# **Comprehensive Disparity Study for the City of Pensacola**

# Final Report



## **Submitted to:**



## Submitted by:



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# **COMPREHENSIVE DISPARITY STUDY**

## FOR THE CITY OF PENSACOLA

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EXECUTIVE SUMMARY

## EXECUTIVE SUMMARY

In July 2011, MGT of America, Inc., (MGT), was retained by the City of Pensacola (City) to determine whether there was a compelling interest to establish narrowly-tailored minority- and woman-owned business enterprise (M/WBE) program for the City. This study consisted of fact-finding to analyze City procurement trends and practices for the study period from October 1, 2005 through September 30, 2011 at the prime level and October 1, 2006 through September 30, 2011 at the subcontractor level; to evaluate the impact of race- and gender-neutral remedial efforts; and to evaluate various options for future program development.

The results of this study and conclusions drawn are presented in detail in **Chapters 2.0** through **7.0** of this report. The following sections present selections from the study's findings and recommendations contained in **Chapter 8.0**.

## E.1 <u>Findings</u>

## FINDING E-1: Pensacola M/WBE Prime Utilization and Availability

The dollar value of Minority and Women Business Enterprise (M/WBE) prime utilization by the City over the current study period in the relevant market was as follows as shown in **Exhibit E-1**:

- MBEs were paid \$4.2 million (9.18% of the total) for prime construction. WBEs were paid \$167,729 (0.37% of the total) for prime construction. There was substantial disparity for all M/WBE groups.
- MBEs were paid for \$143,036 (1.83% of the total) for prime professional services. WBEs were paid \$246,561 (3.16% of the total) for prime professional services. There was substantial disparity for African American-, Hispanic American- and nonminority women-owned firms.
- MBEs were paid \$161,276 (1.86% of the total) for other services. WBEs were paid \$141,883 (1.64% of the total). There was substantial disparity for all M/WBE groups.
- MBEs were paid \$2.9 million (18.89% of the total) for goods and supplies.
   WBEs were paid for \$330,610 (2.12% of the total). There was substantial disparity for Hispanic American-owned firms.

Overall, the City spent \$8.30 million with M/WBE prime contractors over the study period in the relevant market area, 10.72 percent of the total. Of this amount, \$886,784 was spent with WBEs, 1.14 percent of the total, and \$7.4 million with MBEs, 9.57 percent of the total.



#### EXHIBIT E-1 CITY OF PENSACOLA M/WBE PRIME CONTRACTOR UTILIZATION, AVAILABILITY, AND DISPARITY OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Business Category by Business Owner Classifications	\$ Dollars	% of Dollars	%of Available Firms	Disparity Index	Disparate Impact of Utilization	
Construction at the Prime Contractor Level						
African Americans	\$4,160,312	9.16%	12.41%	73.83	* Underutilization	
Hispanic Americans	\$139	0.00%	0.73%	0.04	* Underutilization	
Asian Americans	\$6,975	0.02%	0.36%	4.21	* Underutilization	
Native Americans	\$0	0.00%	1.82%	0.00	* Underutilization	
NonminorityWomen	\$167,729	0.37%	1.46%	25.30	* Underutilization	
Total MWBEFirms	\$4,335,155	9.55%	16.79%			
	Professio	onal Services	Firms			
African Americans	\$109,791	1.41%	7.54%	18.67	* Underutilization	
Hispanic Americans	\$0	0.00%	0.50%	0.00	* Underutilization	
Asian Americans	\$33,245	0.43%	0.50%	84.78	Underutilization	
Native Americans	\$0	0.00%	0.00%	NA	NA	
NonminorityWomen	\$246,561	3.16%	4.52%	69.86	* Underutilization	
Total MWBEFirms	\$389,597	4.99%	13.07%			
	α	her Services				
African Americans	\$155,568	1.80%	3.26%	55.13	* Underutilization	
Hispanic Americans	\$3,853	0.04%	0.33%	13.65	* Underutilization	
Asian Americans	\$1,856	0.02%	0.33%	6.57	* Underutilization	
Native Americans	\$0	0.00%	0.81%	0.00	* Underutilization	
NonminorityWomen	\$141,883	1.64%	2.93%	55.86	* Underutilization	
Total MWBEFirms	\$303,159	3.50%	7.65%			
Goods & Supplies						
African Americans	\$2,945,314	18.89%	0.93%	2,026.10	Overutilization	
Hispanic Americans	\$0	0.00%	0.23%	0.00	* Underutilization	
Asian Americans	\$0	0.00%	0.00%	NA	NA	
Native Americans	\$0	0.00%	0.00%	NA	NA	
NonminorityWomen	\$330,610	2.12%	2.33%	90.97	Underutilization	
Total MWBEFirms	\$3,275,924	21.01%	3.50%			

Source: MGT developed a prime contract and payment database for the City of Pensacola covering the period between October 1, 2005 and September 30, 2011. MGT developed an availability database based on vendor availability.

<sup>1</sup> The percentage of dollars is taken from prime utilization shown in **Chapter 4.0**.

<sup>2</sup> The percentage of available firms is taken from availability shown in **Chapter 4.0**.

<sup>3</sup> The disparity index is the ratio of % of dollars (utilization) to % available firms times 100.

\* An asterisk is used to indicate a substantial level of disparity - disparity index below 80.00.

N/A denotes constraint of division by zero. This occurred because there is zero availability in this category. However, the existence of disparity can be inferred due to the evidence of low utilization levels.



### FINDING E-3: M/WBE Subcontractor Utilization, Availability and Disparity

The dollar value of M/WBE subcontractor utilization by the City over the current study period in the relevant market is shown in **Exhibit E-2**:

 MBEs won construction subcontracts for \$1.02 million (11.88% of the total). WBEs won construction subcontracts for \$1.51 million (17.58% of the total). There was substantial disparity for African American-, Hispanic American- and Native American-owned firms.

From October 1, 2006 through September 30, 2011, the City spent \$2.54 million with M/WBE subcontractors, 6.9 percent of total construction spending in the relevant market.

#### EXHIBIT E-2 CITY OF PENSACOLA M/WBE SUBCONTRACTOR UTILIZATION, AVAILABILITY, AND DISPARITY OCTOBER 1, 2006 THROUGH SEPTEMBER 30, 2011

Business Category by Business Owner Classifications	\$ Dollars	% of Dollars	%of Available Firms	Disparity Index	Disparate Impact of Utilization		
	Construction at the Subcontractor Level						
African Americans	\$810,832	9.40%	12.76%	73.64	* Underutilization		
Hispanic Americans	\$0	0.00%	0.69%	0.00	* Underutilization		
Asian Americans	\$158,037	1.83%	0.34%	531.05	Overutilization		
Native Americans	\$56,111	0.65%	2.07%	31.43	* Underutilization		
NonminorityWomen	\$1,516,808	17.58%	3.10%	566.33	Overutilization		
Total MWBEFirms	\$2,541,787	29.45%	18.97%				

Source: MGT developed a subcontract database for the City of Pensacola covering the period between October 1, 2006 and September 30, 2011. MGT developed an availability database based on vendor availability.

The percentage of dollars is taken from subcontractor utilization shown in **Chapter 4.0.** 

<sup>2</sup> The percentage of available firms is taken from availability shown in **Chapter 4.0**.

<sup>3</sup> The disparity index is the ratio of % of dollars (utilization) to % available firms times 100.

\* An asterisk is used to indicate a substantial level of disparity – disparity index below 80.00.

### FINDING E-3: Private Sector Commercial Construction

M/WBE utilization in private sector commercial construction in the Pensacola Metropolitan Statistical Area (MSA) was very low, as measured by data from building permits. From October 1, 2005 through September 30, 2012, M/WBE prime contractors were 0.33 percent of firms granted permits and received 0.17 percent of permits. M/WBE subcontractors were issued 0.03 percent of all subcontracting permits. Only two M/WBEs were used as subcontractors in the commercial permits data, as compared to sixteen M/WBE subcontractors on City projects.

## FINDING E-4: M/WBE Utilization on the J. Whibbs Sr. Community Maritime Park (Maritime Park)

The Maritime Park project was a private project with significant support and input from the City. For the Maritime Park project, African American-owned firms won \$3.6 million in construction subcontracts (10.1%) and WBEs won \$5.5 million in construction



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subcontracts (15.3%) for a total of \$9.2 million, 25.4 percent of subcontract dollars on the Maritime Park project.

## E.2 <u>Commendations and Recommendations</u>

## COMMENDATION AND RECOMMENDATION E-1: Small Business Enterprise (SBE) Program

The City should be commended for starting and strengthening its SBE program since the 2009 SBE program review. A strong SBE program is central to maintaining a narrowly tailored program to promote M/WBE utilization.

## **RECOMMENDATION E-2: Annual Aspirational M/WBE Goals**

The study provides evidence to support the setting of annual aspirational goals by business category, not rigid project goals. The primary means for achieving these aspirational goals should be an SBE program, race-neutral joint ventures, outreach, and adjustments in City procurement policy, in addition to M/WBE subcontractor goals on City projects. Possible aspirational goals based on M/WBE availability are proposed below in **Exhibit E-3**.

#### EXHIBIT E-3 CITY OF PENSACOLA PROPOSED M/WBE ASPIRATIONAL GOALS BY PROCUREMENT CATEGORY

Procurement Category	MBE Goal	WBE Goal
Construction Prime Contracting	12%	1%
Professional Services	3%	4%
Other Services	5%	2%
Goods & Supplies	10%	2%
Construction Subcontracting*	14%	10%

\*Subcontractor goals and utilization percentage are the percentage of the total construction prime contract dollars, not the percentage of subcontract dollars.

## **RECOMMENDATION E-3: S/M/WBE Subcontractor Plans**

The basis for reestablishing good faith efforts for M/WBE subcontractor requirements is disparities in construction subcontracting, the regression analysis, the very low utilization in private sector commercial construction and other evidence of private sector disparities, even after controlling for capacity and other race-neutral variables. The core theme should be that prime contractors should document their outreach efforts and the reasons why they may have rejected qualified M/WBEs that were the low-bidding subcontractors. An S/M/WBE subcontractor program will require more resources for monitoring contract compliance.



## **RECOMMENDATION E-4: RFP Language**

The City should put in their RFPs, particularly for large projects, language asking proposers about their strategies for S/M/WBE inclusion on the project. A number of agencies, including the Port Authority of New York and New Jersey and the car rental component of the federal DBE program, have had success in soliciting creative responses to these requests.



1.0 INTRODUCTION

## 1.0: INTRODUCTION

In September 2011, MGT of America, Inc. began work on a disparity study for the City of Pensacola (City). The results of the City's study are found in this report. In the chapters that follow, MGT presents its analyses, findings, and recommendations. This chapter summarizes the objectives for the study, the technical approach used to accomplish the objectives, the major tasks undertaken, and provides an overview of the organization of the report.

## 1.1 <u>Background</u>

On July 6, 2011 the City of Pensacola (City) contracted MGT of America, Inc. (MGT), to conduct a Comprehensive Disparity Study. The study covered six fiscal years beginning October 1, 2005 through September 30, 2011<sup>1</sup>.

Governmental entities like the City of Greensboro have authorized disparity studies in response to the *City of Richmond v. J. A. Croson Co.*<sup>2</sup> (*Croson*) decision to determine whether there is a compelling interest for remedial procurement programs. Recommendations resulting from such studies are used to narrowly tailor any resulting programs to specifically address findings of underutilization attributable to unfair business practices.

## 1.2 <u>Overview of Study Approach</u>

The purpose of the disparity study was to:

- Identify from the most accurate sources the availability of M/WBEs that are ready, willing, and able to do business with the City in the relevant market areas.
- Analyze City-funded contracting and procurement data to determine the respective utilization of M/WBEs.
- Determine the extent to which any identified disparities in the utilization of available M/WBEs might be impacted by discrimination.
- Determine if there are legally justified needs for an M/WBE program in accordance with guidelines set forth by the Supreme Court and relevant subsequent cases.
- Recommend programs to remedy the effects of any discrimination identified, and to reduce or eliminate any other marketplace barriers that adversely affect the contract participation of such M/WBEs.

<sup>&</sup>lt;sup>2</sup> City of Richmond v. J. A. Croson, Co., 488 U.S. 469 (1989).



<sup>&</sup>lt;sup>1</sup> The activity of subcontracting was analyzed during the period of October 1, 2006 through September 30, 2011.

## 1.3 <u>Technical Approach</u>

In conducting the study and preparing recommendations, MGT followed a carefully designed work plan that allowed MGT study team members to fully analyze availability, utilization, and disparity with regard to M/WBE participation. MGT's approach has been used in over 140 jurisdictions nationwide and proven reliable to meet the study's objectives. The work plan consisted of, but was not limited to, the following major tasks:

- Conduct a legal review.
- Establish data parameters and finalize the work plan.
- Conduct market area and utilization analysis.
- Determine the availability of qualified firms.
- Analyze the utilization and availability data for disparity and statistical significance.
- Conduct a survey of vendors.
- Conduct a statistically valid regression analysis.
- Conduct a private sector analysis.
- Collect and analyze anecdotal information.
- Provide information on best practices in small and M/WBE business development.
- Identify narrowly tailored race- and gender-based, and race- and genderneutral remedies.
- Prepare a final report.

## 1.4 <u>Report Organization</u>

In addition to this introductory chapter, this report contains sections which describe MGT's findings as to the presence or absence of disparity in the City's procurement and contracting practices. The study reviewed the City's prime contracts and subcontracts for construction, and prime contracts for professional services and procurement data for the period of October 1, 2005 through September 30, 2011. This report presents the following seven chapters:

- Chapter 2.0 presents an overview of controlling legal precedents that impact remedial procurement programs.
- Chapter 3.0 provides a review of procurement policies and procedures and an analysis of its SBE program and race- and gender-neutral efforts.



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- Chapter 4.0 presents the methodology used to determine the City's relevant market area and statistical analysis of vendor utilization by the City as well as the availability of firms for contracting and procurement activities.
- Chapter 5.0 provides a discussion of the levels of disparity for prime contractors and subcontractors as well as a review of the multivariate analysis for the City.
- Chapter 6.0 provides an analysis of the presence of disparity in the private sector and its effect on the ability of firms to win procurement contracts from the City.
- **Chapter 7.0** presents an analysis of anecdotal data collected from the survey of vendors, personal interviews, focus groups, and a public hearing.
- **Chapter 8.0** provides a summary of the overall report with conclusions, commendations and recommendations.

MGT recommends reading the report in its entirety to understand the basis for the recommendations presented in **Chapter 8.0**. An Executive Summary is also provided with this report.



## 2.0: LEGAL REVIEW

## 2.1 Introduction

This chapter provides legal background for the city of Pensacola. The material that follows does not constitute legal advice to the city of Pensacola on minority- and womanowned business (M/WBE) programs, affirmative action, or any other matter. Instead, it provides a context for the statistical and anecdotal analyses that appear in subsequent chapters of this report.

The Supreme Court decision in *City of Richmond v. J.A. Croson Company*<sup>1</sup> and later cases have established and applied the constitutional standards for an affirmative action program. This chapter identifies and analyzes those decisions, summarizing how courts evaluate the constitutionality of race- and gender-specific programs. Decisions of the Eleventh Circuit, which includes Pensacola, offer the most directly binding authority, but where those decisions leave issues unsettled, the review considers decisions from other circuits.

By way of a preliminary outline, the courts have determined that an affirmative action program involving governmental procurement of goods or services must meet the following standards:

- A remedial, race-conscious program is subject to strict judicial scrutiny under the Equal Protection Clause of the Fourteenth Amendment to the United States Constitution.
  - Strict scrutiny has two basic components: a compelling governmental interest in the program and narrow tailoring of the program.
  - To survive the strict scrutiny standard, a remedial, race-conscious program must be based on a compelling governmental interest.
    - \* "Compelling interest" means the government must prove past or present racial discrimination requiring remedial attention.
    - \* There must be a specific "strong basis in the evidence" for the compelling governmental interest.
    - \* Statistical evidence is preferred and possibly necessary as a practical matter; anecdotal evidence is permissible and can offer substantial support, but it more than likely cannot stand on its own.
  - A program designed to address the compelling governmental interest must be narrowly tailored to remedy the identified discrimination.
    - \* "Narrow tailoring" means the remedy must fit the findings.

<sup>&</sup>lt;sup>1</sup> 488 U.S. 469 (1989).



- \* The evidence showing compelling interest must guide the tailoring very closely.
- \* Race-neutral alternatives must be considered first.
- A lesser standard, intermediate judicial scrutiny, applies to programs that establish gender preferences.
  - \* To survive the intermediate scrutiny standard, a remedial, genderconscious program must serve important governmental objectives and be substantially related to the achievement of those objectives.
  - \* The evidence does not need to be as strong and the tailoring does not need to be as specific under the lesser standard.

## 2.2 <u>Standards of Review for Race- and Gender-Specific Programs</u>

### 2.2.1 <u>Race-Specific Programs: The Croson Decision</u>

*Croson* established the framework for testing the validity of programs based on racial discrimination. In 1983, the Richmond City Council (the Council) adopted a Minority Business Utilization Plan (the Plan) following a public hearing in which citizens testified about historical societal discrimination. In adopting the Plan, the Council also relied on a study indicating that "while the general population of Richmond was 50 percent black, only 0.67 percent of the City's prime construction contracts had been awarded to minority businesses in the 5-year period from 1978 to 1983."<sup>2</sup>

The evidence before the Council also established that a variety of state and local contractor associations had little or no minority business membership. The Council relied on statements by a Council member whose opinion was that "the general conduct of the construction industry in this area and the State, and around the nation, is one in which race discrimination and exclusion on the basis of race is widespread."<sup>3</sup> There was, however, no direct evidence of race discrimination on the part of the City in its contracting activities, and no evidence that the City's prime contractors had discriminated against minority-owned subcontractors.<sup>4</sup>

The Plan required the City's prime contractors to subcontract at least 30 percent of the dollar amount of each contract to one or more minority-owned business enterprise (MBE). The Plan did not establish any geographic limits for eligibility. Therefore, an otherwise qualified MBE from anywhere in the United States could benefit from the 30 percent set-aside.

J.A. Croson Company, a non-MBE mechanical plumbing and heating contractor, filed a lawsuit against the city of Richmond alleging that the Plan was unconstitutional because it violated the Equal Protection Clause of the Fourteenth Amendment. After a considerable record of litigation and appeals, the Fourth Circuit struck down the

<sup>&</sup>lt;sup>4</sup> Id.



<sup>&</sup>lt;sup>2</sup> Id. at 479-80.

<sup>&</sup>lt;sup>3</sup> Id. at 480.

Richmond Plan and the Supreme Court affirmed this decision.<sup>5</sup> The Supreme Court determined that strict scrutiny was the appropriate standard of judicial review for MBE programs, so that a race-conscious program must be based on a compelling governmental interest and be narrowly tailored to achieve its objectives. This standard requires a firm evidentiary basis for concluding that the underutilization of minorities is a product of past discrimination.<sup>6</sup>

## 2.2.2 Gender-Specific Programs

The Supreme Court has not addressed the specific issue of a gender-based classification in the context of a woman-owned business enterprise (WBE) program. Croson was limited to the review of an MBE program. In evaluating gender-based classifications, the Court has used what some call "intermediate scrutiny," a less stringent standard of review than the "strict scrutiny" applied to race-based classifications. Intermediate scrutiny requires that classifying persons on the basis of sex "must carry the burden of showing an exceedingly persuasive justification for the classification."7 The classification meets this burden "only by showing at least that the classification serves 'important governmental objectives and that the discriminatory means employed' are 'substantially related to the achievement of those objectives."<sup>8</sup> The Eleventh Circuit has held that, "[u]nless and until the Supreme Court tells us otherwise, intermediate scrutiny remains the applicable constitutional standard in gender discrimination cases, and a gender preference may be upheld so long as it is substantially related to an important governmental objective."9

Several federal courts have applied intermediate scrutiny to WBE programs and yet have found the programs to be unconstitutional.<sup>10</sup> Nevertheless, in Coral Construction v. King County, the Ninth Circuit upheld a WBE program under the intermediate scrutiny standard.<sup>11</sup> Even using intermediate scrutiny, the court in *Coral Construction* noted that some degree of discrimination must be demonstrated in a particular industry before a gender-specific remedy may be instituted in that industry. As the court stated, "the mere recitation of a benign, compensatory purpose will not automatically shield a gender-specific program from constitutional scrutiny."<sup>12</sup> Indeed, one court has questioned the concept that it might be easier to establish a WBE program than it is to establish an MBE program.<sup>13</sup>

<sup>&</sup>lt;sup>13</sup> Builders Ass'n of Greater Chicago, 256 F.3d at 644. See also States Paving Co. v. Washington State DOT, 407 F.3d 983, 991, n.6 (9th Cir. 2005) (rejecting need for separate analysis of WBE program under intermediate scrutiny).



<sup>&</sup>lt;sup>5</sup> Id. at 511.

<sup>&</sup>lt;sup>6</sup> Id. at 493.

<sup>&</sup>lt;sup>7</sup> Mississippi Univ. for Women v. Hogan, 458 U.S. 718, 724 (1982) (quoting Kirchberg v. Feenstra, 450 U.S. 455, 461 (1981)); see also United States v. Virginia, 518 U. S. 515, 531 (1996), Tuan Anh Nguyen v. INS, 533 U.S. 53, 60 (2001).

Mississippi Univ. for Women, supra, at 724 (quoting Wengler v. Druggists Mut. Ins. Co., 446 U.S. 142, 150 (1980)); see also Virginia, supra, at 533, Nguyen, supra, at 60.

 <sup>&</sup>lt;sup>9</sup> Eng'g Contrs. Ass'n of S. Florida, Inc. v. Dade County 122 F.3d 895, 908 (11<sup>th</sup> Cir 1997).
 <sup>10</sup> See Assoc. Util. Contrs. v. Baltimore, 83 F. Supp. 2d 613 (D Md 2000); Eng'g Contrs. Ass'n of S. Florida, Inc. v. Dade County, 122 F.3d 895 (11<sup>th</sup> Cir. 1997); Builders Ass'n of Greater Chicago v. County of Cook, 256 F.3d 642 (7th Cir. 2001). The Eighth Circuit did not address the application of intermediate scrutiny to WBE participation in the federal DBE program in MnDOT, 345 F.3d 964 (8th Cir. 2003); cert. denied, 158 L.Ed. 2d 729 (2004) - 541 U.S. 1041 Sherbrooke Turf, Inc. v.

<sup>&</sup>lt;sup>11</sup> Coral Constr. Co. v. King County, 941 F.2d 910 (9<sup>th</sup> Cir. 1991), cert. denied, 502 U.S. 1033 (1992). <sup>12</sup> Id. at 932.

## 2.2.3 An Overview of the Applicable Case Law

*Croson* did not find a compelling justification for a complete MBE program. *Croson* found the city of Richmond's evidence to be inadequate as a matter of law. Nevertheless, more recent cases in other federal circuits have addressed applications of the law that were not considered in *Croson*. Thus, it becomes necessary to look to the decisions of other federal circuits to predict what level of evidence might be required to establish an affirmative action program.

The discussion in this review will also attend closely to the most relevant decisions in the area of government contracting. Justice O'Connor, distinguishing her majority opinion on affirmative action in law school admissions from her opinions in government contracting cases, wrote:

Context matters when reviewing race-based governmental action under the Equal Protection Clause. . . . Not every decision influenced by race is equally objectionable and strict scrutiny is designed to provide a framework for carefully examining the importance and the sincerity of the reasons advanced by the governmental decision maker for the use of race in that particular context.<sup>14</sup>

Further, some caution must be exercised in relying upon opinions of the federal district courts, which make both findings of fact and holdings of law. As to holdings of law, the district courts are ultimately subject to rulings by their circuit courts. As to matters of fact, their decisions depend heavily on the precise record before them, in these cases frequently including matters such as evaluations of the credibility and expertise of witnesses. Such findings are not binding precedents outside of their districts, even if they indicate the kind of evidence and arguments that might succeed elsewhere.

Finally, the ways in which municipalities participate in national disadvantaged business enterprise (DBE) programs is a specialized issue distinct from that of supporting municipal programs, even if the same kinds of evidence and same levels of review apply. In *Adarand Constructors, Inc. v. Peña*,<sup>15</sup> the Supreme Court did decide that federal DBE programs should be examined by the same strict scrutiny standard that *Croson* mandated for state and local programs. Nevertheless, cases considering national DBE programs have many important distinctions from cases considering municipal programs, particularly when it comes to finding a compelling governmental interest.<sup>16</sup> The national DBE cases have somewhat more application in determining whether a local program is narrowly tailored (to be discussed in Section 2.6).<sup>17</sup>

<sup>&</sup>lt;sup>17</sup> Recently the Ninth Circuit ruled in *Western States Paving Co. v. Washington State DOT* that specific evidence of discrimination was necessary at a state level in order for the implementation of race-conscious goals to be narrowly tailored. *States Paving Co.*, 407 F.3d at 997-8. In *Northern Contracting v. Illinois DOT*, the district court, while not striking down the program, also required the Illinois DOT to develop local evidence of discrimination sufficient to justify the imposition of race-conscious goals. In this sense, for these cases narrow tailoring still requires factual predicate information to support race-conscious program elements in a DBE program. *N. Contr. v. Illinois*, No. 00 4515 (ND IL 2004), decided 3/3/04 (2004 U.S. Dist.



<sup>&</sup>lt;sup>14</sup> Grutter v. Bollinger, 539 U.S. 306, 327 (2003).

<sup>&</sup>lt;sup>15</sup> Adarand Constructors, Inc. v. Peña, 515 U.S. 200-227 (1995).

<sup>&</sup>lt;sup>16</sup> See Adarand Constructors, Inc. v. Slater, 228 F.3d 1147-1165 (10<sup>th</sup> Cir. 2000), cert. granted in part sub nom., Adarand Constructors, Inc. v. Mineta, 532 U.S. 967 (2001); cert. dismissed as improvidently granted, 534 U.S. 103 (2001); Sherbrooke Turf, 345 F.3d at 970-1.

Thus, the majority of this review will be based on decisions of the federal circuit courts applying Croson to city or county programs designed to increase participation by M/WBEs in government contracting. This is not a large body of case law. While other cases are useful as to particular points, only a small number of circuit court cases have reviewed strictly local M/WBE programs and given clear, specific, and binding guidance about the adequacy of a complete factual record including thorough, local disparity studies with at least some statistical analysis. Further, in one of the three directly applicable circuit court cases, the Third Circuit evaded the issue of compelling justification after lengthy discussion, holding that the Philadelphia M/WBE program was unconstitutional because it was not narrowly tailored.<sup>18</sup>

Ultimately, only three circuit court decisions since Croson have passed definitively on thorough, strictly local disparity studies: Engineering Contractors Association of South Florida, Inc.,<sup>19</sup> Concrete Works IV<sup>20</sup> and H.B. Rowe,<sup>21</sup> In Engineering Contractors, the Eleventh Circuit ultimately upheld the district court finding that Dade County's disparity studies were not adequate to support an M/WBE program, at least in the face of rebuttal evidence.<sup>22</sup> By contrast, in Concrete Works IV, the Tenth Circuit, after holding that the district court had used an improper standard for weighing the evidence, went on to evaluate the evidence and determine that it was adequate as a matter of law to establish a compelling justification for Denver's program. The Supreme Court refused to hear the appeal in *Concrete Works IV*<sup>23</sup> although the refusal in itself has no precedential effect. The dissent to that denial, written by Justice Scalia with the Chief Justice joining, argues that these cases may mark a split in approach among the circuits that will need to be reconciled. In H.B. Rowe the Fourth Circuit upheld the North Carolina's MWBE program for state-funded construction projects as applied to ethnic groups with sufficient statistical and anecdotal factual predicate evidence.

#### 2.3 To Withstand Strict Scrutiny, an MBE Program Must Be Based on Thorough Evidence Showing a Compelling Governmental Interest

For government contracting programs, courts have yet to find a compelling governmental interest for affirmative action other than remedying discrimination in the relevant marketplace. In other arenas, diversity has served as a compelling governmental interest for affirmative action. For example, the Ninth Circuit upheld racebased admission standards at an experimental elementary school in order to provide a more real world education experience.<sup>24</sup> More recently, in *Petit v. City of Chicago*, the Seventh Circuit relied on Grutter v. Bollinger in stating that urban police departments had "an even more compelling need for diversity" than universities and upheld the Chicago program "under the Grutter standards."<sup>25</sup> The recent holding that other compelling

<sup>&</sup>lt;sup>25</sup> Petit v. City of Chicago, 352 F.3d 1111, 1114 (7<sup>th</sup> Cir. 2003).



LEXIS 3226) 139-160. <sup>18</sup> Contractors Ass'n of E. Penn. Inc. v. City of Philadelphia, 91 F.3d 586, 605 (3<sup>rd</sup> Cir. 1996).

<sup>&</sup>lt;sup>19</sup> Eng'g Contractors v. Dade County, 122 F.3d 895 (11<sup>th</sup> Cir 1997).

<sup>&</sup>lt;sup>20</sup> 321 F.3d 950.

<sup>&</sup>lt;sup>21</sup> *H.B. Rowe v. Tippett*, 615 F.3d 233 (4<sup>th</sup> Cir 2010).

<sup>&</sup>lt;sup>22</sup> Compare Cone Corp. v. Hillsborough County, 908 F.2d 908 (11<sup>th</sup> Cir. 1990), an earlier decision of the Eleventh Circuit reversing summary judgment against an MBE program where more limited statistical evidence was found adequate to require a trial on the merits in the face of a relatively weak challenge. <sup>23</sup> Concrete Works of Colo. v. City of Denver, Scalia, J. dissenting, 540 U.S. 1027, 1027-35 (2003).

<sup>&</sup>lt;sup>24</sup> Hunter v. Regents of the Univ. of Cal., 190 F.3d 1061 (9<sup>th</sup> Cir. 1999).

interests may support affirmative action does not yet appear to have any application to public contracting.<sup>26</sup>

*Croson* identified two necessary factors for establishing racial discrimination sufficiently to demonstrate a compelling governmental interest in establishing an M/WBE program. First, there needs to be identified discrimination in the relevant market.<sup>27</sup> Second, "the governmental actor enacting the set-aside program must have somehow perpetuated the discrimination to be remedied by the program,"<sup>28</sup> either actively or at least passively with the "infusion of tax dollars into a discriminatory industry."<sup>29</sup>

Although the Supreme Court in *Croson* did not specifically define the methodology that should be used to establish the evidentiary basis required by strict scrutiny, the Court did outline governing principles. Lower courts have expanded the Supreme Court's *Croson* guidelines and have applied or distinguished these principles when asked to decide the constitutionality of state, county, and city programs that seek to enhance opportunities for minorities and women.

## 2.3.1 <u>Compelling Interests Other than Remedying Discrimination</u>

For government contracting programs, courts have yet to find a compelling governmental interest for affirmative action other than remedying discrimination in the relevant marketplace. In other arenas, diversity has served as a compelling governmental interest for affirmative action. For example, the Ninth Circuit upheld race-based admission standards at an experimental elementary school in order to provide a more real world education experience.<sup>30</sup> In *Petit v. Chicago*,<sup>31</sup> the Seventh Circuit relied on *Grutter v. Bollinger* in stating that urban police departments had "an even more compelling need for diversity" than universities and upheld the Chicago program "under the *Grutter* standards."<sup>32</sup> The recent holding that other compelling interests may support affirmative action does not yet appear to have any application to public contracting.<sup>33</sup> The Eleventh Circuit in *Engineering Contractors* did not consider any other compelling interests for the M/WBE program outside of remedying discrimination.

### 2.3.2 Burden of Proof

With regard to burden of proof the Eleventh Circuit stated that once the proponent of affirmative action,

introduces its statistical proof as evidence of its remedial purpose, thereby supplying the [district] court with the means for determining that [it] had a firm basis for concluding that remedial action was appropriate, it is incumbent upon

<sup>&</sup>lt;sup>33</sup> *Grutter v. Bollinger*, 539 U.S. 306 (2003). For an argument that other bases could serve as a compelling interest in public contracting, see Michael K. Fridkin, "The Permissibility of Non-Remedial Justifications for Racial Preferences in Public Contracting," 24 *N. III. U. L. Rev.* 509 (Summer 2004).



<sup>&</sup>lt;sup>26</sup> Grutter v. Bollinger, 539 U.S. 306 (2003). For an argument that other bases could serve as a compelling interest in public contracting, see Michael K. Fridkin, "The Permissibility of Non-Remedial Justifications for Racial Preferences in Public Contracting," 24 N. III. U. L. Rev. 509-510 (Summer 2004).

<sup>&</sup>lt;sup>27</sup> *Croson*, 488 U.S. at 492.

<sup>&</sup>lt;sup>28</sup> Coral Construction, 941 F.2d at 916.

<sup>&</sup>lt;sup>29</sup> Id.

<sup>&</sup>lt;sup>30</sup> *Hunter v. Regents of Univ. of Ca.*, 190 F.3d 1061 (9th Cir. 1999).

<sup>&</sup>lt;sup>31</sup> *Petit v. Chi.*, 352 F.3d 1111 (7th Cir. 2003).

<sup>&</sup>lt;sup>32</sup> Id.

the nonminority [employees] to prove their case; they continue to bear the ultimate burden of persuading the [district] court that the [public employer's] evidence did not support an inference of prior discrimination and thus a remedial purpose, or that the plan instituted on the basis of this evidence was not sufficiently "narrowly tailored."34

The Tenth Circuit in Concrete Works IV ruled that the district court in reviewing the evidence should only have asked whether Denver had demonstrated strong evidence from which an inference of past or present discrimination could be drawn.<sup>35</sup> Denver was not required to prove the existence of discrimination. The Tenth Circuit went on to state that Denver did not have the "burden of establishing by a preponderance that not only were there inferences to discrimination, but in fact that the inferences were correct."36 The Tenth Circuit also clarified the burden faced by the plaintiff in these cases, so that "once Denver meets its burden, [the plaintiff] must introduce credible particularized evidence to rebut [the city's] initial showing of the existence of a compelling interest."37

## 2.3.3 Post-Enactment Evidence

The Supreme Court in Croson found pre-enactment evidence of discrimination insufficient to justify the program. The defendant in Croson did not seek to defend its program based on post-enactment evidence. However, following Croson, a number of circuits did defend the use of post-enactment evidence to support the establishment of a local public affirmative action program.<sup>38</sup> Some cases required both pre-enactment and post-enactment evidence.<sup>39</sup> In connection with post-enactment evidence the Eleventh Circuit stated in Engineering Contractors that, "[g]overnment actors are free to introduce post-enactment evidence in defending affirmative action programs, but if that evidence fails to meet the applicable evidentiary burden, a federal court cannot simply presume that, absent the programs, sufficient evidence of discrimination would have been found."40

The Supreme Court case in Shaw v. Hunt<sup>41</sup> raised anew the issue of post-enactment evidence in defending local public sector affirmative action programs. Shaw involved the use of racial factors in drawing voting districts in North Carolina. In Shaw, the Supreme Court rejected the use of reports providing evidence of discrimination in North Carolina because the reports were not developed before the voting districts were designed. Thus, the critical issue was whether the legislative body believed that discrimination had existed before the districts were drafted.<sup>42</sup> Following the Shaw decision, two districts courts rejected the use of post-enactment evidence in the evaluation of the constitutionality of local minority business programs.<sup>43</sup>

<sup>&</sup>lt;sup>43</sup> AUC v. Baltimore, 83 F. Supp. 2d 613, 620-22 (D. Md. 2000); West Tenn. ABC v. Memphis City Schools,



<sup>&</sup>lt;sup>34</sup> Eng'g Contractors v. Dade County, 122 F.3d 895, 916 (quoting Howard v. McLucas, 871 F.2d 1000, 1007 (11th Cir.1989)). <sup>35</sup> Concrete Works IV, 321 F.2d at 970 (10th Cir. 2003).

<sup>&</sup>lt;sup>36</sup> Id.

<sup>&</sup>lt;sup>37</sup> Concrete Works IV, 321 F.2d at 959.

<sup>&</sup>lt;sup>38</sup> See Contrs. Ass'n of E. Philadelphia v. Philadelphia, 6 F.3d 990, 1009 n.18 (2<sup>nd</sup> Cir. 1993); Concrete Works of Colorado, Inc. v. City and County of Denver, 36 F.3d 1513, 1521 (10<sup>th</sup> Cir. 1994).

<sup>&</sup>lt;sup>39</sup> See Coral Construction Co. v. King County, 941 F.2d 910-920 (9<sup>th</sup> Cir. 1991).

<sup>&</sup>lt;sup>40</sup> Eng'g Contractors v. Dade County, 122 F.3d 895, 911.

<sup>&</sup>lt;sup>41</sup> Shaw v. Hunt, 517 U.S. 899 (1996).

<sup>&</sup>lt;sup>42</sup> Id. at 910.

## 2.3.4 <u>Outreach Programs</u>

There is some debate about whether or not outreach programs are subject to strict scrutiny.\_In *Peightal v. Metropolitan Dade County*, the Eleventh Circuit treated recruiting and outreach efforts as "race-neutral" policies.<sup>44</sup> Other lower court cases have stated that expanding the pool disadvantages no one and thus a distinction should be made between inclusive and exclusive outreach.<sup>45</sup> Similarly, in *Allen v. Alabama State Bd. Of Education*, a case involving teacher certification examinations, the Eleventh Circuit stated that the,

Board must be conscious of race in developing the examination, choosing test items to minimize any racially disparate impact within the framework of designing a valid and comprehensive teaching examination. Nothing in Adarand requires the application of strict scrutiny to this sort of race-consciousness.<sup>46</sup>

However, in *Virdi v. DeKalb County School District*, litigation involving a minority vendor program (MVP), the Eleventh Circuit stated that,

It is well settled that "all racial classifications imposed by government must be analyzed by a reviewing court under strict scrutiny". Grutter v. Bollinger\_, 539 U.S. 306, 326,123 S. Ct. 2325, 2337 (2003) (quoting Adarand Constructors, Inc. v. Pena, 515 U.S. 200, 227, 115 S.Ct. 2097, 2113 (1995)). To the extent that Defendants argue that the MVP did not contain racial classifications because it did not include set-asides or mandatory quotas, we note that strict scrutiny applies to all racial classifications, not just those creating binding racial preferences. The MVP includes racial classifications. It is therefore subject to strict scrutiny.<sup>47</sup>

## 2.3.5 Disabled Business Enterprise

Disabled business enterprise programs are quite common in federal, state, and local government. Section 15(g) of the Small Business Act provides for a goal of not less than 3 percent utilization of service-disabled veteran businesses in federal contracting.<sup>48</sup> Section 36 of that Act grants the authority to set-aside for service-disabled veteran–owned businesses.<sup>49</sup> These policies were strengthened and reaffirmed in October 2004, in Executive Order 13360. The U.S. Army alone projects \$1.8 billion in set-asides to service-disabled veteran–owned businesses in FY 2008.<sup>50</sup>

Disabled business enterprise programs are also common at the state and local government level and are often a component of an M/WBE program.<sup>51</sup> Some local

<sup>64</sup> F. Supp. 2d 714, 718-21 (W.D. Tenn. 1999).

<sup>&</sup>lt;sup>44</sup> Allen v. Alabama State Bd. Of Education 26 F.3d 154, 1557-58 (11th Cir. 1994).

<sup>&</sup>lt;sup>45</sup> Shuford v. Alabama State Bd. of Educ., 897 F. Supp. 1535, 1551-52 (M.D. Ala. 1995).

<sup>&</sup>lt;sup>46</sup>. 164 F.3d 1347, 1352 (11th Cir.1999).

<sup>&</sup>lt;sup>47</sup> 135 Fed. Appx. 262, 267, 2005 U.S. App. LEXIS 11203 (11<sup>th</sup> Cir. 2005).

<sup>&</sup>lt;sup>48</sup> 15 U.S.C. 644(g).

<sup>&</sup>lt;sup>49</sup> 15 U.S.C. 657f.

<sup>&</sup>lt;sup>50</sup> U.S. Army Office of Small Business Programs, www.vetbiz.gov/library/Army.pdf

<sup>&</sup>lt;sup>51</sup> See North Carolina, Executive Order #150 and General Statues 143-48 & 143-128.2(g)(1)(2)(3),

government agencies, in particular California and Connecticut, also set aside government contracts for disabled business enterprises or disabled veteran's business enterprises. California follows the federal program with a 3 percent disabled goal.<sup>52</sup> The state of Connecticut set aside 25 percent of its project for SBEs and then 25 percent of the SBE program is for certified M/WBEs. Disabled firms are classified as minority firms for purposes of the rule.<sup>53</sup> There are also state laws granting preferences of some sort to the disabled, and particularly the service disabled veterans.<sup>54</sup>

While there has been an extensive body of case law involving the Americans for Disabilities Act, there have been no federal court cases challenging the constitutionality of disabled business enterprises under the Equal Protection clause. There are at least two reasons for this absence of a court record. First, at the state and local government level, these programs are typically very small, having only a handful of participants. Second, and more importantly, the U.S. Supreme Court has not ruled that the disabled are a suspect class and thus government programs addressing the disabled are not subject to strict scrutiny, or even intermediate scrutiny.<sup>55</sup> Instead programs both favoring and hampering the disabled are subject to the rational relationship test, the lowest level of judicial scrutiny. Nevertheless, this report will separately analyze data on disabled business enterprises.

## 2.4 <u>Sufficiently Strong Evidence of Significant Statistical Disparities</u> <u>Between Qualified Minorities Available and Minorities Utilized Will</u> <u>Satisfy Strict Scrutiny and Justify a Narrowly Tailored M/WBE</u> <u>Program</u>

The Supreme Court in *Croson* stated that "where gross statistical disparities can be shown, they alone in a proper case may constitute *prima facie* proof of a pattern or practice of discrimination."<sup>56</sup> But the statistics must go well beyond comparing the rate of minority presence in the general population to the rate of prime construction contracts awarded to MBEs. The Court in *Croson* objected to such a comparison, indicating that the proper statistical evaluation would compare the percentage of qualified MBEs in the

<sup>53</sup> Executive Order D-37-1

<sup>&</sup>lt;sup>56</sup> Croson, 488 U.S. at 501, quoting Hazelwood School Division v. United States, 433 U.S. 299, 307-308 (1977).



Philadelphia, Executive Order 05 Relating To The Participation Of Minority, Women And Disabled Businesses In City Contracts, March 2005; Rhode Island GL 37-2.2-3, (procurement of

Goods and services are available from certified Rhode Island Disability Business Enterprises (DBEs) whose workforce consists of more than 75% persons with disabilities or certified nonprofit rehabilitation facilities); The regional Texas certification agencies certify for disabled business enterprises.

<sup>&</sup>lt;sup>52</sup> California Executive Order D-43-01, June 22, 2001. California Disabled Veteran Business Enterprise Set Aside Program (establishes a goal for state entities to award at least 3% of their contracts for materials, supplies, equipment, alterations, repairs, or improvements to disabled veteran business enterprises. A 2001 act (Assembly Bill 941) requires the departments subject to this goal to appoint disabled veteran business enterprise advocates).

<sup>&</sup>lt;sup>54</sup> See FI. Stat. \_295.07(1) (1991) (exempting disabled veterans from specific hiring procedures and employment exams for state jobs); FI. Stat. \_196.031 (1991) (hiring preferences for disabled veterans).

<sup>&</sup>lt;sup>55</sup> *City of Cleburne v. Cleburne Living Center,* 473 U.S. 432 (1985) (no rational basis for discriminatory application of special use permit for group home for mentally disabled).

relevant market with the percentage of total municipal construction dollars awarded to them.  $^{\rm 57}$ 

To meet this more precise requirement, courts have accepted the use of a disparity index.<sup>58</sup> The Supreme Court in *Croson* recognized statistical measures of disparity that compared the number of qualified and available M/WBEs with the rate of municipal construction dollars actually awarded to M/WBEs in order to demonstrate discrimination in a local construction industry.<sup>59</sup> The Eleventh Circuit has stated that "The utility of disparity indices or similar measures to examine the utilization of minorities or women in a particular industry has been recognized by a number of federal circuit courts."<sup>60</sup> The Ninth Circuit has stated, "In our recent decision [*Coral Construction*] we emphasized that such statistical disparities are 'an invaluable tool' in demonstrating the discrimination necessary to establish a compelling interest."<sup>61</sup>

## 2.4.1 <u>Determining Availability</u>

To perform proper disparity analysis, the government must determine "availability"—the number of qualified minority contractors willing and able to perform a particular service for the municipality. In *Croson*, the Court stated:

Where there is a significant statistical disparity between the number of qualified minority contractors <u>willing and able</u> to perform a particular service and the number of such contractors actually engaged by the locality or the locality's prime contractors, an inference of discriminatory exclusion could arise.<sup>62</sup>

An accurate determination of availability also permits the government to meet the requirement that it "determine the precise scope of the injury it seeks to remedy" by its program.<sup>63</sup> Following *Croson's* statements on availability, lower courts have considered how legislative bodies may determine the precise scope of the injury sought to be remedied by an MBE program. Nevertheless, the federal courts have not provided clear guidance on the best data sources or techniques for measuring M/WBE availability.

Different forms of data used to measure availability give rise to particular controversies. Bidder data was used for prime contracting in the *Engineering Contractor's* case. However, the Eleventh Circuit did not opine that bidder data was the only source of availability data for disparity studies. At least one commentator has suggested using bidder data to measure M/WBE availability,<sup>64</sup> but *Croson* does not require the use of bidder data to determine availability. In *Concrete Works*, in the context of the plaintiffs' complaint that the city of Denver had not used such information, the Tenth Circuit noted

<sup>&</sup>lt;sup>64</sup> LaNoue, George R., "Who Counts? Determining the Availability of Minority Businesses for Public Contracting After *Croson*," 21 *Harv. J. L. and Pub. Pol.* 793, 833-834 (1998).



<sup>&</sup>lt;sup>57</sup> Id. at 502.

<sup>&</sup>lt;sup>58</sup> See,e.g., Associated Gen. Contractors v. Coalition for Economic Equity, 950 F.2d 1401, 1414 (9th Cir.1991) Concrete Works IV, 321 F.3d at 964-69.

<sup>&</sup>lt;sup>59</sup> Croson, 488 U.S. at 503-504.

<sup>&</sup>lt;sup>60</sup> Engineering Contractors Ass'n of South Florida, Inc., 122 F.3d at 914

<sup>&</sup>lt;sup>62</sup> Croson, 488 U.S. at 509 (emphasis added).

<sup>&</sup>lt;sup>63</sup> Id. at 498.

that bid information also has its limits.<sup>65</sup> Firms that bid may not be qualified or able, and firms that do not bid may be qualified and able, to undertake agency contracts.

For subcontracting availability the study in *Engineering Contracting* used the percentage of firms that filed a subcontractor release of lien to the percentage of subcontracting revenue. The Eleventh Circuit, however, repeated the district court's criticism of the use of subcontractor liens which included revenue that was not limited to Dade County projects. Consequently, the Eleventh Circuit did not expressly opine on the proper source of subcontractor availability.<sup>66</sup>

## 2.4.2 <u>Racial Classifications</u>

In determining availability, choosing the appropriate racial groups to consider becomes an important threshold interest.<sup>67</sup> In *Croson*, the Supreme Court criticized the city of Richmond's inclusion of "Spanish speaking, Oriental, Indian, Eskimo, or Aleut persons" in its affirmative action program.<sup>68</sup> These groups had not previously participated in City contracting and "The random inclusion of racial groups that, as a practical matter, may never have suffered from discrimination in the construction industry in Richmond suggests that perhaps the City's purpose was not in fact to remedy past discrimination."<sup>69</sup> To evaluate availability properly, data must be gathered for each racial group in the marketplace. The Federal Circuit has also required that evidence as to the inclusion of particular groups be kept reasonably current.<sup>70</sup>

## 2.4.3 <u>Relevant Market Area</u>

Another issue in availability analysis is the definition of the relevant market area. Specifically, the question is whether the relevant market area should be defined as the area from which a specific percentage of purchases is made, the area in which a specific percentage of willing and able contractors may be located, or the area determined by a fixed geopolitical boundary.

The Supreme Court has not yet established how the relevant market area should be defined, but some circuit courts have done so, including the Tenth Circuit in *Concrete Works II*, the first appeal in the city of Denver litigation.<sup>71</sup> Concrete Works of Colorado, a non-M/WBE construction company, argued that *Croson* precluded consideration of discrimination evidence from the six-county Denver Metropolitan Statistical Area (MSA), so Denver should use data only from within the city and county of Denver. The Tenth Circuit, interpreting *Croson*, concluded, "The relevant area in which to measure discrimination . . . is the local construction market, but that is not necessarily confined by jurisdictional boundaries."<sup>72</sup> The court further stated, "It is important that the pertinent data closely relate to the jurisdictional area of the municipality whose program we

<sup>&</sup>lt;sup>72</sup> Id.



<sup>&</sup>lt;sup>65</sup>*Concrete Works IV*, 321 F.3d at 983-84.

<sup>&</sup>lt;sup>66</sup> Engineering Contractors Ass'n of South Florida, Inc., 122 F.3d 895, 920.

<sup>&</sup>lt;sup>67</sup> Racial groups, as the term is used herein, include both racial and ethnic categories.

<sup>68 488</sup> U.S. at 506.

<sup>&</sup>lt;sup>69</sup> Id.

<sup>&</sup>lt;sup>70</sup> Rothe Development Co. v. U.S. Dept. of Defense, 262 F.3d 1306, 1323 (Fed. Cir. 2003).

<sup>&</sup>lt;sup>71</sup> *Concrete Works II*, 36 F.3d at 1520.

scrutinize, but here Denver's contracting activity, insofar as construction work is concerned, is closely related to the Denver MSA.<sup>773</sup>

The Tenth Circuit ruled that because more than 80 percent of Denver Department of Public Works construction and design contracts were awarded to firms located within the Denver MSA, the appropriate market area should be the Denver MSA, not the city and county of Denver alone.<sup>74</sup> Accordingly, data from the Denver MSA were "adequately particularized for strict scrutiny purposes."<sup>75</sup> The Eleventh Circuit did not define the relevant market in *Engineering Contractors*.

## 2.4.4 Firm Qualifications

Another availability consideration is whether M/WBE firms are qualified to perform the required services. In *Croson*, the Supreme Court noted that although gross statistical disparities may demonstrate *prima facie* proof of discrimination, "when special qualifications are required to fill particular jobs, comparisons to the general population (rather than to the smaller group of individuals who possess the necessary qualifications) may have little probative value."<sup>76</sup> The Court, however, did not define the test for determining whether a firm is qualified.

Considering firm qualifications is important not only to assess whether M/WBEs in the relevant market area can provide the goods and services required, but also to ensure proper comparison between the number of qualified M/WBEs and the total number of similarly qualified contractors in the marketplace.<sup>77</sup> In short, proper comparisons ensure the required integrity and specificity of the statistical analysis. For instance, courts have specifically ruled that the government must examine prime contractors and subcontractors separately when the M/WBE program is aimed primarily at one or the other.<sup>78</sup>

## 2.4.5 <u>Willingness</u>

*Croson* requires that an "available" firm must be not only qualified but also willing to provide the required services.<sup>79</sup> In this context, it can be difficult to determine whether a business is willing. Courts have approved including businesses in the availability pool that may not be on the government's certification list. In *Concrete Works II*, Denver's availability analysis indicated that while most MBEs and WBEs had never participated in City contracts, "almost all firms contacted indicated that they were interested in [municipal work]."<sup>80</sup> In *Contractors Association of Eastern Pennsylvania, Inc.*, the Third Circuit explained, "[i]n the absence of some reason to believe otherwise, one can

<sup>&</sup>lt;sup>80</sup> Concrete Works II, 36 F.3d at 1529, quoting, Appellant's Appendix.



<sup>&</sup>lt;sup>73</sup> Id.

<sup>&</sup>lt;sup>74</sup> Id.

<sup>&</sup>lt;sup>75</sup> Id.

<sup>&</sup>lt;sup>76</sup> Croson, 488 U.S. at 501 (quoting Hazelwood School Dist. v. United States, 433 U.S. 299, 308, n.13 (1977)).

<sup>&</sup>lt;sup>77</sup> See Hazelwood School Dist., 433 U.S. at 308; Contractors Ass'n. 91 F.3D at 603.

<sup>&</sup>lt;sup>78</sup> W. H. Scott Constr. Co. v. City of Jackson, 199 F.3d 206, 218 (5<sup>th</sup> Cir.1999).

<sup>&</sup>lt;sup>79</sup> *Croson*, 488 U.S. at 509.

normally assume that participants in a market with the ability to undertake gainful work will be 'willing' to undertake it."<sup>81</sup> The court went on to note:

[P]ast discrimination in a marketplace may provide reason to believe the minorities who would otherwise be willing are discouraged from trying to secure the work. . . . [I]f there has been discrimination in City contracting, it is to be expected that [African American] firms may be discouraged from applying, and the low numbers [of African American firms seeking to prequalify for City-funded contracts] may tend to corroborate the existence of discrimination rather than belie it.<sup>82</sup>

Even so, the strongest possible disparity study would also present information about the willingness of M/WBEs to perform the required services.

## 2.4.6 <u>Ability</u>

Another availability consideration is whether the firms being considered are able to perform a particular service. Those who challenge affirmative action often question whether M/WBE firms have the "capacity" to perform particular services.

The Eleventh Circuit accepted a series of arguments that firm size has a strong impact on "ability" to enter contracts, that M/WBE firms tend to be smaller, and that this smaller size, not discrimination, explains the resulting disparity.<sup>83</sup> By contrast, the Tenth Circuit in *Concrete Works II* and *IV* recognized the shortcomings of this treatment of firm size.<sup>84</sup> *Concrete Works IV* noted that the small size of such firms can itself be a result of discrimination.<sup>85</sup> The Tenth Circuit acknowledged the city of Denver's argument that a small construction firm's precise capacity can be highly elastic.<sup>86</sup> Under this view, the relevance of firm size may be somewhat diminished. Further, the Eleventh Circuit was dealing with a statute which itself limited remedies to M/WBEs that were smaller firms by definition.<sup>87</sup>

## 2.4.7 <u>Statistical Evidence of Discrimination in Disparity Studies</u>

While courts have indicated that anecdotal evidence may suffice without statistical evidence, no case without statistical evidence has been given serious consideration by any circuit court. In practical effect, courts require statistical evidence. Further, the statistical evidence needs to be held to appropriate professional standards.<sup>88</sup>

The Eleventh Circuit has addressed the role of statistical significance in assessing levels of disparity in public contracting. Generally, disparity indices of 80 percent or higher—indicating close to full participation—are not considered significant.<sup>89</sup> The court referenced the Equal Employment Opportunity Commission's disparate impact

<sup>&</sup>lt;sup>89</sup> Eng'g Contrs. Ass'n of S. Florida, Inc., 122 F.3d at 914.



<sup>&</sup>lt;sup>81</sup> Contractors Association of Eastern Pennsylvania, Inc., 91 F.3d at 603 (in original quotation marks).

<sup>&</sup>lt;sup>82</sup> Id. at 603-04.

<sup>&</sup>lt;sup>83</sup> Eng'g. Contr. of S. Florida, Inc. 122 F.3d at 917-18, 924.

<sup>&</sup>lt;sup>84</sup> Concrete Works II, 36 F.3d at 1528-29; Concrete Works IV, 321 F.3d at 980-92.

<sup>&</sup>lt;sup>85</sup> Concrete Works IV, 321 F.3d at 982.

<sup>&</sup>lt;sup>86</sup> Id. at 981

<sup>&</sup>lt;sup>87</sup> Eng'g Contrs. Ass'n of S. Florida, Inc., 122 F.3d at 900.

<sup>&</sup>lt;sup>88</sup> See Contrs. Ass'n of E. Pennsylvania, Inc., 91 F.3d at 599-601.

guidelines, which establish the 80 percent test as the threshold for determining a *prima facie* case of discrimination.<sup>90</sup> According to the Eleventh Circuit, no circuit that has explicitly endorsed using disparity indices has held that an index of 80 percent or greater is probative of discrimination, but they have held that indices below 80 percent indicate "significant disparities."<sup>91</sup>

In support of the use of standard deviation analyses to test the statistical significance of disparity indices, the Eleventh Circuit observed that "[s]ocial scientists consider a finding of two standard deviations significant, meaning there is about one chance in 20 that the explanation for the deviation could be random and the deviation must be accounted for by some factor other than chance."<sup>92</sup> With standard deviation analyses, the reviewer can determine whether the disparities are substantial or statistically significant, lending further statistical support to a finding of discrimination. On the other hand, if such analyses can account for the apparent disparity, the study will have little if any weight as evidence of discrimination.

Further, the interpretations of the studies must not assume discrimination has caused the disparities, but must account for alternative explanations of the statistical patterns.<sup>93</sup> The Third and Fifth Circuits have also indicated that statistics about prime contracting disparity have little, if any, weight when the eventual M/WBE program offers its remedies solely to subcontractors.<sup>94</sup> In *Engineering Contractors* there was a separate analysis of prime contracting and subcontracting.<sup>95</sup>

## 2.4.8 Anecdotal Evidence of Discrimination in Disparity Studies

Most disparity studies present anecdotal evidence along with statistical data. The Supreme Court in *Croson* discussed the relevance of anecdotal evidence and explained: "[E]vidence of a pattern of individual discriminatory acts can, if supported by appropriate statistical proof, lend support to a local government's determination that broader remedial relief is justified."<sup>96</sup>

In *Engineering Contractors* the County presented testimony from MWBE program staff, affidavits from twenty-three MWBEs and a survey of Black-owned firms. The Eleventh Circuit acknowledged that the "picture painted by the anecdotal evidence [was] not a good one."<sup>97</sup> However, The Eleventh Circuit had a limited discussion of the requirements

<sup>&</sup>lt;sup>90</sup> Id. at 914, citing 29 C.F.R. § 1607.4D (concerning the disparate impact guidelines and threshold used in employment cases).

<sup>&</sup>lt;sup>91</sup> Eng'g Contrs. Ass'n of S. Florida, Inc., 122 F.3d at 914, citing Contrs. Ass'n of E. Pennsylvania, Inc., 6 F.3d at 1005 (crediting disparity index of 4 percent) and Concrete Works II, 36 F.3d at 1524 (crediting disparity indices ranging from 0 percent to 3.8 percent).

<sup>&</sup>lt;sup>92</sup> Eng'g Contrs. Ass'n of S. Florida, Inc., 122 F.3d at 914 quoting Peightal v. Metropolitan Dade County, 26 F.3d 1545, 1556 n.16 (11<sup>th</sup> Cir. 1994) (quoting Waisome v. Port Authority, 948 F.2d 1370, 1376 (2<sup>nd</sup> Cir. 1991)).

<sup>&</sup>lt;sup>93</sup> Eng'g Contrs. Ass'n of S. Florida, Inc., 122 F 3d at 922.

<sup>&</sup>lt;sup>94</sup> Contrs. Ass'n of E. Pennsylvania, Inc., 91 F.3d at 599 (3<sup>rd</sup> Cir.); W.H. Schott Constr. Co., 199 F. 3d at 218 (5<sup>th</sup> Cir.)

<sup>95</sup> Engineering Contractors Ass'n of South Florida, Inc., 122 F.3d 895, 920.

<sup>&</sup>lt;sup>96</sup> Croson, 488 U.S. at 509.

<sup>&</sup>lt;sup>97</sup> Eng'g Contrs. Ass'n of S. Florida, Inc., 122 F.3d at 925.

for anecdotal evidence because the statistical evidence was weak and the Court noted that "only in the rare case will anecdotal evidence suffice standing alone."<sup>98</sup>

Although *Croson* did not expressly consider the form or level of specificity required for anecdotal evidence, the Ninth Circuit has addressed both issues. In *Coral Construction*, the Ninth Circuit addressed the use of anecdotal evidence alone to prove discrimination. Although King County's anecdotal evidence was extensive, the court noted the absence in the record of any statistical data in support of the program. Additionally, the court stated, "While anecdotal evidence may suffice to prove individual claims of discrimination, rarely, if ever, can such evidence show a *systemic pattern of discrimination necessary for the adoption of an affirmative action plan.*"<sup>99</sup> The court concluded, by contrast, that "the combination of convincing anecdotal and statistical evidence is potent."<sup>100</sup>

Regarding the appropriate form of anecdotal evidence, the Ninth Circuit in *Coral Construction* noted that the record provided by King County was "considerably more extensive than that compiled by the Richmond City Council in *Croson.*"<sup>101</sup> The King County record contained "affidavits of at least 57 minority or [female] contractors, each of whom complain[ed] in varying degree[s] of specificity about discrimination within the local construction industry".<sup>102</sup> The *Coral Construction* court stated that the M/WBE affidavits "reflect[ed] a broad spectrum of the contracting community" and the affidavits "certainly suggest[ed] that ongoing discrimination may be occurring in much of the King County business community."<sup>103</sup>

In Associated General Contractors of California v. Coalition for Economic Equity (AGCC *II*), the Ninth Circuit discussed the specificity of anecdotal evidence required by *Croson*.<sup>104</sup> Seeking a preliminary injunction, the contractors contended that the evidence presented by the city of San Francisco lacked the specificity required by both an earlier appeal in that case and by *Croson*.<sup>105</sup> The court held that the City's findings were based on substantially more evidence than the anecdotes in the two prior cases, and "were clearly based upon dozens of specific instances of discrimination that are laid out with particularity in the record, as well as significant statistical disparities in the award of contracts."<sup>106</sup>

The court also ruled that the City was under no burden to identify specific practices or policies that were discriminatory.<sup>107</sup> Reiterating the City's perspective, the court stated that the City "must simply demonstrate the existence of past discrimination with specificity; there is no requirement that the legislative findings specifically detail each

<sup>&</sup>lt;sup>107</sup> Id. at 1416, n.11.



<sup>&</sup>lt;sup>98</sup> Id.

<sup>&</sup>lt;sup>99</sup> Coral Construction, 941 F.2d at 919 (emphasis added).

<sup>&</sup>lt;sup>100</sup> Id. See also AGCC *II*, 950 F.2d at 1414-1415.

<sup>&</sup>lt;sup>101</sup> Coral Construction, 941 F.2d at 917.

<sup>&</sup>lt;sup>102</sup> Id. at 917-18.

<sup>&</sup>lt;sup>103</sup> Id.

<sup>&</sup>lt;sup>104</sup> AGCC II, 950 F.2d at 1414-1415.

<sup>&</sup>lt;sup>105</sup> See *AGCC II*, 950 F.2d at 1403-1405.

<sup>&</sup>lt;sup>106</sup> AGCC II, 950 F.2d. at 1416. This evidence came from 10 public hearings and "numerous written submissions from the public." Id. at 1414.

and every instance that the legislative body ha[d] relied upon in support of its decision that affirmative action is necessary."<sup>108</sup>

Not only have courts found that a municipality does not have to specifically identify all the discriminatory practices impeding M/WBE utilization, but the Tenth Circuit in *Concrete Works IV* also held that anecdotal evidence collected by a municipality does not have to be verified. The court stated:

There is no merit to [the plaintiff's] argument that witnesses' accounts must be verified to provide support for Denver's burden. Anecdotal evidence is nothing more than a witness' narrative of an incident told witness' perspective including from the and the witness' perceptions...Denver was not required to present corroborating evidence and [the plaintiff] was free to present its own witnesses to either refute the incidents described by Denver's witnesses or to relate their own perceptions on discrimination in the Denver construction industry.<sup>109</sup>

## 2.5 <u>The Governmental Entity or Agency Enacting an M/WBE Program</u> <u>Must Be Shown to Have Actively or Passively Perpetuated the</u> <u>Discrimination</u>

In *Croson*, the Supreme Court stated, "It is beyond dispute that any public entity, state or federal, has a compelling interest in assuring that *public* dollars, drawn from the tax contributions of all citizens, do not serve to finance the evil of *private* prejudice."<sup>110</sup> *Croson* provided that the government "can use its spending powers to remedy private discrimination, if it identifies that discrimination with the particularity required by the Fourteenth Amendment."<sup>111</sup> The government agency's active or passive participation in discriminatory practices in the marketplace may show the compelling interest. Defining passive participation, *Croson* stated:

Thus, if the city could show that it had essentially become a "passive participant" in a system of racial exclusion practiced by elements of the local construction industry, we think it clear that the city could take affirmative steps to dismantle such a system.<sup>112</sup>

The Tenth Circuit decision in *Adarand* concluded that evidence of private sector discrimination provided a compelling interest for a DBE program.<sup>113</sup> Later cases have reaffirmed that the government has a compelling interest in avoiding the financing of private discrimination with public dollars.<sup>114</sup>

<sup>&</sup>lt;sup>114</sup> Associated Gen. Contrs. of Ohio, Inc. v. Drabik, 214 F.3d 730, 734-35 (6<sup>th</sup> Cir. 2000). See also Concrete Works II, 36 F.3d at 1529; Coral Constr. Co., 941 F.2d at 916.



<sup>&</sup>lt;sup>108</sup> Id. at 1416.

<sup>&</sup>lt;sup>109</sup> Concrete Works IV, 321 F.3d at 989.

<sup>&</sup>lt;sup>110</sup> Croson, 488 U.S. at 492 (emphasis added).

<sup>&</sup>lt;sup>111</sup> Croson, 488 U.S. at 492. See generally Ayres, Ian and Frederick E. Vars, "When Does Private Discrimination Justify Public Affirmative Action?" 98 Columbia Law Review 1577 (1998).

<sup>&</sup>lt;sup>112</sup> Croson, 488 U.S. at 492.

<sup>&</sup>lt;sup>113</sup> Adarand Contrs., Inc., 228 F.3d at 1155, 1164-65.

Relying on this language in Croson, a number of local agencies have increased their emphasis on evidence of discrimination in the private sector. This strategy has not always succeeded. In the purest case, Cook County did not produce a disparity study but instead presented anecdotal evidence that M/WBEs were not solicited for bids in the private sector.<sup>115</sup> Cook County lost the trial and the resulting appeal.<sup>116</sup> Similarly, evidence of private sector discrimination presented in litigation was found inadequate in the Philadelphia and Dade County cases.<sup>117</sup> The Third Circuit stated, in discussing low MBE participation in a local contractors association in the city of Philadelphia, that "racial discrimination can justify a race-based remedy only if the city has somehow participated in or supported that discrimination."<sup>118</sup> Nevertheless, recently in *Concrete Works IV*, the Tenth Circuit upheld the relevance of data from the private marketplace to establish a factual predicate for M/WBE programs.<sup>119</sup> That is, courts mainly seek to ensure that M/WBE programs are based on findings of active or passive discrimination in the government contracting marketplace, and not simply attempts to remedy general societal discrimination.

Courts also seek to find a causal connection between a statistical disparity and actual underlying discrimination. In Engineering Contractors, one component of the factual predicate was a study comparing entry rates into the construction business for M/WBEs and non-M/WBEs.<sup>120</sup> The analysis provided statistically significant evidence that minorities and women entered the construction business at rates lower than would be expected, given their numerical presence in the population and human and financial capital variables. The study argued that those disparities persisting after the application of appropriate statistical controls were most likely the result of current and past discrimination. Even so, the Eleventh Circuit criticized this study for reliance on general census data and for the lack of particularized evidence of active or passive discrimination by Dade County, holding that the district court was entitled to find that the evidence did not show compelling justification for an M/WBE program.<sup>121</sup>

The Seventh Circuit has perhaps set a higher bar for connecting private discrimination with government action. The trial court in the Cook County case extensively considered evidence that prime contractors simply did not solicit M/WBEs as subcontractors and considered carefully whether this evidence on solicitation served as sufficient evidence of discrimination, or whether instead it was necessary to provide further evidence that there was discrimination in hiring M/WBE subcontractors.<sup>122</sup> The Seventh Circuit held that this evidence was largely irrelevant.<sup>123</sup> Beyond being anecdotal and partial, evidence that contractors failed to solicit M/WBEs on Cook County contracts was not the same as evidence that M/WBEs were denied the opportunity to bid.<sup>124</sup> Furthermore, such activities on the part of contractors did not necessarily implicate the county as even

<sup>&</sup>lt;sup>115</sup> Builders Ass'n of Greater Chicago v. County of Cook, 123 F. Supp. 2d 1087, 1117 (N.D. I.L. 2000).

<sup>&</sup>lt;sup>116</sup> Builders Ass'n of Greater Chicago v. County of Cook, 123 F. Supp. 2d 1087 (N.D. I.L. 2000); 256 F.3d 642, 648 (7<sup>th</sup> Cir. 2001). <sup>117</sup> Contrs. Ass'n of E. Pennsylvania, Inc., 91 F.3d at 599-602; Engineering Contrs. Ass'n of S. Florida, Inc.,

<sup>122</sup> F.3d at 920-926.

<sup>&</sup>lt;sup>118</sup> Contrs. Ass'n of E. Pennsylvania, Inc., 91 F.3d at 602; see also Webster v. Fulton County, 51 F. Supp. 2d 1354, 1363 (N.D. G.A. 1999).

<sup>&</sup>lt;sup>119</sup> Concrete Works IV, 321 F.3d at 976.

<sup>&</sup>lt;sup>120</sup> Eng'g. Contr. of S. Florida, Inc.., 122 F.3d at 921-22.

<sup>&</sup>lt;sup>121</sup> Id. at 922.

<sup>&</sup>lt;sup>122</sup> Builders Ass'n of Chicago, 123 F.Supp. 2d at 1112-1116.

<sup>&</sup>lt;sup>123</sup> Builders Ass'n of Greater Chicago, 256 F.3d at 645.

<sup>&</sup>lt;sup>124</sup> Id.

a passive participant in such discrimination as might exist because there was no evidence that the county knew about it.<sup>125</sup>

Interestingly, some courts have been willing to see capital market discrimination as part of the required nexus between private and public contracting discrimination, even if capital market discrimination could arguably be seen as simply part of broader societal discrimination. In *Adarand v. Slater*, the Tenth Circuit favorably cited evidence of capital market discrimination as relevant in establishing the factual predicate for the federal DBE program.<sup>126</sup> The same court, in *Concrete Works IV*, found that barriers to business formation were relevant insofar as this evidence demonstrated that M/WBEs were "precluded from the outset from competing for public construction contracts."<sup>127</sup> Along related lines, the court also found a regression analysis of census data to be relevant evidence showing barriers to M/WBE formation.<sup>128</sup>

Courts have come to different conclusions about the effects of M/WBE programs on the private sector evidence itself. For instance, is M/WBE participation in public sector projects higher than on private sector projects simply because the M/WBE program increases M/WBE participation in the public sector, or is such a pattern evidence of private sector discrimination? The Seventh Circuit raised the former concern in the recent Cook County litigation.<sup>129</sup> *Concrete Works IV*, however, expressly cited as evidence of discrimination that M/WBE contractors used for business with the city of Denver were not used by the same prime contractors for private sector contracts.<sup>130</sup>

Finally, is evidence of a decline in M/WBE utilization following a change in or termination of an M/WBE program relevant and persuasive evidence of discrimination? The Eighth Circuit in *Sherbrooke Turf* and the Tenth Circuit in *Concrete Works IV* did find that such a decline in M/WBE utilization was evidence that prime contractors were not willing to use M/WBEs in the absence of legal requirements.<sup>131</sup> Other lower courts have arrived at similar conclusions.<sup>132</sup>

## 2.6 <u>To Withstand Strict Scrutiny, an M/WBE Program Must Be Narrowly</u> <u>Tailored to Remedy Identified Discrimination</u>

The discussion of compelling interest in the court cases has been extensive, but narrow tailoring may be the more critical issue. Many courts have held that even if a compelling interest for the M/WBE program can be found, the program has not been narrowly tailored.<sup>133</sup> Moreover, *Concrete Works IV*,<sup>134</sup> a case that did find a compelling interest for a local M/WBE program, did not consider the issue of narrow tailoring. Instead, the

<sup>&</sup>lt;sup>134</sup> Concrete Works IV. 321 F.3d at 992-93.



<sup>&</sup>lt;sup>125</sup> Id.

<sup>&</sup>lt;sup>126</sup> Adarand Contrs., Inc., 228 F.3d at 1169-70.

<sup>&</sup>lt;sup>127</sup> Concrete Works IV, 321 F.2d at 977. The district court had rejected evidence of credit market discrimination as adequate to provide a factual predicate for an M/WBE program. *Concrete Works of Colorado, Inc. v. City of Denver*, 86 F.Supp. 2d 1042, 1072-73 (D Co. 2000) (*Concrete Works III*). <sup>128</sup> Id. at 967.

<sup>&</sup>lt;sup>129</sup> Builders Ass'n of Greater Chicago, 256 F.3d at 645.

<sup>&</sup>lt;sup>130</sup> Concrete Works IV, 321 F.3d at 984-85.

<sup>&</sup>lt;sup>131</sup> Concrete Works IV, 321 F.3d at 985; Sherbrooke Turf, Inc., 345 F.3d at 973.

 <sup>&</sup>lt;sup>132</sup> See Northern Contracting, Inc. v. Illinois, No. 00 4515 (ND IL 2004) – 2004 U.S. Dist. LEXIS 3226 150-1.
 <sup>133</sup> Contrs. Ass'n of E. Pennsylvania, Inc., 91 F.3d at 606; Eng'g Contrs. Ass'n of S. Florida, Inc., 122 F.3d at 926-929; Verdi v. DeKalb County Sch. Dist., 135 Fed. Appx. 262, 268, 2005 WL 38942 (11<sup>th</sup> Cir. 2005).

Tenth Circuit held that the plaintiffs had waived any challenge to the original ruling of the district court<sup>135</sup> that the program was narrowly tailored.

Nevertheless, the federal courts have found that the DBE program established pursuant to federal regulations (49 CFR, Part 26) and issued under the Transportation Equity Act (TEA-21) (1998) has been narrowly tailored to serve a compelling interest.<sup>136</sup> The federal courts had previously ruled that there was a factual predicate for the federal Department of Transportation (DOT) DBE program, but that in its earlier versions the program was not narrowly tailored.<sup>137</sup> The more recent rulings provide some guidance as to what program configurations the courts will judge to be narrowly tailored. The Eleventh Circuit in particular has identified the following elements of narrow tailoring: (1) the necessity for the relief and the efficacy of alternative remedies; (2) the flexibility and duration of the relief, including the availability of waiver provisions; (3) the relationship of numerical goals to the relevant labor market; and (4) the impact of the relief on the rights of innocent third parties.<sup>138</sup>

### 2.6.1 <u>Race-Neutral Alternatives</u>

Concerning race-neutral alternatives, the Supreme Court in *Croson* concluded that a governmental entity must demonstrate that it has evaluated the use of race-neutral means to increase MBE participation in contracting or purchasing activities. *Engineering Contractors* focused its discussion on the race neutral prong of narrow tailoring, where it saw the Dade County program as being the most problematic. In *Engineering Contractors* Dade County was criticized by the federal appeals court for relying on a study of SBA lending and a conclusory analysis in the disparity study, but the County had not addressed, contract specifications, bonding, financing, bid restrictions payment procedures and the high level of discretion granted to County employees and did not evaluate its limited technical and financial aid programs.<sup>139</sup> The Court also noted that "the County has taken no steps to inform, educate, discipline, or penalize its own officials and employees responsible for misconduct."<sup>140</sup>

In upholding the narrow tailoring of federal DBE regulations, the Eighth Circuit noted that those regulations "place strong emphasis on 'the use of race-neutral means to increase minority business participation in government contracting'."<sup>141</sup> The Tenth Circuit had noted that the DBE regulations provided that "if a recipient can meet its overall goal through race-neutral means, it must implement its program without the use of race-neutral measures, and enumerate a list of race-neutral measures."<sup>142</sup>

<sup>&</sup>lt;sup>142</sup> Adarand Constrs., Inc., 228 F.3d. at 1179 (parentheses removed).



<sup>&</sup>lt;sup>135</sup> Concrete Works of Colo., Inc. v. City of Denver, 823 F.Supp. 821, 844-845 (D.Co. 1993)(Concrete Works *J.* 

*I*). <sup>136</sup> Adarand Constrs., Inc., 228 F.3d at 1158, 1187; Sherbrooke Turf Inc., 345 F.3d at 968-969, 974; W. States Paving Co. v. Wash. State DOT, 407 F.3d 983 (9th Cir. 2005). <sup>137</sup> In re Sherbrooke Sodding, 17 F. Supp. 2d 1026, 1034-35, 1037 (D.Minn. 1998) (Sherbrooke I) (finding the

<sup>&</sup>lt;sup>137</sup> In re Sherbrooke Sodding, 17 F. Supp. 2d 1026, 1034-35, 1037 (D.Minn. 1998) (Sherbrooke I) (finding the program was not narrowly tailored). In 1996, before the new DBE regulations, the district court in Colorado, upon remand from the 1995 U.S. Supreme Court, had made a similar ruling in *Adarand Constrs., Inc. v. Peña*, 965 F. Supp. 1556, 1581 (D.Co. 1997)

<sup>&</sup>lt;sup>138</sup>Eng'g. Contr. of S. Florida, Inc. 122 F.3d at 928.

<sup>&</sup>lt;sup>139</sup> Eng'g. Contr. of S. Florida, Inc. 122 F.3d 927-28.

<sup>&</sup>lt;sup>140</sup> Eng'g. Contr. of S. Florida, Inc., 122 F.3d at 929.

<sup>&</sup>lt;sup>141</sup> Sherbrooke Turf, Inc., 345 F. 3d at 972, quoting Adarand Constrs., Inc., 515 U.S. at 237-38.

Those measures included "helping overcome bonding and financing obstacles, providing technical assistance, [and] establishing programs to assist start-up firms."143

Strict scrutiny does not mandate that every race-neutral measure be considered and found wanting. The Eighth Circuit also affirmed that "Narrow tailoring does not require exhaustion of every conceivable race neutral alternative," but it does require "serious, good faith consideration of workable race-neutral alternatives."144

### 2.6.2 Flexibility and Duration of the Remedy

Engineering Contractors had a limited discussion of program flexibility except to note that, "the waiver provisions included in the WBE program make the numerical target sufficiently flexible to withstand intermediate scrutiny."<sup>145</sup> In discussing waivers the Eighth Circuit also found that "the revised DBE program has substantial flexibility."<sup>146</sup>

A State may obtain waivers or exemptions from any requirement and is not penalized for a good faith failure to meet its overall goal. In addition, the program limits preferences to small businesses falling beneath an earnings threshold, and any individual whose net worth exceeds \$ 750,000 cannot qualify as economically disadvantaged.<sup>147</sup>

DBE and M/WBE programs achieve flexibility by using waivers and variable project goals to avoid merely setting a quota. Croson favorably mentioned the contract-bycontract waivers in the federal DOT DBE program.<sup>148</sup> Virtually all successful MBE programs have this waiver feature in their enabling legislation. As for project goals, the approved DBE provisions set aspirational, nonmandatory goals; expressly forbid quotas; and use overall goals as a framework for setting local contract goals, if any, based on local data. All of these factors have impressed the courts that have upheld the constitutionality of the revised DOT DBE program.<sup>149</sup>

With respect to program duration, in Adarand Constructors, Inc. v. Peña, the Supreme Court wrote that a program should be "appropriately limited such that it will not last longer than the discriminatory effects it is designed to eliminate."<sup>150</sup> The Eighth Circuit also noted the limits in the DBE program, stating that "the DBE program contains built-in durational limits," in that a "State may terminate its DBE program if it meets its annual overall goal through race-neutral means for two consecutive years."<sup>151</sup> The Eighth Circuit also found durational limits in the fact that "TEA-21 is subject to periodic congressional reauthorization. Periodic legislative debate assures all citizens that the

<sup>&</sup>lt;sup>151</sup> Sherbrooke Turf, Inc., 345 F. 3d at 972, citing 49 C.F.R. § 26.51(f)(3).



<sup>&</sup>lt;sup>143</sup> Id.

<sup>&</sup>lt;sup>144</sup> Sherbrooke Turf, Inc., 345 F. 3d at 972, quoting Grutter, 123 S. Ct. at 2344-45. See also Coral Constr. Co., 941 F.2d at 923; AGCC II, 950 F.2d at 1417. <sup>145</sup> Eng'g. Contr. of S. Florida, Inc. 122 F.3d at 929.

<sup>&</sup>lt;sup>146</sup> Sherbrooke Turf, Inc., 345 F. 3d at 972.

<sup>&</sup>lt;sup>147</sup> Id. at 972, citing, 49 C.F.R. § 26.67(b).

<sup>&</sup>lt;sup>148</sup> Croson, 488 U.S. at 488-489. Coral Constr. Co., 941 F.2d at 924-925.

<sup>&</sup>lt;sup>149</sup> See Coral Constr. Co., 941 F. 2d at 924-925.

<sup>&</sup>lt;sup>150</sup> 515 U.S. at 238 (internal quotations and citations omitted).

deviation from the norm of equal treatment of all racial and ethnic groups is a temporary matter, a measure taken in the service of the goal of equality itself."<sup>152</sup>

Other appellate courts have noted several possible mechanisms for limiting program duration: such as required termination if goals have been met,<sup>153</sup> decertification of MBEs who achieve certain levels of success, or mandatory review of MBE certification at regular, relatively brief periods.<sup>154</sup> Governments thus have some duty to ensure that they update their evidence of discrimination regularly enough to review the need for their programs and to revise programs by narrowly tailoring them to fit the fresh evidence.<sup>155</sup> It is still an open question whether all of these provisions are necessary in every case.

#### 2.6.3 Relationship of Goals to Availability

Narrow tailoring under the *Croson* standard requires that remedial goals be in line with measured availability. Merely setting percentages without a carefully selected basis in statistical studies, as the city of Richmond did in *Croson* itself, has played a strong part in decisions finding other programs unconstitutional.<sup>156</sup>

With regard to goals the Eleventh Circuit stated that, "we do not agree with the district court that it was "irrational" for the County to set a goal of 19% HBE participation when Hispanics make up more than 22% of the relevant contracting pool in every SIC category, and more than 30% for SIC 15. We see nothing impermissible about setting numerical goals at something less than absolute parity. Stated somewhat differently, a local government need not choose between a program that aims at parity and no program at all."157

By contrast, the Eighth, Ninth, and Tenth Circuits have approved the goal-setting process for the DOT DBE program, as revised in 1999.<sup>158</sup> The approved DOT DBE regulations require that goals be based on one of several methods for measuring DBE availability.<sup>159</sup> The Eighth Circuit noted that the "DOT has tied the goals for DBE participation to the relevant labor markets," insofar as the "regulations require grantee States to set overall goals based upon the likely number of minority contractors that would have received federally assisted highway contracts but for the effects of past discrimination."160 The Eighth Circuit acknowledged that goal setting was not exact, but nevertheless, the exercise...

requires the States to focus on establishing realistic goals for DBE participation in the relevant contracting markets. This stands in stark contrast to the program struck down in Croson, which rested upon the completely unrealistic assumption that minorities will choose a particular

<sup>&</sup>lt;sup>160</sup> Sherbrooke Turf, Inc., at 972, 345 F, 3d citing, 49 C.F.R. § 26.45(c)-(d) (Steps 1 and 2).



<sup>&</sup>lt;sup>152</sup> Id., quoting, *Grutter*, 123 S. Ct. at 2346.

<sup>&</sup>lt;sup>153</sup> Sherbrooke Turf, Inc., 345 F.3d at 972.

<sup>&</sup>lt;sup>154</sup> Adarand Constrs. Inc., 228 F.3d at 1179-1180.

<sup>&</sup>lt;sup>155</sup> Rothe Dev. Co., 262 F.3d at 1323-1324 (commenting on the possible staleness of information after seven, 12, and 17 years).

<sup>&</sup>lt;sup>156</sup> See Builders Ass'n of Greater Chicago, 256 F.3d at 647; Kohlbeck, 447 F.3d at 556-557.

<sup>&</sup>lt;sup>157</sup> Eng'g. Contr. of S. Florida, Inc. 122 F.3d at 927.

<sup>&</sup>lt;sup>158</sup> Adarand Constrs. Inc., 228 F.3d at 1181-1182; Sherbrooke Turf, Inc., 345 F.3d at 971-973. W. States *Paving Co.,* 407 F.3d at 994-995. <sup>159</sup> 49 C.F.R., § 26.45 (2006).

trade in lockstep proportion to their representation in the local population.<sup>161</sup>

Moreover, the approved DBE regulations use built-in mechanisms to ensure that DBE goals are not set excessively high relative to DBE availability. For example, the approved DBE goals are to be set-aside if the overall goal has been met for two consecutive years by race-neutral means. The approved DBE contract goals also must be reduced if overall goals have been exceeded with race-conscious means for two consecutive years. The Eighth Circuit courts found these provisions to be narrowly tailored, particularly when implemented according to local disparity studies that carefully calculate the applicable goals.<sup>162</sup>

#### 2.6.4 Burden on Third Parties

Narrow tailoring also requires minimizing the burden of the program on third parties. The Eight Circuit stated the following with respect to the revised DBE program:

Congress and DOT have taken significant steps to minimize the race based nature of the DBE program. Its benefits are directed at all small businesses owned and controlled by the socially and economically disadvantaged. While TEA21 creates a rebuttable presumption that members of certain racial minorities fall within that class, the presumption is rebuttable, wealthy minority owners and wealthy minority-owned firms are excluded, and certification is available to persons who are not presumptively disadvantaged but can demonstrate actual social and economic disadvantage. Thus, race is made relevant in the program, but it is not a determinative factor.<sup>163</sup>

Waivers and good faith compliance are also tools that serve this purpose of reducing the burden on third parties.<sup>164</sup> The DOT DBE regulations have also sought to reduce the program burden on non-DBEs by avoiding DBE concentration in certain specialty areas.<sup>165</sup> These features have gained the approval of the only circuit court to have discussed them at length as measures of lowering impact on third parties.<sup>166</sup>

#### 2.6.5 Over-Inclusion

Narrow tailoring also involves limiting the number and type of beneficiaries of the program. As noted above, there must be evidence of discrimination to justify a groupbased remedy, and over-inclusion of uninjured individuals or groups can endanger the entire program.<sup>167</sup> Federal DBE programs have succeeded in part because regulations covering DBE certification do not provide blanket protection to minorities.<sup>168</sup>

<sup>&</sup>lt;sup>168</sup> Sherbrooke Turf, Inc., 345 F.3d 972-73.



<sup>&</sup>lt;sup>161</sup> Id. at 972, quoting, *Croson*, 488 U.S. at 507.

<sup>&</sup>lt;sup>162</sup> Id. at 973-974.

<sup>&</sup>lt;sup>163</sup> Sherbrooke Turf, Inc. 345 F. 3d at 972-73, citing, *Grutter*, 123 S. Ct. at 2345-46; *Gratz v. Bollinger*, 123 S. Ct. 2411, 2429 (2003)

 <sup>&</sup>lt;sup>164</sup> See 49 CFR, § 26.53 (2006).
 <sup>165</sup> See 49 CFR, § 26.33 (2006).

<sup>&</sup>lt;sup>166</sup> Adarand Constrs. Inc., 228 F.3d at 1183.

<sup>&</sup>lt;sup>167</sup> See Builders Ass'n of Greater Chicago, 256 F.3d at 647-648.

Critically, the MBE program must be limited in its geographical scope to the boundaries of the enacting government's marketplace. The Supreme Court indicated in *Croson* that a local agency has the power to address discrimination only within its own marketplace. One fault of the Richmond MBE programs was that minority firms were certified from around the United States.<sup>169</sup>

In *Coral Construction*, the Ninth Circuit concluded that the King County MBE program failed this part of the narrow tailoring test because the definition of MBEs eligible to benefit from the program was overbroad. The definition included MBEs that had had no prior contact with King County if the MBE could demonstrate that discrimination occurred "in the particular geographic areas in which it operates."<sup>170</sup> This MBE definition suggested that the program was designed to eradicate discrimination not only in King County but also in the particular area in which a non-local MBE conducted business. In essence, King County's program focused on the eradication of society wide discrimination, which is outside the power of a state or local government. "Since the County's interest is limited to the eradication of discrimination within King County, the only question that the County may ask is whether a business has been discriminated against in King County."<sup>171</sup>

In clarifying an important aspect of the narrow tailoring requirement, the court defined the issue of eligibility for MBE programs as one of participation, not location. For an MBE to reap the benefits of an affirmative action program, the business must have been discriminated against in the jurisdiction that established the program.<sup>172</sup> As a threshold matter, before a business can claim to have suffered discrimination, it must have attempted to do business with the governmental entity.<sup>173</sup> It was found significant that "if the County successfully proves malignant discrimination within the King County business community, an MBE would be presumptively eligible for relief if it had previously sought to do business in the County."<sup>174</sup>

To summarize, according to the Ninth Circuit, the presumptive rule requires that the enacting governmental agency establish that systemic discrimination exists within its jurisdiction and that the MBE is, or has attempted to become, an active participant in the agency's marketplace.<sup>175</sup> Since King County's definition of an MBE permitted participation by those with no prior contact with King County, its program was overbroad. By useful contrast, *Concrete Works II* held that the more extensive but still local designation of the entire Denver MSA constituted the marketplace to which the programs could apply.<sup>176</sup>

<sup>&</sup>lt;sup>176</sup> Concrete Works II, 36 F.3d at 1520.



