addressing Housing Needs.** Provide a statement addressing the housing needs of low-income, very low-income families who reside in the PHA's jurisdiction and other families who are on the Section 8 tenant-based waiting list. The statement must identify the housing needs of (i) families with incomes below 30 percent of area median income (extremely low-income), (ii) elderly families and families with disabilities, and (iii) households of various races and ethnic groups residing in the jurisdiction or on the waiting list based on information provided by the applicable Consolidated Plan, information provided by HUD, and other generally available data. The identification of housing needs must address issues of affordability, supply, quality, accessibility, size of units, and location. ([24 CFR §903.7\(a\)\(1\)](#) and [24 CFR §903.7\(a\)\(2\)\(i\)](#)). Provide a description of the PHA's strategy for addressing the housing needs of families in the jurisdiction and on the waiting list in the upcoming year. [24 CFR §903.7\(a\)\(2\)\(ii\)](#)

☐ **Deconcentration and Other Policies that Govern Eligibility, Selection, and Admissions.** A statement of the PHA's policies that govern resident or tenant eligibility, selection and admission including admission preferences for HCV. ([24 CFR §903.7\(b\)](#))

☐ **Financial Resources.** A statement of financial resources, including a listing by general categories, of the PHA's anticipated resources, such as PHA HCV funding and other anticipated Federal resources available to the PHA, as well as tenant rents and other income available to support tenant-based assistance. The statement also should include the non-Federal sources of funds supporting each Federal program, and state the planned use for the resources. ([24 CFR §903.7\(c\)](#))

☐ **Rent Determination.** A statement of the policies of the PHA governing rental contributions of families receiving tenant-based assistance, discretionary minimum tenant rents, and payment standard policies. ([24 CFR §903.7\(d\)](#))

☐ **Operation and Management.** A statement that includes a description of PHA management organization, and a listing of the programs administered by the PHA. ([24 CFR §903.7\(e\)\(3\)\(4\)](#)).

☐ **Informal Review and Hearing Procedures.** A description of the informal hearing and review procedures that the PHA makes available to its applicants. ([24 CFR §903.7\(f\)](#))

☐ **Homeownership Programs.** A statement describing any homeownership programs (including project number and unit count) administered by the agency under section 8y of the 1937 Act, or for which the PHA has applied or will apply for approval. ([24 CFR §903.7\(k\)](#))

☐ **Self Sufficiency Programs and Treatment of Income Changes Resulting from Welfare Program Requirements.** A description of any PHA programs relating to services and amenities coordinated, promoted, or provided by the PHA for assisted families, including those resulting from the PHA's partnership with other entities, for the enhancement of the economic and social self-sufficiency of assisted families, including programs provided or offered as a result of the PHA's partnerships with other entities, and activities under section 3 of the Housing and Community Development Act of 1968 and under requirements for the Family Self-Sufficiency Program and others. Include the program's size (including required and actual size of the FSS program) and means of allocating assistance to households. (24 CFR §903.7(l)(i)) Describe how the PHA will comply with the requirements of section 12(c) and (d) of the 1937 Act that relate to treatment of income changes resulting from welfare program requirements. (24 CFR §903.7(l)(iii)).

☐ **Substantial Deviation.** PHA must provide its criteria for determining a "substantial deviation" to its 5-Year Plan. (24 CFR §903.7(r)(2)(i))

☐ **Significant Amendment/Modification.** PHA must provide its criteria for determining a "Significant Amendment or Modification" to its 5-Year and Annual Plan. Should the PHA fail to define 'significant amendment/modification', HUD will consider the following to be 'significant amendments or modifications': a) changes to rent or admissions policies or organization of the waiting list; or b) any change with regard to homeownership programs. See guidance on HUD's website at: [Notice PIH 1999-51](#). (24 CFR §903.7(r)(2)(ii))

If any boxes are marked "yes", describe the revision(s) to those element(s) in the space provided.

**B.2 New Activity.** If the PHA intends to undertake new activity using Housing Choice Vouchers (HCVs) for new Project-Based Vouchers (PBVs) in the current Fiscal Year, mark "yes" for this element, and describe the activities to be undertaken in the space provided. If the PHA does not plan to undertake this activity, mark "no." (24 CFR §983.57(b)(1) and Section 8(13)(C) of the United States Housing Act of 1937.

☐ **Project-Based Vouchers (PBV).** Describe any plans to use HCVs for new project-based vouchers. If using PBVs, provide the projected number of project-based units and general locations, and describe how project-basing would be consistent with the PHA Plan.

**B.3 Most Recent Fiscal Year Audit.** If the results of the most recent fiscal year audit for the PHA included any findings, mark "yes" and describe those findings in the space provided. (24 CFR §903.11(c)(3), 24 CFR §903.7(p))

**B.4 Civil Rights Certification.** Form HUD-50077, *PHA Certifications of Compliance with the PHA Plans and Related Regulation*, must be submitted by the PHA as an electronic attachment to the PHA Plan. This includes all certifications relating to Civil Rights and related regulations. A PHA will be considered in compliance with the AFFH Certification if: it can document that it examines its programs and proposed programs to identify any impediments to fair housing choice within those programs; addresses those impediments in a reasonable fashion in view of the resources available; works with the local jurisdiction to implement any of the jurisdiction's initiatives to affirmatively further fair housing; and assures that the annual plan is consistent with any applicable Consolidated Plan for its jurisdiction. (24 CFR §903.7(o))

**B.5 Certification by State or Local Officials.** Form HUD-50077-SL, *Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan*, including the manner in which the applicable plan contents are consistent with the Consolidated Plans, must be submitted by the PHA as an electronic attachment to the PHA Plan. (24 CFR §903.15)

**B.6 Progress Report.** For all Annual Plans following submission of the first Annual Plan, a PHA must include a brief statement of the PHA's progress in meeting the mission and goals described in the 5-Year PHA Plan. (24 CFR §903.11(c)(3), 24 CFR §903.7(r)(1))

**B.7 Resident Advisory Board (RAB) comments.** If the RAB provided comments to the annual plan, mark "yes," submit the comments as an attachment to the Plan and describe the analysis of the comments and the PHA's decision made on these recommendations. (24 CFR §903.13(c), 24 CFR §903.19)

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This information collection is authorized by Section 511 of the Quality Housing and Work Responsibility Act, which added a new section 5A to the U.S. Housing Act of 1937, as amended, which introduced the Annual PHA Plan. The Annual PHA Plan provides a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public for serving the needs of low- income, very low- income, and extremely low- income families.

Public reporting burden for this information collection is estimated to average 4.5 hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information, and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.

