1216 EAST LEE STREET • PENSACOLA, FLORIDA 32503 • 850-384-1800 • JM11826@GMAIL.COM

#### **BIOGRAPHICAL OVERVIEW**

Active digital ADA/accessibility consultant and trainer for non-profit associations, commercial organizations, and municipal/county government.

Past director of enterprise-level web strategy, policies, and procedures for University of West Florida Web Services team. Focusing 15 years of UI/UX design, application development, and digital marketing team management experience to transition the university from a static, decentralized web presence to a brand-centered, easily-maintained digital marketing communication application targeting potential students and family.

Co-founder Coco Design, a commercial digital design, web/application development, search marketing firm in Pensacola. Focusing on intrapreneurial team development, accessibility advocacy, search/social marketing strategy, customer expectations management, technical support and corporate/investor communications.

Former PC systems consultant with Invesco Funds Group in Denver, Colorado with prior experience with United Parcel Service, founded Video Express (the first full-delivery retail video enterprise in Florida), public radio announcer; and executive director of Slowlane.com, a non-profit, web-based fathering resource and network.

Public speaker to business, professional and educational organizations on topics including digital accessibility, personal branding, reputation management, social media marketing, business networking.

Established the Coco Cares grant program to support and enhance emerging entrepreneurial development in the Northwest Florida region.

### **EMPLOYMENT EXPERIENCE**

2012 - present	Coco Interactive, LLC, Pensacola, Florida Consulting Partner / Chief Vision Officer Digital Accessibility Trainer / ADA Compliance
2010 - 2017	University of West Florida, Marketing Communications Director, Web Services
1994 - 2010	Coco Design Associates, Inc., Pensacola, Florida Co-founder / President
1992 - 1993	Invesco Funds Group, Denver, Colorado PC Systems Consultant
1983 - 1992	Sun Bandits, Inc., Fort Walton Beach, Florida Founder / President
1980 - 1983	Analysts / Schlumberger, Lafayette, Louisiana Senior Logging Engineer

#### **EDUCATION** Tennessee Technological University, Bachelor of Science

### HONORS / AWARDS

University of West Florida – President's Award for Leadership in Diversity Ford Next Generation Learning Community – Multimedia Industry Partner Advertising Federation – ADDY Awards Florida Public Relations Association – Partner Award Knights of Visio

### INTERNSHIP / MENTORSHIP / STUDENT SUPERVISION

University of West Florida, 2002-2017 UWF MEN - Mentor Interdisciplinary Information Technology Digital Art / Graphic Design Communication Arts

West Florida High School, 2005-2006 Academy of Information Technology (AOIT)

### **COMMUNITY AFFILIATIONS**

Appetite for Life, Board of Directors Bream Fishermen Association, Board of Directors American Advertising Federation (Fourth District) – Vice-Chair, 2010-2011 American Advertising Federation (Pensacola) – President, 2008-2009 UWF Institute for Innovative Community Learning (ICL), Advisory Board Jerry Maygarden Leaders in Education, Steering Committee Pensacola High Growth Business Club, Advisory Board George Stone Technical Center, Advisory Board Northwest Florida IT Advisory Council, Member Slowlane.com – Executive Director, 1997-2007 Pensacola Leaders, Board of Directors Pensacola Chamber of Commerce: Small Business Council Workforce Development Committee Academic Selection Committees: University of West Florida, Digital Media Professor WSRE / Pensacola State College, Web Designer

# **PRESENTATIONS / TRAINING**

ADA Digital Document Accessibility Training for City/County Government Digital Accessibility for the MarComm Professional International Website: Things to Consider Before Talking to a Developer Google Analytics Snapshot for College of Business Big Project, Small Staff, Tight Deadlines Web Accessibility for Content Editors Maximizing Your Web Content for SEO Easy Marketing Strategy – A strategic marketing plan outline for entrepreneurs Tips & Traps in Social Media Marketing Using LinkedIn for Business Development How to Set Up a Facebook Page for Business Twitter Ideas for a Small Business – Ten ideas for your organization Humanizing Social Media Strategy for Business – Where is the love? Issues in Cross Media Design Essentials of Internet Marketing – Basic / Advanced

#### PHILANTHROPY

Coco Cares, Entrepreneurial Grant Program – Founder Kiva.org – Microfund Lender

# SOCIAL

LinkedIn	PJayMassey
Instagram	JM11826
Facebook	JayMassey
Twitter	JayMassey

# FUN & FITNESS

Sunrise Tai Chi at Bayview Park, e-skate, travel, juggle, play at didgeridoo, visually documenting moments of joy, and occasionally write less-than-good haiku