<sup>&</sup>lt;sup>169</sup> *Croson*, 488 U.S. at 508.

<sup>&</sup>lt;sup>170</sup> Coral Constr. Co., 941 F. 2d at 925 (internal modifications and citations omitted).

<sup>&</sup>lt;sup>171</sup> Id. (emphasis omitted).

<sup>&</sup>lt;sup>172</sup> Id. <sup>173</sup> Id.

<sup>&</sup>lt;sup>174</sup> Id.

<sup>&</sup>lt;sup>175</sup> Id.

# 2.7 Personal Liability For Implementing An M/WBE Program

One lower court decision in the Eleventh Circuit, *Herschell Gill Consulting v. Miami-Dade County*,<sup>177</sup> held that Dade County and its Commissioners were held jointly and severally liable for nominal damages and attorney's fees for implementing a M/WBE program in violation of constitutional rights under Section 1983.

In general government officials have absolute immunity for legislative acts, but not for administrative acts. Thus, government officials are immune from personal liability for adopting a M/WBE program but can be personally liable for applying specific policies to particular contracts. Government officials are entitled to "qualified immunity" if their actions did not violate "clearly established statutory or constitutional rights of which a reasonable person would have known."<sup>178</sup> In *Herschell Gill*, there was no recent disparity study, there was parity in contracting, the previous program had been struck down by the same federal court, there was no substantial consideration of race neutral alternatives and the County had not followed its own ordinance in adjusting goals.

# 2.8 DBE Programs: The "As Applied" Challenge in Western States Paving

The Washington DOT DBE program was struck down not in *Western States Paving* because the federal DBE program had no factual predicate and not because the federal DBE program lacked narrow tailored program features. Instead, the Ninth Circuit ruled that the Washington DOT DBE program was not narrowly tailored "as applied."<sup>179</sup> While a state does not have to independently provide a factual predicate for its DBE program the Ninth Circuit found that, "it cannot be said that TEA-21 is a narrowly tailored remedial measure unless its application is limited to those States in which the effects of discrimination are actually present."<sup>180</sup> In effect, while Washington DOT was not required to produce a separate factual predicate for a DBE program, it was still required to produce a factual predicate (of sorts) to justify race-conscious elements in the local implementation of its DBE program.

While Washington DOT conceded that it had no studies of discrimination in highway contracting, it argued that there was evidence of discrimination in the fact that DBEs received 9 percent of subcontracting dollars on state-funded projects where there were no DBE goals and 18 percent of federal funded projects where there were DBE goals. But the Ninth Circuit stated that, "even in States in which there has never been discrimination, the proportion of work that DBEs receive on contracts that lack affirmative action requirements will be lower than the share that they obtain on contracts that include such measures because minority preferences afford DBEs a competitive advantage."<sup>181</sup>

<sup>&</sup>lt;sup>181</sup> Western States Paving, 407 F. 3d at 1000.



<sup>&</sup>lt;sup>177</sup> 2004 WL 1924812 (S.D.Fla. 2004).

<sup>&</sup>lt;sup>178</sup> Harlow v. Fitzgerald, 457 U.S. 800, 818 (1982).

<sup>&</sup>lt;sup>179</sup> The Ninth Circuit distinguished a previous case which did not involve an "as applied" challenge to the federal DBE program. *Milwaukee County Pavers Ass'n v. Fiedler*, 922 F.2d 419 (7th Cir. 1991). The Seventh Circuit disagreed with the Ninth Circuit's reading of *Milwaukee County Pavers*. See *Northern Contracting*, at fn 4.

fn 4. <sup>180</sup> Western States Paving, 407 F. 3d at 998.

In contrast, the Eighth Circuit in Sherbrooke Turf and the Tenth Circuit in Adarand v. Slater found that a decline in DBE utilization following a change in or termination of a DBE program was relevant evidence of discrimination in subcontracting.<sup>182</sup> The Tenth Circuit stated that while this evidence "standing alone is not dispositive, it strongly supports the government's claim that there are significant barriers to minority competition in the public subcontracting."183

The Ninth Circuit also dismissed the disparity between the proportion of DBE subcontractors and the proportion of DBE dollars on state-funded contracts, because "DBE firms may be smaller and less experienced than non-DBE firms (especially if they are new businesses started by recent immigrants) or they may be concentrated in certain geographic areas of the State, rendering them unavailable for a disproportionate amount of work."<sup>184</sup> The Ninth Circuit quoted the DC Circuit in O'Donnell to the effect that:

Minority firms may not have bid on . . . construction contracts because they were generally small companies incapable of taking on large projects; or they may have been fully occupied on other projects; or the District's contracts may not have been as lucrative as others available in the Washington metropolitan area; or they may not have had the expertise needed to perform the contracts; or they may have bid but were rejected because others came in with a lower price.<sup>185</sup>

The Ninth Circuit noted further that "if this small disparity has any probative value, it is insufficient, standing alone, to establish the existence of discrimination against DBEs." The Ninth Circuit contrasted this minor disparity with the Ninth Circuit's decision in Associated General Contractors of California. Inc. v. Coalition for Economic Equity (AGCCII) where "discrimination was likely to exist where minority availability for prime contracts was 49.5 percent but minority dollar participation was only 11.1 percent."186

#### 2.9 Small Business Procurement Preferences

Small business procurement preferences have existed since the 1940s. The first small business program had its origins in the Smaller War Plants Corporation (SWPC), established during World War II.<sup>187</sup> The SWPC was created to channel war contracts to small business. In 1947, Congress passed the Armed Forces Procurement Act, declaring that "[i]t is the policy of Congress that a fair proportion of the purchases and contracts under this chapter be placed with small business concerns."188 Continuing this

<sup>1983).</sup> 



<sup>&</sup>lt;sup>182</sup> Sherbrooke Turf, 345 F.3d at 973.

<sup>&</sup>lt;sup>183</sup> Adarand v. Slater, 228 F.3d at 1174; see also Concrete Works IV, 321 F.3d at 985.

<sup>&</sup>lt;sup>184</sup> Western States Paving, at 1001.

<sup>&</sup>lt;sup>185</sup> Id. (quoting O'Donnell Constr. Co., 963 F.2d at 426).

<sup>&</sup>lt;sup>186</sup> Western States Paving, at 1001. (Quoting Associated Gen. Contractors of Cal., Inc. v. Coalition for Econ. Equity, 950 F.2d 1401, 1414 (9th Cir. 1991).

See, generally, Hasty III, Thomas J., "Minority Business Enterprise Development and the Small Business Administration's 8(a) Program: Past, Present, and (Is There a) Future?" 145 Mil. L. Rev. I. <sup>188</sup> 10 U.S.C. § 2301 (1976) quoting, *J.H. Rutter Rex Mfg. Co. v. United States*, 706 F. 2d 702, 704 (5<sup>th</sup> Cir.

policy, the 1958 Small Business Act requires that government agencies award a "fair proportion" of procurement contracts to small business concerns.<sup>189</sup>

Section 8(b)(11) of the Small Business Act authorizes the Small Business Administration (SBA) to set-aside contracts for placement with small business concerns. The SBA has the power:

to make studies and recommendations to the appropriate Federal agencies to insure that a fair proportion of the total purchases and contracts for property and services for the Government be placed with small-business enterprises, to insure that a fair proportion of Government contracts for research and development be placed with small-business concerns, to insure that a fair proportion of the total sales of Government property be made to small-business concerns, and to insure a fair and equitable share materials, supplies, and equipment to small-business concerns.<sup>190</sup>

Every acquisition of goods and services anticipated to be between \$3,000 and \$100,000 is set aside exclusively for small business unless the contracting officer has a reasonable expectation of fewer than two bids by small businesses.<sup>191</sup>

There has been only one constitutional challenge to the long-standing federal small business enterprise (SBE) programs. In J.H. Rutter Rex Manufacturing Co. v. United States, 192 a federal vendor unsuccessfully challenged the Army's small business setaside program as in violation of the due process clause of the Fifth Amendment to the U.S. Constitution, as well as the Administrative Procedures Act and the Armed Forces Procurement Act.<sup>193</sup> The court held that classifying businesses as small was not a "suspect classification" subject to strict scrutiny. Instead the court ruled:

Since no fundamental rights are implicated, we need only determine whether the contested socio-economic legislation rationally relates to a legitimate governmental purpose. Our previous discussion adequately demonstrates that the procurement statutes and the regulations promulgated thereunder are rationally related to the sound legislative purpose of promoting small businesses in order to contribute to the security and economic health of this Nation.<sup>194</sup>

A large number of state and local governments have maintained small business preference programs for many years.<sup>195</sup> No district court cases were found overturning a state or local small business reference program. One reason for the low level of litigation

Minn. Started in 1979); N.J. Stat. § 52:32-17 et req. (small business program started in 1983).



<sup>&</sup>lt;sup>189</sup> 15 USC 631(a).

<sup>&</sup>lt;sup>190</sup> 15 U.S.C. § 637(b)(11). <sup>191</sup> 18 C.F.R. § 19.502-2 (2006). <sup>192</sup> 706 F.2d 702 (5<sup>th</sup> Cir. 1983), cert. denied, 464 U.S. 1008 (1983).

<sup>&</sup>lt;sup>193</sup> J.H. Rutter Rex Mfg. Co. v. United States, 534 F. Supp. 331, 332 (E.D. La. 1982), app'd 706 F. 2d 702 ("Administrative Procedures Act, 5 U.S.C. §§ 552(a)(1)(E) (1976) and the "fair proportion" language of the Armed Forces Procurement Act, 10 U.S.C. § 2301 et seq. (1976), and the Small Business Act, 15 U.S.C. § 631 et seq. (1976)"). <sup>194</sup> J.H. Rutter Rex Mfg. Co., 706 F.2d at 713 (internal citations omitted and emphasis added). See also

*Dandridge v. Williams*, 397 U.S. 471, 485-86 (1970). <sup>195</sup> See Fla. Stat. § 287.001 et req. (starting small business program in 1985); Minn. Stat. § 137.31 (Univ. of

in this area is that there is significant organizational opposition to SBE programs. There are no reported cases of Associated General Construction (AGC) litigation against local SBE programs. And the legal foundations that have typically sued M/WBE programs have actually promoted SBE procurement preference programs as a race-neutral substitute for M/WBE programs.

There has been one state court case in which an SBE program was struck down as unconstitutional. The Cincinnati SBE program called for maximum practical M/WBE participation and required bidders to use good faith effort requirements to contract with M/WBEs up to government-specified M/WBE availability. Failure to satisfy good faith effort requirements triggered an investigation of efforts to provide opportunities for M/WBE subcontractors. In *Cleveland Construction v. Cincinnati*,<sup>196</sup> the state court ruled that the Cincinnati SBE program had race and gender preferences and had deprived the plaintiff of constitutionally protected property interest without due process of law. The city acknowledged that it had not offered evidence to satisfy strict scrutiny because it felt that it had been operating a race-neutral program.

# 2.10 Conclusions

As summarized earlier, when governments develop and implement a contracting program that is sensitive to race and gender, they must understand the case law that has developed in the federal courts. These cases establish specific requirements that must be addressed so that such programs can withstand judicial review for constitutionality and prove to be just and fair. Under the developing trends in the application of the law, local governments must engage in specific fact-finding processes to compile a thorough, accurate, and specific evidentiary foundation to determine whether there is, in fact, discrimination sufficient to justify an affirmative action plan. Further, local governments must continue to update this information and revise their programs accordingly.

While the Supreme Court has yet to return to this exact area of law to sort out some of the conflicts, the circuit courts have settled on the core standards. Though there are differences among the circuits in the level of deference granted to the finder of fact, these differences do not appear to be profound. The differences in the individual outcomes have been overwhelmingly different in the level of evidence, mostly concerning the rigor with which disparity studies have been conducted and then used as the foundation for narrowly tailored remedies. Most significantly, nationally the DBE program has been consistently upheld as a narrowly tailored remedial program. Ultimately, MBE and WBE programs can withstand challenges if local governments comply with the requirements outlined by the courts.

<sup>&</sup>lt;sup>196</sup>See instead *Cleveland Constr. Inc. v. Cincinnati*, 2006 Ohio App. LEXIS 6410, \*P1-\*P19 (Ohio Ct. App. Dec. 8, 2006).



3.0 REVIEW OF CONTRACTING POLICIES, PROCEDURES, AND PROGRAMS

# 3.0: REVIEW OF CONTRACTING POLICIES, PROCEDURES, AND PROGRAMS

This chapter focuses on policies, procedures, and programs used by the City of Pensacola (City), to purchase goods and services. It provides a brief description of the procurement and contracting environment in which minority and women business enterprises (M/WBEs) operate, as well as background for the data analysis and foundations for the report recommendations. Finally, we discuss the remedial efforts undertaken by the City and various agencies with regard to procurement in the categories of Construction, Professional Services, Other Services, and Goods and Supplies.

Our review is presented in 18 sections. **Section 3.1** describes the methodology used to conduct the review of contracting policies, procedures, and programs. **Sections 3.2** through **3.7** present a brief summary of the purchasing policies and procedures, and **Sections 3.8** through **3.17** cover programs to assist small, minority-, and woman-owned businesses (S/M/WBEs).

# 3.1 <u>Methodology</u>

This section discusses the steps taken to summarize the City's contracting and purchasing policies, procedures, and programs; race- and gender-based programs; and race- and gender-neutral programs. Our review focused on elements of the purchasing process, including remedial programs that might impact S/M/WBE utilization. The analysis included the following steps:

- Collection, review, and summarization of City contracting and purchasing policies currently in use. Discussions with managers about the changes that contracting and purchasing policies underwent during the study period and their effects on the remedial programs.
- Development of questionnaires administered to key City contracting and purchasing staff and officials to determine how existing contracting and purchasing policies have been implemented. Interviews were conducted with City management and staff regarding the application of policies, discretionary use of policies, exceptions to written policies and procedures, and impact of policies on key users.
- Review of applicable City ordinances, regulations, resolutions, and policies that guide the remedial programs. This included discussing with both City personnel and program participants the operations, policies, and procedures of the remedial programs and any remedial policy changes over time.

Finally, MGT collected and reviewed copies of previous studies of minority business development conducted in the geographic region and performed a review of race- and gender-neutral programs.



In all, nine interviews were conducted with current City staff and local agencies during August of 2011 and January 2012. City documents collected and reviewed for this portion of the study are itemized in **Exhibit 3-1**.

EXHIBIT 3-1
DOCUMENTS REVIEWED DURING POLICY AND PROCEDURE REVIEW

INDEX	DESCRIPTION
	Procurement Documents
1.	City of Pensacola, Purchasing Ordinance
2.	City of Pensacola, Proposed Ordinance No.12-88
3.	City of Pensacola, Ordinance No.14-88
4.	City of Pensacola, Purchasing Policy and Procedures Manual
5.	City of Pensacola, Doing Business With the City of Pensacola, Vendor Guide
6.	City of Pensacola, Sample Purchase Order
7.	City of Pensacola, City Manager Organizational Chart
8.	City of Pensacola, Fiscal Year 2008 Annual Budget
9.	City of Pensacola, Vendor Application
10.	Community Redevelopment Plan, 1989, and Subsequent Amendments
	SBE/DBE/M/WBE Documents
11.	City of Pensacola, African American Enterprise Directory, 2011
12.	City of Pensacola, Small Business Enterprise Directory, 2011
13.	Florida SBDC, Small Business Dividends
14.	University of West Florida, Small Business Resource Kit
15.	Florida SBDC, Small Business Highlights
16.	Florida SBDC, Procurement Technical Assistance Center Program
17.	City of Pensacola, Application for Small Business Certification
18.	Small Business Enterprise Report for Fiscal Year Ending September 30, 2011
19.	Small Business Enterprise Report for Fiscal Year Ending September 30, 2010
20.	Small Business Enterprise Report for Fiscal Year Ending September 30, 2009
21.	Small Business Enterprise Report for Fiscal Year Ending September 30, 2008
22.	Small Business Enterprise Report for Fiscal Year Ending September 30, 2007
23.	Contractor's Academy/ Equal Business Opportunity Program Agreement, August 14, 2009
24.	Office of City Attorney, Memorandum, Minority Business Enterprise (MBE) Programs (Disparity Studies), December 10,2007
25.	William D. Wells, Assistant City Attorney, Memorandum, Pensacola MBE Ordinance – <i>City of Richmond v. J.A. Croson Company</i> , February 7, 1989
26.	Diversity Program Advisors, CMPA EBO Compliance Report 3-31-12 Monthly Report
27.	MGT, Review of the Procurement/Small Business Enterprise (SBE) Program, January 2009.



# 3.2 <u>Purchasing Policies</u>

# 3.2.1 <u>Purchasing Methods</u>

The City purchasing manual lists the following purchasing methods:

- Formal Invitations to Bid and Requests for Proposals (RFP).
- Purchase Agreements.
- Professional Services.
- Sole Source Purchases.
- Emergency Purchases.
- Purchases from Law Enforcement Contraband Forfeiture Trust Fund.
- Informal Quotes and Negotiated Purchases.
- Computer Hardware and Software Maintenance Services.
- Acquisition of Materials for Value-Added Services.<sup>1</sup>

Some of these methods are discussed below.

#### 3.2.2 Informal and Written Quotes

The Mayor has the authority to award contracts for the purchase of goods and services not in excess of \$25,000 without competitive bids.<sup>2</sup> For purchases up to \$500, the using City department generally selects verbal quotes from a set of vendors. The City department is to select the lowest and most responsive bidder meeting specifications. For purchases up to \$25,000, the Purchasing Office or the City department issues a written Request for Quote. Telephone quotes are acceptable when the purchase does not involve detailed specifications. City buyers then review the quotes and seek Department/Division concurrence on which is the lowest and most responsive bidder meeting specifications. The City purchasing manual suggests seeking a minimum of three quotes when it is practical. Vendors can be selected from a variety of sources to ensure that three responses are acquired.<sup>3</sup>

#### 3.2.3 Formal Sealed Bids

The City purchasing manual provides that competitive price quotes are not required for:

- Professional services of auditors, attorney, physicians, and consultants that are not governed by the Consultants Competitive Negotiations Act (CCNA), FS § 287.055.
- Emergency purchases.
- Sole source purchases.

<sup>&</sup>lt;sup>3</sup>City vendor list, product catalogs, purchasing records, MacRae's Blue Book, department recommendations, salespersons, State purchasing contracts, telephone directories, Thomas Register, BIDNET and trade journals.



<sup>&</sup>lt;sup>1</sup> City of Pensacola Purchasing Manual, Section 6.02 entitled "Procurement Methods." The City does not use e-procurement or on-line bidding.

<sup>&</sup>lt;sup>2</sup> Code of Ordinances, City of Pensacola, Section 3-3-2(c).

- Purchase contracts.
- Negotiated purchases.<sup>4</sup>

All purchases of \$25,001 or more *may* be acquired through a formal sealed bid. The City Council has the option of using invitation to bid, RFPs, informal quotes, or to authorize the City manager to negotiate.<sup>5</sup> Bids are to be awarded based on the lowest quotation by a responsible bidder meeting all conditions and requirements of the specifications.<sup>6</sup> City staff estimates that between 5 to 10 percent of City procurement is formally bid.

#### 3.2.4 Public Notice

Bid advertisements for public works or improvements as well as advertisements for goods and services, which are required to be published by law, are published for two weeks in a newspaper that satisfied state requirements.<sup>7</sup> Invitations to bid, or bid specifications, are posted on the Web sites of the City, DemandStar and the Florida Panhandle Purchasing Group. Bid notices are also mailed to vendors and available at the Purchasing Division. The mail notification of bids is a courtesy designed to attract bidding by local firms.

# 3.2.5 Use of Other Government Contracts

The City can purchase goods and services: (1) under state purchasing contracts, (2) from vendors at federal contract prices, (3) from any vendor so long as prices are at or below state/federal contracts prices, and (4) from a contract of another government agency providing that the vendor extends the same terms and conditions of the contract to the City.<sup>8</sup> The City uses Florida state contracts for vehicles, computers, and heavy equipment. The City has used a local government purchasing alliance for bigger equipment such as street sweepers, dump trucks and specialty equipment. The City has made substantial purchases of automobiles from an African American car dealer with a Florida state contract.

#### 3.2.6 Annual Contracts

There is no City policy on annual contracts. Traditionally, annual contracts are two to three years, some with two one-year renewal options.

#### 3.3 <u>Selected Procurement Categories</u>

#### 3.3.1 Construction

The City has the option to award construction projects through three project delivery methods:

<sup>&</sup>lt;sup>8</sup> FS § 287.042(2), Section 3-3-2(e).



<sup>&</sup>lt;sup>4</sup> City of Pensacola Purchasing Manual, Section 5.02(b).

<sup>&</sup>lt;sup>5</sup> City of Pensacola Purchasing Manual, Section 6.01(c).

<sup>&</sup>lt;sup>6</sup> Code of Ordinances, City of Pensacola, Section 3-3-2(b).

<sup>&</sup>lt;sup>7</sup> Code of Ordinances, City of Pensacola, Section 3-3-2; F.S. § 50.031.

- Competitive bidding.
- Design-build contracts, a construction process where a single source has responsibility for design and construction of a project.
- Construction manager-at-risk (CM-at-risk), a delivery method which involves a guarantee by a construction manager to deliver the project within a maximum price.

The City has generally employed a lowest responsible bidder process to award construction contracts to prime contractors.

#### 3.3.2 <u>Professional Services</u>

For purchases of professional services up to \$10,000, the City purchasing manual calls for selection based on written proposals and interviews with at least two firms. For acquisition of professional services in excess of \$25,000, procurement is either through an RFP, or a process required under the CCNA. The City is subject to the bidding and advertising rules of the CCNA, which covers architecture, engineering, landscape architecture, surveying and mapping, and other projects subject to competitive negotiation rules.<sup>9</sup> The City has rotated firms on storm water contracts amongst three different contractors.

#### 3.3.3 <u>Other Services</u>

One issue impacting SBE utilization of other services is that the City janitorial contract has been held for a long time by Respect of Florida, a non-profit organization that hires the disabled. While not required by state of Florida law, janitorial contracts with similar organizations are a common practice nationally. The City has broken up landscaping contracts to facilitate S/M/WBE utilization.

# 3.4 <u>Community and Economic Development Projects</u>

The City Community Development Department addresses land development and neighborhood economic development and revitalization, amongst other services. Created in 1980, the Community Redevelopment Agency (CRA), made up of City Council members and citizens, addresses downtown redevelopment and waterfront and inner-city revitalization. The CRA is a separate legal entity, but follows City procedures and operates as part of the City Community Development Department.

Community Development projects do involve some procurement. Community Development does have three teams of engineers and architects hired for three-year terms. Purchasing has no set SBE goals for small construction projects, although many of the projects are performed by noncertified small businesses. Community Development staff estimates that 50 percent of the small construction projects involving community development are awarded to M/WBEs.

<sup>&</sup>lt;sup>9</sup> FI Stat § 287.055; Code of Ordinances, City of Pensacola, Section 3.3.25.

- The Community Maritime Park, which opened on June 9, 2012, is a mixed-use development project that utilized City and private funds. In August 2009 the Community Maritime Park executed a Equal Business Opportunity Agreement which involved establishing a Contractor's Academy, a Contractor's Advisory Council, and M/WBE utilization goals of:
- 33.5 percent African American Business Enterprises;
- 2.3 percent Asian Business Enterprises;
- 2.9 percent Latino Business Enterprises; and
- 0.6 percent Native American Business Enterprises.<sup>10</sup>

# 3.5 <u>Bonding and Insurance</u>

#### 3.5.1 <u>Bonding</u>

The state of Florida requires performance bonds and payment bonds on construction contracts to perform public work over \$200,000.<sup>11</sup> Bonds are recommended for projects in excess of \$100,000. Bonds must be equal to the contract amount. City staff reports that bonding had been a problem with SBE and M/WBE contractors. The City bonding policy on projects between \$100,000 and \$200,000 has been relaxed and City staff reports that this has helped with SBE utilization without adverse consequences to the City.

#### 3.5.2 Insurance

Insurance requirements are not standardized, and can vary project-by-project. Every project is reviewed by the risk management department, which develops the insurance requirements.

# 3.6 Vendor Registration and Pre-qualification

The City maintains a vendors list organized by commodity code. There is no bidders list and vendors are not purged from the vendors list if they do not bid. There is no prequalification of vendors.

# 3.7 <u>Prompt Payment</u>

The state of Florida has had a prompt payment statute applying to local governments since 1989. For non-construction purchases of goods and services, payment is generally due within 45 days of receipt of a proper invoice.<sup>12</sup> Interest of 1 percent a month begins

<sup>&</sup>lt;sup>12</sup> FS § 218.74(2).



<sup>&</sup>lt;sup>10</sup> Contractor's Academy/ Equal Business Opportunity Program Agreement, August 14, 2009, at 3.

<sup>&</sup>lt;sup>11</sup> FS § 255.05(1)(a).

after the due date for payment.<sup>13</sup> Payment time for contractors depends on whether the payment requests must be approved by an agent. If agent approval is required payments must be made within 25 days of the request for payment.<sup>14</sup> Contractors are to pay subcontractors and suppliers' interest beginning on the fifteenth day after the receipt of payment by the contractor.<sup>15</sup> Staff reports no problems with prompt payment. The City looks to the payment bond to handle the prompt payment of subcontractors.

# 3.8 <u>Historical Background on Remedial Programs</u>

On April 28, 1988, the City Council passed a Minority Business Enterprise Ordinance. The program set a 15 percent aspirational goal (paralleling the M/WBE goal of the state of Florida at that time), of which there was a 7.5 percent goal for African American firms and a 7.5 percent goal for women and other minority-owned firms. Following the U.S. Supreme Court decision in *Richmond v. Croson,* the City appointed an advisory committee to investigate the possibility of conducting a disparity study, but found the costs to be prohibitive. The City made an internal effort to establish a factual predicate for continuing the M/WBE program. The City found the evidence collected at that time to be inadequate to provide a factual predicate for an M/WBE program and established an SBE program, discussed below. Since that time, the City has not conducted a comprehensive disparity study. The City did commission a review of its SBE program in 2009.<sup>16</sup>

# 3.9 SBE Program

The City approved Small Business Enterprise Ordinance #61-89 in 1991. The ordinance encourages the participation of small business in the procurement process and provides for participation goals on a project-by-project basis, depending on the availability of certified small businesses. The Pensacola purchasing ordinance also has two important SBE features:

- Public works and improvements. Any public work or improvement may be executed either by contract, or by direct labor, as may be determined by the council; if the cost does not exceed twenty-five thousand dollars (\$25,000.00), or does not exceed one-hundred thousand dollars (\$100,000.00) if contracting with a tier one city certified small business enterprise (SBE), the mayor may make the determination.<sup>17</sup>
- The mayor has the authority to award all contracts for the purchase of commodities and services with a value not in excess of twenty-five thousand dollars (\$25,000.00), or one-hundred thousand dollars (\$100,000.00) if contracting with a tier one city certified small business enterprise (SBE) without competitive bids.<sup>18</sup>

<sup>&</sup>lt;sup>18</sup> Code of Ordinances, City of Pensacola, Section 3-3-2(d).



<sup>&</sup>lt;sup>13</sup> FS § 218.74(4).

<sup>&</sup>lt;sup>14</sup> FS § 218.735(a).

<sup>&</sup>lt;sup>15</sup> FS § 218.735(6).

<sup>&</sup>lt;sup>16</sup> MGT, *Review of the Procurement/Small Business Enterprise (SBE) Program,* January 2009.

<sup>&</sup>lt;sup>17</sup> Code of Ordinances, City of Pensacola, Section 3-3-2(c).

The SBE program is not to sacrifice the cost effectiveness of the lowest and best responsible bidder criteria.<sup>19</sup>

# 3.10 SBE Project Goal Setting

There is no overall aspirational goal for SBE spending by the City. The City does set goals on projects. Staff reports that SBE project goals are typically 5 to 10 percent. The City does not set goals if there is no SBE availability. The City asks that bidders make good faith efforts to meet the SBE goal, including attending pre bid meetings. No bid has ever been rejected by the City for not meeting the SBE goal. The Council does have the option of skipping over the low bid. No bid has been rejected for inadequate good faith efforts. Staff reports that contractors generally do not have a problem meeting the SBE project goals. In practice, the SBE program has operated primarily in construction.

# 3.11 <u>S/M/WBE Reporting</u>

The City has reports on spending with SBEs dating back to FY2000. In these reports the City has tracked spending with M/WBEs that were SBEs, by indicating the distribution of SBE dollars at the prime and subcontract level by race and gender. Based on City reports SBEs received \$16.4 million on City projects from FY2005 through FY2007 (6.27 % of City spending), over \$5.4 million per year. African American-owned SBE firms received \$373,789, 0.14 percent of City spending, over the same time period. As can be seen in **Exhibit 3-2**, SBEs won \$33.7 million in City prime and subcontracts (10.10% of City spending), from FY 2007 through FY 2011, over \$6.7 million per year. African American-owned firms received over \$5.6 million, 1.68 percent of City spending, over the same time period.

<sup>&</sup>lt;sup>19</sup> Code of Ordinances, City of Pensacola, Section 3-3-4(1).



#### EXHIBIT 3-2 CITY OF PENSACOLA SBE UTILIZATION OCTOBER 1, 2006 THROUGH SEPTEMBER 30, 2011

Business Group	FY06-07	FY07-08	FY08-09	FY09-10	FY10-11	Total	Percent
Black American	\$122,543	\$184,695	\$695,119	\$3,072,222	\$1,529,351	\$5,603,930	1.68%
Hispanic American	\$0.00	\$0.00	\$36,525	\$0.00	\$3,989	\$40,514	0.01%
Asian American	\$26,904	\$69,176	\$22,226	\$55,299	\$19,278	\$192,882	0.06%
Native American	\$5,843	\$56,111	\$0.00	\$0.00	\$0.00	\$61,954	0.02%
Native Hawaiian American	\$0.00	\$0.00	\$200	\$0.00	\$0.00	\$200	0.00%
Total MBE	\$157,297	\$311,990	\$756,079	\$3,129,531	\$1,554,629	\$5,899,480	1.77%
American Woman	\$1,999,807	\$583,395	\$146,504	\$211,954	\$743,023	\$3,684,683	1.10%
Total M/WBE	\$2,157,104	\$895,385	\$902,583	\$3,341,485	\$2,297,652	\$9,584,163	2.87%
Physically Disabled American	\$979	\$1,143	\$61,496	\$458	\$101,613	\$165,689	0.05%
Small Business Enterprise	\$6,315,494	\$4,293,884	\$4,635,042	\$4,262,191	\$4,486,305	\$23,992,916	7.18%
TOTAL S/M/WBE	\$8,471,570	\$5,188,404	\$5,597,111	\$7,602,125	\$6,883,559	\$33,742,768	10.10%

Source: City of Pensacola, SBE Annual Reports, October 1, 2006 through September 30, 2011 (FY2007 – FY2011).



# 3.12 <u>S/M/WBE Certification</u>

Certified small businesses had been defined as an independently owned and operated business with: (1) 50 or fewer full time employees, and (2) a net worth of not more than \$1 million. The current SBE definition is divided into tiers:

- Tier one (1) small business means an independently owned and operated business concern which employs fifteen (15) or fewer permanent full-time employees, and which has a net worth of not more than one million dollars (\$1,000,000.00). As applicable to sole-proprietorships, the one million dollars (\$1,000,000.00) net worth shall include both personal and business investments. Goods and services provided by tier one (1) small businesses may be purchased under the mayor's spending authority up to one-hundred thousand dollars (\$100,000.00).
- Tier two (2) small business means an independently owned and operated business concern which employs fifty (50) or fewer permanent full-time employees, and which has a net worth of not more than one million dollars (\$1,000,000.00). As applicable to sole-proprietorships, the one million dollars (\$1,000,000.00) net worth shall include both personal and business investments.<sup>20</sup>

The local area for the purposes of defining a local SBE means that geographic area served by the 325 zip code prefix.<sup>21</sup>

The City has a limited certification process. As part of vendor registration, the City asks for the relevant commodity code and minority designation (African American, Hispanic American, Asian American, Native American, Native Hawaiian American, and Female).<sup>22</sup> There is no body certifying M/WBEs in Escambia County. The City and Escambia County use the state M/WBE certification list. The City *Small Business Directory* and *African American Business Directory* are not on the Web, but are located on the City intranet for staff use.

**Exhibit 3-3** below shows that certified SBEs (including M/WBEs) grew from 271 firms in FY 2007 to 486 firms in FY 2011, a 79.3 percent increase. African American firms grew from 73 firms in 2008 to 126 firms in 2011, a 72.6 increase.

<sup>&</sup>lt;sup>22</sup> City of Pensacola, Purchasing, Vendor Application (revised 3/18/2008).



<sup>&</sup>lt;sup>20</sup> Code of Ordinances, City of Pensacola, Section 3-3-4(2)(a).

<sup>&</sup>lt;sup>21</sup> Code of Ordinances, City of Pensacola, Section 3-3-4(2)(a)(6).

#### EXHIBIT 3-3 CITY OF PENSACOLA CERTIFIED SBES OCTOBER 1, 2006 THROUGH SEPTEMBER 30, 2011

Year	Number of Certified SBEs
FY06-07	271
FY07-08	311
FY08-09	360
FY09-10	386
FY10-11	486

Source: City of Pensacola, SBE Annual Reports, October 1, 2006 through September 30, 2011 (FY2007 – FY2011).

# 3.13 <u>Staffing</u>

The City does not maintain a separate staff to address S/M/WBE utilization. The Purchasing office has a staff of three, one of which addresses S/M/WBE utilization on a part-time basis.

# 3.14 Nondiscrimination in Contracting

There is no provision governing discrimination in contracting in City ordinances at present.

# 3.15 Financial Assistance Programs

#### 3.15.1 <u>City</u>

The City does not maintain a lending assistance program for S/M/WBE firms. Lending assistance programs in the Pensacola area are discussed below.

#### 3.15.2 Other Loan Programs

The United States Small Business Administration (SBA) maintains the 504 Loan Program, the 7A Loan Guarantee Program, the SBA's Community Express program, and the SBA's Pre-qualification program. The 504 Program, available through Southwest Business Financing Corporation, is for the acquisition of fixed assets only, such as real estate and equipment. SBA 504 loans range from \$250,000 to \$1.5 million. The 7A Guaranty Program provides lines of credit or term loans for most business purposes. SBA 7A loans range from \$50,000 to \$2 million. The Community Express Program targets MBEs in low and moderate income neighborhoods with a high concentration of minority residents. The program provides an 85 percent guarantee for loans of less than \$150,000 and a 75 percent guarantee for loans ranging from \$150,000 to \$250,000. There are nine financial institutions in the City providing SBA loans.



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#### 3.15.3 <u>Bonding and Insurance Assistance</u>

The City does not maintain a bonding assistance program. There are no local bonding assistance programs in the Pensacola area.

### 3.16 Management and Technical Assistance

### 3.16.1 <u>City</u>

The City does not maintain any direct business development efforts. However, the City has participated in and partnered with some business development organizations in the Pensacola area.

#### 3.16.2 <u>Other Business Development Assistance Programs</u>

A number of business organizations and local centers also support business development in the Pensacola metropolitan area.

**Contractors Academy.** In 2007, the non-profit Community Maritime Park Associates (CMPA) partnered with the Gulf Coast African-American Chamber of Commerce to sponsor a Contractors Academy, a series of training workshops to assist businesses to compete for contracts for the Maritime Park.

**Procurement Technical Assistance Center.** The National Procurement Technical Assistance Program (PTAP) was started in 1985 to assist businesses selling to the United States Department of Defense. PTAP assists firms with market research, identifying business codes, Web site registering, bid matching, specifications, marketing, support documentation, e-commerce and networking assistance, and the federal acquisition regulations. The Procurement Technical Assistance Center serving the Pensacola area, based at the University of West Florida, sponsors small business procurement workshops as well as workshops on procurement with various local governments in the Pensacola area.

**Small Business Development Center (SBDC).** The Florida SBDC Network assists start-up and growth of small business expansion in the areas of business structure and management issues. The SBDCs provide business planning, financial statement analysis, market feasibility, financing assistance, SBA loan assistance, micro loan funds access, employee training, operations assessment, and marketing strategy. The Florida SBDC Network also provides online consulting. The University of West Florida hosts the branch of the SBDC in the City.

# 3.17 <u>Outreach</u>

The City's outreach efforts have included:

- Maintaining the City Web site, which includes information on upcoming bids.
- Holding pre-bid conferences.



- Holding workshops on how to do business with the City.
- Collaborating with the SBDC on workshops.
- Awarding a consultant a multi-year contract to conduct outreach and workshops.
- Publishing an African American Enterprise Directory and a Small Business Enterprise Directory.

# 3.18 Conclusions

The City has considerable flexibility in its procurement rules. The City briefly attempted an M/WBE program in the late 1980s. In the absence of a factual predicate for continuing an M/WBE program, the City established an SBE program, which initially operated primarily as a small contractors subcontracting program in construction. The City has limited staff and resources to devote to business development programs in general, and the SBE program in particular. Nevertheless, City increased its resources devoted to outreach significantly and City reports indicate a significant growth in the number of certified SBEs and in SBE utilization.



4.0 RELEVANT MARKET AREA, UTILIZATION, AND AVAILABILITY ANALYSES

# 4.0: MARKET AREA, UTILIZATION, AND AVAILABILITY ANALYSES

This chapter presents the results of our analysis of the City of Pensacola (City) contracting and procurement activity from October 1, 2005 through September 30, 2011 at the prime level and October 1, 2006 through September 30, 2011 at the construction subcontractor level. In this chapter, we define the City's market area and analyze the utilization of firms by the City in comparison to the availability of firms to do business with the City. The results of the analyses ultimately determine whether minority-, women-, or nonminority-owned businesses were underutilized or overutilized in these procurements. In this chapter, we also analyze the utilization of subcontractors on the Vince J. Whibbs Sr. Community Maritime Park project.

This chapter is organized into the following sections:

- 4.1 Methodology
- 4.2 Analysis of Construction Subcontracting
- 4.3 Analysis of Construction Prime Contracting
- 4.4 Analysis of Professional Services
- 4.5 Analysis of Other Services
- 4.6 Analysis of Goods and Supplies
- 4.7 Analysis of Subcontracting on the Vince J. Whibbs Sr. Community Maritime Park project
- 4.8 Summary

# 4.1 <u>Methodology</u>

This section presents the methodology for the collection of data and analysis of market areas, utilization, and availability of minority-, women-, and nonminority-owned firms for this study. The descriptions of business categories and minority- and women-owned business enterprise (M/WBE) classifications are also presented in this section. The procedures for determining the geographical market area, utilization and availability of firms are also presented herein. In addition, specific methodology related to each business category is explained in the following section.

#### 4.1.1 <u>Business Categories</u>

The City's market area, utilization and availability of M/WBE firms were analyzed for four business categories: construction, professional services (includes architecture and engineering services), other services and goods and supplies. The scope of the subcontracting analysis for this study was limited to construction. The scope of the prime analysis was construction, professional services, other services and goods and supplies. The following provides a description of each business category.

#### **Construction**

Construction refers to any construction-related services, including, but not limited to:

Heavy construction, such as street construction.



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- General building contractors engaged primarily in the construction of buildings.
- Light maintenance construction services such as installation, plumbing and renovation.
- Other related services such as water-lining and maintenance, asbestos abatement, drainage, dredging, grading, hauling, paving, roofing and toxic waste clean-up.

#### Professional Services (which includes Architecture and Engineering)

Any services provided by a person or firm that are of a professional nature and require special licensing, educational degrees and/or unusually high specialized expertise, including:

- Accounting and financial services
- Advertising services
- Legal services
- Management consulting services
- Information Technology
- Human Resource consulting and training
- Professional and technical services
- Other professional services

Any architecture or engineering services, including all firms in architectural design and engineering services, and all environmental consulting. Additional services include, but are not limited to:

- Inspections
- Surveying

#### **Other Services**

Any service that is labor intensive and not professional or construction related, including, but not limited to:

- Janitorial and maintenance services
- Uniformed guard services
- Certain job shop services
- Printing
- Security services
- Graphics, photographic services
- Landscaping
- Temporary services
- Automobile maintenance and repair

# Goods and Supplies

Equipment and consumable items purchased in bulk, or a deliverable product including, but not limited to:



- Automobiles and equipment
- Construction materials and supplies
- Equipment parts and supplies
- Fuels and lubricants
- Janitorial and cleaning supplies
- Technical supplies
- Uniforms

Certain purchases were excluded from analysis in this study. Examples include:

- Administrative items such as utility payments, land purchases, leases for real estate and insurance or banking transactions.
- Salary and fringe benefits, payments for food, parking, or conference fees.
- Government entities including nonprofit local organizations, state agencies and federal agencies.

#### 4.1.2 <u>M/WBE Classifications</u>

In this study, businesses classified as M/WBEs are firms at least 51 percent owned and controlled by members of one of five groups: African Americans, Hispanic Americans, Asian Americans, Native Americans, and nonminority women. These groups were defined according to the United States (U.S.) Census Bureau as follows:

- African Americans: U.S. citizens or lawfully admitted permanent residents having an origin in any of the black racial groups of Africa.
- Hispanic Americans: U.S. citizens or lawfully admitted permanent residents of Mexican, Puerto Rican, Cuban, Central or South American, or other Spanish or Portuguese cultures or origins regardless of race.
- Asian Americans: U.S. citizens or lawfully admitted permanent residents who originate from the Far East, Southeast Asia, the Indian subcontinent, or the Pacific Islands.
- Native Americans: U.S. citizens or lawfully admitted permanent residents who originate from any of the original peoples of North America and who maintain cultural identification through tribal affiliation or community recognition.
- Women: U.S. citizens or lawfully admitted permanent residents who are non-Hispanic white females. Minority women were included in their respective minority category.

The M/WBE determinations reflected in this report were based on classifications presented in the City-provided data (such as vendor data, contract data). In addition, MGT conducted additional research to determine the proper business owner classification. If unclear or unknown, the business owner classification was cross referenced with additional vendor lists (such as the City of Pensacola Small Business Enterprise Directory, City of Pensacola African American Enterprise Directory, Central



Contractor Registration). City staff also conducted a thorough review of the business owner classifications of firms. Firms that were identified in the source data as nonminority males and firms for which there was no indication of M/WBE classification in the source data were considered to be non-M/WBE firms and counted as non-M/WBE firms in the analyses conducted for this study.

# 4.1.3 <u>Collection and Management of Data</u>

#### Utilization Data at the Prime Contracting Level

To determine the most appropriate data for the analyses of the City's contracting and procurement activity and to identify data sources, MGT conducted data assessment interviews with key City staff knowledgeable about the City's procurement and contracting processes. In addition, a Web-based subcontractor data assessment survey was distributed to key City departments. Electronic invoice history data within the study period was extracted from the City's financial and procurement system.

**Exhibit 4-1** shows the number of payment records by business category. A total of 297,630 records were imported on MGT's database. Once the database was developed, MGT staff, assigned business categories and identified payment records to be marked for exclusion from the analyses, which resulted in total of 131,650 records to be used for the analyses. However, the number of records presented below does not take into account the geographic location of firms or additional transactions<sup>1</sup> that were identified as exclusions from the study.

#### EXHIBIT 4-1 CITY OF PENSACOLA NUMBER OF RECORDS ANALYZED OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

BUSINESS CATEGORY	# OF RECORDS
Construction	6,926
Professional Services	9,990
Other Services	53,005
Goods & Supplies	61,729
Total # of Records	131,650

Sources: Prime payment activity compiled from the City's data from October 1, 2005 through September 30, 2011. While the analyses presented in this report are based on the geographic location of the firm, the number of records analyzed does not take geographic location into account or additional records that were marked for exclusion from the analysis.

Once all of the prime data was collected and transferred into the MGT master database, the prime data was processed as follows:

<sup>&</sup>lt;sup>1</sup> Examples of these exclusions include: administrative items such as utility payments, leases for real estate, and insurance or banking transactions; Salary and fringe benefits, payments for food, parking, or conference fees; government entities including nonprofit local organizations, state agencies, and federal agencies; and land purchases, etc.



- Mark for exclusion records not relevant to the study. Examples of procurement activity excluded from analysis include duplicate procurement records; transactions out of the time frame of the study; administrative items; salary and fringe benefits; government entities including nonprofit local organizations, state agencies, and federal agencies; and land purchases, etc.
- Identification of purchases assigned to the Airport Fund and Hurricane Damage Fund were excluded for the utilization analysis presented in this report. However, analyses of these expenditures are presented in Appendix K
   Overall Market Area Analysis and Utilization by Airport Fund and Hurricane Damage Fund.
- Identification of the county in which the vendor operated. To accomplish this, the ZIP code of the vendor was matched against an MGT ZIP code database of all United States counties.
- Identification of the business category.
- Identification of vendor race, ethnicity, and gender classification.

# Utilization Data at the Subcontracting Level

Through data assessment interviews and the Web-based survey data assessment it was determined that the construction subcontract award data, where available, would be collected manually through hard copy bid files maintained in the City's Purchasing Department.

Once responses from the Web-based subcontractor data assessment were reviewed and additional interviews were conducted with key City staff, a list of contract award/bid data was defined and obtained so that MGT could design a data collection plan to collect construction subcontractor data from the hard copy files. MGT staff collected the data from hard copy files. Once the subcontract data was collected and transferred into the MGT master database, similar to the process used for the prime data, the subcontract data was processed as follows:

- Mark for exclusion records not relevant to the study. Examples of procurement activity excluded from analysis include duplicate procurement records; transactions out of the time frame of the study; Federal Emergency Management Agency (FEMA)-funded projects; Community Development Block Grant (CDBG)-funded projects; Airport-funded projects; nonprofit local organizations, state agencies, and federal agencies.
- Identification of the county in which the vendor operated. To accomplish this, the ZIP code of the vendor was matched against an MGT ZIP code database of all United States counties.
- Identification of the business category.
- Identification of vendor race, ethnicity, and gender classification.



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# Summary of Data Collected

In addition to the hard copy data that was collected, the following presents a list of the electronic data collected for the purposes of this study:

- Prime Invoice History Data: electronic files extracted from the City's financial and procurement system containing payments made to firms from October 1, 2005 through September 30, 2011.
- **Vendor List:** an electronic file extracted from the City's procurement system containing vendors.
- Schedule of Bids: electronic files that reporting bid activity from October 1, 2006 through September 30, 2011.
- SBE Monthly and Tracking Reports: electronic files tracking SBE activity from October 1, 2006 through September 30, 2011.
- Commercial Construction Permits: electronic files containing commercial construction permits (such as building, electrical, mechanical) let to firms from October 1, 2005 through September 30, 2010<sup>2</sup>.
- Central Contractor Registration (CCR)<sup>3</sup> Registrant Database for the U.S. Federal Government: an electronic file containing firms located in the Florida counties of Escambia, Santa Rosa, Okaloosa and Walton, as well as Mobile, Alabama that has registered with CCR.

#### 4.1.4 Market Area Methodology

In order to establish the appropriate geographic boundaries for the statistical analysis, market areas were determined for each of the business categories included in the study. First, the overall market area was determined and then the relevant market area was established.

#### **Overall Market Area**

A United States county is the geographical unit of measure selected for determining market area. The use of counties as geographical units is based on the following considerations:

 The courts have accepted counties as a standard geographical unit of analysis in conducting equal employment opportunity and disparity analysis.

<sup>&</sup>lt;sup>3</sup> CCR collects, validates, stores, and disseminates data in support of agency acquisition missions, including Federal agency contract and assistance awards. Both current and potential federal government registrants are required to register in CCR in order to be awarded contracts by the federal government. Registrants are required to complete a one-time registration to provide basic information relevant to procurement and financial transactions. Registrants must update or renew their registration at least once per year to maintain an active status.



<sup>&</sup>lt;sup>2</sup> Please refer to **Chapter 6.0** for a detailed discussion of this dataset.

- County boundaries are externally determined and, hence, are free from any researcher bias that might result from any arbitrary determinations of boundaries of geographical units of analysis.
- Census and other federal and state data are routinely collected and reported by county.

The counties that constituted the City's overall market area were determined by evaluating the total dollars awarded by the City in construction, professional services (includes architecture and engineering), other services and goods and supplies. The results were then summarized by county according to the location of each firm that provided goods or services to the City.

# Relevant Market Area

The relevant market area (City's market area) was determined for construction, professional services (includes architecture and engineering), other services and goods and supplies. The first step was to sum the dollars awarded in each county according to business category. MGT then considered contracting and procurement activity in the Florida counties located in the 325 ZIP code (Escambia, Santa Rosa, Okaloosa and Walton), as well as Mobile, Alabama, which constituted at least 75 percent<sup>4</sup> of the spend. The counties were listed according to the dollar amounts expended. The results were then summarized by county according to the location of each firm that provided goods or services to the City. **Appendix K – Overall Market Area Analysis and Utilization by Airport Fund and Hurricane Damage Fund** presents the market area analysis by business category. For the purpose of this study, the Pensacola market area was based on located in the four Florida counties: Escambia, Santa Rosa, Okaloosa and Walton, which constitutes the 325XX ZIP code, as well as Mobile, Alabama.

The use of the *"75 percent rule"* for market area determination is generally accepted in antitrust cases. In another relevant case, the court accepted less than 100 percent of data when it was reasonable to assume that the missing data would not significantly change the results of the analysis.

# 4.1.5 Availability Data and Methodology

There is no single approach to estimating relative business availability that has been adopted by the post-*Croson* case law as a whole.<sup>5</sup> In general the case law has emphasized firms being qualified, willing and able to pursue work with an agency. However, there is in general no single data source that captures all these features. This study presents various measures of business availability, including U.S. Census Survey of Business Owners data, "custom census" data and master vendor data.

To evaluate disparate impact, if any, available M/WBEs must be identified in the relevant market area by each business category. This determination, referred to as "availability" has been an issue in recent court cases. If the availability of minority- and women-owned firms is overstated or understated, a distortion of the disparity determination will result.

<sup>&</sup>lt;sup>5</sup> See for example, *Scott v. City Of Jackson*, 199 F.3d 206 (5<sup>th</sup> Cir 1999).



<sup>&</sup>lt;sup>4</sup> The use of the *"75 percent rule"* for market area determination is generally accepted in antitrust cases. In another relevant case, the court accepted less than 100 percent of data when it was reasonable to assume that the missing data would not significantly change the results of the analysis. <sup>5</sup> See for example, Sective Of Jackson 100 E 2d 206 (<sup>th</sup> Cir 1000)

This distortion occurs because the quantitative measure of disparity is a direct ratio between utilization and availability.

In addition, lists from local area agencies (such as chambers of commerce and business development agencies) were requested to assist with the development of MGT's master list of firms. These lists, if received, were used to update and cross reference ethnicity, racial, and gender classification. However, these lists were not used as a source for availability estimates unless the firm qualified for one of the definitions of availability previously discussed.

#### Vendor Data

There is case law where studies estimating availability based on vendor data (specifically prequalification list and bidder lists) have been upheld in federal court. <sup>6</sup> The vendor data obtained from the City was from the City's vendor list. The City's vendor list includes firms that have done business with City and/or have registered to do business with the City. In this instance, the vendor data appears to be the natural starting point for estimating vendor availability.

#### Master Vendor Data

For the purposes of this study, MGT defines availability for professional services, other services and goods and supplies as firms located in the City's market area that (1) have performed direct work for the City, (2) presented in the vendor data, but have not performed direct work for City during the study period; or (3) have registered in the Central Contractor Registration (CCR) Registrant Database for the U.S. Federal Government, but have not performed prime contract work for the City during the study period. These firms (items 1-3) are considered to be available because they have either performed or indicated their willingness to perform direct work for the City or have sought public sector work in the City's market area.

For the purposes of this study, MGT defines availability for construction at the prime contractor level as firms located in the City's market area that (1) have been paid and/or awarded direct construction work for the City; (2) have bid as a prime contractor to do business with the City, but have not performed direct work for City during the study period; and (3) have registered in the Central Contractor Registration (CCR) Registrant Database for the U.S. Federal Government, but have not performed prime contract work for the City during the study period. These firms (items 1-3) are considered to be available for construction at the prime contractor level because they have either performed or indicated their willingness to perform direct work for City or have sought public sector work in the City's market area.

MGT defines the availability for construction at the subcontractor level as firms located in City's market area that (1) have been paid and/or awarded direct construction work for the City; (2) have bid as a prime contractor to do business with the City, but have not performed direct work for City during the study period; (3) have been paid and/or awarded subcontractor level work for the City; and (4) have registered in the Central Contractor Registration (CCR) Registrant Database for the U.S. Federal Government,. These firms (items 1-4) are considered to be available for construction at the

<sup>&</sup>lt;sup>6</sup> H.B.Rowe v. North Carolina DOT, 589 FSupp.2d 587 (E.D. NC 2008).



subcontractor level because they have either performed or indicated their willingness to perform direct work for the City or have sought public sector work in the City's market area.

# U.S. Census Survey of Business Owners Data

The U.S. Census Survey of Business Owners data was used to calculate availability estimates for the private sector analysis, which is presented in Appendix J - U.S. Census Survey of Business Owners Availability Estimates. This data is a consolidation of two prior surveys, the Survey of Minority-Owned Business Enterprise (S/MOBE) and Survey of Women-Owned Business Enterprise (S/WOBE), and includes questions from a survey discontinued in 1992 on Characteristics of Business Owners (CBO). The U.S. Census Survey of Business Owners is part of the economic Census, which is conducted every five years. The U.S. Census Survey of Business Owners data findings are based on the characteristics of businesses by ownership category, by geographic area; by 2-digit industry sector based on the 2007 North American Industry Classification System (NAICS); by size of firm (employment and receipts); and by firms with paid employees only (employer firms). As previously mentioned, different forms of data used to measure availability give rise to particular controversies. However, U.S. Census Survey of Business Owners data has the benefit of being accessible, comprehensive and objective in measuring availability. In Contractors Association of Eastern Pennsylvania, Inc.,<sup>7</sup> the Third Circuit, while noting some of the limitations of U.S. Census data, acknowledged that such data could be of some value in disparity studies.

### Custom Census Data

The U.S. Census Survey of Business Owners data was used to calculate availability estimates for the private sector analysis, which is presented in **Appendix J – U.S. Census Survey of Business Owners Availability Estimates**. This data is a consolidation of two prior surveys, the Survey of Minority-Owned Business Enterprise (S/MOBE) and Survey of Women-Owned Business Enterprise (S/WOBE), and includes questions from a survey discontinued in 1992 on Characteristics of Business Owners (CBO).The U.S. Census Survey of Business Owners is part of the economic Census, which is conducted every five years. The U.S. Census Survey of Business Owners data findings are based on the characteristics of businesses by ownership category, by geographic area; by 2-digit industry sector based on the 2007 NAICS codes.

Availability estimates for construction at the prime contractor level, construction at the subcontractor level and architecture and engineering at the subconsultant level were based on custom census data. Some court cases have allowed what is known as custom census as a source of business availability<sup>8</sup>. Custom census essentially involves using Dun & Bradstreet as a source of business availability. Dun & Bradstreet has the advantage over the U.S. Census Survey of Business Owners data in that the information is current and Dun & Bradstreet contains data on individual firms, including firm revenue, number of employees and specific areas of work. The limits of Dun & Bradstreet are that: (1) the race, ethnicity, and gender classification are weak, (2) Dun & Bradstreet does not indicate whether the firm is interested in work with the City, and (3) Dun & Bradstreet does not indicate whether a firm is primarily a subcontractor or prime

<sup>&</sup>lt;sup>8</sup> Northern Contracting v. Illinois DOT, 2005 U.S. Dist. LEXIS 19868 (ND IL 2005).



<sup>&</sup>lt;sup>7</sup> Contractors Association of Eastern Pennsylvania v. Philadelphia, 91 F.3d 586 (3<sup>rd</sup> Cir 1996).

contractor. In order to address those deficiencies, MGT developed a short survey to address the three questions above. A random sample of construction and architecture and engineering firms were supplied by Dun and Bradstreet. Six digit NAICS codes were selected in order to select construction and architecture and engineering firms located in the Pensacola-Ferry Pass-Brent Metropolitan Statistical Area (MSA), which consists of Escambia, Florida and Santa Rosa, Florida. The sample consisted of 3,991 firms in the business categories of construction and professional services. These firms were then surveyed via telephone by Diversity Program Advisors, Inc, a local MBE subcontractor, as well as Oppenheim Research, a Tallahassee-based woman-owned firm. Slightly more than 400 surveys were completed and responded to a series of questions such as:

- Indicate the race, ethnicity and gender classification of the firm,
- Indicate if they bid or considered bidding on projects by the City,
- Indicate if they bid or considered bidding as a prime contractor or subcontractor or both, and
- Indicate if they worked as a prime contractor or subcontractor or both?

The custom census availability survey instruments and availability estimates are presented in Appendix L – Custom Census Survey Instrument and Availability Estimates.

# 4.2 <u>Analysis of Subcontracting- Construction</u>

#### 4.2.1 <u>Utilization of Firms at the Construction Subcontractor Level</u>

As stated previously, subcontractor data was collected through the City's Purchasing Department's bid files. The City only tracked firms certified as Small Business Enterprises (SBEs). **Exhibit 4-2** shows that during the study period \$8.6 million in awards at the subcontractor level were granted to M/WBE and non-M/WBE firms. Prime contractors awarded \$2.5 million, for 29.5 percent of construction subcontract awards, to M/WBE firms. When looking at the subcontracts awarded to M/WBE firms, nonminority women-owned firms were most successful with \$1.5 million (17.6%), followed by African American-owned firms with \$810,832 (9.4%), Asian American-owned firms with \$158,037 (1.8%) and Native American-owned firms with \$56,111 (0.7%). Hispanic American-owned firms were not utilized as subcontractors during the study period. Prime contractors awarded \$6.1 million, for 70.6 percent of construction subcontract awards, to non-M/WBEs.



#### EXHIBIT 4-2 CITY OF PENSACOLA CONSTRUCTION UTILIZATION ANALYSIS OF FIRMS AT THE SUBCONTRACTOR LEVEL DOLLARS AND PERCENTAGE OF TOTAL DOLLARS AWARDED BY RACE/ETHNICITY/GENDER CLASSIFICATION OCTOBER 1, 2006 THROUGH SEPTEMBER 30, 2011

Fiscal Year	African Americans								•	Hispanic Americans		Asian Americans		Native Americans		Nonminority Women		MWBE Firms		Non-MWBE Firms	
		- 1		1								- 1	-	1							
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$						
2007	\$80,490	4.42%	\$0	0.00%	\$25,050	1.38%	\$0	0.00%	\$805,089	44.21%	\$910,629	50.01%	\$910,426	49.99%	\$1,821,055						
2008	\$4,000	0.47%	\$0	0.00%	\$36,709	4.33%	\$56,111	6.62%	\$116,159	13.70%	\$212,978	25.12%	\$634,995	74.88%	\$847,973						
2009	\$226,159	6.05%	\$0	0.00%	\$22,000	0.59%	\$0	0.00%	\$534,248	14.30%	\$782,407	20.94%	\$2,953,915	79.06%	\$3,736,322						
2010	\$298,127	50.54%	\$0	0.00%	\$55,000	9.32%	\$0	0.00%	\$0	0.00%	\$353,127	59.86%	\$236,755	40.14%	\$589,882						
2011	\$202,055	12.36%	\$0	0.00%	\$19,278	1.18%	\$0	0.00%	\$61,313	3.75%	\$282,646	17.29%	\$1,352,238	82.71%	\$1,634,884						
Total	\$810,832	9.40%	\$0	0.00%	\$158,037	1.83%	\$56,111	0.65%	\$1,516,808	17.58%	\$2,541,787	29.45%	\$6,088,329	70.55%	\$8,630,116						

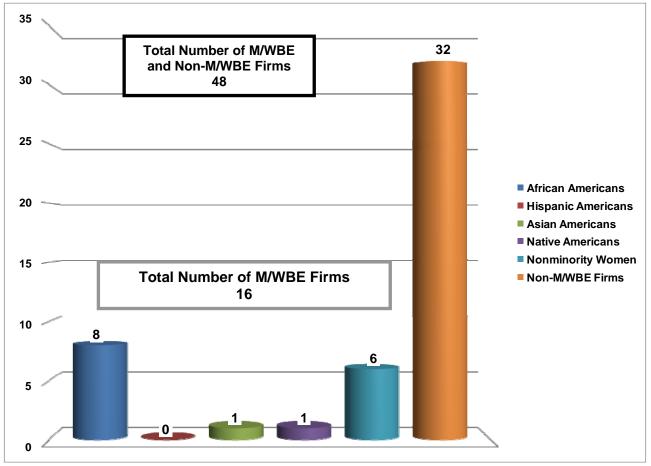
Source: MGT developed a subcontractor database for the City of Pensacola covering the period from October 1, 2006 through September 30, 2011.

<sup>1</sup> Percentage of the total dollars awarded to subcontractors.



**Exhibit 4-3** shows the number of individual (unduplicated) firms utilized at the construction subcontractor level during the study period. Of the total 48 unduplicated firms utilized, 16 unduplicated firms were owned by M/WBE firms. In comparison, 32 unduplicated non-M/WBE firms were utilized during the study period.

#### EXHIBIT 4-3 CITY OF PENSACOLA CONSTRUCTION UTILIZATION ANALYSIS OF FIRMS (UNDUPLICATED) AT THE SUBCONTRACTOR LEVEL NUMBER OF FIRMS BY RACE/ETHNICITY/GENDER CLASSIFICATION OCTOBER 1, 2006 THROUGH SEPTEMBER 30, 2011



Source: MGT developed a subcontractor database for the City of Pensacola covering the period from October 1, 2006 through September 30, 2011.



#### 4.2.2 Availability Methodology for Subcontracting

As previously mentioned, for the purposes of this study, master vendor data was used to calculate availability estimates for construction at the subcontractor. Please refer to **Section 4.1.5**, **Availability Data and Methodology**, for further discussion on this data.

**Exhibit 4-4** shows the availability estimates of firms at the construction subcontract level by race, ethnicity, and gender classification. M/WBE firms represented close to 19 percent of firms at the construction subcontract level, of which nonminority womenowned firms represented 3.1 percent, African American-owned firms 12.8 percent, Hispanic American-owned firms 0.7 percent, Native American-owned firms 2.1 percent and Asian American-owned firms 0.3 percent.

#### EXHIBIT 4-4 CITY OF PENSACOLA CONSTRUCTION AVAILABILITY OF FIRMS AT THE SUBCONTRACTOR LEVEL BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN THE PENSACOLA MARKET AREA

	African Americans <sup>1</sup>				Hspanic Americans <sup>1</sup>		Asian Americans <sup>1</sup>		Native Americans <sup>1</sup>		Nonminority Women		MWBE Firms		Non-M Fin	Total Firms
	#	%	#	%	#	%	#	%	#	%	#	%	#	%		
Total	37	12.76%	. 2	0.69%	. 1	0.34%	6	2.07%	9	3.10%	55	18.97%	235	81.03%	290	

Source: MGT developed a master vendor database of firms for the City's market area.

Minority men and women firms are included in their respective minority classifications.

# 4.3 Analysis of Prime Contracting – Construction

The following section presents MGT's analysis for construction at the prime contractor level. The utilization analysis is based on payments made to firms that provided construction services during the study period. **Section 4.3.2** presents the availability analysis of construction firms at the prime level.

#### 4.3.1 Utilization Analysis

The utilization analysis of prime construction contractors on by fiscal year and race, ethnicity and gender classification is shown in **Exhibit 4-5**. The City paid \$45.4 million to M/WBE firms and non-M/WBE firms. Of the \$45.4 million, non-M/WBEs received \$41.1 million (90.5%). M/WBE firms were paid \$4.3 million (9.6%) of the City's construction dollars. Of the M/WBE firms, African American-owned firms were the most successful receiving \$4.2 million (9.2%), followed by nonminority women-owned receiving \$167,729 (0.4%), Asian American-owned firms received \$6,975 (0.02%) and Hispanic American-owned firms received \$139. Native American-owned firms were not utilized at the prime contractor level during the study period.



#### EXHIBIT 4-5 CITY OF PENSACOLA CONSTRUCTION UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL DOLLARS PAID BY RACE/ETHNICITY/GENDER CLASSIFICATION OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Fiscal	African		Hispani	ic	Asian	١	Native	)	Normina	ority	MWB		Non-MW	Æ	Total				
Year	Americans		Americans		Americans		Americans Americans		Americans		Americans		Women		Firms		Firms		Dollars
	<u>^</u>	% <sup>1</sup>	•	o/1	•	o.1				ov1	•	o.1	•	^					
	\$	%	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$				
2006	\$191,241	4.37%	\$139	0.00%	\$3,292	0.08%	\$0	0.00%	\$0	0.00%	\$194,672	4.45%	\$4,181,249	95.55%	\$4,375,921				
2007	\$61,068	0.80%	\$0	0.00%	\$1,410	0.02%	\$0	0.00%	\$160,975	2.11%	\$223,453	2.93%	\$7,405,252	97.07%	\$7,628,704				
2008	\$105,624	1.60%	\$0	0.00%	\$1,956	0.03%	\$0	0.00%	\$0	0.00%	\$107,580	1.63%	\$6,480,245	98.37%	\$6,587,825				
2009	\$237,088	2.95%	\$0	0.00%	\$226	0.00%	\$0	0.00%	\$0	0.00%	\$237,314	2.96%	\$7,786,029	97.04%	\$8,023,344				
2010	\$2,380,669	27.13%	\$0	0.00%	\$91	0.00%	\$0	0.00%	\$814	0.01%	\$2,381,574	27.14%	\$6,392,471	72.86%	\$8,774,045				
2011	\$1,184,624	11.82%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$5,940	0.06%	\$1,190,564	11.88%	\$8,827,945	88.12%	\$10,018,509				
Total	\$4,160,312	9.16%	\$139	0.00%	\$6,975	0.02%	\$0	0.00%	\$167,729	0.37%	\$4,335,155	9.55%	\$41,073,191	90.45%	\$45,408,347				

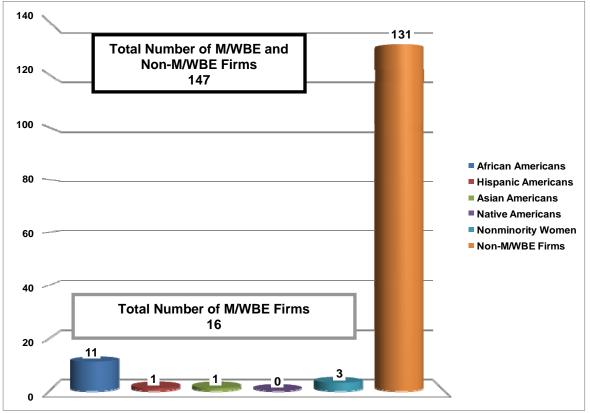
Source: MGT developed a prime awards and vendor database for the City of Pensacola covering the period from October 1, 2005 through September 30, 2011.

Percent of total dollars paid annually to firms.

**Exhibit 4-6** shows the number of individual (unduplicated) firms utilized at the construction subcontractor level during the study period. Of the total 147 unduplicated firms utilized, 16 unduplicated firms were owned by M/WBE firms. In comparison, 131 unduplicated non-M/WBE firms were utilized during the study period.



## EXHIBIT 4-6 CITY OF PENSACOLA CONSTRUCTION UTILIZATION ANALYSIS OF FIRMS (UNDUPLICATED) AT THE SUBCONTRACTOR LEVEL NUMBER OF FIRMS BY RACE/ETHNICITY/GENDER CLASSIFICATION OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011



Source: MGT developed a prime database for the City of Pensacola covering the period from October 1, 2005 through September 30, 2011.

# 4.3.2 Availability Methodology

As previously mentioned, for the purposes of this study, master vendor data was used to calculate availability estimates for construction at the prime contractor level. Please refer to **Section 4.1.5**, **Availability Data and Methodology**, for further discussion on this data.

**Exhibit 4-7** shows the availability estimates of firms at the prime construction level by race, ethnicity, and gender classification. M/WBE firms represented 16.8 percent of firms at the prime construction level, of which nonminority women-owned firms represented 1.5 percent, African American-owned firms 12.4 percent, Hispanic American-owned firms 0.7 percent, Native American-owned firms 1.8 percent and Asian American-owned firms 0.4 percent.



## EXHIBIT 4-7 CITY OF PENSACOLA CONSTRUCTION AVAILABILITY OF FIRMS AT THE PRIME LEVEL BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN THE PENSACOLA MARKET AREA

African American				panic ricans <sup>1</sup>		sian icans <sup>1</sup>		ative ricans <sup>1</sup>		ninority omen	-	MBE ms	Non-M Firr	-	Total Firms
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Total	34	12.41%	2	0.73%	. 1	0.36%	5	1.82%	. 4	1.46%	46	16.79%	228	83.21%	274

Source: MGT developed a master vendor database of firms for the City's market area. <sup>1</sup> Minority men and women firms are included in their respective minority classifications.

# 4.4 Analysis of Professional Services

The following section presents MGT's analysis for professional services. The utilization analysis is based on payments made to firms that provided professional services during the study period. **Section 4.4.2** presents the availability analysis of professional services firms.

# 4.4.1 Utilization Analysis

The utilization analysis of professional services on by fiscal year and race, ethnicity and gender classification is shown in **Exhibit 4-8**. The City paid \$7.8 million to M/WBE firms and non-M/WBE firms. Of the \$7.8 million, non-M/WBEs received \$7.4 million (95%). M/WBE firms were paid \$389,597 (5.0%) of the City's construction dollars. Of the M/WBE firms, nonminority women-owned firms were the most successful receiving \$246,561 (3.2%), followed by African American-owned firms receiving \$109,791 (1.4%) and Asian American-owned firms receiving \$33,245 (0.4%). Native American and Hispanic American-owned firms were not utilized during the study period.



## EXHIBIT 4-8 CITY OF PENSACOLA PROFESSIONAL SERVICES UTILIZATION ANALYSIS OF FIRMS DOLLARS AND PERCENTAGE OF TOTAL DOLLARS PAID BY RACE/ETHNICITY/GENDER CLASSIFICATION OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Fiscal	Africa		Hispan		Asian		Native		Normina	-	MWBE		Non-MW		Total
Year	America	ns	America	ins	America	ns	America	ns	Wome	ท	Firms		Firms		Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$350	0.03%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$22,237	2.10%	\$22,587	2.13%	\$1,036,712	97.87%	\$1,059,298
2007	\$698	0.04%	\$0	0.00%	\$6,428	0.36%	\$0	0.00%	\$40,715	2.27%	\$47,840	2.67%	\$1,746,262	97.33%	\$1,794,102
2008	\$14,123	1.38%	\$0	0.00%	\$26,817	2.61%	\$0	0.00%	\$34,482	3.36%	\$75,423	7.35%	\$951,258	92.65%	\$1,026,681
2009	\$35,767	2.88%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$55,888	4.49%	\$91,655	7.37%	\$1,152,017	92.63%	\$1,243,672
2010	\$25,977	1.88%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$52,063	3.76%	\$78,041	5.64%	\$1,305,716	94.36%	\$1,383,757
2011	\$32,875	2.54%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$41,177	3.18%	\$74,052	5.71%	\$1,222,087	94.29%	\$1,296,139
Total	\$109,791	1.41%	\$0	0.00%	\$33,245	0.43%	\$0	0.00%	\$246,561	3.16%	\$389,597	4.99%	\$7,414,052	95.01%	\$7,803,649

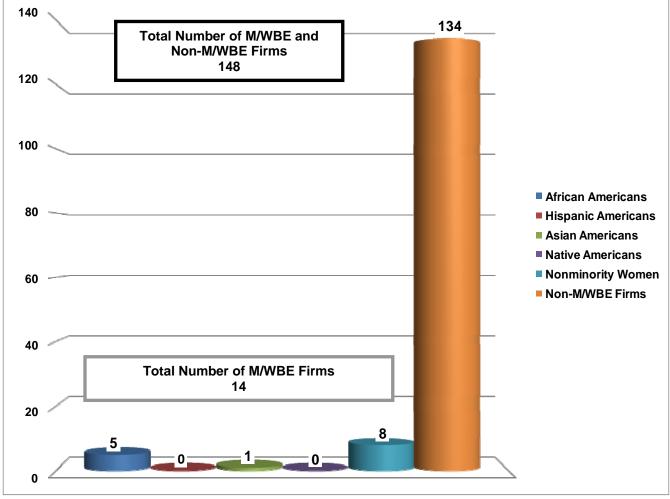
Source: MGT developed a prime awards and vendor database for the City of Pensacola covering the period from October 1, 2005 through September 30, 2011.

<sup>1</sup> Percent of total dollars paid annually to firms.

**Exhibit 4-9** shows the number of individual (unduplicated) firms utilized for professional services during the study period. Of the total 148 unduplicated firms utilized, 14 unduplicated firms were owned by M/WBE firms. In comparison, 134 unduplicated non-M/WBE firms were utilized during the study period.



# EXHIBIT 4-9 CITY OF PENSACOLA PROFESSIONAL SERVICES UTILIZATION ANALYSIS OF FIRMS (UNDUPLICATED) NUMBER OF FIRMS BY RACE/ETHNICITY/GENDER CLASSIFICATION OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011



Source: MGT developed a prime database for the City of Pensacola covering the period from October 1, 2005 through September 30, 2011.

# 4.4.2 Availability Methodology

As previously mentioned, for the purposes of this study, master vendor data was used to calculate availability estimates for professional services. Please refer to **Section 4.1.5**, **Availability Data and Methodology**, for further discussion on this data.

**Exhibit 4-10** shows the availability estimates of firms for professional services by race, ethnicity, and gender classification. M/WBE firms represented 13.1 percent of firms for professional services, of which nonminority women-owned firms represented 4.5



percent, African American-owned firms 7.5 percent, Hispanic American-owned firms 0.5 percent, and Asian American-owned firms 0.5 percent.

## EXHIBIT 4-10 CITY OF PENSACOLA PROFESSIONAL SERVICES AVAILABILITY OF FIRMS BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN THE PENSACOLA MARKET AREA

	African Americans <sup>1</sup>			panic ricans <sup>1</sup>		sian ricans <sup>1</sup>		ative ricans <sup>1</sup>		ninority omen	_	WBE rms	Non-M Fin	-	Total Firms
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Total	15	7.54%	1	0.50%	1	0.50%	0	0.00%	9	4.52%	26	13.07%	173	86.93%	199

Source: MGT developed a master vendor database of firms for the City's market area.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications.

# 4.5 Analysis of Other Services

The following section presents MGT's analysis for other services. The utilization analysis is based on payments made to firms that provided other services during the study period. **Section 4.5.2** presents the availability analysis of other services firms.

# 4.5.1 <u>Utilization Analysis</u>

The utilization analysis of professional services on by fiscal year and race, ethnicity and gender classification is shown in **Exhibit 4-11** The City paid \$8.7 million to M/WBE firms and non-M/WBE firms. Of the \$8.7 million, non-M/WBEs received \$8.4 million (96.5%). M/WBE firms were paid \$303,159 (3.5%) of the City's dollars for other services. Of the M/WBE firms, African American-owned firms were the most successful receiving \$155,568 (1.8%), followed by nonminority women-owned firms receiving \$141,883 (1.6%), Hispanic American-owned firms receiving \$3,853 (0.04%) and Asian American-owned firms receiving \$1,856 (0.02%). Native American-owned firms were not utilized during the study period.



## EXHIBIT 4-11 CITY OF PENSACOLA OTHER SERVICES UTILIZATION ANALYSIS OF FIRMS DOLLARS AND PERCENTAGE OF TOTAL DOLLARS PAID BY RACE/ETHNICITY/GENDER CLASSIFICATION OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

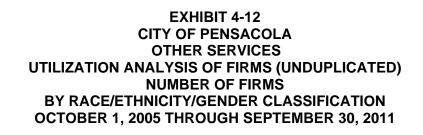
Fiscal Year	African Americans		Hispan America		Asiar America		Native America		Nonmina Wome		MWBE Firms		Non-MW Firms		Total Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$12,183	0.56%	\$1,834	0.08%	\$0	0.00%		0.00%	\$20,826	0.96%		1.61%	\$2,123,556	98.39%	
2007	\$13,937	0.73%	\$794	0.04%	\$1,850	0.10%	\$0	0.00%	\$17,085	0.90%	\$33,666	1.77%	\$1,872,386	98.23%	\$1,906,052
2008	\$20,739	1.45%	\$425	0.03%	\$6	0.00%	\$0	0.00%	\$40,906	2.86%	\$62,075	4.35%	\$1,366,487	95.65%	\$1,428,563
2009	\$25,483	2.18%	\$789	0.07%	\$0	0.00%	\$0	0.00%	\$19,995	1.71%	\$46,267	3.96%	\$1,122,556	96.04%	\$1,168,823
2010	\$68,801	5.83%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$23,676	201%	\$92,476	7.84%	\$1,087,293	92.16%	\$1,179,769
2011	\$14,425	1.75%	\$11	0.00%	\$0	0.00%	\$0	0.00%	\$19,396	2.36%	\$33,831	4.11%	\$788,392	95.89%	\$822,223
Total	\$155,568	1.80%	\$3,853	0.04%	\$1,856	0.02%	\$0	0.00%	\$141,883	1.64%	\$303,159	3.50%	\$8,360,669	96.50%	\$8,663,828

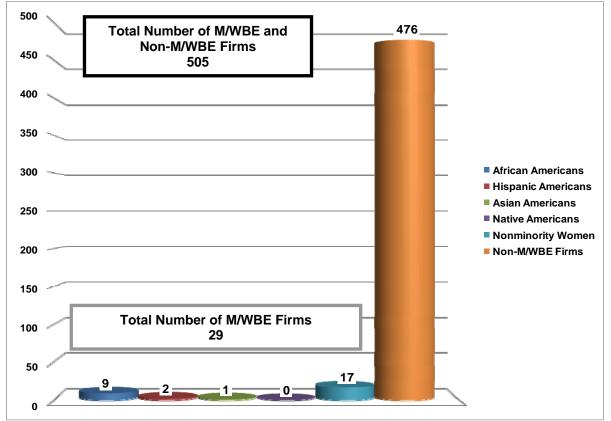
Source: MGT developed a prime awards and vendor database for the City of Pensacola covering the period from October 1, 2005 through September 30, 2011.

<sup>1</sup> Percent of total dollars paid annually to firms.

**Exhibit 4-12** shows the number of individual (unduplicated) firms utilized for professional services during the study period. Of the total 505 unduplicated firms utilized, 29 unduplicated firms were owned by M/WBE firms. In comparison, 476 unduplicated non-M/WBE firms were utilized during the study period.







Source: MGT developed a prime database for the City of Pensacola covering the period from October 1, 2005 through September 30, 2011.

# 4.5.2 Availability Methodology

As previously mentioned, for the purposes of this study, master vendor data was used to calculate availability estimates for other services. Please refer to **Section 4.1.5**, **Availability Data and Methodology**, for further discussion on this data.

**Exhibit 4-13** shows the availability estimates of firms for other services by race, ethnicity, and gender classification. M/WBE firms represented 7.7 percent of firms for other services, of which nonminority women-owned firms represented 2.9 percent, African American-owned firms 3.3 percent, Hispanic American-owned firms 0.3 percent, Native American-owned firms 0.8 percent and Asian American-owned firms 0.3 percent.



## EXHIBIT 4-13 CITY OF PENSACOLA OTHER SERVICES AVAILABILITY OF FIRMS BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN THE PENSACOLA MARKET AREA

African Americans <sup>1</sup>			panic ricans <sup>1</sup>		sian icans <sup>1</sup>		ative ricans <sup>1</sup>		ninority Imen	-	MBE rms	Non-M Fin	-	Total Firms	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Total	20	3.26%	2	0.33%	2	0.33%	5	0.81%	o 18	2.93%	47	7.65%	567	92.35%	614

Source: MGT developed a master vendor database of firms for the City's market area. <sup>1</sup> Minority men and women firms are included in their respective minority classifications.

## minority men and women mins are included in their respective minority classific

# 4.6 <u>Analysis of Goods and Supplies</u>

The following section presents MGT's analysis for goods and supplies. The utilization analysis is based on payments made to firms that provided goods and supplies during the study period. **Section 4.6.2** presents the availability analysis of goods and supplies firms.

# 4.6.1 Utilization Analysis

The utilization analysis of goods and supplies on by fiscal year and race, ethnicity and gender classification is shown in **Exhibit 4-14**. The City paid \$15.6 million to M/WBE firms and non-M/WBE firms. Of the \$15.6 million, non-M/WBEs received \$12.3 million (79%). M/WBE firms were paid \$3.3 million (21.0%) of the City's construction dollars. Of the M/WBE firms, African American-owned firms were the most successful receiving \$2.9 million (18.9%) followed by nonminority women-owned firms receiving \$330,610 (2.1%). Asian American-, Native American- and Hispanic American-owned firms were not utilized during the study period.



## EXHIBIT 4-14 CITY OF PENSACOLA GOODS AND SUPPLIES UTILIZATION ANALYSIS OF FIRMS DOLLARS AND PERCENTAGE OF TOTAL DOLLARS PAID BY RACE/ETHNICITY/GENDER CLASSIFICATION OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Fiscal	Africa	n	Hispan	ic	Asian	Ì	Native	9	Nonmina	ority	MWB		Non-MW	Æ	Total
Year	America	ans	America	ns	America	ns	America	ans	Wome	n	Firms		Firms		Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$640,066			0.00%		0.00%	Ţ	0.00%			·				
2007	\$1,191,329	31.35%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$64,019	1.68%	\$1,255,348	33.04%	\$2,544,283	66.96%	\$3,799,631
2008	\$1,019,575	32.59%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$51,158	1.64%	\$1,070,733	34.23%	\$2,057,400	65.77%	\$3,128,133
2009	\$64,387	3.76%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$58,893	3.44%	\$123,279	7.20%	\$1,589,778	92.80%	\$1,713,057
2010	\$29,628	1.21%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$46,775	1.92%	\$76,404	3.13%	\$2,363,192	96.87%	\$2,439,595
2011	\$329	0.01%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$34,263	1.25%	\$34,592	1.26%	\$2,715,516	98.74%	\$2,750,107
Total	\$2,945,314	18.89%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$330,610	2.12%	\$3,275,924	21.01%	\$12,314,876	78.99%	\$15,590,800

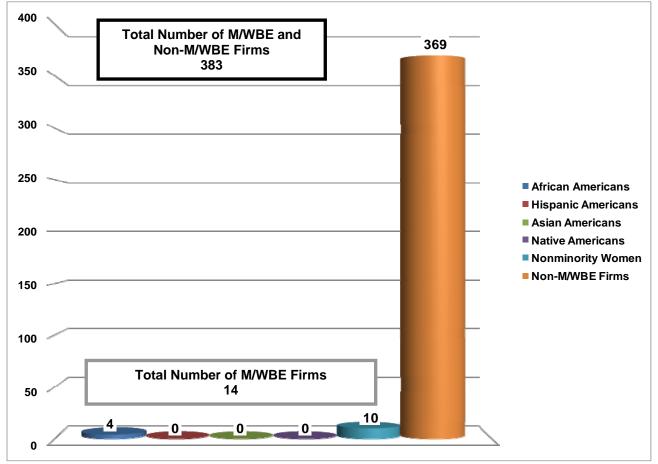
Source: MGT developed a prime awards and vendor database for the City of Pensacola covering the period from October 1, 2005 through September 30, 2011.

<sup>1</sup> Percent of total dollars paid annually to firms.

**Exhibit 4-15** shows the number of individual (unduplicated) firms utilized for professional services during the study period. Of the total 383 unduplicated firms utilized, 14 unduplicated firms were owned by M/WBE firms. In comparison, 369 unduplicated non-M/WBE firms were utilized during the study period.



## EXHIBIT 4-15 CITY OF PENSACOLA GOODS AND SUPPLIES UTILIZATION ANALYSIS OF FIRMS (UNDUPLICATED) NUMBER OF FIRMS BY RACE/ETHNICITY/GENDER CLASSIFICATION OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011



Source: MGT developed a prime database for the City of Pensacola covering the period from October 1, 2005 through September 30, 2011.



# 4.6.2 Availability Methodology

As previously mentioned, for the purposes of this study, master vendor data was used to calculate availability estimates for goods and supplies. Please refer to **Section 4.1.5**, **Availability Data and Methodology**, for further discussion on this data.

**Exhibit 4-16** shows the availability estimates of firms for goods and supplies by race, ethnicity, and gender classification. M/WBE firms represented 3.5 percent of goods and supplies firms, of which nonminority women-owned firms represented 2.3 percent, African American-owned firms 0.9 percent and Hispanic American-owned firms 0.2 percent.

## EXHIBIT 4-16 CITY OF PENSACOLA GOODS AND SUPPLIES AVAILABILITY OF FIRMS BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN THE PENSACOLA MARKET AREA

		rican ricans <sup>1</sup>		panic ricans <sup>1</sup>		sian ricans <sup>1</sup>		ative ricans <sup>1</sup>		ninority omen	-	WBE rms	Non-M Fin	-	Total Firms
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Total	4	0.93%	1	0.23%	0	0.00%	0	0.00%	, 10	2.33%	15	3.50%	414	96.50%	429

Source: MGT developed a master vendor database of firms for the City's market area.

Minority men and women firms are included in their respective minority classifications.

# 4.7 <u>Analysis of Subcontracting on the Vince J. Whibbs Sr. Community</u> <u>Maritime Park project</u>

The Vince J. Whibbs Sr. Community Maritime Park (CMP) is a multi-use development on the waterfront in downtown Pensacola. MGT collected subcontractor data from Diversity Program Advisors, Inc. **Exhibit 4-17** presents utilization of subcontractors on the CMP project. The analysis is based on the construction phase of CMP, which was from July 1, 2010 through March 31, 2012.

**Exhibit 4-17** shows that of approximately \$36.1 million paid to subcontractors, nonminority women-owned firms were most successful receiving \$5.5 million followed by African Americans with \$3.7 million. Asian American-, Native American- and Hispanic American-owned firms were not utilized at the subcontractor level on the CMP project.



## EXHIBIT 4-17 VINCE J. WHIBBS SR. COMMUNITY MARITIME PARK UTILIZATION ANALYSIS OF FIRMS AT THE SUBCONTRACTOR LEVEL DOLLARS AND PERCENTAGE OF TOTAL DOLLARS PAID BY RACE/ETHNICITY/GENDER CLASSIFICATION JULY 1, 2010 THROUGH MARCH 31, 2012

	Afric Americ		•	anic icans	Asi Amer	ian icans	Nai Amer	tive icans	Nonmir Won		MWE Firm		Non-M Firm		Total Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
	\$3,658,985	10.14%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$5,510,319	15.27%	\$9,169,304	25.41%	\$26,921,697	74.59%	\$36,091,001
Total	\$3,658,985	10.14%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$5,510,319	15.27%	\$9,169,304	25.41%	\$26,921,697	74.59%	\$36,091,001

Source: MGT developed a subcontractor database based on the Vince J. Whibbs Sr. Community Maritime Park data for the period of July 1, 2010 through March 31, 2012.

<sup>1</sup> Percent of total dollars paid to firms.

# 4.8 <u>Summary</u>

**Exhibit 4-18** and **Exhibit 4-19** summarize the utilization and availability analysis at the subcontractor level, as well as the prime level.

#### EXHIBIT 4-18 CITY OF PENSACOLA SUMMARY OF M/WBE SUBCONTRACTOR UTILIZATION AND AVAILABILITY BY RACE/ETHNICITY/GENDER CLASSIFICATION OCTOBER 1, 2006 THROUGH SEPTEMBER 30, 2011

Business Category by Business Owner Classifications	\$ Dollars	%of Dollars	%of Available Firms
Constructional	the Subcontract	tor Level	
African Americans	\$810,832	9.40%	12.76%
Hispanic Americans	\$0	0.00%	0.69%
Asian Americans	\$158,037	1.83%	0.34%
Native Americans	\$56,111	0.65%	2.07%
NonminorityWomen	\$1,516,808	17.58%	3.10%
Total MWBEFirms	\$2,541,787	29.45%	18.97%

Source: MGT developed a subcontractor and master vendor database for the City of Pensacola covering the period from October 1, 2006 through September 30, 2011.