**Privacy Act Notice.** The United States Department of Housing and Urban Development is authorized to solicit the information requested in this form by virtue of Title 12, U.S. Code, Section 1701 et seq., and regulations promulgated thereunder at Title 12, Code of Federal Regulations. Responses to the collection of information are required to obtain a benefit or to retain a benefit. The information requested does not lend itself to confidentiality

**Certifications of Compliance with  
PHA Plans and Related Regulations  
(Standard, Troubled, HCV-Only, and  
High Performer PHAs)**

**U.S. Department of Housing and Urban Development**  
Office of Public and Indian Housing  
**OMB No. 2577-0226**  
**Expires 02/29/2016**

**PHA Certifications of Compliance with the PHA Plan and Related Regulations including  
Required Civil Rights Certifications**

*Acting on behalf of the Board of Commissioners of the Public Housing Agency (PHA) listed below, as its Chairman or other authorized PHA official if there is no Board of Commissioners, I approve the submission of the FY 2020-2024 5-Year and the FY 2020 Annual PHA Plan for the PHA fiscal year beginning October 1, 2019, hereinafter referred to as "the Plan", of which this document is a part and make the following certifications and agreements with the Department of Housing and Urban Development (HUD) in connection with the submission of the Plan and implementation thereof:*

1. The Plan is consistent with the applicable comprehensive housing affordability strategy (or any plan incorporating such strategy) for the jurisdiction in which the PHA is located.
2. The Plan contains a certification by the appropriate State or local officials that the Plan is consistent with the applicable Consolidated Plan, which includes a certification that requires the preparation of an Analysis of Impediments to Fair Housing Choice, for the PHA's jurisdiction and a description of the manner in which the PHA Plan is consistent with the applicable Consolidated Plan.
3. The PHA has established a Resident Advisory Board or Boards, the membership of which represents the residents assisted by the PHA, consulted with this Resident Advisory Board or Boards in developing the Plan, including any changes or revisions to the policies and programs identified in the Plan before they were implemented, and considered the recommendations of the RAB (24 CFR 903.13). The PHA has included in the Plan submission a copy of the recommendations made by the Resident Advisory Board or Boards and a description of the manner in which the Plan addresses these recommendations.
4. The PHA made the proposed Plan and all information relevant to the public hearing available for public inspection at least 45 days before the hearing, published a notice that a hearing would be held and conducted a hearing to discuss the Plan and invited public comment.
5. The PHA certifies that it will carry out the Plan in conformity with Title VI of the Civil Rights Act of 1964, the Fair Housing Act, section 504 of the Rehabilitation Act of 1973, and title II of the Americans with Disabilities Act of 1990.
6. The PHA will affirmatively further fair housing by examining their programs or proposed programs, identifying any impediments to fair housing choice within those programs, addressing those impediments in a reasonable fashion in view of the resources available and work with local jurisdictions to implement any of the jurisdiction's initiatives to affirmatively further fair housing that require the PHA's involvement and by maintaining records reflecting these analyses and actions.
7. For PHA Plans that includes a policy for site based waiting lists:
  - The PHA regularly submits required data to HUD's 50058 PIC/IMS Module in an accurate, complete and timely manner (as specified in PIH Notice 2010-25);
  - The system of site-based waiting lists provides for full disclosure to each applicant in the selection of the development in which to reside, including basic information about available sites; and an estimate of the period of time the applicant would likely have to wait to be admitted to units of different sizes and types at each site;
  - Adoption of a site-based waiting list would not violate any court order or settlement agreement or be inconsistent with a pending complaint brought by HUD;
  - The PHA shall take reasonable measures to assure that such a waiting list is consistent with affirmatively furthering fair housing;
  - The PHA provides for review of its site-based waiting list policy to determine if it is consistent with civil rights laws and certifications, as specified in 24 CFR part 903.7(c)(1).
8. The PHA will comply with the prohibitions against discrimination on the basis of age pursuant to the Age Discrimination Act of 1975.
9. The PHA will comply with the Architectural Barriers Act of 1968 and 24 CFR Part 41, Policies and Procedures for the Enforcement of Standards and Requirements for Accessibility by the Physically Handicapped.
10. The PHA will comply with the requirements of section 3 of the Housing and Urban Development Act of 1968, Employment Opportunities for Low-or Very-Low Income Persons, and with its implementing regulation at 24 CFR Part 135.
11. The PHA will comply with acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 and implementing regulations at 49 CFR Part 24 as applicable.
12. The PHA will take appropriate affirmative action to award contracts to minority and women's business enterprises under 24 CFR 5.105(a).

13. The PHA will provide the responsible entity or HUD any documentation that the responsible entity or HUD needs to carry out its review under the National Environmental Policy Act and other related authorities in accordance with 24 CFR Part 58 or Part 50, respectively.
14. With respect to public housing the PHA will comply with Davis-Bacon or HUD determined wage rate requirements under Section 12 of the United States Housing Act of 1937 and the Contract Work Hours and Safety Standards Act.
15. The PHA will keep records in accordance with 24 CFR 85.20 and facilitate an effective audit to determine compliance with program requirements.
16. The PHA will comply with the Lead-Based Paint Poisoning Prevention Act, the Residential Lead-Based Paint Hazard Reduction Act of 1992, and 24 CFR Part 35.
17. The PHA will comply with the policies, guidelines, and requirements of OMB Circular No. A-87 (Cost Principles for State, Local and Indian Tribal Governments), 2 CFR Part 225, and 24 CFR Part 85 (Administrative Requirements for Grants and Cooperative Agreements to State, Local and Federally Recognized Indian Tribal Governments).
18. The PHA will undertake only activities and programs covered by the Plan in a manner consistent with its Plan and will utilize covered grant funds only for activities that are approvable under the regulations and included in its Plan.
19. All attachments to the Plan have been and will continue to be available at all times and all locations that the PHA Plan is available for public inspection. All required supporting documents have been made available for public inspection along with the Plan and additional requirements at the primary business office of the PHA and at all other times and locations identified by the PHA in its PHA Plan and will continue to be made available at least at the primary business office of the PHA.
22. The PHA certifies that it is in compliance with applicable Federal statutory and regulatory requirements, including the Declaration of Trust(s).

City of Pensacola Housing Division  
PHA Name

FL 092  
PHA Number/HA Code

☒ Annual PHA Plan for Fiscal Year 2020

☒ 5-Year PHA Plan for Fiscal Years 2020 - 2024

I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. **Warning:** HUD will prosecute false claims and statements. Conviction may result in criminal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802).

Name of Authorized Official	Grover C. Robinson, IV	Title	Mayor, City of Pensacola, Florida
Signature		Date	

**Certification by State or Local  
Official of PHA Plans Consistency  
with the Consolidated Plan or  
State Consolidated Plan  
(All PHAs)**

U. S Department of Housing and Urban Development

Office of Public and Indian Housing

OMB No. 2577-0226

**Expires 2/29/2016**

**Certification by State or Local Official of PHA Plans  
Consistency with the Consolidated Plan or State Consolidated Plan**

I, \_\_\_\_\_, the \_\_\_\_\_  
*Official's Name* *Official's Title*

certify that the 5-Year PHA Plan and/or Annual PHA Plan of the

\_\_\_\_\_  
*PHA Name*

is consistent with the Consolidated Plan or State Consolidated Plan and the Analysis of  
Impediments (AI) to Fair Housing Choice of the

\_\_\_\_\_  
*Local Jurisdiction Name*

pursuant to 24 CFR Part 91.

Provide a description of how the PHA Plan is consistent with the Consolidated Plan or State  
Consolidated Plan and the AI.

