City of Pensacola – Strategic Plan



Mission

We desire the highest quality of life for all our citizens We do that by:

- Providing cost effective municipal services, including public safety, infrastructure, and public amenities
- Working together with the community to create a healthy environment and growing economy

			Values			
Transparency	Service Orientation	Accountability	Inclusivity	Focus on Core Mission	Collaborate for Impact	Sustainability Mindset
We exist to serve the people and the people should have visibility into what we're doing, and why.	We are in service of the people. As a result we strive to: • Provide a good service experience • Listen to citizens • Find ways for citizens to make a contribution to solutions.	We use the people's money and we should be able to demonstrate where it went and what we got for it.	We need to be mindful of all of our citizens' unique circumstances We strive to distribute resources equitably for the benefit of all our citizens	Our focus is to provide the elements of the core mission	We work together with intergovernmental and private partners on things that benefit the community but are not the core mission of City Government	Think for the long term and ensure that our actions can be sustained and supported over time • Environmental stewardship • Affordable housing • Historic Preservation • Cultivating the identities of our neighborhoods

Priority Areas

Prioritization Criteria

- Alignment with Core Mission
- Feasibility

- Reach across the Community
- Partnership Possibilities

Crime and Safety

Improve traffic safety

Reduce crime

- Improve traffic safety
- Protect life and property

Neighborhoods

- Become the model multi-modal community in America
- Provide adequate neighborhood infrastructure
- Maintain high quality parks, facilities, and open spaces
- Synchronize and coordinate needs of neighborhood associations
- Provide affordable housing
- · Preserve historical culture
- Provide quality programs and services

Economic Development

- Enhanced connectivity and smart growth
- Safe, stable neighborhoods
- Resilient and growing local economy
- Fiscally sustainable and cooperative governments

Environment

- · Improve air quality
- Improve quality of area waterways
- Improve land environmental quality

Organizational SERVICE • Increase

Excellence

- Increase resident satisfaction
- Increase interdepartmental satisfaction
- More "One Stop" solutions to residents because of interdepartmental cooperation

PEOPLE

- Increase employee engagement
- · Reduce turnover

QUALITY

 Increase on time project completion

FINANCE

- Achieve expense budget
- Improved long range financial plan

GROWTH

 Achieve revenue budget