## EXHIBIT 4-19 CITY OF PENSACOLA SUMMARY OF M/WBE PRIME UTILIZATION AND AVAILABILITY BY BUSINESS CATEGORY AND RACE/ETHNICITY/GENDER CLASSIFICATION OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Business Category by Business Owner Classifications	\$ Dollars	%of Dollars	%of Available Firms
Construction at t	he Prime Contra	ctor Level	
African Americans	\$4,160,312	9.16%	12.41%
Hispanic Americans	\$139	0.00%	0.73%
Asian Americans	\$6,975	0.02%	0.36%
Native Americans	\$0	0.00%	1.82%
NonminorityWomen	\$167,729	0.37%	1.46%
Total MWBE Firms	\$4,335,155	9.55%	16.79%
Professio	onal Services Firi	ns	
African Americans	\$109,791	1.41%	7.54%
Hispanic Americans	\$0	0.00%	0.50%
Asian Americans	\$33,245	0.43%	0.50%
Native Americans	\$0	0.00%	0.00%
NonminorityWomen	\$246,561	3.16%	4.52%
Total MWBE Firms	\$389,597	4.99%	13.07%
Q	her Services		
African Americans	\$155,568	1.80%	3.26%
Hispanic Americans	\$3,853	0.04%	0.33%
Asian Americans	\$1,856	0.02%	0.33%
Native Americans	\$0	0.00%	0.81%
NonminorityWomen	\$141,883	1.64%	2.93%
Total MWBE Firms	\$303,159	3.50%	7.65%
Goo	ds & Supplies		
African Americans	\$2,945,314	18.89%	0.93%
Hispanic Americans	\$0	0.00%	0.23%
Asian Americans	\$0	0.00%	0.00%
Native Americans	\$0	0.00%	0.00%
NonminorityWomen	\$330,610	2.12%	2.33%
Total MWBE Firms	\$3,275,924	21.01%	3.50%

Source: MGT developed a prime and master vendor database for the City of Pensacola covering the period from October 1, 2005 through September 30, 2011.



# 5.0: DISPARITY ANALYSIS

This chapter examines the issue of disparity within contracting and procurement. Disparity, in this context, is the analysis of the differences between the utilization of minority- and women-owned business enterprises (M/WBEs) and the availability of those firms. Accordingly, MGT of America, Inc. (MGT) used disparity indices to examine whether M/WBEs received a proportional share of dollars based on the availability of M/WBEs in the City of Pensacola (City) market area.<sup>1</sup>

This chapter consists of the following sections:

- 5.1 Methodology
- 5.2 Disparity Indices

# 5.1 <u>Methodology</u>

MGT used the availability and utilization information presented in **Chapter 4.0** of this report as the basis to determine if M/WBEs received a proportional share of City dollars, which is the starting point in disparity analysis. This determination is made primarily through the disparity index calculation that compares the utilization of firms with the availability of those firms. The disparity index also provides a value that can be given a commonly accepted substantive interpretation.

# 5.1.1 <u>Disparity Index</u>

MGT pioneered the use of disparity indices as a means of quantifying the disparity in utilization relative to availability. The use of a disparity index for such calculations is supported by several post-*Croson* cases, most notably *Contractors Association of Eastern Pennsylvania v. City of Philadelphia.*<sup>2</sup> Although a variety of similar indices could be utilized, MGT's standard for choosing its particular index methodology is that it must yield a value that is easily calculable, understandable in its interpretation, and universally comparable such that a disparity in utilization within M/WBE categories can be assessed with reference to the utilization of non-M/WBEs.

For this study, the ratio of the percentage of utilization<sup>3</sup> to the percentage of availability multiplied by 100 serves as the measure of choice, as shown in the formula:

(1) Disparity Index = 
$$\frac{\% Um_1 p_1}{\% Am_1 p_1} \times 100$$

Where:  $Um_1p_1 = utilization of M/WBE_1 for procurement_1$  $Am_1p_1 = availability of M/WBE_1 for procurement_1$ 

<sup>&</sup>lt;sup>3</sup> Percentage of utilization is based on dollars and the percentage of availability is based on the number of firms.



<sup>&</sup>lt;sup>1</sup> As stated in **Chapter 4.0**, the utilization analysis and availability analysis are based on firms located within the 325-- ZIP Code and Mobile, Alabama.

<sup>&</sup>lt;sup>2</sup> Contractors Association of Eastern Pennsylvania, Inc. v. City of Philadelphia, 91 F 3d at 603.

Due to the mathematical properties involved in the calculations, a disparity index value of 0.00 for a given race, ethnicity, or gender classification of firm indicates absolutely no utilization and, therefore, absolute disparity. An index of 100 indicates that vendor utilization is perfectly proportionate to availability for a particular group in a given business category, indicating the absence of disparity—that is, the proportion of utilization relative to availability one would expect, all things being equal. In general, firms within a business category are considered underutilized if the disparity indices are less than 100, and overutilized if the indices are above 100.

Since there is no standardized measurement to evaluate the levels of underutilization or overutilization within a procurement context, MGT has appropriated the Equal Employment Opportunity Commission's (EEOC) "80 percent rule" in *Uniform Guidelines on Employee Selection Procedures*. In context of employment discrimination, an employment disparity ratio below 80 indicates a "substantial disparity" in employment. The Supreme Court has accepted the use of the 80 percent rule in *Connecticut* v. *Teal (Teal)*, 457 U.S. 440 (1982), and in *Teal* and other affirmative action cases, the terms "adverse impact," "disparate impact," and "discriminatory impact" are used interchangeably to characterize values of 80 and below.

# 5.2 Disparity Indices

This section presents exhibits showing disparity indices for construction at the subcontractor level, construction at the prime contractor level, professional services, other services and goods and supplies. As stated previously, the exhibits are based on the utilization and availability of M/WBEs and non-M/WBEs as shown in **Chapter 4.0**.

# 5.2.1 Disparity Findings at the Construction Subcontractor Level

**Exhibit 5-1** shows the disparity indices for construction at the subcontractor level by business owner classification (race, ethnicity and gender classification) and fiscal year. Overall (all years of the study period), firms owned by African Americans, Hispanic Americans and Native Americans were substantially underutilized. Firms owned by Asian Americans and nonminority women were overutilized.

During the study period:

- African American-owned firms were substantially underutilized between 2007 and 2009, overutilized in 2010, and underutilized in 2011, resulting in overall substantial underutilization, with a disparity index of 73.64.
- Hispanic American-owned firms were not utilized in any years of the study period, resulting in overall substantial underutilization, with a disparity index of zero.
- Native American-owned firms were overutilized in 2008 and substantially underutilized in 2007 and 2009 through 2011, resulting in overall substantial underutilization, with a disparity index of 31.43.



- Asian American-owned firms were overutilized in each year of the study period, resulting in overall overutilization, with a disparity index of 531.05.
- Nonminority women-owned firms were not utilized in 2010, resulting in substantial underutilization in 2010. Conversely, nonminority women-owned firms were overutilized between 2007 and 2009, as well as in 2011, resulting in overall overutilization, with a disparity index of 566.33.



#### **EXHIBIT 5-1 CITY OF PENSACOLA DISPARITY ANALYSIS OF SUBCONTRACTOR CONSTRUCTION** OCTOBER 1, 2006 THROUGH SEPTEMBER 30, 2011

Business Owner	%of	% of Available	Disparity	Disparate Impact
Classification	Dollars <sup>1</sup>	Firms <sup>2</sup>	Index <sup>3</sup>	of Utilization
2007				
African Americans	4.42%	12.76%	34.64	* Underutilization
Hispanic Americans	0.00%	0.69%	0.00	* Underutilization
Asian Americans	1.38%	0.34%	398.92	Overutilization
Native Americans	0.00%	2.07%	0.00	* Underutilization
Nonminority Women	44.21%	3.10%	1,424.55	Overutilization
Non-MWBE Firms	49.99%	81.03%	61.70	* Underutilization
2008				
African Americans	0.47%	12.76%	3.70	* Underutilization
Hispanic Americans	0.00%	0.69%	0.00	* Underutilization
Asian Americans	4.33%	0.34%	1,255.41	Overutilization
Native Americans	6.62%	2.07%	319.83	Overutilization
Nonminority Women	13.70%	3.10%	441.39	Overutilization
Non-MWBE Firms	74.88%	81.03%	92.41	Underutilization
2009				
African Americans	6.05%	12.76%	47.44	* Underutilization
Hispanic Americans	0.00%	0.69%	0.00	* Underutilization
Asian Americans	0.59%	0.34%	170.76	Overutilization
Native Americans	0.00%	2.07%	0.00	* Underutilization
Nonminority Women	14.30%	3.10%	460.74	Overutilization
Non-M/WBE Firms	79.06%	81.03%	97.56	Underutilization
2010				
African Americans	50.54%	12.76%	396.13	Overutilization
Hispanic Americans	0.00%	0.69%	0.00	* Underutilization
Asian Americans	9.32%	0.34%	2,703.93	Overutilization
Native Americans	0.00%	2.07%	0.00	* Underutilization
Nonminority Women	0.00%	3.10%	0.00	* Underutilization
Non-MWBE Firms	40.14%	81.03%	49.53	* Underutilization
2011				
African Americans	12.36%	12.76%	96.87	Underutilization
Hispanic Americans	0.00%	0.69%	0.00	* Underutilization
Asian Americans	1.18%	0.34%	341.96	Overutilization
Native Americans	0.00%	2.07%	0.00	* Underutilization
Nonminority Women	3.75%	3.10%	120.84	Overutilization
Non-MWBE Firms	82.71%	81.03%	102.07	Overutilization
All Years				
African Americans	9.40%	12.76%	73.64	* Underutilization
Hispanic Americans	0.00%	0.69%	0.00	* Underutilization
Asian Americans	1.83%	0.34%	531.05	Overutilization
Native Americans	0.65%	2.07%	31.43	* Underutilization
Nonminority Women	17.58%	3.10%	566.33	Overutilization
Non-MWBE Firms	70.55%	81.03%	87.06	Underutilization

Source: MGT developed a subcontractor and vendor availability database for the City of Pensacola covering the period between October 1, 2006 and September 30, 2011. <sup>1</sup> The percentage of dollars is taken from subcontractor utilization shown in **Chapter 4.0**.

<sup>2</sup> The percentage of available firms is taken from availability shown in **Chapter 4.0**.

<sup>3</sup> The disparity index is the ratio of % of dollars (utilization) to % available firms times 100.

\* An asterisk is used to indicate a substantial level of disparity - disparity index below 80.00.



# 5.2.2 Disparity Findings at the Construction Prime Contractor Level

**Exhibit 5-2** shows the disparity indices for construction at the prime contractor level by business owner classification (race, ethnicity and gender classification) and fiscal year. Overall (all years of the study period), all M/WBE groups were substantially underutilized.

During the study period:

- African American-owned firms were overutilized in 2010, underutilized in 2011 and substantially underutilized between 2006 and 2009, resulting in overall substantial underutilization, with a disparity index of 73.83.
- Hispanic American-owned firms were underutilized in 2006, but the proportion of dollars compared to total dollars in 2006 was less than a percentage. Hispanic American-owned firms were not utilized for the remainder of the study period, resulting in overall substantial underutilization, with a disparity index of 0.04.
- Asian American-owned firms were substantially underutilized in each year of the study period, resulting in overall substantial underutilization, with a disparity index of 4.21.
- Native American-owned firms were not utilized in any years of the study period, resulting in overall substantial underutilization, a disparity index of zero.
- Nonminority woman-owned firms were overutilized in 2007 and substantially underutilized in 2006 and from 2008 through 2011, resulting in overall substantial underutilization, with a disparity index of 25.30.



#### **EXHIBIT 5-2 CITY OF PENSACOLA DISPARITY ANALYSIS OF PRIME CONTRACTOR CONSTRUCTION** OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Business Owner	%of	% of Available	Disparity	Disparate Impact
Classification	Dollars <sup>1</sup>	Firms <sup>2</sup>	Index <sup>3</sup>	of Utilization
2006				0. 0
African Americans	4.37%	12.41%	35.22	* Underutilization
Hispanic Americans	0.00%	0.73%	0.44	* Underutilization
Asian Americans	0.08%	0.36%	20.61	* Underutilization
Native Americans	0.00%	1.82%	0.00	* Underutilization
Nonminority Women	0.00%	1.46%	0.00	* Underutilization
Non-M/WBE Firms	95.55%	83.21%	114.83	Overutilization
2007				
African Americans	0.80%	12.41%	6.45	* Underutilization
Hispanic Americans	0.00%	0.73%	0.00	* Underutilization
Asian Americans	0.02%	0.36%	5.06	* Underutilization
Native Americans	0.00%	1.82%	0.00	* Underutilization
Nonminority Women	2.11%	1.46%	144.54	Overutilization
Non-M/WBE Firms	97.07%	83.21%	116.66	Overutilization
2008				
African Americans	1.60%	12.41%	12.92	* Underutilization
Hispanic Americans	0.00%	0.73%	0.00	* Underutilization
Asian Americans	0.03%	0.36%	8.14	* Underutilization
Native Americans	0.00%	1.82%	0.00	* Underutilization
Nonminority Women	0.00%	1.46%	0.00	* Underutilization
Non-M/WBE Firms	98.37%	83.21%	118.21	Overutilization
2009	00101 /0	00.2170		ororonanization
African Americans	2.95%	12.41%	23.81	* Underutilization
Hispanic Americans	0.00%	0.73%	0.00	* Underutilization
Asian Americans	0.00%	0.36%	0.77	* Underutilization
Native Americans	0.00%	1.82%	0.00	* Underutilization
Nonminority Women	0.00%	1.46%	0.00	* Underutilization
Non-M/WBE Firms	97.04%	83.21%	116.62	Overutilization
2010				
African Americans	27.13%	12.41%	218.66	Overutilization
Hispanic Americans	0.00%	0.73%	0.00	* Underutilization
Asian Americans	0.00%	0.36%	0.28	* Underutilization
Native Americans	0.00%	1.82%	0.00	* Underutilization
Nonminority Women	0.01%	1.46%	0.64	* Underutilization
Non-MWBE Firms	72.86%	83.21%	87.56	Underutilization
2011				
African Americans	11.82%	12.41%	95.29	Underutilization
Hispanic Americans	0.00%	0.73%	0.00	* Underutilization
Asian Americans	0.00%	0.36%	0.00	* Underutilization
Native Americans	0.00%	1.82%	0.00	* Underutilization
Nonminority Women	0.06%	1.46%	4.06	* Underutilization
Non-M/WBE Firms	88.12%	83.21%	105.89	Overutilization
All Years				
African Americans	9.16%	12.41%	73.83	* Underutilization
Hispanic Americans	0.00%	0.73%	0.04	* Underutilization
Asian Americans	0.02%	0.36%	4.21	* Underutilization
Native Americans	0.00%	1.82%	0.00	* Underutilization
Nonminority Women	0.37%	1.46%	25.30	* Underutilization
Non-MWBE Firms	90.45%	83.21%	108.70	Overutilization
Source: MGT develope				

Source: MGT developed a prime and vendor availability database for the City of Pensacola covering the period between October 1, 2005 and September 30, 2011. <sup>1</sup> The percentage of dollars is taken from subcontractor utilization shown in **Chapter 4.0**.

<sup>2</sup> The percentage of available firms is taken from availability shown in **Chapter 4.0**.

<sup>3</sup> The disparity index is the ratio of % of dollars (utilization) to % available firms times 100.

\* An asterisk is used to indicate a substantial level of disparity - disparity index below 80.00.



# 5.2.3 Disparity Findings for Professional Services

**Exhibit 5-3** shows the disparity indices for professional services by business owner classification (race, ethnicity and gender classification) and fiscal year. Overall (all years of the study period), firms owned by African Americans, Hispanic Americans and nonminority women were substantially underutilized. Firms owned by Asian Americans were underutilized. Native American-owned firms were not utilized during the study period.

During the study period:

- African American-owned firms were substantially underutilized in each year of the study period, resulting in overall substantial underutilization, with a disparity index of 18.67.
- Hispanic American-owned firms were not utilized in any years of the study period, resulting in overall substantial underutilization, with a disparity index of zero.
- Native American-owned firms were not utilized in any years of the study period.
- Asian American-owned firms were overutilized in 2008 and substantially underutilized from 2006 to 2007 and 2009 to 2011, resulting in overall underutilization, with a disparity index of 84.78.
- Nonminority women-owned firms were either underutilized or substantially underutilized in each year of the study period, resulting in overall substantial underutilization, with a disparity index of 69.86.



#### **EXHIBIT 5-3 CITY OF PENSACOLA DISPARITY ANALYSIS OF PROFESSIONAL SERVICES** OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Business Owner	%of	% of Available	Disparity	Disparate Impact
Classification	Dollars <sup>1</sup>	Firms <sup>2</sup>	Index <sup>3</sup>	of Utilization
2006	20110		maex	of othization
African Americans	0.03%	7.54%	0.44	* Underutilization
Hispanic Americans	0.00%	0.50%	0.00	* Underutilization
Asian Americans	0.00%	0.50%	0.00	* Underutilization
Native Americans	0.00%	0.00%	0.00 N/A	
Nonminority Women	2.10%	4.52%	46.42	* Underutilization
Non-M/WBE Firms	97.87%	86.93%	112.58	Overutilization
2007	0110170	0010070	1.2.00	e fordalizzation
African Americans	0.04%	7.54%	0.52	* Underutilization
Hispanic Americans	0.00%	0.50%	0.00	* Underutilization
Asian Americans	0.36%	0.50%	71.30	* Underutilization
Native Americans	0.00%	0.00%	N/A	
Nonminority Women	2.27%	4.52%	50.18	* Underutilization
Non-M/WBE Firms	97.33%	86.93%	111.96	Overutilization
2008				
African Americans	1.38%	7.54%	18.25	* Underutilization
Hispanic Americans	0.00%	0.50%	0.00	* Underutilization
Asian Americans	2.61%	0.50%	519.79	Overutilization
Native Americans	0.00%	0.00%	N/A	
Nonminority Women	3.36%	4.52%	74.26	* Underutilization
Non-MWBE Firms	92.65%	86.93%	106.58	Overutilization
2009				
African Americans	2.88%	7.54%	38.15	* Underutilization
Hispanic Americans	0.00%	0.50%	0.00	* Underutilization
Asian Americans	0.00%	0.50%	0.00	* Underutilization
Native Americans	0.00%	0.00%	N/A	
Nonminority Women	4.49%	4.52%	99.36	Underutilization
Non-MWBÉ Firms	92.63%	86.93%	106.55	Overutilization
2010				
African Americans	1.88%	7.54%	24.91	* Underutilization
Hispanic Americans	0.00%	0.50%	0.00	* Underutilization
Asian Americans	0.00%	0.50%	0.00	* Underutilization
Native Americans	0.00%	0.00%	N/A	
Nonminority Women	3.76%	4.52%	83.19	Underutilization
Non-MWBÉ Firms	94.36%	86.93%	108.54	Overutilization
2011				
African Americans	2.54%	7.54%	33.65	* Underutilization
Hispanic Americans	0.00%	0.50%	0.00	* Underutilization
Asian Americans	0.00%	0.50%	0.00	* Underutilization
Native Americans	0.00%	0.00%	N/A	N/A
Nonminority Women	3.18%	4.52%	70.24	* Underutilization
Non-MWBE Firms	94.29%	86.93%	108.46	Overutilization
All Years				
African Americans	1.41%	7.54%	18.67	* Underutilization
Hispanic Americans	0.00%	0.50%	0.00	* Underutilization
Asian Americans	0.43%	0.50%	84.78	Underutilization
Native Americans	0.00%	0.00%	N/A	
Nonminority Women	3.16%	4.52%	69.86	* Underutilization
Non-MWBE Firms	95.01%	86.93%	109.29	Overutilization
Courses MCT develope				

Source: MGT developed a prime and vendor availability database for the City of Pensacola covering the period between October 1, 2005 and September 30, 2011. <sup>1</sup> The percentage of dollars is taken from subcontractor utilization shown in **Chapter 4.0**.

<sup>2</sup> The percentage of available firms is taken from availability shown in **Chapter 4.0**.

<sup>3</sup> The disparity index is the ratio of % of dollars (utilization) to % available firms times 100.

\* An asterisk is used to indicate a substantial level of disparity - disparity index below 80.00.

N/A denotes that the analyses cannot be applied in this case due to the mathematical constraint of division by zero. However, the existence of disparity can be inferred due to the evidence of low utilization levels.



# 5.2.4 Disparity Findings for Other Services

**Exhibit 5-4** shows the disparity indices for other services by business owner classification (race, ethnicity and gender classification) and fiscal year. Overall (all years of the study period), all M/WBE groups were substantially underutilized.

During the study period:

- Except in 2010, African American-owned firms were substantially underutilized in each year of the study period, resulting in overall substantial underutilization, with a disparity index of 55.13.
- Hispanic American-owned firms were substantially underutilized in each year of the study period, resulting in overall substantial underutilization, with a disparity index of 13.65.
- Asian American-owned firms were substantially underutilized in each year of the study period, resulting in overall substantial underutilization, with a disparity index of 6.57.
- Native American-owned firms were not utilized in any years of the study period, resulting in overall substantial underutilization, with a disparity index of zero.
- Nonminority women-owned firms were either underutilized or substantially underutilized in each year of the study period, resulting in overall substantial underutilization, with a disparity index of 55.86.



#### **EXHIBIT 5-4 CITY OF PENSACOLA DISPARITY ANALYSIS OF OTHER SERVICES** OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Business Owner	%of	% of Available	Disparity	Disparate Impact
Classification	Dollars <sup>1</sup>	Firms <sup>2</sup>	Index <sup>3</sup>	of Utilization
2006				0. 01
African Americans	0.56%	3.26%	17.33	* Underutilization
Hispanic Americans	0.08%	0.33%	26.09	* Underutilization
Asian Americans	0.00%	0.33%	0.00	* Underutilization
Native Americans	0.00%	0.81%	0.00	* Underutilization
Nonminority Women	0.96%	2.93%	32.91	* Underutilization
Non-MWBE Firms	98.39%	92.35%	106.54	Overutilization
2007	00.0070	02.0070		e fordalizzation
African Americans	0.73%	3.26%	22.45	* Underutilization
Hispanic Americans	0.04%	0.33%	12.79	* Underutilization
Asian Americans	0.10%	0.33%	29.80	* Underutilization
Native Americans	0.00%	0.81%	0.00	* Underutilization
Nonminority Women	0.90%	2.93%	30.58	* Underutilization
Non-M/WBE Firms	98.23%	92.35%	106.38	Overutilization
2008	00.2070	02.0070	100.00	Overdanization
African Americans	1.45%	3.26%	44.57	* Underutilization
Hispanic Americans	0.03%	0.33%	9.13	* Underutilization
Asian Americans	0.00%	0.33%	0.12	* Underutilization
Native Americans	0.00%	0.81%	0.00	* Underutilization
Nonminority Women	2.86%	2.93%	97.68	Underutilization
Non-MWBE Firms	95.65%	92.35%	103.58	Overutilization
2009	33.0070	52.5576	100.00	Overdalizzation
African Americans	2.18%	3.26%	66.93	* Underutilization
Hispanic Americans	0.07%	0.33%	20.72	* Underutilization
Asian Americans	0.00%	0.33%	0.00	* Underutilization
Native Americans	0.00%	0.81%	0.00	* Underutilization
Nonminority Women	1.71%	2.93%	58.35	* Underutilization
Non-MWBE Firms	96.04%	92.35%	104.00	Overutilization
2010	00.0170	02.0070	101.00	Overdanization
African Americans	5.83%	3.26%	179.03	Overutilization
Hispanic Americans	0.00%	0.33%	0.00	* Underutilization
Asian Americans	0.00%	0.33%	0.00	* Underutilization
Native Americans	0.00%	0.81%	0.00	* Underutilization
Nonminority Women	2.01%	2.93%	68.45	* Underutilization
Non-MWBE Firms	92.16%	92.35%	99.80	Underutilization
2011	92.1078	92.5578	33.00	Onderduitzation
African Americans	1.75%	3.26%	53.86	* Underutilization
Hispanic Americans	0.00%	0.33%	0.40	* Underutilization
Asian Americans	0.00%	0.33%	0.00	* Underutilization
Native Americans	0.00%	0.81%	0.00	* Underutilization
Nonminority Women	2.36%	2.93%	80.47	Underutilization
Non-MWBE Firms	95.89%	92.35%	103.83	Overutilization
All Years	33.03 /8	32.33 /8	100.00	Cvcrauiizauoii
All fears African Americans	1.80%	3.26%	55.13	* Underutilization
	0.04%	3.26% 0.33%	13.65	* Underutilization
Hispanic Americans Asian Americans	0.04%	0.33%	6.57	* Underutilization
Native Americans	0.00%	0.81%	0.00	* Underutilization
Nonminority Women	1.64%	2.93%	55.86	* Underutilization
Non-MWBE Firms	96.50%	92.35%	104.50	Overutilization

Source: MGT developed a prime and vendor availability database for the City of Pensacola covering the period between October 1, 2005 and September 30, 2011. <sup>1</sup> The percentage of dollars is taken from subcontractor utilization shown in **Chapter 4.0**.

<sup>2</sup> The percentage of available firms is taken from availability shown in **Chapter 4.0**.

<sup>3</sup> The disparity index is the ratio of % of dollars (utilization) to % available firms times 100.

\* An asterisk is used to indicate a substantial level of disparity - disparity index below 80.00.



# 5.2.5 **Disparity Findings for Goods and Supplies**

**Exhibit 5-5** shows the disparity indices for goods and supplies by business owner classification (race, ethnicity and gender classification) and fiscal year. Overall (all years of the study period), firms owned by Hispanic Americans were substantially underutilized, resulting in overall substantial underutilization, with a disparity index of zero. Overall, African American-owned firms were overutilized in 2006 and 2011, substantially underutilized between 2007 and 2010, resulting in overall underutilization, with a disparity index of not utilized during the study period.



#### EXHIBIT 5-5 CITY OF PENSACOLA DISPARITY ANALYSIS OF GOODS AND SUPPLIES OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Business Owner	%of	% of Available	Disparity	Disparate Impact
Classification	Dollars <sup>1</sup>	Firms <sup>2</sup>	Index <sup>3</sup>	of Utilization
2006				0. 01
African Americans	36.36%	0.93%	3,899.79	Overutilization
Hispanic Americans	0.00%	0.23%	0.00	* Underutilization
Asian Americans	0.00%	0.00%	N/A	
Native Americans	0.00%	0.00%	N/A	
Nonminority Women	4.29%	2.33%	184.01	Overutilization
Non-MWBE Firms	59.35%	96.50%	61.50	* Underutilization
2007				
African Americans	31.35%	0.93%	3,362.70	Overutilization
Hispanic Americans	0.00%	0.23%	0.00	* Underutilization
Asian Americans	0.00%	0.00%	N/A	
Native Americans	0.00%	0.00%	N/A	
Nonminority Women	1.68%	2.33%	72.28	* Underutilization
Non-MWBE Firms	66.96%	96.50%	69.39	* Underutilization
2008	00.0070	00.0070	00.00	ChaoraanZadon
African Americans	32.59%	0.93%	3,495.68	Overutilization
Hispanic Americans	0.00%	0.93%	0.00	* Underutilization
Asian Americans	0.00%	0.00%	0.00 N/A	
Native Americans	0.00%	0.00%	N/A	
Nonminority Women	1.64%	2.33%	70.16	* Underutilization
Non-MWBE Firms	65.77%	96.50%	68.15	* Underutilization
2009	00.7778	30.3078	00.15	Onderduitzation
African Americans	32.59%	0.93%	3,495.68	Overutilization
Hispanic Americans	0.00%	0.23%	0.00	* Underutilization
Asian Americans	0.00%	0.23%	0.00 N/A	
Native Americans	0.00%	0.00%	N/A	
Nonminority Women	1.64%	2.33%	70.16	* Underutilization
Non-MWBE Firms	65.77%	96.50%	68.15	* Underutilization
2010	00.7770	30.0070	00.10	Onderdanization
African Americans	32.59%	0.93%	3,495.68	Overutilization
Hispanic Americans	0.00%	0.23%	0.00	* Underutilization
Asian Americans	0.00%	0.23%	0.00 N/A	
Native Americans	0.00%	0.00%	N/A	
Nonminority Women	1.64%	2.33%	70.16	* Underutilization
Non-MWBE Firms	65.77%	96.50%	68.15	* Underutilization
2011	00.1170	00.0070	00.10	Ondordanization
African Americans	3.76%	0.93%	403.11	Overutilization
Hispanic Americans	0.00%	0.23%	0.00	* Underutilization
Asian Americans	0.00%	0.23%	0.00 N/A	
Native Americans	0.00%	0.00%	N/A	
Nonminority Women	3.44%	2.33%	147.49	Overutilization
Non-MWBE Firms	92.80%	96.50%	96.17	Underutilization
All Years	02.0070	00.0070	00.17	ChaoraanZadon
African Americans	18.89%	0.93%	2,026.10	Overutilization
Hispanic Americans	0.00%	0.93%	2,028.10	* Underutilization
Asian Americans	0.00%	0.23%	0.00 N/A	
Native Americans	0.00%		N/A N/A	
	2.12%	0.00% 2.33%	90.97	N/A Underutilization
Nonminority Women Non-MWBE Firms	2.12% 78.99%	2.33% 96.50%	90.97 81.85	Underutilization
		96.50%		

Source: MGT developed a prime and vendor availability database for the City of Pensacola covering the period between October 1, 2005 and September 30, 2011.

<sup>1</sup> The percentage of dollars is taken from subcontractor utilization shown in **Chapter 4.0**. <sup>2</sup> The percentage of available firms is taken from availability shown in **Chapter 4.0**.

 $^3$  The disparity index is the ratio of % of dollars (utilization) to % available firms times 100.

\* An asterisk is used to indicate a substantial level of disparity – disparity index below 80.00.

N/A denotes that the analyses cannot be applied in this case due to the mathematical constraint of division by zero.



# 5.2.6 Summary of Disparity Indices

**Exhibit 5-6** presents a summary on the overall utilization, availability, disparity indices and disparate impact of utilization at the construction subcontractor level. Refer to **Chapter 4.0** for the analyses of dollars by fiscal years and race, ethnicity and gender classification of business owners.

## EXHIBIT 5-6 CITY OF PENSACOLA SUMMARY OF M/WBE DISPARATE IMPACT OF UTILIZATION AT THE CONSTRUCTION SUBCONTRACTOR LEVEL OCTOBER 1, 2006 THROUGH SEPTEMBER 30, 2011

Business Category by Business Owner Classifications	\$ Dollars	% of Dollars	%of Available Firms	Disparity Index	Disparate Impact of Utilization									
Construction at the Subcontractor Level														
African Americans	\$810,832	9.40%	12.76%	73.64	* Underutilization									
Hispanic Americans	\$0	0.00%	0.69%	0.00	* Underutilization									
Asian Americans	\$158,037	1.83%	0.34%	531.05	Overutilization									
Native Americans	\$56,111	0.65%	2.07%	31.43	* Underutilization									
Nonminority Women	\$1,516,808	17.58%	3.10%	566.33	Overutilization									
Total M/WBE Firms	\$2,541,787	29.45%	18.97%											

Source: MGT developed a subcontractor and vendor availability database for the City of Pensacola covering the period between October 1, 2006 and September 30, 2011.

<sup>1</sup> The percentage of dollars is taken from subcontractor utilization shown in **Chapter 4.0**.

 $^{2}$  The percentage of available firms is taken from availability shown in **Chapter 4.0**.

<sup>3</sup> The disparity index is the ratio of % of dollars (utilization) to % available firms times 100.

\* An asterisk is used to indicate a substantial level of disparity – disparity index below 80.00.

**Exhibit 5-7** presents a summary on the overall utilization, availability, disparity indices and disparate impact of utilization at the prime level. Refer to **Chapter 4.0** for the analyses of dollars for by fiscal years and race, ethnicity and gender classification of business owners.



## **EXHIBIT 5-7 CITY OF PENSACOLA** SUMMARY OF M/WBE DISPARATE IMPACT OF UTILIZATION AT THE PRIME LEVEL OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Business Category by Business Owner Classifications	\$ Dollars	% of Dollars	%of Available Firms	Disparity Index	Disparate Impact of Utilization
(	Construction at 1	the Prime Co	ntractor Level		
African Americans	\$4,160,312	9.16%	12.41%	73.83	* Underutilization
Hispanic Americans	\$139	0.00%	0.73%	0.04	* Underutilization
Asian Americans	\$6,975	0.02%	0.36%	4.21	* Underutilization
Native Americans	\$0	0.00%	1.82%	0.00	* Underutilization
Nonminority Women	\$167,729	0.37%	1.46%	25.30	* Underutilization
Total MWBE Firms	\$4,335,155	9.55%	16.79%		
	Professio	onal Services	Firms		
African Americans	\$109,791	1.41%	7.54%	18.67	* Underutilization
Hispanic Americans	\$0	0.00%	0.50%	0.00	* Underutilization
Asian Americans	\$33,245	0.43%	0.50%	84.78	Underutilization
Native Americans	\$0	0.00%	0.00%	N/A	N/A
Nonminority Women	\$246,561	3.16%	4.52%	69.86	* Underutilization
Total MWBE Firms	\$389,597	4.99%	13.07%		
	Ot	her Services			
African Americans	\$155,568	1.80%	3.26%	55.13	* Underutilization
Hispanic Americans	\$3,853	0.04%	0.33%	13.65	* Underutilization
Asian Americans	\$1,856	0.02%	0.33%	6.57	* Underutilization
Native Americans	\$0	0.00%	0.81%	0.00	* Underutilization
Nonminority Women	\$141,883	1.64%	2.93%	55.86	* Underutilization
Total MWBE Firms	\$303,159	3.50%	7.65%		
	Goo	ds & Supplie	s		
African Americans	\$2,945,314	18.89%	0.93%	2,026.10	Overutilization
Hispanic Americans	\$0	0.00%	0.23%	0.00	* Underutilization
Asian Americans	\$0	0.00%	0.00%	N/A	N/A
Native Americans	\$0	0.00%	0.00%	N/A	N/A
Nonminority Women	\$330,610		2.33%	90.97	Underutilization
Total MWBE Firms	\$3,275,924	21.01%			

Source: MGT developed a prime and vendor availability database for the City of Pensacola covering the period between October 1, 2005 and September 30, 2011. <sup>1</sup> The percentage of dollars is taken from subcontractor utilization shown in **Chapter 4.0**.

<sup>2</sup> The percentage of available firms is taken from availability shown in **Chapter 4.0**.

<sup>3</sup> The disparity index is the ratio of % of dollars (utilization) to % available firms times 100.

\* An asterisk is used to indicate a substantial level of disparity - disparity index below 80.00.

N/A denotes that the analyses cannot be applied in this case due to the mathematical constraint of division by zero.



# 6.0 PRIVATE SECTOR UTILIZATION AND NON-GOAL ANALYSIS

# 6.0: PRIVATE SECTOR AND NON-GOAL ANALYSES

This chapter reports the analyses of minority- and women-owned business enterprises (M/WBE) utilization and availability in the City of Pensacola (City) market area private commercial construction industry to determine disparities in M/WBE utilization at both the prime contractor and subcontractor levels. Once the record of private sector utilization<sup>1</sup> was established, MGT of America, Inc. (MGT) was also able to compare the rates of M/WBE and non-M/WBE utilization in the private sector to their utilization by the City for public sector construction procurement.

In addition, this chapter also analyzes the dynamics of the marketplace to determine their impact on M/WBE competitiveness. This analysis examine the effects of race, ethnicity and gender on business formation and earnings to test the hypothesis that M/WBEs are treated differently than nonminority-owned firms when attempting to create and conduct business in the Pensacola market area<sup>2</sup>.

The presentation of **Chapter 6.0** is organized as follows:

- 6.1 Methodology Private Sector Commercial Construction Analysis
- 6.2 Collection and Management of Data
- 6.3 Private Sector Utilization Analysis by Race, Ethnicity, and Gender of Business Ownership for Construction
- 6.4 Establishing a Nexus between Commercial Construction Permitting and City of Pensacola Construction Public Projects
- 6.5 Analysis of Self-Employment Propensity and Earnings of Race, Ethnicity, and Gender Effects on Self-Employment Propensity
- 6.6 Conclusions

# 6.1 <u>Methodology – Private Sector Commercial Construction Analysis</u>

This section describes MGT's methodology for the collection of data and the calculation of Pensacola's market area as the basis for MGT's analysis of private sector utilization of M/WBE and non-M/WBE firms and their availability.

# 6.1.1 <u>Private Sector Analysis – Rationale</u>

In *City of Richmond v J.A. Croson (Croson)*, the Court established that a "municipality has a compelling government interest in redressing not only discrimination committed by the municipality itself, but also discrimination committed by private parties within the municipality's legislative jurisdiction, so long as the municipality in some way participated in the discrimination to be remedied by the program."<sup>3</sup> This argument was reinforced by the Court of Appeals decision in *Adarand Construction, Inc. v Rodney Slater*, concluding

<sup>&</sup>lt;sup>3</sup> Croson, 488 U.S. 46, 109 S.Ct. at 720-21, 744-45.



<sup>&</sup>lt;sup>1</sup> MGT of America, Inc.'s private sector model includes the utilization of firms on commercial construction permits showing the distribution dollars, distribution of permits and number of firms. However, due to the lack of construction values in commercial permits data, MGT did not conduct utilization analyses on the distribution of dollars.

<sup>&</sup>lt;sup>2</sup> This analysis is based on the Pensacola-Ferry Pass-Brent Metropolitan Statistical Area (MSA), which include the following Florida counties: Escambia and Santa Rosa.

that there was a compelling interest for a government Disadvantaged Business Enterprise (DBE) program, based primarily on evidence of private sector discrimination.<sup>4</sup> According to this argument, discriminatory practices found in the private sector marketplace may be indicative of government's passive or, in some cases, active participation in local discrimination. To remedy such discrimination, *Croson* provided that government "can use its spending powers to remedy private discrimination, if it identifies that discrimination with the particularity required by the Fourteenth Amendment."<sup>5</sup>

The purpose of a private sector analysis is to evaluate the presence or absence of discrimination in the private sector marketplace, and to determine if there is evidence to support anecdotal comments from **Chapter 7.0** regarding difficulties M/WBEs have in securing work on private sector projects without goals. A comparison of public sector M/WBE utilization with private sector utilization enables an assessment of the extent to which majority-owned prime contractors have tended to hire M/WBE subcontractors only to satisfy public sector requirements. Thus, the following questions are addressed:

- Are there disparities in the utilization of M/WBEs in the marketplace as a whole?
- Are there disparities for women and minorities in the entry into and earnings from self-employment?

# 6.2 <u>Collection and Management of Data</u>

MGT collected commercial construction permits data (such as building, electrical, plumbing)<sup>6</sup> provided by the City for commercial construction projects permitted from October 1, 2005 through September 30, 2010. The value in examining permits is that it offers a complete and up-to-date record of actual private commercial construction activity undertaken in the Pensacola city limits.

# Pensacola, Florida

The City electronically transmitted commercial construction permit data in the Microsoft Excel spreadsheets format to MGT. In order to isolate only commercial construction projects as the focus of analysis, public sector and residential permit records were excluded based on the permit type code. Commercial permits data provided to MGT included the following but not limited data fields:

- Permit Type Code
- Permit Type Text
- Permit Number
- Project Description
- Scope of Work
- Owner of Project
- Contractor/Professional Name

<sup>&</sup>lt;sup>6</sup> Appropriate permits are required for any building, construction, alteration, or repair involving new or changed uses of property (other than ordinary repairs). Although in most instances, individual permits were issued for work on the same project, it was possible, in many cases, to identify subcontractors who were clearly providers of construction and other services to prime contractors, based on the type of work, since separate permits are required for building, electrical, heating, air conditioning, and plumbing.



<sup>&</sup>lt;sup>4</sup> Adarand v. Slater, 228 F.3d 1147 (10<sup>th</sup> Cir. 2000).

<sup>&</sup>lt;sup>5</sup> See *Richmond v. Croson*, 488 U.S. 492 (1989).

- Contractor Address, City, State and ZIP code
- Date Issued
- Construction Value of Project<sup>7</sup>

Based on the permit type text description, permits were categorized according to two types of work-performed categories: prime contractor work level and subcontractor work level. The data was then classified as prime and subcontractor based on the type of work performed.

Upon further assessment and review of the City's commercial construction permits data, the data did not have complete construction value information. Therefore, MGT attempted to collect commercial construction permits data from Escambia County; however, this data was not obtained. Due to not having complete construction value information associated with commercial construction permits, MGT only examined the number of permits and number of firms at the prime contractor and subcontractor levels.

# 6.2.1 <u>M/WBE Classifications and Business Categories</u>

In **Chapter 4.0**, the five M/WBE classifications described—African American, Hispanic American, Asian American, Native American, and nonminority women—were used as the basis of MGT's private sector analysis of utilization and disparity. Since the permit data did not contain contractor race, ethnic, and gender information, MGT was able to appropriate information contained in various vendor lists obtained to conduct a vendor match procedure. This procedure allowed MGT to further identify ethnic, gender and racial classifications of firms by identifying vendors in the permit data and assigning M/WBE categories. In order to obtain the greatest number of potential match combinations, in addition to linking the various lists to the permits data, a manual match was also conducted. Firms that were identified as nonminority males and firms for which there was no indication of M/WBE classification were considered to be non-M/WBE firms and counted as non-M/WBE firms in the analyses conducted for this study.

For the business category analysis, findings reported in this chapter deal only with private sector construction for two reasons: (1) permit data, by its nature, pertains only to construction activities, which is also the category for which data tends to be most extensive and reliable, and (2) in the courts, historically, construction activity in a given jurisdiction has been scrutinized more than any other business category because, in both public and private sector business activity, it tends to be the most financially lucrative in terms of its impact on a local economy. The data were classified according to two categories of construction contractor—prime contractors and subcontractors—based on the permit type data field, or level of work.

# 6.2.2 Market Area Methodology

The private sector analysis for the commercial permit data is based on firms located in the City.

<sup>&</sup>lt;sup>7</sup> The data had a lack of construction values associated to the permits, thus the utilization analyses based on dollars could not be conducted.



# 6.2.3 Availability Data Collection

Once counties and states had been identified, MGT ascertained which firms were classified as M/WBEs within these counties for the MSA, as reported by the U.S. Census Bureau, 2007 Survey of Business Owners (Survey of Business Owners).<sup>8</sup> MGT utilized several sources to determine prime contractor and subcontractor availability in order to develop the appropriate availability data within the MSA. Survey of Business Owners data<sup>9</sup> data based on North American Industry Classification System (NAICS) code 23, construction and construction-related services were used for the availability analyses in private sector. Refer to **Appendix K** – **Survey of Business Owners Availability Estimates** for the availability estimates.

# 6.3 <u>Private Sector Utilization Analysis by Race, Ethnicity, and Gender of</u> <u>Business Ownership for Construction</u>

**Section 6.3** reports findings from the analysis of the utilization of M/WBE and non-M/WBE firms in the Pensacola private sector commercial construction market.

# 6.3.1 <u>Commercial Building Permits – Prime Contractor Level</u>

**Exhibit 6-1** reports private commercial M/WBE prime contractor utilization by the number of permits and number of individual (unduplicated) firms receiving permits. A total of 301 individual (unduplicated) firms received 1,182 total prime private commercial building permits. One M/WBE firm, African American-owned, received a total of two permits, 0.2 percent.

Also, as **Exhibit 6-1** shows one individual (unduplicated) African American-owned firm, which represented all M/WBEs and 0.3 percent of all individual (unduplicated) firms, were issued private commercial construction building permits at the prime contractor level.

<sup>&</sup>lt;sup>9</sup> According to U.S. Census, information was withheld for employer firms owned by African American-, and Native American -owned firms because estimates did not meet publication standards, which can be due to gross receipts, number of employees, etc. Thus, the availability calculations were not conducted for these groups at the prime contractor level.



<sup>&</sup>lt;sup>8</sup> The Survey of Business Owners is a comprehensive, regularly collected source of information on selected economic and demographic characteristics for businesses and business owners by gender, ethnicity, race, and veteran status. Estimates include the number of employer and nonemployer firms, sales and receipts, annual payroll, and employment. Data aggregates are presented by gender, ethnicity, race, and veteran status for the United States by 2007 North American Industry Classification System (NAICS), kind of business, states, metropolitan and micropolitan statistical areas, counties, places, and employment and receipts size. Data have been collected every 5 years since 1972, for years ending in "2" and "7" as part of the economic census. The program began as a special project for minority-owned businesses in 1969 and was incorporated into the economic census in 1972 along with the Survey of Women-Owned Businesses.

## EXHIBIT 6-1 CITY OF PENSACOLA PRIVATE COMMERCIAL BUILDING PERMITS UTILIZATION ANALYSIS OF FIRMS AT THE PRIME CONTRACTOR LEVEL WITHIN THE CITY OF PENSACOLA BY RACE/ETHNIC/GENDER CLASSIFICATION OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2010

Fiscal Year		ican ricans		oanic ricans		sian ericans		tive ricans		inority men	-	WBE rms	-	M/WBE ms	Total Permits
leal	#	% <sup>1</sup>	#	% <sup>1</sup>	#	% <sup>1</sup>	#	% <sup>1</sup>	#	% <sup>1</sup>	#	% <sup>1</sup>	#	1115 % <sup>1</sup>	#
2006	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	140	100.00%	140
2007	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	487	100.00%	487
2008	1	0.44%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	0.44%	228	99.56%	229
2009	1	0.68%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	0.68%	146	99.32%	147
2010	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	179	100.00%	179
Total	2	0.17%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	2	0.17%	1,180	99.83%	1,182

#### NUMBER OF BUILDING PERMITS ISSUED BY RACE/ETHNIC/GENDER CLASSIFICATION3

#### NUMBER OF FIRMS BY RACE/ETHNIC/GENDER CLASSIFICATION

Fiscal	Afr	ican	Hisp	anic	A	sian	Ne	tive	Nonm	incrity	M	WBE	Non-I	WWBE	Total
Year	Ame	ricans	Ame	ricans	Americans		Americans		Women		Firms		Firms		Firms
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#
2006	0	0.00%	о	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	78	100.00%	78
2007	о	0.00%	о	0.00%	0	0.00%	0	0.00%	о	0.00%	0	0.00%	136	100.00%	136
2008	1	0.89%	о	0.00%	0	0.00%	0	0.00%	0	0.00%	1	0.89%	111	99.11%	112
2009	1	1.16%	о	0.00%	о	0.00%	0	0.00%	о	0.00%	1	1.16%	85	98.84%	86
2010	о	0.00%	0	0.00%	0	0.00%	о	0.00%	о	0.00%	0	0.00%	96	100.00%	96
Total															
Individual Firms <sup>2</sup>	1	0.33%	. 0	0.00%	. 0	0.00%	. 0	0.00%	. o	0.00%	. 1	0.33%	300	99.67%	301

Source: MGT developed a database containing Pensacola commercial construction projects let from October 1, 2005 through September 30, 2010.

<sup>1</sup> Percent of Total Permits

<sup>2</sup> The Total Individual Firms counts a vendor only once for each year the firm receives work. Since a firm could be used in multiple years, the total individual firms for the entire study period may not equal the sum of all years.



# 6.3.2 <u>Permits - Subcontractor Level</u>

In terms of number of commercial construction permits and number of individual firms at the subcontractor level, **Exhibit 6-2** shows that non-M/WBE firms received 22,586 private commercial permits at the subcontractor level of work, which represents 99.9 percent. M/WBE firms received six private commercial permits at the subcontractor level of work, which represents 0.03 percent and that 1,135 individual (unduplicated) non-M/WBE firms were utilized. Approximately, 0.2 percent of the individual firms utilized were firms owned by M/WBE firms, all of which were African American-owned firms.



## EXHIBIT 6-2 CITY OF PENSACOLA PRIVATE COMMERCIAL PERMITS UTILIZATION ANALYSIS OF FIRMS AT THE SUBCONTRACTOR LEVEL WITHIN THE CITY OF PENSACOLA OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2010

Fiscal	Afr	ican	Hisp	<b>xanic</b>	A	sian	Na	tive	Nonminority		M	MBE	Non-N	/WBE	Total
Year	Ame	ricans Americans		Am	Americans		Americans		Women		ms	Fin	ms	Permits	
	#	% <sup>1</sup>	#	% <sup>1</sup>	#	% <sup>1</sup>	#	% <sup>1</sup>	#	% <sup>1</sup>	#	% <sup>1</sup>	#	% <sup>1</sup>	#
2006	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	3,175	100.00%	3,175
2007	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	8,652	100.00%	8,652
2008	1	0.02%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	0.02%	4,543	99.98%	4,544
2009	2	0.07%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	2	0.07%	3,012	99.93%	3,014
2010	3	0.09%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	3	0.09%	3,204	99.91%	3,207
Total	6	0.03%	0	0.00%	. 0	0.00%	. 0	0.00%	. 0	0.00%	6	0.03%	22,586	99.97%	22,592

#### NUMBER OF PERMITS ISSUED BY RACE/ETHNIC/GENDER CLASSIFICATION

#### NUMBER OF FIRMS BY RACE/ETHNIC/GENDER CLASSIFICATION

Fiscal	Afr	ican	Hisp	anic	A	sian	Na	tive	Nonn	ninority	M	MBE	Non-N	WBE	Total
Year	Ame	ricans	Ame	Americans		Americans		Americans		Wamen		Firms		Firms	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#
2006	0	0.00%	о	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	501	100.00%	501
2007	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	670	100.00%	670
2008	1	0.16%	о	0.00%	0	0.00%	0	0.00%	0	0.00%	1	0.16%	644	99.84%	645
2009	2	0.35%	0	0.00%	о	0.00%	0	0.00%	0	0.00%	2	0.35%	562	99.65%	564
2010	1	0.18%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	0.18%	549	99.82%	550
Total															
Individual Firms <sup>2</sup>	2	0.18%	. 0	0.00%	0	0.00%	. 0	0.00%	. 0	0.00%	2	0.18%	1,135	99.82%	1,137

Source: MGT developed a database containing City of Pensacola commercial construction projects let from October 1, 2005 through September 30, 2010.

<sup>1</sup> Percent of Total Permits

<sup>2</sup> The Total Individual Firms counts a vendor only once for each year the firm receives work. Since a firm could be used in multiple years, the total individual firms for the entire study period may not equal the sum of all years.



# 6.4 <u>Establishing a Nexus between Commercial Construction Permitting</u> <u>and City of Pensacola Construction Public Projects</u>

MGT utilized two data sets to compare the utilization of firms. The first data set contained a listing of permits issued to contractors in the Pensacola city limits. The second data set contained firms utilized on City of Pensacola public sector construction projects from October 1, 2005 through September 30, 2010.

The goal of this analysis is to examine public sector and private sector contracting patterns for construction. In doing so, MGT compared the public sector utilization of vendors in City of Pensacola-issued data with private sector utilization of such firms as reflected in the private commercial permit data. The general questions to be answered regarding the permitting analysis included the following:

- To what extent do utilized prime contractors that appear in the City of Pensacola data set also appear in the private sector permitting data for commercial construction projects?
- What is the utilization of subcontractors that are in the City of Pensacola data set that are also in the permitting data set for commercial construction projects?

When prime contractors on the City of Pensacola public construction projects were cross referenced with the commercial construction projects, a total of nine prime contractors in the City of Pensacola public construction projects were also found on the commercial construction projects. Out of the nine prime contractors, all were non-M/WBE firms.

When subcontractors on City of Pensacola public construction projects were cross referenced with the commercial construction projects, a total of 21 subcontractors in the City of Pensacola public construction projects were also found on the commercial construction projects. Out of the 21 subcontractors, two firms were M/WBEs, of which both firms were owned by African Americans.

# 6.5 <u>Analysis of Self-Employment Propensity and Earnings of Race,</u> <u>Ethnicity, and Gender Effects on Self-Employment Propensity</u>

The purpose of this analysis is to examine the effects of race and gender, along with other individual economic and demographic characteristics, on individuals' participation in the private sector as self-employed business operators, and on their earnings as a result of their participation in five categories of private sector business activity in the City of Pensacola Metropolitan Statistical Area (MSA). Findings for minority business enterprises are compared to the self-employment participation and earnings record of nonminority male business owners to determine if a disparity in self-employment rates and earnings exists, and if it is attributable to differences in race, gender, or ethnicity. Adopting the methodology and variables employed by a City of Denver disparity study (see *Concrete Works v. City and County of Denver*<sup>10</sup>), we use Public Use Microdata

<sup>&</sup>lt;sup>10</sup> Concrete Works v. City and County of Denver, 321 F.3 950 (10<sup>th</sup> Cir. 2003).



Samples (PUMS) data derived from the 2010 American Community Survey, to which we apply appropriate regression statistics to draw conclusions.

To guide this investigation, three general research questions were posed. Questions and variables used to respond to each, followed by a report of findings, are reported below:

1. Are race, ethnicity and gender minority groups less likely than nonminority males to be self-employed?

This analysis examined the statistical effects of the following variables on the likelihood of being self-employed in the study market area: Race, ethnicity, and gender of business owner (African American, Asian American, Hispanic American, Native American, nonminority women, nonminority men), marital status, age, self-reported health-related disabilities, availability of capital (household property value, monthly total mortgage payments, unearned income) and other characteristics (number of individuals over the age of 65 living in household, number of children under the age of 18 living in household) and level of education.

2. Does race, ethnicity and gender classification have an impact on individual's selfemployment earnings?

This analysis examined the statistical effects of the following variables on income from self-employment for business owners in the market area: Race, ethnicity, and gender of business owner (African American, Asian American, Hispanic American, Native American, nonminority women, nonminority men), marital status, age, selfreported health-related disabilities, and availability of capital (household property value, monthly total mortgage payments, unearned income) and level of education.

3. If Minority and Women's Business Enterprises (M/WBEs) and nonminority males shared similar traits and marketplace "conditions" (i.e., similar "rewards" in terms of capital and asset accrual), what would be the effect on rates of self-employment by race, ethnicity and gender?

Derived from a similar model employed by a City of Denver disparity study, MGT created a model that leveraged statistical findings in response to the first two questions to determine if race, gender, and ethnic effects derived from those findings would persist if nonminority male demographic and economic characteristics were combined with M/WBE self-employment data. More precisely, in contrast to Question 1, which permitted a comparison of self-employment rates based on demographic and economic characteristics reported by the 2010 census for individual M/WBE categories and nonminority males, respectively, this analysis posed the question, "How would M/WBE rates change, if M/WBE's operated in a nonminority male business world and how much of this change is attributable to race, gender or ethnicity?"

### Findings:

1. Are race, ethnicity and gender minority groups less likely than nonminority males to be self-employed?



- In all industries in the Pensacola MSA, nonminority males were nearly two times as nonminority women.<sup>11</sup>
- In all industries in the Pensacola MSA, nonminority males were nearly twice as likely to be self-employed as African Americans.
- In the Pensacola MSA, nonminority males were over six times as likely as nonminority women to be self-employed in professional services.
- In the Pensacola MSA, nonminority males were over four times as likely as African Americans in professional services.
- 2. Does race, ethnicity and gender status have an impact on an individual's selfemployment earnings?
  - In the Pensacola MSA, nonminority women reported significantly lower earnings in all business type categories.
  - In the goods and supplies industry, nonminority women reported significantly lower earnings than nonminority males in the Pensacola MSA: 79.2 percent less.
  - The most egregious effect on earnings elasticities was found in professional services for nonminority women. In professional services, nonminority women earned 85.2 percent less than nonminority males.
- 3. If M/WBEs and nonminority males shared similar traits and marketplace "conditions" (i.e., similar "rewards" in terms of capital and asset accrual), what would be the effect on rates of self-employment by race, ethnicity, and gender?
  - Overall, comparing self-employed nonminority males with selfemployed African Americans in the Pensacola MSA, over 70 percent of the disparity in self-employment rates was attributable to race differences.
  - Comparing self-employed nonminority males with self-employed African Americans in the Pensacola MSA construction industry, over 66 percent of the disparity in self-employment rates was attributable to race differences.
  - Comparing self-employed nonminority males with self-employed Native Americans in the Pensacola MSA construction industry, over 31 percent of the disparity in self-employment rates was attributable to race differences.

<sup>&</sup>lt;sup>11</sup> These 'likelihood" characteristics were derived from **Exhibit 6-3** by calculating the inverse of the reported odds ratios.



- Comparing self-employed nonminority males with self-employed Native Americans in the Pensacola MSA other services, over 91 percent of the disparity in self-employment rates was attributable to race differences.
- Comparing self-employed nonminority males with self-employed Asian Americans in the Pensacola MSA other services, over 40 percent of the disparity in self-employment rates was attributable to race differences.

# 6.5.1 Introduction

The following section analyzes the availability of minority, nonminority women, and nonminority male firms in five categories of private sector business activity in the Pensacola MSA. The goal of this investigation is to examine the effects of race and gender, along with other individual economic and demographic characteristics, on individuals' participation in the private sector as self-employed business operators, and on their earnings as a result of their participation. Ultimately, we will compare these findings to the self-employment participation and earnings record of nonminority male business owners to determine if a disparity in self-employment rates and earnings exists and if it is attributable to racial or gender discrimination in the marketplace. Data for this investigation are provided by the Public Use Microdata Samples (PUMS) data derived from the 2010 American Community Survey, to which we apply appropriate regression statistics to draw conclusions. **Exhibit 6-3**<sup>12</sup> presents a general picture of self-employment rates by race, median earnings, and sample sizes (n's) in the Pensacola MSA, calculated from the five percent PUMS census sample.

The next section will discuss the research basis for this examination to lay the groundwork for a description of the models and methodologies to be employed. This will be followed by a presentation of findings regarding minority status effects on self-employment rates, self-employment earnings, and attributions of these differences to discrimination, per se.

<sup>&</sup>lt;sup>12</sup> The 2010 census ACS self-employment data for the City of Pensacola MSA is located in **Appendix I**. The sample size of 2010 census ACS self-employment data for the City of Pensacola MSA is insufficient to conduct a proper statistical analysis of self-employment by race and gender. The data does show some growth in percentage self-employment for Native Americans and Nonminority Males, but a decline for other groups.



#### EXHIBIT 6-3 PERCENTAGE SELF-EMPLOYED/EARNINGS BY RACE/GENDER/ETHNIC CLASSIFICATION WITHIN THE PENSACOLA METROPOLITAN STATISTICAL AREA

Business Ownership Classification	Percent of the Population Self-Employed	2010 Sample Census (n)	2010 Median Earnings
Nonminority Males	18.37%	189	\$37,000.00
African Americans	7.65%	15	\$26,300.00
Hispanic Americans	12.50%	10	\$24,500.00
Asian Americans	18.84%	13	\$24,000.00
Native Americans	12.82%	5	\$33,000.00
Nonminority Women	8.39%	67	\$25,660.00
TOTAL	13.52%	299	\$31,000.00

Source: PUMS data from 2010 Census of Population and Housing.

### 6.5.2 <u>Self-Employment Rates and Earnings as an Analog of Business</u> <u>Formation and Maintenance</u>

Economic research consistently supports that there are group differences by race and gender in rates of business formation (see Journal of Econometrics, Vol. 61, Issue 1, devoted entirely to the econometrics of labor market discrimination and segregation). For a disparity study, however, the fundamental question is "How much of this difference is due to factors that would appear, at least superficially, to be related to group differences other than race, ethnicity, or gender, and how much can be attributed to discrimination effects related to one's race, ethnicity and gender affiliation?" We know, for instance, that most minority groups have a lower median age than do non-Hispanic whites (ACS PUMS, 2010). We also know, in general, that the likelihood of being self-employed increases with age (ACS PUMS, 2010). When social scientists speak of nonracial group differences, they are referring to such things as general differences in religious beliefs as these might influence group attitudes toward contraception, and, in turn, both birthrates and median age. A disparity study, therefore, seeks to examine these other important demographic and economic variables in conjunction with race and ethnicity, as they influence group rates of business formation, to determine if we can assert that discrimination against minorities is sufficiently present to warrant consideration of public sector legal remedies such as affirmative action and minority set-aside contracting.

Questions about marketplace dynamics affecting self-employment—or, more specifically, the odds of being able to form one's own business and then to excel (i.e., generate earnings growth)—are at the heart of disparity analysis research. Whereas early disparity studies tended to focus on gross racial disparities, merely documenting these is insufficient for inferring discrimination effects per se without "partialling out" effects due to nondiscriminatory factors. Moreover, to the extent that discrimination exists, it is likely to inhibit both the formation of minority business enterprises and their profits and growth. Consequently, earlier disparity study methodology and analysis have failed to account for the effects of discrimination on minority self-employment in at least two ways: (1) a failure to account adequately for the effects of discriminatory barriers



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minorities face "up front" in attempting to form businesses; and (2) a failure to isolate and methodologically explain discrimination effects once minority businesses are formed.

The next section addresses these shortcomings, utilizing PUMS data derived from the 2010 U.S. Census to answer research questions about the effects of discrimination on self-employment and self-employment earnings using multiple regression statistics.

## 6.5.3 <u>Research Questions, Statistical Models, and Methods</u>

Two general research questions were posed in the initial analysis:

- Are race, ethnicity and gender minority groups less likely than nonminority males to be self-employed?
- Does race, ethnicity and gender classification have an impact on individuals' earnings?

A third question, to be addressed later—How much does race, ethnicity and gender discrimination influence the probability of being self-employed?—draws conclusions based on findings from questions one and two.

To answer the first two questions, we employed two multivariate regression techniques, respectively: logistic regression and linear regression. To understand the appropriate application of these regression techniques, it is helpful to explore in greater detail the questions we are trying to answer. The dependent variables in questions I and II—that is, the phenomena to be explained by influences such as age, race, gender, and disability status, for example (the independent or "explanatory" variables)—are, respectively: the probability of self-employment status (a binary, categorical variable based on two possible values: 0 = not self-employed/1 = self-employed) and 2010 earnings from self-employment (a continuous variable). In our analysis, the choice of regression approach was based on the scale of the dependent variable (in question I, a categorical scale with only two possible values, and in question II, a continuous scale with many possible values). Because binary logistic regression is capable of performing an analysis in which the dependent variable is categorical, it was employed for the analysis of question I.<sup>13</sup> In order to analyze question II, in which the dependent variable is continuous, we used simple linear regression.

<sup>&</sup>lt;sup>13</sup> Logistical regression, or logit, models generate predicted probabilities that are almost identical to those calculated by a probit procedure, used in *Concrete Works v. City and County of Denver* case. Logit, however, has the added advantage of dealing more effectively with observations at the extremes of a distribution. For a complete explanation, see *Interpreting Probability Models* (T.F. Liao, Text 101 in the Sage University series).



#### 6.5.3.1 <u>Deriving the Logistic Regression Model from the Simple Linear</u> <u>Model</u>

The logistic regression model can be derived with reference to the simple linear regression model expressed mathematically as:

$$\mathsf{Y} = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \beta_3 X_{3+} \beta_4 X_{4+} \beta_5 X_5 + \dots + \varepsilon$$

Where:

- Y = a continuous variable (e.g., 2010 earnings from self-employment)
- $\beta_0$  = the constant, representing the value of Y when X<sub>I</sub> = 0
- $\beta_1$  = coefficient representing the magnitude of X<sub>1</sub>'s effect on Y
- X<sub>I</sub> = the independent variables, such as age, human capital (e.g., level of education), availability of capital, race, ethnicity and gender, etc.
- $\epsilon$  = the error term, representing the variance in Y unexplained by X<sub>1</sub>

This equation may be summarized as:

$$E(Y) = \mu = \sum_{k=1}^{K} \beta_k x_k$$

in which Y is the dependent variable and  $\mu$  represents the expected values of Y as a result of the effects of  $\beta$ , the explanatory variables. When we study a random distribution of Y using the linear model, we specify its expected values as a linear combination of K unknown parameters and the covariates or explanatory variables. When this model is applied to data in the analysis, we are able to find the statistical link between the dependent variable and the explanatory or independent variables.

Suppose we introduce a new term,  $\eta$ , into the linear model such that:

$$\eta = \mu = \sum_{k=1}^{K} \beta_k x_k$$

When the data are randomly distributed, the link between  $\eta$  and  $\mu$  is linear, and a simple linear regression can be used. However, to answer the first question, the categorical dependent variable was binomially distributed. Therefore, the link between  $\eta$  and  $\mu$  became  $\eta = \log[\mu/(1-\mu)]$  and logistic regression was utilized to determine the relationship between the dependent variable and the explanatory variables, calculated as a probability value (e.g., the probability of being self-employed when one is African American). The logistic regression model is expressed mathematically as:

$$\log[\mu/1(1-\mu)] = \alpha + \beta_i X_n + \varepsilon$$



Where:

- $(\mu/1-\mu)$  = the probability of being self-employed
  - $\alpha$  = a constant value
  - $\beta_i$  = coefficient corresponding to independent variables
  - $X_n$  = selected individual characteristic variables, such as age, marital status, education, race, and gender
  - $\epsilon$  = error term, representing the variance in Y unexplained by X<sub>1</sub>

This model can now be used to determine the relationship between a single categorical variable (0 = not self-employed/1 = self-employed) and a set of characteristics hypothesized to influence the probability of finding a 0 or 1 value for the categorical variable. The result of this analysis illustrates not only the extent to which a characteristic can increase or decrease the likelihood that the categorical variable will be a 0 or a 1, but also whether the effect of the influencing characteristics is positive or negative in relation to being self-employed.

# 6.5.4 <u>Results of the Self-Employment Analysis</u>

### 6.5.4.1 <u>Question I: Are Minority Groups Less Likely than Nonminority</u> <u>Males to Be Self-Employed?</u>

To derive a set of variables known to predict employment status (self-employed/not selfemployed), we used the five percent PUMS data from Census 2010. Binary logistic regression was used to calculate the probability of being self-employed, the dependent variable, with respect to socioeconomic and demographic characteristics selected for their potential to influence the likelihood of self-employment. The sample for the analysis was limited to labor force participants who met to the following criteria:

- Resident of the Pensacola, FL MSA.
- Self-employed in construction, professional services, other services, architecture and engineering,<sup>14</sup> or goods and supplies.
- Employed full-time (more than 35 hours a week).
- 18 years of age or older.
- Employed in the private sector.

Next, we derived the following variables hypothesized as predictors of employment status:

- Race and Gender: African American, Asian American, Hispanic American, Native American, nonminority women and nonminority male.
- Availability of Capital: Homeownership, home value, mortgage rate, unearned income and residual income.

<sup>&</sup>lt;sup>14</sup> Due to inadequate sample numbers for all races in the architecture and engineering PUMS 2010 data, architecture and engineering was merged with the professional services category.



- Marital Status
- Ability to Speak English Well
- Disability Status: From individuals' reports of health-related disabilities.
- Age and Age Squared: Squaring the age variable acknowledges the positive, curvilinear relationship between each year of age and earnings.
- Owner's Level of Education
- Number of Individuals Over the Age of 65 Living in Household
- Number of Children Under the Age of 18 Living in Household

#### 6.5.4.2 <u>Findings</u>

Binary logistic regression analysis provided estimates of the relationship between the independent variables described above and the probability of being self-employed in the four types of business industries. In **Exhibit 6-4**, odds ratios are presented by minority group, reporting the effect of race, ethnicity and gender on the odds of being self-employed in 2010, holding all other variables constant. Full regression results for all the variables are presented in **Appendix I – PUMS Regression**.

#### **EXHIBIT 6-4**

#### SELF-EMPLOYMENT "ODDS RATIOS" OF MINORITY GROUPS RELATIVE TO NONMINORITY MALES AFTER CONTROLLING FOR SELECTED DEMOGRAPHIC AND ECONOMIC CHARACTERISTICS BY RACE/ETHNIC/GENDER CLASSIFICATION WITHIN THE PENSACOLA METROPOLITAN STATISTICAL AREA

Business Ownership Classification	All Industries	Construction	Professional Services	Other Services	Goods & Supplies
African Americans	0.519	0.534	0.227	0.813	1.355
Hispanic Americans	0.863	0.467	0.898	0.742	4.137
Asian Americans	1.020	1.934	0.645	1.553	2012
Native Americans	0.721	*	1.346	1.573	*
Nonminority Women	0.464	0.801	0.152	0.894	0.698

Source: PUMS data from 2010 Census of Population and Housing and MGT of America, Inc., calculations using SPSS.

Note: **Bold** indicates that the estimated "odds ratio" for the group was statistically significant. The architecture and engineering business industry was excluded from this analysis because of the insufficient data.

\* There were insufficient census numbers available for analysis.



The results reveal the following:

- In all industries in the Pensacola MSA, nonminority males were nearly two times as likely as nonminority women.<sup>15</sup>
- In all industries in the Pensacola MSA, nonminority males were nearly twice as likely to be self-employed as African Americans.
- In the Pensacola MSA, nonminority males were over six times as likely as nonminority women to be self-employed in professional services.
- In the Pensacola MSA, nonminority males were over four times as likely as African Americans in professional services.

### 6.5.4.3 <u>Question II: Does Race, Ethnicity and Gender Classification Have</u> <u>an Impact on Individuals' Earnings?</u>

To answer this question, we compared self-employed, minority, and women entrepreneurs' earnings to those of nonminority males in the Pensacola MSA, when the effect of other demographic and economic characteristics was controlled or "neutralized." That is, we were able to examine the earnings of self-employed individuals of similar education levels, ages, etc., to permit earnings comparisons by race, ethnicity and gender classification.

To derive a set of variables known to predict earnings, the dependent variable, we used 2010 earnings from employment for self-employed individuals, as reported in the five percent PUMS data. These included:

- Race and Gender: African American, Asian American, Hispanic American, Native American, nonminority women and nonminority males.
- Availability of Capital: Homeownership, home value, mortgage rate, unearned income and residual income.
- Marital Status
- Ability to Speak English Well
- Disability Status: From individuals' reports of health-related disabilities.
- Age and Age Squared: Squaring the age variable acknowledges the positive, curvilinear relationship between each year of age and earnings.
- Owner's Level of Education

### 6.5.4.4 <u>Findings</u>

**Exhibit 6-5** presents the results of the linear regression model estimating the effects of selected demographic and economic variables on self-employment earnings. Each

<sup>&</sup>lt;sup>15</sup> These 'likelihood" characteristics were derived from **Exhibit 6-3** by calculating the inverse of the reported odds ratios.



number (i.e., coefficient) in the exhibit represents a percent change in earnings. For example, the corresponding number for a nonminority woman in all industries is -.407, meaning that nonminority woman will earn 40.7 percent less than a nonminority male when the statistical effects of the other variables in the equation are "controlled for." Full regression results for all the variables are presented in **Appendix I - PUMS Regression**.

#### EXHIBIT 6-5 EARNINGS ELASTICITIES OF MINORITY GROUPS RELATIVE TO NONMINORITY MALES AFTER CONTROLLING FOR SELECTED DEMOGRAPHIC AND ECONOMIC CHARACTERISTICS BY RACE/ETHNIC/GENDER CLASSIFICATION WITHIN THE PENSACOLA METROPOLITAN STATISTICAL AREA

Business Ownership Classification	All Industries	Construction	Professional Services	Other Services	Goods & Supplies
African Americans	-0.427	-0.676	0.504	-0.486	-0.883
Hispanic Americans	-0.141	-0.399	-0.874	0.047	*
Asian Americans	0.212	-0.294	0.879	0.092	-0.102
Native Americans	0.171	*	-1.308	0.841	*
Nonminarity Women	-0.407	-0.056	-0.852	-0.371	-0.792

Source: PUMS data from 2010 Census of Population and Housing and MGT of America, Inc., calculations using SPSS.

Note: **Bold** indicates that the estimated "elasticities" for the group were statistically significant. The architecture and engineering business industry was excluded from this analysis because of insufficient data.

The results reveal the following:

- In the Pensacola MSA, nonminority women reported significantly lower earnings in all business type categories.
- In the goods and supplies industry, nonminority women reported significantly lower earnings than nonminority males in the Pensacola MSA: 79.2 percent less.
- The most egregious effect on earnings elasticities was found in professional services for nonminority women. In professional services, nonminority women earned 85.2 percent less than nonminority males.



### 6.5.5 <u>Disparities in Rates of Self-Employment: How Much Can Be</u> <u>Attributed to Discrimination?</u>

Results of the analyses of self-employment rates and 2010 self-employment earnings revealed general disparities between minority and nonminority self-employed individuals whose businesses were located in the Pensacola MSA.

**Exhibit 6-6** presents the results of these analyses. Column A reports observed employment rates for each race, ethnicity and gender classification, calculated directly from the PUMS 2010 data. To obtain values in columns B and C, we calculated two predicted self-employment rates using the following equation:

$$\Pr{ob(y=1)} = \sum_{k=1}^{K} (e^{\beta_k x_k} / 1 + e^{\beta_k x_k})$$

Where:

Pr ob(y = 1) = represents the probability of being self-employed

 $\beta_k$  = coefficient corresponding to the independent variables used in the logistic regression analysis of self-employment probabilities

 $x_k$  = the mean values of these same variables

The first of these predicted self-employment rate calculations (in column B) presents nonminority male self-employment rates as they would be if their characteristics (i.e.,  $x_k$ , or mean values for the independent variables) were applied to minority market structures (represented for each race by their  $\beta_k$  or odds coefficient values). The second self-employment rate calculation (in column C) presents minority self-employment rates as they would be if minorities were rewarded in a similar manner as nonminority males in the nonminority male market structure: that is, by multiplying the minority means (i.e., characteristics) by the estimated nonminority coefficients for both race and the other independent variables.



#### EXHIBIT 6-6 OBSERVED AND PREDICTED SELF-EMPLOYMENT RATES BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN THE PENSCOLA METROPOLITAN STATISTICAL AREA

Business Ownership Classification	Observed Self- Employment Rates	White Characteristics and Own Market Structure	Own Characteristics and White Market Structure	Disparity Ratio (column A divided by column C)	Portion of Difference Due to Discrimination
	(A)	(B)	(C)	(D)	(E)
		( )	(-)		
Nonminority Males	0.1837	0.0765	0.0765	1.0000	
African Americans	0.0765	0.1294	0.1523	0.5024	70.74%
Hispanic Americans	0.1250	0.1982	0.2137	0.5849	n/d
Asian Americans	0.1884	0.2260	0.1896	0.9936	n/d
Native Americans	0.1282	0.1711	0.2023	0.6338	n/d
Nonminarity Women	0.0839	0.1173	0.2168	0.3868	n/d
Nonminarity Males	0.2396	0.2396	0.2396	1.0000	
African Americans	0.2390	0.1796	0.1928	0.5187	66.48%
Hspanic Americans	0.1053	0.1608	0.2520	0.4178	n/d
Asian Americans	0.3333	0.4423	0.2136	1.5608	n/d
Native Americans	0.0000	0.0000	0.0766	0.0000	31.97%
Nonminority Women	0.2273	0.2473	0.3328	0.6830	n/d
Nonminority Males	0.2000	0.0299	0.0299	1.0000	
African Americans	0.0299	0.0873	0.2298	0.1299	n/d
Hspanic Americans	0.1765	0.2748	0.3111	0.5673	n/d
Asian Americans	0.1765	0.2141	0.4672	0.3778	n/d
Native Americans	0.1818	0.3622	0.2507	0.7253	n/d
Nonminarity Women	0.0275	0.0603	0.2072	0.1330	n/d
Nonminority Males	0.1897	0.1139	0.1139	1.0000	
African Americans	0.1139	0.2118	0.1232	0.9245	12.28%
Hspanic Americans	0.0938	0.1968	0.2683	0.3494	n/d
Asian Americans	0.2333	0.3391	0.2156	1.0822	40.64%
Native Americans	0.2500	0.3419	0.1947	1.2842	91.81%
Nonminority Women	0.1600	0.2280	0.2673	0.5986	n/d
	0.0005	0.0007	0.00077	4 0000	
Nonminority Males	0.0825	0.0667	0.0667	1.0000	4.400/
African Americans	0.0667	0.1707	0.0669	0.9972	1.18%
Hspanic Americans	0.1667	0.3860	0.1737	0.9597	n/d
Asian Americans	0.1053	0.2342	0.1180	0.8920	n/d
Native Americans	0.0000	0.0000	0.0001	0.0000	0.08%
Nonminarity Women	0.0493	0.0959	0.1413	0.3489	n/d

Source: PUMS data from 2010 Census of Population and Housing and MGT of America, Inc., calculations using SPSS and Microsoft Excel.

n/d indicates that no discrimination was found.

Using these calculations, we were able to determine a percentage of the disparities in self-employment between minorities and nonminority males attributable to race by dividing the observed self-employment rate for a particular minority group (column A) by the predicted self-employment rate as it would be if minority groups faced the same market structure as nonminority males (column C). Next, in column E we calculated the difference between the predicted self-employment rate as it would be if minority groups



faced the same market structure as nonminority males and the observed selfemployment rate for that minority group, and divided this value by the difference between the observed self-employment rate for nonminority males and the selfemployment rate for a particular minority group. In the absence of discrimination, this number is zero, which means disparities in self-employment rates between minority groups and nonminority males can be attributed to differences in group characteristics not associated with discrimination. Conversely, as this value approaches 1.0, we are able to attribute disparities increasingly to discrimination in the marketplace.

# 6.5.5.1 <u>Findings</u>

Examining the results reported in the previous exhibit, **Exhibit 6-6**, we found the following:

- Overall, comparing self-employed nonminority males with self-employed African Americans in the Pensacola MSA, over 70 percent of the disparity in self-employment rates was attributable to race differences.
- Comparing self-employed nonminority males with self-employed African Americans in the Pensacola MSA construction industry, over 66 percent of the disparity in self-employment rates was attributable to race differences.
- Comparing self-employed nonminority males with self-employed Native Americans in the Pensacola MSA construction industry, over 31 percent of the disparity in self-employment rates was attributable to race differences.
- Comparing self-employed nonminority males with self-employed Native Americans in the Pensacola MSA other services, over 91 percent of the disparity in self-employment rates was attributable to race differences.
- Comparing self-employed nonminority males with self-employed Asian Americans in the Pensacola MSA other services, over 40 percent of the disparity in self-employment rates was attributable to race differences.

### 6.5.5.2 <u>Summary of Self-Employment Analysis Findings</u>

In general, findings from the PUMS 2010 data indicate that minorities were significantly less likely than nonminority males to be self-employed and, if they were self-employed, they earned significantly less in 2010 than did self-employed nonminority males. When self-employment rates were stratified by race and by business type, trends varied within individual race-by-type cells, but disparities persisted, in general, for all minorities and nonminority women. When group self-employment rates were submitted to MGT's disparity-due-to-minority-status analysis, findings supported the conclusion that disparities for these groups (of adequate sample size to permit interpretation) were likely the result of differences in the marketplace due to race, gender, and ethnicity.<sup>16</sup>

<sup>&</sup>lt;sup>16</sup> **Appendix I** reports self-employment rates and earnings in greater detail by race, ethnicity and gender classifications and business type.



# 6.6 <u>Conclusions</u>

According to the findings from private commercial construction projects, M/WBE underutilization was evident and particularly in the private sector. When compared to findings from the private commercial construction projects, M/WBE firms fared better on City of Pensacola projects at the subcontractor level.

Capacity alone is not a sufficient explanation for these differences, especially at the subcontractor level in the construction business category, where capacity is a lesser consideration and availability far exceeds the record of utilization, especially in the private sector. This chapter also presented statistical evidence that disparities associated with race and gender persist after controls for capacity and business experience are considered. Moreover, the evidence of very small M/WBE utilization on commercial building projects, supported by anecdotal comments from M/WBEs (see **Chapter 7.0**), supports the claim that M/WBEs face a number steep barriers in seeking work on private sector construction projects. To the extent that M/WBE subcontractor utilization is all but absent in the private sector, credence may be given to the proposition established in *Croson* that government could be a passive participant in private sector construction projects to solicit and negotiate with M/WBE subcontractors in good faith.



# 7.0: ANECDOTAL ANALYSIS

Anecdotal research is a widely accepted research methodology that is based upon observations, interviews, focus groups, and surveys. The collection and analysis of anecdotal data are performed to determine whether underutilization of minority- and woman-owned firms results from objective, nonbiased bidding and purchasing procedures or from discriminatory practices. It is used in conjunction with other research tools to provide context, and to help explain and support findings based on quantitative data.

Unlike other chapters in this report, the conclusions derived from anecdotal analysis do not rely solely on quantitative data. Anecdotal analysis also utilizes qualitative data to describe the context of the examined social, political, and economic environment in which all businesses and other relevant entities applicable to the study operate.

The following sections present MGT's approach to collecting anecdotal data, the methods employed in collecting these data, and the quantitative and qualitative results of the data collected.

This chapter is organized into the following sections:

- 7.1 Methodology
- 7.2 Demographics
- 7.3 Barriers to Doing Business with the City of Pensacola
- 7.4 Small Business Enterprise (SBE) Program
- 7.5 Prompt Payment
- 7.6 Access to Capital
- 7.7 Bonding and Insurance Process
- 7.8 Disparate Treatment and Discrimination
- 7.9 Other Noteworthy Comments
- 7.10 Suggested Remedies from Anecdotal Participants
- 7.11 Conclusions

### 7.1 <u>Methodology</u>

The blueprint for collecting and analyzing anecdotal information for this study was provided by the U.S. Supreme Court in *City of Richmond v. J.A. Croson, 488 U.S. 469, 109 S.Ct. 706 (1989) (Croson).* Specifically, race-conscious programs must be supported by strong documentation of discrimination, including evidentiary findings that go beyond the demographics of a community. Anecdotal information can bolster the quantitative analyses of contract expenditures to explain whether or not minority business creation, growth, and retention are negatively affected by discrimination. In *Croson*, the Court held that anecdotal accounts of discrimination could help establish a compelling interest for a local government to institute a race-conscious remedy. Moreover, such information can provide a local entity with a firm basis for fashioning a program that is narrowly tailored to remedy identified forms of marketplace discrimination and other barriers to minority- and woman-owned business enterprise (M/WBE) participation in contract opportunities. However, it should be cautioned that the following comments are the perceptions and opinions of individuals, and the evidentiary weight of these opinions depends on how much they are corroborated by statements of



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others and the quantitative data results of the study. Further discussion of anecdotal testimony is contained in **Chapter 2.0 Legal Review**.

MGT's experience conducting disparity studies has shown that utilizing multiple methods of anecdotal data collection provide more comprehensive information than methodologies using a single-pronged approach. For this reason, MGT used a combination of surveys, focus groups, a public hearing, and face-to-face interviews to collect anecdotal information and to identify issues that were common to businesses in the market area. MGT was also able to draw inferences from these data as to the prevalence of obstacles perceived as limiting the participation of M/WBEs in the City of Pensacola's (City) procurement transactions.

The primary focus of face-to-face interviews, focus groups, and a public hearing was to document the respondents' experiences conducting business with the City. MGT solicited participation and responses from businesses that have done, or attempted to do, business with the City between the fiscal years 2005 through 2011. During the course of the anecdotal activities we discovered that getting firms to provide their input proved to be a challenge. Therefore, additional time and methods were needed to reach firms in the marketplace. The solicitation efforts resulted in a total of 338 businesses collectively participating in the anecdotal activities.

In Chapter 4.0 Market Area, Utilization and Availability Analyses an explanation of how MGT develops the City's Master Vendor Database is discussed. In doing so MGT's subconsultant Diversity Program Advisors, a Pensacola-based minority-owned firm was tasked with contacting the trade associations and business organizations listed below in **Exhibit 7-1** to solicit their participation and input in the anecdotal process. Each of the associations and organizations were asked to provide a detailed listing of their members so that 1) MGT could cross reference the race, ethnicity, or gender of firms on the City's vendor list; 2) communicate with their members on the purpose of the disparity study, and 3) encourage their members to participate in survey and interview activities if they were contacted.



#### EXHIBIT 7-1 CITY OF PENSACOLA LIST OF TRADE ASSOCIATIONS AND BUSINESS ORGANIZATIONS

Organization
Escambia County School District
Escambia County Purchasing Department
Emerald Coast Utilities Authority
FL Office of Supplier Development
City of Pensacola (Purchasing)
Gulf Coast African American Chamber of Commerce
Gulf Power
FL Department of Transportation
NW FL Association of General Contractors
Tri-State Chapter of National Association of Minority Contractors
City of Fort Walton Beach
Santa Rosa County Procurement Department
Okaloosa County Purchasing
Walton County Puchasing
Pensacola Regional Airport
Florida State Hispanic Chamber of Commerce
Japan-America Society of Northwest Florida
FILIPINO-AMERICAN ASSOCIATION OF MILTON, INC
FILIPINO-AMERICAN (FIL-AM) ASSOCIATION OF PENSACOLA, INC
Pensacola Bay Area Chamber of Commerce
Hispanic Resource Center
IBEW Local Union 676

### 7.1.1 <u>Survey of Vendors</u>

Disparity study surveys are commonly plagued by sample size limitations, especially in the case of attempting to gather a representative sample from minority populations where low minority population numbers pose problems. For example, Native Americanowned business populations in most municipalities are insufficient in number to permit a valid and representative sample. This problem is compounded when analyses are stratified further by business type. Insufficient sample size can pose problems for the statistical confidence of the results. Although MGT's goal is to report data samples that can satisfy the 95 percent confidence level, this does not mean that data should not be reported because of slightly reduced confidence intervals, especially when due diligence has been exercised in attempting to meet the 95 percent standard.

The purpose of the survey of vendors is to solicit responses from business owners and representatives about their firm and their experiences doing business or attempting to do business with the City. The survey attempted to collect data in proportion to the distribution of M/WBEs and non-M/WBEs in the market area. MGT hired AC Advertising, a Pensacola-based minority-owned firm, to conduct the survey of vendor activity. MGT provided AC Advertising a random sample of firms listed in the City's Master Vendor Database. During the months of March through June 2012, AC Advertising administered a web-based, self administered, but controlled survey using the survey instrument in **Appendix F - Survey of Vendors Instrument**. Where email addresses were not available or email addresses listed incorrectly, AC Advertising mailed



postcards to request their participation in the survey. Throughout this chapter several charts detail selected survey results. See **Appendix G - Survey of Vendors Results** for the complete survey of vendor results and explanation of the percentage calculations.

# 7.1.2 Focus Groups

MGT conducted two focus groups on April 2 and 3, 2012 at the Bayview Senior Resource Center located at 2000 East Lloyd St, Pensacola, FL. The focus group sessions were formatted as an open discussion. The questions focused on how the firms get information about procurement opportunities with the City such as the City's Web site, networking/word-of-mouth, trade organizations, etc., and the helpfulness of the information. In addition, participants were asked, "What do you feel interferes with your ability to do business with the City?", and "What are your recommendations for improving the procurement process?"

MGT facilitated the focus groups with assistance from McCray and Associates, a Pensacola-based minority-owned business that provided administrative support, coordination, and assistance. The focus groups discussions were voice recorded after all participants agreed to be recorded. During the focus group sessions participants completed a brief questionnaire to capture basic demographic information and the business capacity of the group.

# 7.1.3 Public Hearing

MGT conducted one public hearing with business owners and representatives of area firms. The public hearing was held on February 28, 2012 at Pensacola City Hall (222 West Main St.) Pensacola, FL. Public Hearings are conducted to collect additional anecdotal evidence. The public hearing was advertised in the most widely circulated newspaper in the Pensacola market area. In addition, an email blast to all vendors registered in the City's Master Vendor Database. The organizations listed previously in **Exhibit 7-1** were also sent notices of the public hearings and asked to distribute to their members and associates. Attendees were provided a testimony form for completion and submission to gather data on type of business, contact information, ethnicity/gender classification, and additional comments. Information gathered is used to cross-reference information in the City's Master Vendor Database and update invalid or missing data. All testimony was documented by a professional court reporter. Testimony transcription service was provided by Hitchcock & Associates, a Pensacola-based business.

### 7.1.4 Personal Interviews

The personal interviews were conducted by McCray and Associates during the months of March through June 2012, with a cross-section of the business community around the Pensacola region. Firms not selected in other anecdotal activities were randomly selected from the City's Master Vendor Database. The Personal Interview Guide (**Appendix E**) used in interviewing businesses included questions designed to establish a business profile for each business. Interviewers gathered information concerning the primary line of business, ethnicity of the owner, organizational structure, number of employees, the year the business was established, gross revenues during selected calendar and/or fiscal years, and the owner's current level of education. The guide also included questions that were designed to gather information about the firms' experiences attempting to do and/or conducting business with the City (both directly and as a



subcontractor); as well as experiences related to the Small Business Enterprise (SBE) Program, and instances of discrimination experienced by the firm while attempting to do business with the City. The interviewer made no attempt to prompt or guide responses from the participants, although follow-up questions were asked to obtain further clarification or information as necessary. At the conclusion of the interviews, each participant was asked to sign an affidavit attesting that their responses were given freely, and were true and accurate reflections of their experiences with the City.

# 7.2 <u>Demographics</u>

The demographic characteristics of participants in the collection of anecdotal information are described in the sections below.