I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. **Warning:** HUD will prosecute false claims and statements. Conviction may result in criminal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802)

Name of Authorized Official

Title

Signature

Date

**Mission and Goals Progress Report  
Fiscal Year 2019-2020**

**PHA Mission:** To support development of a diverse, viable community that provides decent, safe housing and a suitable living environment for low and moderate income families thereby enhancing the quality of life for area residents

The mission of the Pensacola Housing Division is accomplished through consistent cooperation with other agencies and private local businesses who share the same goals of providing decent, safe, and sanitary housing to low, very low, and extremely low income families, including homeless veterans. The Housing Division continues to partner with Escambia County, Opening Doors Northwest Florida the local COC, the VA's Medical Center Clinic (VMAC), the Pensacola Association of Realtors, nonprofit housing providers, local landlords and contractors, and Santa Rosa, Fort Walton Beach, Foley, Panama City and Springfield Housing Authorities. The Housing Division often participates in community events, such as HUD's Point in Time count and the Housing Administrator continues to serve on the Board of Opening Doors Northwest Florida. In October, 2018 the Housing Administrator attended the training "Fair Housing and Civil Rights Related to Programs Requirements for Recipients of Federal Financial Assistance". In addition she watched a webinar on Fair Housing in 2019 provided by the Florida Housing Coalition.

Housing assistance for low-income households encompasses rental assistance through the Section 8 Housing Choice Voucher (HCV) program, rental assistance through the Veterans Affairs Supportive Housing (VASH) program, homeowner assistance through rehabilitation which utilizes Community Development Block Grant (CDBG) funds and total reconstruction, which utilizes HOME Investment Partnerships program (HOME) funding. State Housing Initiatives Partnership (SHIP) and HOME funds are utilized for down payment and closing cost assistance for home buyers, foreclosure prevention and homebuyer's workshops. The Housing Division in conjunction with our consortium partner, Escambia County, continues to seek new projects to provide housing assistance throughout the community.

**PHA GOAL:** Increase the availability of decent, safe and affordable housing

1. Apply for additional rental vouchers: The City of Pensacola Housing Division will continue to apply for Housing Choice Vouchers (HCV) and special purpose vouchers as HUD makes them available. The Housing Division will also apply for and utilize any funding should it become available for rental assistance.

The Pensacola Housing Division continues in partnership with the Pensacola VMAC in its commitment to house homeless veterans. These veterans are mostly local, but many throughout the country utilize portability to relocate to the Pensacola Area. Pensacola

Housing Division has utilized its full allotment of 203 HUD-VASH vouchers including the 21 additional VASH vouchers awarded since April, 2018.

The Pensacola Housing Division entered into a Memorandum of Understanding (MOU) in August, 2017, with the Fort Walton Beach Housing Authority (FWB) to utilize 24 of their unfilled VASH vouchers. It is scheduled to expire in August, 2019. Under the MOU we have authority to utilize 24 of their unfilled VASH vouchers through the portability process. To date we have worked with a total of ten VASH FWB participants under the MOU. Four are currently active, four are inactive (two ended participation after one year and two were unsuccessful in getting under initial contract). At this time, two participants are in the recertification process.

Pensacola Housing also continues to work closely with the Santa Rosa County Housing Authority through portability, as well as Foley Housing Authority located in Baldwin County, Alabama as the VMAC in Pensacola also provides services to veterans in both jurisdictions. The Housing Division and the VA work together to acquire additional vouchers.

After Hurricane Michael devastated the Florida panhandle on October 10, 2018, we worked closely with the Panama City and Springfield Housing Authorities to house some of their displaced participants. Overall we issued vouchers to 12 families, 10 HCV and 2 VASH.

The Housing Division is continually considering adjustments to the Housing Choice Voucher Program, both to streamline its processes and to conform to changing regulations.

2. Leverage private or other public funds to create additional housing opportunities: For Fiscal Year 2018, 127 families closed on new and existing homes utilizing SHIP funds through the First Time Homebuyer's Assistance and the HOME programs, which provided down payment and closing cost assistance. HOME funding provided financial assistance to reconstruct 2 severely dilapidated homes located within the City for qualified low, very low, and extremely low income homeowners. CDBG funds were utilized to develop a pool of prepared homebuyers and homeowners; 130 families attended classes offered by the Housing Division and 27 existing homes were rehabilitated through CDBG.

The Escambia/Pensacola Affordable Housing Advisory Committee, comprised of community professionals, continues to meet on a regular basis to review and offer recommendations and enhancements to plans and policies related to affordable housing.

During FY 2017 the City of Pensacola established the Housing Initiatives Fund. Proceeds allocated to this fund from the sale of underutilized city-owned property are being used to supplement existing and future adopted affordable housing initiatives. In FY 2018 the City of Pensacola Housing Incentive Program (COPHIP) was launched providing down payment and closing cost assistance to qualified purchasers within the City limits. In FY

2018 seven families were assisted and so far in FY19 six families were awarded these funds, with two more anticipated shortly.

In 2018, seven census tracts in Escambia County were designated under the new federal Opportunity Zone program that encourages long-term investments to spur economic development and job creation in distressed communities by providing tax incentives for investors.

3. Encourage owners and landlords to participate in the HCV programs: The Pensacola Housing Division works with owners and landlords to improve their rental experience through the assistance programs. Paperwork has been streamlined, as have the HAP payments through direct deposit and inspection processes resulting in less burden to the owners/agents/landlords. Housing also participates in the annual Citizen's Academy Program and presents about all the housing programs and their benefits

A partnership with Pensacola Association of Realtors has proven beneficial to all participants in assisting with the search for available units and establishing rent reasonableness.

#### **PHA GOAL: Improve the quality of assisted housing**

This year we expanded our software capabilities for process improvement.

The availability of newly constructed, affordable units will continue to address the needs of participants in finding decent, affordable rentals.

Pensacola/Escambia County has new affordable developments coming on line:

Delphin Downs: This will be a 72 unit tax-credit family development, to be constructed in the City's Westside Redevelopment Area. The City's Community Redevelopment Agency and City Council worked closely with the developer to ensure a development that will be an enhancement to the area while continuing to address the need for affordable housing. Initial occupancy is expected in the spring of 2020.

Brownsville Manor: An 87-unit elderly tax credit complex has been approved for financing by Florida Housing Finance Corporation. Construction is expected to begin in the late summer of 2020.

Garden District Cottages: Is a blended income, 26 unit single family development located in the Westside Redevelopment Area. Six of the lots are available for workforce housing development. So far in the subdivision, one house has been completed and three others are under construction.

Century Park: A 50-unit family development located in the rural north end of Escambia County is providing much needed affordable housing to one of the poorest incorporated

towns in the entire nation as well as those impacted by Hurricane Michael and VASH participants.

**PHA GOAL: Promote self-sufficiency and asset development for families and individuals**

The Pensacola Housing Division continues to provide first time homebuyer and foreclosure prevention classes on a semi-monthly basis, as well as assisting families in improving their credit and knowledge in order to prepare them to become homebuyers, as a natural progression toward self-sufficiency. The HCV and VASH participants are especially encouraged to work towards achieving self-sufficiency in order to progress to homeownership. Veterans are urged to enroll in vocational rehabilitation and the many GI Bill educational opportunities available to them.

Participants are also advised of the availability of TRIO, which assists college-ready students with enrollment, admissions, financial aid, educational and career guidance, as well as financial workshops. Trio is located on all campuses of Pensacola State College and there is no charge for their services.

The Housing staff will continue to provide referrals to local agencies, colleges and universities, as well as vocational training institutes and online programs to support self-sufficiency goals of all the participants.

## **Analysis of RAB Survey/Comments**

This year we determined that for more participation in the planning process we would try a new approach to the Resident Advisory Board (RAB) process. As a HCV only agency, we designated all active participants on the last day of January, 2019 as RAB members. The Administrator sent letters to each participant explaining the purpose of the RAB and their role in the process. They were invited to participate in an online survey to express opinions about the program. We assured that the survey was user friendly for mobile devices, provided the link on the Housing website, and provided a link to the survey on the Kiosk computer station in the Housing Office. In addition, participants that were in the office anytime during the month of February were invited to respond to the survey while they were waiting for other services, either on the kiosk computer or on their mobile device.

With this new method we increased participation and we are pleased with the response rate. Overall, we received 98 responses to the RAB survey which was open the entire month of February. In previous years we held individual meetings at complexes located throughout the County and last year we received a total of 31 comments. Due to the increased level of participation, we plan to expand on this method of outreach in the future.

The survey was designed to solicit information about general satisfaction with the program, moving with continued assistance both inside and outside the jurisdiction, VAWA, hearing criteria, contingency plans for paying rent if federal funds became unavailable and the interest in a HCV homeowner program.

### **Of the 98 survey respondents:**

72% were not planning on moving;

91% had never used a portability voucher;

73% knew about VAWA protections;

16% have a contingency plan for rent.

70% wanted to use their voucher to buy a home; and

79% were aware of the criteria for requesting a hearing.

We also solicited general comments and asked about the reasons for considering a move. The responses from last year indicated an enhanced interest in moving with continued assistance so we wanted to explore those details further this year to readily assist participants with portability and the moving process.

Of the total 98 survey responses, 54 people provided comments. 59% were positive or stated they had no additional comments/concerns; 17% wanted improved Landlord

responsibilities; 11% were very interested in buying a home with their voucher and wanted more information; 6% thought we should offer more support services; 4% wanted further improvements to the inspections process, and 4% offered other comments.

**The top three reasons provided for considering a move (besides other) were:**

- 1) Safer neighborhood and 1) more amenities (parks, street lights, sidewalks bike paths and transit facilities) (tied);
- 2) Maintenance issues and 2) more opportunities (jobs, more housing choices) (tied); and
- 3) Better schools.

We discovered that changing jobs and the landlord not renewing the lease were not a factor for anyone in deciding to move.

Moving out of the jurisdiction had slightly different priorities with: moving closer to their support network, safety of their current neighborhood/jurisdiction, and more amenities/opportunities cited as the top 3 reasons.

All responses were considered and what we learned was the participant's had a good understanding of VAWA and the informal hearing criteria. Moving forward with developing a HCV homeownership program would be of great interest. Only 28% of respondents expressed an interest in moving and only 9% had ever used a portability voucher.

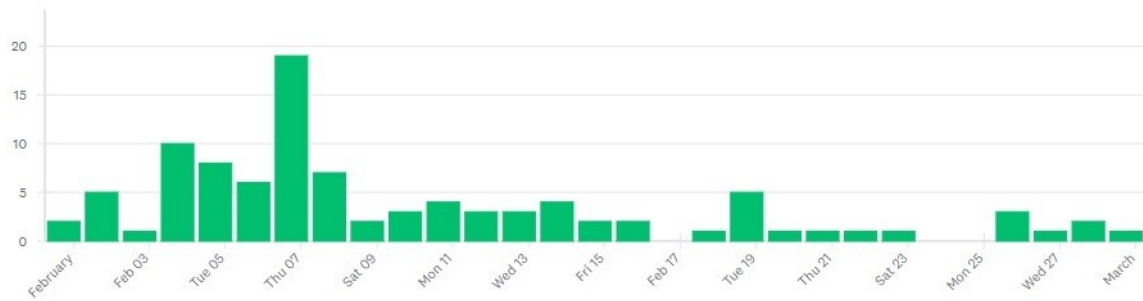
As we reviewed the general comments we determined that there was a high percentage of satisfaction. Participants wanted their landlords to improve the overall quality of their properties as well as be willing to provide for more units that accept vouchers in all areas of the County. This was also true of the comments made by the 13 participants at the May 1, 2019 Public Hearing. They particularly liked survey format in lieu of meetings. Attendees were happy and satisfied with the staff and the program. They expressed that they wanted landlords to address issues in the common areas. In the survey, they also commented that unchecked drug use/enforcement and fear of consequences from complaining were areas where landlords could improve. Three people felt the inspections process could be further improved with shorter timeframes for inspection appointments and asking that inspectors pay more attention to detail in the overall quality of the property being inspected. In the area of additional support services, three people commented, wanting more help moving when a failed inspection requires a move, one wanted the program to pay for security deposits, and one felt that transportation should be provided for the search process.

Based on survey results proposed programmatic improvements for the next 5 year plan include a commitment to develop and implement program guidelines for an HCV Homeownership program, establish exception payment standards starting with defining

the low poverty areas where these standards could be used, in order to support more units becoming available in those defined areas. We are committed to expanding the use of technology to further improve the inspections process and continue to educate participants and landlords on process improvements. We are also planning to establish a baseline for quantifying efforts to affirmatively further fair housing.

## 2019 Pensacola Housing Resident Advisory Board Survey Results

### Responses Volume

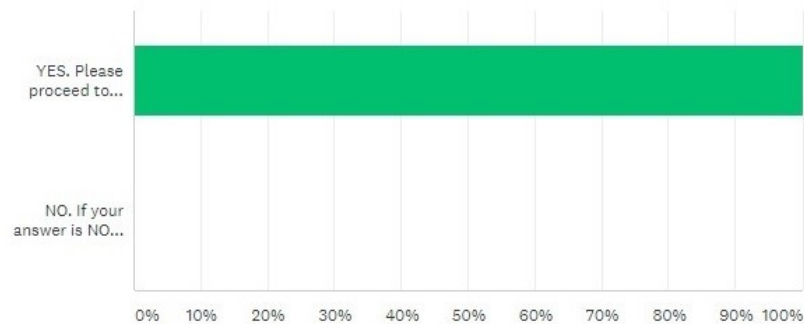

[ANALYZE RESULTS](#)

Page 1: 2019 Resident Advisory Board Survey

Q1

Are you a participant--that is, an active voucher holder--on Pensacola Housing's Section 8 Housing Choice Voucher (HCV) program?

Answered: 98 Skipped: 0



#### ANSWER CHOICES

YES. Please proceed to Question 2.

#### RESPONSES

100.00%

98

NO. If your answer is NO, please do not continue. This survey is for active voucher holders only--not landlords, applicants on our waiting list, or the general public. However, we welcome your feedback. Please email Karen Thompson at [kthompson@cityofpensacola.com](mailto:kthompson@cityofpensacola.com) if you would like to provide feedback on our program.

0.00%

0

TOTAL

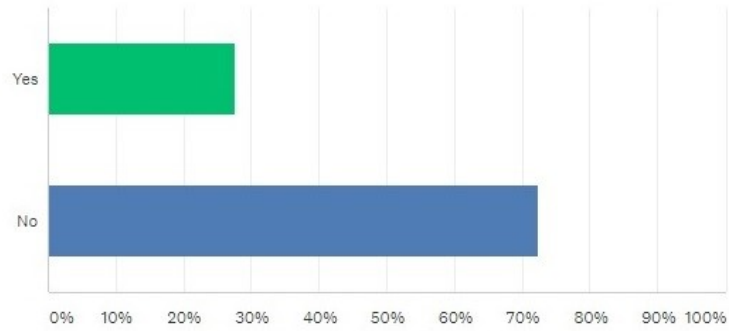
98

## 2019 Pensacola Housing Resident Advisory Board Survey Results

Q2

Are you considering a move in the next 12 months?