# 7.2.1 <u>Survey of Vendors Demographics</u>

Between the web-survey and telephone survey AC Advertising completed a total of 276 surveys with business owners and representatives. AC Advertising attempted to contact 820 firms and made between five to eight attempts via e-mail, telephone, postcards, or fax to participate in the survey activity. Of the 276 completed surveys, 43.5% or 120 were completed by M/WBE firms. To gather demographic information the survey of vendors asked for the race, ethnicity, and gender of the controlling owner or owners of the firm, the business type of the firm, the size of the firm measured by the number of employees, and the largest contract or subcontract awarded during the study. The responses of the firm owner(s) race, ethnicity, and gender are as follows:

- African American 67 participants (24.3% of the total)
- Asian American or Pacific Islander 1 participant (0.4% of the total)
- Hispanic American 9 participants (3.3% of the total)
- Native American/Alaskan Native 4 participants (1.4% of the total)
- Nonminority Female 39 participants (14.1% of the total)
- Nonminority Male 149 participants (54% of the total)
- Other<sup>1</sup> 4 participants (1.4% of total)
- No Response/Don't know<sup>2</sup> 3 participants (1.1% of the total)

<sup>&</sup>lt;sup>2</sup> The participant did not wish to identify the race or ethnicity or the participant did not know the controlling owner or owners race or ethnicity.



<sup>&</sup>lt;sup>1</sup> Participant did not associate their race or ethnicity with the groups selected for the survey.

**Exhibit 7-2** reflects the responses received regarding the participants type of business. A majority of business owners and representatives who participated in the survey of vendors represented construction and construction-related services (36.6 % or 101 of 276 firms) followed by other services (27.5 % or 76 of 276 firms). Firms that provide professional services represented 16.3% (45 of 276 firms), 12.3% were firms that represented goods and supplies (34 of 276 firms), and 7.2% (20 of 276 firms) provided architectural and engineering services.

#### EXHIBIT 7-2 CITY OF PENSACOLA SURVEY DEMOGRAPHICS BUSINESS INDUSTRY BY RACE/ETHNICITY/GENDER CLASSIFICATION OF OWNER

		African American	Asian American	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	Total
Construction	Count	29	0	4	2	9	55	2	101
	% of Total	10.5%	0.0%	1.4%	0.7%	3.3%	19.9%	0.7%	36.6%
Architecture & Engineering	Count	2	1	1	0	1	14	1	20
	% of Total	0.7%	0.4%	0.4%	0.0%	0.4%	5.1%	0.4%	7.2%
Professional Services	Count	11	0	1	2	11	19	1	45
	% of Total	4.0%	0.0%	0.4%	0.7%	4.0%	6.9%	0.4%	16.3%
Other Services	Count	19	0	2	0	13	39	3	76
	% of Total	6.9%	0.0%	0.7%	0.0%	4.7%	14.1%	1.1%	27.5%
Goods	Count	6	0	1	0	5	22	0	34
	% of Total	2.2%	0.0%	0.4%	0.0%	1.8%	8.0%	0.0%	12.3%
Total	Count	67	1	9	4	39	149	7	276
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Source: Responses from survey of vendors conducted by AC Advertising, 2012



The survey of vendors gathered data on the size of the firms that participated in the survey by asking for the number of employees, both full-time and part-time. This gives additional information on capacity of firms participating in survey. Firms with 0-10 employees comprised 86.6% (239 of 276 firms) of the survey respondents as shown in **Exhibit 7-3** below.

#### EXHIBIT 7-3 CITY OF PENSACOLA SURVEY DEMOGRAPHICS NUMBER OF EMPLOYEES BY RACE/ETHNICITY/GENDER CLASSIFICATION OF OWNER

		African American	Asian American	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	Total
0-10	Count	66	1	8	3	34	120	7	239
employees	% of Total	23.9%	0.4%	2.9%	1.1%	12.3%	43.5%	2.5%	86.6%
11.20 employees	Count	0	0	1	0	4	18	0	23
11-20 employees	% of Total	0.0%	0.0%	0.4%	0.0%	1.4%	6.5%	0.0%	8.3%
	Count	1	0	0	0	1	5	0	7
21-30 employees	% of Total	0.4%	0.0%	0.0%	0.0%	0.4%	1.8%	0.0%	2.5%
24.40 ampleuras	Count	0	0	0	0	0	4	0	4
31-40 employees	% of Total	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	0.0%	1.4%
44	Count	0	0	0	1	0	2	0	3
41+ employees	% of Total	0.0%	0.0%	0.0%	0.4%	0.0%	0.7%	0.0%	1.1%
Total	Count	67	1	9	4	39	149	7	276
Total	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Source: Responses from survey of vendors conducted by AC Advertising, 2012



**Exhibit 7-4** reflects the participate responses to the annual gross revenue as of calendar year 2011. Sixty-four participants (23.2% of participants) responded that their annual gross revenue was \$50,001 to \$100,000, followed by 58 participants with revenues of \$100,001 to \$300,000 or 21% of participants.

#### EXHIBIT 7-4 CITY OF PENSACOLA SURVEY DEMOGRAPHICS ANNUAL GROSS REVENUE 2011 BY RACE/ETHNICITY/GENDER CLASSIFICATION OF OWNER

		African American	Asian American	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	Total
	Count	27	0	1	1	4	13	1	47
Up to \$50,000	% of Total	9.8%	0.0%	0.4%	0.4%	1.4%	4.7%	0.4%	17.0%
\$50,001 to \$100,000	Count	17	1	2	2	7	31	4	64
\$50,001 to \$100,000	% of Total	6.2%	0.4%	0.7%	0.7%	2.5%	11.2%	1.4%	23.2%
\$100,001 to	Count	11	0	1	0	14	30	2	58
\$300,000	% of Total	4.0%	0.0%	0.4%	0.0%	5.1%	10.9%	0.7%	21.0%
\$300,001 to	Count	6	0	1	0	4	18	0	29
\$500,000	% of Total	2.2%	0.0%	0.4%	0.0%	1.4%	6.5%	0.0%	10.5%
\$500,001 to \$1	Count	2	0	1	0	3	21	0	27
million	% of Total	0.7%	0.0%	0.4%	0.0%	1.1%	7.6%	0.0%	9.8%
\$1,000,001 to \$3	Count	3	0	1	0	6	23	0	33
million	% of Total	1.1%	0.0%	0.4%	0.0%	2.2%	8.3%	0.0%	12.0%
\$3,000,001 to \$5	Count	1	0	2	0	1	8	0	12
million	% of Total	0.4%	0.0%	0.7%	0.0%	0.4%	2.9%	0.0%	4.3%
\$5,000,001 to \$10	Count	0	0	0	0	0	4	0	4
million	% of Total	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	0.0%	1.4%
Over \$10 million	Count	0	0	0	1	0	1	0	2
Over \$10 million	% of Total	0.0%	0.0%	0.0%	0.4%	0.0%	0.4%	0.0%	0.7%
Total	Count	67	1	9	4	39	149	7	276
Total	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Source: Responses from survey of vendors conducted by AC Advertising, 2012



**Exhibit 7-5** shows that of the 160 participants that conduct business as subcontractors, the majority (59 participants or 21.4%) responded that their largest subcontract award was \$50,000 or less.

#### EXHIBIT 7-5 CITY OF PENSACOLA SURVEY DEMOGRAPHICS LARGEST CONTRACT AWARDED TO SUBCONTRACTORS BY RACE/ETHNICITY/GENDER CLASSIFICATION OF OWNER

		African American	Asian American	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	Total
	Count	25	1	1	0	11	18	3	59
Up to \$50,000	% of Total	9.1%	0.4%	0.4%	0.0%	4.0%	6.5%	1.1%	21.4%
\$50,001 to	Count	4	0	2	1	2	21	2	32
\$100,000	% of Total	1.4%	0.0%	0.7%	0.4%	0.7%	7.6%	0.7%	11.6%
\$100,001 to	Count	3	0	2	1	2	14	0	22
\$200,000	% of Total	1.1%	0.0%	0.7%	0.4%	0.7%	5.1%	0.0%	8.0%
\$200,001 to	Count	1	0	1	1	1	8	0	12
\$300,000	% of Total	0.4%	0.0%	0.4%	0.4%	0.4%	2.9%	0.0%	4.3%
\$300,001 to	Count	2	0	0	0	2	7	0	11
\$400,000	% of Total	0.7%	0.0%	0.0%	0.0%	0.7%	2.5%	0.0%	4.0%
\$400,001 to	Count	2	0	0	0	1	3	0	6
\$500,000	% of Total	0.7%	0.0%	0.0%	0.0%	0.4%	1.1%	0.0%	2.2%
\$500,001 to \$1	Count	2	0	1	0	0	7	0	10
million	% of Total	0.7%	0.0%	0.4%	0.0%	0.0%	2.5%	0.0%	3.6%
Over ¢1 million	Count	2	0	0	0	0	6	0	8
Over \$1 million	% of Total	0.7%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	2.9%
Not Applicable	Count	26	0	2	1	20	65	2	116
Not Applicable	% of Total	9.4%	0.0%	0.7%	0.4%	7.2%	23.6%	0.7%	42.0%
Total	Count	67	1	9	4	39	149	7	276
TOTAL	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Source: Responses from survey of vendors conducted by AC Advertising, 2012.



# 7.2.2 Focus Groups Demographics

A total of eleven business owners or representatives attended and participated in the two focus groups. The firms represented included five African American-owned, one Native American-owned, one nonminority woman-owned, and four nonminority male-owned participants. The makeup of the focus group sessions included firms that provided general contracting, specialty trade contractors, solar energy, catering, land planning, and architecture and engineering. The sessions were organized using the format and questions as shown in **Appendix D - Focus Group Facilitation Guide**. McCray and Associates contacted over 155 firms to invite them to the focus groups.

# 7.2.3 Public Hearing Demographics

A total of 48 attendees were present at the public hearing of which 11 attendees gave testimony of their accounts of doing business with or attempting to do business with the City. Each speaker was given an agenda that included the purpose of the public hearing and the public testimony process. Industries represented at the public hearing were general contracting, specialty trade contractors, project management, office supplies, and public relations firms. Of the individuals providing testimony, eight were African Americans, two were Native Americans, and one nonminority male.

# 7.2.4 <u>Personal Interviews Demographics</u>

In total 40 firms completed interviews. McCray and Associates attempted to contact 100 firms and made a minimum of five attempts via e-mail, telephone, or fax to participate in the personal interviews. The interviews were conducted either at the firm owner's office, or at a location designated by the firm owner. Interviews ranged in length from 30 to 60 minutes. The ownership of the firms that participated in the personal interviews included 20 African American-owned, seven nonminority women-owned, 11 nonminority male-owned, one Asian American-owned and one Native American-owned.

# 7.3 Barriers to Doing Business with the City

In the normal course of business, entrepreneurs may face certain barriers when establishing and operating a business enterprise. Several factors may also prevent a business from being selected for a contract or purchase order. In this section, MGT documented participant responses concerning barriers they faced in the procurement process and factors that frequently prevented them from winning contracts, subcontracts, or purchase orders.



## 7.3.1 Procurement Process

#### Survey of Vendors

Questions in the survey of vendors were designed to gather businesses perceptions about the City's procurement process and their experiences doing business with the City or prime contractors/service providers contracted by the City. Analysis of the responses showed that the majority of firms responded to questions about barriers to doing business with the City.

Among the 120 M/WBEs who responded to survey questions about barriers to doing business, the biggest concerns were tied between the selection process and competing with large firms (60 respondents, 50.0% of M/WBEs). Other key issues for M/WBE respondents participating in the survey are noted as follows. Detailed results are located in **Appendix G – Survey of Vendor Results**.

- Performance Bond requirements 40 respondents (33.3% of M/WBE respondents)
- Bid Bond requirements 37 respondents (30.8% of M/WBE respondents)
- Payment Bond requirement 37 respondents (30.8% of M/WBE respondents)
- Contracts too large 36 respondents (30.0% of M/WBE respondents)

The survey also included questions pertaining to the City's public-private partnership, the Community Maritime Park Associates (CMPA). Of the 276 respondents, 44 submitted bids or quotes for the project. Thirty-one percent of the bidders learned about opportunities from prime contractor and 29.5% of the bidders learned about opportunities from the CMPA.

### Focus Groups, Personal Interviews, and Public Hearing Responses

The following section provides anecdotal comments provided by participants of the focus group, personal interviews, or public hearing.

**Obstacles in the Procurement Process** were noted as excessive procedures that create problems in the business owners' attempts to comply with the requirements of the procurement process.

- A nonminority male general contractor stated that understanding the housing authority's procurement process is a barrier because he has made several attempts to get on their preferred vendor list and cannot get a response on how to get registered.
- A nonminority male specialty trade contractor stated that the 5% bid bond requirement is a barrier. He continued by stating that if you're not the lowest bidder then that money is in limbo for about 30 days after bid opening.
- A nonminority male architecture firm stated that the City seems to have a lot of other insurance requirements like including a personal vehicle if awarded a



contract. He continued by stating that this requirement is different than what other government agencies require.

- An African American general contractor stated that he received bid documents that require one scope but 90% of the other work was services that he does not provide. He went on to state that the general contractor's license requirement is a barrier for smaller projects.
- An African American specialty trade contractor stated that he experienced a situation at the airport where he was the low bidder and he had to provide bonding, which he didn't have, but he did have the resources to get bonded. As he was acquiring a bond he found out that another contractor received the bid and the City did not require them to have bonding on that project.

**Notification of Contract/Bid Opportunities** is noted as a barrier when notification of contract/bid opportunities is not well advertised or difficult to locate.

- A nonminority male general contractor stated that depending on what department has oversight depends on how they advertise opportunities. He continued by stating, "You will not find out about opportunities with the Housing Authority unless a homeowner calls you."
- A nonminority female other services company owner shared that not knowing about the opportunity, the lack of opportunity notification, and the unorganization of the contracting process frequently prevents her from winning City contracts.
- A nonminority male general contractor noticed that opportunities have been in the paper but it would be easier to just get on them on the City's website.
- An African American general contractor stated not knowing about opportunities is a barrier for his business doing business with the City.
- A nonminority male architect stated that he is a licensed Architect with an expensive license fee in comparison to other license and would like a courtesy notification of when there are projects available. He went on to state, "Why do I have to look in the newspaper/on the internet or chase projects. I have to do a lot of work to submit a bid and I called after submitting a bid and no contact on who won the bid. We kept checking online and we didn't even get a notification that we weren't selected which wasted a lot of time and energy when we could have simply been notified whether or not we got the project."
- A nonminority male other services company owner described the efforts of the City's outreach as "one phone call". He indicated that he would like to see bids listed on city's website, email opportunities, and use of the postal service.
- An African American professional services firm owner stated that there has been no attempt to encourage his company to respond to a RFP or bid solicitation. He stated that there has never been a genuine outreach in his area of expertise. This business owner felt that the "door has never opened"



and that there is a "cadre of people who have an exclusive right to contract opportunities". He feels this creates a non-competitive environment.

**Experience Working on City Contracts** are related to experiences of firms that have been awarded City contracts

- A nonminority male contractor provided high remarks for the airport staff that he worked with on a project during the study period.
- A nonminority male specialty trade contractor stated that his firm has had good experience with the City and that they bid on small scale projects.
- A nonminority male specialty trade contractor stated that his clientele of primes are firms that he has worked with for years so they look out for him and that he goes to them with any problems.
- A nonminority male construction services firm said that his business has been in business for decades and has submitted proposals or bids to provide prime contracting services and was awarded work. He attributed his winning of City contracts by providing the lowest bid, and never felt that he was unfairly treated.

**Restrictive Selection Process** was viewed as a problem when the specifications are too rigid and appear to eliminate competition in the bidding or selection process.

- A nonminority male general contractor stated that the drawings are so confusing there were no definitive details of what was required. He thinks it ended up being a backdoor deal because there was not enough information in the specifications.
- A nonminority male architect stated that the firm was short listed, selected for the contract, then the contract was re-advertised, the scope was changed, a new short list was compiled, and his company was not selected. Thus, he feels that local politics prevented his firm from winning City contracts

**Favoritism** is noted when firms have a perception that some firms are given advantages over other firms.

- A nonminority male general contractor stated that the Housing Authority usually makes a recommendation to a homeowner to select contractors to do work. However, his company has tried to find out how to get on the "preselected" list.
- A nonminority male supplier made the comment that unequal application of performance standards is an issue that needs to be addressed.
- An African American general contractor stated that he thinks of lot of the small jobs the City have are awarded to certain vendors.
- A nonminority male specialty trade contractor stated that his firm has done work at the airport and does not think it was an open bid contract.



 A nonminority male general contractor said that his firm has been treated unfairly with arbitrary inspections, poor contract administration, and unequal application of performance standards.

Vince J. Whibbs Sr. Community Maritime Park (Maritime Park) was a large publicprivate partnership development conducted during the study period.

- An African American other services firm stated that she had several conversations with the management working on the grand opening. In January 2012 she put in a bid for services. As of the date of the focus group she stated that after multiple attempts to contact someone, she has not heard anything about her bid.
- A nonminority male specialty trade contractor stated that they were approached early by a minority contractor who was a prime contractor. He went on to state that they did some work and they have not had any problem getting paid.
- An African American general contractor was told by one of the prime contractors that his firm didn't have the experience. He did manage to complete work on the Maritime Park project however, he stated that the prime received the recognition and the money.
- A nonminority male contractor stated that when Maritime Park first started all you heard was that the project will help minorities, SBE's, local firms but it did not turn out that way.
- An African American specialty trade contractor stated that he never received a check before 65 days and went as long as 94 days when working on the Maritime project. The contractor also stated that his firm did joint checks with one of the prime contractors which took even longer.
- An African American professional service firm owner shared that she was part of a joint venture that responded to a City proposal related to Maritime, and felt that the group was treated unfairly in the biding and selection process.
- An African American general contractor stated that they bid on a contract and they were not able to get a contract. They went to the City for assistance and the City told him that the City was not in charge of this project, but the City gave us all kind of rationale and reasoning as to why we could not qualify.
- An African American specialty trade contractor stated that the Maritime Park project payments are always 90-120 days in arrears. This created a hardship for his firm because his bills were late which impacts his ability to get a bond.



# 7.4 Small Business Enterprise (SBE) Program

The sections which follow provide additional anecdotal comments concerning the City's Small Business Enterprise (SBE) Program based on survey results and other anecdotal data collection methods.

# 7.4.1 Survey of Vendors Responses

**Exhibit 7-6** reflects that 40.2% or 111 of 276 firms are certified as a small business with the City Small Business Enterprise Certification program.

#### EXHIBIT 7-6 CITY OF PENSACOLA SBE CERTIFICATION BY RACE/ETHNICITY/GENDER CLASSIFICATION OF OWNER

		African American	Asian American	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	Total
Yes	Count	45	0	3	1	12	45	5	111
res	% of Total	16.3%	0.0%	1.1%	0.4%	4.3%	16.3%	1.8%	40.2%
No	Count	17	0	6	3	13	72	2	113
INO	% of Total	6.2%	0.0%	2.2%	1.1%	4.7%	26.1%	0.7%	40.9%
Don't	Count	5	1	0	0	14	32	0	52
Know	% of Total	1.8%	0.4%	0.0%	0.0%	5.1%	11.6%	0.0%	18.8%
Total	Count	67	1	9	4	39	149	7	276
TOLAI	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Source: Responses from survey of vendors conducted by AC Advertising, 2012

When asked why firms are not SBE certified, 68 firms responded that they did not have a reason for not being certified, 15 firms responded that the SBE certification does not benefit their business, eight firms responded that the application asks for too much information, five firms responded that they are not qualified, and 17 firms responded that there are other reasons they are not certified as a small business enterprise with the City. Of the respondents to the survey, 140 are registered as a vendor with the City.

### 7.4.2 Focus Groups, Personal Interviews, and Public Hearing Responses

**Procurement Participation Programs** addresses SBE's perception of the SBE Program effectiveness.

- A nonminority female professional services owner shared that she would like to see the City's outreach efforts include the departmental staff requesting information, technical assistance, and acknowledging the receipt of bid information.
- A nonminority female specialty trade contractor stated that she is not aware of her firm benefiting from their SBE status and is not happy about front companies being certified.



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- A nonminority male owned general contractor says that the status of his company as an SBE is how he has found out about contract opportunities.
- An African American specialty trade contractor says that the SBE status for his firm helps him to get inquiries from contractors who use the SBE listing when it is stipulated in the bid documents.
- A nonminority woman professional services company owner shared that she felt her status as an SBE has not facilitated her ability to work on City projects.
- An African American general contractor certified as an SBE with the City stated that his status as an SBE has not facilitated his ability to obtain work on City projects
- An African American specialty trade contractor stated that he is certified with the City's SBE program but it does not provide any benefits. He bids on almost all of the projects open. He never gets any feedback or calls from the City. He went on to state that the SBE list is never updated. There are companies that have been on the list since the City of Pensacola started the SBE program which by now could be million dollar companies so they are all competing against potentially larger firms.

# 7.5 <u>Prompt Payment</u>

Survey of vendor responses on prompt payment was distributed between prime contractors/service providers and subcontractors/subconsultants when asked if they are promptly paid by the City or prime contractors/service providers on City projects. Of the 62 prime contractors/service providers that were awarded City contracts, 20 respondents stated that they received contract payments in less than 30 days. Contract payments received between 31-60 days had the highest response rate with 37 respondents.

Also in the survey of vendors, subcontractor/subconsultants responded to the average amount of time it typically took to receive payment from prime contractors/service providers on City contracts. Of the 52 subcontractors/subconsultants that responded, 33 respondents stated that they received payments between 31-60 days from primes.

# 7.6 Access to Capital

### 7.6.1 Survey of Vendors Responses

In the survey, 60 respondents applied for commercial loans and 43 were approved. The reported percentages of loan applicants denied commercial loans were:

- African Americans 52.6% (10 applicants).
- Hispanic Americans 33.3% (1 applicant).
- Nonminority women 22.2% (2 applicants).
- Nonminority males 3.7% (1 applicant).



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### 7.6.2 Focus Groups, Personal Interviews, and Public Hearing Responses

- An African American other services company owner responded that firms are unable to access basic capital financing despite qualifications.
- An African American professional services company owner stated that lack of access to capital creates a burden to provide the capacity a company needs to show to obtain business opportunities.
- A nonminority male owned construction firm responded that it is hard for small businesses to obtain up front capital in advance of contract award.
- An African American male goods supplier responded that local lending institutions are not small business friendly.
- An Asian American construction contractor said that her experience was that access to capital was an impediment because she needed it to purchase the insurance and equipment to obtain the contract.
- An African American specialty trade contractor responded that access to capital is an impediment when the period between payments is long.
- A nonminority male general contractor shared that his firm finally found a bank to work with him after being turned down many times for the first nine years he was in business.

### 7.7 Bonding and Insurance Process

Bonding and insurance requirements were noted in the survey as challenges for some M/WBE owners. There were 37 M/WBE respondents who reported bid bonds as a barrier (30.8% of M/WBE respondents), 40 M/WBE respondents reporting performance bonds as a barrier (33.3% of M/WBE respondents), and 37 M/WBE respondents reporting payment bonds as a barrier (30.8% of M/WBE respondents). When asked if insurance requirements was a barrier, 18 M/WBE respondents (15.0% of M/WBE respondents) stated that insurance was a barrier to obtaining projects with the City.

### 7.7.1 Focus Groups, Personal Interviews, and Public Hearing Responses

- A nonminority male general contractor stated that bonding has become very tough and that has been one of the challenges for his firm.
- A nonminority other services company owner questioned why the City requires a bond for her type of work. She needs financing to secure the bond.
- An African American specialty trade contractor stated, "No bond, no consideration".
- A nonminority male general contractor stated that he did not think bonding should be needed for smaller contracts.



A nonminority male specialty trade contractor stated that there was a situation where a performance bonds was required and the process to get one was too lengthy so he didn't get the job. As a result he decided to stop looking at jobs that require bonding.

# 7.8 <u>Disparate Treatment and Discrimination</u>

Several questions in the survey of vendors addressed discrimination and disparate Prime contractors/service treatment of vendors. providers and subcontractors/subconsultants were asked if they experienced discrimination when bidding on City contracts and what was the most noticeable way they became aware of the discrimination. Six M/WBE prime firms (5.0% of M/WBE respondents) and seven subcontractors (5.8% of M/WBE respondents) responded that they experienced discrimination through verbal comments or action against their company. There were 34 African Americans (50.7% of African American respondents), 12 nonminority women (30.7% of female respondents), 16 nonminority males (10.7% on nonminority male respondents) that agreed that there is an informal network that excluded their company from doing business in the private sector. Seven firms (five African Americans and two nonminority males) indicated that they have experienced double standards in performance when doing business or attempting to do business with the City.

### 7.8.1 Focus Groups, Personal Interviews, and Public Hearing Responses

- An African American general contractor stated that he feels his firm has been treated unfairly. He described an incident where a City contract was up for bid and the City staff was told to not do anymore work with his company without an explanation. He feels the City staff preaches one thing and does another.
- An African American other services company executive revealed that they found out that they had won the contract on City website, only to never be awarded the contact and the award given to another firm. The business owner believes his company was treated unfairly.
- A nonminority woman general contractor stated that she believes there is an informal network of primes and subcontractors that have excluded her business from doing business in the private sector and she feels this network has had an impact on City procurement.
- An African American specialty trade contractor attested that he has done work as a subcontractor on City projects, however, on several occasions he submitted bids to general contractors who called to get his SBE certificate number but does not know if his number was used or not.
- A nonminority male specialty trade contractor stated that primes hire firms from out of town and have to put them up in hotels when local companies are right available.
- A nonminority female specialty trade contractor said that prime contractors do show favoritism towards particular subcontractors.



- An African American specialty trade contractor said that his company was listed by a prime as the low bidder on a City contract, and used his numbers as part of the prime's bid. He later was informed that his company lost the bid to a nonminority male-owned firm.
- A nonminority woman other service company owner said that her firm has been informed the her company was listed by a prime as the low bidder on private sector work and later found out a nonminority male-owned firm was doing the work.

# 7.9 Other Noteworthy Comments

- A nonminority male general contractor stated that the circle of "good ole boyism", and not doing advertisement is so certain firms can get the work.
- A nonminority male specialty trade contractor stated that he doesn't agree with hiring out of town workers. His firm lost a fairly large project at the airport to a Louisiana-based company. He continued by stating that the bids were fairly close maybe a few thousand dollars difference. He continued with "The City should want to keep their tax dollars locally. All my guys work here, live here, and spend their money here, it should be on City work and City money being spent that they are required to hire local contractors."
- A nonminority woman professional services company said that she is aware of front companies, and shared that the fronts go in as a small or minority company, but they represent a larger majority firm. She also stated that the biggest obstacle faced by SBEs or M/WBEs in securing contracts with the City is the "Good old boy network"!

# 7.10 Suggested Remedies from Anecdotal Participants

This section captures ideas and recommendations presented by those who participated in the anecdotal process. Some of the recurring concerns addressed by participants led to the following suggestions:

- Publish opportunities on the City's website.
- Have one centralized source of information on opportunities.
- Establish a more aggressive SBE program with set-a-sides.
- Conduct workshops educating vendors on how to do business with the City, and introduce buyers to SBEs.
- The purchasing and contract award process should be transparent.
- Provide firms with long range growth plans allowing for minority companies to plan.
- Have local representation on contract selection committees and a more equitable score card rating system.
- Assign staff to work specifically with small businesses and provide technical assistance.
- Develop a mentor-protégé program.



 Document subcontractor/subconsultant's bids so the numbers cannot be shopped.

# 7.11 Conclusions

The primary theme drawn from the anecdotal information gathered is that participants overwhelmingly agree that bid and proposal opportunities should be openly advertised to the public. Responses from the survey of vendors indicated that 144 of 276 respondents experience difficulty obtaining notification of opportunities. A majority of the participants, including nonminority male- and woman-owned firms believe there is an informal network of firms in the marketplace that excludes their companies from contract opportunities. Overall, there was a very low percentage of firms that felt like they had been discriminated against or treated unfairly due to their race or gender.



# 8.0 FINDINGS AND RECOMMENDATIONS

## 8.0: FINDINGS AND RECOMMENDATIONS

### 8.1 Introduction

In July 2011, MGT of America, Inc. (MGT), was retained by the City of Pensacola (City) to conduct a Comprehensive Disparity Study and provide current data on the Pensacola Small Business Enterprise (SBE) Program. The City established an SBE program in 1991 and conducted a review of its SBE program in 2009.

In this chapter, MGT provides findings, commendations, and recommendations for the City. This study consisted of fact-finding to analyze City procurement trends and practices for the study period from October 1, 2005 through September 30, 2011 at the prime level and October 1, 2006 through September 30, 2011 at the subcontractor level; to evaluate the impact of race- and gender-neutral remedial efforts; and to evaluate various options for future program development.

The results of this study and conclusions drawn are presented in detail in **Chapters 2.0** through **7.0** of this report.

### 8.2 <u>Findings for Prime Contracting</u>

#### FINDING 8-1: Pensacola M/WBE Prime Utilization and Availability

The dollar value of Minority and Women Business Enterprise (M/WBE) prime utilization by the City over the current study period in the relevant market was as follows as shown in **Exhibit 8-1**:

- MBEs were paid \$4.2 million (9.18% of the total) for prime construction. WBEs were paid \$167,729 (0.37% of the total) for prime construction. There was substantial disparity for all M/WBE groups.
- MBEs were paid for \$143,036 (1.83% of the total) for prime professional services. WBEs were paid \$246,561 (3.16% of the total) for prime professional services. There was substantial disparity for African American-, Hispanic American- and nonminority women-owned firms.
- MBEs were paid \$161,276 (1.86% of the total) for other services. WBEs were paid \$141,883 (1.64% of the total). There was substantial disparity for all M/WBE groups.
- MBEs were paid \$2.9 million (18.89% of the total) for goods and supplies. WBEs were paid for \$330,610 (2.12% of the total). There was substantial disparity for Hispanic American-owned firms.

Overall, the City spent \$8.30 million with M/WBE prime contractors over the study period in the relevant market area, 10.72 percent of the total. Of this amount, \$886,784 was spent with WBEs, 1.14 percent of the total, and \$7.4 million with MBEs, 9.57 percent of the total.



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#### EXHIBIT 8-1 CITY OF PENSACOLA M/WBE PRIME CONTRACTOR UTILIZATION, AVAILABILITY, AND DISPARITY OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Business Category by Business Owner Classifications	\$ Dollars	% of Dollars	%of Available Firms	Disparity Index	Disparate Impact of Utilization
	Construction at 1	the Prime Co	ntractor Level		
African Americans	\$4,160,312	9.16%	12.41%	73.83	* Underutilization
Hispanic Americans	\$139	0.00%	0.73%	0.04	* Underutilization
Asian Americans	\$6,975	0.02%	0.36%	4.21	* Underutilization
Native Americans	\$0	0.00%	1.82%	0.00	* Underutilization
NonminorityWomen	\$167,729	0.37%	1.46%	25.30	* Underutilization
Total MWBEFirms	\$4,335,155	9.55%	16.79%		
	Professio	onal Services	Firms		
African Americans	\$109,791	1.41%	7.54%	18.67	* Underutilization
Hispanic Americans	\$0	0.00%	0.50%	0.00	* Underutilization
Asian Americans	\$33,245	0.43%	0.50%	84.78	Underutilization
Native Americans	\$0	0.00%	0.00%	NA	NA
NonminorityWomen	\$246,561	3.16%	4.52%	69.86	* Underutilization
Total MWBEFirms	\$389,597	4.99%	13.07%		
	α	her Services			
African Americans	\$155,568	1.80%	3.26%	55.13	* Underutilization
Hispanic Americans	\$3,853	0.04%	0.33%	13.65	* Underutilization
Asian Americans	\$1,856	0.02%	0.33%	6.57	* Underutilization
Native Americans	\$0	0.00%	0.81%	0.00	* Underutilization
NonminorityWomen	\$141,883	1.64%	2.93%	55.86	* Underutilization
Total MWBEFirms	\$303,159	3.50%	7.65%		
	Goo	ds & Supplie	s		
African Americans	\$2,945,314	18.89%	0.93%	2,026.10	Overutilization
Hispanic Americans	\$0	0.00%	0.23%	0.00	* Underutilization
Asian Americans	\$0	0.00%	0.00%	N/A	NA
Native Americans	\$0	0.00%	0.00%	N/A	NA
NonminorityWomen	\$330,610	2.12%	2.33%	90.97	Underutilization
Total MWBEFirms	\$3,275,924	21.01%	3.50%		

Source: MGT developed a prime contract and payment database for the City of Pensacola covering the period between October 1, 2005 and September 30, 2011. MGT developed an availability database based on vendor availability.

<sup>1</sup> The percentage of dollars is taken from prime utilization shown in **Chapter 4.0**.

<sup>2</sup> The percentage of available firms is taken from availability shown in **Chapter 4.0**.

<sup>3</sup> The disparity index is the ratio of % of dollars (utilization) to % available firms times 100.

\* An asterisk is used to indicate a substantial level of disparity - disparity index below 80.00.

N/A denotes constraint of division by zero. This occurred because there is zero availability in this category. However, the existence of disparity can be inferred due to the evidence of low utilization levels.



#### FINDING 8-2: Anecdotal Comments for Prime Contracting

Among the M/WBEs who responded to questions about barriers to doing business, the biggest concern was competing with large firms (60 M/WBE respondents, 50.0 percent of respondents). Other key issues noted were as follows:

- Selection process (60 M/WBE respondents, 50.0%).
- Performance bonds (40 M/WBE respondents, 33.3%).
- Contract size (36 M/WBE respondents, 30.0%).

Six M/WBEs (5.0% of respondents) reported discriminatory experiences in dealing with the City. Seven M/WBEs (5.8% of respondents) reported discriminatory experiences in dealing with prime contractors.

#### 8.3 Findings for Subcontracting

#### FINDING 8-3: M/WBE Subcontractor Utilization, Availability and Disparity

The dollar value of M/WBE subcontractor utilization by the City over the current study period in the relevant market is shown in **Exhibit 8-2**:

- MBEs won construction subcontracts for \$1.02 million (11.88% of the total). WBEs won construction subcontracts for \$1.51 million (17.58% of the total). There was substantial disparity for African American-, Hispanic American- and Native American-owned firms.
- From October 1, 2006 through September 30, 2011, the City spent \$2.54 million with M/WBE subcontractors, 6.9 percent of total construction spending in the relevant market.



#### EXHIBIT 8-2 CITY OF PENSACOLA M/WBE SUBCONTRACTOR UTILIZATION, AVAILABILITY, AND DISPARITY OCTOBER 1, 2006 THROUGH SEPTEMBER 30, 2011

Business Category by Business Owner Classifications	\$ Dollars	Dollars % of Dollars $^{\%}$		Disparity Index	Disparate Impact of Utilization
	Construction at the Subcontractor Level				
African Americans	\$810,832	9.40%	12.76%	73.64	* Underutilization
Hispanic Americans	\$0	0.00%	0.69%	0.00	* Underutilization
Asian Americans	\$158,037	1.83%	0.34%	531.05	Overutilization
Native Americans	\$56,111	0.65%	2.07%	31.43	* Underutilization
NonminorityWomen	\$1,516,808	17.58%	3.10%	566.33	Overutilization
Total MWBEFirms	\$2,541,787	29.45%	18.97%		

Source: MGT developed a subcontract database for the City of Pensacola covering the period between October 1, 2006 and September 30, 2011. MGT developed an availability database based on vendor availability.

<sup>1</sup> The percentage of dollars is taken from subcontractor utilization shown in **Chapter 4.0.** 

<sup>2</sup> The percentage of available firms is taken from availability shown in **Chapter 4.0**.

<sup>3</sup> The disparity index is the ratio of % of dollars (utilization) to % available firms times 100.

\* An asterisk is used to indicate a substantial level of disparity – disparity index below 80.00.

#### Finding 8-4: Regression Analysis

In a statistical analysis of survey data in the City area that controlled for the effects of variables related to company demographics (such as, company capacity, ownership level of education, and experience), M/WBE status had a negative effect on 2010 company earnings of African American owned firms.

#### FINDING 8-5: Anecdotal Comments for Subcontracting

Some notable items by M/WBE survey respondents were:

- An informal network excluded firms in the private sector
   – 50 respondents
   (41.7% of M/WBE respondents).
- Firms were included for good faith efforts then dropped after contract award 12 respondents (10.0% of M/WBE respondents).
- Firms experienced private sector discrimination 45 respondents (37.5% of M/WBE respondents). Of these M/WBEs, 33 were African Americans (49.2% of African American respondents).
- Firms experienced unequal treatment 33 respondents (27.5% of M/WBE respondents).
- Firms experienced unfair denial of contract award 12 respondents (10.0% of M/WBE respondents).
- Firms experienced double standards of performance 31 respondents (25.8% of M/WBE respondents).



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### 8.4 Findings for Private Sector Analysis

#### FINDING 8-6: Disparities in Self-Employment and Revenue Earnings

Econometric analysis using data from 2010 American Community Survey data for the Pensacola area found statistically significant disparities for entry into self-employment: for African Americans and nonminority women. There were statistically significant disparities in earnings from self-employment for nonminority women.

#### FINDING 8-7: Private Sector Commercial Construction

M/WBE utilization in private sector commercial construction in the Pensacola Metropolitan Statistical Area (MSA) was very low, as measured by data from building permits. From October 1, 2005 through September 30, 2012, M/WBE prime contractors were 0.33 percent of firms granted permits and received 0.17 percent of permits. M/WBE subcontractors were issued 0.03 percent of all subcontracting permits. Only two M/WBEs were used as subcontractors in the commercial permits data, as compared to sixteen M/WBE subcontractors on City projects.

There was a link between this low private sector M/WBE subcontractor utilization and the City. When prime contractors on City public construction projects were cross referenced with the commercial construction projects, a total of nine prime contractors in the City public construction projects were also found on the commercial construction projects. The utilization of M/WBEs on City projects, but not on private sector projects is consistent with the survey results discussed in **Finding 8-5** above.

# Finding 8-8: M/WBE Utilization on the J. Whibbs Sr. Community Maritime Park (Maritime Park)

The Maritime Park project was a private project with significant support and input from the City. The Maritime Park project set MBE goals of:

- 33.5% African American Business Enterprises
- 2.3% Asian Business Enterprises
- 2.9% Latino Business Enterprises
- 0.6% Native American Business Enterprises.<sup>1</sup>

For the Maritime Park project, African American-owned firms won \$3.6 million in construction subcontracts (10.1%) and WBEs won \$5.5 million in construction subcontracts (15.3%) for a total of \$9.2 million, 25.4 percent of subcontract dollars on the Maritime Park project.

#### Finding 8-9: Access to Capital

An econometric analysis of data in the 2003 National Survey of Small Business Finance (NSSBF) found a statistically significant positive relationship between the probability of

<sup>&</sup>lt;sup>1</sup> Contractor's Academy/ Equal Business Opportunity Program Agreement, August 14, 2009, at 3.



loan denial and African American ownership. These results are consistent with data in the local survey. About 3.7 percent of non-M/WBE loan applicants reported being denied commercial bank loans, as compared to 52.6 percent of African American-owned firms and 22.2 percent of Nonminority Woman-owned firms.

#### 8.5 Findings for Pensacola Programs and Policies

#### FINDING 8-10: Pensacola SBE Program

The City approved Small Business Enterprise Ordinance #61-89 in 1991. The ordinance encourages the participation of small business in the procurement process and provides for participation goals on a project-by-project basis, depending on the availability of certified small businesses.

There is no overall aspirational goal for SBE spending by the City. The City does set SBE goals on projects. Staff reports that SBE project goals are typically 5 to 10 percent. The City does not set SBE goals if there is no SBE availability. There are no SBE goals on services contracts. No bids were lost due to the SBE program during the study period. The City has broken up contracts to facilitate S/M/WBE utilization.

#### FINDING 8-11: SBE Certification

The City had defined certified SBEs as independently owned and operated businesses with: (1) 50 or fewer full time employees, and (2) a net worth of not more than \$1 million. The current SBE definition is divided into two tiers: (1) Tier one firms have less than 15 employees, and (2) Tier two firms have less than 50 employees. Certified SBEs (including M/WBEs) grew from 271 firms in FY2007 to 486 firms in FY2011, a 79.3 percent increase. African American firms in the SBE program grew from 73 firms in 2008 to 126 firms in 2011, a 72.6 increase.

#### FINDING 8-12: Program Data Management

The City has reports on spending with SBEs dating back to FY2000. In these reports the City has tracked proposed spending with M/WBEs that were SBEs, by indicating the distribution of SBE dollars at the prime and subcontract level by race and gender.

#### FINDING 8-13: Pensacola Website

The City's website current bids, the SBE directory, African American Business Directory, SBE report, SBE certification application, vendor applications, and purchasing links, including business development organizations, MBE certification and other purchasing sites.

#### FINDING 8-14: Business Development Assistance

The City does not offer direct management and technical assistance, but does collaborate with local providers of those services, including the local SBDC.



#### FINDING 8-15: Access to Capital, Bonding, and Insurance

The City does not currently maintain a lending and bonding assistance program for small or M/WBE firms. The City did raise its threshold for performance bonds, which is reported to have facilitated SBE utilization.

#### FINDING 8-16: Commercial Nondiscrimination Ordinance

The City does not have a formal commercial nondiscrimination policy.

#### FINDING 8-17: Outreach

The City's M/WBE outreach efforts have included holding workshops on how to do business with the City, collaborating with the SBDC on workshops and awarding a consultant a multi-year contract to conduct outreach and workshops.

#### FINDING 8-18: Performance Measures

The City currently provides tracking of SBE and M/WBE utilization at the prime and subcontractor level.

#### 8.6 <u>Commendations and Recommendations</u>

Commendations and recommendations that follow are broken into race- and genderneutral and S/M/WBE policy proposals. Most of the following commendations and recommendation are based on multiple findings and do not necessarily tie to one finding,

#### <u>Commendations and Recommendations for Race- and Gender-Neutral</u> <u>Alternatives</u>

#### COMMENDATION AND RECOMMENDATION 8-1: Outreach

The City should be commended for the outreach activities that it undertakes, in particular, putting on numerous workshops, contracting for outreach work and collaborating with Escambia County. Based on the survey results the City should distribute more information on how to do business with the City.

# COMMENDATION AND RECOMMENDATION 8-2: Professionals Services and Other Services

The City should be commended for breaking up contracts to facilitate S/M/WBE utilization. The City should consider the selective use of vendor rotation to expand utilization of underutilized M/WBE groups. Some political jurisdictions use vendor rotation arrangements to limit habitual repetitive purchases from incumbent majority firms and to ensure that M/WBEs have an opportunity to bid along with majority firms. Generally, a diverse team of firms is prequalified for work and then teams alternate undertaking projects. A number of agencies, including the Port Authority of New York and New Jersey; the city of Indianapolis; Fairfax County, Virginia; and Miami-Dade County, Florida use vendor rotation to encourage utilization of underutilized M/WBE groups, particularly in professional services.



#### **RECOMMENDATION 8-3: Goods**

#### State Contracts, Master Contracts, and Cooperative Agreements

The City should institute a policy of encouraging purchasing staff to use M/WBEs that are on state contracts and identified as such when the City uses state term contracts in purchasing. The City should also ask vendors on state contracts, master contracts and cooperative contracts, to report their M/WBE utilization.

#### **RECOMMENDATION 8-4: Construction**

#### Construction Management, Requests for Proposals, and Design-Build

One method of debundling in construction is to use multi-prime construction contracts in which a construction project is divided into several prime contracts that are then overseen by a construction manager. For example, this approach has been used on projects where each prime contractor is responsible for installation and repair in particular areas. The construction manager is responsible for obtaining materials at volume discounts based upon total agency purchases. If one contractor defaults, a change order is issued to another prime contractor working in an adjacent area.

Construction management also facilitates the rotation of contracts within an area of work. For example, if several subcontractors have the capacity to bid on an extended work activity (e.g., concrete flat work, traffic control, hauling), the construction manager can rotate contracting opportunities over the duration of the activity.

Using a request for proposal (RFP) process can provide the flexibility for including M/WBE participation in prime contractor requirements and selection. One of the nonfinancial criteria can be the proposer's approach to and history with M/WBE subcontractor utilization as well as female and minority workforce participation. A number of universities around the country, the Charlotte-Mecklenburg School System in North Carolina, and the Tri-County Metropolitan Transportation District of Oregon have had success with this approach.<sup>2</sup>

#### Joint Ventures

The City should adopt a joint venture policy similar to the one implemented by the city of Atlanta, which requires establishment of joint ventures on projects of over \$10 million.<sup>3</sup> Primes are required to joint venture with a firm from a different ethnic/gender group in order to ensure prime contracting opportunities for all businesses. This rule applies to female and minority firms as well as nonminority firms. It has resulted in tens of millions of dollars in contract awards to female and minority firms.

**Fully Operated Rental Agreements** Under these arrangements, a firm may bid an hourly rate for using certain equipment and the necessary staff. In these field-let contracts, engineers select the firm with the appropriate equipment and the lowest bid rate. If that firm is not available, the engineers select the next lowest hourly rate. This

<sup>&</sup>lt;sup>3</sup> City of Atlanta Ordinance Sec. 2-1450 and Sec. 2-1451.



<sup>&</sup>lt;sup>2</sup> Federal Transit Administration, *Lessons Learned* #45 (May 2002).

www.fta.dot.gov/library/program/ll/man/ll45.html.

rental agreement technique is used primarily to supplement agency equipment in the event of agency equipment failure or peak demand for agency services. The rental agreement technique is attractive to small contractors because the typical small firm has much better knowledge of its own hourly costs than it does of the costs to complete an entire project.

# COMMENDATION AND RECOMMENDATION 8-5: Small Business Enterprise (SBE) Program

The City should be commended for starting and strengthening its SBE program since the 2009 SBE program review. A strong SBE program is central to maintaining a narrowly tailored program to promote M/WBE utilization. In particular, the City should focus on increasing M/WBE utilization through an SBE program. The City does not face constitutional restrictions on its SBE program, only those procurement restrictions imposed by State law. Specific suggestions for a Pensacola SBE program can be found in features of other SBE programs around the United States, including:

- Setting aside contracts for SBEs. The North Carolina Department of Transportation (DOT) sets aside contracts up to \$500,000 for SBEs.
- Granting financial incentives for prime contractors using SBEs that have never worked on an agency project (Colorado DOT).
- Setting aside small financial consulting projects (Port Authority of New York and New Jersey SBE Program).
- Granting financial incentives for training SBEs (Colorado DOT).
- Providing bid preferences to SBEs in bidding on contracts (Port Authority of New York and New Jersey SBE Program; Miami-Dade County, Florida, Community SBE Program; East Bay Municipal Utility District Contract Equity Program, Port of Portland).<sup>4</sup>
- Financial incentives for a prime that waives bonding requirements for a SBE (Colorado DOT).
- Setting SBE goals on formal and informal contracts (City of Charlotte, North Carolina, SBE Program).
- Setting department goals for SBE utilization (City of Charlotte, North Carolina, SBE Program).
- Funding access to low cost insurance on small projects (City of San Diego, California, Minor Construction Program).
- Providing bid preferences to SBEs on tax-assisted projects (City of Oakland, California, Local Small Business Enterprise Program, and Port of Portland Emerging Small Business Program).

<sup>&</sup>lt;sup>4</sup> The Port of Portland found that 10 percent bid preferences were more effective than 5 percent bid preferences.



- Making SBE utilization part of department performance reviews (City of Charlotte, North Carolina, SBE Program).
- Establishing mentor-protégé programs for small businesses (Port of Portland Emerging Small Business Program).

#### COMMENDATION AND RECOMMENDATION 8-6: S/M/WBE Certification

The City should be commended for adopting a two-tier SBE certification and maintaining an African American Business directory. The City should consider admitting certified Disadvantaged Business Enterprises (DBEs), Small Disadvantaged Businesses (SDBs), HUBZone firms and M/WBEs into a modified S/M/WBE program.

#### **COMMENDATION AND RECOMMENDATION 8-7: Mandatory Subcontracting**

Small business programs are an important component of race- and gender-neutral alternatives to address identified disparities in purchasing. The City should consider imposing mandatory subcontracting clauses on contracts where there are subcontracting opportunities and such clauses would promote S/M/WBE utilization.<sup>5</sup>

#### **RECOMMENDATION 8-8: Commercial Anti-Discrimination Rules**

The City needs to establish a commercial anti-discrimination policy. Some courts have noted that establishing anti-discrimination rules is an important component of race-neutral alternatives.

# COMMENDATION AND RECOMMENDATION 8-9: Business Development Assistance

The City should be commended for its partnerships with the Small Business Development Center (SBDC). The City should consider devoting more resources to business development assistance. The City should review examples of other agencies with substantial business development initiatives and evaluate the impact of these initiatives on M/WBE utilization. In particular, the City should follow the example of the Port Authority of New York and New Jersey, for which management and technical assistance contracts have been structured to include incentives for producing results, such as increasing the number of M/WBEs being registered as qualified vendors with the Port Authority, and increasing the number M/WBEs graduating from subcontract work to prime contracting.

#### M/WBE Policy Commendations and Recommendations

#### **RECOMMENDATION 8-10: Narrowly Tailored S/M/WBE Program**

This study provides evidence to support adding M/WBE features to the Pensacola SBE program. This conclusion is based primarily on statistical disparities in current M/WBE utilization, particularly in subcontracting; demonstrated M/WBE capacity on the Maritime

<sup>&</sup>lt;sup>5</sup> San Diego as part of its Subcontractor Outreach Program (SCOPe) has mandatory outreach, mandatory use of subcontractors, and mandatory submission of an outreach document. Whether a contract has subcontracting is determined by the engineer on the project.



project; substantial disparities in the private marketplace; evidence of passive participation in private sector disparities; evidence of discrimination in business formation and revenue earned from self-employment; credit disparities; and anecdotal evidence of discrimination. The City should tailor its women and minority participation policy to remedy each of these specific disparities.

The case law involving federal Disadvantaged Business Enterprise (DBE) programs provide important insight into the design of local M/WBE programs. The federal courts have consistently found the DBE regulations to be narrowly tailored.<sup>6</sup> The federal DBE program has the features in **Exhibit 8-3** that contribute to this characterization as a narrowly tailored remedial procurement preference program. City should adopt these features in any new narrowly tailored S/M/WBE program.

Narrowly Tailored Goal-Setting Features	DBE Regulations
Pensacola should not use quotas.	49 CFR 26(43)(a)
Pensacola should use race- or gender-conscious set-asides only in cases where other methods are inadequate to address the disparity.	49 CFR 26(43)(b)
Pensacola should meet the maximum amount of its M/WBE goals through race- neutral means.	49 CFR 26(51)(a)
Pensacola should use M/WBE contract goals only where race-neutral means are not sufficient.	49 CFR 26(51)(d)
Pensacola should use M/WBE goals only where there are subcontracting possibilities.	49 CFR 26(51)(e)(1)
If Pensacola estimates that it can meet the entire M/WBE goal with race-neutral means, then Pensacola should not use contract goals.	49 CFR 26(51)(f)(1)
If it is determined that Pensacola is exceeding its goal, then Pensacola should reduce the use of M/WBE contract goals.	49 CFR 26(51)(f)(2)
If Pensacola exceeds goals with race-neutral means for two years, then Pensacola should not set contract goals the next year.	49 CFR 26(51)(f)(3)
If Pensacola exceeds M/WBE goals with contract goals for two years, then Pensacola should reduce use of contract goals the next year.	49 CFR 26(51)(f)(4)
If Pensacola uses M/WBE goals, then Pensacola should award only to firms that made good faith efforts.	49 CFR 26(53)(a)
Pensacola should give bidders an opportunity to cure defects in good faith efforts.	49 CFR 26(53)(d)

#### EXHIBIT 8-3 NARROWLY TAILORED M/WBE PROGRAM FEATURES

#### **RECOMMENDATION 8-11: Annual Aspirational M/WBE Goals**

The study provides evidence to support the setting of annual aspirational goals by business category, not rigid project goals. To establish a benchmark for goal setting, aspirational goals should be based on relative M/WBE availability. The primary means for achieving these aspirational goals should be an SBE program, race-neutral joint ventures, outreach, and adjustments in City procurement policy. As in the DOT DBE program goals on particular projects should, in general, vary from overall aspirational goals.

<sup>&</sup>lt;sup>6</sup> Adarand v. Slater, 228 F.3d 1147 (10<sup>th</sup> Cir. 2000), Gross Seed. v. City of Nebraska, 345 F.3d 968 (8<sup>th</sup> Cir. 2003); cert denied, 158 L.Ed. 2d 729 (2004).



Possible aspirational goals based on M/WBE availability are proposed below in **Exhibit 8-4**. These proposed goals are similar to in structure to the DBE goal setting process in that the goals are a weighted average of estimated M/WBE availability and prior M/WBE utilization.

#### EXHIBIT 8-4 CITY OF PENSACOLA PROPOSED M/WBE ASPIRATIONAL GOALS BY PROCUREMENT CATEGORY

Procurement Category	MBE Goal	WBE Goal
Construction Prime Contracting	12%	1%
Professional Services	3%	4%
Other Services	5%	2%
Goods & Supplies	10%	2%
Construction Subcontracting*	14%	10%

\*Subcontractor goals and utilization percentage are the percentage of the total construction prime contract dollars, not the percentage of subcontract dollars.

#### **RECOMMENDATION 8-12: S/M/WBE Subcontractor Plans**

The basis for reestablishing good faith efforts for M/WBE subcontractor requirements is disparities in construction subcontracting, the regression analysis, the very low utilization in private sector commercial construction and other evidence of private sector disparities, even after controlling for capacity and other race-neutral variables. The core theme should be that prime contractors should document their outreach efforts and the reasons why they may have rejected qualified M/WBEs that were the low-bidding subcontractors. Accordingly, the following narrow tailoring elements should be considered:

- 1. Good faith effort requirements should apply to both M/WBE and non-M/WBE prime contractors.
- 2. Project goals should vary by project and reflect realistic M/WBE availability for particular projects.
- 3. A documented excessive subcontractor bid can be a basis for not subcontracting with an M/WBE.
- 4. A documented record of poor performance can be a basis for not subcontracting with an M/WBE.<sup>7</sup>

An S/M/WBE subcontractor program will require more resources for monitoring contract compliance.

<sup>&</sup>lt;sup>7</sup> The last two elements were adopted by the North Carolina Department of Transportation (NCDOT). 19A NCAC 02D.1110(7). These and other elements of the NCDOT M/WBE program were found to be narrowly tailored in *H.B. Rowe v. Tippett*, 615 F.3d 233(4<sup>th</sup> Cir 2010).



#### **RECOMMENDATION 8-13: RFP Language**

The City should put in their RFPs, particularly for large projects, language asking proposers about their strategies for S/M/WBE inclusion on the project. A number of agencies, including the Port Authority of New York and New Jersey and the car rental component of the federal DBE program, have had success in soliciting creative responses to these requests, even in areas such as large-scale insurance contracts.

#### COMMENDATION AND RECOMMENDATION 8-14: Economic Development Projects

The City should be commended for collaborating in the seeking and achieving inclusion of M/WBEs on private sector projects, such as the Maritime Park. This study provides a basis for more subcontractor goal setting on economic development projects subsidized by the City.

#### **RECOMMENDATION 8-15:** Privatization

The City should review what areas are feasible for privatization. One factor in assessing the viability of privatization can be the availability of S/M/WBEs. The City of Indianapolis also increased M/WBE utilization through privatization. The City prioritized outsourcing in procurement areas where minority businesses had particular expertise and experience. The City claims to have been particularly successful in contracting out street repair.

#### COMMENDATION AND RECOMMENDATION 8-16: M/WBE Program Data Management

The City should be commended for tracking M/WBE prime and proposed subcontractor in the SBE program and issuing regular reports. It is important for the City to monitor closely the utilization of all businesses by race, ethnicity, and gender, and by prime and subcontractor utilization, over time to determine whether the City's remedial efforts have the potential to eliminate race and gender disparities. Along these lines, the City should track subcontractor awards and payments and provide improved tracking of subcontractor utilization outside of the SBE program.

# COMMENDATION AND RECOMMENDATION 8-17: S/M/WBE Information on City Website

The City should be commended for having important purchasing information relevant to M/WBEs on its website, but the website remains fairly limited. A survey of agencies has found the following additional information on their M/WBE websites: information on the loan programs, comprehensive contracting guides, M/WBE ordinance, status of certification applications, data on SBE and M/WBE utilization, annual M/WBE program reports, direct links to online purchasing manuals, capacity, bonding, qualifications and experience data on certified firms, and 90-day forecasts of business opportunities. The City should consider incorporating some of this information into its website. The priority should be placing a searchable S/M/WBE directory on the Pensacola website.

#### COMMENDATION AND RECOMMENDATION 8-18: Prompt Payment

The City should be commended for implementing Florida State rules on prompt payment. Survey and interview evidence suggests a prompt payment is still an issue with some vendors, which may require further monitoring.



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#### **RECOMMENDATION 8-19: Performance Measures**

The City should consider additional performance measures other than S/M/WBE percentage utilization. Possible measures that are relevant include:

- Increase in S/M/WBE prime contract awards.
- Growth in the number of S/M/WBE winning their first prime or subcontract on City projects.
- Increase in the number of S/M/WBE successfully graduating from the program.



**APPENDICES** 

Appendix A: Disparity Study Announcement

### City of Pensacola, Florida



### **Comprehensive Disparity Study**

## ANNOUNCEMENT

MGT of America, Inc., a nationally recognized consulting firm, is conducting a comprehensive study for the City of Pensacola (City) to determine the current business climate and help evaluate the procurement of services and products, the subcontracting participation of prime contractors/service providers who do business with the City and the anecdotal evidence collected from a broad cross section of M/WBE and non-/M/WBE firms.

The study is necessitated in part by the 1989 U.S. Supreme Court's decision in the case of *City of Richmond v. J.A. Croson* that imposed legal requirements on jurisdictions to establish a "compelling interest" to support the establishment of a minority and women business program. The results of this study will determine if a compelling interest exists.

This is a great opportunity for you to provide feedback regarding your experience doing business with or attempting to do businesses with the City. Businesses can participate in one or more of the following activities that are to be scheduled over the next few months:

- Surveys of Vendors
- Personal Interviews
- Focus Groups

NOTICE FOR PERSONS WITH DISABILITIES: Persons with disabilities who plan to participate in one of these activities and who may need auxiliary aids or services such as interpreters for persons who are deaf or hearing impaired, readers, large print or Braille, also non-English speaking persons who may need assistance are requested to contact Vernetta Mitchell at 704-531-4099.

Individuals or business owners interested in contributing information or participating in any of the activities can contact:

Vernetta Mitchell MGT of America, Inc. (704) 531-4099 vmitchel@mgtamer.com

The City of Pensacola and MGT of America would like to thank you for your participation in and support of this important study.

To verify the information in this announcement contact Mr. George Maiberger, City of Pensacola Procurement Manager, at (850) 435-1835, or <u>GMaiberger@cityofpensacola.com</u>.

Appendix B: Public Hearing Announcement

#### City Of Pensacola Comprehensive Disparity Study

#### NOTICE OF PUBLIC MEETING

The City of Pensacola will hold a public meeting <u>Tuesday, February 28, 2012, 6:00 – 8:00 p.m. in the</u> <u>Council Chambers located at the Pensacola City Hall (222 West Main St.)</u> The purpose of this meeting is to learn about minority- and women-owned business enterprises (M/WBE) and non-M/WBE business owners' experiences with contracting or subcontracting, or attempting to do so, on any of the City's projects and, relatedly, their experiences with the City. Thus, if you have tried to contract with the City, vendors or contractors working under an agreement with the City, we would like to know about your experiences.

Information the City will be seeking includes, but is not limited to: whether or not firms face difficulties or barriers when bidding as prime contractors/service providers, subcontractors/subconsultants, or vendors; whether or not business owners believe they have been treated fairly or unfairly based on their race, ethnicity, or gender; whether or not prime contractors solicit, or fail to solicit, bids or price quotes from M/WBE firms on non-goal projects; and whether or not there is a level playing field for firms in access to capital, bonding, and insurance. Personal testimony will be limited to five minutes.

If you are not able to attend this public meeting to provide your input, you may submit written comments no later than March 16, 2012, to Ms. Vernetta Mitchell, MGT of America, Inc., at <u>vmitchel@mgtamer.com</u>, by fax 850-385-4501, or mail to 2123 Centre Pointe Blvd., Tallahassee, FL 32308.

The City of Pensacola adheres to the Americans with Disabilities Act and will make reasonable accommodations for access to city services, programs and activities. Please call <u>435-1835</u> (or TDD 435-1666) for further information. Requests must be made at least 48 hours in advance of the event in order to allow the City time to provide the requested services.

To verify the information in this announcement, contact Mr. George Maiberger, Purchasing Manager at (850 435-1835) or <u>gmaiberger@cityofpensacola.com</u>

## APPENDIX C: CITY OF PENSACOLA DISPARITY STUDY FOCUS GROUP SURVEY

#### **BUSINESS PROFILE**

#### Q1. Which <u>ONE</u> of the following is your company's primary line of business?

- 1. Construction (general contractor, electrical, site work, HVAC, drywall, etc.):Specify.
- 2. Architecture & Engineering (includes environmental, structural, land development) Specify \_\_\_\_\_\_
- 3. Professional Services (consulting, accounting, marketing, legal services, etc.) Specify\_\_\_\_\_
- 4. Other Services (landscaping, software development, janitorial, security, training, etc.) Specify\_\_\_\_\_
- Goods (books, office supplies, computers, equipment, vehicles, etc.) Specify
- Q2. In what year was your company established? \_\_\_\_\_.
- Q3. Excluding owners, how many full-time and how many part-time/cyclical employees does this firm have?
  - \_\_\_\_\_ Number of Full-Time Employees
  - \_\_\_\_\_ Number of Part-Time Employees
- Q4. Are you certified as:

			Don't
	Yes	No	Know
SBE (Small Business Enterprise)	1	2	3
MBE (Minority Business Enterprise)	1	2	3
WBE (Woman Business Enterprise)	1	2	3
DBE (Disadvantaged Business Enterprise)	1	2	3

#### Q5. Is your business certified with any of the following agencies:

			Don't
	Yes	No	Know
Escambia County School Board	1	2	3
Escambia County	1	2	3
Emerald Coast Utility Authority	1	2	3



Q6. Is <u>51 percent or more</u> of your company owned and controlled by a woman or women?

\_\_\_\_\_<sup>1</sup>Yes \_\_\_\_\_<sup>2</sup>No

- Q7. Which one of the following would you consider to be the racial or ethnic origin of the controlling owner or controlling party?
  - <sup>1</sup>White/Caucasian
     <sup>2</sup>African American
     <sup>3</sup>Asian or Pacific Islander
     <sup>4</sup>Hispanic American
     <sup>5</sup>Native American/Alaskan Native
     <sup>6</sup>Other
     <sup>7</sup>No Response/Don't Know
- Q8. The following lists things that may prevent companies from bidding or obtaining work on a project. In your experience, have any of the following been a barrier to obtaining work on projects for the City or private market.

	Yes <sup>1</sup>	No <sup>2</sup>	Don't Know <sup>9</sup>
a. Pre-qualification/coding requirements?			
b. Performance bond requirements?			
c. Bid bond requirements			
d. Financing?			
e. Insurance requirements?			
f. Bid specifications?			
g. Limited time given to prepare bid package or quote?			
h. Limited knowledge of purchasing/ contracting policies and procedures?			
i. Lack of experience?			
j. Lack of personnel?			
k. Contract too large?			
I. Contract too expensive to bid?			
m. Informal networks?			
n. Selection process?			
o. Competing with large companies?			
<ul> <li>p. Could not pursue a contract due to a project labor agreement on the project</li> </ul>			
q. Low bid requirement			



Q9. The following lists business practices that sometimes occur while serving as a <u>subcontractor/subconsultant</u>. Please indicate if you have had any of the following experiences since October 1, 2005 in contracting with a prime contractor on City projects and/or in the private market.

	Response	<b>City</b> <sup>1</sup>	Private Market <sup>2</sup>	Don't Know <sup>9</sup>
а	Provided a bid and/or quote, but the owner, prime contractor never responded			
b	Provided the lowest bid or quote but did not receive the contract			
с	Was asked to be a front for a non-minority firm			
е	Pressured to lower quote on a bid or experienced "bid shopping"			
f	Was paid less than the negotiated amount in the contract			
g	Dropped from the project after prime was awarded the contract			
h	Completed the job and payment was substantially delayed			
i	Completed the job and never received payment			
j	Did different and less work than specified in the contract			
k	Was held to higher standards than other subs on the job based on race/ethnicity/gender			
	Was not paid as specified in the contract or payment schedule			
m	Untimely release of retainage			

# Q10. Which of the following categories best approximates your company's largest contract or subcontract awarded between October 1, 2005 through September 30, 2011?

\_\_\_\_1Up to \$50,000?
 \_\_\_\_2\$50,001 to \$100,000?
 \_\_\_\_3\$100,001 to \$200,000?
 \_\_\_\_4\$200,001 to \$300,000?
 \_\_\_\_5\$300,001 to \$400,000?
 \_\_\_\_6\$400,001 to \$500,000?
 \_\_\_\_7\$500,001 to \$1 million?
 \_\_\_\_8Over \$1 million?
 \_\_\_\_9Don't Know



- Q11. How many times have you been awarded a subcontract by a prime contractor or service provider on a City project?
  - \_\_\_\_\_<sup>1</sup>None \_\_\_\_\_<sup>2</sup>1-10 times \_\_\_\_\_<sup>3</sup>11-25 times \_\_\_\_<sup>4</sup>26-50 times \_\_\_\_<sup>5</sup>51-100 times \_\_<sup>6</sup>Over 100 times
- Q12. How many times have you applied for a commercial (business) bank loan over the past five years?

 $\frac{1}{2}$  None  $\frac{1}{2}$  1-10 times  $\frac{1}{3}$  11-25 times  $\frac{1}{2}$  26-50 times  $\frac{5}{5}$  51-100 times  $\frac{1}{6}$  Over 100 times

Q13. How many times have you been approved for a commercial (business) bank loan over the past five years?

\_\_\_\_<sup>1</sup>None \_\_<sup>2</sup>1-10 times

 $_{3}^{3}$ 11-25 times

<sup>4</sup>26-50 times

\_\_\_\_\_\_551-100 times

<sup>6</sup>Over 100 times

Q14. How many times have you been denied a commercial (business) bank loan over the past five years?

\_\_\_\_¹None

\_\_\_\_\_<sup>2</sup>1-10 times

\_\_\_\_\_<sup>3</sup>11-25 times

\_\_\_\_\_<sup>4</sup>26-50 times

\_\_\_\_51-100 times

<sup>6</sup>Over 100 times



# Q15. Since October 1, 2005, has your company applied, been approved, or denied for any of the following items?

#### **Denial Category**

### **Insufficient Documentation (ID)**

**Insufficient Business History (IBH)** 

#### Confusion about Process (C)

#### Race or Ethnic Origin (RE)

#### Gender of Owner (G)

#### Other, please specify (O)

				· •		,						
		Арр	olied		ved or Der			De	nial C	atego	ry	
		Yes <sup>1</sup>	No <sup>2</sup>	Approved <sup>1</sup>	Denied <sup>2</sup>	N/A <sup>9</sup>	ID	IBH	С	RE	G	0
a.	Business start-up loan?											
b.	Operating capital loan?											
c.	Performance bond?											
d.	Bid bond?											
e.	Equipment loan?											
f.	Commercial liability insurance?											
g.	Professional liability insurance?											
Please specify Other reasons:												



# Q16. Please indicate your level of agreement or disagreement, on a scale of 1 to 5 where 1 represents "Strongly Agree" and 5 represents "Strongly Disagree" with the following statements.

	Response	Strongly Agree <sup>1</sup>	Agree <sup>2</sup>	Neither <sup>3</sup>	Disagree <sup>4</sup>	Strongly Disagree <sup>5</sup>	DK <sup>9</sup>
а	There is an informal network of prime and subcontractors in the City						
b	My company has been excluded from bidding due to an internal network of prime and subcontractors in the City.						
с	Small, Women and Minority – owned businesses are the most adversely affected businesses when an internal network of prime and subcontractors exists.						
d	Double standards in assessing qualification and performance make it more difficult for minority, women, and small businesses to win bids or contracts.						
е	Sometimes, a prime contractor will include a minority, women or small subcontractor on a bid to meet the <i>"good faith effort"</i> requirement, and then drop the company as a subcontractor after winning the award.						
f	In general, minority, women and small businesses tend to be viewed by the general public as less competent than non-minority male businesses.						
g	Some non-minority (male) prime contractors change their bidding procedures when they are not required to hire minority-, women and small businesses as subcontractors.						

# Q17. Which of the following categories best approximates your company's gross revenues for calendar year 2011?

1 up to \$50,000?	<sup>5</sup> \$500,001 to \$1,000,000?
<pre>2 \$50,001 to \$100,000? 3 \$100,001 to \$300,000? 4 \$300,001 to \$500,000? 9 Over \$10 million?</pre>	6 \$1,000,001 to \$3,000,000? 7 \$3,000,001 to \$5,000,000? 8 \$5,000,001 to \$10,000,000? 10 Don't know



Q18. Are you required to have bonding for the type of work your company bids?

\_\_\_\_<sup>1</sup> Yes \_\_\_\_\_<sup>2</sup> No

Q18a. If yes, what is your current aggregate bonding limit?

<sup>1</sup>Below \$100,000
<sup>2</sup>\$100,001 to \$250,000
<sup>3</sup>\$250,001 to \$500,000
<sup>4</sup>\$500,001 to \$1,000,000
<sup>5</sup>\$1,000,001 to \$1,500,000
<sup>6</sup>\$1,500,001 to \$3,000,000
<sup>7</sup>\$3,000,001 to \$5,000,000
<sup>8</sup>Over\$ 5 million
<sup>9</sup>Don't know

#### Q18b. What is your current single project bonding limit?

- <sup>1</sup>Below \$100,000 <sup>2</sup>\$100,001 to \$250,000 <sup>3</sup>\$250,001 to \$500,000 <sup>4</sup>\$500,001 to \$1,000,000 <sup>5</sup>\$1,000,001 to \$1,500,000 <sup>6</sup>\$1,500,001 to \$3,000,000 <sup>7</sup>\$3,000,001 to \$5,000,000 <sup>8</sup>Over\$ 5 million <sup>9</sup>Don't know
- Q19. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?
  - Yes 1 No 2 Don't Know 3
- Q20. How did your firm learn about bid/contract opportunities for Maritime Park?

CMPA	1
City	2
Prime contractor	3
Service Provider	4
Trade Association	5
Other	6 (limit 1)



Q21. Is your firm providing goods or services on the Maritime Park project?

Yes 1 No 2 Don't Know 3

[S - IF THE ANSWER IS NOT 1, THEN SKIP TO QUESTION 23]

Q22. Are you providing goods and/or services on Maritime Park as a:

Prime contractor	1
Subcontractor	2
Both	3



Q23. May I have your contact information just in case we have any further questions?

Company Name:	 
Contact Person:	
Contact Person Title:	
Company Address:	 
Company Phone Number:	

Thank you for your valuable comments.



Appendix D: Focus Group Facilitation Guide

### APPENDIX D: CITY OF PENSACOLA DISPARITY STUDY FOCUS GROUP GUIDE

Hello and thank you for coming to this focus group to provide input that will be used as a part of a comprehensive disparity study of the city of Pensacola's procurement of services and products.

My name is \_\_\_\_\_\_ and I am with MGT of America, Inc. We have been asked to gather opinions from business owners about the business climate in the city of Pensacola. We are looking to obtain information on your experiences, if any, when doing business or attempting to do business with the City and its prime contractors/service providers.

We will begin with introductions. Why don't you start and we will work around the room. State your (name, what kind of work you do, how long you have been in business, and anything else you'd like us to know about you.

We are very glad that you are all here and appreciate you taking time out of your busy day to participate in this meeting.

We are going to be taking notes throughout the session. In addition, we would like to record this session if there are no objections. Responses to the questionnaire you completed will be held in strict confidence, and will not be distributed to any other firm or person with your firm's identity revealed. However, in the case of a court order, all documentation may be turned over to the court.

#### The Process

The recordings and notes of these focus groups will only be reviewed by McCray & Associates and MGT staff. We will use the information to summarize the discussions that took place during this focus group. Individual names will not be identified nor will remarks or comments be attributed to a specific individual. Once all of the analyses for the focus group is completed, the results will be aggregated and incorporated with other data from this phase of the study. These findings will be used in reviewing the City's procurement practices and their procurement environment. We hope that everyone feels free to participate and to add as much insight as possible. We have ample time, so feel free to contribute to the discussion as we go along.



#### A. Welcome and brief background about the purpose of focus groups (see above).

- Introductions have each participate state:
  - Name
  - Company's primary line of business
  - Certification status (if applicable)
  - Years in business

#### Be sure to note ethnic group, gender, and certification status (if applicable). This can be noted on the sign-in sheet.

#### B. Key Point to Discuss

- This is an open discussion involving all to participate. Goal is to have everyone participate in the discussion.
- Encourage participants to express thoughts and opinions freely.
- Stress that the intent is to focus on issues related to contracting (such as construction, construction related services – architecture, engineering, professional services, nonprofessional services, and goods) and the business climate in the City.
- Individuals and participants will not be identified by name when providing feedback and findings to the City staff.

#### C. Facilitation Logistics

- **Facilitators:** The facilitator has primary responsibility for working with the group to solicit responses to questions.
- Facilitation Time: Approximately 2 hours.
- Major Issues will be recorded by tape recorder (if there are no objections), personal notes, and flipchart pages.
- Date, Time, and Location: TBD
- Materials Needed:
  - 1. Flip Chart or Easel Paper
  - 2. Focus Group Guide (attached)
  - 3. List of Participants (sign-in sheet to be provided)
  - 4. Markers
  - 5. Audio Recorder



#### D. Scope

• Establish Scope: We are going to discuss several items at this point. Our primary goal is to discuss your (local area business owners) opinions about the business climate in the City.

#### E. Discussion Questions

- 1. Please discuss how you get information about the City's procurement opportunities (such as, City's website, private bid notification websites, networking/word-of-mouth, etc). Is this information helpful?
- 2. If you have been awarded a contract with the City, on a scale from 1 to 5 (*1 being Extremely Negative to 5 being Extremely Positive*), rate your experience in doing business with the City as a contractor/service provider.
  - → Be sure that the responses identify their experience (such as the name of the project, type of project, type of contractor (prime, subcontractor) etc.). Also, be sure that the respondent explains the reason for his/her rating.
- **3.** On a scale from 1 to 5 (*1 being Extremely Negative to 5 being Extremely Positive*), rate your experience in doing business as a subcontractor or supplier for a prime contractor/service provider on a City project.
  - → Be sure that the responses identify whether they are referring to a subcontractor or supplier, also request specifics about the project (project name, type of project, time period of project). Also, be sure that the respondent explains the reason for his/her rating
- **4.** What do you feel most interferes with your ability to do business with City (barriers of doing business, such as prequalification, licensing, financing, bond requirements, etc.)?
- 5. What do you feel most interferes with your ability to do business in the private sector (barriers to doing business, such as licensing, good old boy network, financing, etc)?
- **6.** Please discuss your understanding of the SBE program. Do you feel the opportunities and services provided by the City through this program are helpful? Please explain.
  - → How effective is the SBE Program in winning contracts?
- **7.** How could the City improve its procurement practices to enable more businesses to participate on City projects?
- 8. If you have <u>not</u> been awarded a contract with the City or any of it primes, please discuss why you feel you have not.
  - → Be sure to ask if they submit bids or proposal on contracts.
- **9.** What barriers do you face in winning contracts or subcontracts as an SBE with the City (barriers could be oversaturation, front companies, and primes using the same firms over again)?



- **10.** On a scale from 1 to 5 (*1 being Extremely Negative to 5 being Extremely Positive*), rate your experience in contracting with other local public sectors or the private sector entities.
  - → Be sure that the responses identify their experience (such as the name of the entity, type of project, etc.). Also, be sure that the respondent explains the reason for his/her rating.
- **11.** Please compare your experience in winning private sector contracts with winning contracts on City projects.
- **12.** In the past three years, what percentage of income generated through contracts have come from City projects? General Contractors? Service Providers? Other Public Entities? From your own networks?
- **13.** What would be some of the consequences to your business if the SBE program was terminated? Explain.
- **14.** What business assistance services provided by the City have you used? Did you find them helpful? Please explain.



Appendix E: Personal Interview Guide

# APPENDIX E: CITY OF PENSACOLA DISPARITY STUDY PERSONAL INTERVIEW GUIDE

## **BUSINESS PROFILE**

- 1. What is your company's primary line of business? [*Try to get a good feel for what this company does.*]
  - 1. Construction (general contractor, electrical, sitework, HVAC, drywall, etc.):Specify\_\_\_\_\_
  - 2. Architecture & Engineering (includes environmental, structural, land development) Specify
  - 3. Professional Services (consulting, accounting, marketing, legal services, etc.) Specify\_\_\_\_\_
  - 4. Other Services (landscaping, software development, janitorial, security, training, vehicle maintenance, etc.) Specify\_\_\_\_\_
  - Goods (books, office supplies, computers, equipment, vehicles, etc.) Specify
- 2. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party? [Get as much detail as possible.]

White/Caucasian	1
African American	2
Asian or Pacific Islander	3
Hispanic American	4
Native American/Alaskan Native	5
Other	6
No Response/Don't Know	7

3. Is <u>51 percent or more</u> of your company owned and controlled by a woman or women?

Yes	1
No	2
Don't Know	3

4. Are you certified as:

#### READ CHOICES

	Yes	No	Don't Know
SBE (Small Business Enterprise)	1	2	3
MBE (Minority Business Enterprise)	1	2	3
WBE (Woman Business Enterprise)	1	2	3
DBE (Disadvantaged Business Enterprise)	1	2	3



5. Is your business certified with any of the following agencies:

	Yes	No	Don't Know
Escambia County School Board	1	2	3
Escambia County	1	2	3
Emerald Coast Utility Authority	1	2	3

- 6. In what year was your business established or purchased by the most recent owner?
- 7. Does the company or owners maintain any special licensing?
  - <sup>1</sup>Yes \_\_\_\_\_ <sup>2</sup>No \_\_\_\_\_
  - 7a. If yes, specify.
- 8. What is the highest level of education completed by the primary owner of your company?

Some high school	1
High school graduate	2
Trade or technical education	3
Some college	4
College degree	5
Post graduate degree	6
No response/Don't know	7

- 9. How many years of experience in your company's business line do the primary owner of your firm have? \_\_\_\_\_
- 10. What were your company's approximate gross revenues for calendar year 2011?
  - \$\_\_\_\_\_

[If respondent does not provide an answer, read following ranges for respondent to select one.]

Up to \$50,000?	1
\$50,001 to \$100,000?	2
\$100,001 to \$300,000?	3
\$300,001 to \$500,000?	4
\$500,001 to \$1 million?	5
\$1,000,001 to \$3 million?	6
\$3,000,001 to \$5 million?	7
\$5,000,001 to \$10 million?	8
Over \$10 million?	9
Don't Know	10



**11.** What percentage of these gross revenues was earned from City projects, the private sector, and other public government sector projects? (Must total 100%)

City \_\_\_\_ Private Sector \_\_\_\_ Public Sector \_\_\_\_

**12**. Which of the following categories best approximates your company's largest contract or subcontract awarded between 2005 and 2011?

Up to \$50,000?	1
\$50,001 to \$100,000?	2
\$100,001 to \$200,000?	3
\$200,001 to \$300,000?	4
\$300,001 to \$400,000?	5
\$400,001 to \$500,000?	6
\$500,001 to \$1 million?	7
Over \$1 million?	8
Don't Know	9

<u>READ:</u> This study is designed to capture information from fiscal years October 1, 2005 through September 30, 2011. The next set of questions I will ask refer to those time frames, and concern your company's attempts to do business with the City.

## CONDUCTING BUSINESS AS A PRIME CONTRACTOR/SERVICE PROVIDER

- **13**. Has any City department made attempts to encourage you to respond to a request for proposal or bid solicitation?
  - <sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

**13a.** If yes, please describe their outreach efforts.

13b. Please indicate any outreach efforts you would like to see implemented.

14. Have you submitted proposals or bids with the City as a prime contractor/service provider?

<sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_\_

14a. If yes, please tell me how you learned of the bid opportunities.

[If the answer is "No" skip to Question 16 below.]



**15**. Have you been awarded a contract with the City as a prime contractor/service provider? <sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

14a. If yes, what factors would you say most frequently helped you win City contracts?

**16**. To the best of your knowledge, between 2005 and 2011, have you ever submitted a bid or proposal for a contract, were informed that you were the lowest bidder, and then found out that another prime contractor/service provider was actually doing the work:

<sup>1</sup> Yes	<sup>2</sup> No	

**17.** Do you feel the City has ever treated your company unfairly in the bidding or contract selection process?

<sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

**17a**. If yes, please provide as much detail as possible

**18**. Have any of the following issues been an impediment to your successful completion of a City contract?

\_\_\_\_Insurance

- \_\_\_\_Contract administration
- \_\_\_\_Arbitrary inspections
- \_\_\_\_Unequal Application of Performance Standards
- \_\_\_\_Other (Describe nature of issue) \_\_\_\_\_
- **19**. What factors would you say most frequently prevent you from winning City's contracts? Please provide as much detail as possible.

**19a.** How did the City address these issues, if any?

**20.** Have you ever protested a City contract award?

<sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_



20a. If yes, please provide as much detail as possible.

**20b**. If no, please ask why.

- **21**. What do you think would be the effect of your filing a complaint regarding a contract award or protesting a bid/proposal with the City?
- 22. How can the City improve the procurement and selection process?

<u>READ:</u> This study is designed to capture information from fiscal years October 1, 2005 through September 30, 2011. The next set of questions I will ask refer to those time frames, and concern your company's attempts to do business with the City.

## CONDUCTING BUSINESS AS A SUBCONTRACTOR ON CITY PROJECTS

- **23**. Have you ever worked, provided a quote, or attempted to work, as a subcontractor or subconsultant to a prime contractor/service provider on City projects?
  - <sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

[If respondent answers NO, then skip to Question 27]

- 24. How many times have you been awarded a subcontract on a City project?
  - None
     1

     1-10 times
     2

     11-25 times
     3

     26-50 times
     4

     51-100 times
     5

     Over 100 times
     6

[If respondent answer is 1, then skip to Question 26]

**25**. Are there any factors, such as lack of information or financing that prevents your firm from winning subcontracts on City projects?

<sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

25a. Please provide as much detail as possible



- 25b. How did the prime contractor/service provider or the City address these issues?
- **26**. How have your firm established and maintained relationships with prime contractors/service providers working on City projects?
- **27**. Have you ever been informed that you were low bidder or awarded a subcontract, and then found out that another subcontractor/subconsultant was performing the work?
  - <sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_\_
  - 27a. If yes, explain.
  - 27b. Was the other subcontractor a nonminority male- or nonminority woman-owned firm?
    - <sup>1</sup>Yes \_\_\_\_\_ <sup>2</sup>No \_\_\_\_\_
  - 27c. What action did you take?
- **28**. Has your company ever been treated unfairly in the selection process by a prime contractor/service provider as a subcontractor?
  - <sup>1</sup>Yes \_\_\_\_\_ <sup>2</sup>No \_\_\_\_\_
  - **28a**. If yes, please provide as much detail as possible.
- **29**. Do prime contractors/service providers show favoritism toward particular subcontractors/subconsultants when it comes to procuring services and products for a City project?

<sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_



The next sets of questions are designed for firms that are small business enterprises (SBE). If the respondent is not an SBE, MBE, or WBE skip to Question 46.

#### Small Business Enterprises (SBE)

30. Has your status as a SBE facilitated your ability to work on City projects?

<sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

- **30a**. If yes, how?
- **31**. Are you aware of any practices that prime contractors/service providers use to avoid meeting SBE goals on City projects?
  - <sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_\_

31a. Describe.

**31b**. Has your firm been impacted by these?

<sup>1</sup>Yes \_\_\_\_<sup>2</sup>No \_\_\_\_\_

**32**. Are you aware of any practices that prime contractors/service providers use to avoid contracting with minority-owned SBEs on City projects?

<sup>1</sup>Yes <sup>2</sup>No

33. Are you aware of SBEs that are fronts for larger firms?

<sup>1</sup>Yes \_\_\_\_<sup>2</sup>No \_\_\_\_

33a. What characteristics do the front companies display?

**34**. Has your firm been utilized on City projects as a prime contractor/service provider or subcontractor when there were no SBE goals?

<sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

**34a**. Why or why not?

**35**. Have you experienced a situation where a prime contractor/service provider only uses SBEs that are owned by nonminority women?.

<sup>1</sup>Yes \_\_\_\_<sup>2</sup>No \_\_\_\_



- **36**. Has your firm been utilized on other public sectors or private sector projects as a prime contractor/service provider or subcontractor when there were no SBE or M/WBE goals?
  - <sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

**37a**. Why or why not?

**38**. What local agencies in the Pensacola region have purchasing policies and programs that are the most conducive in assisting SBEs or M/WBEs in winning contracts?

**38a.** Identify the Agency and describe the practice(s).

**39**. Do you feel there is an informal network of prime contractors/service providers and subcontractors that has excluded your company from doing business in the private sector?

<sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

**39a**. If yes, do you feel the informal network has an effect upon the City procurement or contract award?

<sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

- **40**. In your opinion, what are the biggest obstacles faced by SBEs or M/WBEs in securing contracts with the City?
- **41.** Do you feel your race or sex has been a positive or negative factor in your business relationship with the City?

<sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

**41a**. If yes, explain why.

**42**. Do you feel your race or sex has been a positive or negative factor in your business relationship with other public sectors or the private sector in the City?

<sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

42a. If yes, explain why.



<ul> <li>44. Do you think certified SBEs have a competitive advantage in doing business with the City? <ul> <li>'Yes?No</li></ul></li></ul>	43.	In what ways could the City's SBE program be improved?
<ul> <li>45. Do you think MWBEs face challenges not faced by non-MWBEs? <ul> <li>'Yes <sup>2</sup>No</li> <li>45a. If so, what?</li></ul></li></ul>	44.	
<sup>1</sup> Yes <sup>2</sup> No         45a. If so, what?         ACCESS TO CAPITAL – ALL FIRMS         46. Have you seen or experienced access to capital as being an impediment to securing a City contract? <sup>1</sup> Yes <sup>2</sup> No         46a. If yes, describe how?         47. Have you seen or experienced bonding as being an impediment to obtaining a City contract (if applicable)? <sup>1</sup> Yes <sup>2</sup> No         47a. If yes, describe how?		44a. Why or why not?
ACCESS TO CAPITAL – ALL FIRMS         46. Have you seen or experienced access to capital as being an impediment to securing a City contract? <sup>1</sup> Yes2No         46a. If yes, describe how?         47. Have you seen or experienced bonding as being an impediment to obtaining a City contract (if applicable)? <sup>1</sup> Yes2No         47a. If yes, describe how?	45.	
<ul> <li>46. Have you seen or experienced access to capital as being an impediment to securing a City contract?</li> <li><sup>1</sup>Yes2No</li> <li>46a. If yes, describe how?</li> <li>47. Have you seen or experienced bonding as being an impediment to obtaining a City contract (if applicable)?</li> <li><sup>1</sup>Yes2No</li> <li>47a. If yes, describe how?</li> </ul>		
<ul> <li>46. Have you seen or experienced access to capital as being an impediment to securing a City contract?</li> <li><sup>1</sup>Yes2No</li> <li>46a. If yes, describe how?</li> <li>47. Have you seen or experienced bonding as being an impediment to obtaining a City contract (if applicable)?</li> <li><sup>1</sup>Yes2No</li> <li>47a. If yes, describe how?</li> </ul>	AC	CESS TO CAPITAL – ALL FIRMS
<ul> <li>46a. If yes, describe how?</li> <li>47. Have you seen or experienced bonding as being an impediment to obtaining a City contract (if applicable)?</li> <li><sup>1</sup>Yes <sup>2</sup>No</li> <li>47a. If yes, describe how?</li> </ul>		Have you seen or experienced access to capital as being an impediment to securing a
<ul> <li>46a. If yes, describe how?</li> <li>47. Have you seen or experienced bonding as being an impediment to obtaining a City contract (if applicable)?</li> <li><sup>1</sup>Yes <sup>2</sup>No</li> <li>47a. If yes, describe how?</li> </ul>		<sup>1</sup> Yes <sup>2</sup> No
<ul> <li>47. Have you seen or experienced bonding as being an impediment to obtaining a City contract (if applicable)?</li> <li><sup>1</sup>Yes <sup>2</sup>No</li> <li>47a. If yes, describe how?</li> </ul>		
contract (if applicable)? <sup>1</sup> Yes <sup>2</sup> No <b>47a</b> . If yes, describe how?		46a. If yes, describe how?
47a. If yes, describe how?	47.	
		<sup>1</sup> Yes <sup>2</sup> No
		47a. If yes, describe how?
FINAL QUESTIONS – ALL FIRMS	FIN	AL QUESTIONS – ALL FIRMS

48. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?