Answered: 98 Skipped: 0



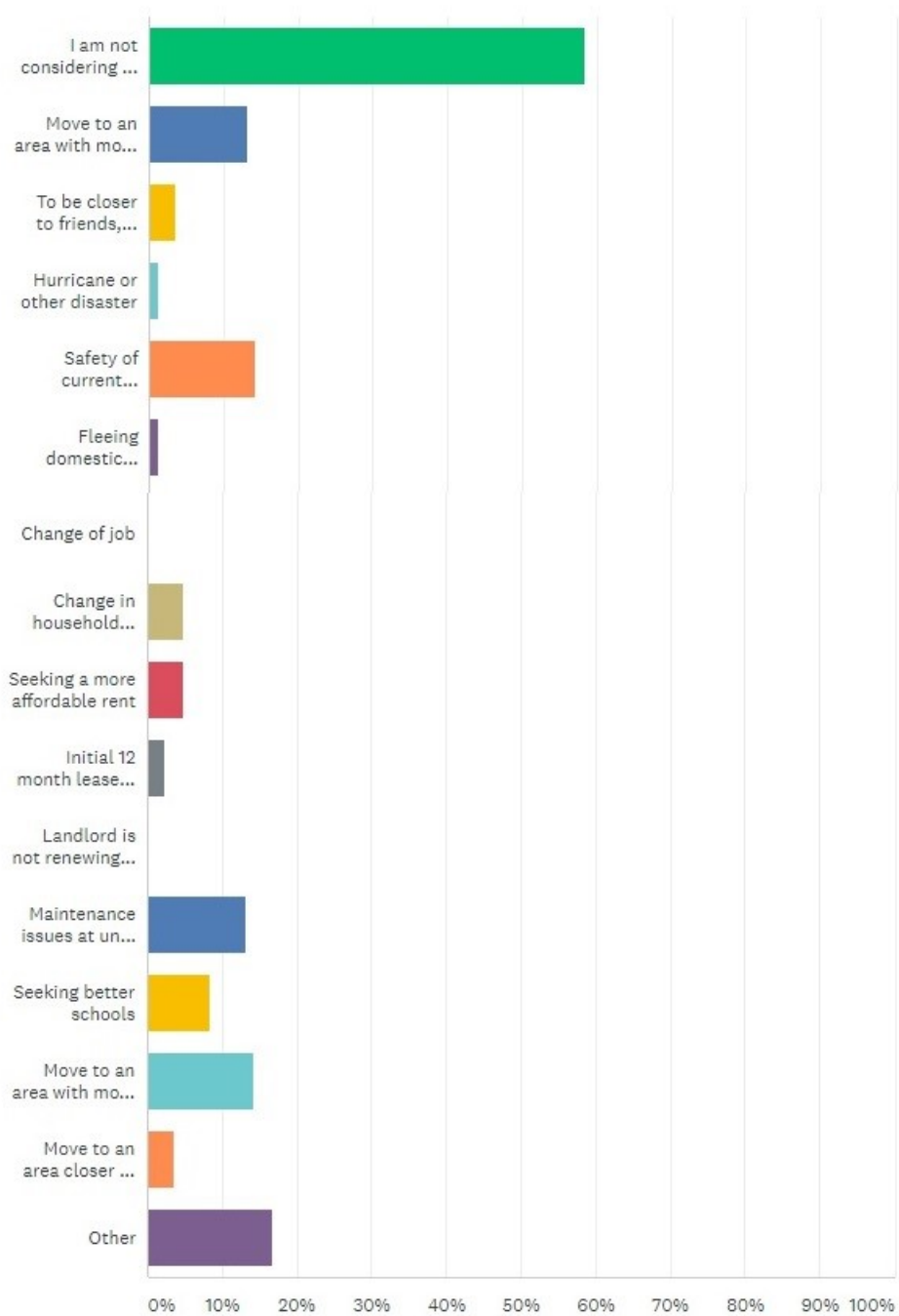
ANSWER CHOICES	RESPONSES	
Yes	27.55%	27
No	72.45%	71
TOTAL		98

## 2019 Pensacola Housing Resident Advisory Board Survey Results

Q3

If yes, what factors are figuring into your move decision? Choose all that apply.

Answered: 84 Skipped: 14



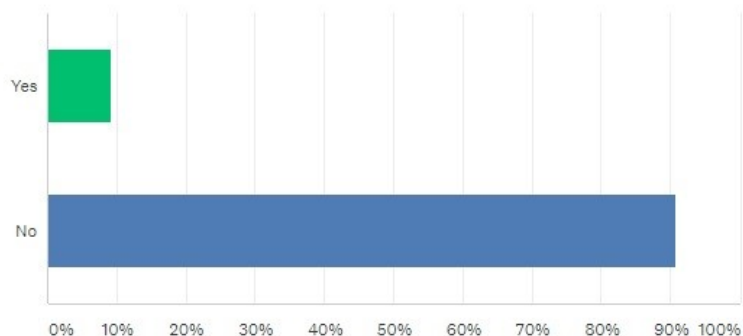
## 2019 Pensacola Housing Resident Advisory Board Survey Results

ANSWER CHOICES	RESPONSES
▼ I am not considering a move in the next 12 months	58.33% 49
▼ Move to an area with more opportunities	13.10% 11
▼ To be closer to friends, family, and/or support network	3.57% 3
▼ Hurricane or other disaster	1.19% 1
▼ Safety of current neighborhood	14.29% 12
▼ Fleeing domestic violence	1.19% 1
▼ Change of job	0.00% 0
▼ Change in household income	4.76% 4
▼ Seeking a more affordable rent	4.76% 4
▼ Initial 12 month lease period is complete	2.38% 2
▼ Landlord is not renewing the lease	0.00% 0
▼ Maintenance issues at unit / quality of unit	13.10% 11
▼ Seeking better schools	8.33% 7
▼ Move to an area with more amenities (such as parks, resource centers, street lights, sidewalks, bike paths, or transit stops)	14.29% 12
▼ Move to an area closer to support services (such as medical providers, preferred pharmacy, or day care facility)	3.57% 3
▼ Other	16.67% 14
Total Respondents: 84	

### Q4

Have you ever used a portability voucher (moved with your voucher to a different jurisdiction)?