Yes	1
No	2
Don't Know	3



49. How did your firm learn about bid/contract opportunities for Maritime Park?

CMPA	1
City	2
Prime contractor	3
Service Provider	4
Trade Association	5
Other	6 (limit 1)

50. Is your firm providing goods or services on the Maritime Park project?

Yes	1
No	2
Don't Know	3

[S - IF THE ANSWER IS NOT 1, THEN SKIP TO QUESTION 52]

**51**. Are you providing goods and/or services on Maritime Park as a:

Prime contractor	1
Subcontractor	2
Both	3

52. Is there anything that we have not covered that you feel will be helpful to this study?

<sup>1</sup>Yes \_\_\_\_ <sup>2</sup>No \_\_\_\_

**52a**. If yes, please explain.



AFFIDAVIT
(interviewee) HEREBY
ACKNOWLEDGE THAT THE TESTIMONY I GAVE IS TRUE AND AN ACCURATE
REFLECTION OF MY PAST EXPERIENCES IN PROCUREMENT AND BUSINESS
OPPORTUNITIES WITH THE CITY OF PENSACOLA AND ITS AGENCIES.
ADDITIONALLY, THIS TESTIMONY WAS GIVEN FREELY AND I HAVE NOT
BEEN COERCED OR RECEIVED ANY REMUNERATION FOR MY COMMENTS.
SIGNATURE
DATE
SIGNATURE OF INTERVIEWER AS WITNESS
DATE



Appendix F: Survey of Vendors Instrument

# APPENDIX F: CITY OF PENSACOLA DISPARITY STUDY SURVEY OF VENDORS INSTRUMENT

MGT of America, Inc. is conducting a survey of business owners for the city of Pensacola (City) to determine the current business climate and help evaluate the procurement of services and products for the City, including subcontracting practices of prime contractors/service providers who do business with the City. The following survey will gather information on business ownership, work performed and/or bid with the City, work bid and/or performed in the private sector, and barriers, perceived or real, that prevents your firm from doing business with the City. The results of the study will provide recommendations to help shape City's procurement policies and practices. This is a great opportunity for you to provide feedback regarding your experience doing business with or attempting to do business with the City by agreeing to carefully completing this survey. The survey will only take a few minutes of your time to complete. Your information is aggregated for the overall analysis and used only for the purpose of conducting this study and does not reflect Individual responses. This survey is for research purposes and not intended to sell or market products or services.



Q1 What is your title?

- O Owner (1)
- O CEO/President (2)
- Manager/Financial Officer (3)
- Other (4) \_\_\_\_\_

Q2 Are you able to answer questions concerning ownership and business activities?

- Yes (1)
- O No (2)

Q3 Please provide your name and phone number just in case we have any further questions?

Contact Name (1) Contact Telephone Number (XXX-XXX-XXXX) (2) Contact Email Address (3)

Q4 Which ONE of the following is your company's primary line of business?

- O Construction (such as general contractor, electrical, site work, HVAC, drywall, etc.) (1)
- Architecture & Engineering (includes environmental, structural, land development, etc.) (2)
- Professional Services (such as consulting, accounting, marketing, legal services, etc.) (3)
- O Other Services (such as landscaping, janitorial, security, training, vehicle maintenance, etc.)
   (4)
- O Goods (such as books, office supplies, computers, equipment, vehicles, etc.) (5)
- O Other, Please specify (6) \_\_\_\_\_



Q5 Is 51 percent or more of your company owned and controlled by a woman or women?

- Yes (1)
- O No (2)
- O Don't Know (3)

Q6 Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?

- White/Caucasian (1)
- O African American (2)
- Asian or Pacific Islander (3)
- Hispanic American (4)
- Native American/Alaskan Native (5)
- No Response/Don't Know (6)
- Other (7) \_\_\_\_\_

Q7 What is the highest level of education completed by the primary owner of your company?

- Some high school (1)
- High school graduate (2)
- **O** Trade or technical education (3)
- Some college (4)
- College degree (5)
- O Post graduate degree (6)
- O No Response/Don't Know (7)



Q8 In what year was your company established? You may type your answer in the box below. The range is from 1600 to 2012.

Q9 How many years of experience does the primary owner have in your company's line of business? You may type your answer in the box below. The range is from 0 to 120. If you have more than 120 years experience, please select 120+.

Q10 Excluding yourself, on average, how many employees does your company keep on the payroll, including full-time and part-time staff?

- **O** 0-10 employees (1)
- 11-20 employees (2)
- O 21-30 employees (3)
- O 31-40 employees (4)
- 41+ employees (5)

Q11 Which of the following categories best approximates your company's gross revenues for calendar year 2011?

- Up to \$50,000? (1)
- \$50,001 to \$100,000? (2)
- \$100,001 to \$300,000? (3)
- \$300,001 to \$500,000? (4)
- \$500,001 to \$1 million? (5)
- \$1,000,001 to \$3 million? (6)
- \$3,000,001 to \$5 million? (7)
- \$5,000,001 to \$10 million? (8)
- Over \$10 million? (9)



Q12 As a prime contractor, which of the following categories best approximates your company's largest contract awarded between 2006 and 2011?

- Up to \$50,000? (1)
- \$50,001 to \$100,000? (2)
- \$100,001 to \$200,000? (3)
- \$200,001 to \$300,000? (4)
- \$300,001 to \$400,000? (5)
- \$400,001 to \$500,000? (6)
- \$500,001 to \$1 million (7)
- Over \$1 million? (8)
- Not Applicable (9)

Q13 As a subcontractor, which of the following categories best approximates your company's largest contract awarded between 2006 and 2011?

- Up to \$50,000? (1)
- \$50,001 to \$100,000? (2)
- \$100,001 to \$200,000? (3)
- \$200,001 to \$300,000? (4)
- \$300,001 to \$400,000? (5)
- \$400,001 to \$500,000? (6)
- \$500,001 to \$1 million (7)
- Over \$1 million? (8)
- Not Applicable (9)

Q14 Approximately what percentage of your company's gross revenues between 2006 and 2011 came from doing business with: (Please ensure that your total does not exceed 100%)

\_\_\_\_\_ The City of Pensacola (1) \_\_\_\_\_ Other Governmental Agencies (2)

\_\_\_\_\_ Private Sector (Non-Government) (3)

Q15 Is your business certified with the City's Small Business Enterprise (SBE) Program?

- Yes (1)
- O No (2)
- O Don't Know (3)



Q16 If you are not certified as a SBE, what is the primary reason you are not? Please check all that apply.

- □ Not qualified (1)
- □ Certification does not benefit my firm (2)
- □ Application asks for too much information (3)
- No Reason (4)
- □ Other (5) \_\_\_\_\_

Q17 Do you have any of these certifications:

	Yes (1)	No (2)	Don't Know (3)
MBE (Minority Business Enterprise) (1)	0	0	О
DBE (Disadvantaged Business Enterprise) (2)	O	O	o
WBE (Woman Business Enterprise) (3)	0	0	О

Q18 Is your business certified with any of the following agencies:

	Yes (1)	No (2)	Don't Know (3)
Escambia County School Board (1)	0	0	O
Escambia County (2)	Ο	0	O
Emerald Coast Utility Authority (3)	0	0	0

Q19 Is your business certified with any other agency?

- Yes (1)
- O No (2)
- O Don't Know (3)

Q20 Please list ONE other agency where your business is certified, if applicable.



The following questions are related to your firm's experience doing business with or attempting to do business with the City of Pensacola.

Q21 Is your company registered with the City's vendor registration system?

- Yes (1)
- O No (2)
- O Don't Know (3)

Q22 On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate your ease of obtaining notification of business opportunities with the City?

- 1- Extremely Easy (1)
- O 2- Somewhat Easy (2)
- 3- Easy (3)
- 4- Difficult (4)
- 5- Somewhat Difficult (5)
- 6- Extremely Difficult (6)



Q23 The following list of factors may prevent companies from bidding or obtaining work on a project. In your experience, have any of the following been a barrier to obtaining work on projects as a prime contractor/service provider or subcontractor on projects for the City:

	Yes (1)	No (2)
Prequalification requirements (1)	0	O
Bid bond requirement (2)	Ο	O
Performance bond requirement (3)	0	O
Payment bond requirement (4)	0	O
Financing (5)	Ο	O
Insurance (general liability, professional liability, etc.) (6)	0	O
Proposal/Bid specifications (7)	Ο	О
Limited time given to prepare bid package or quote (8)	0	O
Limited knowledge of purchasing contracting policies and procedures (9)	0	O
Lack of experience (10)	•	O
Lack of personnel (11)	•	O
Contract too large (12)	•	O
Selection process (13)	Ο	O
Unnecessary restrictive contract specifications (14)	0	O
Slow payment or nonpayment (15)	0	O
Competing with large companies (16)	0	O



Q24 Between 2006 and 2011, how many times has your company submitted a bid or proposal to be a prime contractor/service provider for a City project?

- None (1)
- O 1-10 times (2)
- O 11-25 times (3)
- O 26-50 times (4)
- O 51-100 times (5)
- Over 100 times (6)

Q25 Between 2006 and 2011, have you ever submitted a bid/proposal for a contract, were informed that you were the lowest bidder/selected proposer, and then found out that another prime contractor/service provider was actually doing the work:

- Yes (1)
- O No (2)
- O Don't Know (3)

Q26 Between 2006 and 2011 how many times has your company been awarded a City project as a prime contractor/service provider?

- None (1)
- O 1-10 times (2)
- O 11-25 times (3)
- O 26-50 times (4)
- O 51-100 times (5)
- O Over 100 times (6)

Q27 When you were a prime contractor/service provider, what was the average amount of time that it typically took to receive payment for your services on City funded projects?

- Less than 30 days (1)
- O 31-60 days (2)
- O 61-90 days (3)
- O 91-120 days (4)
- Over 120 days (5)



Q28 As a prime contractor/service provider did you experience discriminatory behavior between 2006 and 2011 by the City when bidding or proposing on a project?

- Yes (1)
- **O** No (2)
- O Don't Know (3)

Q29 What was the most noticeable way you became aware of the discrimination against your company?

- Verbal Comment (1)
- Written Statement (2)
- Action taken against company (3)
- O Don't Know (4)

Q30 Which of the following do you consider the primary reason for your company being discriminated against?

- O Owner's race or ethnicity (1)
- Owner's gender (2)
- O Don't Know (3)

Q31 When did the discrimination first occur?

- During bidding process (1)
- After contract award (2)
- O Don't Know (3)

Q32 Did you file a complaint?

- Yes (1)
- No (2)
- O Don't Know (3)



	Yes (1)	No (2)
Harassment (1)	0	O
Unequal or unfair treatment (2)	0	•
Bid shopping or bid manipulation (3)	0	О
Double standards in performance (4)	O	O
Denial of opportunity to bid (5)	O	О
Unfair denial of contract award (6)	0	О
Unfair termination (7)	0	0

Q33 Still talking about the City while doing business or attempting to do business, have you experienced any of the following as a form of discrimination:

Q34 Between 2006 and 2011 how many times has your company submitted a bid or proposal to be a subcontractor with a prime contractor/service provider for a project with the City?

- None (1)
- O 1-10 times (2)
- O 11-25 times (3)
- O 26-50 times (4)
- 51-100 times (5)
- Over 100 times (6)

Q35 Between 2006 and 2011, how many times has your company been awarded a subcontract with a prime contractor/service provider for a project with the City?

- None (1)
- O 1-10 times (2)
- O 11-25 times (3)
- O 26-50 times (4)
- 51-100 times (5)
- Over 100 times (6)



Q36 Between 2006 and 2011, when you were a subcontractor what was the average amount of time that it typically took to receive payment for your services from the prime contractor/service provider on a City project?

- O Less than 30 days (1)
- O 31-60 days (2)
- O 61-90 days (3)
- O 91-120 days (4)
- Over 120 days (5)

Q37 In your opinion, how frequently have prime contractors/service providers that you've subcontracted with delayed payment for the work or services that you performed on a City project?

- Always (1)
- O Often (2)
- O Very Often (3)
- O Sometimes (4)
- Seldom (5)
- O Never (6)

Q38 As a subcontractor, your working experience with prime contractors/service providers has been:

- O Excellent (1)
- Good (2)
- Fair (3)
- Poor (4)

Q39 Have you observed a situation in which a prime contractor/service provider includes minority or woman subcontractors on a bid to satisfy the "good faith effort" requirements, and then drops the company as a subcontractor after winning the award for no legitimate reason?

- O Yes (1)
- O No (2)
- O Don't Know (3)



Q40 How often do prime contractors/service providers who use your firm as a subcontractor on public-sector projects with SBE goals solicit your firm on projects (private or public) without SBE or M/WBE goals?

- Always (1)
- O Often (2)
- Very Often (3)
- O Sometimes (4)
- O Never (5)

Q41 As a subcontractor did you experience discriminatory behavior between 2006 and 2011 from a prime contractor/service provider working or bidding on a City project?

- Yes (1)
- O No (2)
- O Don't Know (3)

Q42 What was the most noticeable way you became aware of the discrimination against your company?

- Verbal Comment (1)
- Written Statement (2)
- O Action taken against company (3)
- O Don't Know (4)

Q43 Which of the following do you consider the primary reason for your company being discriminated against?

- O Owner's race or ethnicity (1)
- Owner's gender (2)
- O Don't Know (3)

Q44 When did the discrimination first occur?

- During bidding process (1)
- After contract award (2)
- O Don't Know (3)

Q45 Did you file a complaint?

- Yes (1)
- O No (2)
- O Don't Know (3)



Q46 Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced any of the following as a form of discrimination:

	Yes (1)	No (2)
Harassment (1)	0	C
Unequal or unfair treatment (2)	0	O
Bid shopping or bid manipulation (3)	0	O
Double standards in performance (4)	0	O
Denial of opportunity to bid (5)	0	O
Unfair denial of contract award (6)	0	O
Unfair termination (7)	0	0

Q47 Are you required to have bonding for the type of work that your company bids?

- Yes (1)
- O No (2)
- O Don't Know (3)

Q48 What is your current aggregate bonding limit?

- **O** Below \$100,000 (1)
- \$100,001 to \$250,000 (2)
- \$250,001 to \$500,000 (3)
- \$500,001 to \$1million (4)
- \$1,000,001 to \$1,500,000 (5)
- \$1,500,001 to \$3 million (6)
- \$3,000,001 to \$5 million (7)
- Over \$5 million (8)
- O Don't Know (9)



Q49 What is your current single project bonding limit?

- Below \$100,000 (1)
- \$100,001 to \$250,000 (2)
- \$250,001 to \$500,000 (3)
- \$500,001 to \$1million (4)
- \$1,000,001 to \$1,500,000 (5)
- \$1,500,001 to \$3 million (6)
- \$3,000,001 to \$5 million (7)
- Over \$5 million (8)
- O Don't Know (9)

The following questions are related to work you have done or attempted to do on the Maritime Park project.

Q50 Did your firm submit a bid or proposal for goods or services on the Maritime Park project?

- Yes (1)
- O No (2)
- O Don't Know (3)

Q51 How did your firm learn about bid/contract opportunities for Maritime Park? Please check all that apply.

- □ CMPA (Community Maritime Park Associates) (1)
- □ City (2)
- □ Prime Contractor (3)
- □ Service Provider (4)
- □ Trade Association (5)
- Other (6) \_

Q52 Is your firm providing goods or services on the Maritime Park project?

- Yes (1)
- O No (2)
- O Don't Know (3)

Q53 Is your firm providing goods and/or services as a:

- Prime Contractor (1)
- O Subcontractor (2)
- **O** Both (3)



The following questions are related to work you have done or attempted to do in the private sector marketplace. Private sector is defined as non-government businesses or companies.

Q54 Have you experienced discriminatory behavior in the private sector between 2006 and 2011?

- Yes (1)
- O No (2)
- O Don't Know (3)

Q55 What was the most noticeable way you became aware of the discrimination against your company in the private sector?

- Verbal Comment (1)
- O Written Statement (2)
- Action taken against company (3)
- O Don't Know (4)

Q56 Which of the following do you consider the primary reason for your company being discriminated against?

- Owner's race or ethnicity (1)
- O Owner's gender (2)
- O Don't Know (3)

Q57 When did the discrimination first occur?

- During bidding process (1)
- After contract award (2)
- O Don't Know (3)

Q58 Did you file a complaint?

- Yes (1)
- No (2)
- O Don't Know (3)



Q59 For the following statement, please indicate whether you Strongly Agree, Agree, Somewhat Agree, Neither Agree Nor Disagree, Somewhat Disagree, Disagree, or Strongly Disagree. "There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing business in the private sector".

- Strongly Agree (1)
- O Agree (2)
- Somewhat Agree (3)
- O Neither Agree nor Disagree (4)
- Somewhat Disagree (5)
- O Disagree (6)
- Strongly Disagree (7)

Q60 What trade associations or business organizations are you a member of? (limit 2)

Trade Association/Business Organization #1 (1) Trade Association/Business Organization #2 (2)

Q61 Has your company applied for a commercial (business) bank loan between 2006 and 2011?

- Yes (1)
- O No (2)
- O Don't Know (3)

Q62 Were you approved or denied for a commercial (business) bank loan?

- Approved (1)
- O Denied (2)
- Don't Know (3)

Q63 Which of the following do you believe was the primary reason for your being denied a loan?

- Insufficient Documentation (ID) (1)
- O Insufficient Business History (IBH) (2)
- Confusion about the Process (C) (3)
- O Lack of Capital (LC) (4)
- O Race or Ethnicity of Owner (RE) (5)
- Gender of Owner (G) (6)
- O Don't Know (7)



Appendix G: Survey of Vendors Results

#### APPENDIX G: CITY OF PENSACOLA DISPARITY STUDY SURVEY OF VENDORS' RESULTS

#### Q1. What is your title? \* Race/Ethnicity/Gender Classification Crosstabulation

					Race/Ethn	icity/Gender Cla	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q1. What is your	Owner	Count	56	1	4	3	23	83	6	176
title?		% within Q1. What is your title?	31.8%	0.6%	2.3%	1.7%	13.1%	47.2%	3.4%	100.0%
		% within Race/Ethnicity/Gender Classification	83.6%	100.0%	44.4%	75.0%	59.0%	55.7%	85.7%	63.8%
		% of Total	20.3%	0.4%	1.4%	1.1%	8.3%	30.1%	2.2%	63.8%
	CEO President	Count	8	0	2	1	7	33	0	51
		% within Q1. What is your title?	15.7%	0.0%	3.9%	2.0%	13.7%	64.7%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	11.9%	0.0%	22.2%	25.0%	17.9%	22.1%	0.0%	18.5%
		% of Total	2.9%	0.0%	0.7%	0.4%	2.5%	12.0%	0.0%	18.5%
	Manager/Financial	Count	2	0	2	0	9	30	0	43
	Officer	% within Q1. What is your title?	4.7%	0.0%	4.7%	0.0%	20.9%	69.8%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	22.2%	0.0%	23.1%	20.1%	0.0%	15.6%
		% of Total	0.7%	0.0%	0.7%	0.0%	3.3%	10.9%	0.0%	15.6%
	Other	Count	1	0	1	0	0	3	1	6
1		% within Q1. What is your title?	16.7%	0.0%	16.7%	0.0%	0.0%	50.0%	16.7%	100.0%
		% within Race/Ethnicity/Gender Classification	1.5%	0.0%	11.1%	0.0%	0.0%	2.0%	14.3%	2.2%
		% of Total	0.4%	0.0%	0.4%	0.0%	0.0%	1.1%	0.4%	2.2%
Total		Count	67	1	9	4	39	149	7	276
		% within Q1. What is your title?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



		Q4. Which ONE of the following is your company s primary line	e or pusiness?	Race/Ethnicit		icity/Gender Cla				
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
4. Which ONE of	Construction (such		29	0	4	2	9	55	2	10
he following is your company s primary	U U	% within Q4. Which ONE of the following is your company s primary line of business?	28.7%	0.0%	4.0%	2.0%	8.9%	54.5%	2.0%	100.0
ne of business?	electrical, site w	% within Race/Ethnicity/Gender Classification	43.3%	0.0%	44.4%	50.0%	23.1%	36.9%	28.6%	36.6
		% of Total	10.5%	0.0%	1.4%	0.7%	3.3%	19.9%	0.7%	36.0
	Architecture &	Count	2	1	1	0	1	14	1	
	Engineering (includes	% within Q4. Which ONE of the following is your company s primary line of business?	10.0%	5.0%	5.0%	0.0%	5.0%	70.0%	5.0%	100.
	environmental,	% within Race/Ethnicity/Gender Classification	3.0%	100.0%	11.1%	0.0%	2.6%	9.4%	14.3%	7.
	structural	% of Total	0.7%	0.4%	0.4%	0.0%	0.4%	5.1%	0.4%	7.
	Professional	Count	11	0	1	2	11	19	1	
	Services (such as consulting,	% within Q4. Which ONE of the following is your company s primary line of business?	24.4%	0.0%	2.2%	4.4%	24.4%	42.2%	2.2%	100
	accounting,	% within Race/Ethnicity/Gender Classification	16.4%	0.0%	11.1%	50.0%	28.2%	12.8%	14.3%	16
	marketing)	% of Total	4.0%	0.0%	0.4%	0.7%	4.0%	6.9%	0.4%	16
	Other Services	Count	19	0	2	0	13	39	3	
	(such as landscaping,	% within Q4. Which ONE of the following is your company s primary line of business?	25.0%	0.0%	2.6%	0.0%	17.1%	51.3%	3.9%	100
	janitorial, security, t	% within Race/Ethnicity/Gender Classification	28.4%	0.0%	22.2%	0.0%	33.3%	26.2%	42.9%	27
		% of Total	6.9%	0.0%	0.7%	0.0%	4.7%	14.1%	1.1%	27
	Goods (such as	Count	6	0	1	0	5	22	0	
	books, office supplies,	% within Q4. Which ONE of the following is your company s primary line of business?	17.6%	0.0%	2.9%	0.0%	14.7%	64.7%	0.0%	100
	computers,	% within Race/Ethnicity/Gender Classification	9.0%	0.0%	11.1%	0.0%	12.8%	14.8%	0.0%	12
	equipment	% of Total	2.2%	0.0%	0.4%	0.0%	1.8%	8.0%	0.0%	12
otal		Count	67	1	9	4	39	149	7	
		% within Q4. Which ONE of the following is your company s primary line of business?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100

Q4. Which ONE of the followin	n is ve	our compan	vs	nrimary	line of husiness?	* Race/Ethnicit	v/Gender	Classification Crosstabi	lation
GH. WINCH ONL OF the following	y ia yi	our compan	ya	primary	mile of business:	Race/Ethnicit	y/Genuer	Glassification Glosstabt	nation



		Q5. Is 51 percent or more of your company owned and controlled by	a woman or wo	omen ? " Race/E				ion		
						nicity/Gender Cla				
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q5. Is 51 percent	Yes	Count	18	0	3	2	39	0	4	66
or more of your		% within Q5. Is 51 percent or more of your company owned and controlled	27.3%	0.0%	4.5%	3.0%	59.1%	0.0%	6.1%	100.0%
company owned		by a woman or women?	21.37	0.078	4.370	3.078	39.176	0.078	0.176	100.078
and controlled by a		% within Race/Ethnicity/Gender Classification	26.9%	0.0%	33.3%	50.0%	100.0%	0.0%	57.1%	23.9%
woman or women?		% of Total	6.5%	0.0%	1.1%	0.7%	14.1%	0.0%	1.4%	23.9%
	No	Count	48	1	6	2	0	149	3	209
		% within Q5. Is 51 percent or more of your company owned and controlled	22.00/	0.5%	2.9%	4.00/	0.0%	74.00/	1.4%	100.00/
		by a woman or women?	23.0%	0.5%	2.9%	1.0%	0.0%	71.3%	1.4%	100.0%
		within Race/Ethnicity/Gender Classification	71.6%	100.0%	66.7%	50.0%	0.0%	100.0%	42.9%	75.7%
		% of Total	17.4%	0.4%	2.2%	0.7%	0.0%	54.0%	1.1%	75.7%
	Don't Know	Count	1	0	0	0	0	0	0	1
		% within Q5. Is 51 percent or more of your company owned and controlled	100.00/	0.00/	0.00/	0.00/	0.00/	0.00/	0.00/	400.000
		by a woman or women?	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
		% of Total	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
Total		Count	67	1	9	4	39	149	7	276
		% within Q5. Is 51 percent or more of your company owned and controlled								
		by a woman or women?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%					100.0%

Q5. Is 51 percent or more of your company owned and controlled by a woman or women? \* Race/Ethnicity/Gender Classification Crosstabulation



	QO. WHICH ONE	of the following would you consider to be the race or ethnic origin of the	controlling ow			icity/Gender Cla				
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q6. Which one of	White/Caucasian	Count	0	0	0	0	39	148	0	187
the following would		% within Q6. Which one of the following would you consider to be the race or	0.00/	0.00/	0.00/	0.0%	20.0%	70.40/	0.00/	100.00
you consider to be		ethnic origin of the controlling owner or controlling party?	0.0%	0.0%	0.0%	0.0%	20.9%	79.1%	0.0%	100.0%
the race or ethnic		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	100.0%	99.3%	0.0%	67.8%
origin of the		% of Total	0.0%	0.0%	0.0%	0.0%	14.1%	53.6%	0.0%	67.8%
controlling owner or	African American	Count	65	0	0	0	0	0	0	65
controlling party?		% within Q6. Which one of the following would you consider to be the race or	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
		ethnic origin of the controlling owner or controlling party?								
		% within Race/Ethnicity/Gender Classification	97.0%	0.0%	0.0%	0.0%	0.0%		0.0%	23.6%
		% of Total	23.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	23.6%
	Asian or Pacific	Count	0	1	0	0	0	0	0	
	Islander	% within Q6. Which one of the following would you consider to be the race or	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
		ethnic origin of the controlling owner or controlling party?								
		% within Race/Ethnicity/Gender Classification	0.0%	100.0%	0.0%	0.0%	0.0%		0.0%	0.49
		% of Total	0.0%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
	Hispanic American		0	0	9	0	0	0	0	,
		% within Q6. Which one of the following would you consider to be the race or	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	100.0%
		ethnic origin of the controlling owner or controlling party?	0.00/	0.00/	100.001		0.00/	0.004	0.00/	
		% within Race/Ethnicity/Gender Classification	0.0%	0.0% 0.0%	100.0% 3.3%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	3.3% 3.3%
	Native	% of Total Count	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%	0.0%	3.37
		% within Q6. Which one of the following would you consider to be the race or	0	0	0	4	0	0	0	
	Native	ethnic origin of the controlling owner or controlling party?	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	100.0%
	nauve	% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	1.4%
		% of Total	0.0%	0.0%	0.0%	1.4%	0.0%		0.0%	1.47
	No Response/Don't		0.0 %	0.0 %	0.0 %	1.4 /0	0.0 %	0.0 %	0.0%	1.47
	Know	% within Q6. Which one of the following would you consider to be the race or	0	0	0	0	0	0	0	
	T(TOW	ethnic origin of the controlling owner or controlling party?	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	42.9%	1.19
		% of Total	0.0%	0.0%	0.0%	0.0%	0.0%		1.1%	1.19
	Other	Count	2	0	0	0	0	1	4	
		% within Q6. Which one of the following would you consider to be the race or				-			== +04	
		ethnic origin of the controlling owner or controlling party?	28.6%	0.0%	0.0%	0.0%	0.0%	14.3%	57.1%	100.0%
		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	0.0%	0.0%	0.0%	0.7%	57.1%	2.5%
		% of Total	0.7%	0.0%	0.0%	0.0%	0.0%	0.4%	1.4%	2.5%
Total		Count	67	1	9	4	39	149	7	27
		% within Q6. Which one of the following would you consider to be the race or	24.3%	0.4%	3.3%	4 40/	14.1%	54.0%	2.5%	100.0%
		ethnic origin of the controlling owner or controlling party?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.3%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.09

Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party? \* Race/Ethnicity/Gender Classification Crosstabulation



			wner of your company? * Race/Ethnicity/Gender Classification Crosstabulation Race/Ethnicity/Gender Classification							
			African	Asian	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	Total
			American	American						
Q7. What is the	Some high school		2	0	0	0	0	1	0	3
highest level of		% within Q7. What is the highest level of education completed by the primary	66.7%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	100.0%
education		owner of your company?								
completed by the		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	0.0%	0.0%	0.0%	0.7%	0.0%	1.1%
primary owner of		% of Total	0.7%	0.0%	0.0%	0.0%	0.0%	0.4%	0.0%	1.1%
your company?	High school	Count	9	0	1	2	6	8	0	26
	graduate	% within Q7. What is the highest level of education completed by the primary	34.6%	0.0%	3.8%	7.7%	23.1%	30.8%	0.0%	100.0%
		owner of your company?	10.40	0.00/	44.40/	50.00/	45 404	5 404	0.00/	0.40
		% within Race/Ethnicity/Gender Classification	13.4%	0.0%	11.1%	50.0%	15.4%	5.4%	0.0%	9.4%
	Trade or technical	% of Total Count	3.3%	0.0%	0.4%	0.7%	2.2%	2.9%	0.0%	9.4% 24
	education	% within Q7. What is the highest level of education completed by the primary	13	0	1	0	3	/	0	
	education	owner of your company?	54.2%	0.0%	4.2%	0.0%	12.5%	29.2%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	19.4%	0.0%	11.1%	0.0%	7.7%	4.7%	0.0%	8.7%
		% of Total	4.7%	0.0%	0.4%	0.0%	1.1%	2.5%	0.0%	8.7%
	Some college	Count	-1.1 /0	0.070	3	0.070	16	45	2	8
	eenne eenege	% within Q7. What is the highest level of education completed by the primary							_	-
		owner of your company?	22.4%	0.0%	3.5%	0.0%	18.8%	52.9%	2.4%	100.0%
		% within Race/Ethnicity/Gender Classification	28.4%	0.0%	33.3%	0.0%	41.0%	30.2%	28.6%	30.8%
		% of Total	6.9%	0.0%	1.1%	0.0%	5.8%	16.3%	0.7%	30.8%
	College degree	Count	17	1	3	2	8	74	4	109
		% within Q7. What is the highest level of education completed by the primary	15.6%	0.9%	2.8%	1.8%	7.3%	67.9%	3.7%	100.0%
		owner of your company?	13.0%	0.9%	2.0%		1.3%			
		% within Race/Ethnicity/Gender Classification	25.4%	100.0%	33.3%	50.0%	20.5%	49.7%	57.1%	39.5%
		% of Total	6.2%	0.4%	1.1%	0.7%	2.9%	26.8%	1.4%	39.5%
	Post graduate	Count	7	0	1	0	5	11	1	25
	degree	% within Q7. What is the highest level of education completed by the primary	28.0%	0.0%	4.0%	0.0%	20.0%	44.0%	4.0%	100.0%
		owner of your company?								
		% within Race/Ethnicity/Gender Classification	10.4%	0.0%	11.1%	0.0%	12.8%	7.4%	14.3%	9.1%
		% of Total	2.5%	0.0%	0.4%	0.0%	1.8%	4.0%	0.4%	9.1%
	No Response/Don't Know	Count % within Q7. What is the highest level of education completed by the primary	0	0	0	0	1	3	0	2
	KNOW	owner of your company?	0.0%	0.0%	0.0%	0.0%	25.0%	75.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	2.6%	2.0%	0.0%	1.4%
		% of Total	0.0%	0.0%	0.0%	0.0%	0.4%	2.0%	0.0%	1.4%
Total		Count	67	0.0%	0.0%	0.0%	0.4%	1.1%	0.0%	276
Total		% within Q7. What is the highest level of education completed by the primary	-	1	9	4		-	1	
		owner of your company?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Q7. What is the highest level of education completed by the primary owner of your company? \* Race/Ethnicity/Gender Classification Crosstabulation



			Race/Ethnicity/Gender Classification Crosstabulation							
			African	Asian	Hispanic	Native	Nonminority	Nonminority	[	1
			American	American	American	American	Female	Male	Other	Total
Q8. In what year	1970 or Less	Count	4	0	1	0	1	14	0	20
was your company		% within Q8. In what year was your company established? Company	20.0%	0.0%	5.0%	0.0%	5.0%	70.0%	0.0%	100.0%
established?		Established Range								
Company		% within Race/Ethnicity/Gender Classification	6.0%	0.0%	11.1%	0.0%	2.6%	9.4%	0.0%	7.2%
Established Range		% of Total	1.4%	0.0%	0.4%	0.0%	0.4%	5.1%	0.0%	7.2%
	1971-1980	Count	1	0	0	0	0	10	1	12
		% within Q8. In what year was your company established? Company	8.3%	0.0%	0.0%	0.0%	0.0%	83.3%	8.3%	100.0%
		Established Range								
		% within Race/Ethnicity/Gender Classification	1.5%	0.0%	0.0%	0.0%	0.0%	6.7%	14.3%	4.3%
		% of Total	0.4%	0.0%	0.0%	0.0%	0.0%	3.6%	0.4%	4.3%
	1981-1990	Count	7	0	2	1	8	15	0	33
		% within Q8. In what year was your company established? Company	21.2%	0.0%	6.1%	3.0%	24.2%	45.5%	0.0%	100.0%
		Established Range								
		% within Race/Ethnicity/Gender Classification	10.4%	0.0%	22.2%	25.0%	20.5%	10.1%	0.0%	12.0%
		% of Total	2.5%	0.0%	0.7%	0.4%	2.9%	5.4%	0.0%	12.0%
	1991-2000	Count	18	0	3	0	8	70	2	101
		% within Q8. In what year was your company established? Company Established Range	17.8%	0.0%	3.0%	0.0%	7.9%	69.3%	2.0%	100.0%
		% within Race/Ethnicity/Gender Classification	26.9%	0.0%	33.3%	0.0%	20.5%	47.0%	28.6%	36.6%
		% of Total	6.5%	0.0%	1.1%	0.0%	2.9%	25.4%	0.7%	36.6%
	2001-2005	Count	17	1	2	1	8	23	1	53
		% within Q8. In what year was your company established? Company Established Range	32.1%	1.9%	3.8%	1.9%	15.1%	43.4%	1.9%	100.0%
		% within Race/Ethnicity/Gender Classification	25.4%	100.0%	22.2%	25.0%	20.5%	15.4%	14.3%	19.2%
		% of Total	6.2%	0.4%	0.7%	0.4%	2.9%	8.3%	0.4%	19.2%
	2006-Present	Count	20	0	1	2	14	17	3	57
		% within Q8. In what year was your company established? Company	05.404			0.50			5.00/	
		Established Range	35.1%	0.0%	1.8%	3.5%	24.6%	29.8%	5.3%	100.0%
		% within Race/Ethnicity/Gender Classification	29.9%	0.0%	11.1%	50.0%	35.9%	11.4%	42.9%	20.7%
		% of Total	7.2%	0.0%	0.4%	0.7%	5.1%	6.2%	1.1%	20.7%
Total		Count	67	1	9	4	39	149	7	276
		% within Q8. In what year was your company established? Company	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		Established Range	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Q8. In what year was your company established? Company Established Range \* Race/Ethnicity/Gender Classification Crosstabulation



		Years of Experience Range * Race/Et	nnicity/Gender	Jassification					1	
			African	Asian		icity/Gender Cla Native		Nonminority		
			American	Asian	Hispanic American	American	Nonminority Female	Male	Other	<b>T</b> . ( . )
Years of	10 Years or Less	Count	18	American	American	American	1 emaie	iviaie 44	Other	Total
	TO Years of Less		56.3%	0.0%	3.1%	3.1%	3.1%	34.4%	0.0%	32 100.0%
Experience Range		% within Years of Experience Range					3.1%		0.0%	
		% within Race/Ethnicity/Gender Classification	26.9%	0.0%	11.1%	25.0%				11.6%
		% of Total	6.5%	0.0%	0.4%	0.4%	0.4%	4.0%	0.0%	11.6%
	11-20 Years	Count	28	1	3	2	20	60	1	115
		% within Years of Experience Range	24.3%	0.9%	2.6%	1.7%	17.4%		0.9%	100.0%
		% within Race/Ethnicity/Gender Classification	41.8%	100.0%	33.3%	50.0%	51.3%		14.3%	41.7%
		% of Total	10.1%	0.4%	1.1%	0.7%	7.2%		0.4%	41.7%
	21-25 Years	Count	7	0	2	0	8	20	2	39
		% within Years of Experience Range	17.9%	0.0%	5.1%	0.0%	20.5%		5.1%	100.0%
		% within Race/Ethnicity/Gender Classification	10.4%	0.0%	22.2%	0.0%	20.5%		28.6%	14.1%
		% of Total	2.5%	0.0%	0.7%	0.0%	2.9%	7.2%	0.7%	14.1%
	26-30 Years	Count	12	0	1	1	4	25	2	45
		% within Years of Experience Range	26.7%	0.0%	2.2%	2.2%	8.9%		4.4%	100.0%
		% within Race/Ethnicity/Gender Classification	17.9%	0.0%	11.1%	25.0%	10.3%	16.8%	28.6%	16.3%
		% of Total	4.3%	0.0%	0.4%	0.4%	1.4%	9.1%	0.7%	16.3%
	More than 30	Count	2	0	2	0	6	33	2	45
	Years	% within Years of Experience Range	4.4%	0.0%	4.4%	0.0%	13.3%	73.3%	4.4%	100.0%
		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	22.2%	0.0%	15.4%	22.1%	28.6%	16.3%
		% of Total	0.7%	0.0%	0.7%	0.0%	2.2%	12.0%	0.7%	16.3%
Total		Count	67	1	9	4	39	149	7	276
		% within Years of Experience Range	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%		14.1%		2.5%	100.0%

Verse of Europianes Bernes	* Deee/Ethnieltu/Conde	· Classification Cresstatedurlation
tears of Experience Range	Race/Ethnicity/Gende	r Classification Crosstabulation



	, , , , , , , , , , , , , , , , , , ,	self, on average, how many employees does your company keep on the p		•	Race/Ethn	icity/Gender Cla	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q10. Excluding	0-10 employees	Count	66	1	8	3	34	120	7	239
yourself, on average, how many		% within Q10. Excluding yourself, on average, how many employees does your company keep on the payroll, including full-time and part-time staff?	27.6%	0.4%	3.3%	1.3%	14.2%	50.2%	2.9%	100.0%
employees does your company keep on the payroll,		% within Race/Ethnicity/Gender Classification % of Total	98.5% 23.9%	100.0% 0.4%	88.9% 2.9%	75.0% 1.1%	87.2% 12.3%	80.5% 43.5%	100.0% 2.5%	86.6% 86.6%
	11-20 employees	Count	0	0	1	0	4	18	0	23
and part-time staff?		% within Q10. Excluding yourself, on average, how many employees does your company keep on the payroll, including full-time and part-time staff?	0.0%	0.0%	4.3%	0.0%	17.4%	78.3%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification % of Total	0.0% 0.0%	0.0% 0.0%	11.1% 0.4%	0.0% 0.0%	10.3% 1.4%	12.1% 6.5%	0.0% 0.0%	8.3% 8.3%
	21-30 employees	Count % within Q10. Excluding yourself, on average, how many employees does	1	0.070	0.470	0.070	1	5	0.070	7
		your company keep on the payroll, including full-time and part-time staff?	14.3%	0.0%	0.0%	0.0%	14.3%	71.4%	0.0%	100.0%
	31-40 employees	% within Race/Ethnicity/Gender Classification % of Total Count	1.5% 0.4% 0	0.0% 0.0% 0	0.0% 0.0% 0	0.0% 0.0% 0	2.6% 0.4% 0	3.4% 1.8% 4	0.0% 0.0% 0	2.5% 2.5% 4
		% within Q10. Excluding yourself, on average, how many employees does your company keep on the payroll, including full-time and part-time staff?	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	100.0%
	41+ employees	% within Race/Ethnicity/Gender Classification % of Total Count	0.0% 0.0% 0	0.0% 0.0% 0	0.0% 0.0% 0	0.0% 0.0% 1	0.0% 0.0% 0	2.7% 1.4% 2	0.0% 0.0% 0	1.4% 1.4% 3
		% within Q10. Excluding yourself, on average, how many employees does your company keep on the payroll, including full-time and part-time staff?	0.0%	0.0%	0.0%	33.3%	0.0%	66.7%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification % of Total	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	25.0% 0.4%	0.0% 0.0%	1.3% 0.7%	0.0% 0.0%	1.1% 1.1%
Total		Count % within Q10. Excluding yourself, on average, how many employees does your company keep on the payroll, including full-time and part-time staff?	67 24.3%	1 0.4%	9 3.3%	4 1.4%	39 14.1%	149 54.0%	7 2.5%	276 100.0%
		% within Race/Ethnicity/Gender Classification % of Total	100.0% 24.3%	100.0% 0.4%	100.0% 3.3%	100.0% 1.4%	100.0% 14.1%	100.0% 54.0%	100.0% 2.5%	100.0% 100.0%

Q10. Excluding yourself, on average, how many employees does your company keep on the payroll, including full-time and part-time staff? \* Race/Ethnicity/Gender Classification Crosstabulation



		ich of the following categories best approximates your company's gross			Race/Ethr	nicity/Gender Cla	assification		1	
			African American	Asian American	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	Total
Q11. Which of the	•	Count	27	0	1	1	4	13	1	47
following categories best approximates		% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	57.4%	0.0%	2.1%	2.1%	8.5%	27.7%	2.1%	100.0%
your company's gross revenues for		% within Race/Ethnicity/Gender Classification	40.3%	0.0%	11.1%	25.0%	10.3%		14.3%	17.0%
calendar year	\$50,001 to	% of Total Count	9.8% 17	0.0%	0.4%	0.4%	1.4% 7		0.4%	17.0% 64
2011?	\$100,000	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	26.6%	1.6%	3.1%	3.1%			6.3%	100.0%
		% within Race/Ethnicity/Gender Classification	25.4%	100.0%	22.2%	50.0%	17.9%	20.8%	57.1%	23.2%
		% of Total	6.2%	0.4%	0.7%	0.7%	2.5%		1.4%	23.2%
	\$100,001 to	Count	11	0	1	0	14	30	2	58
	\$300,000	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	19.0%	0.0%	1.7%	0.0%	24.1%	51.7%	3.4%	100.0%
		% within Race/Ethnicity/Gender Classification	16.4%	0.0%	11.1%	0.0%	35.9%		28.6%	21.0%
	<b>*</b> 000 004 to	% of Total	4.0%	0.0%	0.4%	0.0%	5.1%		0.7%	21.0%
	\$300,001 to \$500,000	Count % within Q11. Which of the following categories best approximates your	6	0	1	0	4	. 18	0	29
	4000,000	company's gross revenues for calendar year 2011?	20.7%	0.0%	3.4%	0.0%	13.8%	62.1%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	9.0%	0.0%	11.1%	0.0%	10.3%		0.0%	10.5%
	\$500 004 to \$4	% of Total	2.2%	0.0%	0.4%	0.0%	1.4%		0.0%	10.5%
	\$500,001 to \$1 million	Count % within Q11. Which of the following categories best approximates your	2	0		0	3	21	0	27
		company's gross revenues for calendar year 2011?	7.4%	0.0%	3.7%	0.0%	11.1%	77.8%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	11.1%	0.0%	7.7%		0.0%	9.8%
	\$1,000,001 to \$3	% of Total Count	0.7%	0.0%	0.4%	0.0%	1.1%		0.0%	9.8% 33
	million	% within Q11. Which of the following categories best approximates your	3	0		0	6	23	0	33
		company's gross revenues for calendar year 2011?	9.1%	0.0%	3.0%	0.0%	18.2%	69.7%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	4.5%	0.0%	11.1%	0.0%	15.4%		0.0%	12.0%
	\$3,000,001 to \$5	% of Total Count	1.1%	0.0%	0.4%	0.0%	2.2%	8.3%	0.0%	12.0% 12
	million	% within Q11. Which of the following categories best approximates your		0	2	0	1	0	0	12
		company's gross revenues for calendar year 2011?	8.3%	0.0%	16.7%	0.0%	8.3%	66.7%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	1.5%	0.0%	22.2%	0.0%	2.6%		0.0%	4.3%
	\$5,000,001 to \$10	% of Total	0.4%	0.0%	0.7%	0.0%	0.4%		0.0%	4.3%
	million	% within Q11. Which of the following categories best approximates your	0	U	0	0	0	4	0	4
		company's gross revenues for calendar year 2011?	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	0.0%		0.0%	1.4%
	Over \$10 million	% of Total Count	0.0%	0.0%	0.0%	0.0%	0.0%		0.0%	1.4%
		% within Q11. Which of the following categories best approximates your	0	0	0	1	0		0	2
		company's gross revenues for calendar year 2011?	0.0%	0.0%	0.0%	50.0%	0.0%	50.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	25.0%	0.0%		0.0%	0.7%
<b>T</b> - 1 - 1		% of Total	0.0%	0.0%	0.0%	0.4%	0.0%	0.4%	0.0%	0.7%
Total		Count % within Q11. Which of the following categories best approximates your	67	1	9	4	39	149	7	276
		company's gross revenues for calendar year 2011?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011? \* Race/Ethnicity/Gender Classification Crosstabulation



	- 12	As a prime contractor, which of the following categories best approximate			Race/Ethr	icity/Gender Cl	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q12. As a prime	Up to \$50,000	Count	19	0	0	0	9	14	2	44
contractor, which of		% within Q12. As a prime contractor, which of the following categories best	43.2%	0.0%	0.0%	0.0%	20.5%	31.8%	4.5%	100.0%
the following		approximates your company s largest co % within Race/Ethnicity/Gender Classification	28.4%	0.0%	0.0%	0.0%	23.1%	9.4%	28.6%	15.9%
categories best approximates your		% of Total	6.9%	0.0%	0.0%	0.0%	3.3%	5.1%	0.7%	15.9%
company s largest	\$50,001 to	Count	9	0.070	0.070	2	0.070	10	0.178	23
co	\$100,000	% within Q12. As a prime contractor, which of the following categories best			_	_	-	-		
		approximates your company s largest co	39.1%	4.3%	0.0%	8.7%	4.3%	43.5%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	13.4%	100.0%	0.0%	50.0%	2.6%	6.7%	0.0%	8.3%
		% of Total	3.3%	0.4%	0.0%	0.7%	0.4%	3.6%	0.0%	8.3%
	\$100,001 to	Count	4	0	1	1	6	11	0	23
	\$200,000	% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	17.4%	0.0%	4.3%	4.3%	26.1%	47.8%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	6.0%	0.0%	11.1%	25.0%	15.4%		0.0%	8.3%
		% of Total	1.4%	0.0%	0.4%	0.4%	2.2%	4.0%	0.0%	8.3%
	\$200,001 to	Count	1	0	2	0	0	11	2	16
	\$300,000	% within Q12. As a prime contractor, which of the following categories best	6.3%	0.0%	12.5%	0.0%	0.0%	68.8%	12.5%	100.0%
		approximates your company s largest co % within Race/Ethnicity/Gender Classification	1.5%	0.0%	22.2%	0.0%	0.0%	7.4%	28.6%	5.8%
		% of Total	0.4%	0.0%	0.7%	0.0%	0.0%	4.0%	0.7%	5.8%
	\$300,001 to	Count	1	0	0	0	2	8	0	11
	\$400,000	% within Q12. As a prime contractor, which of the following categories best	9.1%	0.0%	0.0%	0.0%	18.2%	72.7%	0.0%	100.0%
		approximates your company s largest co								
		% within Race/Ethnicity/Gender Classification	1.5%	0.0%	0.0%	0.0%	5.1%		0.0%	4.0%
	\$400,001 to	% of Total	0.4%	0.0%	0.0%	0.0%	0.7%	2.9%	0.0%	4.0%
	\$400,001 to \$500,000	Count % within Q12. As a prime contractor, which of the following categories best	I	0	0	0	0	5	0	o
	4500,000	approximates your company s largest co	16.7%	0.0%	0.0%	0.0%	0.0%	83.3%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	1.5%	0.0%	0.0%	0.0%	0.0%	3.4%	0.0%	2.2%
		% of Total	0.4%	0.0%	0.0%	0.0%	0.0%	1.8%	0.0%	2.2%
	\$500,001 to \$1	Count	2	0	1	0	4	10	0	17
	million	% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	11.8%	0.0%	5.9%	0.0%	23.5%	58.8%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	11.1%	0.0%	10.3%	6.7%	0.0%	6.2%
		% of Total	0.7%	0.0%	0.4%	0.0%	1.4%		0.0%	6.2%
	Over \$1 million	Count	3	0	2	1	0	16	0	22
		% within Q12. As a prime contractor, which of the following categories best	13.6%	0.0%	9.1%	4.5%	0.0%	72.7%	0.0%	100.0%
		approximates your company s largest co								
		% within Race/Ethnicity/Gender Classification	4.5%	0.0%	22.2%	25.0%	0.0%	10.7%	0.0%	8.0%
	Not Applicable	% of Total Count	1.1% 27	0.0%	0.7%	0.4%	0.0%	5.8% 64	0.0%	8.0% 114
	Not Applicable	% within Q12. As a prime contractor, which of the following categories best	21	0	5	0	1/	04	5	114
		approximates your company s largest co	23.7%	0.0%	2.6%	0.0%	14.9%	56.1%	2.6%	100.0%
		% within Race/Ethnicity/Gender Classification	40.3%	0.0%	33.3%	0.0%	43.6%	43.0%	42.9%	41.3%
		% of Total	9.8%	0.0%	1.1%	0.0%	6.2%	23.2%	1.1%	41.3%
Total		Count	67	1	9	4	39	149	7	276
		% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Q12. As a prime contractor, which of the following categories best approximates your company s largest co... \* Race/Ethnicity/Gender Classification Crosstabulation



	Q13.	As a subcontractor, which of the following categories best approximates	nates your company s largest contr * Race/Ethnicity/Gender Classification Crosstabulation Race/Ethnicity/Gender Classification									
1			African	Asian	Hispanic	Native	Nonminority	Nonminority				
1			American	American	American	American	Female	Male	Other	Total		
Q13. As a	Up to \$50,000	Count	25	1	1	0	11	18	3	59		
subcontractor,	Op 10 \$30,000	% within Q13. As a subcontractor, which of the following categories best		'	1	-						
which of the		approximates your company s largest contr	42.4%	1.7%	1.7%	0.0%	18.6%	30.5%	5.1%	100.0%		
following categories		% within Race/Ethnicity/Gender Classification	37.3%	100.0%	11.1%	0.0%	28.2%	12.1%	42.9%	21.4%		
best approximates		% of Total	9.1%	0.4%	0.4%	0.0%	4.0%	6.5%		21.4%		
	\$50,001 to	Count	4	0.170	2	1	2	21		32		
	\$100,000	% within Q13. As a subcontractor, which of the following categories best			_							
largest contra	•••••	approximates your company s largest contr	12.5%	0.0%	6.3%	3.1%	6.3%	65.6%	6.3%	100.0%		
1		% within Race/Ethnicity/Gender Classification	6.0%	0.0%	22.2%	25.0%	5.1%	14.1%	28.6%	11.6%		
1		% of Total	1.4%	0.0%	0.7%	0.4%	0.7%	7.6%	0.7%	11.6%		
1	\$100,001 to	Count	3	0	2	1	2	14	0	22		
1	\$200,000	% within Q13. As a subcontractor, which of the following categories best	40.00/	0.00/	0.40/	4 50/	0.40/	00.00/	0.00/	100.00		
1		approximates your company s largest contr	13.6%	0.0%	9.1%	4.5%	9.1%	63.6%	0.0%	100.0%		
1		% within Race/Ethnicity/Gender Classification	4.5%	0.0%	22.2%	25.0%	5.1%	9.4%	0.0%	8.0%		
1		% of Total	1.1%	0.0%	0.7%	0.4%	0.7%	5.1%	0.0%	8.0%		
1	\$200,001 to	Count	1	0	1	1	1	8	0	12		
1	\$300,000	% within Q13. As a subcontractor, which of the following categories best	8.3%	0.0%	0.00/	0.00/	8.3%	66.7%	0.00/	100.0%		
1		approximates your company s largest contr	8.3%	0.0%	8.3%	8.3%	8.3%	00.7%	0.0%	100.0%		
1		% within Race/Ethnicity/Gender Classification	1.5%	0.0%	11.1%	25.0%	2.6%	5.4%	0.0%	4.3%		
1		% of Total	0.4%	0.0%	0.4%	0.4%	0.4%	2.9%	0.0%	4.3%		
1	\$300,001 to	Count	2	0	0	0	2	7	0	11		
1	\$400,000	% within Q13. As a subcontractor, which of the following categories best	18.2%	0.0%	0.0%	0.0%	18.2%	63.6%	0.0%	100.0%		
1		approximates your company s largest contr										
1		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	0.0%	0.0%	5.1%	4.7%	0.0%	4.0%		
1		% of Total	0.7%	0.0%	0.0%	0.0%	0.7%	2.5%	0.0%	4.0%		
	\$400,001 to	Count	2	0	0	0	1	3	0	6		
1	\$500,000	% within Q13. As a subcontractor, which of the following categories best	33.3%	0.0%	0.0%	0.0%	16.7%	50.0%	0.0%	100.0%		
1		approximates your company s largest contr										
1		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	0.0%	0.0%	2.6%	2.0%	0.0%	2.2%		
1		% of Total	0.7%	0.0%	0.0%	0.0%	0.4%	1.1%	0.0%	2.2%		
	\$500,001 to \$1	Count	2	0	1	0	0	7	0	10		
1	million	% within Q13. As a subcontractor, which of the following categories best	20.0%	0.0%	10.0%	0.0%	0.0%	70.0%	0.0%	100.0%		
1		approximates your company s largest contr	0.00/						0.00/			
1		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	11.1%	0.0%	0.0%	4.7%		3.6%		
1	Over \$1 million	% of Total	0.7%	0.0%	0.4%	0.0%	0.0%	2.5%	0.0%	3.6%		
1	Over \$1 million	Count	2	0	0	0	0	0	0	c		
1		% within Q13. As a subcontractor, which of the following categories best	25.0%	0.0%	0.0%	0.0%	0.0%	75.0%	0.0%	100.0%		
1		approximates your company s largest contr % within Race/Ethnicity/Gender Classification	3.0%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	2.9%		
1		% of Total	0.7%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	2.9%		
1	Not Applicable	Count	26	0.070	0.070	0.070	20	65		116		
1	Not Applicable	% within Q13. As a subcontractor, which of the following categories best		0	2							
1		approximates your company s largest contr	22.4%	0.0%	1.7%	0.9%	17.2%	56.0%	1.7%	100.0%		
1		% within Race/Ethnicity/Gender Classification	38.8%	0.0%	22.2%	25.0%	51.3%	43.6%	28.6%	42.0%		
1		% of Total	9.4%	0.0%	0.7%	0.4%	7.2%	23.6%	0.7%	42.0%		
Total		Count	67	0.070	9	4	39	149		276		
		% within Q13. As a subcontractor, which of the following categories best			5	-						
		approximates your company s largest contr	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%		
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%		

Q13. As a subcontractor, which of the following categories best approximates your company s largest contr... \* Race/Ethnicity/Gender Classification Crosstabulation



		centage of company's gross revenues between 2006 and 2011 came from doi				icity/Gender Cla				
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q14a. Percentage	0%	Count	46	0	3	0	20	79	4	152
of company's gross		% within Q14a. Percentage of company's gross revenues between 2006 and								
revenues between		2011 came from doing business with the City of Pensacola	30.3%	0.0%	2.0%	0.0%	13.2%	52.0%	2.6%	100.0%
2006 and 2011										
came from doing		% within Race/Ethnicity/Gender Classification	68.7%	0.0%	33.3%	0.0%	51.3%	53.0%		55.1%
business with the		% of Total	16.7%	0.0%	1.1%	0.0%	7.2%			55.1%
City of Pensacola	1%-10%	Count	5	0	0	0	9	18	0	32
		% within Q14a. Percentage of company's gross revenues between 2006 and	15.6%	0.0%	0.0%	0.0%	28.1%	56.3%	0.0%	100.0%
		2011 came from doing business with the City of Pensacola	15.6%	0.0%	0.0%	0.0%	28.1%	50.3%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	7.5%	0.0%	0.0%	0.0%	23.1%	12.1%	0.0%	11.6%
		% of Total	1.8%	0.0%	0.0%	0.0%	3.3%			11.6%
	11%-25%	Count	4	0.070	0.070	0.070	3	17		27
	1170 2070	% within Q14a. Percentage of company's gross revenues between 2006 and			•	0	0			
		2011 came from doing business with the City of Pensacola	14.8%	3.7%	3.7%	0.0%	11.1%	63.0%	3.7%	100.0%
		% within Race/Ethnicity/Gender Classification	6.0%	100.0%	11.1%	0.0%	7.7%	11.4%	14.3%	9.8%
		% of Total	1.4%	0.4%	0.4%	0.0%	1.1%	6.2%	0.4%	9.8%
	26%-50%	Count	5	0	2	2	1	16	0	26
		% within Q14a. Percentage of company's gross revenues between 2006 and								
		2011 came from doing business with the City of Pensacola	19.2%	0.0%	7.7%	7.7%	3.8%	61.5%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	7.5%	0.0%	22.2%	50.0%	2.6%	10.7%	0.0%	9.4%
		% of Total	1.8%	0.0%	0.7%	0.7%	0.4%			9.4%
	51%-75%	Count	3	0	0	0	3	5	0	11
		% within Q14a. Percentage of company's gross revenues between 2006 and								
		2011 came from doing business with the City of Pensacola	27.3%	0.0%	0.0%	0.0%	27.3%	45.5%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	4.5%	0.0%	0.0%	0.0%	7.7%	3.4%	0.0%	4.0%
		% of Total	1.1%	0.0%	0.0%	0.0%	1.1%	1.8%		4.0%
	76%-100%	Count	4	0	3	2	3	14	2	28
		% within Q14a. Percentage of company's gross revenues between 2006 and								
		2011 came from doing business with the City of Pensacola	14.3%	0.0%	10.7%	7.1%	10.7%	50.0%	7.1%	100.0%
		% within Race/Ethnicity/Gender Classification	6.0%	0.0%	33.3%	50.0%	7.7%	9.4%	28.6%	10.1%
		% of Total	1.4%	0.0%	1.1%	0.7%	1.1%			10.1%
Total		Count	67	1	9	4	39			276
		% within Q14a. Percentage of company's gross revenues between 2006 and			_					
		2011 came from doing business with the City of Pensacola	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%		14.1%	54.0%		100.0%

Q14a. Percentage of company's gross revenues between 2006 and 2011 came from doing business with the City of Pensacola \* Race/Ethnicity/Gender Classification Crosstabulation



	Q14b. Percenta	ge of company's gross revenues between 2006 and 2011 came from doing b	usiness with O	ther Governme		nicity/Gender Classical		sification Cross	stabulation	
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q14b. Percentage	0%	Count	46	0	3	0	20	79	4	152
of company's gross		% within Q14b. Percentage of company's gross revenues between 2006 and								
revenues between 2006 and 2011		2011 came from doing business with Other Governmental Agencies	30.3%	0.0%	2.0%	0.0%	13.2%	52.0%	2.6%	100.0%
came from doing		% within Race/Ethnicity/Gender Classification	68.7%	0.0%	33.3%	0.0%	51.3%	53.0%	57.1%	55.1%
business with		% of Total	16.7%	0.0%	1.1%	0.0%	7.2%	28.6%	1.4%	55.1%
Other	1%-10%	Count	10.776	0.070	1.170	0.070	1.2/0	20.078	1.4%	32
Governmental	170-1070	% within Q14b. Percentage of company's gross revenues between 2006 and	5	0	0	0	5	10	0	52
Agencies		2011 came from doing business with Other Governmental Agencies	15.6%	0.0%	0.0%	0.0%	28.1%	56.3%	0.0%	100.0%
Agencies		2011 came nom doing business with other Governmental Agencies	13.070	0.078	0.078	0.070	20.170	50.570	0.078	100.070
		% within Race/Ethnicity/Gender Classification	7.5%	0.0%	0.0%	0.0%	23.1%	12.1%	0.0%	11.6%
		% of Total	1.8%	0.0%	0.0%	0.0%	3.3%		0.0%	11.6%
	11%-25%	Count	4	1	1	0	3	17	1	27
		% within Q14b. Percentage of company's gross revenues between 2006 and								
		2011 came from doing business with Other Governmental Agencies	14.8%	3.7%	3.7%	0.0%	11.1%	63.0%	3.7%	100.0%
			C 0%	100.0%	44.40/	0.0%	7 70/	44.40/	44.20/	0.00/
		% within Race/Ethnicity/Gender Classification	6.0%	100.0%	11.1%	0.0%	7.7%	11.4%	14.3%	9.8%
	000/ 500/	% of Total	1.4%	0.4%	0.4%	0.0%	1.1%		0.4%	9.8%
	26%-50%	Count	5	0	2	2	1	16	0	26
		% within Q14b. Percentage of company's gross revenues between 2006 and	19.2%	0.0%	7.7%	7.7%	3.8%	61.5%	0.0%	100.0%
		2011 came from doing business with Other Governmental Agencies	19.2%	0.0%	1.1%	1.1%	3.8%	61.5%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	7.5%	0.0%	22.2%	50.0%	2.6%	10.7%	0.0%	9.4%
		% of Total	1.8%	0.0%	0.7%	0.7%	0.4%	5.8%	0.0%	9.4%
	51%-75%	Count	3	0	0	0	3	5	0	11
		% within Q14b. Percentage of company's gross revenues between 2006 and								
		2011 came from doing business with Other Governmental Agencies	27.3%	0.0%	0.0%	0.0%	27.3%	45.5%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	4.5%	0.0%	0.0%	0.0%	7.7%	3.4%	0.0%	4.0%
		% of Total	1.1%	0.0%	0.0%	0.0%	1.1%		0.0%	4.0%
	76%-100%	Count	4	0	3	2	3	14	2	28
		% within Q14b. Percentage of company's gross revenues between 2006 and								
		2011 came from doing business with Other Governmental Agencies	14.3%	0.0%	10.7%	7.1%	10.7%	50.0%	7.1%	100.0%
		% within Race/Ethnicity/Gender Classification	6.0%	0.0%	33.3%	50.0%	7.7%	9.4%	28.6%	10.1%
		% of Total	1.4%	0.0%	1.1%	0.7%	1.1%		0.7%	10.1%
Total		Count	67	0.078	1.170	0.778	39		5.7 %	276
		% within Q14b. Percentage of company's gross revenues between 2006 and	07		5	-		143	,	270
		2011 came from doing business with Other Governmental Agencies	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Q14b. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Other Governmental Agencies \* Race/Ethnicity/Gender Classification Crosstabulation



		Percentage of company's gross revenues between 2006 and 2011 came from	uonig suomoo			icity/Gender Cla				
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q14c. Percentage	0%	Count	2	0	0	1	2	8	2	15
of company's gross		% within Q14c. Percentage of company's gross revenues between 2006 and	13.3%	0.0%	0.0%	6.7%	13.3%	53.3%	13.3%	100.0%
revenues between		2011 came from doing business with Private Sector								
2006 and 2011		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	0.0%	25.0%	5.1%	5.4%	28.6%	5.4%
came from doing		% of Total	0.7%	0.0%	0.0%	0.4%	0.7%	2.9%	0.7%	5.4%
	1%-10%	Count	2	0	1	1	0	6	0	10
Private Sector		% within Q14c. Percentage of company's gross revenues between 2006 and	20.0%	0.0%	10.0%	10.0%	0.0%	60.0%	0.0%	100.0%
		2011 came from doing business with Private Sector								
		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	11.1%	25.0%	0.0%	4.0%	0.0%	3.6%
		% of Total	0.7%	0.0%	0.4%	0.4%	0.0%	2.2%	0.0%	3.6%
	11%-25%	Count	2	0	2	0	1	2	0	7
		% within Q14c. Percentage of company's gross revenues between 2006 and	28.6%	0.0%	28.6%	0.0%	14.3%	28.6%	0.0%	100.0%
		2011 came from doing business with Private Sector								
		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	22.2%	0.0%	2.6%	1.3%	0.0%	2.5%
		% of Total	0.7%	0.0%	0.7%	0.0%	0.4%	0.7%	0.0%	2.5%
	26%-50%	Count	5	0	1	0	3	16	1	26
		% within Q14c. Percentage of company's gross revenues between 2006 and	19.2%	0.0%	3.8%	0.0%	11.5%	61.5%	3.8%	100.0%
		2011 came from doing business with Private Sector	7 50/	0.00/			= =0/	10 70/		<b>a</b> 494
		% within Race/Ethnicity/Gender Classification	7.5%	0.0%	11.1%	0.0%	7.7%	10.7%	14.3%	9.4%
	E40/ 3E0/	% of Total	1.8%	0.0%	0.4%	0.0%	1.1%	5.8%	0.4%	9.4%
	51%-75%	Count	4	0	1	2	3	13	0	23
		% within Q14c. Percentage of company's gross revenues between 2006 and	17.4%	0.0%	4.3%	8.7%	13.0%	56.5%	0.0%	100.0%
		2011 came from doing business with Private Sector % within Race/Ethnicity/Gender Classification	C 00/	0.0%	44.40/	F0.0%	7.7%	0.70/	0.00/	0.00/
		% within Race/Ethnicity/Gender Classification % of Total	6.0% 1.4%	0.0%	11.1% 0.4%	50.0% 0.7%	1.1%	8.7% 4.7%	0.0% 0.0%	8.3% 8.3%
	76%-100%	Count	1.4%	0.0%	0.4%	0.7%	30	4.7%	0.0%	8.3% 195
	70%-100%	% within Q14c. Percentage of company's gross revenues between 2006 and	52	1	4	0	30	104	4	195
		2011 came from doing business with Private Sector	26.7%	0.5%	2.1%	0.0%	15.4%	53.3%	2.1%	100.0%
		% within Race/Ethnicity/Gender Classification	77.6%	100.0%	44.4%	0.0%	76.9%	69.8%	57.1%	70.7%
		% of Total	18.8%	0.4%	1.4%	0.0%	10.9%	37.7%	1.4%	70.7%
Total		Count	67	0.4 /8	1.4 /0	0.078	39	149	7.470	276
Tulai		% within Q14c. Percentage of company's gross revenues between 2006 and	-	I	9	4		-	'	-
		2011 came from doing business with Private Sector	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		70 01 1 0 tai	24.3%	0.4%	0.0%	1.4%	14.170	54.0%	2.3%	100.07

Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector \* Race/Ethnicity/Gender Classification Crosstabulation



		· · · ·			Race/Ethn	icity/Gender Cla	assification			
			African American	Asian American	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	Total
Q15. Is your	Yes	Count	45	0	3	1	12	45	5	111
business certified with the City's		% within Q15. Is your business certified with the City's Small Business Enterprise (SBE) Program?	40.5%	0.0%	2.7%	0.9%	10.8%	40.5%	4.5%	100.0%
Small Business		% within Race/Ethnicity/Gender Classification	67.2%	0.0%	33.3%	25.0%	30.8%	30.2%	71.4%	40.2%
Enterprise (SBE)		% of Total	16.3%	0.0%	1.1%	0.4%	4.3%	16.3%	1.8%	40.2%
Program?	No	Count	17	0	6	3	13	72	2	113
		% within Q15. Is your business certified with the City's Small Business Enterprise (SBE) Program?	15.0%	0.0%	5.3%	2.7%	11.5%	63.7%	1.8%	100.0%
		% within Race/Ethnicity/Gender Classification	25.4%	0.0%	66.7%	75.0%	33.3%	48.3%	28.6%	40.9%
		% of Total	6.2%	0.0%	2.2%	1.1%	4.7%	26.1%	0.7%	40.9%
	Don't Know	Count	5	1	0	0	14	32	0	52
		% within Q15. Is your business certified with the City's Small Business Enterprise (SBE) Program?	9.6%	1.9%	0.0%	0.0%	26.9%	61.5%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	7.5%	100.0%	0.0%	0.0%	35.9%	21.5%	0.0%	18.8%
		% of Total	1.8%	0.4%	0.0%	0.0%	5.1%	11.6%	0.0%	18.8%
Total		Count	67	1	9	4	39	149	7	276
		% within Q15. Is your business certified with the City's Small Business Enterprise (SBE) Program?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

OAE Is seen been been seen if is a with the Ob	de la constitución de constitución (CDE) Desenverso	* Deserver and the second s
Q15. IS your business certified with the Cit	ty's Small Business Enterprise (SBE) Program?	* Race/Ethnicity/Gender Classification Crosstabulation

				Ra	ace/Ethnicity/Ge	nder Classificati	on		
			African	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	Female	Male	Other	Total
Q16. Primary	Not Qualified	Count	1	0	0	0	4	0	5
Reason for Not Being Certified as a		% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	20.0%	0.0%	0.0%	0.0%	80.0%	0.0%	100.0%
SBE (Numeric		% within Race/Ethnicity/Gender Classification	5.9%	0.0%	0.0%	0.0%	5.6%	0.0%	4.4%
Format)		% of Total	0.9%	0.0%	0.0%	0.0%	3.5%	0.0%	4.4%
	Certification does	Count	3	1	0	2	9	0	15
	not benefit my firm	% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	20.0%	6.7%	0.0%	13.3%	60.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	17.6%	16.7%	0.0%	15.4%	12.5%	0.0%	13.3%
		% of Total	2.7%	0.9%	0.0%	1.8%	8.0%	0.0%	13.3%
	Application asks for	r Count	1	1	0	2	4	0	8
	too much information	% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	12.5%	12.5%	0.0%	25.0%	50.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	5.9%	16.7%	0.0%	15.4%	5.6%	0.0%	7.1%
		% of Total	0.9%	0.9%	0.0%	1.8%	3.5%	0.0%	7.1%
	No Reason	Count	9	4	2	4	48	1	68
		% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	13.2%	5.9%	2.9%	5.9%	70.6%	1.5%	100.0%
		% within Race/Ethnicity/Gender Classification	52.9%	66.7%	66.7%	30.8%	66.7%	50.0%	60.2%
		% of Total	8.0%	3.5%	1.8%	3.5%	42.5%	0.9%	60.2%
	Other	Count	3	0	1	5	7	1	17
		% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	17.6%	0.0%	5.9%	29.4%	41.2%	5.9%	100.0%
		% within Race/Ethnicity/Gender Classification	17.6%	0.0%	33.3%	38.5%	9.7%	50.0%	15.0%
		% of Total	2.7%	0.0%	0.9%	4.4%	6.2%	0.9%	15.0%
Total		Count	17	6	3	13	72	2	113
		% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	15.0%	5.3%	2.7%	11.5%	63.7%	1.8%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	15.0%	5.3%	2.7%	11.5%	63.7%	1.8%	100.0%



				Race/Ethn	icity/Gender Cla	assification			
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q17a. Do you have Yes	Count	31	1	4	3	4	3	3	49
any of these	% within Q17a. Do you have any of these certifications:-MBE (Minority	63.3%	2.0%	8.2%	6.1%	8.2%	6.1%	6.1%	100.0%
certifications:-MBE	Business Enterprise)	10.00/	400.004		==	40.004		10.004	17.00/
(Minority Business	% within Race/Ethnicity/Gender Classification	46.3%		44.4%	75.0%	10.3%			17.8%
Enterprise)	% of Total	11.2%	0.4%	1.4%	1.1%	1.4%	1.1%		17.8%
No	Count	32	0	5	1	31	142	4	215
	% within Q17a. Do you have any of these certifications:-MBE (Minority Business Enterprise)	14.9%	0.0%	2.3%	0.5%	14.4%	66.0%	1.9%	100.0%
	% within Race/Ethnicity/Gender Classification	47.8%	0.0%	55.6%	25.0%	79.5%	95.3%	57.1%	77.9%
	% of Total	11.6%	0.0%	1.8%	0.4%	11.2%	51.4%	1.4%	77.9%
Don't Know	Count	4	0	0	0	4	4	0	12
	% within Q17a. Do you have any of these certifications:-MBE (Minority Business Enterprise)	33.3%	0.0%	0.0%	0.0%	33.3%	33.3%	0.0%	100.0%
	% within Race/Ethnicity/Gender Classification	6.0%	0.0%	0.0%	0.0%	10.3%	2.7%	0.0%	4.3%
	% of Total	1.4%	0.0%	0.0%	0.0%	1.4%	1.4%	0.0%	4.3%
Total	Count	67	1	9	4	39	149	7	276
	% within Q17a. Do you have any of these certifications:-MBE (Minority Business Enterprise)	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

					Race/Ethn	icity/Gender Cla	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q17b. Do you h	ave Yes	Count	13	1	2	3	0	2	3	24
any of these certifications:-DI	BE	% within Q17b. Do you have any of these certifications:-DBE (Disadvantaged Business Enterprise)	54.2%	4.2%	8.3%	12.5%	0.0%	8.3%	12.5%	100.0%
(Disadvantaged		% within Race/Ethnicity/Gender Classification	19.4%	100.0%	22.2%	75.0%	0.0%	1.3%	42.9%	8.7%
Business		% of Total	4.7%	0.4%	0.7%	1.1%	0.0%	0.7%	1.1%	8.7%
Enterprise)	No	Count	47	0	7	1	35	143	3	236
		% within Q17b. Do you have any of these certifications:-DBE (Disadvantaged Business Enterprise)	19.9%	0.0%	3.0%	0.4%	14.8%	60.6%	1.3%	100.0%
		% within Race/Ethnicity/Gender Classification	70.1%	0.0%	77.8%	25.0%	89.7%	96.0%	42.9%	85.5%
		% of Total	17.0%	0.0%	2.5%	0.4%	12.7%	51.8%	1.1%	85.5%
	Don't Know	Count	7	0	0	0	4	4	1	1
		% within Q17b. Do you have any of these certifications:-DBE (Disadvantaged Business Enterprise)	43.8%	0.0%	0.0%	0.0%	25.0%	25.0%	6.3%	100.0%
		% within Race/Ethnicity/Gender Classification	10.4%	0.0%	0.0%	0.0%	10.3%	2.7%	14.3%	5.8%
		% of Total	2.5%	0.0%	0.0%	0.0%	1.4%	1.4%	0.4%	5.8%
Total		Count	67	1	9	4	39	149	7	27
		% within Q17b. Do you have any of these certifications:-DBE (Disadvantaged Business Enterprise)	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.09
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.09



	Q17C. Do you have any of these certifications:-wBE (woman Bus			<i>.</i>	nicity/Gender Cla				
		African American	Asian American	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	Total
Q17c. Do you have Yes	Count	6	0	1	1	6	0	2	16
any of these certifications:-WBE	% within Q17c. Do you have any of these certifications:-WBE (Woman Business Enterprise)	37.5%	0.0%	6.3%	6.3%	37.5%	0.0%	12.5%	100.0%
(Woman Business	% within Race/Ethnicity/Gender Classification	9.0%	0.0%	11.1%	25.0%	15.4%	0.0%	28.6%	5.8%
Enterprise)	% of Total	2.2%	0.0%	0.4%	0.4%	2.2%	0.0%	0.7%	5.8%
No	Count	57	1	8	2	24	146	5	243
	% within Q17c. Do you have any of these certifications:-WBE (Woman Business Enterprise)	23.5%	0.4%	3.3%	0.8%	9.9%	60.1%	2.1%	100.0%
	% within Race/Ethnicity/Gender Classification	85.1%	100.0%	88.9%	50.0%	61.5%	98.0%	71.4%	88.0%
	% of Total	20.7%	0.4%	2.9%	0.7%	8.7%	52.9%	1.8%	88.0%
Don't Know	Count	4	0	0	1	9	3	0	17
	% within Q17c. Do you have any of these certifications:-WBE (Woman Business Enterprise)	23.5%	0.0%	0.0%	5.9%	52.9%	17.6%	0.0%	100.0%
	% within Race/Ethnicity/Gender Classification	6.0%	0.0%	0.0%	25.0%	23.1%	2.0%	0.0%	6.2%
	% of Total	1.4%	0.0%	0.0%	0.4%	3.3%	1.1%	0.0%	6.2%
Total	Count	67	1	9	4	39	149	7	276
	% within Q17c. Do you have any of these certifications:-WBE (Woman Business Enterprise)	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

017c Do voi	have any of these certifications	-WRF (Woman Business Fr	tornriso) * Raco/Ethnicit	v/Gender Classification Crosstabulation
Q170. D0 y00	i have any or these certifications	- WDL (Woman Duameaa Li	terprise/ trace/cumion	

					Race/Ethn	icity/Gender Cla	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q18a. Is your	Yes	Count	15	0	3	1	4	33	3	59
ousiness certified with any of the		% within Q18a. Is your business certified with any of the following agencies:- Escambia County School Board	25.4%	0.0%	5.1%	1.7%	6.8%	55.9%	5.1%	100.0%
ollowing agencies:-		% within Race/Ethnicity/Gender Classification	22.4%	0.0%	33.3%	25.0%	10.3%	22.1%	42.9%	21.4%
Escambia County		% of Total	5.4%	0.0%	1.1%	0.4%	1.4%	12.0%	1.1%	21.4%
	No	Count	43	0	5	3	29	102	4	186
		% within Q18a. Is your business certified with any of the following agencies:- Escambia County School Board	23.1%	0.0%	2.7%	1.6%	15.6%	54.8%	2.2%	100.0%
		% within Race/Ethnicity/Gender Classification	64.2%	0.0%	55.6%	75.0%	74.4%	68.5%	57.1%	67.4%
		% of Total	15.6%	0.0%	1.8%	1.1%	10.5%	37.0%	1.4%	67.4%
	Don't Know	Count	9	1	1	0	6	14	0	3
		% within Q18a. Is your business certified with any of the following agencies:- Escambia County School Board	29.0%	3.2%	3.2%	0.0%	19.4%	45.2%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	13.4%	100.0%	11.1%	0.0%	15.4%	9.4%	0.0%	11.2%
		% of Total	3.3%	0.4%	0.4%	0.0%	2.2%	5.1%	0.0%	11.2%
Total		Count	67	1	9	4	39	149	7	276
		% within Q18a. Is your business certified with any of the following agencies:- Escambia County School Board	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



				•	Race/Ethn	icity/Gender Cla	assification			I
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q18b. Is your	Yes	Count	21	0	2	1	7	43	3	77
business certified with any of the		% within Q18b. Is your business certified with any of the following agencies: Escambia County	27.3%	0.0%	2.6%	1.3%	9.1%	55.8%	3.9%	100.0%
following agencies:-		% within Race/Ethnicity/Gender Classification	31.3%	0.0%	22.2%	25.0%	17.9%	28.9%	42.9%	27.9%
Escambia County		% of Total	7.6%	0.0%	0.7%	0.4%	2.5%	15.6%	1.1%	27.9%
	No	Count	38	0	6	3	27	92	4	170
		% within Q18b. Is your business certified with any of the following agencies: Escambia County	22.4%	0.0%	3.5%	1.8%	15.9%	54.1%	2.4%	100.0%
		% within Race/Ethnicity/Gender Classification	56.7%	0.0%	66.7%	75.0%	69.2%	61.7%	57.1%	61.6%
		% of Total	13.8%	0.0%	2.2%	1.1%	9.8%	33.3%	1.4%	61.6%
	Don't Know	Count	8	1	1	0	5	14	0	29
		% within Q18b. Is your business certified with any of the following agencies:- Escambia County	27.6%	3.4%	3.4%	0.0%	17.2%	48.3%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	11.9%	100.0%	11.1%	0.0%	12.8%	9.4%	0.0%	10.5%
		% of Total	2.9%	0.4%	0.4%	0.0%	1.8%	5.1%	0.0%	10.5%
Total		Count	67	1	9	4	39	149	7	276
		% within Q18b. Is your business certified with any of the following agencies:- Escambia County	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Q18b. Is your business certified with any	v of the following agencies -Escambia Count	ty * Race/Ethnicity/Gender Classification Crosstabulation

					Race/Ethn	icity/Gender Cla	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q18c. Is your	Yes	Count	14	0	1	1	3	24	1	44
business certified		% within Q18c. Is your business certified with any of the following agencies:-	31.8%	0.0%	2.3%	2.3%	6.8%	54.5%	2.3%	100.0%
with any of the		Emerald Coast Utility Authority			2.070	2.070		04.070	2.070	100.07
following agencies:-		% within Race/Ethnicity/Gender Classification	20.9%	0.0%	11.1%	25.0%	7.7%	16.1%	14.3%	15.9%
Emerald Coast		% of Total	5.1%	0.0%	0.4%	0.4%	1.1%	8.7%	0.4%	15.9%
Utility Authority	No	Count	43	0	7	3	29	106	6	194
		% within Q18c. Is your business certified with any of the following agencies:- Emerald Coast Utility Authority	22.2%	0.0%	3.6%	1.5%	14.9%	54.6%	3.1%	100.0%
		% within Race/Ethnicity/Gender Classification	64.2%	0.0%	77.8%	75.0%	74.4%	71.1%	85.7%	70.3%
		% of Total	15.6%	0.0%	2.5%	1.1%	10.5%	38.4%	2.2%	70.3%
	Don't Know	Count	10	1	1	0	7	19	0	3
		% within Q18c. Is your business certified with any of the following agencies:- Emerald Coast Utility Authority	26.3%	2.6%	2.6%	0.0%	18.4%	50.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	14.9%	100.0%	11.1%	0.0%	17.9%	12.8%	0.0%	13.8%
		% of Total	3.6%	0.4%	0.4%	0.0%	2.5%	6.9%	0.0%	13.8%
Total		Count	67	1	9	4	39	149	7	27
		% within Q18c. Is your business certified with any of the following agencies:- Emerald Coast Utility Authority	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.09
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



					Race/Ethn	icity/Gender Cla				
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q19. Is your	Yes	Count	13	1	1	3	5	25	4	52
business certified		% within Q19. Is your business certified with any other agency?	25.0%	1.9%	1.9%	5.8%	9.6%	48.1%	7.7%	100.0%
with any other		% within Race/Ethnicity/Gender Classification	19.4%	100.0%	11.1%	75.0%	12.8%	16.8%	57.1%	18.8%
agency?		% of Total	4.7%	0.4%	0.4%	1.1%	1.8%	9.1%	1.4%	18.8%
• •	No	Count	50	0	7	1	25	107	3	193
		% within Q19. Is your business certified with any other agency?	25.9%	0.0%	3.6%	0.5%	13.0%	55.4%	1.6%	100.0%
		% within Race/Ethnicity/Gender Classification	74.6%	0.0%	77.8%	25.0%	64.1%	71.8%	42.9%	69.9%
		% of Total	18.1%	0.0%	2.5%	0.4%	9.1%	38.8%	1.1%	69.9%
	Don't Know	Count	4	0	1	0	9	17	0	31
		% within Q19. Is your business certified with any other agency?	12.9%	0.0%	3.2%	0.0%	29.0%	54.8%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	6.0%	0.0%	11.1%	0.0%	23.1%	11.4%	0.0%	11.2%
		% of Total	1.4%	0.0%	0.4%	0.0%	3.3%	6.2%	0.0%	11.2%
Total		Count	67	1	9	4	39	149	7	276
		% within Q19. Is your business certified with any other agency?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Q19. Is your business certified with any other agency? * Race/Ethnicity/Gender Classification Crosstabulation	Q19. Is your business certified with an	ny other agency? * Race/Ethnicity/Gen	der Classification Crosstabulation
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					Race/Ethn	icity/Gender Cla	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q21. Is your	Yes	Count	52	0	4	1	18	60	5	140
company registered with the City's		% within Q21. Is your company registered with the City's vendor registration system?	37.1%	0.0%	2.9%	0.7%	12.9%	42.9%	3.6%	100.0%
vendor registration		% within Race/Ethnicity/Gender Classification	77.6%	0.0%	44.4%	25.0%	46.2%	40.3%	71.4%	50.7%
system?		% of Total	18.8%	0.0%	1.4%	0.4%	6.5%	21.7%	1.8%	50.7%
	No	Count	13	0	4	3	12	61	2	95
		% within Q21. Is your company registered with the City's vendor registration system?	13.7%	0.0%	4.2%	3.2%	12.6%	64.2%	2.1%	100.0%
		% within Race/Ethnicity/Gender Classification	19.4%	0.0%	44.4%	75.0%	30.8%	40.9%	28.6%	34.4%
		% of Total	4.7%	0.0%	1.4%	1.1%	4.3%	22.1%	0.7%	34.4%
	Don't Know	Count	2	1	1	0	9	28	0	41
		% within Q21. Is your company registered with the City's vendor registration system?	4.9%	2.4%	2.4%	0.0%	22.0%	68.3%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	3.0%	100.0%	11.1%	0.0%	23.1%	18.8%	0.0%	14.9%
		% of Total	0.7%	0.4%	0.4%	0.0%	3.3%	10.1%	0.0%	14.9%
Total		Count	67	1	9	4	39	149	7	276
		% within Q21. Is your company registered with the City's vendor registration system?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



		. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely dif				icity/Gender Cla				
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q22. On a scale	Extremely Easy	Count	2	0	0	0	2	6	1	11
from 1 to 6 (1 being		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being	18.2%	0.0%	0.0%	0.0%	18.2%	54.5%	9.1%	100.0%
extremely easy and		extremely difficult) how would you rate y								
6 being extremely		% within Race/Ethnicity/Gender Classification	3.0%	0.0%	0.0%	0.0%	5.3%	4.1%	14.3%	4.1%
difficult) how would	0	% of Total	0.7%	0.0%	0.0%	0.0%	0.7%	2.2%	0.4%	4.1%
you rate y	Somewhat Easy	Count % within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being	10	0	0	1	3	16	2	32
		extremely difficult) how would you rate y	31.3%	0.0%	0.0%	3.1%	9.4%	50.0%	6.3%	100.0%
		% within Race/Ethnicity/Gender Classification	15.2%	0.0%	0.0%	25.0%	7.9%	11.0%	28.6%	11.9%
		% of Total	3.7%	0.0%	0.0%	0.4%	1.1%	5.9%	0.7%	11.9%
	Easy	Count	26	0.070	2	0.470	12	42	0.1 /0	83
	2009	% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being			_					
		extremely difficult) how would you rate y	31.3%	0.0%	2.4%	1.2%	14.5%	50.6%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	39.4%	0.0%	25.0%	25.0%	31.6%	28.8%	0.0%	30.7%
		% of Total	9.6%	0.0%	0.7%	0.4%	4.4%	15.6%	0.0%	30.7%
	Difficult	Count	11	0	2	1	5	22	2	43
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being	25.6%	0.0%	4.7%	2.3%	11.6%	51.2%	4.7%	100.0%
		extremely difficult) how would you rate y								
		% within Race/Ethnicity/Gender Classification	16.7%	0.0%	25.0%	25.0%	13.2%	15.1%	28.6%	15.9%
		% of Total	4.1%	0.0%	0.7%	0.4%	1.9%	8.1%	0.7%	15.9%
	Somewhat Difficult		12	0	4	1	13	54	1	85
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being	14.1%	0.0%	4.7%	1.2%	15.3%	63.5%	1.2%	100.0%
		extremely difficult) how would you rate y								
		% within Race/Ethnicity/Gender Classification % of Total	18.2% 4.4%	0.0%	50.0%	25.0%	34.2%	37.0%	14.3% 0.4%	31.5%
	Extremely Difficult	Count	4.4%	0.0%	1.5%	0.4%	4.8%	20.0%	0.4%	31.5% 16
	Extremely Dimour	% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being	5	1	0	0	5	0	1	
		extremely difficult) how would you rate y	31.3%	6.3%	0.0%	0.0%	18.8%	37.5%	6.3%	100.0%
		% within Race/Ethnicity/Gender Classification	7.6%	100.0%	0.0%	0.0%	7.9%	4.1%	14.3%	5.9%
		% of Total	1.9%	0.4%	0.0%	0.0%	1.1%	2.2%	0.4%	5.9%
Total		Count	66	1	8	4	38	146	7	270
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being	04.494	0.404	2.00	4 504		-	0.00	400.00
		extremely difficult) how would you rate y	24.4%	0.4%	3.0%	1.5%	14.1%	54.1%	2.6%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.4%	0.4%	3.0%	1.5%	14.1%	54.1%	2.6%	100.0%

Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y... \* Race/Ethnicity/Gender Classification Crosstabulation



				•	Race/Ethr	icity/Gender Cla	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q23a. The	Yes	Count	23	1	3	1	5	13	0	46
following list of		% within Q23a. The following list of factors may prevent companies from								
factors may		bidding or obtaining work on a project. In Prequalification requirements	50.0%	2.2%	6.5%	2.2%	10.9%	28.3%	0.0%	100.0%
prevent companies										
from bidding or		% within Race/Ethnicity/Gender Classification	34.3%	100.0%	33.3%	25.0%	12.8%	8.7%	0.0%	16.7%
obtaining work on a		% of Total	8.3%	0.4%	1.1%	0.4%	1.8%	4.7%	0.0%	16.7%
project. In	No	Count	44	0	6	3	34	136	7	230
Prequalification		% within Q23a. The following list of factors may prevent companies from								
requirements		bidding or obtaining work on a project. InPrequalification requirements	19.1%	0.0%	2.6%	1.3%	14.8%	59.1%	3.0%	100.0%
		% within Race/Ethnicity/Gender Classification	65.7%	0.0%	66.7%	75.0%	87.2%	91.3%	100.0%	83.3%
		% of Total	15.9%	0.0%	2.2%	1.1%	12.3%	49.3%	2.5%	83.3%
Total		Count	67	1	9	4	39	149	7	276
		% within Q23a. The following list of factors may prevent companies from								
		bidding or obtaining work on a project. InPrequalification requirements	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%		3.3%	1.4%	14.1%	54.0%		100.0%

#### Q23a. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Prequalification requirements \* Race/Ethnicity/Gender Classification Crosstabulation

				Race/Ethn	icity/Gender Cla	assification			
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q23b. The Yes	Count	27	0	4	1	5	13	2	5
following list of	% within Q23b. The following list of factors may prevent companies from								
factors may	bidding or obtaining work on a project. InBid bond requirement	51.9%	0.0%	7.7%	1.9%	9.6%	25.0%	3.8%	100.0%
prevent companies									
from bidding or	% within Race/Ethnicity/Gender Classification	40.3%	0.0%	44.4%	25.0%	12.8%	8.7%	28.6%	18.8%
obtaining work on a	% of Total	9.8%	0.0%	1.4%	0.4%	1.8%	4.7%	0.7%	18.8%
project. InBid No	Count	40	1	5	3	34	136	5	224
bond requirement	% within Q23b. The following list of factors may prevent companies from								
·	bidding or obtaining work on a project. InBid bond requirement	17.9%	0.4%	2.2%	1.3%	15.2%	60.7%	2.2%	100.0%
	% within Race/Ethnicity/Gender Classification	59.7%	100.0%	55.6%	75.0%	87.2%	91.3%	71.4%	81.2%
	% of Total	14.5%	0.4%	1.8%	1.1%	12.3%	49.3%	1.8%	81.2%
Total	Count	67	1	9	4	39	149	7	270
	% within Q23b. The following list of factors may prevent companies from								
	bidding or obtaining work on a project. InBid bond requirement	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.09
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



					Race/Ethn	icity/Gender Cla	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q23c. The	Yes	Count	29	0	4	1	6	12	2	54
following list of		% within Q23c. The following list of factors may prevent companies from								
factors may		bidding or obtaining work on a project. In Performance bond requirement	53.7%	0.0%	7.4%	1.9%	11.1%	22.2%	3.7%	100.0%
prevent companies										
from bidding or		% within Race/Ethnicity/Gender Classification	43.3%	0.0%	44.4%	25.0%	15.4%	8.1%	28.6%	19.6%
obtaining work on a		% of Total	10.5%	0.0%	1.4%	0.4%	2.2%	4.3%	0.7%	19.6%
project. In	No	Count	38	1	5	3	33	137	5	222
Performance bond		% within Q23c. The following list of factors may prevent companies from								
requirement		bidding or obtaining work on a project. InPerformance bond requirement	17.1%	0.5%	2.3%	1.4%	14.9%	61.7%	2.3%	100.0%
		% within Race/Ethnicity/Gender Classification	56.7%	100.0%	55.6%	75.0%	84.6%	91.9%	71.4%	80.4%
		% of Total	13.8%	0.4%	1.8%	1.1%	12.0%	49.6%	1.8%	80.4%
Total		Count	67	1	9	4	39	149	7	276
		% within Q23c. The following list of factors may prevent companies from								
		bidding or obtaining work on a project. InPerformance bond requirement	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

#### Q23c. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Performance bond requirement \* Race/Ethnicity/Gender Classification Crosstabulation

					Race/Ethn	icity/Gender Cla	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q23d. The	Yes	Count	28	0	3	1	5	13	2	52
following list of		% within Q23d. The following list of factors may prevent companies from								
factors may		bidding or obtaining work on a project. InPayment bond requirement	53.8%	0.0%	5.8%	1.9%	9.6%	25.0%	3.8%	100.0%
prevent companies										
from bidding or		% within Race/Ethnicity/Gender Classification	41.8%	0.0%	33.3%	25.0%	12.8%	8.7%	28.6%	18.8%
obtaining work on a		% of Total	10.1%	0.0%	1.1%	0.4%	1.8%	4.7%	0.7%	18.8%
project. In	No	Count	39	1	6	3	34	136	5	224
Payment bond		% within Q23d. The following list of factors may prevent companies from								
requirement		bidding or obtaining work on a project. In Payment bond requirement	17.4%	0.4%	2.7%	1.3%	15.2%	60.7%	2.2%	100.0%
		% within Race/Ethnicity/Gender Classification	58.2%	100.0%	66.7%	75.0%	87.2%	91.3%	71.4%	81.2%
		% of Total	14.1%	0.4%	2.2%	1.1%	12.3%	49.3%	1.8%	81.2%
Total		Count	67	1	9	4	39	149	7	276
		% within Q23d. The following list of factors may prevent companies from								
		bidding or obtaining work on a project. InPayment bond requirement	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



2200	. The following list of factors may prevent companies from bidding of obtainin		ojootiia				e. eeeta zalali		
					icity/Gender Cla			-	
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q23e. The Yes	Count	25	0	3	1	4	13	3	49
following list of factors may	% within Q23e. The following list of factors may prevent companies from bidding or obtaining work on a project. InFinancing	51.0%	0.0%	6.1%	2.0%	8.2%	26.5%	6.1%	100.0%
prevent companies	% within Race/Ethnicity/Gender Classification	37.3%	0.0%	33.3%	25.0%	10.3%	8.7%	42.9%	17.8%
from bidding or	% of Total	9.1%	0.0%	1.1%	0.4%	1.4%	4.7%	1.1%	17.8%
obtaining work on a No	Count	42	1	6	3	35	136	4	227
project. In Financing	% within Q23e. The following list of factors may prevent companies from bidding or obtaining work on a project. InFinancing	18.5%	0.4%	2.6%	1.3%	15.4%	59.9%	1.8%	100.0%
i mancing	% within Race/Ethnicity/Gender Classification	62.7%	100.0%	66.7%	75.0%	89.7%	91.3%	57.1%	82.2%
	% of Total	15.2%	0.4%	2.2%	1.1%	12.7%	49.3%	1.4%	82.2%
Total	Count	67	1	9	4	39	149	7	276
	% within Q23e. The following list of factors may prevent companies from bidding or obtaining work on a project. InFinancing	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

### Q23e. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Financing \* Race/Ethnicity/Gender Classification Crosstabulation

Q23f. The following list of factors may prevent companies from bidding or obtaining work on a project. In..-Insurance (general liability, professional liability, etc.) \* Race/Ethnicity/Gender Classification Crosstabulation

				Race/Ethn	icity/Gender Cla	assification			
		African	Asian	Hispanic	Native	Nonminority	Nonminority	0.1	
		American	American	American	American	Female	Male	Other	Total
Q23f. The following Yes	Count	11	1	3	1	2	7	0	25
list of factors may	% within Q23f. The following list of factors may prevent companies from								
prevent companies	bidding or obtaining work on a project. InInsurance (general liability,	44.0%	4.0%	12.0%	4.0%	8.0%	28.0%	0.0%	100.0%
from bidding or	professional liability, etc.)								
obtaining work on a	% within Race/Ethnicity/Gender Classification	16.4%	100.0%	33.3%	25.0%	5.1%	4.7%	0.0%	9.1%
project. In	% of Total	4.0%	0.4%	1.1%	0.4%	0.7%	2.5%	0.0%	9.1%
Insurance (general No	Count	56	0	6	3	37	142	7	251
liability,	% within Q23f. The following list of factors may prevent companies from								
professional	bidding or obtaining work on a project. InInsurance (general liability,	22.3%	0.0%	2.4%	1.2%	14.7%	56.6%	2.8%	100.0%
liability, etc.)	professional liability, etc.)								
	% within Race/Ethnicity/Gender Classification	83.6%	0.0%	66.7%	75.0%	94.9%	95.3%	100.0%	90.9%
	% of Total	20.3%	0.0%	2.2%	1.1%	13.4%	51.4%	2.5%	90.9%
Total	Count	67	1	9	4	39	149	7	276
	% within Q23f. The following list of factors may prevent companies from								
	bidding or obtaining work on a project. InInsurance (general liability,	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	professional liability, etc.)								
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



1	wzby. The ful	llowing list of factors may prevent companies from bidding or obtaining work o		Froposal/Blu				Silication Clos	stabulation	
			A (-2	A - '		icity/Gender Cla		N		
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q23g. The	Yes	Count	14	0	3	1	2	10	0	30
following list of		% within Q23g. The following list of factors may prevent companies from								
factors may		bidding or obtaining work on a project. In Proposal/Bid specifications	46.7%	0.0%	10.0%	3.3%	6.7%	33.3%	0.0%	100.0%
prevent companies										
from bidding or		% within Race/Ethnicity/Gender Classification	20.9%	0.0%	33.3%	25.0%	5.1%	6.7%	0.0%	10.9%
obtaining work on a		% of Total	5.1%	0.0%	1.1%	0.4%	0.7%	3.6%	0.0%	10.9%
project. In	No	Count	53	1	6	3	37	139	7	246
Proposal/Bid		% within Q23g. The following list of factors may prevent companies from								
specifications		bidding or obtaining work on a project. In Proposal/Bid specifications	21.5%	0.4%	2.4%	1.2%	15.0%	56.5%	2.8%	100.0%
		% within Race/Ethnicity/Gender Classification	79.1%	100.0%	66.7%	75.0%	94.9%	93.3%	100.0%	89.1%
		% of Total	19.2%	0.4%	2.2%	1.1%	13.4%	50.4%	2.5%	89.1%
Total		Count	67	1	9	4	39	149	7	276
		% within Q23g. The following list of factors may prevent companies from								
		bidding or obtaining work on a project. InProposal/Bid specifications	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%		54.0%		100.0%

022a The following list of factors may	, provent companies from hidding or obtaining	work on a project In _Bronesal/Bid spec	ifications * Race/Ethnicity/Gender Classification Crosstabulation
wzby. The following list of factors may	prevent companies nom bluding of obtaining	work on a project. InFroposal/blu spec	

				Race/Ethn	icity/Gender Cla	assification			
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q23h. The Yes	Count	21	0	3	1	4	18	0	4
following list of	% within Q23h. The following list of factors may prevent companies from								
factors may	bidding or obtaining work on a project. InLimited time given to prepare bid	44.7%	0.0%	6.4%	2.1%	8.5%	38.3%	0.0%	100.09
prevent companies	package or quote								
from bidding or	% within Race/Ethnicity/Gender Classification	31.3%	0.0%	33.3%	25.0%	10.3%	12.1%	0.0%	17.09
obtaining work on a	% of Total	7.6%	0.0%	1.1%	0.4%	1.4%	6.5%	0.0%	17.09
project. InLimited No	Count	46	1	6	3	35	131	7	22
time given to	% within Q23h. The following list of factors may prevent companies from								
prepare bid	bidding or obtaining work on a project. InLimited time given to prepare bid	20.1%	0.4%	2.6%	1.3%	15.3%	57.2%	3.1%	100.09
package or quote	package or quote								
0	% within Race/Ethnicity/Gender Classification	68.7%	100.0%	66.7%	75.0%	89.7%	87.9%	100.0%	83.09
	% of Total	16.7%	0.4%	2.2%	1.1%	12.7%	47.5%	2.5%	83.09
Total	Count	67	1	9	4	39	149	7	27
	% within Q23h. The following list of factors may prevent companies from								
	bidding or obtaining work on a project. InLimited time given to prepare bid	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.09
	package or quote								
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.09
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.09



					icity/Gender Cla				
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q23i. The following Yes	Count	14	1	4	1	12	52	3	87
list of factors may	% within Q23i. The following list of factors may prevent companies from								
prevent companies	bidding or obtaining work on a project. InLimited knowledge of purchasing	16.1%	1.1%	4.6%	1.1%	13.8%	59.8%	3.4%	100.0%
from bidding or	contracting policies and procedures								
obtaining work on a	% within Race/Ethnicity/Gender Classification	20.9%	100.0%	44.4%	25.0%	30.8%	34.9%	42.9%	31.5%
project. InLimited	% of Total	5.1%	0.4%	1.4%	0.4%	4.3%	18.8%	1.1%	31.5%
knowledge of No	Count	53	0	5	3	27	97	4	189
purchasing	% within Q23i. The following list of factors may prevent companies from								
contracting policies	bidding or obtaining work on a project. InLimited knowledge of purchasing	28.0%	0.0%	2.6%	1.6%	14.3%	51.3%	2.1%	100.0%
and procedures	contracting policies and procedures								
·	% within Race/Ethnicity/Gender Classification	79.1%	0.0%	55.6%	75.0%	69.2%	65.1%	57.1%	68.5%
	% of Total	19.2%	0.0%	1.8%	1.1%	9.8%	35.1%	1.4%	68.5%
Total	Count	67	1	9	4	39	149	7	276
	% within Q23i. The following list of factors may prevent companies from								
	bidding or obtaining work on a project. InLimited knowledge of purchasing	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	contracting policies and procedures								
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

## Q23i. The following list of factors may prevent companies from bidding or obtaining work on a project. In..-Limited knowledge of purchasing contracting policies and procedures \* Race/Ethnicity/Gender Classification

Q23j. TI	he following list of factors may prevent companies from bidding or obtaining w	ork on a project	. InLack of e		ce/Ethnicity/Ge icity/Gender Cla		tion Crosstabu	Ilation	
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q23j. The following Yes	Count	5	1	2	1	2	10	0	21
list of factors may	% within Q23j. The following list of factors may prevent companies from	23.8%	4.8%	9.5%	4.8%	9.5%	47.6%	0.0%	100.0%
prevent companies	bidding or obtaining work on a project. InLack of experience								
from bidding or	% within Race/Ethnicity/Gender Classification	7.5%	100.0%	22.2%	25.0%	5.1%	6.7%	0.0%	7.6%
obtaining work on a	% of Total	1.8%	0.4%	0.7%	0.4%	0.7%	3.6%	0.0%	7.6%
project. InLack No	Count	62	0	7	3	37	139	7	255
of experience	% within Q23j. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of experience	24.3%	0.0%	2.7%	1.2%	14.5%	54.5%	2.7%	100.0%
	% within Race/Ethnicity/Gender Classification	92.5%	0.0%	77.8%	75.0%	94.9%	93.3%	100.0%	92.4%
	% of Total	22.5%	0.0%	2.5%	1.1%	13.4%	50.4%	2.5%	92.4%
Total	Count	67	1	9	4	39	149	7	276
	% within Q23j. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of experience	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



				Race/Ethn	icity/Gender Cla	assification			
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q23k. The Yes	Count	12	0	1	1	3	9	1	27
following list of factors may	% within Q23k. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of personnel	44.4%	0.0%	3.7%	3.7%	11.1%	33.3%	3.7%	100.0%
prevent companies	% within Race/Ethnicity/Gender Classification	17.9%	0.0%	11.1%	25.0%	7.7%	6.0%	14.3%	9.8%
from bidding or	% of Total	4.3%	0.0%	0.4%	0.4%	1.1%	3.3%	0.4%	9.8%
obtaining work on a No	Count	55	1	8	3	36	140	6	249
project. InLack of personnel	% within Q23k. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of personnel	22.1%	0.4%	3.2%	1.2%	14.5%	56.2%	2.4%	100.0%
	% within Race/Ethnicity/Gender Classification	82.1%	100.0%	88.9%	75.0%	92.3%	94.0%	85.7%	90.2%
	% of Total	19.9%	0.4%	2.9%	1.1%	13.0%	50.7%	2.2%	90.2%
Total	Count	67	1	9	4	39	149	7	276
	% within Q23k. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of personnel	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Q23k. The following list of factors may prevent companies from bidding or obtaining work on a project. In..-Lack of personnel \* Race/Ethnicity/Gender Classification Crosstabulation

Q23I. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Contract too large \* Race/Ethnicity/Gender Classification Crosstabulation

			Race/Ethnicity/Gender Classification						
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q23I. The following Yes	Count	24	1	2	1	8	20	3	59
list of factors may prevent companies	% within Q23I. The following list of factors may prevent companies from bidding or obtaining work on a project. InContract too large	40.7%	1.7%	3.4%	1.7%	13.6%	33.9%	5.1%	100.0%
from bidding or	% within Race/Ethnicity/Gender Classification	35.8%	100.0%	22.2%	25.0%	20.5%	13.4%	42.9%	21.4%
obtaining work on a	% of Total	8.7%	0.4%	0.7%	0.4%	2.9%	7.2%	1.1%	21.4%
project. In No	Count	43	0	7	3	31	129	4	217
Contract too large	% within Q23I. The following list of factors may prevent companies from bidding or obtaining work on a project. InContract too large	19.8%	0.0%	3.2%	1.4%	14.3%	59.4%	1.8%	100.0%
	% within Race/Ethnicity/Gender Classification	64.2%	0.0%	77.8%	75.0%	79.5%	86.6%	57.1%	78.6%
	% of Total	15.6%	0.0%	2.5%	1.1%	11.2%	46.7%	1.4%	78.6%
Total	Count	67	1	9	4	39	149	7	276
	% within Q23I. The following list of factors may prevent companies from bidding or obtaining work on a project. InContract too large	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



					icity/Gender Cla				
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q23m. The Yes	Count	43	1	2	1	13	43	3	106
following list of	% within Q23m. The following list of factors may prevent companies from	40.6%	0.9%	1.9%	0.9%	12.3%	40.6%	2.8%	100.0%
factors may	bidding or obtaining work on a project. InSelection process	40.0%	0.978	1.970	0.976	12.370	40.078	2.070	100.076
prevent companies	% within Race/Ethnicity/Gender Classification	64.2%	100.0%	22.2%	25.0%	33.3%	28.9%	42.9%	38.4%
from bidding or	% of Total	15.6%	0.4%	0.7%	0.4%	4.7%	15.6%	1.1%	38.4%
obtaining work on a No	Count	24	0	7	3	26	106	4	170
project. In	% within Q23m. The following list of factors may prevent companies from	14.1%	0.0%	4.1%	1.8%	15.3%	62.4%	2.4%	100.0%
Selection process	bidding or obtaining work on a project. InSelection process	14.1%	0.0%	4.1%	1.0%	15.5%	02.4%	2.4%	100.0%
• • • • • •	% within Race/Ethnicity/Gender Classification	35.8%	0.0%	77.8%	75.0%	66.7%	71.1%	57.1%	61.6%
	% of Total	8.7%	0.0%	2.5%	1.1%	9.4%	38.4%	1.4%	61.6%
Total	Count	67	1	9	4	39	149	7	276
	% within Q23m. The following list of factors may prevent companies from	04.00/	0.49/	2.20/	4 40/	44.40/	E4.00/	0.50/	400.00/
	bidding or obtaining work on a project. InSelection process	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

#### Q23m. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Selection process \* Race/Ethnicity/Gender Classification Crosstabulation

Q23n. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Unnecessary restrictive contract specifications \* Race/Ethnicity/Gender Classification Crosstabulation

			Race/Ethnicity/Gender Classification								
		African	Asian	Hispanic	Native	Nonminority	Nonminority				
		American	American	American	American	Female	Male	Other	Total		
Q23n. The Yes	Count	22	0	3	1	7	15	2	50		
following list of	% within Q23n. The following list of factors may prevent companies from										
factors may	bidding or obtaining work on a project. InUnnecessary restrictive contract	44.0%	0.0%	6.0%	2.0%	14.0%	30.0%	4.0%	100.0%		
prevent companies	specifications										
from bidding or	% within Race/Ethnicity/Gender Classification	32.8%	0.0%	33.3%	25.0%	17.9%	10.1%	28.6%	18.1%		
obtaining work on a	% of Total	8.0%	0.0%	1.1%	0.4%	2.5%	5.4%	0.7%	18.1%		
project. In No	Count	45	1	6	3	32	134	5	226		
Unnecessary	% within Q23n. The following list of factors may prevent companies from										
restrictive contract	bidding or obtaining work on a project. InUnnecessary restrictive contract	19.9%	0.4%	2.7%	1.3%	14.2%	59.3%	2.2%	100.0%		
specifications	specifications										
•	% within Race/Ethnicity/Gender Classification	67.2%	100.0%	66.7%	75.0%	82.1%	89.9%	71.4%	81.9%		
	% of Total	16.3%	0.4%	2.2%	1.1%	11.6%	48.6%	1.8%	81.9%		
Total	Count	67	1	9	4	39	149	7	276		
	% within Q23n. The following list of factors may prevent companies from										
	bidding or obtaining work on a project. In Unnecessary restrictive contract	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%		
	specifications										
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%		



				Race/Ethn	icity/Gender Cla	assification			
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q23o. The Yes	Count	18	0	2	1	0	7	1	29
following list of	% within Q230. The following list of factors may prevent companies from								
factors may	bidding or obtaining work on a project. InSlow payment or nonpayment	62.1%	0.0%	6.9%	3.4%	0.0%	24.1%	3.4%	100.0%
prevent companies									
from bidding or	% within Race/Ethnicity/Gender Classification	26.9%	0.0%	22.2%	25.0%	0.0%	4.7%	14.3%	10.5%
obtaining work on a	% of Total	6.5%	0.0%	0.7%	0.4%	0.0%	2.5%	0.4%	10.5%
project. InSlow No	Count	49	1	7	3	39	142	6	247
payment or	% within Q230. The following list of factors may prevent companies from								
nonpayment	bidding or obtaining work on a project. InSlow payment or nonpayment	19.8%	0.4%	2.8%	1.2%	15.8%	57.5%	2.4%	100.0%
	% within Race/Ethnicity/Gender Classification	73.1%	100.0%	77.8%	75.0%	100.0%	95.3%	85.7%	89.5%
	% of Total	17.8%	0.4%	2.5%	1.1%	14.1%	51.4%	2.2%	89.5%
Total	Count	67	1	9	4	39	149	7	276
	% within Q230. The following list of factors may prevent companies from								
	bidding or obtaining work on a project. InSlow payment or nonpayment	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

### Q23o. The following list of factors may prevent companies from bidding or obtaining work on a project. In..-Slow payment or nonpayment \* Race/Ethnicity/Gender Classification Crosstabulation

Q23p. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Competing with large companies \* Race/Ethnicity/Gender Classification Crosstabulation

					Race/Ethn	icity/Gender Cla	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q23p. The	Yes	Count	42	1	3	1	13	36	4	100
following list of		% within Q23p. The following list of factors may prevent companies from								
factors may		bidding or obtaining work on a project. InCompeting with large companies	42.0%	1.0%	3.0%	1.0%	13.0%	36.0%	4.0%	100.0%
prevent companies										
from bidding or		% within Race/Ethnicity/Gender Classification	62.7%	100.0%	33.3%	25.0%	33.3%	24.2%	57.1%	36.2%
obtaining work on a		% of Total	15.2%	0.4%	1.1%	0.4%	4.7%	13.0%	1.4%	36.2%
project. In	No	Count	25	0	6	3	26	113	3	176
Competing with		% within Q23p. The following list of factors may prevent companies from								
large companies		bidding or obtaining work on a project. InCompeting with large companies	14.2%	0.0%	3.4%	1.7%	14.8%	64.2%	1.7%	100.0%
		% within Race/Ethnicity/Gender Classification	37.3%	0.0%	66.7%	75.0%	66.7%	75.8%	42.9%	63.8%
		% of Total	9.1%	0.0%	2.2%	1.1%	9.4%	40.9%	1.1%	63.8%
Total		Count	67	1	9	4	39	149	7	276
		% within Q23p. The following list of factors may prevent companies from								
		bidding or obtaining work on a project. InCompeting with large companies	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%				100.0%



		11, how many times has your company submitted a bid or proposal to be a			Race/Ethr	nicity/Gender Cla				
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q24. Between	None	Count	33	0	7	4	19	81	1	145
2006 and 2011,		% within Q24. Between 2006 and 2011, how many times has your company								
how many times		submitted a bid or proposal to be a prime contractor/service provider for a	22.8%	0.0%	4.8%	2.8%	13.1%	55.9%	0.7%	100.0%
has your company		City project?								
submitted a bid or		% within Race/Ethnicity/Gender Classification	49.3%	0.0%	77.8%	100.0%		54.4%	14.3%	52.5%
proposal to be a		% of Total	12.0%	0.0%	2.5%	1.4%			0.4%	52.5%
prime	1-10 times	Count	28	1	2	0	20	50	5	106
contractor/service		% within Q24. Between 2006 and 2011, how many times has your company submitted a bid or proposal to be a prime contractor/service provider for a	26.4%	0.9%	1.9%	0.0%	18.9%	47.2%	4.7%	100.0%
provider for a City		City project?	20.4%	0.9%	1.9%	0.0%	10.9%	47.2%	4.770	100.0%
project?		% within Race/Ethnicity/Gender Classification	41.8%	100.0%	22.2%	0.0%	51.3%	33.6%	71.4%	38.4%
		% of Total	10.1%	0.4%	0.7%	0.0%			1.8%	38.4%
	11-25 times	Count	5	0.470	0.7 /0	0.070	1.270	10.170	1.070	16
	11 20 11100	% within Q24. Between 2006 and 2011, how many times has your company	0	0	Ū	0	Ű		0	10
		submitted a bid or proposal to be a prime contractor/service provider for a	31.3%	0.0%	0.0%	0.0%	0.0%	68.8%	0.0%	100.0%
		City project?				,.				
		% within Race/Ethnicity/Gender Classification	7.5%	0.0%	0.0%	0.0%	0.0%	7.4%	0.0%	5.8%
		% of Total	1.8%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	5.8%
	26-50 times	Count	1	0	0	0	0	3	1	5
		% within Q24. Between 2006 and 2011, how many times has your company								
		submitted a bid or proposal to be a prime contractor/service provider for a	20.0%	0.0%	0.0%	0.0%	0.0%	60.0%	20.0%	100.0%
		City project?								
		% within Race/Ethnicity/Gender Classification	1.5%	0.0%	0.0%	0.0%		2.0%	14.3%	1.8%
		% of Total	0.4%	0.0%	0.0%	0.0%	0.0%	1.1%	0.4%	1.8%
	51-100 times	Count	0	0	0	0	0	1	0	1
		% within Q24. Between 2006 and 2011, how many times has your company								
		submitted a bid or proposal to be a prime contractor/service provider for a	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	100.0%
		City project?	0.004	0.00/				0.70/		
		% within Race/Ethnicity/Gender Classification % of Total	0.0% 0.0%	0.0%	0.0%	0.0%			0.0%	0.4% 0.4%
	Over 100 times	Count	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%	0.0%	0.4%
	Over 100 times	% within Q24. Between 2006 and 2011, how many times has your company	0	0	0	0	0	3	0	3
		submitted a bid or proposal to be a prime contractor/service provider for a	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	100.0%
		City project?	0.070	0.070	0.078	0.070	0.070	100.070	0.078	100.070
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%	0.0%	1.1%
		% of Total	0.0%	0.0%	0.0%	0.0%		1.1%	0.0%	1.1%
Total		Count	67	1	9	4	39		7	276
		% within Q24. Between 2006 and 2011, how many times has your company	0.1		Ũ					2.0
		submitted a bid or proposal to be a prime contractor/service provider for a	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		City project?								
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Q24. Between 2006 and 2011, how many times has your company submitted a bid or proposal to be a prime contractor/service provider for a City project? \* Race/Ethnicity/Gender Classification Crosstabulation



					ace/Ethnicity/Ge				
			African	Asian	Hispanic	Nonminority	Nonminority		
			American	American	American	Female	Male	Other	Total
225. Between	Yes	Count	6	0	1	5	2	1	1
2006 and 2011,		% within Q25. Between 2006 and 2011, have you ever submitted a							
nave you ever		bid/proposal for a contract, were informed that you were the lowest	40.0%	0.0%	6.7%	33.3%	13.3%	6.7%	100.0%
submitted a		bidder/selected proposer, and then found out that another prime	40.078	0.078	0.7 /0	55.576	15.576	0.7 /0	100.07
oid/proposal for a		contractor/service provider was actually doing the work							
contract, were		% within Race/Ethnicity/Gender Classification	17.6%	0.0%	50.0%	25.0%	2.9%	16.7%	11.5%
nformed that you		% of Total	4.6%	0.0%	0.8%	3.8%	1.5%	0.8%	11.5%
vere the lowest	No	Count	24	1	1	14	62	4	10
oidder/selected		% within Q25. Between 2006 and 2011, have you ever submitted a							
proposer, and then		bid/proposal for a contract, were informed that you were the lowest	22.6%	0.9%	0.9%	13.2%	58.5%	3.8%	100.0%
ound out that		bidder/selected proposer, and then found out that another prime	22.0%	0.9%	0.9%	13.2%	50.5%	3.0%	100.05
another prime		contractor/service provider was actually doing the work							
contractor/service		% within Race/Ethnicity/Gender Classification	70.6%	100.0%	50.0%	70.0%	91.2%	66.7%	80.9%
provider was		% of Total	18.3%	0.8%	0.8%	10.7%	47.3%	3.1%	80.9%
ctually doing the	Don't Know	Count	4	0	0	1	4	1	1
vork		% within Q25. Between 2006 and 2011, have you ever submitted a							
		bid/proposal for a contract, were informed that you were the lowest	40.0%	0.0%	0.0%	10.0%	40.0%	10.0%	100.0%
		bidder/selected proposer, and then found out that another prime	40.078	0.078	0.076	10.078	40.078	10.078	100.07
		contractor/service provider was actually doing the work							
		% within Race/Ethnicity/Gender Classification	11.8%	0.0%	0.0%	5.0%	5.9%	16.7%	7.6%
		% of Total	3.1%	0.0%	0.0%	0.8%	3.1%	0.8%	7.6%
Total		Count	34	1	2	20	68	6	13
		% within Q25. Between 2006 and 2011, have you ever submitted a							
		bid/proposal for a contract, were informed that you were the lowest	26.0%	0.8%	1.5%	15.3%	51.9%	4.6%	100.0%
		bidder/selected proposer, and then found out that another prime	20.0%	0.8%	1.5%	15.3%	51.9%	4.0%	100.0%
		contractor/service provider was actually doing the work							
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	26.0%	0.8%	1.5%	15.3%	51.9%	4.6%	100.09

# Q25. Between 2006 and 2011, have you ever submitted a bid/proposal for a contract, were informed that you were the lowest bidder/selected proposer, and then found out that another prime contractor/service



	Q20. Detween 20	06 and 2011 how many times has your company been awarded a City proj	set as a prime t	20111/12/2017/3/21		icity/Gender Cla		incation cross	abulation	
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q26. Between	None	Count	52	1	8	4	32	112	5	214
2006 and 2011 how		% within Q26. Between 2006 and 2011 how many times has your company								
many times has		been awarded a City project as a prime contractor/service provider?	24.3%	0.5%	3.7%	1.9%	15.0%	52.3%	2.3%	100.0%
your company been										
awarded a City		% within Race/Ethnicity/Gender Classification	77.6%	100.0%	88.9%	100.0%	82.1%	75.2%		77.5%
project as a prime	4.40 //	% of Total	18.8%	0.4%	2.9%	1.4%	11.6%	40.6%		77.5%
contractor/service	1-10 times	Count	15	0	1	0	6	27	1	50
provider?		% within Q26. Between 2006 and 2011 how many times has your company	30.0%	0.0%	2.0%	0.0%	12.0%	54.0%	2.0%	100.0%
		been awarded a City project as a prime contractor/service provider?	30.0%	0.0%	2.0%	0.0%	12.0%	54.0%	2.0%	100.0%
		% within Race/Ethnicity/Gender Classification	22.4%	0.0%	11.1%	0.0%	15.4%	18.1%	14.3%	18.1%
		% of Total	5.4%	0.0%	0.4%	0.0%	2.2%	9.8%		18.1%
	11-25 times	Count	0	0	0	0	0	7	1	8
		% within Q26. Between 2006 and 2011 how many times has your company								
		been awarded a City project as a prime contractor/service provider?	0.0%	0.0%	0.0%	0.0%	0.0%	87.5%	12.5%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	0.0%	4.7%		2.9%
	00 50 1	% of Total	0.0%	0.0%	0.0%	0.0%	0.0%	2.5%	0.4%	2.9%
	26-50 times	Count % within Q26. Between 2006 and 2011 how many times has your company	0	0	0	0	0	2	0	2
		been awarded a City project as a prime contractor/service provider?	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	100.0%
		been awarded a City project as a prime contractor/service provider?	0.078	0.078	0.078	0.078	0.078	100.078	0.078	100.078
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.0%	0.7%
		% of Total	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%		0.7%
	51-100 times	Count	0	0	0	0	1	0	0	1
		% within Q26. Between 2006 and 2011 how many times has your company								
		been awarded a City project as a prime contractor/service provider?	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0% 0.0%	0.0%	2.6%	0.0%		0.4%
	Over 100 times	% of Total Count	0.0%	0.0%	0.0%	0.0%	0.4%	0.0%	0.0%	0.4%
	Over 100 times	% within Q26. Between 2006 and 2011 how many times has your company	0	0	0	0	0		0	'
		been awarded a City project as a prime contractor/service provider?	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	100.0%
		been awarded a ony project as a prime contractor/service provider :	0.070	0.070	0.070	0.078	0.070	100.070	0.078	100.078
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	0.0%	0.4%
		% of Total	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%		0.4%
Total		Count	67	1	9	4	39	149	7	276
		% within Q26. Between 2006 and 2011 how many times has your company								
		been awarded a City project as a prime contractor/service provider?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		0/ within Dans/Ethninik /Opender Classification	100.00/	100.000	100.000	400.000	100.00/	100.00/	400.00/	100.000
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0% 1.4%	100.0%	100.0%		100.0% 100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Q26. Between 2006 and 2011 how many times has your company been awarded a City project as a prime contractor/service provider? \* Race/Ethnicity/Gender Classification Crosstabulation



				Race/Ethr	icity/Gender Cla	assification		
			African	Hispanic	Nonminority	Nonminority		
			American	American	Female	Male	Other	Total
227. When you	Less than 30 days		6	1	0	13	0	
vere a prime		% within Q27. When you were a prime contractor/service provider, what was						
ontractor/service		the average amount of time that it typically took to receive payment for your	30.0%	5.0%	0.0%	65.0%	0.0%	100.
rovider, what was		services on City-funded projects?						
ne average		% within Race/Ethnicity/Gender Classification	40.0%	100.0%	0.0%	35.1%	0.0%	32
mount of time that		% of Total	9.7%	1.6%	0.0%	21.0%	0.0%	32
typically took to	31-60 days	Count	9	0	6	21	1	
eceive payment for		% within Q27. When you were a prime contractor/service provider, what was						
our services on		the average amount of time that it typically took to receive payment for your	24.3%	0.0%	16.2%	56.8%	2.7%	100
ity-funded		services on City-funded projects?						
rojects?		% within Race/Ethnicity/Gender Classification	60.0%	0.0%	85.7%	56.8%	50.0%	5
0,00101		% of Total	14.5%	0.0%	9.7%	33.9%	1.6%	5
	61-90 days	Count	0	0	1	2	1	
		% within Q27. When you were a prime contractor/service provider, what was	-	-				
		the average amount of time that it typically took to receive payment for your	0.0%	0.0%	25.0%	50.0%	25.0%	10
		services on City-funded projects?	,					
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	14.3%	5.4%	50.0%	
		% of Total	0.0%	0.0%	1.6%		1.6%	
	91-120 days	Count	0.0 /0	0.0 %	1.0 %	0.2 /0	1.070	
	01 120 ddy5	% within Q27. When you were a prime contractor/service provider, what was	Ũ	0	0		0	
		the average amount of time that it typically took to receive payment for your	0.0%	0.0%	0.0%	100.0%	0.0%	10
		services on City-funded projects?	0.070	0.070	0.070	100.070	0.070	10
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	2.7%	0.0%	
		% of Total	0.0%	0.0%	0.0%		0.0%	
otal		Count	15	0.070	0.078	37	0.070	
ilai		% within Q27. When you were a prime contractor/service provider, what was	15	Ĩ	'	57	2	
		the average amount of time that it typically took to receive payment for your	24.2%	1 69/	11.3%	59.7%	3.2%	10
		services on City-funded projects?	24.2%	1.6%	11.3%	59.7%	3.2%	10
			100.00/	100.00/	100.00/	100.00/	100.00/	10
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%		100.0%	10
		% of Total	24.2%	1.6%	11.3%	59.7%	3.2%	10

Q27. When you were a prime contractor/service provider, what was the average amount of time that it typically took to receive payment for your services on City-funded projects?*
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Q28. AS a prin	ne contractor/se	ervice provider did you experience discriminatory behavior between 2006 and	a zonn by the C				Race/Ethnicity	//Gender
			A 6-2		icity/Gender Cla			
			African	Hispanic	Nonminority	Nonminority	011	
			American	American	Female	Male	Other	Total
Q28. As a prime	Yes	Count	5	0	1	2	1	ç
contractor/service		% within Q28. As a prime contractor/service provider did you experience						
provider did you		discriminatory behavior between 2006 and 2011 by the City when bidding or	55.6%	0.0%	11.1%	22.2%	11.1%	100.0%
experience		proposing on a project?						
discriminatory		% within Race/Ethnicity/Gender Classification	33.3%	0.0%	14.3%	5.4%	50.0%	14.5%
behavior between		% of Total	8.1%	0.0%	1.6%	3.2%	1.6%	14.5%
2006 and 2011 by	No	Count	7	1	5	31	1	45
the City when		% within Q28. As a prime contractor/service provider did you experience						
bidding or		discriminatory behavior between 2006 and 2011 by the City when bidding or	15.6%	2.2%	11.1%	68.9%	2.2%	100.0%
proposing on a		proposing on a project?						
project?		% within Race/Ethnicity/Gender Classification	46.7%	100.0%	71.4%	83.8%	50.0%	72.6%
		% of Total	11.3%	1.6%	8.1%	50.0%	1.6%	72.6%
	Don't Know	Count	3	0	1	4	0	8
		% within Q28. As a prime contractor/service provider did you experience						
		discriminatory behavior between 2006 and 2011 by the City when bidding or	37.5%	0.0%	12.5%	50.0%	0.0%	100.0%
		proposing on a project?						
		% within Race/Ethnicity/Gender Classification	20.0%	0.0%	14.3%	10.8%	0.0%	12.9%
		% of Total	4.8%	0.0%	1.6%	6.5%	0.0%	12.9%
Total		Count	15	1	7	37	2	62
		% within Q28. As a prime contractor/service provider did you experience						
		discriminatory behavior between 2006 and 2011 by the City when bidding or	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%
		proposing on a project?						
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%

## Q28. As a prime contractor/service provider did you experience discriminatory behavior between 2006 and 2011 by the City when bidding or proposing on a project? \* Race/Ethnicity/Gender

Q29. What was the most noticeable way you became aware of the discrimination against your company? \* Race/Ethnicity/Gender Classification Crosstabulation

			Ra	ace/Ethnicity/Ge	nder Classificati	on	
			African	Nonminority	Nonminority		
			American	Female	Male	Other	Total
Q29. What was the	Verbal Comment	Count	3	1	2	0	6
most noticeable way you became		% within Q29. What was the most noticeable way you became aware of the discrimination against your company?	50.0%	16.7%	33.3%	0.0%	100.0%
aware of the		% within Race/Ethnicity/Gender Classification	60.0%	100.0%	100.0%	0.0%	66.7%
discrimination		% of Total	33.3%	11.1%	22.2%	0.0%	66.7%
against your	Action taken	Count	2	0	0	1	3
company?	against company	% within Q29. What was the most noticeable way you became aware of the discrimination against your company?	66.7%	0.0%	0.0%	33.3%	100.0%
		% within Race/Ethnicity/Gender Classification	40.0%	0.0%	0.0%	100.0%	33.3%
		% of Total	22.2%	0.0%	0.0%	11.1%	33.3%
Total		Count	5	1	2	1	9
		% within Q29. What was the most noticeable way you became aware of the discrimination against your company?	55.6%	11.1%	22.2%	11.1%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	55.6%	11.1%	22.2%	11.1%	100.0%



	j	do you consider the primary reason for your company being discriminated	Ra	ace/Ethnicity/Ge	nder Classificati		
			African American	Nonminority Female	Nonminority Male	Other	Total
Q30. Which of the	Owner's race or	Count	4	0	0	0	
following do you consider the	ethnicity	% within Q30. Which of the following do you consider the primary reason for your company being discriminated against?	100.0%	0.0%	0.0%	0.0%	100.0%
primary reason for		% within Race/Ethnicity/Gender Classification	80.0%	0.0%	0.0%	0.0%	44.4%
your company		% of Total	44.4%	0.0%	0.0%	0.0%	44.4%
being discriminated	Owner's gender	Count	0	0	1	0	
against?		% within Q30. Which of the following do you consider the primary reason for your company being discriminated against?	0.0%	0.0%	100.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	50.0%	0.0%	11.1%
		% of Total	0.0%	0.0%	11.1%	0.0%	11.1%
	Don't Know	Count	1	1	1	1	4
		% within Q30. Which of the following do you consider the primary reason for your company being discriminated against?	25.0%	25.0%	25.0%	25.0%	100.0%
		% within Race/Ethnicity/Gender Classification	20.0%	100.0%	50.0%	100.0%	44.4%
		% of Total	11.1%	11.1%	11.1%	11.1%	44.4%
Total		Count	5	1	2	1	9
		% within Q30. Which of the following do you consider the primary reason for your company being discriminated against?	55.6%	11.1%	22.2%	11.1%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	55.6%	11.1%	22.2%	11.1%	100.0%

## Q30. Which of the following do you consider the primary reason for your company being discriminated against? \* Race/Ethnicity/Gender Classification Crosstabulation

O21 When did the disoriminati	on first secur? * Deca/Ethnisitul	Gender Classification Crosstabulation

			Ra	ace/Ethnicity/Ge	nder Classificati	on	
			African	Nonminority	Nonminority		
			American	Female	Male	Other	Total
Q31. When did the	During bidding	Count	3	1	1	0	5
discrimination first	process	% within Q31. When did the discrimination first occur?	60.0%	20.0%	20.0%	0.0%	100.0%
occur?		% within Race/Ethnicity/Gender Classification	60.0%	100.0%	50.0%	0.0%	55.6%
		% of Total	33.3%	11.1%	11.1%	0.0%	55.6%
	After contract	Count	2	0	1	1	4
	award	% within Q31. When did the discrimination first occur?	50.0%	0.0%	25.0%	25.0%	100.0%
		% within Race/Ethnicity/Gender Classification	40.0%	0.0%	50.0%	100.0%	44.4%
		% of Total	22.2%	0.0%	11.1%	11.1%	44.4%
Total		Count	5	1	2	1	9
		% within Q31. When did the discrimination first occur?	55.6%	11.1%	22.2%	11.1%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	55.6%	11.1%	22.2%	11.1%	100.0%



#### Q32. Did you file a complaint? \* Race/Ethnicity/Gender Classification Crosstabulation

			Ra	ace/Ethnicity/Ge	nder Classificat	on	
			African	Nonminority	Nonminority		
			American	Female	Male	Other	Total
Q32. Did you file a	Yes	Count	1	0	1	0	2
complaint?		% within Q32. Did you file a complaint?	50.0%	0.0%	50.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	20.0%	0.0%	50.0%	0.0%	22.2%
		% of Total	11.1%	0.0%	11.1%	0.0%	22.2%
	No	Count	4	1	1	1	7
		% within Q32. Did you file a complaint?	57.1%	14.3%	14.3%	14.3%	100.0%
		% within Race/Ethnicity/Gender Classification	80.0%	100.0%	50.0%	100.0%	77.8%
		% of Total	44.4%	11.1%	11.1%	11.1%	77.8%
Total		Count	5	1	2	1	9
		% within Q32. Did you file a complaint?	55.6%	11.1%	22.2%	11.1%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	55.6%	11.1%	22.2%	11.1%	100.0%

Q33a. Still talking about the City while doing business or attempting to do business, have you experienced...-Harassment \* Race/Ethnicity/Gender Classification Crosstabulation

				Race/Ethr	nicity/Gender Cla	assification		
			African	Hispanic	Nonminority	Nonminority		
			American	American	Female	Male	Other	Total
Q33a. Still talking Y	/es	Count	0	0	2	0	0	2
about the City while		% within Q33a. Still talking about the City while doing business or attempting	0.0%	0.0%	100.0%	0.0%	0.0%	100.0%
doing business or		to do business, have you experienced Harassment	0.0 %	0.078	100.078	0.078	0.078	100.078
attempting to do		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	28.6%	0.0%	0.0%	3.2%
business, have you		% of Total	0.0%	0.0%	3.2%	0.0%	0.0%	3.2%
experienced N	No	Count	15	1	5	37	2	60
Harassment		% within Q33a. Still talking about the City while doing business or attempting to do business, have you experiencedHarassment	25.0%	1.7%	8.3%	61.7%	3.3%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	71.4%	100.0%	100.0%	96.8%
		% of Total	24.2%	1.6%	8.1%	59.7%	3.2%	96.8%
Total		Count	15	1	7	37	2	62
		% within Q33a. Still talking about the City while doing business or attempting to do business, have you experiencedHarassment	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%



assb. Still talking about the	City while doing business or attempting to do business, have you experienced.	Onequal of u				Silication Clos	Stabulation
		<u> </u>		icity/Gender Cla			
		African	Hispanic	Nonminority	Nonminority		
		American	American	Female	Male	Other	Total
Q33b. Still talking Yes	Count	5	0	1	1	1	1
about the City while	% within Q33b. Still talking about the City while doing business or attempting						
doing business or	to do business, have you experiencedUnequal or unfair treatment	62.5%	0.0%	12.5%	12.5%	12.5%	100.0%
attempting to do							
business, have you	% within Race/Ethnicity/Gender Classification	33.3%	0.0%	14.3%	2.7%	50.0%	12.9%
experienced	% of Total	8.1%	0.0%	1.6%	1.6%	1.6%	12.9%
Unequal or unfair No	Count	10	1	6	36	1	54
treatment	% within Q33b. Still talking about the City while doing business or attempting						
	to do business, have you experiencedUnequal or unfair treatment	18.5%	1.9%	11.1%	66.7%	1.9%	100.0%
	% within Race/Ethnicity/Gender Classification	66.7%	100.0%	85.7%	97.3%	50.0%	87.1%
	% of Total	16.1%	1.6%	9.7%	58.1%	1.6%	87.1%
Total	Count	15	1	7	37	2	6
	% within Q33b. Still talking about the City while doing business or attempting						
	to do business, have you experienced Unequal or unfair treatment	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.09
	% of Total	24.2%	1.6%			3.2%	

# Q33b. Still talking about the City while doing business or attempting to do business, have you experienced...-Unequal or unfair treatment \* Race/Ethnicity/Gender Classification Crosstabulation



	ut the City while doing business of attempting to do business, have you experie			nicity/Gender Cla			
		African	Hispanic	Nonminority	Nonminority		
		American	American	Female	Male	Other	Total
Q33c. Still talking Yes	Count	4	0	2	2	1	ç
about the City while	% within Q33c. Still talking about the City while doing business or attempting						
doing business or attempting to do	to do business, have you experiencedBid shopping or bid manipulation	44.4%	0.0%	22.2%	22.2%	11.1%	100.0%
business, have you	% within Race/Ethnicity/Gender Classification	26.7%	0.0%	28.6%	5.4%	50.0%	14.5%
experiencedBid	% of Total	6.5%	0.0%	3.2%	3.2%	1.6%	14.5%
shopping or bid No	Count	11	1	5	35	1	53
manipulation	% within Q33c. Still talking about the City while doing business or attempting						
	to do business, have you experiencedBid shopping or bid manipulation	20.8%	1.9%	9.4%	66.0%	1.9%	100.0%
	% within Race/Ethnicity/Gender Classification	73.3%	100.0%	71.4%	94.6%	50.0%	85.5%
	% of Total	17.7%	1.6%	8.1%	56.5%	1.6%	85.5%
Total	Count	15	1	7	37	2	62
	% within Q33c. Still talking about the City while doing business or attempting						
	to do business, have you experiencedBid shopping or bid manipulation	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%

## Q33c. Still talking about the City while doing business or attempting to do business, have you experienced...-Bid shopping or bid manipulation \* Race/Ethnicity/Gender Classification

				iicity/Gender Cla			
		African	Hispanic	Hispanic Nonminority	Nonminority		
		American	American	Female	Male	Other	Total
Q33d. Still talking Yes	Count	5	0	0	2	0	7
about the City while	% within Q33d. Still talking about the City while doing business or attempting						
doing business or	to do business, have you experienced Double standards in performance	71.4%	0.0%	0.0%	28.6%	0.0%	100.0%
attempting to do							
business, have you	% within Race/Ethnicity/Gender Classification	33.3%	0.0%	0.0%	5.4%	0.0%	11.3%
experienced	% of Total	8.1%	0.0%	0.0%	3.2%	0.0%	11.3%
Double standards No	Count	10	1	7	35	2	55
in performance	% within Q33d. Still talking about the City while doing business or attempting						
	to do business, have you experiencedDouble standards in performance	18.2%	1.8%	12.7%	63.6%	3.6%	100.0%
	% within Race/Ethnicity/Gender Classification	66.7%	100.0%	100.0%	94.6%	100.0%	88.7%
	% of Total	16.1%	1.6%	11.3%	56.5%	3.2%	88.7%
Total	Count	15	1	7	37	2	62
	% within Q33d. Still talking about the City while doing business or attempting						
	to do business, have you experiencedDouble standards in performance	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%



dobe. Othir tarking about th	e City while doing business or attempting to do business, have you experienced.	Demai or op			,	Race/Ethnicity/Gender Classification					
		African									
		African	Hispanic	Nonminority	Nonminority	011					
		American	American	Female	Male	Other	Total				
Q33e. Still talking Yes	Count	4	0	1	0	1	6				
about the City while	% within Q33e. Still talking about the City while doing business or attempting										
doing business or	to do business, have you experienced Denial of opportunity to bid	66.7%	0.0%	16.7%	0.0%	16.7%	100.0%				
attempting to do											
business, have you	% within Race/Ethnicity/Gender Classification	26.7%	0.0%	14.3%	0.0%	50.0%	9.7%				
experienced	% of Total	6.5%	0.0%	1.6%	0.0%	1.6%	9.7%				
Denial of No	Count	11	1	6	37	1	56				
opportunity to bid	% within Q33e. Still talking about the City while doing business or attempting										
	to do business, have you experiencedDenial of opportunity to bid	19.6%	1.8%	10.7%	66.1%	1.8%	100.0%				
	% within Race/Ethnicity/Gender Classification	73.3%	100.0%	85.7%	100.0%	50.0%	90.3%				
	% of Total	17.7%	1.6%	9.7%	59.7%	1.6%	90.3%				
Total	Count	15	1	7	37	2	62				
	% within Q33e. Still talking about the City while doing business or attempting										
	to do business, have you experiencedDenial of opportunity to bid	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%				
	······································	/*									
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				
	% of Total	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%				

### Q33e. Still talking about the City while doing business or attempting to do business, have you experienced...-Denial of opportunity to bid \* Race/Ethnicity/Gender Classification Crosstabulation

				nicity/Gender Cla	assification		
		African American	Hispanic American	Nonminority Female	Nonminority Male	Other	Total
Q33f. Still talking Yes	Count	2	0	1	3	1	7
about the City while	% within Q33f. Still talking about the City while doing business or attempting						
doing business or	to do business, have you experienced Unfair denial of contract award	28.6%	0.0%	14.3%	42.9%	14.3%	100.0%
attempting to do							
business, have you	% within Race/Ethnicity/Gender Classification	13.3%	0.0%	14.3%	8.1%	50.0%	11.3%
experienced	% of Total	3.2%	0.0%	1.6%	4.8%	1.6%	11.3%
Unfair denial of No	Count	13	1	6	34	1	55
contract award	% within Q33f. Still talking about the City while doing business or attempting						
	to do business, have you experienced Unfair denial of contract award	23.6%	1.8%	10.9%	61.8%	1.8%	100.0%
	% within Race/Ethnicity/Gender Classification	86.7%	100.0%	85.7%	91.9%	50.0%	88.7%
	% of Total	21.0%	1.6%	9.7%	54.8%	1.6%	88.7%
Total	Count	15	1	7	37	2	62
	% within Q33f. Still talking about the City while doing business or attempting						
	to do business, have you experienced Unfair denial of contract award	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%



		Race/Ethnicity/Gender Classification						
		African	Hispanic	Nonminority	Nonminority			
		American	American	Female	Male	Other	Total	
Q33g. Still talking No	Count	15	1	7	37	2	62	
about the City while	% within Q33g. Still talking about the City while doing business or attempting							
doing business or	to do business, have you experiencedUnfair termination	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%	
attempting to do								
business, have you	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
experienced	% of Total	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%	
Total	Count	15	1	7	37	2	62	
	% within Q33g. Still talking about the City while doing business or attempting							
	to do business, have you experiencedUnfair termination	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%	
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
	% of Total	24.2%	1.6%	11.3%	59.7%	3.2%	100.0%	

### Q33g. Still talking about the City while doing business or attempting to do business, have you experienced...-Unfair termination \* Race/Ethnicity/Gender Classification Crosstabulation



		v many times has your company submitted a bid or proposal to be a subco	Race/Ethnicity/Gender Classification							
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q34. Between	None	Count	40	1	6	3	30	101	3	18
2006 and 2011 how		% within Q34. Between 2006 and 2011 how many times has your company								
many times has		submitted a bid or proposal to be a subcontractor with a prime	21.7%	0.5%	3.3%	1.6%	16.3%	54.9%	1.6%	100.09
our company		contractor/service provider for a project with the City?								
submitted a bid or		% within Race/Ethnicity/Gender Classification	59.7%	100.0%	66.7%	75.0%	76.9%	67.8%	42.9%	66.79
proposal to be a		% of Total	14.5%	0.4%	2.2%	1.1%	10.9%	36.6%	1.1%	66.79
subcontractor with	1-10 times	Count	21	0	3	1	9	41	4	7
a prime		% within Q34. Between 2006 and 2011 how many times has your company								
contractor/service		submitted a bid or proposal to be a subcontractor with a prime	26.6%	0.0%	3.8%	1.3%	11.4%	51.9%	5.1%	100.09
provider for a		contractor/service provider for a project with the City?								
project with the		% within Race/Ethnicity/Gender Classification	31.3%	0.0%	33.3%	25.0%	23.1%	27.5%	57.1%	28.69
City?		% of Total	7.6%	0.0%	1.1%	0.4%	3.3%	14.9%	1.4%	28.69
	11-25 times	Count	4	0	0	0	0	5	0	
		% within Q34. Between 2006 and 2011 how many times has your company								
		submitted a bid or proposal to be a subcontractor with a prime	44.4%	0.0%	0.0%	0.0%	0.0%	55.6%	0.0%	100.09
		contractor/service provider for a project with the City?								
		% within Race/Ethnicity/Gender Classification	6.0%	0.0%	0.0%	0.0%	0.0%	3.4%	0.0%	3.39
		% of Total	1.4%	0.0%	0.0%	0.0%	0.0%	1.8%	0.0%	3.3%
	26-50 times	Count	1	0	0	0	0	1	0	
		% within Q34. Between 2006 and 2011 how many times has your company								
		submitted a bid or proposal to be a subcontractor with a prime	50.0%	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	100.09
		contractor/service provider for a project with the City?								
		% within Race/Ethnicity/Gender Classification	1.5%	0.0%	0.0%	0.0%	0.0%	0.7%	0.0%	0.79
		% of Total	0.4%	0.0%	0.0%	0.0%	0.0%	0.4%	0.0%	0.79
	51-100 times	Count	1	0	0	0	0	0	0	
		% within Q34. Between 2006 and 2011 how many times has your company								
		submitted a bid or proposal to be a subcontractor with a prime	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.09
		contractor/service provider for a project with the City?								
		% within Race/Ethnicity/Gender Classification	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.49
		% of Total	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.49
	Over 100 times	Count	0	0	0	0	0	1	0	
		% within Q34. Between 2006 and 2011 how many times has your company								
		submitted a bid or proposal to be a subcontractor with a prime	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	100.09
		contractor/service provider for a project with the City?								
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	0.0%	0.49
		% of Total	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%	0.0%	0.49
Fotal		Count	67	1	9	4	39	149	7	27
		% within Q34. Between 2006 and 2011 how many times has your company								
		submitted a bid or proposal to be a subcontractor with a prime	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.09
		contractor/service provider for a project with the City?								
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.09
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.09

Q34. Between 2006 and 2011 how many times has your company submitted a bid or proposal to be a subcontractor with a prime contractor/service provider for a project with the City? \* Race/Ethnicity/Gender Classification



Q33. Detween	12000 anu 2011,	now many times has your company been awarded a subcontract with a prin	ubcontract with a prime contractor/service provider for a project with the City? * Race/Ethnicity/Gender Classification Crosstabu						Dulation	
			Race/Ethnicity/Gender Classification							
			African American	Asian American	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	
			American	American	American	American				Total
Q35. Between	None	Count	52	1	9	4	32	120	6	224
2006 and 2011,		% within Q35. Between 2006 and 2011, how many times has your company								
how many times		been awarded a subcontract with a prime contractor/service provider for a	23.2%	0.4%	4.0%	1.8%	14.3%	53.6%	2.7%	100.0%
has your company		project with the City?								
been awarded a		% within Race/Ethnicity/Gender Classification	77.6%	100.0%	100.0%	100.0%	82.1%	80.5%	85.7%	81.2%
subcontract with a		% of Total	18.8%	0.4%	3.3%	1.4%	11.6%	43.5%	2.2%	81.2%
prime	1-10 times	Count	14	0	0	0	7	23	1	45
contractor/service		% within Q35. Between 2006 and 2011, how many times has your company								
provider for a		been awarded a subcontract with a prime contractor/service provider for a	31.1%	0.0%	0.0%	0.0%	15.6%	51.1%	2.2%	100.0%
project with the		project with the City?								
City?		% within Race/Ethnicity/Gender Classification	20.9%	0.0%	0.0%	0.0%	17.9%	15.4%	14.3%	16.3%
		% of Total	5.1%	0.0%	0.0%	0.0%	2.5%	8.3%	0.4%	16.3%
	11-25 times	Count	1	0	0	0	0	6	0	7
		% within Q35. Between 2006 and 2011, how many times has your company								
		been awarded a subcontract with a prime contractor/service provider for a	14.3%	0.0%	0.0%	0.0%	0.0%	85.7%	0.0%	100.0%
		project with the City?								
		% within Race/Ethnicity/Gender Classification	1.5%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	2.5%
		% of Total	0.4%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	2.5%
Total		Count	67	1	9	4	39	149	7	276
		% within Q35. Between 2006 and 2011, how many times has your company								
		been awarded a subcontract with a prime contractor/service provider for a	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		project with the City?								
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%		14.1%	54.0%		100.0%

# Q35. Between 2006 and 2011, how many times has your company been awarded a subcontract with a prime contractor/service provider for a project with the City? \* Race/Ethnicity/Gender Classification Crosstabulation



			Race/Ethnicity/Gender Classification					
			African	Nonminority	Nonminority		Total	
			American	Female	Male	Other		
236. Between	Less than 30 days	Count	4	3	2	0		
2006 and 2011,		% within Q36. Between 2006 and 2011, when you were a subcontractor						
vhen you were a		what was the average amount of time that it typically took to receive payment	4.4.40/	22.20/	22.2%	0.00/	100.0	
ubcontractor what		for your services from the prime contractor/service provider on a City	44.4%	33.3%	22.2%	0.0%	100.	
vas the average		project?						
amount of time that		% within Race/Ethnicity/Gender Classification	26.7%	42.9%	6.9%	0.0%	17.	
typically took to		% of Total	7.7%	5.8%	3.8%	0.0%	17.	
eceive payment for	31-60 days	Count	10	2	21	0		
our services from		% within Q36. Between 2006 and 2011, when you were a subcontractor						
he prime		what was the average amount of time that it typically took to receive payment	30.3%	6.1%	63.6%	0.0%	100.	
ontractor/service		for your services from the prime contractor/service provider on a City	30.3%	0.1%	03.0%	0.0%	100.	
provider on a City		project?						
project?		% within Race/Ethnicity/Gender Classification	66.7%	28.6%	72.4%	0.0%	63.	
		% of Total	19.2%	3.8%	40.4%	0.0%	63.	
	61-90 days	Count	1	1	3	0		
		% within Q36. Between 2006 and 2011, when you were a subcontractor						
		what was the average amount of time that it typically took to receive payment	20.0%	20.0%	60.0%	0.0%	100.	
		for your services from the prime contractor/service provider on a City	20.0%	20.0%	00.0%	0.0%	100.	
		project?						
		% within Race/Ethnicity/Gender Classification	6.7%	14.3%	10.3%	0.0%	9.	
		% of Total	1.9%	1.9%	5.8%	0.0%	9.	
	91-120 days	Count	0	1	3	0		
		% within Q36. Between 2006 and 2011, when you were a subcontractor						
		what was the average amount of time that it typically took to receive payment	0.0%	25.00/	75.0%	0.00/	100	
		for your services from the prime contractor/service provider on a City	0.0%	25.0%	75.0%	0.0%	100.	
		project?						
		% within Race/Ethnicity/Gender Classification	0.0%	14.3%	10.3%	0.0%	7.	
		% of Total	0.0%	1.9%	5.8%	0.0%	7.	
	Over 120 days	Count	0	0	0	1		
		% within Q36. Between 2006 and 2011, when you were a subcontractor						
		what was the average amount of time that it typically took to receive payment	0.0%	0.00/	0.00/	100.0%	100.	
		for your services from the prime contractor/service provider on a City	0.0%	0.0%	0.0%	100.0%	100.	
		project?						
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	100.0%	1.	
		% of Total	0.0%	0.0%	0.0%	1.9%	1.	
otal		Count	15	7	29	1		
		% within Q36. Between 2006 and 2011, when you were a subcontractor						
		what was the average amount of time that it typically took to receive payment	28.8%	13.5%	55.8%	1.9%	100.	
		for your services from the prime contractor/service provider on a City	∠0.8%	13.5%	00.0%	1.9%	100.	
		project?						
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.	
		% of Total	28.8%	13.5%	55.8%	1.9%	100.	

# Q36. Between 2006 and 2011, when you were a subcontractor what was the average amount of time that it typically took to receive payment for your services from the prime



			Ra	ice/Ethnicity/Ge	nder Classification	า	
			African	Nonminority	Nonminority		
			American	Female	Male	Other	Total
Q37. In your	Often	Count	0	0	4	0	
opinion, how		% within Q37. In your opinion, how frequently have prime contractors/service					
requently have		providers that you've subcontracted with delayed payment for the work or	0.0%	0.0%	100.0%	0.0%	100.0%
orime		services that you performed on a City project?	0.0%	0.0%	100.0%	0.0%	100.07
contractors/service							
providers that		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	13.8%	0.0%	7.7%
/ou've		% of Total	0.0%	0.0%	7.7%	0.0%	7.7%
subcontracted with	Very Often	Count	0	1	2	0	:
delayed payment		% within Q37. In your opinion, how frequently have prime contractors/service					
or the work or		providers that you've subcontracted with delayed payment for the work or	0.0%	33.3%	66.7%	0.0%	100.0%
services that you		services that you performed on a City project?	0.070	55.570	00.778	0.078	100.07
performed on a City							
project?		% within Race/Ethnicity/Gender Classification	0.0%	14.3%	6.9%	0.0%	5.8%
		% of Total	0.0%	1.9%	3.8%	0.0%	5.8%
	Sometimes	Count	3	2	6	1	12
		% within Q37. In your opinion, how frequently have prime contractors/service					
		providers that you've subcontracted with delayed payment for the work or	25.0%	16.7%	50.0%	8.3%	100.0%
		services that you performed on a City project?	23.070	10.770	30.078	0.570	100.07
		% within Race/Ethnicity/Gender Classification	20.0%	28.6%	20.7%	100.0%	23.1%
		% of Total	5.8%	3.8%	11.5%	1.9%	23.1%
	Seldom	Count	8	1	10	0	19
		% within Q37. In your opinion, how frequently have prime contractors/service					
		providers that you've subcontracted with delayed payment for the work or	42.1%	5.3%	52.6%	0.0%	100.0%
		services that you performed on a City project?	42.1%	5.3%	52.0%	0.0%	100.07
		% within Race/Ethnicity/Gender Classification	53.3%	14.3%	34.5%	0.0%	36.5%
		% of Total	15.4%	1.9%	19.2%	0.0%	36.5%
	Never	Count	4	3	7	0	14
		% within Q37. In your opinion, how frequently have prime contractors/service					
		providers that you've subcontracted with delayed payment for the work or	29.6%	21 49/	E0.0%	0.0%	100.0%
		services that you performed on a City project?	28.6%	21.4%	50.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	26.7%	42.9%	24.1%	0.0%	26.9%
		% of Total	7.7%	5.8%	13.5%	0.0%	26.9%
Total		Count	15	7	29	1	52
		% within Q37. In your opinion, how frequently have prime contractors/service	-				
		providers that you've subcontracted with delayed payment for the work or		10 50	== 00/		
		services that you performed on a City project?	28.8%	13.5%	55.8%	1.9%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.09
		% of Total	28.8%	13.5%	55.8%	1.9%	100.0%

# Q37. In your opinion, how frequently have prime contractors/service providers that you've subcontracted with delayed payment for the work or services that you performed on a City



Q30. A	a subcontra	ctor, your working experience with prime contractors/service providers has					1
					nder Classificati	on	
			African American	Nonminority Female	Nonminority Male	Other	<b>T</b>
238. As a	Excellent	Count	American	i emale	Iviale	Other	Total
	Excellent		2	1	0	0	
subcontractor, your		% within Q38. As a subcontractor, your working experience with prime	22.2%	11.1%	66.7%	0.0%	100.0
working experience		contractors/service providers has been:	10.001		00 70/	0.00/	17.0
with prime		% within Race/Ethnicity/Gender Classification	13.3%	14.3%	20.7%	0.0%	17.39
contractors/service		% of Total	3.8%	1.9%	11.5%	0.0%	17.39
providers has	Good	Count	9	5	21	0	3
been:		% within Q38. As a subcontractor, your working experience with prime	25.7%	14.3%	60.0%	0.0%	100.09
		contractors/service providers has been:					
		% within Race/Ethnicity/Gender Classification	60.0%	71.4%	72.4%	0.0%	67.39
		% of Total	17.3%	9.6%	40.4%	0.0%	67.39
	Fair	Count	4	1	1	1	
		% within Q38. As a subcontractor, your working experience with prime	57.1%	14.3%	14.3%	14.3%	100.09
		contractors/service providers has been:		14.070	14.070	14.070	100.0
		% within Race/Ethnicity/Gender Classification	26.7%	14.3%	3.4%	100.0%	13.59
		% of Total	7.7%	1.9%	1.9%	1.9%	13.59
	Poor	Count	0	0	1	0	
		% within Q38. As a subcontractor, your working experience with prime	0.0%	0.0%	100.0%	0.0%	100.09
		contractors/service providers has been:	0.076	0.0 %	100.078	0.0 %	100.0
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	3.4%	0.0%	1.99
		% of Total	0.0%	0.0%	1.9%	0.0%	1.99
Total		Count	15	7	29	1	5
		% within Q38. As a subcontractor, your working experience with prime	20.00/	40.50/	FF 00/	4.00/	100.00
		contractors/service providers has been:	28.8%	13.5%	55.8%	1.9%	100.09
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0
		% of Total	28.8%	13.5%	55.8%	1.9%	100.09

### Q38. As a subcontractor, your working experience with prime contractors/service providers has been: \* Race/Ethnicity/Gender Classification Crosstabulation



					nder Classificatio	n	
			African	Nonminority	Nonminority		
			American	Female	Male	Other	Total
	Yes	Count	12	0	0	0	1
bserved a		% within Q39. Have you observed a situation in which a prime					
ituation in which a		contractor/service provider includes M/WBE subcontractors on a bid to					
rime		satisfy the "good faith effort" requirements, and drops the company as a	100.0%	0.0%	0.0%	0.0%	100.09
ontractor/service rovider includes		subcontractor after winning the award for no legitimate reas					
1/WBE		% within Race/Ethnicity/Gender Classification	80.0%	0.0%	0.0%	0.0%	23.19
ubcontractors on		% of Total	23.1%	0.0%	0.0%	0.0%	23.19
bid to satisfy the	No	Count	3	4	24	1	3
good faith effort"		% within Q39. Have you observed a situation in which a prime					
equirements, and		contractor/service provider includes M/WBE subcontractors on a bid to					
rops the company		satisfy the "good faith effort" requirements, and drops the company as a	9.4%	12.5%	75.0%	3.1%	100.0%
s a subcontractor		subcontractor after winning the award for no legitimate reas					
fter winning the							
ward for no		% within Race/Ethnicity/Gender Classification	20.0%	57.1%	82.8%	100.0%	61.5%
egitimate reas		% of Total	5.8%	7.7%	46.2%	1.9%	61.5%
0	Don't Know	Count	0	3	5	0	
		% within Q39. Have you observed a situation in which a prime contractor/service provider includes M/WBE subcontractors on a bid to contractor in the time of the service provider and the company of th	0.0%	37.5%	62.5%	0.0%	100.09
		satisfy the "good faith effort" requirements, and drops the company as a subcontractor after winning the award for no legitimate reas	0.0%	37.5%	62.3%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	42.9%	17.2%	0.0%	15.49
		% of Total	0.0%	5.8%	9.6%	0.0%	15.49
otal		Count	15	7	29	1	5
		% within Q39. Have you observed a situation in which a prime contractor/service provider includes M/WBE subcontractors on a bid to					
		satisfy the "good faith effort" requirements, and drops the company as a subcontractor after winning the award for no legitimate reas	28.8%	13.5%	55.8%	1.9%	100.09
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.09
		% of Total	28.8%	13.5%	55.8%	1.9%	100.09

## Q39. Have you observed a situation in which a prime contractor/service provider includes M/WBE subcontractors on a bid to satisfy the "good faith effort" requirements, and drops



			Ra	ace/Ethnicity/Ge	nder Classificatio	on	
			African	Nonminority	Nonminority		
			American	Female	Male	Other	Total
Q40. How often do	Always	Count	0	0	2	0	2
prime		% within Q40. How often do prime contractors/service providers who use					
contractors/service		your firm as a subcontractor on public-sector projects with SBE goals solicit	0.0%	0.0%	100.0%	0.0%	100.0%
providers who use		your firm on projects (private or public) without SBE or M/WBE goals?	0.0 %	0.0 %	100.0 %	0.0%	100.076
your firm as a							
subcontractor on		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	6.9%	0.0%	3.8%
public-sector		% of Total	0.0%	0.0%	3.8%	0.0%	3.8%
projects with SBE	Often	Count	2	0	6	0	8
goals solicit your		% within Q40. How often do prime contractors/service providers who use					
firm on projects		your firm as a subcontractor on public-sector projects with SBE goals solicit	25.0%	0.0%	75.0%	0.0%	100.0%
(private or public)		your firm on projects (private or public) without SBE or M/WBE goals?					
without SBE or							
M/WBE goals?		% within Race/Ethnicity/Gender Classification	13.3%	0.0%	20.7%	0.0%	15.4%
		% of Total	3.8%	0.0%	11.5%	0.0%	15.4%
	Very Often	Count	1	1	3	0	5
		% within Q40. How often do prime contractors/service providers who use					
		your firm as a subcontractor on public-sector projects with SBE goals solicit	20.0%	20.0%	60.0%	0.0%	100.0%
		your firm on projects (private or public) without SBE or M/WBE goals?					
		% within Race/Ethnicity/Gender Classification	6.7%	14.3%	10.3%	0.0%	9.6%
		% of Total	1.9%	1.9%	5.8%	0.0%	9.6%
	Sometimes	Count	4	3	10	1	18
		% within Q40. How often do prime contractors/service providers who use		-	_		
		your firm as a subcontractor on public-sector projects with SBE goals solicit		10 70	55.00/	5.00/	
		your firm on projects (private or public) without SBE or M/WBE goals?	22.2%	16.7%	55.6%	5.6%	100.0%
		% within Race/Ethnicity/Gender Classification	26.7%	42.9%	34.5%	100.0%	34.6%
		% of Total	7.7%	5.8%	19.2%	1.9%	34.6%
	Seldom	Count	8	3	8	0	19
		% within Q40. How often do prime contractors/service providers who use					
		your firm as a subcontractor on public-sector projects with SBE goals solicit	10.40/	45.00/	10.40/	0.00/	400.00/
		your firm on projects (private or public) without SBE or M/WBE goals?	42.1%	15.8%	42.1%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	53.3%	42.9%	27.6%	0.0%	36.5%
		% of Total	15.4%	5.8%	15.4%	0.0%	36.5%
Total		Count	15	7	29	1	52
		% within Q40. How often do prime contractors/service providers who use					
		your firm as a subcontractor on public-sector projects with SBE goals solicit	20.00/	40.50/	FF 00/	4.00/	100.00/
		your firm on projects (private or public) without SBE or M/WBE goals?	28.8%	13.5%	55.8%	1.9%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	28.8%	13.5%	55.8%	1.9%	100.0%



Q41.75 0 50		you experience discriminatory behavior between 2006 and 2011 from a prime			nder Classificatio	<b>v</b> 71	0,000.
			African	Nonminority	Nonminority	41	
			American	Female	Male	Other	Total
Q41. As a	Yes	Count	6	1	0	0	7
subcontractor did		% within Q41. As a subcontractor did you experience discriminatory behavior					
you experience		between 2006 and 2011 from a prime contractor/service provider working or	85.7%	14.3%	0.0%	0.0%	100.0%
discriminatory		bidding on a City project?					
behavior between		% within Race/Ethnicity/Gender Classification	40.0%	14.3%	0.0%	0.0%	13.5%
2006 and 2011		% of Total	11.5%	1.9%	0.0%	0.0%	13.5%
from a prime	No	Count	7	5	22	1	35
contractor/service		% within Q41. As a subcontractor did you experience discriminatory behavior					
provider working or		between 2006 and 2011 from a prime contractor/service provider working or	20.0%	14.3%	62.9%	2.9%	100.0%
bidding on a City		bidding on a City project?					
project?		% within Race/Ethnicity/Gender Classification	46.7%	71.4%	75.9%	100.0%	67.3%
p.0j000		% of Total	13.5%	9.6%	42.3%	1.9%	67.3%
	Don't Know	Count	2	1	7	0	10
		% within Q41. As a subcontractor did you experience discriminatory behavior				-	-
		between 2006 and 2011 from a prime contractor/service provider working or	20.0%	10.0%	70.0%	0.0%	100.0%
		bidding on a City project?					
		% within Race/Ethnicity/Gender Classification	13.3%	14.3%	24.1%	0.0%	19.2%
		% of Total	3.8%	1.9%	13.5%	0.0%	19.2%
Total		Count	15	7	29	1	52
		% within Q41. As a subcontractor did you experience discriminatory behavior	-		-		-
		between 2006 and 2011 from a prime contractor/service provider working or	28.8%	13.5%	55.8%	1.9%	100.0%
		bidding on a City project?					
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	28.8%	13.5%		1.9%	100.0%

### Q41. As a subcontractor did you experience discriminatory behavior between 2006 and 2011 from a prime contractor/service provider working or bidding on a City project?\*

Q42. What was the most noticeable way you became aware of the discrimination against your company? \* Race/Ethnicity/Gender Classification

			Race/Ethni	city/Gender	
			African	Nonminority	
			American	Female	Total
Q42. What was the	Verbal Comment	Count	1	1	2
most noticeable way you became		% within Q42. What was the most noticeable way you became aware of the discrimination against your company?	50.0%	50.0%	100.0%
aware of the		% within Race/Ethnicity/Gender Classification	20.0%	100.0%	33.3%
discrimination		% of Total	16.7%	16.7%	33.3%
against your	Action taken	Count	4	0	4
company?	against company	% within Q42. What was the most noticeable way you became aware of the discrimination against your company?	100.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	80.0%	0.0%	66.7%
		% of Total	66.7%	0.0%	66.7%
Total		Count	5	1	6
		% within Q42. What was the most noticeable way you became aware of the discrimination against your company?	83.3%	16.7%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%
		% of Total	83.3%	16.7%	100.0%



Q43. Which of the following do you consider the primary reason for your company being discriminated again	st? *	Race/Ethnicity/Gender Classification

		Race/Ethni	city/Gender	
		African	Nonminority	
		American	Female	Total
Q43. Which of the Owner's race or	Count	5	0	5
following do you ethnicity consider the	% within Q43. Which of the following do you consider the primary reason for your company being discriminated against?	100.0%	0.0%	100.0%
primary reason for	% within Race/Ethnicity/Gender Classification	100.0%	0.0%	83.3%
your company	% of Total	83.3%	0.0%	83.3%
being discriminated Don't Know	Count	0	1	1
against?	% within Q43. Which of the following do you consider the primary reason for your company being discriminated against?	0.0%	100.0%	100.0%
	% within Race/Ethnicity/Gender Classification	0.0%	100.0%	16.7%
	% of Total	0.0%	16.7%	16.7%
Total	Count	5	1	6
	% within Q43. Which of the following do you consider the primary reason for your company being discriminated against?	83.3%	16.7%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%
	% of Total	83.3%	16.7%	100.0%

Q44. When did the discrimination first occur? \* Race/Ethnicity/Gender Classification Crosstabulation

			Race/Ethni		
			African	Nonminority	
			American	Female	Total
Q44. When did the	During bidding	Count	3	1	4
discrimination first	process	% within Q44. When did the discrimination first occur?	75.0%	25.0%	100.0%
occur?		% within Race/Ethnicity/Gender Classification	60.0%	100.0%	66.7%
		% of Total	50.0%	16.7%	66.7%
	After contract	Count	2	0	2
	award	% within Q44. When did the discrimination first occur?	100.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	40.0%	0.0%	33.3%
		% of Total	33.3%	0.0%	33.3%
Total		Count	5	1	6
		% within Q44. When did the discrimination first occur?	83.3%	16.7%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%
		% of Total	83.3%	16.7%	100.0%



#### Q45. Did you file a complaint? \* Race/Ethnicity/Gender Classification Crosstabulation

			Race/Ethni	city/Gender	
			African	Nonminority	
			American	Female	Total
Q45. Did you file a	Yes	Count	3	0	3
complaint?		% within Q45. Did you file a complaint?	100.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	60.0%	0.0%	50.0%
		% of Total	50.0%	0.0%	50.0%
	No	Count	2	1	3
		% within Q45. Did you file a complaint?	66.7%	33.3%	100.0%
		% within Race/Ethnicity/Gender Classification	40.0%	100.0%	50.0%
		% of Total	33.3%	16.7%	50.0%
Total		Count	5	1	6
		% within Q45. Did you file a complaint?	83.3%	16.7%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%
		% of Total	83.3%	16.7%	100.0%

### Q46a. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Harassment \* Race/Ethnicity/Gender Classification Crosstabulation

					Race/Ethn	icity/Gender Cla	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q46a. Still talking Y	í es	Count	4	0	0	0	1	0	0	5
about the prime		% within Q46a. Still talking about the prime contractors/service providers,								
contractors/service		while doing business or attempting to do business as a subcontractor, have	80.0%	0.0%	0.0%	0.0%	20.0%	0.0%	0.0%	100.0%
providers, while		you experienced-Harassment								
doing business or		% within Race/Ethnicity/Gender Classification	6.0%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%	1.8%
attempting to do		% of Total	1.4%	0.0%	0.0%	0.0%	0.4%	0.0%	0.0%	1.8%
business as a N	No	Count	63	1	9	4	38	149	7	271
subcontractor,		% within Q46a. Still talking about the prime contractors/service providers,								
have you		while doing business or attempting to do business as a subcontractor, have	23.2%	0.4%	3.3%	1.5%	14.0%	55.0%	2.6%	100.0%
experienced-		you experienced-Harassment								
Harassment		% within Race/Ethnicity/Gender Classification	94.0%	100.0%	100.0%	100.0%	97.4%	100.0%	100.0%	98.2%
		% of Total	22.8%	0.4%	3.3%	1.4%	13.8%	54.0%	2.5%	98.2%
Total		Count	67	1	9	4	39	149	7	276
		% within Q46a. Still talking about the prime contractors/service providers,								
		while doing business or attempting to do business as a subcontractor, have	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		you experienced-Harassment								
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



Q40D. Still talking	about the prin	me contractors/service providers, while doing business of attempting to do bu	b business as a subcontractor, have you experienced-Unequal or unfair treatment * Race/Ethnicity/Gender Race/Ethnicity/Gender Classification						Classification	
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q46b. Still talking	Yes	Count	26	0	1	1	5	1	0	34
about the prime		% within Q46b. Still talking about the prime contractors/service providers,								
contractors/service		while doing business or attempting to do business as a subcontractor, have	76.5%	0.0%	2.9%	2.9%	14.7%	2.9%	0.0%	100.0%
providers, while		you experienced-Unequal or unfair treatment								
doing business or		% within Race/Ethnicity/Gender Classification	38.8%	0.0%	11.1%	25.0%	12.8%	0.7%	0.0%	12.3%
attempting to do		% of Total	9.4%	0.0%	0.4%	0.4%	1.8%	0.4%	0.0%	12.3%
business as a	No	Count	41	1	8	3	34	148	7	242
subcontractor,		% within Q46b. Still talking about the prime contractors/service providers,								
have you		while doing business or attempting to do business as a subcontractor, have	16.9%	0.4%	3.3%	1.2%	14.0%	61.2%	2.9%	100.0%
experienced-		you experienced-Unequal or unfair treatment								
Unequal or unfair		% within Race/Ethnicity/Gender Classification	61.2%	100.0%	88.9%	75.0%	87.2%	99.3%	100.0%	87.7%
treatment		% of Total	14.9%	0.4%	2.9%	1.1%	12.3%	53.6%	2.5%	87.7%
Total		Count	67	1	9	4	39	149	7	276
		% within Q46b. Still talking about the prime contractors/service providers,								
		while doing business or attempting to do business as a subcontractor, have	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		you experienced-Unequal or unfair treatment								
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Q46b. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Unequal or unfair treatment \* Race/Ethnicity/Gender Classification



		prime contractors/service providers, while doing business of attempting to d				icity/Gender Cla		paration		,
			African American	Asian American	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	Total
Q46c. Still talking Y	'es	Count	25	0	1	1	2	2	2	33
about the prime		% within Q46c. Still talking about the prime contractors/service providers,								
contractors/service		while doing business or attempting to do business as a subcontractor, have	75.8%	0.0%	3.0%	3.0%	6.1%	6.1%	6.1%	100.0%
providers, while doing business or		you experienced-Bid shopping or bid manipulation								
attempting to do		% within Race/Ethnicity/Gender Classification	37.3%	0.0%	11.1%	25.0%	5.1%	1.3%	28.6%	12.0%
business as a		% of Total	9.1%	0.0%	0.4%	0.4%	0.7%	0.7%	0.7%	12.0%
subcontractor, N	lo	Count	42	1	8	3	37	147	5	243
have you		% within Q46c. Still talking about the prime contractors/service providers,								
experienced-Bid shopping or bid		while doing business or attempting to do business as a subcontractor, have you experienced-Bid shopping or bid manipulation	17.3%	0.4%	3.3%	1.2%	15.2%	60.5%	2.1%	100.0%
manipulation										
		% within Race/Ethnicity/Gender Classification	62.7%	100.0%	88.9%	75.0%	94.9%	98.7%	71.4%	88.0%
		% of Total	15.2%	0.4%	2.9%	1.1%	13.4%	53.3%	1.8%	88.0%
Total		Count	67	1	9	4	39	149	7	276
		% within Q46c. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Bid shopping or bid manipulation	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

### Q46c. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Bid shopping or bid manipulation \* Race/Ethnicity/Gender

### Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance \* Race/Ethnicity/Gender

		Race/Ethnicity/Gender Classification							
		African	Asian	Hispanic	Native	Nonminority	Nonminority	Others	
				American	American	Female	Male	Other	Total
'es	Count	23	0	2	1	5	5	0	36
	% within Q46d. Still talking about the prime contractors/service providers,								
		63.9%	0.0%	5.6%	2.8%	13.9%	13.9%	0.0%	100.0%
	you experienced-Double standards in performance	00.070	0.070	0.070	2.070	10.070	10.070	0.070	100.070
									13.0%
		8.3%	0.0%	0.7%	0.4%			0.0%	13.0%
10		44	1	7	3	34	144	7	240
		18.3%	0.4%	2.9%	1.3%	14.2%	60.0%	2.9%	100.0%
	you experienced-Double standards in performance					= / *			
									87.0%
			0.4%	2.5%	1.1%			2.5%	87.0%
		67	1	9	4	39	149	1	276
		24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	you experienced-Double standards in performance								
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	,								100.0%
		% within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance % within Race/Ethnicity/Gender Classification % of Total	American % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance % within Race/Ethnicity/Gender Classification % of Total Count % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance % within Race/Ethnicity/Gender Classification % within Race/Ethnicity/Gender Classification % within Race/Ethnicity/Gender Classification % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance % within Race/Ethnicity/Gender Classification % within Race/Ethnicity/Gender Classification % within Race/Ethnicity/Gender Classification	American         American           SS         Count % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance         23         0           % within Race/Ethnicity/Gender Classification % of Total         34.3%         0.0%           Count         44         1           % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance         18.3%         0.4%           % within Race/Ethnicity/Gender Classification % within Race/Ethnicity/Gender Classification         65.7%         100.0%           % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance         65.7%         100.0%           % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance         24.3%         0.4%           % within Race/Ethnicity/Gender Classification         100.0%         100.0%	AmericanAmericanAmerican38Count % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance2302% within Race/Ethnicity/Gender Classification % of Total34.3% 8.3%0.0%22.2%% of Total34.3% 8.3%0.0%22.2%% within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance18.3% 10.0%0.4% 2.9%% within Race/Ethnicity/Gender Classification % within Race/Ethnicity/Gender Classification % of Total65.7% 100.0%100.0%77.8% 2.5%% within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance65.7% 100.0%100.0%77.8% 3.3%% within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance24.3% 0.4%0.4% 3.3%% within Race/Ethnicity/Gender Classification % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance24.3% 0.4%0.4% 3.3%	AmericanAmericanAmericanAmericanasCount % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance23021% within Race/Ethnicity/Gender Classification % of Total34.3% 8.3%0.0%22.2% 8.3%25.0%oCount % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance34.3% 8.3% 0.0%0.0%22.2% 25.0%bCount % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance18.3% 6.4%0.4% 2.9%2.9% 1.3%% within Race/Ethnicity/Gender Classification % of Total Count % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance65.7% 100.0% 10.0%100.0% 3.3%1.4%% within Race/Ethnicity/Gender Classification % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance24.3% 0.4%0.4% 3.3%1.4%% within Race/Ethnicity/Gender Classification % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subc	AmericanAmericanAmericanAmericanAmericanAmericanFemaleasCount% within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance230215% within Race/Ethnicity/Gender Classification34.3% 8.3%0.0%22.2% 8.3%25.0% 0.4%12.8% 1.8%% within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance8.3% 1.3%0.0% 0.4%22.2% 25.0%25.0% 12.8%% within Race/Ethnicity/Gender Classification34.3% 8.3%0.0% 0.4%2.9% 1.3%14.2%% within Race/Ethnicity/Gender Classification % of Total Count65.7% 100.0%100.0% 6777.8% 175.0% 387.2%% within Race/Ethnicity/Gender Classification % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance65.7% 100.0% 67100.0% 977.8% 975.0% 487.2% 4% within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance24.3% 0.4%0.4% 3.3%1.4% 414.1%% within Race/Ethnicity/Gender Classification % within Q46d. Still talking about the prime con	AmericanAmericanAmericanAmericanFemaleMaleasCount % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance2302155% within Race/Ethnicity/Gender Classification % of Total34.3% 8.3%0.0%22.2% 0.0%25.0%12.8% 13.9%3.4% 1.8%oCount % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance85.7% 18.3%100.0%77.8% 975.0% 1.3%87.2% 96.6%% within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance65.7% 100.0%100.0%77.8% 975.0% 487.2% 96.6%% within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance65.7% 100.0%100.0%100.0%100.0%100.0%% within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance24.3% 100.0%0.4% 100.0%3.3% 1.4%14.1% 14.1%% within Race/Ethnicity/Gender Classification % within Race/Ethnicity/Gender Classification % within Race/Et	AmericanAmericanAmericanAmericanAmericanFemaleMaleOtherasCount % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance23021550% within Race/Ethnicity/Gender Classification % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance34.3% 8.3% 0.0%0.0% 0.7%22.2% 0.4%25.0% 12.8%12.8% 3.4% 0.0%3.4% 0.0%% within Race/Ethnicity/Gender Classification % within Race/Ethnicity/Gender Classification % of Total Count65.7% 100.0%100.0% 15.9%1.3% 0.4%14.2% 2.9%60.0% 2.9%2.9%% within Race/Ethnicity/Gender Classification % of Total Count % within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance65.7% 100.0%100.0% 77.8%75.0% 75.0% 87.2%87.2% 96.6%96.6% 2.9%% within Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double standards in performance24.3% 100.0%0.4% 100.0%1.4% 14.1%54.0% 2.5%2.5%% within Race/Ethnicity/Gender Classification % within Race/Ethnicity/Gender Classification100.0% 100