Answered: 98 Skipped: 0



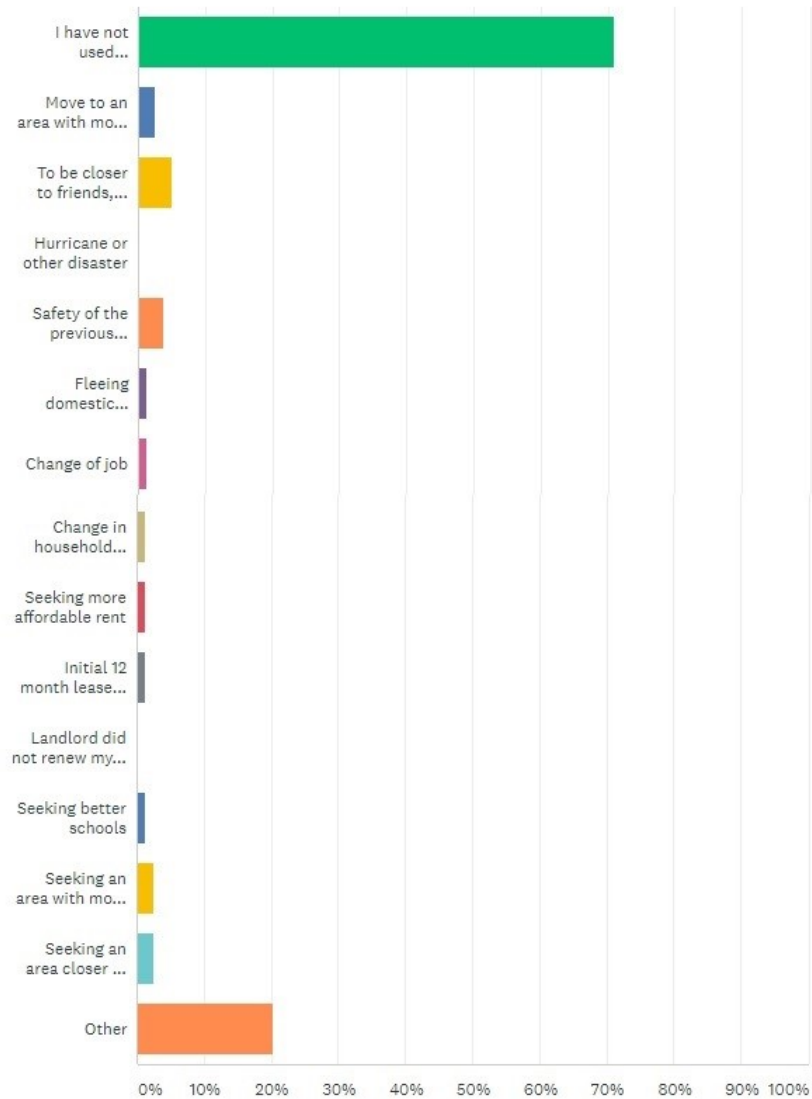
ANSWER CHOICES	RESPONSES
▼ Yes	9.18% 9
▼ No	90.82% 89
TOTAL	98

## 2019 Pensacola Housing Resident Advisory Board Survey Results

Q5

If yes, what factors figured into your decision to move? Choose all that apply.

Answered: 79 Skipped: 19



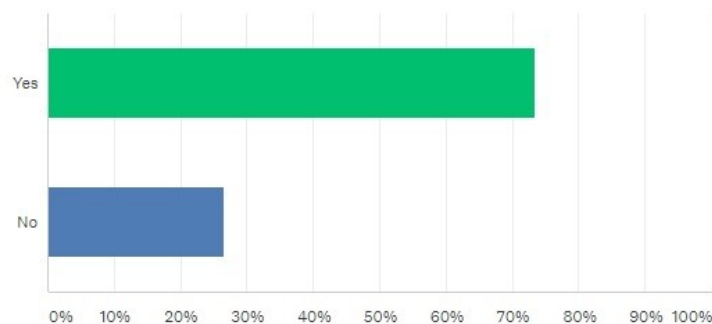
## 2019 Pensacola Housing Resident Advisory Board Survey Results

ANSWER CHOICES	RESPONSES
▼ I have not used portability	70.89% 56
▼ Move to an area with more opportunities	2.53% 2
▼ To be closer to friends, family, and/or support network	5.06% 4
▼ Hurricane or other disaster	0.00% 0
▼ Safety of the previous jurisdiction or neighborhood	3.80% 3
▼ Fleeing domestic violence	1.27% 1
▼ Change of job	1.27% 1
▼ Change in household income	1.27% 1
▼ Seeking more affordable rent	1.27% 1
▼ Initial 12 month lease period was complete	1.27% 1
▼ Landlord did not renew my lease	0.00% 0
▼ Seeking better schools	1.27% 1
▼ Seeking an area with more amenities (such as parks, resource centers, street lights, sidewalks, bike paths, or transit stops)	2.53% 2
▼ Seeking an area closer to support services (such as medical providers, preferred pharmacy, or day care facility)	2.53% 2
▼ Other	20.25% 16
Total Respondents: 79	

Q6

Are you aware of the Violence Against Women Act (VAWA) which provides protections for adults and children of all genders who are victims of domestic violence, dating violence, sexual assault or stalking? If you are receiving assistance under Section 8, you may not be denied assistance, terminated from participation, or be evicted from your rental housing because you are or have been a victim of domestic violence, dating violence, sexual assault, or stalking.

Answered: 98 Skipped: 0



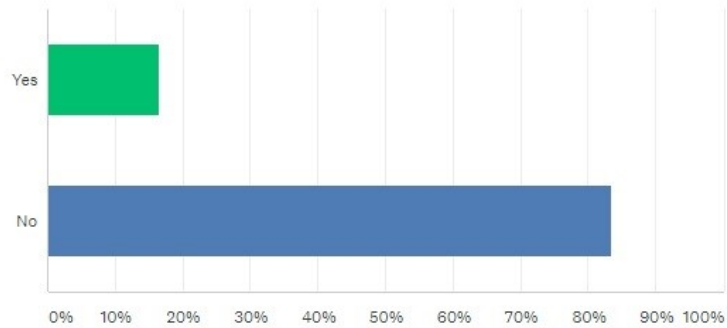
ANSWER CHOICES	RESPONSES
▼ Yes	73.47% 72
▼ No	26.53% 26
TOTAL	98

## 2019 Pensacola Housing Resident Advisory Board Survey Results

Q7

Do you have a contingency plan if you have to pay all your rent if there is an interruption in your rental assistance payment?

Answered: 97 Skipped: 1

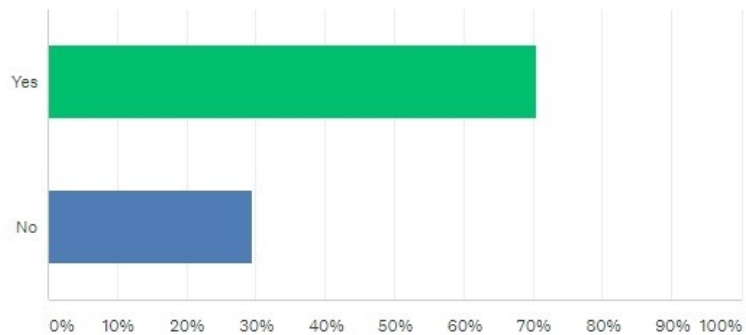


ANSWER CHOICES	RESPONSES	
▼ Yes	16.49%	16
▼ No	83.51%	81
TOTAL		97

Q8

Would you be interested in using your voucher to buy a home?

Answered: 98 Skipped: 0



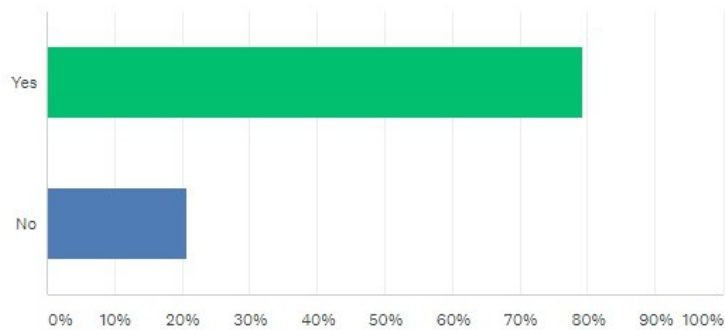
ANSWER CHOICES	RESPONSES	
▼ Yes	70.41%	69
▼ No	29.59%	29
TOTAL		98

## 2019 Pensacola Housing Resident Advisory Board Survey Results

Q9

Are you aware that participant families have an opportunity to request an informal hearing for all of the following issues?A) Determination of family's annual income;B) Determination of the appropriate utility allowance (if any) for tenant-paid utilities from Pensacola Housing's utility allowance schedule;C) Determination of the assigned voucher size and payment standard under Pensacola Housing's subsidy guidelines;D) Determination to terminate assistance due to a family's action; and/orE) Determination to terminate assistance due to absence from the unit.

Answered: 97 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes	79.38% 77
No	20.62% 20
TOTAL	97

Q10

Is there anything else you would like to tell us about your voucher program participation at this time? Please share your ideas or concerns in the provided box.

Answered: 54 Skipped: 44

RESPONSES (54) WORD CLOUD TAGS (0)



Apply to Selected

Filter by tag

Search responses



Showing 54 responses

## 2019 Pensacola Housing Resident Advisory Board Survey Results

Showing 54 responses

- ☐ no  
2/28/2019 2:03 PM [View respondent's answers](#) [Add tags ▼](#)
- 
- ☐ want voucher for 2019  
2/28/2019 10:42 AM [View respondent's answers](#) [Add tags ▼](#)
- 
- ☐ I am aware of people on public housing especially in Pasadena Florida that there were a lot of drug dealers and meth labs used in the the apartment building. I am aware of people on Public Assistant Housing especially in Pasadena, FL there were a lot of hard drug sales and makers of illicit drugs. Drugs were being made on the 16th and 15th floors of Serenity Towers and nothing was being done to stop it. The stealing from the apartments are still going on, even where I live and false reports on conditions of apartments.  
2/27/2019 2:59 PM [View respondent's answers](#) [Add tags ▼](#)
- 
- ☐ I would like to know more about using my voucher to purchase a home. Also I am veteran with hud-vash program voucher.  
2/26/2019 11:10 AM [View respondent's answers](#) [Add tags ▼](#)
- 
- ☐ I don't have any concerns or new ideas at this time. But I would like to have the opportunity to say Thank You for the programs you offered me. You have given me a peace of mind and The opportunity to have something or to be a part of something even being in something as simple as a house I feel like I belong in this community and I could've done that without you . Again thank you so much for being there for me when I needed you most .  
2/25/2019 7:10 PM [View respondent's answers](#) [Add tags ▼](#)
- 
- ☐ I'm very thankful for the help and pray one day to buy my own home.  
2/23/2019 8:07 AM [View respondent's answers](#) [Add tags ▼](#)
- 
- ☐ is there a application to apply for the voucher program to buy a home.  
2/21/2019 6:52 PM [View respondent's answers](#) [Add tags ▼](#)
- 
- ☐ I think that the program is great. I enjoy where i am living i have been there 5 yrs.  
2/20/2019 8:52 AM [View respondent's answers](#) [Add tags ▼](#)
- 
- ☐ We need more better homes for housing. Most of the section 8 housing are in crime areas, and run down neighborhoods. Housing in Pensacola is very bad.  
2/19/2019 4:28 PM [View respondent's answers](#) [Add tags ▼](#)
-

## 2019 Pensacola Housing Resident Advisory Board Survey Results

<input type="checkbox"/>	I regularly thank Jehovah for your assistance. I personally think from my Bible knowledge that Jehovah has put your organization in place to help the lowly, poor, and meek. Thank you very much, for all your help on behalf of all those who you assist. I have seen improvements over the years showing the proficiency of your staffs care towards the clientele's well-being. May Jehovah continue to bless your organization and staff members because there is no authority without Jehovah's and Jesus' authority please keep up the good work. Thank you again.	2/19/2019 10:21 AM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	I think HUD should start paying the the deposit or paying half of it. I think HUD should	2/18/2019 7:47 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	Assistance with getting to and from rental homes or apartment properties.	2/17/2019 7:30 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	I really love the program it helps out a lot of families that need a little extra help	2/16/2019 2:27 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	I'm interested in rent to own property	2/15/2019 11:44 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	I really appreciate the program to help the less fortunate	2/14/2019 9:41 AM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	No	2/13/2019 6:55 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	not able to pay my rent in full at this hour cut on my job	2/13/2019 9:01 AM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	yes very thankful for my voucher that help me i'm 66 of age disability and i grateful for voucher program it help feel like a person someone cares	2/12/2019 2:42 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>

## 2019 Pensacola Housing Resident Advisory Board Survey Results

- ☐ I am very grateful for the opportunity of being able to be apart of this program Im thankful because I really don't know how I could afford a rental on my own due to the set rate of my monthly income if I was not on this program I might be homeless
- 2/12/2019 7:41 AM
- [View respondent's answers](#)
- [Add tags ▼](#)
- 
- ☐ I have had nothing but positive experiences with the City of Pensacola Voucher Program! Mary Nathan has been my coordinator for the last few years and has been extremely efficient and professional in every occasion I have had to deal with her. Kudos on the smoothness of your operation!
- 2/11/2019 7:37 PM
- [View respondent's answers](#)
- [Add tags ▼](#)
- 
- ☐ Not a the moment.
- 2/11/2019 12:37 PM
- [View respondent's answers](#)
- [Add tags ▼](#)
- 
- ☐ Yes inspection should be scheduled in shorter time frame. Because we have to lose a whole day of work.
- 2/11/2019 11:20 AM
- [View respondent's answers](#)
- [Add tags ▼](#)
- 
- ☐ I appreciate the rental assistance afforded to me by this voucher program.
- 2/10/2019 12:05 PM
- [View respondent's answers](#)
- [Add tags ▼](#)
- 
- ☐ Hope that can find a way to cover more areas
- 2/10/2019 7:56 AM
- [View respondent's answers](#)
- [Add tags ▼](#)
- 
- ☐ I'm just thankful for the opportunity I've had to obtain my voucher. without it I would be struggling to pay rent or trying to stay in room somewhere.
- 2/9/2019 11:51 AM
- [View respondent's answers](#)
- [Add tags ▼](#)
- 
- ☐ No
- 2/8/2019 9:55 AM
- [View respondent's answers](#)
- [Add tags ▼](#)
- 
- ☐ I'm grateful every day for this resource, and the wonderful people at the City of Pensacola that I have worked with in the HUD-VASH program (Marsha Bazinet and Dawn Corrigan). Keep up the great work!
- 2/8/2019 9:42 AM
- [View respondent's answers](#)
- [Add tags ▼](#)
- 
- ☐ Thank you and I am grateful
- 2/8/2019 7:56 AM
- [View respondent's answers](#)
- [Add tags ▼](#)
-

## 2019 Pensacola Housing Resident Advisory Board Survey Results

<input type="checkbox"/>	I would love for this program to consider allowing those of us on the program a way to use our vouchers to buy our homes.	2/7/2019 7:05 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	No	2/7/2019 1:54 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	I would like to see more apartment complexes that take vouchers	2/7/2019 1:29 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	If a unit doesn't pass inspection and tenant have to move to some place else and there are no available places to move to that fit your particular housing status, there should be some type of assistance available, especially if tenant have a type of health disability	2/7/2019 9:48 AM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	When there is an issue such as lights faucets etc not being fixed for us by the landlord we are over a barrel because if we report it to HUD we run the risk of being kicked out of our home by the landlord. Right now we have no light in the living room (dark for 3 months) and a mailbox that leaks (over a month) huge cracks and holes in linoleum in Kitchen floor, no knobs on Kitchen cabinets. We have asked for repairs it is promised by not provider but we can't do anything about it	2/7/2019 5:19 AM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	Inspectors pay more attention to detail when inspecting units other than just seeing if everything works also check wiring of stoves if able to and check for leaking roofs and windows	2/6/2019 8:18 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	I want you to know how grateful I am for the HUD-VASH program and the professionalism I have observed in the staff, both city and VA, that have worked on my behalf. I would like to see a greater effort made to secure more participating landlords. I think many people (prospective landlords) have a misconception of the value HUD Programs and it's participants can add to their investment goals. These are great programs with many great/thankful participants. THANK YOU!	2/6/2019 7:17 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	It has really been a blessing. I work however I can't afford full rent in a decent neighborhood.	2/6/2019 6:54 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	Need to have more homes that are in decent areas of Pensacola. Most of the homes are in neighborhoods that carries a lot of danger which is putting a lot of kids in danger.	2/6/2019 6:48 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	No	2/6/2019 5:52 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/>	I want to know if the program seeks out property and dwellings that may be owned by participatens so that the participatens do not have to use the program any more?.	2/6/2019 4:29 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>

## 2019 Pensacola Housing Resident Advisory Board Survey Results

<input type="checkbox"/> No nothing at this time thank you	2/6/2019 1:35 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/> programs of success for first time homebuyer	2/5/2019 6:42 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/> What would be great is if inspections could be scheduled within a specific time window of a 2 hour or 4 hour time or even morning or afternoon for planning purposes so you don't have to just wait around all day without any way of knowing what time they are coming At present can be anytime morning to late afternoon and you just have to wait all day	2/5/2019 3:49 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/> I REALLY APPRECIATE YOUR HELP WITH THE HOUSES PROGRAM FOR RENT	2/5/2019 2:41 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/> I went and applied for habatit and was denied because not enough income	2/5/2019 1:59 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/> how long will it be available?	2/5/2019 1:48 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/> I appreciate everything they do for us. People on fixed incomes can only do so much.	2/5/2019 8:40 AM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/> No	2/4/2019 6:57 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/> no	2/4/2019 3:52 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/> I just praying that the government shutdown doesn't affect the people that's on the program. Because it would be heart breaking for a lot of people that need the assistance.	2/4/2019 12:21 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>
<input type="checkbox"/> My concerns are when you are living in a hud house or apt. and landlord responsibilities is to keep the hallway and exterior of the property up as well as the grounds. Who do you talk to concerning this matter? Sometimes the living condition is horrible. I would like to see this issue address. You living in housing and you want to live with so kind of standards.	2/2/2019 8:52 PM	<a href="#">View respondent's answers</a>	<a href="#">Add tags ▼</a>

## 2019 Pensacola Housing Resident Advisory Board Survey Results

- ☐ More responsibility with the landlords, not for them to look at us as if it's free money to them. But to also take care of us as tenants instead of collateral. Help us keep the property up instead of relying on us to take care of all the issues that were there before you move in. I been in the program for 6 years expand the area for those tenants that have been in good standards with the program. Overall a great program for those really trying to just survive.

2/2/2019 4:50 PM

[View respondent's answers](#)

[Add tags ▼](#)

- ☐ No

2/2/2019 1:13 PM

[View respondent's answers](#)

[Add tags ▼](#)

- ☐ no

2/1/2019 2:58 PM

[View respondent's answers](#)

[Add tags ▼](#)

- ☐ No..

2/1/2019 1:33 PM

[View respondent's answers](#)

[Add tags ▼](#)

**City of Pensacola**  
**PHA 5-Year Plan 2020-2024**  
**PHA Annual Plan for 2019-2020**  
**Public Hearing Agenda**  
**May 1, 2018 at 3:00 p.m.**

1. Welcome and Introduction to the PHA 5 Year and Annual Plans
2. Review the Proposed Plans
3. Progress toward the previous Goals and Objectives and discussion of the ones now proposed
4. Survey Results
5. Questions and open discussion: how can we make your experiences with the Housing Division better?

Attachment: Proposed Plans

DEPT OF HOUSING/LEGAL ADS  
420 W CHASE ST

PENSACOLA, FL 32502

Published Daily-Pensacola, Escambia County, FL

### PROOF OF PUBLICATION

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County of Escambia:

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Affiant further says that the said **Pensacola News Journal** is a newspaper in said Escambia County, Florida and that the said newspaper has heretofore been continuously published in said Escambia County, Florida, and has been entered as second class matter at the Post Office in said Escambia County, Florida, for a period of one year next preceding the first publication of the attached copy of advertisement; and affiant further says that he or she has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper.

Sworn to and Subscribed before me this 15th of March 2019, by who is personally known to me

Affiant

Notary

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### LEGAL NOTICE

The Resident Advisory Board has submitted survey comments to the City of Pensacola's Public Housing Agency (PHA) to be considered in preparation of the 2020 Annual Plan and the PHA 2020-2024 5-Year Plan. The Plans outline the goals and objectives for serving the needs of the City of Pensacola and Escambia County's rental assistance program participants and is submitted to the U.S. Department of Housing and Urban Development on an annual and 5-Year basis.

A copy of the PHA 2020 Annual Plan and the PHA 2020-2024 5-Year Plan is available for public review at the Pensacola Housing Office, 420 W Chase Street; online at <http://www.cityofpensacola.com/Housing/Plans>; or may be provided electronically upon request. Comments are encouraged and may be submitted by May 1, 2019 to the City of Pensacola Housing Division, P.O. Box 12910, Pensacola, FL 32521, hand delivered to the Housing Division, faxed to Karen K. Thompson at 850-595-0113 or emailed to [kthompson@cityofpensacola.com](mailto:kthompson@cityofpensacola.com).

A Public Hearing is scheduled for Wednesday, May 1, 2019 at 3:00 p.m. in the City Housing Division training room, 420 W. Chase Street, Pensacola, Florida. All interested persons may appear and provide comment on the PHA 2020 Annual Plan and the PHA 2020-2014 5-Year Plan.

The City of Pensacola adheres to the Americans with Disabilities Act and will make reasonable modifications for access to City services, programs, and activities. Please call 858-0350 (or T.D.D. 850-595-0102) for further information. Requests must be made at least 48 hours in advance of the event in order to allow the City time to provide the requested services.

Grover C. Robinson, IV  
Mayor  
Legal No.3426831, March 15, 2019