				Race/Ethn	icity/Gender Cla	assification			
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q46e. Still talking Yes	Count	10	1	1	1	4	2	2	2
about the prime	% within Q46e. Still talking about the prime contractors/service providers,								
contractors/service	while doing business or attempting to do business as a subcontractor, have	47.6%	4.8%	4.8%	4.8%	19.0%	9.5%	9.5%	100.0%
providers, while	you experienced-Denial of opportunity to bic								
doing business or	% within Race/Ethnicity/Gender Classification	14.9%	100.0%	11.1%	25.0%	10.3%	1.3%	28.6%	7.6%
attempting to do	% of Total	3.6%	0.4%	0.4%	0.4%	1.4%	0.7%	0.7%	7.6%
business as a No	Count	57	0	8	3	35	147	5	25
subcontractor,	% within Q46e. Still talking about the prime contractors/service providers,								
have you	while doing business or attempting to do business as a subcontractor, have	22.4%	0.0%	3.1%	1.2%	13.7%	57.6%	2.0%	100.0%
experienced-Denial	you experienced-Denial of opportunity to bic								
of opportunity to bid	% within Race/Ethnicity/Gender Classification	85.1%	0.0%	88.9%	75.0%	89.7%	98.7%	71.4%	92.4%
	% of Total	20.7%	0.0%	2.9%	1.1%	12.7%	53.3%	1.8%	92.4%
Total	Count	67	1	9	4	39	149	7	276
	% within Q46e. Still talking about the prime contractors/service providers,								
	while doing business or attempting to do business as a subcontractor, have	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	you experienced-Denial of opportunity to bic								
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.09

Q46e. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Denial of opportunity to bid * Race/Ethnicity/Gender Classific	Junion

				Race/Ethn	icity/Gender Cla	assification			
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q46f. Still talking Yes	Count	9	0	1	1	1	0	0	12
about the prime	% within Q46f. Still talking about the prime contractors/service providers,								
contractors/service	while doing business or attempting to do business as a subcontractor, have	75.0%	0.0%	8.3%	8.3%	8.3%	0.0%	0.0%	100.0%
providers, while	you experienced-Unfair denial of contract award								
doing business or	% within Race/Ethnicity/Gender Classification	13.4%	0.0%	11.1%	25.0%	2.6%	0.0%	0.0%	4.3%
attempting to do	% of Total	3.3%	0.0%	0.4%	0.4%	0.4%	0.0%	0.0%	4.3%
business as a No	Count	58	1	8	3	38	149	7	264
subcontractor,	% within Q46f. Still talking about the prime contractors/service providers,								
have you	while doing business or attempting to do business as a subcontractor, have	22.0%	0.4%	3.0%	1.1%	14.4%	56.4%	2.7%	100.0%
experienced-Unfair	you experienced-Unfair denial of contract award								
denial of contract	% within Race/Ethnicity/Gender Classification	86.6%	100.0%	88.9%	75.0%	97.4%	100.0%	100.0%	95.7%
award	% of Total	21.0%	0.4%	2.9%	1.1%	13.8%	54.0%	2.5%	95.7%
Total	Count	67	1	9	4	39	149	7	276
	% within Q46f. Still talking about the prime contractors/service providers,								
	while doing business or attempting to do business as a subcontractor, have	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	you experienced-Unfair denial of contract award								
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



	for the prime contractors/service providers, while doing business of attempting to				icity/Gender Cla			,	
		African	Asian	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	American	Female	Male	Other	Total
Q46g. Still talking Yes	Count	3	0	1	0	0	0	1	5
about the prime	% within Q46g. Still talking about the prime contractors/service providers,								
contractors/service	while doing business or attempting to do business as a subcontractor, have	60.0%	0.0%	20.0%	0.0%	0.0%	0.0%	20.0%	100.0%
providers, while	you experienced-Unfair termination								
doing business or	% within Race/Ethnicity/Gender Classification	4.5%	0.0%	11.1%	0.0%	0.0%	0.0%	14.3%	1.8%
attempting to do	% of Total	1.1%	0.0%	0.4%	0.0%	0.0%	0.0%	0.4%	1.8%
business as a No	Count	64	1	8	4	39	149	6	271
subcontractor,	% within Q46g. Still talking about the prime contractors/service providers,								
have you	while doing business or attempting to do business as a subcontractor, have	23.6%	0.4%	3.0%	1.5%	14.4%	55.0%	2.2%	100.0%
experienced-Unfair	you experienced-Unfair termination								
termination	% within Race/Ethnicity/Gender Classification	95.5%	100.0%	88.9%	100.0%	100.0%	100.0%	85.7%	98.2%
	% of Total	23.2%	0.4%	2.9%	1.4%	14.1%	54.0%	2.2%	98.2%
Total	Count	67	1	9	4	39	149	7	276
	% within Q46g. Still talking about the prime contractors/service providers,								
	while doing business or attempting to do business as a subcontractor, have	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
	you experienced-Unfair termination								
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

Q46g. Still talking at	out the prime contractors/service pr	roviders. while doing business or a	ttempting to do business as	a subcontractor, have you experienced-Unfair terminati	on * Race/Ethnicity/Gender Classification

					Race/Ethn	icity/Gender Cla	assification			
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q47. Are you	Yes	Count	16	0	1	3	8	39	1	68
required to have bonding for the		% within Q47. Are you required to have bonding for the type of work that your company bids?	23.5%	0.0%	1.5%	4.4%	11.8%	57.4%	1.5%	100.0%
type of work that		% within Race/Ethnicity/Gender Classification	23.9%	0.0%	11.1%	75.0%	20.5%	26.2%	14.3%	24.6%
your company		% of Total	5.8%	0.0%	0.4%	1.1%	2.9%	14.1%	0.4%	24.6%
bids?	No	Count	50	1	8	1	28	102	5	195
		% within Q47. Are you required to have bonding for the type of work that your company bids?	25.6%	0.5%	4.1%	0.5%	14.4%	52.3%	2.6%	100.0%
		% within Race/Ethnicity/Gender Classification	74.6%	100.0%	88.9%	25.0%	71.8%	68.5%	71.4%	70.7%
		% of Total	18.1%	0.4%	2.9%	0.4%	10.1%	37.0%	1.8%	70.7%
	Don't Know	Count	1	0	0	0	3	8	1	13
		% within Q47. Are you required to have bonding for the type of work that your company bids?	7.7%	0.0%	0.0%	0.0%	23.1%	61.5%	7.7%	100.0%
		% within Race/Ethnicity/Gender Classification	1.5%	0.0%	0.0%	0.0%	7.7%	5.4%	14.3%	4.7%
		% of Total	0.4%	0.0%	0.0%	0.0%	1.1%	2.9%	0.4%	4.7%
Total		Count	67	1	9	4	39	149	7	276
		% within Q47. Are you required to have bonding for the type of work that your company bids?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
i i		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



		Q48. What is your current aggregate bonding limit? * Rac			ace/Ethnicity/Ge		ion		
			African	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	Female	Male	Other	Total
Q48. What is your	Below \$100,000	Count	5	0	1	0		0	
current aggregate		% within Q48. What is your current aggregate bonding limit?	62.5%	0.0%	12.5%	0.0%	25.0%	0.0%	100.09
bonding limit?		% within Race/Ethnicity/Gender Classification	31.3%	0.0%	33.3%	0.0%	5.1%	0.0%	11.89
		% of Total	7.4%	0.0%	1.5%	0.0%	2.9%	0.0%	11.89
	\$100,001 to	Count	1	0	0	0	2	0	
	\$250,000	% within Q48. What is your current aggregate bonding limit?	33.3%	0.0%	0.0%	0.0%	66.7%	0.0%	100.09
		% within Race/Ethnicity/Gender Classification	6.3%	0.0%	0.0%	0.0%	5.1%	0.0%	4.49
		% of Total	1.5%	0.0%	0.0%	0.0%	2.9%	0.0%	4.49
	\$250,001 to	Count	0	0	1	1	7	0	
	\$500,000	% within Q48. What is your current aggregate bonding limit?	0.0%	0.0%	11.1%	11.1%	77.8%	0.0%	100.09
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	33.3%	12.5%	17.9%	0.0%	13.29
		% of Total	0.0%	0.0%	1.5%	1.5%	10.3%	0.0%	13.2%
	\$500,001 to \$1	Count	3	0	0	1	8	1	1
	million	% within Q48. What is your current aggregate bonding limit?	23.1%	0.0%	0.0%	7.7%	61.5%	7.7%	100.0%
		% within Race/Ethnicity/Gender Classification	18.8%	0.0%	0.0%	12.5%	20.5%	100.0%	19.19
		% of Total	4.4%	0.0%	0.0%	1.5%	11.8%	1.5%	19.19
	\$1,000,001 to \$1.5	Count	0	0	0	1	7	0	
	million	% within Q48. What is your current aggregate bonding limit?	0.0%	0.0%	0.0%	12.5%	87.5%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	12.5%	17.9%	0.0%	11.8%
		% of Total	0.0%	0.0%	0.0%	1.5%	10.3%	0.0%	11.8%
	\$1,500,001 to \$3	Count	1	0	0	1	0	0	
	million	% within Q48. What is your current aggregate bonding limit?	50.0%	0.0%	0.0%	50.0%	0.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	6.3%	0.0%	0.0%	12.5%	0.0%	0.0%	2.9%
		% of Total	1.5%	0.0%	0.0%	1.5%	0.0%	0.0%	2.9%
	\$3,000,001 to \$5	Count	3	0	0	0	5	0	
	million	% within Q48. What is your current aggregate bonding limit?	37.5%	0.0%	0.0%	0.0%	62.5%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	18.8%	0.0%	0.0%	0.0%	12.8%	0.0%	11.8%
		% of Total	4.4%	0.0%	0.0%	0.0%	7.4%	0.0%	11.8%
	Over \$5 million	Count	0	1	1	2	6	0	1
		% within Q48. What is your current aggregate bonding limit?	0.0%	10.0%	10.0%	20.0%	60.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	100.0%	33.3%	25.0%	15.4%	0.0%	14.79
		% of Total	0.0%	1.5%	1.5%	2.9%	8.8%	0.0%	14.7%
	Don't Know	Count	3	0	0	2	2	0	
		% within Q48. What is your current aggregate bonding limit?	42.9%	0.0%	0.0%	28.6%	28.6%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	18.8%	0.0%	0.0%	25.0%	5.1%	0.0%	10.3%
		% of Total	4.4%	0.0%	0.0%	2.9%	2.9%	0.0%	10.3%
Total		Count	16	1	3	8	39	1	6
		% within Q48. What is your current aggregate bonding limit?	23.5%	1.5%	4.4%	11.8%		1.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%
		% of Total	23.5%	1.5%	4.4%	11.8%	57.4%	1.5%	100.0%

Q48. What is your current aggregate bonding limit? \* Race/Ethnicity/Gender Classification Crosstabulation



Q49. What is your current single project bonding limit? *	1		ace/Ethnicity/Ge		ion		
	African	Hispanic	Native	Nonminority	Nonminority		
	American	American	American	Female	Male	Other	Total
\$100,000 Count	4	0	1	0	4	0	
% within Q49. What is your current single project bonding limit?	44.4%	0.0%	11.1%	0.0%	44.4%	0.0%	100.0
% within Race/Ethnicity/Gender Classification	25.0%	0.0%	33.3%	0.0%		0.0%	13.29
% of Total	5.9%	0.0%	1.5%	0.0%	5.9%	0.0%	13.29
01 to Count	2	0	1	0	7	0	1
00 % within Q49. What is your current single project bonding limit?	20.0%	0.0%	10.0%	0.0%		0.0%	100.0
% within Race/Ethnicity/Gender Classification	12.5%	0.0%	33.3%	0.0%		0.0%	14.79
% of Total	2.9%	0.0%	1.5%	0.0%	10.3%	0.0%	14.79
01 to Count	1	0	0	2	5	0	
00 % within Q49. What is your current single project bonding limit?	12.5%	0.0%	0.0%	25.0%		0.0%	100.09
% within Race/Ethnicity/Gender Classification	6.3%	0.0%	0.0%	25.0%		0.0%	11.8%
% of Total	1.5%	0.0%	0.0%	2.9%		0.0%	11.89
01 to \$1 Count	5	0	0	1	10	1	1
% within Q49. What is your current single project bonding limit?	29.4%	0.0%	0.0%	5.9%		5.9%	100.0%
% within Race/Ethnicity/Gender Classification	31.3%	0.0%	0.0%	12.5%		100.0%	25.0%
% of Total	7.4%	0.0%	0.0%	1.5%	14.7%	1.5%	25.0%
001 to \$1.5 Count	1	0	0	1	3	0	
% within Q49. What is your current single project bonding limit?	20.0%	0.0%	0.0%	20.0%		0.0%	100.0%
% within Race/Ethnicity/Gender Classification	6.3%	0.0%	0.0%	12.5%		0.0%	7.4%
% of Total	1.5%	0.0%	0.0%	1.5%	4.4%	0.0%	7.4%
001 to \$3 Count	0	0	0	1	2	0	
% within Q49. What is your current single project bonding limit?	0.0%	0.0%	0.0%	33.3%		0.0%	100.0%
% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	12.5%		0.0%	4.49
% of Total	0.0%	0.0%	0.0%	1.5%	2.9%	0.0%	4.4%
001 to \$5 Count	0	0	1	0	1	0	
% within Q49. What is your current single project bonding limit?	0.0%	0.0%	50.0%	0.0%		0.0%	100.0%
% within Race/Ethnicity/Gender Classification	0.0%	0.0%	33.3%	0.0%		0.0%	2.9%
% of Total	0.0%	0.0%	1.5%	0.0%	1.5%	0.0%	2.9%
5 million Count	0	1	0	1	5	0	
% within Q49. What is your current single project bonding limit?	0.0%	14.3%	0.0%	14.3%		0.0%	100.09
% within Race/Ethnicity/Gender Classification	0.0%	100.0%	0.0%	12.5%		0.0%	10.39 10.39
% of Total	0.0%	1.5%	0.0%	1.5%	7.4%	0.0%	10.35
now Count	3 42.9%	0.0%	0	2	2	0	100.00
% within Q49. What is your current single project bonding limit?			0.0% 0.0%	28.6%		0.0%	100.09
% within Race/Ethnicity/Gender Classification	18.8%	0.0%		25.0%		0.0%	10.39
% of Total	4.4%	0.0%	0.0%	2.9%		0.0%	10.3%
		1 59/	3	11 00/		1 59/	6 100.09
							100.09
% within Race/Ethnicity/Gender Classification % of Total							100.0%
% w	vithin Q49. What is your current single project bonding limit? vithin Race/Ethnicity/Gender Classification	vithin Q49. What is your current single project bonding limit? 23.5% vithin Race/Ethnicity/Gender Classification 100.0%	rithin Q49. What is your current single project bonding limit? 23.5% 1.5% rithin Race/Ethnicity/Gender Classification 100.0% 100.0%	vithin Q49. What is your current single project bonding limit?         23.5%         1.5%         4.4%           vithin Race/Ethnicity/Gender Classification         100.0%         100.0%         100.0%	r/ithin Q49. What is your current single project bonding limit?         23.5%         1.5%         4.4%         11.8%           r/ithin Race/Ethnicity/Gender Classification         100.0%         100.0%         100.0%         100.0%	vithin Q49. What is your current single project bonding limit?         23.5%         1.5%         4.4%         11.8%         57.4%           vithin Race/Ethnicity/Gender Classification         100.0%         100.0%         100.0%         100.0%	r/ithin Q49. What is your current single project bonding limit?         23.5%         1.5%         4.4%         11.8%         57.4%         1.5%           r/ithin Race/Ethnicity/Gender Classification         100.0%         100.0%         100.0%         100.0%         100.0%

Q49. What is your current sin	gle project bonding limit? * Race/Ethnicity/Gender Classification Cro	sstabulation



I ne following questions are related to work you have done or attempted to do on the Maritime Park project. * Race/Ethnicity/Gender Classification Crosstabulation										
			Race/Ethnicity/Gender Classification							
		African	Asian	Hispanic	Native	Nonminority	Nonminority			
		American	American	American	American	Female	Male	Other	Total	
The following Yes	Count	67	1	9	4	39	149	7	276	
questions are related to work you	% within The following questions are related to work you have done or attempted to do on the Maritime Park project.	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%	
have done or	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
attempted to do on	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%	
Total	Count	67	1	9	4	39	149	7	276	
	% within The following questions are related to work you have done or attempted to do on the Maritime Park project.	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%	
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
	% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%	

### The following questions are related to work you have done or attempted to do on the Maritime Park project. \* Race/Ethnicity/Gender Classification Crosstabulation

#### Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project? \* Race/Ethnicity/Gender Classification Crosstabulation

						icity/Gender Cla				
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q50. Did your firm	Yes	Count	20	0	2	0	6	15	1	44
submit a bid or proposal for goods		% within Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?	45.5%	0.0%	4.5%	0.0%	13.6%	34.1%	2.3%	100.0%
or services on the		% within Race/Ethnicity/Gender Classification	29.9%	0.0%	22.2%	0.0%	15.4%	10.1%	14.3%	15.9%
Maritime Park		% of Total	7.2%	0.0%	0.7%	0.0%	2.2%	5.4%	0.4%	15.9%
project?	No	Count	47	1	7	4	33	132	5	229
. ,		% within Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?	20.5%	0.4%	3.1%	1.7%	14.4%	57.6%	2.2%	100.0%
		% within Race/Ethnicity/Gender Classification	70.1%	100.0%	77.8%	100.0%	84.6%	88.6%	71.4%	83.0%
		% of Total	17.0%	0.4%	2.5%	1.4%	12.0%	47.8%	1.8%	83.0%
	Don't Know	Count	0	0	0	0	0	2	1	3
		% within Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?	0.0%	0.0%	0.0%	0.0%	0.0%	66.7%	33.3%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	14.3%	1.1%
		% of Total	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	0.4%	1.1%
Total		Count	67	1	9	4	39	149	7	276
		% within Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%



	QOT. FI	m learn about bid/contract opportunities for Maritime Park (Numeric Forr	hat) ~ Race/Ethr					
			A (-)		icity/Gender Cla			
			African	Hispanic	Nonminority	Nonminority	0.1	
			American	American	Female	Male	Other	Total
251. Firm learn	Community	Count	9	0	0	3	1	
about bid/contract	Maritime Park	% within Q51. Firm learn about bid/contract opportunities for Maritime Park	69.2%	0.0%	0.0%	23.1%	7.7%	100.
opportunities for	Associates	(Numeric Format)						
laritime Park		% within Race/Ethnicity/Gender Classification	45.0%	0.0%	0.0%	20.0%	100.0%	29
Numeric Format)		% of Total	20.5%	0.0%	0.0%	6.8%	2.3%	29
	City	Count	3	0	1	4	0	
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park	37.5%	0.0%	12.5%	50.0%	0.0%	100
		(Numeric Format)						
		% within Race/Ethnicity/Gender Classification	15.0%	0.0%	16.7%	26.7%	0.0%	18
		% of Total	6.8%	0.0%	2.3%	9.1%	0.0%	18
	Prime Contractor	Count	3	2	4	5	0	
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park	21.4%	14.3%	28.6%	35.7%	0.0%	100
		(Numeric Format)	15.00/	100.00/	0.0 70/		0.00/	
		% within Race/Ethnicity/Gender Classification	15.0%	100.0%	66.7%	33.3%	0.0%	3
	Oracian Devider	% of Total	6.8%	4.5%	9.1%	11.4%	0.0%	31
	Service Provider	Count	Z	0	0	1	0	
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	66.7%	0.0%	0.0%	33.3%	0.0%	10
		% within Race/Ethnicity/Gender Classification	10.0%	0.0%	0.0%	6.7%	0.0%	(
		% within Race/Ethnicity/Gender Classification % of Total	4.5%	0.0%	0.0%	2.3%	0.0%	(
	Trade Association		4.3%	0.0%	0.0 %	2.378	0.0%	
	Trade Association	% within Q51. Firm learn about bid/contract opportunities for Maritime Park	0	0	0		0	
		(Numeric Format)	0.0%	0.0%	0.0%	100.0%	0.0%	100
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	6.7%	0.0%	:
		% of Total	0.0%	0.0%	0.0%	2.3%	0.0%	
	Other	Count	3	0.0%	0.070	2.070	0.070	
	outor	% within Q51. Firm learn about bid/contract opportunities for Maritime Park	0		•		Ū	
		(Numeric Format)	60.0%	0.0%	20.0%	20.0%	0.0%	10
		% within Race/Ethnicity/Gender Classification	15.0%	0.0%	16.7%	6.7%	0.0%	1
		% of Total	6.8%	0.0%	2.3%	2.3%	0.0%	1.
otal		Count	20	2	6	15	1	
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park			10.000	-		
		(Numeric Format)	45.5%	4.5%	13.6%	34.1%	2.3%	100
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100
		% of Total	45.5%	4.5%	13.6%	34.1%	2.3%	100

Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format) \* Race/Ethnicity/Gender Classification Crosstabulation



OSTL Fax. How         Count			ow did your firm learn about bid/contract opportunities for Maritime Park?				icity/Gender Cla				
Cisit Text. How did your firm learn portunities portunities of Maritime Park? / Please check all that aOther-TEXT         64         1         8         4         39         148         7           Visual for Maritime Park? / Please check all that aOther- TEXT         % within Race/Ethnicity/Gender Classification % within GS11_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT         95.5%         100.0%         100.0%         100.0%         93.3%         1.6%         2.3%           Nease check all that aOther- TEXT         0				African	Asian	Hispanic	Native	Nonminority	Nonminority		
did your firm learn opport unities for maritime Park? / Please check all that aOther-TEXT         23.5%         0.4%         3.3%         1.5%         1.4.3%         5.4.4%         2.6%           opport unities for maritime Park? / Please check all that aOther-TEXT         56.5%         100.0%         100.0%         100.0%         99.3%         2.5%         2.5%         100.0%         100.0%         99.3%         2.5%         2.5%         2.5%         100.0%         100.0%         100.0%         99.3%         2.5%         <				American	American	American	American	Female	Male	Other	Total
about bulcontract about bulcontract portunities or Maritime Park? / Please check all that aOther-TEXT Please check all that aOther-TEXT Please check all that aOther-TEXT TEXT TEXT Park? / Please check all that aOther-TEXT Please check all that aOther-TEXT TeXT Please check all that aOther-TEXT Please chec	Q51f_Text. How			64	1	9	4	39	148	7	272
Componentiaties for marking Parks / marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check all that aOther-TeXT         Componentiaties for marking Parks / Please check											
Mariantine Park? / Please check all that aOther-TEXT         100.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%			for Maritime Park? / Please check all that aOther-TEXT	23.5%	0.4%	3.3%	1.5%	14.3%	54.4%	2.6%	100.0%
Please check all that aOther- TEXT       9 of Total       23.2% within Q51[_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT       0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0											
that aOther- TEXT         all the above within C511_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT         100.0%         0.0%         0.0%         0.0%         0.0%         0.0%           Master Developer         Count % within C311_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT         100.0%         0.0%											98.6%
TEXT       % within 0511_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT       100.0%       0.0				23.2%	0.4%	3.3%	1.4%	14.1%	53.6%	2.5%	98.6%
Interview         for Maritime Park? / Please check all that aOther-TEXT         100.0%         0.0%		all the above		1	0	0	0	0	0	0	1
% within Race//Ethnicity/Gender Classification % of Total         1.5% 0.0% 0.1         0.0% 0.0% 0.0%         0.0% 0.0% 0.0%         0.0% 0.0%	TEXT										
Master Developer Waster Developer         % of Total Count % within QS11_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT         0.4% 0         0.0% 0         0.			for Maritime Park? / Please check all that aOther-TEXT	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
Master Developer Count news         % of Total Count for Maritime Park? / Please check all that aOther-TEXT         0.4% 0         0.0% 0			% within Race/Ethnicity/Gender Classification	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
Master Developer         Count % within Q51T_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT         100.0%         0.											0.4%
% within Q51f_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT         100.0%         0.0% <t< td=""><td></td><td>Master Developer</td><td></td><td>0.470</td><td>0.0 %</td><td>0.0 %</td><td>0.070</td><td>0.070</td><td>0.070</td><td>0.070</td><td>0.470</td></t<>		Master Developer		0.470	0.0 %	0.0 %	0.070	0.070	0.070	0.070	0.470
for Maritime Park? / Please check all that aOther-TEXT         100.0%         0.0%		Master Developer			0	0	0	0	0	0	
news         % within Race/Ethnicity/Gender Classification         1.5%         0.0%         0.				100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
% of Total         0.4%         0.0%				100.070	0.070	0.070	0.070	0.070	0.070	0.070	100.070
% of Total         0.4%         0.0%			% within Race/Ethnicity/Gender Classification	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
news         Count % within Q51f_Text. How did your firm lean about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT         1         0											0.4%
for Maritime Park? / Please check all that aOther-TEXT         100.0%         0.0%		news	Count	1	0	0	0	0	0	0	1
% within Race/Ethnicity/Gender Classification         1.5%         0.0%         0.			% within Q51f Text. How did your firm learn about bid/contract opportunities								
% of Total         0.4%         0.0%			for Maritime Park? / Please check all that aOther-TEXT	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
% of Total         0.4%         0.0%											
newspaperCount % within Q51f_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT0000010% within Race/Ethnicity/Gender Classification % of Total Count % within Q51f_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT0.0% 0.0%0.0% 0.0											0.4%
% within Q51f_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT0.0%0.0%0.0%0.0%0.0%0.0%0.0%% within Race/Ethnicity/Gender Classification % of Total0.0%<				0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
for Maritime Park? / Please check all that aOther-TEXT         0.0%		newspaper		0	0	0	0	0	1	0	1
% within Race/Ethnicity/Gender Classification         0.0%         0.											
% of Total         0.0%			for Maritime Park? / Please check all that aOther-TEXT	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	100.0%
% of Total         0.0%			% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	0.0%	0.4%
Total       Count       67       1       9       4       39       149       7         % within Q51f_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT       24.3%       0.4%       3.3%       1.4%       14.1%       54.0%       2.5%											0.4%
% within Q51f_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT 24.3% 0.4% 3.3% 1.4% 14.1% 54.0% 2.5%	Total				1	9	4				276
for Maritime Park? / Please check all that aOther-TEXT 24.3% 0.4% 3.3% 1.4% 14.1% 54.0% 2.5%				0.		Ũ					2.0
% within Race/Ethnicity/Gender Classification 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%				24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
			% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
% of Total 24.3% 0.4% 3.3% 1.4% 14.1% 54.0% 2.5%											100.0%

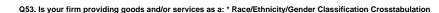
Q51f\_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that a...-Other-TEXT \* Race/Ethnicity/Gender Classification Crosstabulation



		QJZ. IS your first providing goods of services of the manufile	i ant projecti	11000/ 21111011			Race/Ethnicity/Gender Classification						
			African	Asian	Hispanic	Native	Nonminority	Nonminority					
			American	American	American	American	Female	Male	Other	Total			
Q52. Is your firm	Yes	Count	6	0	0	0	1	8	0	15			
providing goods or services on the		% within Q52. Is your firm providing goods or services on the Maritime Park project?	40.0%	0.0%	0.0%	0.0%	6.7%	53.3%	0.0%	100.0%			
Maritime Park		% within Race/Ethnicity/Gender Classification	9.4%	0.0%	0.0%	0.0%	2.6%	5.4%	0.0%	5.5%			
project?		% of Total	2.2%	0.0%	0.0%	0.0%	0.4%	2.9%	0.0%	5.5%			
	No	Count	58	1	9	4	37	139	7	255			
		% within Q52. Is your firm providing goods or services on the Maritime Park project?	22.7%	0.4%	3.5%	1.6%	14.5%	54.5%	2.7%	100.0%			
		% within Race/Ethnicity/Gender Classification	90.6%	100.0%	100.0%	100.0%	94.9%	93.3%	100.0%	93.4%			
		% of Total	21.2%	0.4%	3.3%	1.5%	13.6%	50.9%	2.6%	93.4%			
	Don't Know	Count	0	0	0	0	1	2	0	3			
		% within Q52. Is your firm providing goods or services on the Maritime Park project?	0.0%	0.0%	0.0%	0.0%	33.3%	66.7%	0.0%	100.0%			
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	2.6%	1.3%	0.0%	1.1%			
		% of Total	0.0%	0.0%	0.0%	0.0%	0.4%	0.7%	0.0%	1.1%			
Total		Count	64	1	9	4	39	149	7	273			
		% within Q52. Is your firm providing goods or services on the Maritime Park project?	23.4%	0.4%	3.3%	1.5%	14.3%	54.6%	2.6%	100.0%			
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			
		% of Total	23.4%	0.4%	3.3%	1.5%	14.3%	54.6%	2.6%	100.0%			

Q52. Is your firm providing goods or services on the Maritime Park project? * Race/Ethnicity/Gender Classification Crosstabulation	

			Race/Ethr	nicity/Gender Cla	assification	
			African	Nonminority	Nonminority	
			American	Female	Male	Total
Q53. Is your firm	Prime Contractor	Count	0	1	1	
providing goods		% within Q53. Is your firm providing goods and/or services as a:	0.0%	50.0%	50.0%	100.0%
and/or services as		% within Race/Ethnicity/Gender Classification	0.0%	100.0%	12.5%	13.3%
a:		% of Total	0.0%	6.7%	6.7%	13.3%
	Subcontractor	Count	5	0	6	1
		% within Q53. Is your firm providing goods and/or services as a:	45.5%	0.0%	54.5%	100.0%
		% within Race/Ethnicity/Gender Classification	83.3%	0.0%	75.0%	73.3%
		% of Total	33.3%	0.0%	40.0%	73.3%
	Both	Count	1	0	1	:
		% within Q53. Is your firm providing goods and/or services as a:	50.0%	0.0%	50.0%	100.0%
		% within Race/Ethnicity/Gender Classification	16.7%	0.0%	12.5%	13.3%
		% of Total	6.7%	0.0%	6.7%	13.3%
Total		Count	6	1	8	1
		% within Q53. Is your firm providing goods and/or services as a:	40.0%	6.7%	53.3%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%
		% of Total	40.0%	6.7%	53.3%	100.0%





					Race/Ethn	icity/Gender Cla	assification			
			African American	Asian American	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	Total
Q54. Have you Yes		Count	33	0	3	1	8	11	2	58
experienced discriminatory		% within Q54. Have you experienced discriminatory behavior in the private sector between 2006 and 2011?	56.9%	0.0%	5.2%	1.7%	13.8%	19.0%	3.4%	100.0%
behavior in the		% within Race/Ethnicity/Gender Classification	49.3%	0.0%	33.3%	25.0%	20.5%	7.4%	28.6%	21.0%
private sector		% of Total	12.0%	0.0%	1.1%	0.4%	2.9%	4.0%	0.7%	21.0%
between 2006 and No		Count	29	1	5	3	29	119	4	190
2011?		% within Q54. Have you experienced discriminatory behavior in the private sector between 2006 and 2011?	15.3%	0.5%	2.6%	1.6%	15.3%	62.6%	2.1%	100.0%
		% within Race/Ethnicity/Gender Classification	43.3%	100.0%	55.6%	75.0%	74.4%	79.9%	57.1%	68.8%
		% of Total	10.5%	0.4%	1.8%	1.1%	10.5%	43.1%	1.4%	68.8%
Don't	t Know	Count	5	0	1	0	2	19	1	28
		% within Q54. Have you experienced discriminatory behavior in the private sector between 2006 and 2011?	17.9%	0.0%	3.6%	0.0%	7.1%	67.9%	3.6%	100.0%
		% within Race/Ethnicity/Gender Classification	7.5%	0.0%	11.1%	0.0%	5.1%	12.8%	14.3%	10.1%
		% of Total	1.8%	0.0%	0.4%	0.0%	0.7%	6.9%	0.4%	10.1%
Total		Count	67	1	9	4	39	149	7	276
		% within Q54. Have you experienced discriminatory behavior in the private sector between 2006 and 2011?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

054 Have you experienced discriminator	v behavior in the private sector between 2006 and 20	011? * Race/Ethnicity/Gender Classification Crosstabulation
Q34. Have you experienced discriminator	y benavior in the private sector between 2000 and 2	

Q5	5. What was the m	ost noticeable way you became aware of the discrimination against your	company in the					osstabulation	
					ace/Ethnicity/Ge				
			African	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	Female	Male	Other	Total
Q55. What was the	Verbal Comment	Count	12	2	1	2	3	1	21
most noticeable		% within Q55. What was the most noticeable way you became aware of the	57.1%	9.5%	4.8%	9.5%	14.3%	4.8%	100.0%
way you became		discrimination against your company in the private sector?	57.176	9.076	4.070	5.576	14.370	4.076	100.078
aware of the		% within Race/Ethnicity/Gender Classification	36.4%	66.7%	100.0%	25.0%	27.3%	50.0%	36.2%
discrimination		% of Total	20.7%	3.4%	1.7%	3.4%	5.2%	1.7%	36.2%
against your	Written Statement	Count	0	0	0	0	1	0	1
company in the		% within Q55. What was the most noticeable way you became aware of the	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	100.0%
private sector?		discrimination against your company in the private sector?	0.078	0.078	0.078	0.078	100.078	0.078	100.076
-		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	1.7%
		% of Total	0.0%	0.0%	0.0%	0.0%	1.7%	0.0%	1.7%
	Action taken	Count	21	1	0	5	7	1	35
	against company	% within Q55. What was the most noticeable way you became aware of the	60.0%	2.9%	0.0%	14.3%	20.0%	2.9%	100.0%
		discrimination against your company in the private sector?							
		% within Race/Ethnicity/Gender Classification	63.6%	33.3%		62.5%	63.6%	50.0%	60.3%
		% of Total	36.2%	1.7%	0.0%	8.6%	12.1%	1.7%	60.3%
	Don't Know	Count	0	0	0	1	0	0	1
		% within Q55. What was the most noticeable way you became aware of the	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	100.0%
		discrimination against your company in the private sector?							
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%		12.5%	0.0%	0.0%	1.7%
		% of Total	0.0%	0.0%	0.0%	1.7%	0.0%	0.0%	1.7%
Total		Count	33	3	1	8	11	2	58
		% within Q55. What was the most noticeable way you became aware of the discrimination against your company in the private sector?	56.9%	5.2%	1.7%	13.8%	19.0%	3.4%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	56.9%	5.2%		13.8%	19.0%	3.4%	100.0%
			30.978	J.Z /0	1.7 /0	13.070	19.078	3.4 /0	100.078





Q36. I	which of the following do you consider the primary reason for your company bein	g discriminated					liation	
				ace/Ethnicity/Ge	nder Classificat			
		African	Hispanic	Native	Nonminority	Nonminority		
		American	American	American	Female	Male	Other	Total
Q56. Which of the Owner's r	race or Count	31	2	1	1	5	0	40
following do you ethnicity consider the	% within Q56. Which of the following do you consider the primary reason for your company being discriminated against?	77.5%	5.0%	2.5%	2.5%	12.5%	0.0%	100.0%
primary reason for	% within Race/Ethnicity/Gender Classification	93.9%	66.7%	100.0%	12.5%	45.5%	0.0%	69.0%
your company	% of Total	53.4%	3.4%	1.7%	1.7%	8.6%	0.0%	69.0%
being discriminated Owner's g	gender Count	2	1	0	7	4	1	15
against?	% within Q56. Which of the following do you consider the primary reason for your company being discriminated against?	13.3%	6.7%	0.0%	46.7%	26.7%	6.7%	100.0%
	% within Race/Ethnicity/Gender Classification	6.1%	33.3%	0.0%	87.5%	36.4%	50.0%	25.9%
	% of Total	3.4%	1.7%	0.0%	12.1%	6.9%	1.7%	25.9%
Don't Kno	ow Count	0	0	0	0	2	1	3
	% within Q56. Which of the following do you consider the primary reason for your company being discriminated against?	0.0%	0.0%	0.0%	0.0%	66.7%	33.3%	100.0%
	% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	18.2%	50.0%	5.2%
	% of Total	0.0%	0.0%	0.0%	0.0%	3.4%	1.7%	5.2%
Total	Count	33	3	1	8	11	2	58
	% within Q56. Which of the following do you consider the primary reason for your company being discriminated against?	56.9%	5.2%	1.7%	13.8%	19.0%	3.4%	100.0%
	% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	56.9%	5.2%	1.7%	13.8%	19.0%	3.4%	100.0%

056 Which of the following	do you consider the r	nrimary reason for	your company bein	* Ctanicas hoteniminator analysis	* Race/Ethnicity/Gender	Classification Crosstabulation
ago. which of the following	uo you consider the	orinnary reason for	your company being	g ulaci ininateu agamat :	Race/Ethnicity/Genue	

				Ra	ace/Ethnicity/Ge	nder Classificati	ion		
			African	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	Female	Male	Other	Total
257. When did the	During bidding	Count	22	3	1	7	6	2	4
liscrimination first	process	% within Q57. When did the discrimination first occur?	53.7%	7.3%	2.4%	17.1%	14.6%	4.9%	100.09
occur?		% within Race/Ethnicity/Gender Classification	66.7%	100.0%	100.0%	87.5%	54.5%	100.0%	70.7%
		% of Total	37.9%	5.2%	1.7%	12.1%	10.3%	3.4%	70.7%
	After contract	Count	9	0	0	1	3	0	1
á	award	% within Q57. When did the discrimination first occur?	69.2%	0.0%	0.0%	7.7%	23.1%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	27.3%	0.0%	0.0%	12.5%	27.3%	0.0%	22.4%
		% of Total	15.5%	0.0%	0.0%	1.7%	5.2%	0.0%	22.4%
	Don't Know	Count	2	0	0	0	2	0	
		% within Q57. When did the discrimination first occur?	50.0%	0.0%	0.0%	0.0%	50.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	6.1%	0.0%	0.0%	0.0%	18.2%	0.0%	6.9%
		% of Total	3.4%	0.0%	0.0%	0.0%	3.4%	0.0%	6.9%
Total		Count	33	3	1	8	11	2	5
		% within Q57. When did the discrimination first occur?	56.9%	5.2%	1.7%	13.8%	19.0%	3.4%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	56.9%	5.2%	1.7%	13.8%	19.0%	3.4%	100.0%



		woo. Did you me a complaint: Race/Etimicity	ity/Gender Classification Crosstabulation						
				Ra	ace/Ethnicity/Ge	nder Classificati	on		
			African	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	Female	Male	Other	Total
Q58. Did you file a	Yes	Count	5	0	0	0	0	0	5
complaint?		% within Q58. Did you file a complaint?	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	15.2%	0.0%	0.0%	0.0%	0.0%	0.0%	8.6%
		% of Total	8.6%	0.0%	0.0%	0.0%	0.0%	0.0%	8.6%
	No	Count	28	3	1	8	11	2	53
		% within Q58. Did you file a complaint?	52.8%	5.7%	1.9%	15.1%	20.8%	3.8%	100.0%
		% within Race/Ethnicity/Gender Classification	84.8%	100.0%	100.0%	100.0%	100.0%	100.0%	91.4%
		% of Total	48.3%	5.2%	1.7%	13.8%	19.0%	3.4%	91.4%
Total		Count	33	3	1	8	11	2	58
		% within Q58. Did you file a complaint?	56.9%	5.2%	1.7%	13.8%	19.0%	3.4%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	56.9%	5.2%	1.7%	13.8%	19.0%	3.4%	100.0%

Q58. Did you file a complaint? \* Race/Ethnicity/Gender Classification Crosstabulation



						icity/Gender Cla				
			African	Asian	Hispanic	Native	Nonminority	Nonminority		
			American	American	American	American	Female	Male	Other	Total
Q59. There is an	Strongly Agree	Count	18	1	1	1	5	8	2	3
informal network of		% within Q59. There is an informal network of prime contractors/service								
prime		providers and subcontractors that has excluded my company from doing	50.0%	2.8%	2.8%	2.8%	13.9%	22.2%	5.6%	100.0%
contractors/service		business in private sector.								
providers and		% within Race/Ethnicity/Gender Classification	26.9%	100.0%	11.1%	25.0%	12.8%	5.4%	28.6%	13.0%
subcontractors that		% of Total	6.5%	0.4%	0.4%	0.4%	1.8%	2.9%	0.7%	13.0%
has excluded my	Agree	Count	16	0	1	0	7	8	0	33
company from		% within Q59. There is an informal network of prime contractors/service								
doing business in		providers and subcontractors that has excluded my company from doing	50.0%	0.0%	3.1%	0.0%	21.9%	25.0%	0.0%	100.0%
private sector.		business in private sector.								
		% within Race/Ethnicity/Gender Classification	23.9%	0.0%	11.1%	0.0%	17.9%	5.4%	0.0%	11.6%
		% of Total	5.8%	0.0%	0.4%	0.0%	2.5%	2.9%	0.0%	11.6%
	Somewhat Agree	Count	4	0	3	0	7	43	0	5
		% within Q59. There is an informal network of prime contractors/service								
		providers and subcontractors that has excluded my company from doing	7.0%	0.0%	5.3%	0.0%	12.3%	75.4%	0.0%	100.0%
		business in private sector.								
		% within Race/Ethnicity/Gender Classification	6.0%	0.0%	33.3%	0.0%	17.9%	28.9%	0.0%	20.7%
		% of Total	1.4%	0.0%	1.1%	0.0%	2.5%	15.6%	0.0%	20.7%
	Neither Agree or	Count	14	0	1	2	11	51	2	8
	Disagree	% within Q59. There is an informal network of prime contractors/service								
		providers and subcontractors that has excluded my company from doing	17.3%	0.0%	1.2%	2.5%	13.6%	63.0%	2.5%	100.0%
		business in private sector.								
		% within Race/Ethnicity/Gender Classification	20.9%	0.0%	11.1%	50.0%	28.2%	34.2%	28.6%	29.3%
		% of Total	5.1%	0.0%	0.4%	0.7%	4.0%	18.5%	0.7%	29.3%
	Somewhat	Count	4	0	0	0	0	6	1	1
	Disagree	% within Q59. There is an informal network of prime contractors/service								
		providers and subcontractors that has excluded my company from doing	36.4%	0.0%	0.0%	0.0%	0.0%	54.5%	9.1%	100.0%
		business in private sector.								
		% within Race/Ethnicity/Gender Classification	6.0%	0.0%	0.0%	0.0%	0.0%	4.0%	14.3%	4.0%
		% of Total	1.4%	0.0%	0.0%	0.0%	0.0%	2.2%	0.4%	4.0%
	Disagree	Count	7	0	2	1	8	20	2	4
		% within Q59. There is an informal network of prime contractors/service								
		providers and subcontractors that has excluded my company from doing	17.5%	0.0%	5.0%	2.5%	20.0%	50.0%	5.0%	100.0%
		business in private sector.								
		% within Race/Ethnicity/Gender Classification	10.4%	0.0%	22.2%	25.0%	20.5%	13.4%	28.6%	14.5%
		% of Total	2.5%	0.0%	0.7%	0.4%	2.9%	7.2%	0.7%	14.5%
	Strongly Disagree	Count	4	0	1	0	1	13	0	1
	0, 0	% within Q59. There is an informal network of prime contractors/service								
		providers and subcontractors that has excluded my company from doing	21.1%	0.0%	5.3%	0.0%	5.3%	68.4%	0.0%	100.0%
		business in private sector.								
		% within Race/Ethnicity/Gender Classification	6.0%	0.0%	11.1%	0.0%	2.6%	8.7%	0.0%	6.9%
		% of Total	1.4%	0.0%	0.4%	0.0%	0.4%	4.7%	0.0%	6.9%
Total		Count	67	1	9	4	39		7	27
		% within Q59. There is an informal network of prime contractors/service	•.	-	-				-	
		providers and subcontractors that has excluded my company from doing	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		business in private sector.	2	0.470	0.070		/ 0	0	2.070	
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.09
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%		2.5%	100.09

Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing business in private sector. \* Race/Ethnicity/Gender Classification Crosstabulation



				Race/Ethnicity/Gender Classification						
			African American	Asian American	Hispanic American	Native American	Nonminority Female	Nonminority Male	Other	Total
Q61. Has your	Yes	Count	19	0	3	1	9	27	1	60
company applied for a commercial		% within Q61. Has your company applied for a commercial (business) bank loan between 2006 and 2011?	31.7%	0.0%	5.0%	1.7%	15.0%	45.0%	1.7%	100.0%
(business) bank		% within Race/Ethnicity/Gender Classification	28.4%	0.0%	33.3%	25.0%	23.1%	18.1%	14.3%	21.7%
loan between 2006		% of Total	6.9%	0.0%	1.1%	0.4%	3.3%	9.8%	0.4%	21.7%
and 2011?	No	Count	48	1	6	3	29	119	6	212
		% within Q61. Has your company applied for a commercial (business) bank loan between 2006 and 2011?	22.6%	0.5%	2.8%	1.4%	13.7%	56.1%	2.8%	100.0%
		% within Race/Ethnicity/Gender Classification	71.6%	100.0%	66.7%	75.0%	74.4%	79.9%	85.7%	76.8%
		% of Total	17.4%	0.4%	2.2%	1.1%	10.5%	43.1%	2.2%	76.8%
	Don't Know	Count	0	0	0	0	1	3	0	4
		% within Q61. Has your company applied for a commercial (business) bank loan between 2006 and 2011?	0.0%	0.0%	0.0%	0.0%	25.0%	75.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	0.0%	0.0%	2.6%	2.0%	0.0%	1.4%
		% of Total	0.0%	0.0%	0.0%	0.0%	0.4%	1.1%	0.0%	1.4%
Total		Count	67	1	9	4	39	149	7	276
		% within Q61. Has your company applied for a commercial (business) bank loan between 2006 and 2011?	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	24.3%	0.4%	3.3%	1.4%	14.1%	54.0%	2.5%	100.0%

O61 Has your company applied for a commercial (busines	s) bank loan between 2006 and 2011? * Race/Ethnicity/Gender Classification Crosstabulation
Qor. has your company applied for a commercial (busines	s) bank loan between 2000 and 2011? Race/Ethnicity/Gender Glassification Crosstabulation

				Ra	ace/Ethnicity/Ge	nder Classificati	ion		
			African	Hispanic	Native	Nonminority	Nonminority		1
			American	American	American	Female	Male	Other	Total
Q62. Were you	Approved	Count	9	2	0	6	26	0	43
approved or denied for a commercial		% within Q62. Were you approved or denied for a commercial (business) bank loan?	20.9%	4.7%	0.0%	14.0%	60.5%	0.0%	100.0%
(business) bank		% within Race/Ethnicity/Gender Classification	47.4%	66.7%	0.0%	66.7%	96.3%	0.0%	71.7%
oan?		% of Total	15.0%	3.3%	0.0%	10.0%	43.3%	0.0%	71.7%
	Denied	Count	10	1	0	2	1	1	15
		% within Q62. Were you approved or denied for a commercial (business) bank loan?	66.7%	6.7%	0.0%	13.3%	6.7%	6.7%	100.0%
		% within Race/Ethnicity/Gender Classification	52.6%	33.3%	0.0%	22.2%	3.7%	100.0%	25.0%
		% of Total	16.7%	1.7%	0.0%	3.3%	1.7%	1.7%	25.0%
	Don't Know	Count	0	0	1	1	0	0	2
		% within Q62. Were you approved or denied for a commercial (business) bank loan?	0.0%	0.0%	50.0%	50.0%	0.0%	0.0%	100.0%
		% within Race/Ethnicity/Gender Classification	0.0%	0.0%	100.0%	11.1%	0.0%	0.0%	3.3%
		% of Total	0.0%	0.0%	1.7%	1.7%	0.0%	0.0%	3.3%
Total		Count	19	3	1	9	27	1	60
		% within Q62. Were you approved or denied for a commercial (business) bank loan?	31.7%	5.0%	1.7%	15.0%	45.0%	1.7%	100.0%
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	31.7%	5.0%	1.7%	15.0%	45.0%	1.7%	100.0%



		the following do you believe was the primary reason for your being denie			icity/Gender Cla			
			African	Hispanic	Nonminority	Nonminority		
			American	American	Female	Male	Other	Total
Q63.Which of the	Insufficient	Count	1	0	0	0	0	
following do you	Documentation	% within Q63.Which of the following do you believe was the primary reason	100.0%	0.0%	0.0%	0.0%	0.0%	100.0
believe was the		for your being denied a loan?						
primary reason for		% within Race/Ethnicity/Gender Classification	10.0%	0.0%	0.0%	0.0%	0.0%	6.79
your being denied a		% of Total	6.7%	0.0%	0.0%	0.0%	0.0%	6.7
oan?	Insufficient	Count	1	0	0	1	1	
	Business History	% within Q63.Which of the following do you believe was the primary reason	33.3%	0.0%	0.0%	33.3%	33.3%	100.0
		for your being denied a loan?						
		% within Race/Ethnicity/Gender Classification	10.0%	0.0%	0.0%	100.0%	100.0%	20.0
		% of Total	6.7%	0.0%	0.0%	6.7%	6.7%	20.0
	Lack of Capital	Count	5	1	2	0	0	
		% within Q63.Which of the following do you believe was the primary reason	62.5%	12.5%	25.0%	0.0%	0.0%	100.0
		for your being denied a loan?						
		% within Race/Ethnicity/Gender Classification	50.0%	100.0%	100.0%	0.0%	0.0%	53.3
		% of Total	33.3%	6.7%	13.3%	0.0%	0.0%	53.3
	Gender of Owner	Count	1	0	0	0	0	
		% within Q63.Which of the following do you believe was the primary reason	100.0%	0.0%	0.0%	0.0%	0.0%	100.0
		for your being denied a loan?	100.078	0.070	0.070	0.078	0.070	100.0
		% within Race/Ethnicity/Gender Classification	10.0%	0.0%	0.0%	0.0%	0.0%	6.7
		% of Total	6.7%	0.0%	0.0%	0.0%	0.0%	6.7
	Don't Know	Count	2	0	0	0	0	
		% within Q63.Which of the following do you believe was the primary reason	100.0%	0.0%	0.0%	0.0%	0.0%	100.0
		for your being denied a loan?	100.078	0.078	0.0%	0.0%	0.0%	100.0
		% within Race/Ethnicity/Gender Classification	20.0%	0.0%	0.0%	0.0%	0.0%	13.3
		% of Total	13.3%	0.0%	0.0%	0.0%	0.0%	13.3
Total		Count	10	1	2	1	1	
		% within Q63.Which of the following do you believe was the primary reason	66.7%	6.7%	13.3%	6.7%	6.7%	100.0
		for your being denied a loan?	00.7%	0.7%	13.3%	0.7%	0.7%	100.0
		% within Race/Ethnicity/Gender Classification	100.0%	100.0%	100.0%	100.0%	100.0%	100.0
		% of Total	66.7%	6.7%	13.3%	6.7%	6.7%	100.0

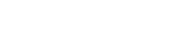
			MV	VBE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
Q1. What is your	Owner	Count	87	83	6	176
title?		% within Q1. What is your title?	49.4%	47.2%	3.4%	100.0%
		% within MWBE or Non-MWBE	72.5%	55.7%	85.7%	63.8%
		% of Total	31.5%	30.1%	2.2%	63.8%
	CEO President	Count	18	33	0	51
		% within Q1. What is your title?	35.3%	64.7%	0.0%	100.0%
		% within MWBE or Non-MWBE	15.0%	22.1%	0.0%	18.5%
		% of Total	6.5%	12.0%	0.0%	18.5%
	Manager/Financial	Count	13	30	0	43
	Officer	% within Q1. What is your title?	30.2%	69.8%	0.0%	100.0%
		% within MWBE or Non-MWBE	10.8%	20.1%	0.0%	15.6%
		% of Total	4.7%	10.9%	0.0%	15.6%
	Other	Count	2	3	1	6
		% within Q1. What is your title?	33.3%	50.0%	16.7%	100.0%
		% within MWBE or Non-MWBE	1.7%	2.0%	14.3%	2.2%
		% of Total	0.7%	1.1%	0.4%	2.2%
Total		Count	120	149	7	276
		% within Q1. What is your title?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%		2.5%	100.0%



				VBE or Non-MW		
			MWBE	Non-MWBE	Other	Total
Q4. Which ONE of	Construction (such		44	55	2	10
the following is your company s primary		% within Q4. Which ONE of the following is your company s primary line of business?	43.6%	54.5%	2.0%	100.0%
line of business?	electrical, site w	% within MWBE or Non-MWBE	36.7%	36.9%	28.6%	36.6%
		% of Total	15.9%	19.9%	0.7%	36.6%
	Architecture &	Count	5	14	1	2
	Engineering (includes	% within Q4. Which ONE of the following is your company s primary line of business?	25.0%	70.0%	5.0%	100.0%
	environmental,	% within MWBE or Non-MWBE	4.2%	9.4%	14.3%	7.29
	structur	% of Total	1.8%		0.4%	7.2%
	Professional	Count	25	19	1	4
(	Services (such as consulting,	% within Q4. Which ONE of the following is your company s primary line of business?	55.6%	42.2%	2.2%	100.0%
	accounting, marke	% within MWBE or Non-MWBE	20.8%	12.8%	14.3%	16.3%
		% of Total	9.1%	6.9%	0.4%	16.3%
	Other Services	Count	34	39	3	7
	(such as landscaping,	% within Q4. Which ONE of the following is your company s primary line of business?	44.7%	51.3%	3.9%	100.0%
	janitorial, security, t	% within MWBE or Non-MWBE	28.3%	26.2%	42.9%	27.5%
		% of Total	12.3%	14.1%	1.1%	27.5%
	Goods (such as	Count	12	22	0	3
	books, office supplies,	% within Q4. Which ONE of the following is your company s primary line of business?	35.3%	64.7%	0.0%	100.0%
	computers,	% within MWBE or Non-MWBE	10.0%	14.8%	0.0%	12.3%
	equipment	% of Total	4.3%	8.0%	0.0%	12.39
Total		Count	120	149	7	27
		% within Q4. Which ONE of the following is your company s primary line of business?	43.5%	54.0%	2.5%	100.09
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	43.5%	54.0%	2.5%	100.0

Q4. Which ONE of the following is your company s primary line of business? * MWBE or Non-MWBE Crosstabulation
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			MM	BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q5. Is 51 percent	Yes	Count	62	0	4	66
or more of your company owned		% within Q5. Is 51 percent or more of your company owned and controlled by a woman or women?	93.9%	0.0%	6.1%	100.0%
and controlled by a		% within MWBE or Non-MWBE	51.7%	0.0%	57.1%	23.9%
woman or women?		% of Total	22.5%	0.0%	1.4%	23.9%
	No	Count	57	149	3	209
		% within Q5. Is 51 percent or more of your company owned and controlled by a woman or women?	27.3%	71.3%	1.4%	100.0%
		% within MWBE or Non-MWBE	47.5%	100.0%	42.9%	75.7%
		% of Total	20.7%	54.0%	1.1%	75.7%
	Don't Know	Count	1	0	0	1
		% within Q5. Is 51 percent or more of your company owned and controlled by a woman or women?	100.0%	0.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4%
		% of Total	0.4%	0.0%	0.0%	0.4%
Total		Count	120	149	7	276
		% within Q5. Is 51 percent or more of your company owned and controlled by a woman or women?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



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			MM	BE or Non-MWE	BE	i	
			MWBE	Non-MWBE	Other	Total	
Q6. Which one of	White/Caucasian	Count	39	148	0	18	
he following would		% within Q6. Which one of the following would you consider to be the race or	20.9%	79.1%	0.0%	100.0	
ou consider to be		ethnic origin of the controlling owner or controlling party?					
he race or ethnic		% within MWBE or Non-MWBE	32.5%	99.3%	0.0%	67.8	
origin of the		% of Total	14.1%	53.6%	0.0%	67.8	
controlling owner or	African American	Count	65	0	0		
controlling party?		% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	100.0%	0.0%	0.0%	100.0	
		% within MWBE or Non-MWBE	54.2%	0.0%	0.0%	23.6	
		% of Total	23.6%	0.0%	0.0%	23.6	
	Asian or Pacific	Count	1	0	0		
	Islander	% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	100.0%	0.0%	0.0%	100.0	
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4	
		% of Total	0.4%	0.0%	0.0%	0.4	
	Hispanic American	Count	9	0	0		
		% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	100.0%	0.0%	0.0%	100.0	
		% within MWBE or Non-MWBE	7.5%	0.0%	0.0%	3.3	
		% of Total	3.3%	0.0%	0.0%	3.3	
	Native	Count	4	0	0		
	American/Alaskan Native	% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	100.0%	0.0%	0.0%	100.0	
		% within MWBE or Non-MWBE	3.3%	0.0%	0.0%	1.4	
		% of Total	1.4%	0.0%	0.0%	1.4	
	No Response/Dont	Count	0	0	3		
	Know	% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	0.0%	0.0%	100.0%	100.0	
		% within MWBE or Non-MWBE	0.0%	0.0%	42.9%	1.1	
		% of Total	0.0%	0.0%	1.1%	1.1	
	Other	Count	2	1	4		
		% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	28.6%	14.3%	57.1%	100.0	
		% within MWBE or Non-MWBE	1.7%	0.7%	57.1%	2.5	
		% of Total	0.7%	0.4%	1.4%	2.5	
Fotal		Count	120	149	7	2	
		% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	43.5%	54.0%	2.5%	100.0	
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0	
		% of Total	43.5%	54.0%	2.5%	100.0	



			MV	BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q7. What is the	Some high school	Count	2	1	0	
highest level of	•	% within Q7. What is the highest level of education completed by the primary	66.7%	33.3%	0.0%	400.0
education		owner of your company?	66.7%	33.3%	0.0%	100.0
completed by the		% within MWBE or Non-MWBE	1.7%	0.7%	0.0%	1.1
primary owner of		% of Total	0.7%	0.4%	0.0%	1.1
your company?	High school	Count	18	8	0	
	graduate	% within Q7. What is the highest level of education completed by the primary	69.2%	30.8%	0.0%	100.0
		owner of your company?	09.2%	30.0%	0.0%	100.0
		% within MWBE or Non-MWBE	15.0%	5.4%	0.0%	9.4
		% of Total	6.5%	2.9%	0.0%	9.4
	Trade or technical	Count	17	7	0	:
	education	% within Q7. What is the highest level of education completed by the primary	70.8%	29.2%	0.0%	100.0
		owner of your company?	10.078	29.270		100.0
		% within MWBE or Non-MWBE	14.2%	4.7%	0.0%	8.7
		% of Total	6.2%	2.5%	0.0%	8.7
	Some college	Count	38	45	2	
		% within Q7. What is the highest level of education completed by the primary	44.7%	52.9%	2.4%	100.0
		owner of your company?	44.770			100.0
		% within MWBE or Non-MWBE	31.7%	30.2%	28.6%	30.8
		% of Total	13.8%	16.3%	0.7%	30.8
	College degree	Count	31	74	4	1
		% within Q7. What is the highest level of education completed by the primary	28.4%	67.9%	3.7%	100.0
		owner of your company?				
		% within MWBE or Non-MWBE	25.8%	49.7%	57.1%	39.5
		% of Total	11.2%	26.8%	1.4%	39.5
	Post graduate	Count	13	11	1	
	degree	% within Q7. What is the highest level of education completed by the primary	52.0%	44.0%	4.0%	100.0
		owner of your company?				
		% within MWBE or Non-MWBE	10.8%		14.3%	9.1
		% of Total	4.7%	4.0%	0.4%	9.1
	No Response/Don'		1	3	0	
	Know	% within Q7. What is the highest level of education completed by the primary	25.0%	75.0%	0.0%	100.0
		owner of your company?				
		% within MWBE or Non-MWBE	0.8%	2.0%	0.0%	1.4
		% of Total	0.4%	1.1%	0.0%	1.4
Total		Count	120	149	7	2
		% within Q7. What is the highest level of education completed by the primary	43.5%	54.0%	2.5%	100.0
		owner of your company?	100.000	100.000	100.00/	400.0
		% within MWBE or Non-MWBE	100.0%		100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.

OZ What is the hi	inheat lough of advantion on			? * MWBE or Non-MWBE Crosstabulation
Q7. What is the h	idnest level of education co	ndieted by the primar	v owner of your company	? " MINUBE OF NON-MINUBE CROSSTADUIATION



			MM	/BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q8. In what year	1970 or Less	Count	6	14	0	2
was your company established?		% within Q8. In what year was your company established? Company Established Range	30.0%	70.0%	0.0%	100.0
Company		% within MWBE or Non-MWBE	5.0%	9.4%	0.0%	7.2
Established Range		% of Total	2.2%	5.1%	0.0%	7.2
_otabiloriou rtarige	1971-1980	Count	/0	10	1	
		% within Q8. In what year was your company established? Company Established Range	8.3%	83.3%	8.3%	100.0
		% within MWBE or Non-MWBE	0.8%	6.7%	14.3%	4.3
		% of Total	0.4%	3.6%	0.4%	4.3
	1981-1990	Count	18	15	0	
		% within Q8. In what year was your company established? Company Established Range	54.5%	45.5%	0.0%	100.0
		% within MWBE or Non-MWBE	15.0%	10.1%	0.0%	12.0
		% of Total	6.5%	5.4%	0.0%	12.0
	1991-2000	Count	29	70	2	1
		% within Q8. In what year was your company established? Company Established Range	28.7%	69.3%	2.0%	100.0
		% within MWBE or Non-MWBE	24.2%	47.0%	28.6%	36.6
		% of Total	10.5%	25.4%	0.7%	36.6
	2001-2005	Count	29	23	1	
		% within Q8. In what year was your company established? Company Established Range	54.7%	43.4%	1.9%	100.0
		% within MWBE or Non-MWBE	24.2%	15.4%	14.3%	19.2
		% of Total	10.5%	8.3%	0.4%	19.2
	2006-Present	Count	37	17	3	
		% within Q8. In what year was your company established? Company Established Range	64.9%	29.8%	5.3%	100.0
		% within MWBE or Non-MWBE	30.8%	11.4%	42.9%	20.7
		% of Total	13.4%	6.2%	1.1%	20.7
otal		Count	120	149	7	2
		% within Q8. In what year was your company established? Company Established Range	43.5%	54.0%	2.5%	100.
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.
		% of Total	43.5%	54.0%	2.5%	100.

Q8. In what year was	vour company	established? Comp	any Established Range	* MWBE or Non-MWBE Crosstabulation



			MV	VBE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Years of	10 Years or Less	Count	21	11	0	3
Experience Range		% within Years of Experience Range	65.6%	34.4%	0.0%	100.0
		% within MWBE or Non-MWBE	17.5%	7.4%	0.0%	11.6
		% of Total	7.6%	4.0%	0.0%	11.6
	11-20 Years	Count	54	60	1	1
		% within Years of Experience Range	47.0%	52.2%	0.9%	100.0
		% within MWBE or Non-MWBE	45.0%	40.3%	14.3%	41.7
		% of Total	19.6%	21.7%	0.4%	41.7
	21-25 Years	Count	17	20	2	
		% within Years of Experience Range	43.6%	51.3%	5.1%	100.0
		% within MWBE or Non-MWBE	14.2%	13.4%	28.6%	14.1
		% of Total	6.2%	7.2%	0.7%	14.1
	26-30 Years	Count	18	25	2	
		% within Years of Experience Range	40.0%	55.6%	4.4%	100.
		% within MWBE or Non-MWBE	15.0%	16.8%	28.6%	16.3
		% of Total	6.5%	9.1%	0.7%	16.3
	More than 30	Count	10	33	2	
	Years	% within Years of Experience Range	22.2%	73.3%	4.4%	100.0
		% within MWBE or Non-MWBE	8.3%	22.1%	28.6%	16.3
		% of Total	3.6%	12.0%	0.7%	16.
otal		Count	120	149	7	2
		% within Years of Experience Range	43.5%	54.0%	2.5%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.
		% of Total	43.5%	54.0%	2.5%	100.0

### Years of Experience Range \* MWBE or Non-MWBE Crosstabulation



			MM	BE or Non-MWE	BE		
			MWBE	Non-MWBE	Other	Total	
Q10. Excluding /ourself. on	0-10 employees	Count % within Q10. Excluding yourself, on average, how many employees does	112	120	7	23	
average, how many		your company keep on the payroll, including full-time and part-time staff?	46.9%	50.2%	2.9%	100.0%	
our company keep		% within MWBE or Non-MWBE	93.3%	80.5%	100.0%	86.6%	
on the payroll,		% of Total	40.6%	43.5%	2.5%	86.6%	
ncluding full-time	11-20 employees	Count	5	18	0	2	
and part-time staff?		% within Q10. Excluding yourself, on average, how many employees does your company keep on the payroll, including full-time and part-time staff?	21.7%	78.3%	0.0%	100.0%	
		% within MWBE or Non-MWBE	4.2%	12.1%	0.0%	8.3%	
		% of Total	1.8%	6.5%	0.0%	8.3%	
	21-30 employees	Count	2	5	0		
		% within Q10. Excluding yourself, on average, how many employees does your company keep on the payroll, including full-time and part-time staff?	28.6%	71.4%	0.0%	100.09	
		% within MWBE or Non-MWBE	1.7%	3.4%	0.0%	2.5%	
		% of Total	0.7%	1.8%	0.0%	2.5	
	31-40 employees	Count % within Q10. Excluding yourself, on average, how many employees does	0	4	0		
		your company keep on the payroll, including full-time and part-time staff?	0.0%	100.0%	0.0%	100.09	
		% within MWBE or Non-MWBE	0.0%	2.7%	0.0%	1.49	
		% of Total	0.0%	1.4%	0.0%	1.49	
	41+ employees	Count % within Q10. Excluding yourself, on average, how many employees does	1	2	0		
		your company keep on the payroll, including full-time and part-time staff?	33.3%	66.7%	0.0%	100.09	
		% within MWBE or Non-MWBE	0.8%	1.3%	0.0%	1.19	
		% of Total	0.4%	0.7%	0.0%	1.19	
Total		Count % within Q10. Excluding yourself, on average, how many employees does	120	149	7	27	
		your company keep on the payroll, including full-time and part-time staff?	43.5%	54.0%	2.5%	100.0	
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0	
		% of Total	43.5%	54.0%	2.5%	100.0	

## Q10. Excluding yourself, on average, how many employees does your company keep on the payroll, including full-time and part-time staff? \* MWBE or Non-MWBE



			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
211. Which of the	Up to \$50,000	Count	33	13	1	
ollowing categories		% within Q11. Which of the following categories best approximates your	70.2%	27.7%	2.1%	100.0
pest approximates		company's gross revenues for calendar year 2011?				
our company's		% within MWBE or Non-MWBE	27.5%	8.7%	14.3%	17.0
gross revenues for		% of Total	12.0%	4.7%	0.4%	17.0
···· , ··· , · ··	\$50,001 to	Count	29	31	4	
2011?	\$100,000	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	45.3%	48.4%	6.3%	100.0
		% within MWBE or Non-MWBE	24.2%	20.8%	57.1%	23.2
		% of Total	10.5%	11.2%	1.4%	23.2
	\$100,001 to	Count	26	30	2	
	\$300,000	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	44.8%	51.7%	3.4%	100.0
		% within MWBE or Non-MWBE	21.7%	20.1%	28.6%	21.0
		% of Total	9.4%	10.9%	0.7%	21.0
	\$300,001 to	Count	11	18	0	
	\$500,000	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	37.9%	62.1%	0.0%	100.0
		% within MWBE or Non-MWBE	9.2%	12.1%	0.0%	10.5
		% of Total	4.0%	6.5%	0.0%	10.5
	\$500,001 to \$1	Count	6	21	0	
	million	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	22.2%	77.8%	0.0%	100.0
		% within MWBE or Non-MWBE	5.0%	14.1%	0.0%	9.8
		% of Total	2.2%	7.6%	0.0%	9.8
	\$1,000,001 to \$3	Count	10	23	0.070	0.0
	million	% within Q11. Which of the following categories best approximates your	30.3%	69.7%	0.0%	100.0
		company's gross revenues for calendar year 2011? % within MWBE or Non-MWBE	0.00/	15.4%	0.00/	12.0
			8.3%		0.0%	
	\$2,000,004 to \$5	% of Total	3.6%	8.3%	0.0%	12.0
	\$3,000,001 to \$5 million	Count	4	8	0	
	million	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	33.3%	66.7%	0.0%	100.0
		% within MWBE or Non-MWBE	3.3%	5.4%	0.0%	4.3
		% of Total	1.4%	2.9%	0.0%	4.3
	\$5,000,001 to \$10		0	2.070	0.070	
	million	% within Q11. Which of the following categories best approximates your				
		company's gross revenues for calendar year 2011?	0.0%	100.0%	0.0%	100.0
		% within MWBE or Non-MWBE	0.0%	2.7%	0.0%	1.4
		% of Total	0.0%	1.4%	0.0%	1.4
	Over \$10 million	Count	1	1	0	
		% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	50.0%	50.0%	0.0%	100.0
		% within MWBE or Non-MWBE	0.8%	0.7%	0.0%	0.7
		% of Total	0.4%	0.4%	0.0%	0.7
otal		Count	120	149	7	2
		% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	43.5%	54.0%	2.5%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.
		% within MVVBE of Non-MVVBE % of Total	43.5%	54.0%	2.5%	100.0

Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011? * MWBE or Non-MWBE Crosstabulation
with which of the following categories best approximates your company s gross revenues for catendar year 2011: with the of which with the of osstabulation



				/BE or Non-MW		
			MWBE	Non-MWBE	Other	Total
212. As a prime	Up to \$50,000	Count	28	14	2	
ontractor, which of		% within Q12. As a prime contractor, which of the following categories best	63.6%	31.8%	4.5%	100.
he following		approximates your company s largest co	05.0%	51.076	4.5 %	100.
ategories best		% within MWBE or Non-MWBE	23.3%	9.4%	28.6%	15.
pproximates your		% of Total	10.1%	5.1%	0.7%	15.
ompany s largest	\$50,001 to	Count	13	10	0	
:0	\$100,000	% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	56.5%	43.5%	0.0%	100.
		% within MWBE or Non-MWBE	10.8%	6.7%	0.0%	8.
		% of Total	4.7%	3.6%	0.0%	8
	\$100,001 to	Count	12	11	0	
	\$200,000	% within Q12. As a prime contractor, which of the following categories best	52.2%	47.8%	0.0%	100
		approximates your company s largest co				
		% within MWBE or Non-MWBE	10.0%	7.4%	0.0%	8.
		% of Total	4.3%	4.0%	0.0%	8.
	\$200,001 to	Count	3	11	2	
	\$300,000	% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	18.8%	68.8%	12.5%	100
		% within MWBE or Non-MWBE	2.5%	7.4%	28.6%	5
		% of Total	1.1%	4.0%	0.7%	5
	\$300,001 to	Count	3	8	0	
	\$400,000	% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	27.3%	72.7%	0.0%	100
		% within MWBE or Non-MWBE	2.5%	5.4%	0.0%	4
		% of Total	1.1%	2.9%	0.0%	4
	\$400,001 to	Count	1	5	0	
	\$500,000	% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	16.7%	83.3%	0.0%	100
		% within MWBE or Non-MWBE	0.8%	3.4%	0.0%	2
		% of Total	0.4%	1.8%	0.0%	2
	\$500,001 to \$1	Count	7	10	0	
	million	% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	41.2%	58.8%	0.0%	100
		% within MWBE or Non-MWBE	5.8%	6.7%	0.0%	6
		% of Total	2.5%	3.6%	0.0%	6
	Over \$1 million	Count	6	16	0	
		% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	27.3%	72.7%	0.0%	100
		% within MWBE or Non-MWBE	5.0%	10.7%	0.0%	8
		% of Total	2.2%	5.8%	0.0%	8
	Not Applicable	Count	47	64	3	
		% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	41.2%	56.1%	2.6%	100
		% within MWBE or Non-MWBE	39.2%	43.0%	42.9%	41
		% of Total	17.0%	23.2%	1.1%	41
otal		Count	120	149	7	
		% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	43.5%	54.0%	2.5%	100
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100
		% of Total	43.5%	54.0%	2.5%	100

Q12. As a prime contractor.	which of the following categories	best approximates your company	s largest co * N	WBE or Non-MWBE Crosstabulation



				BE or Non-MW		
			MWBE	Non-MWBE	Other	Total
Q13. As a	Up to \$50,000	Count	38	18	3	:
ubcontractor,		% within Q13. As a subcontractor, which of the following categories best	64.4%	30.5%	5.1%	100.0
vhich of the		approximates your company s largest contr	04.470	30.376	5.1%	100.0
ollowing categories	5	% within MWBE or Non-MWBE	31.7%	12.1%	42.9%	21.4
est approximates		% of Total	13.8%	6.5%	1.1%	21.4
our company s	\$50,001 to	Count	9	21	2	
argest contr	\$100,000	% within Q13. As a subcontractor, which of the following categories best approximates your company s largest contr	28.1%	65.6%	6.3%	100.0
		% within MWBE or Non-MWBE	7.5%	14.1%	28.6%	11.0
		% of Total	3.3%	7.6%	0.7%	11.
	\$100,001 to	Count	8	14	0	
	\$200,000	% within Q13. As a subcontractor, which of the following categories best	20.40/	c2 c9/	0.00/	400
		approximates your company s largest contr	36.4%	63.6%	0.0%	100.
		% within MWBE or Non-MWBE	6.7%	9.4%	0.0%	8.
		% of Total	2.9%	5.1%	0.0%	8.
	\$200,001 to	Count	4	8	0	
	\$300,000	% within Q13. As a subcontractor, which of the following categories best approximates your company s largest contr	33.3%	66.7%	0.0%	100.
		% within MWBE or Non-MWBE	3.3%	5.4%	0.0%	4.
		% of Total	1.4%	2.9%	0.0%	4.
	\$300,001 to	Count	4	7	0	
	\$400,000	% within Q13. As a subcontractor, which of the following categories best			0.00/	
		approximates your company s largest contr	36.4%	63.6%	0.0%	100.
		% within MWBE or Non-MWBE	3.3%	4.7%	0.0%	4.
		% of Total	1.4%	2.5%	0.0%	4.
	\$400,001 to	Count	3	3	0	
	\$500,000	% within Q13. As a subcontractor, which of the following categories best	50.0%	50.0%	0.0%	100.
		approximates your company s largest contr	0.50/	0.00/	0.00/	
		% within MWBE or Non-MWBE	2.5%	2.0%	0.0%	2.
	A=00.004 . A4	% of Total	1.1%	1.1%	0.0%	2.
	\$500,001 to \$1	Count	3	7	0	
	million	% within Q13. As a subcontractor, which of the following categories best	30.0%	70.0%	0.0%	100.
		approximates your company s largest contr % within MWBE or Non-MWBE	2.50/	4.7%	0.0%	3.
		% within MWBE of Non-MWBE	2.5% 1.1%	4.7%	0.0%	3.
	Over \$1 million	Count	1.1%	2.5%	0.0%	з.
	Over \$1 million		2	0	0	
		% within Q13. As a subcontractor, which of the following categories best approximates your company s largest contr	25.0%	75.0%	0.0%	100.
		% within MWBE or Non-MWBE	1.7%	4.0%	0.0%	2.
		% of Total	0.7%	2.2%	0.0%	2.
	Not Applicable	Count	49	65	2	
		% within Q13. As a subcontractor, which of the following categories best approximates your company s largest contr	42.2%	56.0%	1.7%	100.
		% within MWBE or Non-MWBE	40.8%	43.6%	28.6%	42.
		% of Total	17.8%	23.6%	0.7%	42.
otal		Count	120	149	7	2
		% within Q13. As a subcontractor, which of the following categories best approximates your company s largest contr	43.5%	54.0%	2.5%	100.
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.
		% of Total	43.5%	54.0%	2.5%	100.

Q13. As a subcontractor	which of the following categories best a	approximates your company s largest contr	* MWBE or Non-MWBE Crosstabulation



			MM	/BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
214a. Percentage	0%	Count	69	79	4	15
of company's gross		% within Q14a. Percentage of company's gross revenues between 2006 and				
evenues between		2011 came from doing business with the City of Pensacola	45.4%	52.0%	2.6%	100.0
2006 and 2011						
ame from doing		% within MWBE or Non-MWBE	57.5%	53.0%	57.1%	55.1
ousiness with the		% of Total	25.0%	28.6%	1.4%	55.1
City of Pensacola	1%-10%	Count	14	18	0	3
		% within Q14a. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with the City of Pensacola	43.8%	56.3%	0.0%	100.0
		% within MWBE or Non-MWBE	11.7%	12.1%	0.0%	11.69
		% of Total	5.1%	6.5%	0.0%	11.6
	11%-25%	Count	9	17	1	2
		% within Q14a. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with the City of Pensacola	33.3%	63.0%	3.7%	100.0
		% within MWBE or Non-MWBE	7.5%	11.4%	14.3%	9.8
		% of Total	3.3%	6.2%	0.4%	9.8
	26%-50%	Count	10	16	0	:
		% within Q14a. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with the City of Pensacola	38.5%	61.5%	0.0%	100.0
		% within MWBE or Non-MWBE	8.3%	10.7%	0.0%	9.49
		% of Total	3.6%	5.8%	0.0%	9.4
	51%-75%	Count	6	5	0	
		% within Q14a. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with the City of Pensacola	54.5%	45.5%	0.0%	100.0
		% within MWBE or Non-MWBE	5.0%	3.4%	0.0%	4.0
		% of Total	2.2%	1.8%	0.0%	4.0
	76%-100%	Count	12	14	2	2
		% within Q14a. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with the City of Pensacola	42.9%	50.0%	7.1%	100.0
		% within MWBE or Non-MWBE	10.0%	9.4%	28.6%	10.1
		% of Total	4.3%	5.1%	0.7%	10.1
otal		Count	120	149	7	27
		% within Q14a. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with the City of Pensacola	43.5%	54.0%	2.5%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.0

# Q14a. Percentage of company's gross revenues between 2006 and 2011 came from doing business with the City of Pensacola \* MWBE or Non-MWBE Crosstabulation



			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
Q14b. Percentage	0%	Count	69	79	4	152
of company's gross		% within Q14b. Percentage of company's gross revenues between 2006 and				
revenues between 2006 and 2011		2011 came from doing business with Other Governmental Agencies	45.4%	52.0%	2.6%	100.0%
came from doing		% within MWBE or Non-MWBE	57.5%	53.0%	57.1%	55.1%
business with		% of Total	25.0%	28.6%	1.4%	55.1%
Other	1%-10%	Count	14	18	0	32
Governmental		% within Q14b. Percentage of company's gross revenues between 2006 and				
Agencies		2011 came from doing business with Other Governmental Agencies	43.8%	56.3%	0.0%	100.0%
		% within MWBE or Non-MWBE	11.7%	12.1%	0.0%	11.6%
		% of Total	5.1%	6.5%	0.0%	11.6%
	11%-25%	Count	9	17	1	27
		% within Q14b. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with Other Governmental Agencies	33.3%	63.0%	3.7%	100.0%
		% within MWBE or Non-MWBE	7.5%	11.4%	14.3%	9.8%
		% of Total	3.3%	6.2%	0.4%	9.8%
	26%-50%	Count	10	16	0	26
		% within Q14b. Percentage of company's gross revenues between 2006 and	-	-	-	
		2011 came from doing business with Other Governmental Agencies	38.5%	61.5%	0.0%	100.0%
		% within MWBE or Non-MWBE	8.3%	10.7%	0.0%	9.4%
		% of Total	3.6%	5.8%	0.0%	9.4%
1	51%-75%	Count	6	5	0	11
		% within Q14b. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with Other Governmental Agencies	54.5%	45.5%	0.0%	100.0%
		% within MWBE or Non-MWBE	5.0%	3.4%	0.0%	4.0%
		% of Total	2.2%	1.8%	0.0%	4.0%
	76%-100%	Count	12	14	2	28
		% within Q14b. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with Other Governmental Agencies	42.9%	50.0%	7.1%	100.0%
		% within MWBE or Non-MWBE	10.0%	9.4%	28.6%	10.1%
		% of Total	4.3%	5.1%	0.7%	10.1%
Total		Count	120	149	7	276
		% within Q14b. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with Other Governmental Agencies	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q14b. Percentage of company's gross revenues between 2006 and 2011 came from do	ing business with Other Governmental Agencies * MWBE or Non-MWBE
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				/BE or Non-MWE		
			MWBE	Non-MWBE	Other	Total
Q14c. Percentage	0%	Count	5	8	2	1
of company's gross		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	33.3%	53.3%	13.3%	100.0%
2006 and 2011		% within MWBE or Non-MWBE	4.2%	5.4%	28.6%	5.4%
came from doing		% of Total	1.8%	2.9%	0.7%	5.4%
pusiness with	1%-10%	Count	4	6	0	1
Private Sector		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	40.0%	60.0%	0.0%	100.09
		% within MWBE or Non-MWBE	3.3%	4.0%	0.0%	3.69
		% of Total	1.4%	2.2%	0.0%	3.69
	11%-25%	Count	5	2	0	
		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	71.4%	28.6%	0.0%	100.09
		% within MWBE or Non-MWBE	4.2%	1.3%	0.0%	2.5
		% of Total	1.8%	0.7%	0.0%	2.5
	26%-50%	Count	9	16	1	:
		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	34.6%	61.5%	3.8%	100.0
		% within MWBE or Non-MWBE	7.5%	10.7%	14.3%	9.4
		% of Total	3.3%	5.8%	0.4%	9.4
	51%-75%	Count	10	13	0	:
		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	43.5%	56.5%	0.0%	100.0
		% within MWBE or Non-MWBE	8.3%	8.7%	0.0%	8.3
		% of Total	3.6%	4.7%	0.0%	8.3
	76%-100%	Count	87	104	4	19
		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	44.6%	53.3%	2.1%	100.0
		% within MWBE or Non-MWBE	72.5%	69.8%	57.1%	70.7
		% of Total	31.5%	37.7%	1.4%	70.7
otal		Count	120	149	7	2
		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	43.5%	54.0%	2.5%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.0

Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector \* MWBE or Non-MWBE Crosstabulation



	<b>L</b> 10110 Joan 2	usiness certified with the City's Small Business Enterprise (SBE) Program?		VBE or Non-MW		
			MWBE	Non-MWBE	Other	Total
Q15. Is your	Yes	Count	61	45	5	111
business certified with the City's		% within Q15. Is your business certified with the City's Small Business Enterprise (SBE) Program?	55.0%	40.5%	4.5%	100.0%
Small Business		% within MWBE or Non-MWBE	50.8%	30.2%	71.4%	40.2%
Enterprise (SBE)		% of Total	22.1%	16.3%	1.8%	40.2%
Program?	No	Count	39	72	2	113
		% within Q15. Is your business certified with the City's Small Business Enterprise (SBE) Program?	34.5%	63.7%	1.8%	100.0%
		% within MWBE or Non-MWBE	32.5%	48.3%	28.6%	40.9%
		% of Total	14.1%	26.1%	0.7%	40.9%
	Don't Know	Count	20	32	0	52
		% within Q15. Is your business certified with the City's Small Business Enterprise (SBE) Program?	38.5%	61.5%	0.0%	100.0%
		% within MWBE or Non-MWBE	16.7%	21.5%	0.0%	18.8%
		% of Total	7.2%	11.6%	0.0%	18.8%
Total		Count	120	149	7	276
		% within Q15. Is your business certified with the City's Small Business Enterprise (SBE) Program?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q15. Is your business certifier	d with the City's Small Busine	ess Enterprise (SBE) Program?	* MWBE or Non-MWBE Crosstabulation
aro. 15 your business certifies	a with the only 5 onlan Busing	So Enterprise (OBE) i regrams	



			MV	VBE or Non-MW	/BE	
			MWBE	Non-MWBE	Other	Total
Q16. Primary	Not Qualified	Count	1	4	0	;
Reason for Not Being Certified as a	1	% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	20.0%	80.0%	0.0%	100.0%
SBE (Numeric		% within MWBE or Non-MWBE	2.6%	5.6%	0.0%	4.4%
Format)		% of Total	0.9%	3.5%	0.0%	4.4%
,	Certification does	Count	6	9	0	1:
	not benefit my firm	% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	40.0%	60.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	15.4%	12.5%	0.0%	13.3%
		% of Total	5.3%	8.0%	0.0%	13.3%
	Application asks for	r Count	4	4	0	1
	too much information	% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	50.0%	50.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	10.3%	5.6%	0.0%	7.1%
		% of Total	3.5%	3.5%	0.0%	7.19
	No Reason	Count	19	48	1	6
		% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	27.9%	70.6%	1.5%	100.0%
		% within MWBE or Non-MWBE	48.7%	66.7%	50.0%	60.2%
		% of Total	16.8%	42.5%	0.9%	60.2%
	Other	Count	9	7	1	17
		% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	52.9%	41.2%	5.9%	100.0%
		% within MWBE or Non-MWBE	23.1%	9.7%	50.0%	15.0%
		% of Total	8.0%	6.2%	0.9%	15.0%
Total		Count	39	72	2	11;
		% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	34.5%	63.7%	1.8%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	34.5%	63.7%	1.8%	100.09

Q16. Primary Reason for Not Being Certified as a SBE (Nu	Imeric Format) * MWBE or Non-MWBE Crosstabulation
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			MW	VBE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q17a. Do you have	Yes	Count	43	3	3	49
any of these certifications:-MBE		% within Q17a. Do you have any of these certifications:-MBE (Minority Business Enterprise)	87.8%	6.1%	6.1%	100.0%
(Minority Business		% within MWBE or Non-MWBE	35.8%	2.0%	42.9%	17.8%
Enterprise)		% of Total	15.6%	1.1%	1.1%	17.8%
• •	No	Count	69	142	4	21
		% within Q17a. Do you have any of these certifications:-MBE (Minority Business Enterprise)	32.1%	66.0%	1.9%	100.0%
		% within MWBE or Non-MWBE	57.5%	95.3%	57.1%	77.9%
		% of Total	25.0%	51.4%	1.4%	77.9%
	Don't Know	Count	8	4	0	1
		% within Q17a. Do you have any of these certifications:-MBE (Minority Business Enterprise)	66.7%	33.3%	0.0%	100.09
		% within MWBE or Non-MWBE	6.7%	2.7%	0.0%	4.3%
		% of Total	2.9%	1.4%	0.0%	4.3%
Total		Count	120	149	7	27
		% within Q17a. Do you have any of these certifications:-MBE (Minority Business Enterprise)	43.5%	54.0%	2.5%	100.09
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	43.5%	54.0%	2.5%	100.0%



	Q17b. Do you	have any of these certifications:-DBE (Disadvantaged Business Enterprise	) * MWBE or Nor	n-MWBE Crossta	bulation	
				VBE or Non-MWB		
			MWBE	Non-MWBE	Other	Total
Q17b. Do you have	Yes	Count	19	2	3	24
any of these certifications:-DBE		% within Q17b. Do you have any of these certifications:-DBE (Disadvantaged Business Enterprise)	79.2%	8.3%	12.5%	100.0%
(Disadvantaged		% within MWBE or Non-MWBE	15.8%	1.3%	42.9%	8.7%
Business		% of Total	6.9%	0.7%	1.1%	8.7%
Enterprise)	No	Count	90	143	3	236
		% within Q17b. Do you have any of these certifications:-DBE (Disadvantaged Business Enterprise)	38.1%	60.6%	1.3%	100.0%
		% within MWBE or Non-MWBE	75.0%	96.0%	42.9%	85.5%
		% of Total	32.6%	51.8%	1.1%	85.5%
	Don't Know	Count	11	4	1	16
		% within Q17b. Do you have any of these certifications:-DBE (Disadvantaged Business Enterprise)	68.8%	25.0%	6.3%	100.0%
		% within MWBE or Non-MWBE	9.2%	2.7%	14.3%	5.8%
		% of Total	4.0%	1.4%	0.4%	5.8%
Total		Count	120	149	7	276
		% within Q17b. Do you have any of these certifications:-DBE (Disadvantaged Business Enterprise)	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

			MV	VBE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q17c. Do you have	Yes	Count	14	0	2	16
any of these certifications:-WBE		% within Q17c. Do you have any of these certifications:-WBE (Woman Business Enterprise)	87.5%	0.0%	12.5%	100.0%
(Woman Business		% within MWBE or Non-MWBE	11.7%	0.0%	28.6%	5.8%
Enterprise)		% of Total	5.1%	0.0%	0.7%	5.8%
	No	Count	92	146	5	243
		% within Q17c. Do you have any of these certifications:-WBE (Woman Business Enterprise)	37.9%	60.1%	2.1%	100.0%
		% within MWBE or Non-MWBE	76.7%	98.0%	71.4%	88.0%
		% of Total	33.3%	52.9%	1.8%	88.0%
	Don't Know	Count	14	3	0	17
		% within Q17c. Do you have any of these certifications:-WBE (Woman Business Enterprise)	82.4%	17.6%	0.0%	100.0%
		% within MWBE or Non-MWBE	11.7%	2.0%	0.0%	6.2%
		% of Total	5.1%	1.1%	0.0%	6.2%
Total		Count	120	149	7	276
		% within Q17c. Do you have any of these certifications:-WBE (Woman Business Enterprise)	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
Q18a. Is your	Yes	Count	23	33	3	59
business certified with any of the		% within Q18a. Is your business certified with any of the following agencies:- Escambia County School Board	39.0%	55.9%	5.1%	100.0%
following agencies:-		% within MWBE or Non-MWBE	19.2%	22.1%	42.9%	21.4%
Escambia County		% of Total	8.3%	12.0%	1.1%	21.4%
School Board	No	Count	80	102	4	186
		% within Q18a. Is your business certified with any of the following agencies:- Escambia County School Board	43.0%	54.8%	2.2%	100.0%
		% within MWBE or Non-MWBE	66.7%	68.5%	57.1%	67.4%
		% of Total	29.0%	37.0%	1.4%	67.4%
	Don't Know	Count	17	14	0	31
		% within Q18a. Is your business certified with any of the following agencies:- Escambia County School Board	54.8%	45.2%	0.0%	100.0%
		% within MWBE or Non-MWBE	14.2%	9.4%	0.0%	11.2%
		% of Total	6.2%	5.1%	0.0%	11.2%
Total		Count	120	149	7	276
		% within Q18a. Is your business certified with any of the following agencies:- Escambia County School Board	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

			MM	/BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q18b. Is your	Yes	Count	31	43	3	7
ousiness certified with any of the		% within Q18b. Is your business certified with any of the following agencies:- Escambia County	40.3%	55.8%	3.9%	100.0%
ollowing agencies:-		% within MWBE or Non-MWBE	25.8%	28.9%	42.9%	27.9%
Escambia County		% of Total	11.2%	15.6%	1.1%	27.9%
	No	Count	74	92	4	170
		% within Q18b. Is your business certified with any of the following agencies:- Escambia County	43.5%	54.1%	2.4%	100.0%
		% within MWBE or Non-MWBE	61.7%	61.7%	57.1%	61.6%
		% of Total	26.8%	33.3%	1.4%	61.6%
	Don't Know	Count	15	14	0	29
		% within Q18b. Is your business certified with any of the following agencies:- Escambia County	51.7%	48.3%	0.0%	100.0%
		% within MWBE or Non-MWBE	12.5%	9.4%	0.0%	10.5%
		% of Total	5.4%	5.1%	0.0%	10.5%
Total		Count	120	149	7	276
		% within Q18b. Is your business certified with any of the following agencies:- Escambia County	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q18b Is your business certified with an	ny of the following agencies:-Escambia County * MWBE or Non-M	WRF Crosstabulation
a lob. Is your business certified with an	iny of the following agenciesEscallibla county inwide of Non-	



			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
Q18c. Is your	Yes	Count	19	24	1	44
business certified with any of the		% within Q18c. Is your business certified with any of the following agencies:- Emerald Coast Utility Authority	43.2%	54.5%	2.3%	100.0%
following agencies	-	% within MWBE or Non-MWBE	15.8%	16.1%	14.3%	15.9%
Emerald Coast		% of Total	6.9%	8.7%	0.4%	15.9%
Utility Authority	No	Count	82	106	6	194
		% within Q18c. Is your business certified with any of the following agencies:- Emerald Coast Utility Authority	42.3%	54.6%	3.1%	100.0%
		% within MWBE or Non-MWBE	68.3%	71.1%	85.7%	70.3%
		% of Total	29.7%	38.4%	2.2%	70.3%
	Don't Know	Count	19	19	0	38
		% within Q18c. Is your business certified with any of the following agencies:- Emerald Coast Utility Authority	50.0%	50.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	15.8%	12.8%	0.0%	13.8%
		% of Total	6.9%	6.9%	0.0%	13.8%
Total		Count	120	149	7	276
		% within Q18c. Is your business certified with any of the following agencies:- Emerald Coast Utility Authority	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

			MV	VBE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q19. Is your	Yes	Count	23	25	4	52
business certified		% within Q19. Is your business certified with any other agency?	44.2%	48.1%	7.7%	100.0%
with any other		% within MWBE or Non-MWBE	19.2%	16.8%	57.1%	18.8%
agency?		% of Total	8.3%	9.1%	1.4%	18.8%
	No	Count	83	107	3	193
		% within Q19. Is your business certified with any other agency?	43.0%	55.4%	1.6%	100.0%
		% within MWBE or Non-MWBE	69.2%	71.8%	42.9%	69.9%
		% of Total	30.1%	38.8%	1.1%	69.9%
	Don't Know	Count	14	17	0	31
		% within Q19. Is your business certified with any other agency?	45.2%	54.8%	0.0%	100.0%
		% within MWBE or Non-MWBE	11.7%	11.4%	0.0%	11.2%
		% of Total	5.1%	6.2%	0.0%	11.2%
Total		Count	120	149	7	276
		% within Q19. Is your business certified with any other agency?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

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			MM	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q21. Is your	Yes	Count	75	60	5	140
company registered with the City's		% within Q21. Is your company registered with the City's vendor registration system?	53.6%	42.9%	3.6%	100.0%
vendor registration		% within MWBE or Non-MWBE	62.5%	40.3%	71.4%	50.7%
system?		% of Total	27.2%	21.7%	1.8%	50.7%
	No	Count	32	61	2	95
		% within Q21. Is your company registered with the City's vendor registration system?	33.7%	64.2%	2.1%	100.0%
		% within MWBE or Non-MWBE	26.7%	40.9%	28.6%	34.4%
		% of Total	11.6%	22.1%	0.7%	34.4%
	Don't Know	Count	13	28	0	41
		% within Q21. Is your company registered with the City's vendor registration system?	31.7%	68.3%	0.0%	100.0%
		% within MWBE or Non-MWBE	10.8%	18.8%	0.0%	14.9%
		% of Total	4.7%	10.1%	0.0%	14.9%
Total		Count	120	149	7	276
		% within Q21. Is your company registered with the City's vendor registration system?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



		δ (1 being extremely easy and 6 being extremely difficult) how would you		/BE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
222. On a scale	Extremely Easy	Count	4	6	1	1
rom 1 to 6 (1 being extremely easy and		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	36.4%	54.5%	9.1%	100.0
being extremely		% within MWBE or Non-MWBE	3.4%	4.1%	14.3%	4.1
lifficult) how would		% of Total	1.5%	2.2%	0.4%	4.1
ou rate y	Somewhat Easy	Count	14	16	2	
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	43.8%	50.0%	6.3%	100.0
		% within MWBE or Non-MWBE	12.0%	11.0%	28.6%	11.9
		% of Total	5.2%	5.9%	0.7%	11.9
	Easy	Count	41	42	0	
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	49.4%	50.6%	0.0%	100.0
		% within MWBE or Non-MWBE	35.0%	28.8%	0.0%	30.7
		% of Total	15.2%	15.6%	0.0%	30.7
	Difficult	Count	19	22	2	
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	44.2%	51.2%	4.7%	100.0
		% within MWBE or Non-MWBE	16.2%	15.1%	28.6%	15.9
		% of Total	7.0%	8.1%	0.7%	15.9
	Somewhat Difficult	Count	30	54	1	
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	35.3%	63.5%	1.2%	100.0
		% within MWBE or Non-MWBE	25.6%	37.0%	14.3%	31.5
		% of Total	11.1%	20.0%	0.4%	31.5
	Extremely Difficult	Count	9	6	1	
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	56.3%	37.5%	6.3%	100.0
		% within MWBE or Non-MWBE	7.7%	4.1%	14.3%	5.9
		% of Total	3.3%	2.2%	0.4%	5.9
otal		Count	117	146	7	2
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	43.3%	54.1%	2.6%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.
		% of Total	43.3%	54.1%	2.6%	100.

Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y... \* MWBE or Non-MWBE Crosstabulation



			MV			
			MWBE	Non-MWBE	Other	Total
Q23a. The	Yes	Count	33	13	0	46
following list of		% within Q23a. The following list of factors may prevent companies from				
factors may		bidding or obtaining work on a project. InPrequalification requirements	71.7%	28.3%	0.0%	100.0%
prevent companies						
from bidding or		% within MWBE or Non-MWBE	27.5%	8.7%	0.0%	16.7%
obtaining work on a		% of Total	12.0%	4.7%	0.0%	16.7%
project. In	No	Count	87	136	7	230
Prequalification		% within Q23a. The following list of factors may prevent companies from				
requirements		bidding or obtaining work on a project. In Prequalification requirements	37.8%	59.1%	3.0%	100.0%
		% within MWBE or Non-MWBE	72.5%	91.3%	100.0%	83.3%
		% of Total	31.5%	49.3%	2.5%	83.3%
Total		Count	120	149	7	276
		% within Q23a. The following list of factors may prevent companies from				
		bidding or obtaining work on a project. In Prequalification requirements	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

#### Q23a. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Prequalification requirements \* MWBE or Non-MWBE

Q23b. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Bid bond requirement \* MWBE or Non-MWBE

			MM	VBE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q23b. The	Yes	Count	37	13	2	52
following list of		% within Q23b. The following list of factors may prevent companies from				
factors may prevent companies		bidding or obtaining work on a project. InBid bond requirement	71.2%	25.0%	3.8%	100.0%
from bidding or		% within MWBE or Non-MWBE	30.8%	8.7%	28.6%	18.8%
obtaining work on a		% of Total	13.4%	4.7%	0.7%	18.8%
project. InBid	No	Count	83	136	5	224
bond requirement		% within Q23b. The following list of factors may prevent companies from				
		bidding or obtaining work on a project. InBid bond requirement	37.1%	60.7%	2.2%	100.0%
		% within MWBE or Non-MWBE	69.2%	91.3%	71.4%	81.2%
		% of Total	30.1%	49.3%	1.8%	81.2%
Total		Count	120	149	7	276
		% within Q23b. The following list of factors may prevent companies from				
		bidding or obtaining work on a project. InBid bond requirement	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MV			
			MWBE	Non-MWBE	Other	Total
Q23c. The	Yes	Count	40	12	2	54
following list of		% within Q23c. The following list of factors may prevent companies from				
factors may		bidding or obtaining work on a project. InPerformance bond requirement	74.1%	22.2%	3.7%	100.0%
prevent companies						
from bidding or		% within MWBE or Non-MWBE	33.3%	8.1%	28.6%	19.6%
obtaining work on a		% of Total	14.5%	4.3%	0.7%	19.6%
project. In	No	Count	80	137	5	222
Performance bond		% within Q23c. The following list of factors may prevent companies from				
requirement		bidding or obtaining work on a project. InPerformance bond requirement	36.0%	61.7%	2.3%	100.0%
		% within MWBE or Non-MWBE	66.7%	91.9%	71.4%	80.4%
		% of Total	29.0%	49.6%	1.8%	80.4%
Total		Count	120	149	7	276
		% within Q23c. The following list of factors may prevent companies from				
		bidding or obtaining work on a project. In Performance bond requirement	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

### Q23c. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Performance bond requirement \* MWBE or Non-MWBE

Q23d. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Payment bond requirement \* MWBE or Non-MWBE

			MV	MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total	
Q23d. The	Yes	Count	37	13	2	52	
following list of		% within Q23d. The following list of factors may prevent companies from					
factors may prevent companies		bidding or obtaining work on a project. InPayment bond requirement	71.2%	25.0%	3.8%	100.0%	
from bidding or		% within MWBE or Non-MWBE	30.8%	8.7%	28.6%	18.8%	
obtaining work on a		% of Total	13.4%	4.7%	0.7%	18.8%	
project. In	No	Count	83	136	5	224	
Payment bond		% within Q23d. The following list of factors may prevent companies from					
requirement		bidding or obtaining work on a project. In Payment bond requirement	37.1%	60.7%	2.2%	100.0%	
		% within MWBE or Non-MWBE	69.2%	91.3%	71.4%	81.2%	
		% of Total	30.1%	49.3%	1.8%	81.2%	
Total		Count % within Q23d. The following list of factors may prevent companies from	120	149	7	276	
		bidding or obtaining work on a project. In Payment bond requirement	43.5%	54.0%	2.5%	100.0%	
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%	
		% of Total	43.5%	54.0%	2.5%	100.0%	



Q23e. The following list of factors may prevent companies from bid	ling or obtaining work on a project. InFinancing * MWBE or Non-MWBE Crosstabulation
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		MV			
		MWBE	Non-MWBE	Other	Total
Q23e. The Yes	Count	33	13	3	49
following list of factors may	% within Q23e. The following list of factors may prevent companies from bidding or obtaining work on a project. InFinancing	67.3%	26.5%	6.1%	100.0%
prevent companies	% within MWBE or Non-MWBE	27.5%	8.7%	42.9%	17.8%
from bidding or	% of Total	12.0%	4.7%	1.1%	17.8%
obtaining work on a No	Count	87	136	4	227
project. In Financing	% within Q23e. The following list of factors may prevent companies from bidding or obtaining work on a project. InFinancing	38.3%	59.9%	1.8%	100.0%
5	% within MWBE or Non-MWBE	72.5%	91.3%	57.1%	82.2%
	% of Total	31.5%	49.3%	1.4%	82.2%
Total	Count	120	149	7	276
	% within Q23e. The following list of factors may prevent companies from bidding or obtaining work on a project. InFinancing	43.5%	54.0%	2.5%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%

Q23f. The following list of factors may prevent companies from bidding or obtaining work on a project. InInsurance (general liability, professional	oility, etc.) *	
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		MM	VBE or Non-MW	BE	
		MWBE	Non-MWBE	Other	Total
Q23f. The following Yes	Count	18	7	0	25
list of factors may	% within Q23f. The following list of factors may prevent companies from				
prevent companies	bidding or obtaining work on a project. InInsurance (general liability,	72.0%	28.0%	0.0%	100.0%
from bidding or	professional liability, etc.)				
obtaining work on a	% within MWBE or Non-MWBE	15.0%	4.7%	0.0%	9.1%
project. In	% of Total	6.5%	2.5%	0.0%	9.1%
Insurance (general No	Count	102	142	7	251
liability,	% within Q23f. The following list of factors may prevent companies from				
professional	bidding or obtaining work on a project. InInsurance (general liability,	40.6%	56.6%	2.8%	100.0%
liability, etc.)	professional liability, etc.)				
	% within MWBE or Non-MWBE	85.0%	95.3%	100.0%	90.9%
	% of Total	37.0%	51.4%	2.5%	90.9%
Total	Count	120	149	7	276
	% within Q23f. The following list of factors may prevent companies from				
	bidding or obtaining work on a project. InInsurance (general liability,	43.5%	54.0%	2.5%	100.0%
	professional liability, etc.)				
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%



v			MV			
			MWBE	Non-MWBE	Other	Total
Q23g. The	Yes	Count	20	10	0	30
following list of		% within Q23g. The following list of factors may prevent companies from				
factors may prevent companies		bidding or obtaining work on a project. InProposal/Bid specifications	66.7%	33.3%	0.0%	100.0%
from bidding or		% within MWBE or Non-MWBE	16.7%	6.7%	0.0%	10.9%
obtaining work on a		% of Total	7.2%	3.6%	0.0%	10.9%
project. In	No	Count	100	139	7	246
Proposal/Bid		% within Q23g. The following list of factors may prevent companies from				
specifications		bidding or obtaining work on a project. InProposal/Bid specifications	40.7%	56.5%	2.8%	100.0%
		% within MWBE or Non-MWBE	83.3%	93.3%	100.0%	89.1%
		% of Total	36.2%	50.4%	2.5%	89.1%
Total		Count	120	149	7	276
		% within Q23g. The following list of factors may prevent companies from				
		bidding or obtaining work on a project. In Proposal/Bid specifications	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

### Q23g. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Proposal/Bid specifications \* MWBE or Non-MWBE

022h The following list of factors may	r provent companies from hidding o	ar obtaining work on a project. In	Limited time given to prepare bid pack	ago or quoto * MWRE
QZ311. THE IONOWING IISL OF IACIOIS INA	prevent companies nom bluding o		Linnieu time given to prepare biu pack	

		MM	/BE or Non-MW	BE	
		MWBE	Non-MWBE	Other	Total
Q23h. The Yes	Count	29	18	0	47
following list of	% within Q23h. The following list of factors may prevent companies from				
factors may	bidding or obtaining work on a project. InLimited time given to prepare bid	61.7%	38.3%	0.0%	100.0%
prevent companies	package or quote				
from bidding or	% within MWBE or Non-MWBE	24.2%	12.1%	0.0%	17.0%
obtaining work on a	% of Total	10.5%	6.5%	0.0%	17.0%
project. InLimited No	Count	91	131	7	229
time given to	% within Q23h. The following list of factors may prevent companies from				
prepare bid	bidding or obtaining work on a project. InLimited time given to prepare bid	39.7%	57.2%	3.1%	100.0%
package or quote	package or quote				
	% within MWBE or Non-MWBE	75.8%	87.9%	100.0%	83.0%
	% of Total	33.0%	47.5%	2.5%	83.0%
Total	Count	120	149	7	276
	% within Q23h. The following list of factors may prevent companies from				
	bidding or obtaining work on a project. In Limited time given to prepare bid	43.5%	54.0%	2.5%	100.0%
	package or quote				
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%



		MV	VBE or Non-MW	BE	
		MWBE	Non-MWBE	Other	Total
Q23i. The following Yes	Count	32	52	3	87
list of factors may	% within Q23i. The following list of factors may prevent companies from				
prevent companies	bidding or obtaining work on a project. InLimited knowledge of purchasing	36.8%	59.8%	3.4%	100.0%
from bidding or	contracting policies and procedures				
obtaining work on a	% within MWBE or Non-MWBE	26.7%	34.9%	42.9%	31.5%
project. InLimited	% of Total	11.6%	18.8%	1.1%	31.5%
knowledge of No	Count	88	97	4	189
purchasing	% within Q23i. The following list of factors may prevent companies from				
contracting policies	bidding or obtaining work on a project. InLimited knowledge of purchasing	46.6%	51.3%	2.1%	100.0%
and procedures	contracting policies and procedures				
	% within MWBE or Non-MWBE	73.3%	65.1%	57.1%	68.5%
	% of Total	31.9%	35.1%	1.4%	68.5%
Total	Count	120	149	7	276
	% within Q23i. The following list of factors may prevent companies from				
	bidding or obtaining work on a project. InLimited knowledge of purchasing	43.5%	54.0%	2.5%	100.0%
	contracting policies and procedures				
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%

022: The fallowing list of factors may	, where we are a set of the set o	inn an abtaininn wark an a nualaat		
QZ3J. The following list of factors may	prevent companies from bludi	ing or obtaining work on a project	t. InLack of experience * MWBE or Non-MW	DE CIOSSIADUIALION

		MM	VBE or Non-MWI	BE	
		MWBE	Non-MWBE	Other	Total
Q23j. The following Yes	Count	11	10	0	21
list of factors may prevent companies	% within Q23j. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of experience	52.4%	47.6%	0.0%	100.0%
from bidding or	% within MWBE or Non-MWBE	9.2%	6.7%	0.0%	7.6%
obtaining work on a	% of Total	4.0%	3.6%	0.0%	7.6%
project. InLack No	Count	109	139	7	255
of experience	% within Q23j. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of experience	42.7%	54.5%	2.7%	100.0%
	% within MWBE or Non-MWBE	90.8%	93.3%	100.0%	92.4%
	% of Total	39.5%	50.4%	2.5%	92.4%
Total	Count	120	149	7	276
	% within Q23j. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of experience	43.5%	54.0%	2.5%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%



Q23k. The following list of factors may prevent companies from bidding or obtaining work on a project. In	Lack of personnel * MWBE or Non-MWBE Crosstabulation

		MM	VBE or Non-MW	'BE	
		MWBE	Non-MWBE	Other	Total
Q23k. The Yes	Count	17	9	1	27
following list of factors may	% within Q23k. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of personnel	63.0%	33.3%	3.7%	100.0%
prevent companies	% within MWBE or Non-MWBE	14.2%	6.0%	14.3%	9.8%
from bidding or	% of Total	6.2%	3.3%	0.4%	9.8%
obtaining work on a No	Count	103	140	6	249
project. InLack of personnel	% within Q23k. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of personnel	41.4%	56.2%	2.4%	100.0%
	% within MWBE or Non-MWBE	85.8%	94.0%	85.7%	90.2%
	% of Total	37.3%	50.7%	2.2%	90.2%
Total	Count	120	149	7	276
	% within Q23k. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of personnel	43.5%	54.0%	2.5%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%

Q231. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Contract too large \* MWBE or Non-MWBE Crosstabulation

		MW	MWBE or Non-MWBE		
		MWBE	Non-MWBE	Other	Total
Q23I. The following Yes	Count	36	20	3	59
list of factors may prevent companies	% within Q23I. The following list of factors may prevent companies from bidding or obtaining work on a project. InContract too large	61.0%	33.9%	5.1%	100.0%
from bidding or	% within MWBE or Non-MWBE	30.0%	13.4%	42.9%	21.4%
obtaining work on a	% of Total	13.0%	7.2%	1.1%	21.4%
project. In No	Count	84	129	4	217
Contract too large	% within Q23I. The following list of factors may prevent companies from bidding or obtaining work on a project. InContract too large	38.7%	59.4%	1.8%	100.0%
	% within MWBE or Non-MWBE	70.0%	86.6%	57.1%	78.6%
	% of Total	30.4%	46.7%	1.4%	78.6%
Total	Count	120	149	7	276
	% within Q23I. The following list of factors may prevent companies from bidding or obtaining work on a project. InContract too large	43.5%	54.0%	2.5%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%



Q23m. The following list of factors may prevent companies from bidding o	or obtaining work on a project. InSelection process * MWBE or Non-MWBE Crosstabulation

		MM	MWBE or Non-MWBE		
		MWBE	Non-MWBE	Other	Total
Q23m. The Yes	Count	60	43	3	106
following list of factors may	% within Q23m. The following list of factors may prevent companies from bidding or obtaining work on a project. InSelection process	56.6%	40.6%	2.8%	100.0%
prevent companies	% within MWBE or Non-MWBE	50.0%	28.9%	42.9%	38.4%
from bidding or	% of Total	21.7%	15.6%	1.1%	38.4%
obtaining work on a No	Count	60	106	4	170
project. In Selection process	% within Q23m. The following list of factors may prevent companies from bidding or obtaining work on a project. InSelection process	35.3%	62.4%	2.4%	100.0%
•	% within MWBE or Non-MWBE	50.0%	71.1%	57.1%	61.6%
	% of Total	21.7%	38.4%	1.4%	61.6%
Total	Count	120	149	7	276
	% within Q23m. The following list of factors may prevent companies from bidding or obtaining work on a project. InSelection process	43.5%	54.0%	2.5%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%

Q23n. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Unnecessary restrictive contract specifications \* MWBE or

			MM	BE or Non-MWI	BE	
			MWBE	Non-MWBE	Other	Total
Q23n. The	Yes	Count	33	15	2	50
following list of		% within Q23n. The following list of factors may prevent companies from				
factors may		bidding or obtaining work on a project. InUnnecessary restrictive contract	66.0%	30.0%	4.0%	100.0%
prevent companies		specifications				
from bidding or		% within MWBE or Non-MWBE	27.5%	10.1%	28.6%	18.1%
obtaining work on a		% of Total	12.0%	5.4%	0.7%	18.1%
project. In	No	Count	87	134	5	226
Unnecessary		% within Q23n. The following list of factors may prevent companies from				
restrictive contract		bidding or obtaining work on a project. InUnnecessary restrictive contract	38.5%	59.3%	2.2%	100.0%
specifications		specifications				
		% within MWBE or Non-MWBE	72.5%	89.9%	71.4%	81.9%
		% of Total	31.5%	48.6%	1.8%	81.9%
Total		Count	120	149	7	276
		% within Q23n. The following list of factors may prevent companies from				
		bidding or obtaining work on a project. InUnnecessary restrictive contract	43.5%	54.0%	2.5%	100.0%
		specifications				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MV	MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total	
Q23o. The	Yes	Count	21	7	1	2	
following list of		% within Q230. The following list of factors may prevent companies from					
factors may prevent companies		bidding or obtaining work on a project. InSlow payment or nonpayment	72.4%	24.1%	3.4%	100.0%	
from bidding or		% within MWBE or Non-MWBE	17.5%	4.7%	14.3%	10.5%	
obtaining work on a		% of Total	7.6%	2.5%	0.4%	10.5%	
project. InSlow	No	Count	99	142	6	24	
payment or		% within Q23o. The following list of factors may prevent companies from					
nonpayment		bidding or obtaining work on a project. InSlow payment or nonpayment	40.1%	57.5%	2.4%	100.0%	
		% within MWBE or Non-MWBE	82.5%	95.3%	85.7%	89.5%	
		% of Total	35.9%	51.4%	2.2%	89.5%	
Total		Count	120	149	7	27	
		% within Q230. The following list of factors may prevent companies from					
		bidding or obtaining work on a project. InSlow payment or nonpayment	43.5%	54.0%	2.5%	100.0%	
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%	
		% of Total	43.5%	54.0%	2.5%	100.0%	

### Q23o. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Slow payment or nonpayment \* MWBE or Non-MWBE

Q23p. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Competing with large companies \* MWBE or Non-MWBE

			MM	VBE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
Q23p. The	Yes	Count	60	36	4	100
following list of		% within Q23p. The following list of factors may prevent companies from				
factors may prevent companies		bidding or obtaining work on a project. InCompeting with large companies	60.0%	36.0%	4.0%	100.0%
from bidding or		% within MWBE or Non-MWBE	50.0%	24.2%	57.1%	36.2%
obtaining work on a		% of Total	21.7%	13.0%	1.4%	36.2%
project. In	No	Count	60	113	3	176
Competing with		% within Q23p. The following list of factors may prevent companies from				
large companies		bidding or obtaining work on a project. InCompeting with large companies	34.1%	64.2%	1.7%	100.0%
		% within MWBE or Non-MWBE	50.0%	75.8%	42.9%	63.8%
		% of Total	21.7%	40.9%	1.1%	63.8%
Total		Count % within Q23p. The following list of factors may prevent companies from	120	149	7	276
		bidding or obtaining work on a project. InCompeting with large companies	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MM	MWBE or Non-MWBE		
			MWBE	Non-MWBE	Other	Total
224. Between	None	Count	63	81	1	14
2006 and 2011,		% within Q24. Between 2006 and 2011, how many times has your company				
low many times		submitted a bid or proposal to be a prime contractor/service provider for a	43.4%	55.9%	0.7%	100.0
as your company		City project?				
ubmitted a bid or		% within MWBE or Non-MWBE	52.5%	54.4%	14.3%	52.5
proposal to be a		% of Total	22.8%	29.3%	0.4%	52.5
rime	1-10 times	Count	51	50	5	1
ontractor/service		% within Q24. Between 2006 and 2011, how many times has your company				
provider for a City project?		submitted a bid or proposal to be a prime contractor/service provider for a City project?	48.1%	47.2%	4.7%	100.0
		% within MWBE or Non-MWBE	42.5%	33.6%	71.4%	38.4
		% of Total	18.5%	18.1%	1.8%	38.4
	11-25 times	Count	5	11	0	
		% within Q24. Between 2006 and 2011, how many times has your company				
		submitted a bid or proposal to be a prime contractor/service provider for a City project?	31.3%	68.8%	0.0%	100.0
		% within MWBE or Non-MWBE	4.2%	7.4%	0.0%	5.8
		% of Total	1.8%	4.0%	0.0%	5.8
	26-50 times	Count	1	3	1	
		% within Q24. Between 2006 and 2011, how many times has your company				
		submitted a bid or proposal to be a prime contractor/service provider for a City project?	20.0%	60.0%	20.0%	100.0
		% within MWBE or Non-MWBE	0.8%	2.0%	14.3%	1.8
		% of Total	0.4%	1.1%	0.4%	1.8
	51-100 times	Count	0	1	0	
		% within Q24. Between 2006 and 2011, how many times has your company				
		submitted a bid or proposal to be a prime contractor/service provider for a City project?	0.0%	100.0%	0.0%	100.0
		% within MWBE or Non-MWBE	0.0%	0.7%	0.0%	0.4
		% of Total	0.0%	0.4%	0.0%	0.4
	Over 100 times	Count	0	3	0	
		% within Q24. Between 2006 and 2011, how many times has your company				
		submitted a bid or proposal to be a prime contractor/service provider for a City project?	0.0%	100.0%	0.0%	100.0
		% within MWBE or Non-MWBE	0.0%	2.0%	0.0%	1.1
		% of Total	0.0%	1.1%	0.0%	1.1
otal		Count	120	149	7	2
		% within Q24. Between 2006 and 2011, how many times has your company				
		submitted a bid or proposal to be a prime contractor/service provider for a City project?	43.5%	54.0%	2.5%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.0

Q24. Between 2006 and 2011, how may	ny times has your company submitted a bid o	or proposal to be a prime contractor/service p	rovider for a City project? * MWBE or



				VBE or Non-MW		
			MWBE	Non-MWBE	Other	Total
Q25. Between	Yes	Count	12	2	1	1
2006 and 2011,		% within Q25. Between 2006 and 2011, have you ever submitted a				
have you ever		bid/proposal for a contract, were informed that you were the lowest	80.0%	13.3%	6.7%	100.09
submitted a		bidder/selected proposer, and then found out that another prime	00.070	10.070	0.1.70	10010
bid/proposal for a		contractor/service provider was actually doing the work				
contract, were		% within MWBE or Non-MWBE	21.1%		16.7%	11.59
informed that you		% of Total	9.2%		0.8%	11.59
were the lowest	No	Count	40	62	4	10
bidder/selected		% within Q25. Between 2006 and 2011, have you ever submitted a				
proposer, and then		bid/proposal for a contract, were informed that you were the lowest	37.7%	58.5%	3.8%	100.09
found out that		bidder/selected proposer, and then found out that another prime				
another prime		contractor/service provider was actually doing the work % within MWBE or Non-MWBE	70.2%	91.2%	66.7%	80.99
contractor/service		% within MVVBE of Non-MVVBE % of Total	70.2% 30.5%		3.1%	80.9
provider was	Don't Know	Count	30.5%	47.5%	3.1%	00.9
actually doing the	DOITT KIIOW	% within Q25. Between 2006 and 2011, have you ever submitted a	5	4	'	'
work		bid/proposal for a contract, were informed that you were the lowest				
		bidder/selected proposer, and then found out that another prime	50.0%	40.0%	10.0%	100.09
		contractor/service provider was actually doing the work				
		% within MWBE or Non-MWBE	8.8%	5.9%	16.7%	7.69
		% of Total	3.8%		0.8%	7.69
Total		Count	57	68	6	13
		% within Q25. Between 2006 and 2011, have you ever submitted a	-		_	
		bid/proposal for a contract, were informed that you were the lowest	10 50/	54.00/	4.004	
		bidder/selected proposer, and then found out that another prime	43.5%	51.9%	4.6%	100.09
		contractor/service provider was actually doing the work				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	51.9%	4.6%	100.09

Q25. Between 2006 and 2011, have	you ever submitted a bid/proposal for a contract	ct, were informed that you were the lowest bidder/selected proposer,	and then found



			MWBE or Non-MWBE				
			MWBE	Non-MWBE	Other	Total	
226. Between	None	Count	97	112	5	21	
2006 and 2011 how		% within Q26. Between 2006 and 2011 how many times has your company					
nany times has		been awarded a City project as a prime contractor/service provider?	45.3%	52.3%	2.3%	100.09	
our company been							
awarded a City		% within MWBE or Non-MWBE	80.8%	75.2%	71.4%	77.5	
project as a prime		% of Total	35.1%	40.6%	1.8%	77.5	
contractor/service	1-10 times	Count	22	27	1	ţ	
provider?		% within Q26. Between 2006 and 2011 how many times has your company					
		been awarded a City project as a prime contractor/service provider?	44.0%	54.0%	2.0%	100.0	
		% within MWBE or Non-MWBE	18.3%	18.1%	14.3%	18.19	
		% of Total	8.0%	9.8%	0.4%	18.1	
	11-25 times	Count	0	7	1		
		% within Q26. Between 2006 and 2011 how many times has your company					
		been awarded a City project as a prime contractor/service provider?	0.0%	87.5%	12.5%	100.0	
		% within MWBE or Non-MWBE	0.0%	4.7%	14.3%	2.9	
		% of Total	0.0%	2.5%	0.4%	2.9	
	26-50 times	Count	0	2	0		
		% within Q26. Between 2006 and 2011 how many times has your company					
		been awarded a City project as a prime contractor/service provider?	0.0%	100.0%	0.0%	100.0	
		% within MWBE or Non-MWBE	0.0%	1.3%	0.0%	0.7	
		% of Total	0.0%	0.7%	0.0%	0.7	
	51-100 times	Count	1	0	0		
		% within Q26. Between 2006 and 2011 how many times has your company					
		been awarded a City project as a prime contractor/service provider?	100.0%	0.0%	0.0%	100.0	
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4	
		% of Total	0.4%	0.0%	0.0%	0.4	
	Over 100 times	Count	0	1	0		
		% within Q26. Between 2006 and 2011 how many times has your company					
		been awarded a City project as a prime contractor/service provider?	0.0%	100.0%	0.0%	100.0	
		% within MWBE or Non-MWBE	0.0%	0.7%	0.0%	0.4	
		% of Total	0.0%	0.4%	0.0%	0.4	
otal		Count	120	149	7	2	
		% within Q26. Between 2006 and 2011 how many times has your company	-				
		been awarded a City project as a prime contractor/service provider?	43.5%	54.0%	2.5%	100.0	
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0	
		% of Total	43.5%	54.0%	2.5%	100.0	

Q26. Between 2006 and 2011 how many times has your company been awarded a City project as a prime contractor/service provider? * MWBE or Non-MWB	Q26. Between 2006 and 2011 how mar	y times has your company been awarded	a City project as a prime contractor/service provid	er? * MWBE or Non-MWBE
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			MV	MWBE or Non-MWBE		
			MWBE	Non-MWBE	Other	Total
Q27. When you	Less than 30 days	Count	7	13	0	20
were a prime		% within Q27. When you were a prime contractor/service provider, what was				
contractor/service		the average amount of time that it typically took to receive payment for your	35.0%	65.0%	0.0%	100.0%
provider, what was		services on City-funded projects?				
the average		% within MWBE or Non-MWBE	30.4%		0.0%	32.3%
amount of time that		% of Total	11.3%	21.0%	0.0%	32.3%
it typically took to	31-60 days	Count	15	21	1	37
receive payment for		% within Q27. When you were a prime contractor/service provider, what was				
your services on		the average amount of time that it typically took to receive payment for your	40.5%	56.8%	2.7%	100.0%
City-funded		services on City-funded projects?				
projects?		% within MWBE or Non-MWBE	65.2%	56.8%	50.0%	59.7%
		% of Total	24.2%	33.9%	1.6%	59.7%
	61-90 days	Count	1	2	1	4
		% within Q27. When you were a prime contractor/service provider, what was				
		the average amount of time that it typically took to receive payment for your	25.0%	50.0%	25.0%	100.0%
		services on City-funded projects?				
		% within MWBE or Non-MWBE	4.3%		50.0%	6.5%
		% of Total	1.6%	3.2%	1.6%	6.5%
	91-120 days	Count	0	1	0	
		% within Q27. When you were a prime contractor/service provider, what was				
		the average amount of time that it typically took to receive payment for your	0.0%	100.0%	0.0%	100.0%
		services on City-funded projects?				
		% within MWBE or Non-MWBE	0.0%		0.0%	1.6%
		% of Total	0.0%		0.0%	1.6%
Total		Count	23	37	2	62
		% within Q27. When you were a prime contractor/service provider, what was				
		the average amount of time that it typically took to receive payment for your	37.1%	59.7%	3.2%	100.0%
		services on City-funded projects?				
		% within MWBE or Non-MWBE	100.0%		100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%





			MM	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q28. As a prime	Yes	Count	6	2	1	9
contractor/service		% within Q28. As a prime contractor/service provider did you experience				
provider did you		discriminatory behavior between 2006 and 2011 by the City when bidding or	66.7%	22.2%	11.1%	100.0%
experience		proposing on a project?				
discriminatory		% within MWBE or Non-MWBE	26.1%		50.0%	14.5%
behavior between		% of Total	9.7%	3.2%	1.6%	14.5%
2006 and 2011 by	No	Count	13	31	1	45
the City when		% within Q28. As a prime contractor/service provider did you experience				
bidding or		discriminatory behavior between 2006 and 2011 by the City when bidding or	28.9%	68.9%	2.2%	100.0%
proposing on a		proposing on a project?				
project?		% within MWBE or Non-MWBE	56.5%		50.0%	72.6%
		% of Total	21.0%	50.0%	1.6%	72.6%
	Don't Know	Count	4	4	0	8
		% within Q28. As a prime contractor/service provider did you experience				
		discriminatory behavior between 2006 and 2011 by the City when bidding or	50.0%	50.0%	0.0%	100.0%
		proposing on a project?	17 10/	10.00	0.00/	40.000
		% within MWBE or Non-MWBE	17.4%		0.0%	12.9%
		% of Total	6.5%		0.0%	12.9%
Total		Count	23	37	2	62
		% within Q28. As a prime contractor/service provider did you experience	07.404	50 70/	0.00/	
		discriminatory behavior between 2006 and 2011 by the City when bidding or	37.1%	59.7%	3.2%	100.0%
		proposing on a project?	100.00/	100.00/	100.000	100.000
		% within MWBE or Non-MWBE	100.0%		100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%

## 028 As a prime contractor/service provider did you experience discriminatory behavior between 2006 and 2011 by the City when hidding or proposing on a project 2\*

Q29. What was the most noticeable way you became aware of the discrimination against your company? * MWBE or Non-MWBE Crosstabulation
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			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
229. What was the	Verbal Comment	Count	4	2	0	
nost noticeable vay you became		% within Q29. What was the most noticeable way you became aware of the discrimination against your company?	66.7%	33.3%	0.0%	100.0
aware of the		% within MWBE or Non-MWBE	66.7%	100.0%	0.0%	66.7
discrimination		% of Total	44.4%	22.2%	0.0%	66.7
against your	Action taken	Count	2	0	1	
company?	against company	% within Q29. What was the most noticeable way you became aware of the discrimination against your company?	66.7%	0.0%	33.3%	100.0
		% within MWBE or Non-MWBE	33.3%	0.0%	100.0%	33.3
		% of Total	22.2%	0.0%	11.1%	33.3
otal		Count	6	2	1	
		% within Q29. What was the most noticeable way you became aware of the discrimination against your company?	66.7%	22.2%	11.1%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	66.7%	22.2%	11.1%	100.0



				VBE or Non-MW		
			MWBE	Non-MWBE	Other	Total
Q30. Which of the	Owner's race or	Count	4	0	0	
ollowing do you consider the	ethnicity	% within Q30. Which of the following do you consider the primary reason for your company being discriminated against?	100.0%	0.0%	0.0%	100.0%
primary reason for		% within MWBE or Non-MWBE	66.7%	0.0%	0.0%	44.4%
our company		% of Total	44.4%	0.0%	0.0%	44.4%
being discriminated	Owner's gender	Count	0	1	0	
against?		% within Q30. Which of the following do you consider the primary reason for your company being discriminated against?	0.0%	100.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.0%	50.0%	0.0%	11.19
		% of Total	0.0%	11.1%	0.0%	11.19
	Don't Know	Count	2	1	1	4
		% within Q30. Which of the following do you consider the primary reason for your company being discriminated against?	50.0%	25.0%	25.0%	100.0%
		% within MWBE or Non-MWBE	33.3%	50.0%	100.0%	44.4%
		% of Total	22.2%	11.1%	11.1%	44.4%
Fotal		Count	6	2	1	9
		% within Q30. Which of the following do you consider the primary reason for your company being discriminated against?	66.7%	22.2%	11.1%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	66.7%	22.2%	11.1%	100.0%

Q30. Which of the following do y	ou consider the primary reason f	or your company being discriminat	ed against? * MWBE or Non-MWBE Crosstabulation

			MV	VBE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
Q31. When did the	During bidding	Count	4	1	0	
discrimination first	process	% within Q31. When did the discrimination first occur?	80.0%	20.0%	0.0%	100.09
occur?		% within MWBE or Non-MWBE	66.7%	50.0%	0.0%	55.69
		% of Total	44.4%	11.1%	0.0%	55.69
	After contract	Count	2	1	1	
	award	% within Q31. When did the discrimination first occur?	50.0%	25.0%	25.0%	100.09
		% within MWBE or Non-MWBE	33.3%	50.0%	100.0%	44.49
		% of Total	22.2%	11.1%	11.1%	44.49
Total		Count	6	2	1	
		% within Q31. When did the discrimination first occur?	66.7%	22.2%	11.1%	100.09
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	66.7%	22.2%	11.1%	100.0%



#### Q32. Did you file a complaint? \* MWBE or Non-MWBE Crosstabulation

			MV	VBE or Non-MW	/BE	
			MWBE	Non-MWBE	Other	Total
Q32. Did you file a	Yes	Count	1	1	0	2
complaint?		% within Q32. Did you file a complaint?	50.0%	50.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	16.7%	50.0%	0.0%	22.2%
		% of Total	11.1%	11.1%	0.0%	22.2%
	No	Count	5	1	1	7
		% within Q32. Did you file a complaint?	71.4%	14.3%	14.3%	100.0%
		% within MWBE or Non-MWBE	83.3%	50.0%	100.0%	77.8%
		% of Total	55.6%	11.1%	11.1%	77.8%
Total		Count	6	2	1	9
		% within Q32. Did you file a complaint?	66.7%	22.2%	11.1%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	66.7%	22.2%	11.1%	100.0%

### Q33a. Still talking about the City while doing business or attempting to do business, have you experienced...-Harassment \* MWBE or Non-MWBE Crosstabulation

			MM	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q33a. Still talking Y	/es	Count	2	0	0	2
about the City while doing business or		% within Q33a. Still talking about the City while doing business or attempting to do business, have you experiencedHarassment	100.0%	0.0%	0.0%	100.0%
attempting to do		% within MWBE or Non-MWBE	8.7%	0.0%	0.0%	3.2%
business, have you		% of Total	3.2%	0.0%	0.0%	3.2%
experienced N	No	Count	21	37	2	60
Harassment		% within Q33a. Still talking about the City while doing business or attempting to do business, have you experiencedHarassment	35.0%	61.7%	3.3%	100.0%
		% within MWBE or Non-MWBE	91.3%	100.0%	100.0%	96.8%
		% of Total	33.9%	59.7%	3.2%	96.8%
Total		Count	23	37	2	62
		% within Q33a. Still talking about the City while doing business or attempting to do business, have you experiencedHarassment	37.1%	59.7%	3.2%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%



			MV			
			MWBE	Non-MWBE	Other	Total
Q33b. Still talking	Yes	Count	6	1	1	8
about the City while		% within Q33b. Still talking about the City while doing business or attempting				
doing business or attempting to do		to do business, have you experiencedUnequal or unfair treatment	75.0%	12.5%	12.5%	100.0%
business, have you		% within MWBE or Non-MWBE	26.1%	2.7%	50.0%	12.9%
experienced		% of Total	9.7%	1.6%	1.6%	12.9%
Unequal or unfair	No	Count	17	36	1	54
treatment		% within Q33b. Still talking about the City while doing business or attempting				
		to do business, have you experienced Unequal or unfair treatment	31.5%	66.7%	1.9%	100.0%
		% within MWBE or Non-MWBE	73.9%	97.3%	50.0%	87.1%
		% of Total	27.4%	58.1%	1.6%	87.1%
Total		Count	23	37	2	62
		% within Q33b. Still talking about the City while doing business or attempting				
		to do business, have you experienced Unequal or unfair treatment	37.1%	59.7%	3.2%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%

#### Q33b. Still talking about the City while doing business or attempting to do business, have you experienced...-Unequal or unfair treatment \* MWBE or Non-MWBE

Q33c. Still talking about the City while doing business or attempting to do business, have you experienced...-Bid shopping or bid manipulation \* MWBE or Non-MWBE

			MM	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q33c. Still talking	Yes	Count	6	2	1	9
about the City while		% within Q33c. Still talking about the City while doing business or attempting				
doing business or attempting to do		to do business, have you experiencedBid shopping or bid manipulation	66.7%	22.2%	11.1%	100.0%
business, have you		% within MWBE or Non-MWBE	26.1%	5.4%	50.0%	14.5%
experiencedBid		% of Total	9.7%	3.2%	1.6%	14.5%
shopping or bid	No	Count	17	35	1	53
manipulation		% within Q33c. Still talking about the City while doing business or attempting				
		to do business, have you experienced Bid shopping or bid manipulation	32.1%	66.0%	1.9%	100.0%
		% within MWBE or Non-MWBE	73.9%	94.6%	50.0%	85.5%
		% of Total	27.4%	56.5%	1.6%	85.5%
Total		Count	23	37	2	62
		% within Q33c. Still talking about the City while doing business or attempting				
		to do business, have you experiencedBid shopping or bid manipulation	37.1%	59.7%	3.2%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%



			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
Q33d. Still talking	Yes	Count	5	2	0	7
about the City while		% within Q33d. Still talking about the City while doing business or attempting				
doing business or attempting to do		to do business, have you experiencedDouble standards in performance	71.4%	28.6%	0.0%	100.0%
business, have you		% within MWBE or Non-MWBE	21.7%	5.4%	0.0%	11.3%
experienced		% of Total	8.1%	3.2%	0.0%	11.3%
Double standards	No	Count	18	35	2	55
in performance		% within Q33d. Still talking about the City while doing business or attempting				
		to do business, have you experienced Double standards in performance	32.7%	63.6%	3.6%	100.0%
		% within MWBE or Non-MWBE	78.3%	94.6%	100.0%	88.7%
		% of Total	29.0%	56.5%	3.2%	88.7%
Total		Count	23	37	2	62
		% within Q33d. Still talking about the City while doing business or attempting				
		to do business, have you experienced Double standards in performance	37.1%	59.7%	3.2%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%

### Q33d. Still talking about the City while doing business or attempting to do business, have you experienced...-Double standards in performance \* MWBE or Non-MWBE

Q33e. Still talking about the City while doing business or attempting to do business, have you experienced...-Denial of opportunity to bid \* MWBE or Non-MWBE

			MM	/BE or Non-MWI	3E	
			MWBE	Non-MWBE	Other	Total
Q33e. Still talking	Yes	Count	5	0	1	6
about the City while		% within Q33e. Still talking about the City while doing business or attempting				
doing business or attempting to do		to do business, have you experiencedDenial of opportunity to bid	83.3%	0.0%	16.7%	100.0%
business, have you		% within MWBE or Non-MWBE	21.7%	0.0%	50.0%	9.7%
experienced		% of Total	8.1%	0.0%	1.6%	9.7%
	No	Count	18	37	1	56
opportunity to bid		% within Q33e. Still talking about the City while doing business or attempting				
, , , , , , , , , , , , , , , , , , ,		to do business, have you experienced Denial of opportunity to bid	32.1%	66.1%	1.8%	100.0%
		% within MWBE or Non-MWBE	78.3%	100.0%	50.0%	90.3%
		% of Total	29.0%	59.7%	1.6%	90.3%
Total		Count	23	37	2	62
		% within Q33e. Still talking about the City while doing business or attempting				
		to do business, have you experienced Denial of opportunity to bid	37.1%	59.7%	3.2%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%



			MV	BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q33f. Still talking	Yes	Count	3	3	1	7
about the City while		% within Q33f. Still talking about the City while doing business or attempting				
doing business or attempting to do		to do business, have you experiencedUnfair denial of contract award	42.9%	42.9%	14.3%	100.0%
business, have you		% within MWBE or Non-MWBE	13.0%	8.1%	50.0%	11.3%
experienced		% of Total	4.8%	4.8%	1.6%	11.3%
Unfair denial of	No	Count	20	34	1	55
contract award		% within Q33f. Still talking about the City while doing business or attempting				
		to do business, have you experienced Unfair denial of contract award	36.4%	61.8%	1.8%	100.0%
		% within MWBE or Non-MWBE	87.0%	91.9%	50.0%	88.7%
		% of Total	32.3%	54.8%	1.6%	88.7%
Total		Count	23	37	2	62
		% within Q33f. Still talking about the City while doing business or attempting				
		to do business, have you experiencedUnfair denial of contract award	37.1%	59.7%	3.2%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%

### Q33f. Still talking about the City while doing business or attempting to do business, have you experienced...-Unfair denial of contract award \* MWBE or Non-MWBE

Q33g. Still talking about the City while doing business or attempting to do business, have you experienced...-Unfair termination \* MWBE or Non-MWBE Crosstabulation

		MM	VBE or Non-MW		
		MWBE	Non-MWBE	Other	Total
Q33g. Still talking No	Count	23	37	2	62
about the City while	% within Q33g. Still talking about the City while doing business or attempting				
doing business or	to do business, have you experiencedUnfair termination	37.1%	59.7%	3.2%	100.0%
attempting to do					
business, have you	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
experienced	% of Total	37.1%	59.7%	3.2%	100.0%
Total	Count	23	37	2	62
	% within Q33g. Still talking about the City while doing business or attempting				
	to do business, have you experiencedUnfair termination	37.1%	59.7%	3.2%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	37.1%	59.7%	3.2%	100.0%



			MM	BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
234. Between	None	Count	80	101	3	18
2006 and 2011 how	1	% within Q34. Between 2006 and 2011 how many times has your company				
nany times has		submitted a bid or proposal to be a subcontractor with a prime	43.5%	54.9%	1.6%	100.09
our company		contractor/service provider for a project with the City?				
submitted a bid or		% within MWBE or Non-MWBE	66.7%	67.8%	42.9%	66.7
proposal to be a		% of Total	29.0%	36.6%	1.1%	66.7
ubcontractor with	1-10 times	Count	34	41	4	-
prime		% within Q34. Between 2006 and 2011 how many times has your company				
contractor/service		submitted a bid or proposal to be a subcontractor with a prime	43.0%	51.9%	5.1%	100.0
provider for a		contractor/service provider for a project with the City?				
project with the		% within MWBE or Non-MWBE	28.3%	27.5%	57.1%	28.6
City?		% of Total	12.3%	14.9%	1.4%	28.6
, in the second s	11-25 times	Count	4	5	0	
		% within Q34. Between 2006 and 2011 how many times has your company				
		submitted a bid or proposal to be a subcontractor with a prime	44.4%	55.6%	0.0%	100.0
		contractor/service provider for a project with the City?				
		% within MWBE or Non-MWBE	3.3%	3.4%	0.0%	3.3
		% of Total	1.4%	1.8%	0.0%	3.3
	26-50 times	Count	1	1	0	
		% within Q34. Between 2006 and 2011 how many times has your company			-	
		submitted a bid or proposal to be a subcontractor with a prime	50.0%	50.0%	0.0%	100.0
		contractor/service provider for a project with the City?				
		% within MWBE or Non-MWBE	0.8%	0.7%	0.0%	0.7
		% of Total	0.4%	0.4%	0.0%	0.7
	51-100 times	Count	1	0.170	0.070	0.1
		% within Q34. Between 2006 and 2011 how many times has your company	•	Ŭ	0	
		submitted a bid or proposal to be a subcontractor with a prime	100.0%	0.0%	0.0%	100.0
		contractor/service provider for a project with the City?	100.070	0.070	0.070	
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4
		% of Total	0.4%	0.0%	0.0%	0.4
	Over 100 times	Count	0.470	0.070	0.0 %	0.4
		% within Q34. Between 2006 and 2011 how many times has your company	0	·	0	
		submitted a bid or proposal to be a subcontractor with a prime	0.0%	100.0%	0.0%	100.0
		contractor/service provider for a project with the City?	0.070	100.070	0.070	100.0
		% within MWBE or Non-MWBE	0.0%	0.7%	0.0%	0.4
		% of Total	0.0%	0.4%	0.0%	0.4
otal		Count	120	149	0.078	2
otai		% within Q34. Between 2006 and 2011 how many times has your company	120	143	'	21
		submitted a bid or proposal to be a subcontractor with a prime	43.5%	54.0%	2.5%	100.0
		contractor/service provider for a project with the City?	43.376	54.076	2.570	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% within MVVBE of Non-WVVBE				
		76 UI TULAI	43.5%	54.0%	2.5%	100.0

Q34. Between 2006 and 2011 how many times has your company submitted a bid or proposal to be a subcontractor with a pri	rime contractor/service provider for a
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				/BE or Non-MWE		
			MWBE	Non-MWBE	Other	Total
Q35. Between	None	Count	98	120	6	22
2006 and 2011,		% within Q35. Between 2006 and 2011, how many times has your company				
now many times		been awarded a subcontract with a prime contractor/service provider for a	43.8%	53.6%	2.7%	100.0%
nas your company		project with the City?				
been awarded a		% within MWBE or Non-MWBE	81.7%	80.5%	85.7%	81.2%
subcontract with a		% of Total	35.5%	43.5%	2.2%	81.2%
orime	1-10 times	Count	21	23	1	4
contractor/service		% within Q35. Between 2006 and 2011, how many times has your company				
provider for a		been awarded a subcontract with a prime contractor/service provider for a	46.7%	51.1%	2.2%	100.09
, project with the		project with the City?				
City?		% within MWBE or Non-MWBE	17.5%	15.4%	14.3%	16.39
		% of Total	7.6%	8.3%	0.4%	16.3%
	11-25 times	Count	1	6	0	
		% within Q35. Between 2006 and 2011, how many times has your company				
		been awarded a subcontract with a prime contractor/service provider for a	14.3%	85.7%	0.0%	100.09
		project with the City?				
		% within MWBE or Non-MWBE	0.8%	4.0%	0.0%	2.5%
		% of Total	0.4%	2.2%	0.0%	2.5%
Fotal		Count	120	149	7	27
		% within Q35. Between 2006 and 2011, how many times has your company				
		been awarded a subcontract with a prime contractor/service provider for a	43.5%	54.0%	2.5%	100.09
		project with the City?				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.09



			MWBE or Non-MWBE		E		
			MWBE	Non-MWBE	Other	Total	
236. Between	Less than 30 days	Count	7	2	0		
2006 and 2011,		% within Q36. Between 2006 and 2011, when you were a subcontractor					
when you were a		what was the average amount of time that it typically took to receive payment	77.8%	22.2%	0.0%	100.0	
subcontractor what		for your services from the prime contractor/service provider on a City	11.070	22.270	0.0%	100.0	
was the average		project?					
amount of time that		% within MWBE or Non-MWBE	31.8%	6.9%	0.0%	17.3	
t typically took to		% of Total	13.5%	3.8%	0.0%	17.3	
eceive payment for	31-60 days	Count	12	21	0		
our services from		% within Q36. Between 2006 and 2011, when you were a subcontractor					
he prime		what was the average amount of time that it typically took to receive payment	36.4%	63.6%	0.0%	100.0	
contractor/service		for your services from the prime contractor/service provider on a City					
provider on a City		project?					
project?		% within MWBE or Non-MWBE	54.5%	72.4%	0.0%	63.5	
		% of Total	23.1%	40.4%	0.0%	63.5	
	61-90 days	Count	2	3	0		
		% within Q36. Between 2006 and 2011, when you were a subcontractor					
		what was the average amount of time that it typically took to receive payment	40.0%	60.0%	0.0%	100.0	
		for your services from the prime contractor/service provider on a City					
		project?					
		% within MWBE or Non-MWBE	9.1%	10.3%	0.0%	9.6	
		% of Total	3.8%	5.8%	0.0%	9.6	
	91-120 days	Count	1	3	0		
		% within Q36. Between 2006 and 2011, when you were a subcontractor					
		what was the average amount of time that it typically took to receive payment	25.0%	75.0%	0.0%	100.0	
		for your services from the prime contractor/service provider on a City					
		project?	4 50/	40.00/	0.00/		
		% within MWBE or Non-MWBE	4.5%	10.3%	0.0%	7.7	
	Over 100 deve	% of Total	1.9%	5.8%	0.0%	7.7	
	Over 120 days	Count	0	0	'		
		% within Q36. Between 2006 and 2011, when you were a subcontractor what was the average amount of time that it typically took to receive payment					
			0.0%	0.0%	100.0%	100.0	
		for your services from the prime contractor/service provider on a City					
		project? % within MWBE or Non-MWBE	0.0%	0.0%	100.0%	1.9	
		% of Total	0.0%	0.0%	1.9%	1.9	
otal		Count	22	29	1.5 /0	1.0	
otai		% within Q36. Between 2006 and 2011, when you were a subcontractor	22	25	'		
		what was the average amount of time that it typically took to receive payment					
		for your services from the prime contractor/service provider on a City	42.3%	55.8%	1.9%	100.0	
		project?					
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0	
		% of Total	42.3%	55.8%	1.9%	100.0	

Q36. Between 2006 and 2011, when you were a subcontractor what was the aver	age amount of time that it typically took to receive payment for your services from the
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Q37. In your opinion, how requently have prime contractors/service	Often	Count	MWBE	Non-MWBE	Other	Total
opinion, how requently have prime	Often	Count				i Otai
requently have prime		Count	0	4	0	
prime		% within Q37. In your opinion, how frequently have prime contractors/service				
		providers that you've subcontracted with delayed payment for the work or	0.0%	100.0%	0.0%	100.0
ontractors/service		services that you performed on a City project?	0.078	100.078	0.070	100.0
providers that		% within MWBE or Non-MWBE	0.0%	13.8%	0.0%	7.7
vou've		% of Total	0.0%	7.7%	0.0%	7.7
subcontracted with	Very Often	Count	1	2	0	
lelayed payment		% within Q37. In your opinion, how frequently have prime contractors/service				
or the work or		providers that you've subcontracted with delayed payment for the work or	33.3%	66.7%	0.0%	100.0
services that you		services that you performed on a City project?				
performed on a City				0.00/	0.00/	
project?		% within MWBE or Non-MWBE	4.5%	6.9%	0.0%	5.8
	<b>•</b> ··	% of Total	1.9%	3.8%	0.0%	5.8
	Sometimes	Count	5	6	1	
		% within Q37. In your opinion, how frequently have prime contractors/service				
		providers that you've subcontracted with delayed payment for the work or	41.7%	50.0%	8.3%	100.0
		services that you performed on a City project?				
		% within MWBE or Non-MWBE	22.7%	20.7%	100.0%	23.1
		% of Total	9.6%	11.5%	1.9%	23.1
	Seldom	Count	3.070 Q	10	1.3 %	20.1
	Geldoni	% within Q37. In your opinion, how frequently have prime contractors/service	5	10	0	
		providers that you've subcontracted with delayed payment for the work or				
		services that you ve subcontracted with delayed payment for the work of services that you performed on a City project?	47.4%	52.6%	0.0%	100.0
		services that you performed on a only project?				
		% within MWBE or Non-MWBE	40.9%	34.5%	0.0%	36.5
		% of Total	17.3%	19.2%	0.0%	36.5
	Never	Count	7	7	0	
		% within Q37. In your opinion, how frequently have prime contractors/service				
		providers that you've subcontracted with delayed payment for the work or	50.00/	50.00/	0.00/	
		services that you performed on a City project?	50.0%	50.0%	0.0%	100.0
		% within MWBE or Non-MWBE	31.8%	24.1%	0.0%	26.9
		% within MVVBE of Non-WVVBE	13.5%	13.5%	0.0%	26.9
Fotal		Count	13.3%	29	0.078	20.3
otai		% within Q37. In your opinion, how frequently have prime contractors/service	22	29	'	
		providers that you've subcontracted with delayed payment for the work or				
		services that you performed on a City project?	42.3%	55.8%	1.9%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	42.3%	55.8%	1.9%	100.0

Q37. In your opinion, how frequently have prime contractors/service providers that you've subcontracted with delayed payment for the work or services that you



			MM	BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q38. As a	Excellent	Count	3	6	0	g
subcontractor, your working experience		% within Q38. As a subcontractor, your working experience with prime contractors/service providers has been:	33.3%	66.7%	0.0%	100.0%
vith prime		% within MWBE or Non-MWBE	13.6%	20.7%	0.0%	17.3%
contractors/service		% of Total	5.8%	11.5%	0.0%	17.3%
providers has	Good	Count	14	21	0	35
been:		% within Q38. As a subcontractor, your working experience with prime contractors/service providers has been:	40.0%	60.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	63.6%	72.4%	0.0%	67.3%
		% of Total	26.9%	40.4%	0.0%	67.3%
	Fair	Count	5	1	1	7
		% within Q38. As a subcontractor, your working experience with prime contractors/service providers has been:	71.4%	14.3%	14.3%	100.0%
		% within MWBE or Non-MWBE	22.7%	3.4%	100.0%	13.5%
		% of Total	9.6%	1.9%	1.9%	13.5%
	Poor	Count	0	1	0	1
		% within Q38. As a subcontractor, your working experience with prime contractors/service providers has been:	0.0%	100.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.0%	3.4%	0.0%	1.9%
		% of Total	0.0%	1.9%	0.0%	1.9%
Fotal		Count	22	29	1	52
		% within Q38. As a subcontractor, your working experience with prime contractors/service providers has been:	42.3%	55.8%	1.9%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	42.3%	55.8%	1.9%	100.0%

038 As a subcontractor	vour working experience w	h prime contractors/service	nroviders has been.	MWBE or Non-MWBE	Crosstabulation
QJO. AS a Subcontractor,	your working experience w				GIUSSLADUIALIUI



			MM	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q39. Have you	Yes	Count	12	0	0	12
observed a		% within Q39. Have you observed a situation in which a prime				
situation in which a		contractor/service provider includes M/WBE subcontractors on a bid to				
orime		satisfy the "good faith effort" requirements, and drops the company as a	100.0%	0.0%	0.0%	100.0%
contractor/service		subcontractor after winning the award for no legitimate reas				
M/WBE		% within MWBE or Non-MWBE	54.5%	0.0%	0.0%	23.1%
subcontractors on		% of Total	23.1%	0.0%	0.0%	23.1%
	No	Count	7	24	1	32
good faith effort"		% within Q39. Have you observed a situation in which a prime	-		-	
equirements, and		contractor/service provider includes M/WBE subcontractors on a bid to				
drops the company		satisfy the "good faith effort" requirements, and drops the company as a	21.9%	75.0%	3.1%	100.0%
as a subcontractor		subcontractor after winning the award for no legitimate reas				
after winning the						
award for no		% within MWBE or Non-MWBE	31.8%	82.8%	100.0%	61.5%
egitimate reas		% of Total	13.5%	46.2%	1.9%	61.5%
	Don't Know	Count	3	5	0	8
		% within Q39. Have you observed a situation in which a prime				
		contractor/service provider includes M/WBE subcontractors on a bid to				
		satisfy the "good faith effort" requirements, and drops the company as a	37.5%	62.5%	0.0%	100.0%
		subcontractor after winning the award for no legitimate reas				
		% within MWBE or Non-MWBE	13.6%	17.2%	0.0%	15.4%
		% of Total	5.8%	9.6%	0.0%	15.4%
Fotal		Count	22	29	1	52
		% within Q39. Have you observed a situation in which a prime				
		contractor/service provider includes M/WBE subcontractors on a bid to				
		satisfy the "good faith effort" requirements, and drops the company as a	42.3%	55.8%	1.9%	100.0%
		subcontractor after winning the award for no legitimate reas				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	42.3%	55.8%	1.9%	100.0%

Q39. Have you observed a situation in which a prime contractor/service provider includes M/WBE subcontractors on a bid to satisfy the "good faith effort"



			MV	MWBE or Non-MWBE		
			MWBE	Non-MWBE	Other	Total
Q40. How often do	Always	Count	0	2	0	2
orime		% within Q40. How often do prime contractors/service providers who use				
contractors/service		your firm as a subcontractor on public-sector projects with SBE goals solicit	0.0%	100.0%	0.0%	100.0%
providers who use		your firm on projects (private or public) without SBE or M/WBE goals?	01070	1001070	0.070	100.07
our firm as a				0.00/	0.00/	
subcontractor on		% within MWBE or Non-MWBE	0.0%	6.9%	0.0%	3.8%
oublic-sector	0444	% of Total	0.0%	3.8%	0.0%	3.8%
projects with SBE	Often	Count	2	ь	0	2
oals solicit your		% within Q40. How often do prime contractors/service providers who use your firm as a subcontractor on public-sector projects with SBE goals solicit				
irm on projects			25.0%	75.0%	0.0%	100.0%
private or public)		your firm on projects (private or public) without SBE or M/WBE goals?				
without SBE or M/WBE goals?		% within MWBE or Non-MWBE	9.1%	20.7%	0.0%	15.4%
W/WBE goals?		% of Total	3.8%	11.5%	0.0%	15.4%
	Very Often	Count	2	3	0.070	10.47
	very onen	% within Q40. How often do prime contractors/service providers who use	-	Ŭ	0	
		your firm as a subcontractor on public-sector projects with SBE goals solicit				
		your firm on projects (private or public) without SBE or M/WBE goals?	40.0%	60.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	9.1%	10.3%	0.0%	9.6%
		% of Total	3.8%	5.8%	0.0%	9.6%
	Sometimes	Count	7	10	1	18
		% within Q40. How often do prime contractors/service providers who use				
		your firm as a subcontractor on public-sector projects with SBE goals solicit	38.9%	55.6%	5.6%	100.0%
		your firm on projects (private or public) without SBE or M/WBE goals?	30.9%	55.0%	5.0%	100.0%
		% within MWBE or Non-MWBE	31.8%	34.5%	100.0%	34.6%
		% of Total	13.5%	19.2%	1.9%	34.6%
	Seldom	Count	11	8	0	19
		% within Q40. How often do prime contractors/service providers who use				
		your firm as a subcontractor on public-sector projects with SBE goals solicit	57.9%	42.1%	0.0%	100.0%
		your firm on projects (private or public) without SBE or M/WBE goals?	011070	121170	01070	100107
		% within MWBE or Non-MWBE	50.0%	27.6%	0.0%	36.5%
		% of Total	21.2%	15.4%	0.0%	36.5%
otal		Count	22	29	1	52
		% within Q40. How often do prime contractors/service providers who use				
		your firm as a subcontractor on public-sector projects with SBE goals solicit your firm on projects (private or public) without SBE or M/WBE goals?	42.3%	55.8%	1.9%	100.0%
			100.00/	100.00/	400.000	100.00
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	42.3%	55.8%	1.9%	100.0%

Q40. How often do prime contractors/service providers who use your firm as a subcontractor on public-sector projects with SBE goals solicit your firr	on projects
gette now often do prime contractor and providers who doe your min do a subcontractor on public sector projects with obe gould solicit your min	



				VBE or Non-MW		
			MWBE	Non-MWBE	Other	Total
Q41. As a	Yes	Count	7	0	0	
subcontractor did		% within Q41. As a subcontractor did you experience discriminatory behavior				
ou experience		between 2006 and 2011 from a prime contractor/service provider working or	100.0%	0.0%	0.0%	100.09
discriminatory		bidding on a City project?				
behavior between		% within MWBE or Non-MWBE	31.8%	0.0%	0.0%	13.5%
2006 and 2011		% of Total	13.5%	0.0%	0.0%	13.5%
rom a prime	No	Count	12	22	1	3
contractor/service		% within Q41. As a subcontractor did you experience discriminatory behavior				
provider working or		between 2006 and 2011 from a prime contractor/service provider working or	34.3%	62.9%	2.9%	100.0%
bidding on a City		bidding on a City project?				
project?		% within MWBE or Non-MWBE	54.5%	75.9%	100.0%	67.3%
		% of Total	23.1%	42.3%	1.9%	67.3%
	Don't Know	Count	3	7	0	1
		% within Q41. As a subcontractor did you experience discriminatory behavior				
		between 2006 and 2011 from a prime contractor/service provider working or	30.0%	70.0%	0.0%	100.0%
		bidding on a City project?				
		% within MWBE or Non-MWBE	13.6%	24.1%	0.0%	19.2%
		% of Total	5.8%	13.5%	0.0%	19.2%
Fotal		Count	22	29	1	5
		% within Q41. As a subcontractor did you experience discriminatory behavior				
		between 2006 and 2011 from a prime contractor/service provider working or	42.3%	55.8%	1.9%	100.09
		bidding on a City project?				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	42.3%	55.8%	1.9%	100.09

## Q41. As a subcontractor did you experience discriminatory behavior between 2006 and 2011 from a prime contractor/service provider working or bidding on a City

Q42. What was the most noticeable way you became aware of the discrimination against your company? \* MWBE or Non-MWBE

			MWBE or Non-	
			MWBE	
			MWBE	Total
Q42. What was the	Verbal Comment	Count	2	2
most noticeable way you became		% within Q42. What was the most noticeable way you became aware of the discrimination against your company?	100.0%	100.0%
aware of the		% within MWBE or Non-MWBE	33.3%	33.3%
discrimination		% of Total	33.3%	33.3%
against your	Action taken	Count	4	4
company?	against company	% within Q42. What was the most noticeable way you became aware of the discrimination against your company?	100.0%	100.0%
		% within MWBE or Non-MWBE	66.7%	66.7%
		% of Total	66.7%	66.7%
Total		Count	6	6
		% within Q42. What was the most noticeable way you became aware of the discrimination against your company?	100.0%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%
		% of Total	100.0%	100.0%



Q43. Which of the following do you consider the primary reason for your company being discriminated against? * MWBE or Non-	WBE

			MWBE or Non-	
			MWBE	
			MWBE	Total
Q43. Which of the	Owner's race or	Count	5	5
following do you consider the	ethnicity	% within Q43. Which of the following do you consider the primary reason for your company being discriminated against?	100.0%	100.0%
primary reason for		% within MWBE or Non-MWBE	83.3%	83.3%
your company		% of Total	83.3%	83.3%
being discriminated	Don't Know	Count	1	1
against?		% within Q43. Which of the following do you consider the primary reason for your company being discriminated against?	100.0%	100.0%
		% within MWBE or Non-MWBE	16.7%	16.7%
		% of Total	16.7%	16.7%
Total		Count	6	6
		% within Q43. Which of the following do you consider the primary reason for your company being discriminated against?	100.0%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%
		% of Total	100.0%	100.0%

Q44. When did the discrimination first occur? \* MWBE or Non-MWBE Crosstabulation

			MWBE or Non-	
			MWBE	
			MWBE	Total
Q44. When did the	During bidding	Count	4	4
discrimination first	process	% within Q44. When did the discrimination first occur?	100.0%	100.0%
occur?		% within MWBE or Non-MWBE	66.7%	66.7%
		% of Total	66.7%	66.7%
	After contract	Count	2	2
	award	% within Q44. When did the discrimination first occur?	100.0%	100.0%
		% within MWBE or Non-MWBE	33.3%	33.3%
		% of Total	33.3%	33.3%
Total		Count	6	6
		% within Q44. When did the discrimination first occur?	100.0%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%
		% of Total	100.0%	100.0%

### Q45. Did you file a complaint? \* MWBE or Non-MWBE Crosstabulation

			MWBE or Non-	
			MWBE	
			MWBE	Total
Q45. Did you file a	Yes	Count	3	3
complaint?		% within Q45. Did you file a complaint?	100.0%	100.0%
		% within MWBE or Non-MWBE	50.0%	50.0%
		% of Total	50.0%	50.0%
	No	Count	3	3
		% within Q45. Did you file a complaint?	100.0%	100.0%
		% within MWBE or Non-MWBE	50.0%	50.0%
		% of Total	50.0%	50.0%
Total		Count	6	6
		% within Q45. Did you file a complaint?	100.0%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%
		% of Total	100.0%	100.0%



			MV			
			MWBE	Non-MWBE	Other	Total
Q46a. Still talking	Yes	Count	5	0	0	Ę
about the prime		% within Q46a. Still talking about the prime contractors/service providers,				
contractors/service		while doing business or attempting to do business as a subcontractor, have	100.0%	0.0%	0.0%	100.0%
providers, while		you experienced-Harassment				
doing business or		% within MWBE or Non-MWBE	4.2%	0.0%	0.0%	1.8%
attempting to do		% of Total	1.8%	0.0%	0.0%	1.8%
business as a	No	Count	115	149	7	271
subcontractor,		% within Q46a. Still talking about the prime contractors/service providers,				
have you		while doing business or attempting to do business as a subcontractor, have	42.4%	55.0%	2.6%	100.0%
experienced-		you experienced-Harassment				
Harassment		% within MWBE or Non-MWBE	95.8%	100.0%	100.0%	98.2%
		% of Total	41.7%	54.0%	2.5%	98.2%
Total		Count	120	149	7	276
		% within Q46a. Still talking about the prime contractors/service providers,				
		while doing business or attempting to do business as a subcontractor, have	43.5%	54.0%	2.5%	100.0%
		you experienced-Harassment				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

#### Q46a. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-

	ness as a subcontractor, have you experienced-Unequal

			MM	BE		
			MWBE	Non-MWBE	Other	Total
Q46b. Still talking	Yes	Count	33	1	0	34
about the prime		% within Q46b. Still talking about the prime contractors/service providers,				
contractors/service		while doing business or attempting to do business as a subcontractor, have	97.1%	2.9%	0.0%	100.0%
providers, while		you experienced-Unequal or unfair treatment				
doing business or		% within MWBE or Non-MWBE	27.5%	0.7%	0.0%	12.3%
attempting to do		% of Total	12.0%	0.4%	0.0%	12.3%
business as a	No	Count	87	148	7	242
subcontractor,		% within Q46b. Still talking about the prime contractors/service providers,				
have you		while doing business or attempting to do business as a subcontractor, have	36.0%	61.2%	2.9%	100.0%
experienced-		you experienced-Unequal or unfair treatment				
Unequal or unfair		% within MWBE or Non-MWBE	72.5%	99.3%	100.0%	87.7%
treatment		% of Total	31.5%	53.6%	2.5%	87.7%
Total		Count	120	149	7	276
		% within Q46b. Still talking about the prime contractors/service providers,				
		while doing business or attempting to do business as a subcontractor, have	43.5%	54.0%	2.5%	100.0%
		you experienced-Unequal or unfair treatment				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MV	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q46c. Still talking	Yes	Count	29	2	2	33
about the prime		% within Q46c. Still talking about the prime contractors/service providers,				
contractors/service		while doing business or attempting to do business as a subcontractor, have	87.9%	6.1%	6.1%	100.0%
providers, while		you experienced-Bid shopping or bid manipulation	07.570	0.176	0.176	100.078
doing business or						
attempting to do		% within MWBE or Non-MWBE	24.2%	1.3%	28.6%	12.0%
business as a		% of Total	10.5%	0.7%	0.7%	12.0%
subcontractor,	No	Count	91	147	5	243
have you		% within Q46c. Still talking about the prime contractors/service providers,				
experienced-Bid		while doing business or attempting to do business as a subcontractor, have	37.4%	60.5%	2.1%	100.0%
shopping or bid		you experienced-Bid shopping or bid manipulation	07.470	00.070	2.170	100.070
manipulation						
		% within MWBE or Non-MWBE	75.8%		71.4%	88.0%
		% of Total	33.0%	53.3%	1.8%	88.0%
Total		Count	120	149	7	276
		% within Q46c. Still talking about the prime contractors/service providers,				
		while doing business or attempting to do business as a subcontractor, have	43.5%	54.0%	2.5%	100.0%
		you experienced-Bid shopping or bid manipulation	40.070	04.070	2.070	100.070
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

#### Q46c. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Bid

#### Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double

			MM	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q46d. Still talking	Yes	Count	31	5	0	36
about the prime		% within Q46d. Still talking about the prime contractors/service providers,				
contractors/service		while doing business or attempting to do business as a subcontractor, have	86.1%	13.9%	0.0%	100.0%
providers, while		you experienced-Double standards in performance	00.170	13.370	0.078	100.078
doing business or						
attempting to do		% within MWBE or Non-MWBE	25.8%		0.0%	13.0%
business as a		% of Total	11.2%	1.8%	0.0%	13.0%
subcontractor,	No	Count	89	144	7	240
have you		% within Q46d. Still talking about the prime contractors/service providers,				
experienced-		while doing business or attempting to do business as a subcontractor, have	37.1%	60.0%	2.9%	100.0%
Double standards		you experienced-Double standards in performance				
in performance						
		% within MWBE or Non-MWBE	74.2%	96.6%	100.0%	87.0%
		% of Total	32.2%		2.5%	87.0%
Total		Count	120	149	7	276
		% within Q46d. Still talking about the prime contractors/service providers,				
		while doing business or attempting to do business as a subcontractor, have	43.5%	54.0%	2.5%	100.0%
		you experienced-Double standards in performance				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MM	VBE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q46e. Still talking about the prime	Yes	Count % within Q46e. Still talking about the prime contractors/service providers,	17	2	2	21
contractors/service providers, while		while doing business or attempting to do business as a subcontractor, have you experienced-Denial of opportunity to bic	81.0%	9.5%	9.5%	100.0%
doing business or		% within MWBE or Non-MWBE	14.2%	1.3%	28.6%	7.6%
attempting to do		% of Total	6.2%	0.7%	0.7%	7.6%
business as a	No	Count	103	147	5	255
subcontractor,		% within Q46e. Still talking about the prime contractors/service providers,				
have you experienced-Denial		while doing business or attempting to do business as a subcontractor, have you experienced-Denial of opportunity to bic	40.4%	57.6%	2.0%	100.0%
of opportunity to bid		% within MWBE or Non-MWBE	85.8%	98.7%	71.4%	92.4%
		% of Total	37.3%	53.3%	1.8%	92.4%
Total		Count % within Q46e. Still talking about the prime contractors/service providers,	120	149	7	276
		while doing business or attempting to do business as a subcontractor, have you experienced-Denial of opportunity to bic	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

## Q46e. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Denial of

046f Still talking about the prime contractors/service r	providers, while doing business or attempting to do busin	oss as a subcontractor, have you experienced. Unfair
Q461. Sum talking about the prime contractors/service p	broviders, while doing business of altempting to do busin	ess as a subcontractor, have you experienced-ornali

			MM	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q46f. Still talking	Yes	Count	12	0	0	12
about the prime		% within Q46f. Still talking about the prime contractors/service providers,				
contractors/service		while doing business or attempting to do business as a subcontractor, have	100.0%	0.0%	0.0%	100.0%
providers, while		you experienced-Unfair denial of contract award				
doing business or		% within MWBE or Non-MWBE	10.0%	0.0%	0.0%	4.3%
attempting to do		% of Total	4.3%	0.0%	0.0%	4.3%
business as a	No	Count	108	149	7	264
subcontractor,		% within Q46f. Still talking about the prime contractors/service providers,				
have you		while doing business or attempting to do business as a subcontractor, have	40.9%	56.4%	2.7%	100.0%
experienced-Unfair		you experienced-Unfair denial of contract award				
denial of contract		% within MWBE or Non-MWBE	90.0%	100.0%	100.0%	95.7%
award		% of Total	39.1%	54.0%	2.5%	95.7%
Total		Count	120	149	7	276
		% within Q46f. Still talking about the prime contractors/service providers,				
		while doing business or attempting to do business as a subcontractor, have	43.5%	54.0%	2.5%	100.0%
		you experienced-Unfair denial of contract award				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MV			
			MWBE	Non-MWBE	Other	Total
Q46g. Still talking	Yes	Count	4	0	1	Ę
about the prime		% within Q46g. Still talking about the prime contractors/service providers,				
contractors/service		while doing business or attempting to do business as a subcontractor, have	80.0%	0.0%	20.0%	100.0%
providers, while		you experienced-Unfair termination				
doing business or		% within MWBE or Non-MWBE	3.3%	0.0%	14.3%	1.8%
attempting to do		% of Total	1.4%	0.0%	0.4%	1.8%
business as a	No	Count	116	149	6	27
subcontractor,		% within Q46g. Still talking about the prime contractors/service providers,				
have you		while doing business or attempting to do business as a subcontractor, have	42.8%	55.0%	2.2%	100.0%
experienced-Unfair		you experienced-Unfair termination				
termination		% within MWBE or Non-MWBE	96.7%	100.0%	85.7%	98.2%
		% of Total	42.0%	54.0%	2.2%	98.2%
Total		Count	120	149	7	276
		% within Q46g. Still talking about the prime contractors/service providers,				
		while doing business or attempting to do business as a subcontractor, have	43.5%	54.0%	2.5%	100.0%
		you experienced-Unfair termination				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
Q47. Are you	Yes	Count	28	39	1	68
required to have bonding for the		% within Q47. Are you required to have bonding for the type of work that your company bids?	41.2%	57.4%	1.5%	100.0%
type of work that		% within MWBE or Non-MWBE	23.3%	26.2%	14.3%	24.6%
your company		% of Total	10.1%	14.1%	0.4%	24.6%
bids?	No	Count	88	102	5	195
		% within Q47. Are you required to have bonding for the type of work that your company bids?	45.1%	52.3%	2.6%	100.0%
		% within MWBE or Non-MWBE	73.3%	68.5%	71.4%	70.7%
		% of Total	31.9%	37.0%	1.8%	70.7%
	Don't Know	Count	4	8	1	13
		% within Q47. Are you required to have bonding for the type of work that your company bids?	30.8%	61.5%	7.7%	100.0%
		% within MWBE or Non-MWBE	3.3%	5.4%	14.3%	4.7%
		% of Total	1.4%	2.9%	0.4%	4.7%
Total		Count	120	149	7	276
		% within Q47. Are you required to have bonding for the type of work that your company bids?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MV	VBE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
248. What is your	Below \$100,000	Count	6	2	0	
current aggregate		% within Q48. What is your current aggregate bonding limit?	75.0%	25.0%	0.0%	100.0
onding limit?		% within MWBE or Non-MWBE	21.4%	5.1%	0.0%	11.8
5		% of Total	8.8%	2.9%	0.0%	11.8
	\$100,001 to	Count	1	2	0	
	\$250,000	% within Q48. What is your current aggregate bonding limit?	33.3%	66.7%	0.0%	100.0
		% within MWBE or Non-MWBE	3.6%	5.1%	0.0%	4.4
		% of Total	1.5%		0.0%	4.4
	\$250,001 to	Count	2	7	0	
	\$500.000	% within Q48. What is your current aggregate bonding limit?	22.2%	77.8%	0.0%	100.0
	+,	% within MWBE or Non-MWBE	7.1%		0.0%	13.2
		% of Total	2.9%		0.0%	13.2
	\$500,001 to \$1	Count	2.070	8	1	
	million	% within Q48. What is your current aggregate bonding limit?	30.8%	61.5%	7.7%	100.0
	million	% within MWBE or Non-MWBE	14.3%		100.0%	19.1
		% of Total	5.9%	11.8%	1.5%	19.1
	\$1,000,001 to \$1.5		0.076	7	0	10.1
	million	% within Q48. What is your current aggregate bonding limit?	12.5%	87.5%	0.0%	100.0
	minori	% within MWBE or Non-MWBE	3.6%		0.0%	11.8
		% of Total	1.5%		0.0%	11.8
	\$1,500,001 to \$3	Count	1.570	10.570	0.070	11.0
	million	% within Q48. What is your current aggregate bonding limit?	100.0%	-	0.0%	100.0
	minon	% within MWBE or Non-MWBE	7.1%		0.0%	2.9
		% of Total	2.9%		0.0%	2.3
	\$3,000,001 to \$5	Count	2.5%	0.078	0.0 %	2.5
	million	% within Q48. What is your current aggregate bonding limit?	37.5%	62.5%	0.0%	100.0
	minon	% within MWBE or Non-MWBE	10.7%	12.8%	0.0%	11.8
		% of Total	4.4%	7.4%	0.0%	11.8
	Over \$5 million	Count	4.4%	7.4%	0.0%	11.0
	Over \$5 million		40.0%	-	0.0%	100.0
		% within Q48. What is your current aggregate bonding limit? % within MWBE or Non-MWBE				
			14.3%	15.4%	0.0%	14.7
	Don't Know	% of Total	5.9%	8.8%	0.0%	14.7
	DONTKNOW	Count	C 74 40	28.6%	0.0%	400.0
		% within Q48. What is your current aggregate bonding limit? % within MWBE or Non-MWBE	71.4%			100.0
			17.9%		0.0%	10.3
		% of Total	7.4%		0.0%	10.3
otal		Count	28		1	
		% within Q48. What is your current aggregate bonding limit?	41.2%		1.5%	100.0
		% within MWBE or Non-MWBE	100.0%		100.0%	100.0
		% of Total	41.2%	57.4%	1.5%	100.0

Q48. What is your current aggregate bonding limit? \* MWBE or Non-MWBE Crosstabulation



			MV	VBE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q49. What is your	Below \$100,000	Count	5	4	0	
current single		% within Q49. What is your current single project bonding limit?	55.6%	44.4%	0.0%	100.0
project bonding		% within MWBE or Non-MWBE	17.9%	10.3%	0.0%	13.2
imit?		% of Total	7.4%	5.9%	0.0%	13.2
	\$100,001 to	Count	3	7	0	1
	\$250,000	% within Q49. What is your current single project bonding limit?	30.0%	70.0%	0.0%	100.0
		% within MWBE or Non-MWBE	10.7%	17.9%	0.0%	14.7
		% of Total	4.4%	10.3%	0.0%	14.7
	\$250,001 to	Count	3	5	0	
	\$500,000	% within Q49. What is your current single project bonding limit?	37.5%	62.5%	0.0%	100.09
		% within MWBE or Non-MWBE	10.7%	12.8%	0.0%	11.89
		% of Total	4.4%	7.4%	0.0%	11.89
	\$500,001 to \$1	Count	6	10	1	1
	million	% within Q49. What is your current single project bonding limit?	35.3%		5.9%	100.09
		% within MWBE or Non-MWBE	21.4%		100.0%	25.09
		% of Total	8.8%	14.7%	1.5%	25.09
	\$1,000,001 to \$1.5	Count	2	3	0	
	million	% within Q49. What is your current single project bonding limit?	40.0%	60.0%	0.0%	100.0
		% within MWBE or Non-MWBE	7.1%		0.0%	7.4
		% of Total	2.9%		0.0%	7.4
	\$1,500,001 to \$3	Count	1	2	0	
	million	% within Q49. What is your current single project bonding limit?	33.3%		0.0%	100.0
		% within MWBE or Non-MWBE	3.6%		0.0%	4.4
		% of Total	1.5%	2.9%	0.0%	4.4
	\$3,000,001 to \$5	Count	1	1	0	
	million	% within Q49. What is your current single project bonding limit?	50.0%		0.0%	100.09
		% within MWBE or Non-MWBE	3.6%	2.6%	0.0%	2.9
		% of Total	1.5%	1.5%	0.0%	2.9
	Over \$5 million	Count	2	5	0	
		% within Q49. What is your current single project bonding limit?	28.6%		0.0%	100.0
		% within MWBE or Non-MWBE	7.1%		0.0%	10.3
		% of Total	2.9%	7.4%	0.0%	10.3
	Don't Know	Count	5	2	0	
		% within Q49. What is your current single project bonding limit?	71.4%		0.0%	100.0
		% within MWBE or Non-MWBE	17.9%		0.0%	10.3
		% of Total	7.4%	2.9%	0.0%	10.3
Fotal		Count	28		1	6
		% within Q49. What is your current single project bonding limit?	41.2%		1.5%	100.0
		% within MWBE or Non-MWBE	100.0%		100.0%	100.0
		% of Total	41.2%	57.4%	1.5%	100.0

Q49. What is your current single project bonding limit? \* MWBE or Non-MWBE Crosstabulation



#### The following questions are related to work you have done or attempted to do on the Maritime Park project. \* MWBE or Non-MWBE Crosstabulation

			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
The following	Yes	Count	120	149	7	276
questions are related to work you		% within The following questions are related to work you have done or attempted to do on the Maritime Park project.	43.5%	54.0%	2.5%	100.0%
have done or		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
attempted to do on		% of Total	43.5%	54.0%	2.5%	100.0%
Total		Count	120	149	7	276
		% within The following questions are related to work you have done or attempted to do on the Maritime Park project.	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

			MM	/BE or Non-MW	'BE	
			MWBE	Non-MWBE	Other	Total
Q50. Did your firm	Yes	Count	28	15	1	44
submit a bid or proposal for goods		% within Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?	63.6%	34.1%	2.3%	100.0%
or services on the		% within MWBE or Non-MWBE	23.3%	10.1%	14.3%	15.9%
Maritime Park		% of Total	10.1%	5.4%	0.4%	15.9%
project?	No	Count	92	132	5	229
		% within Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?	40.2%	57.6%	2.2%	100.0%
		% within MWBE or Non-MWBE	76.7%	88.6%	71.4%	83.0%
		% of Total	33.3%	47.8%	1.8%	83.0%
	Don't Know	Count	0	2	1	3
		% within Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?	0.0%	66.7%	33.3%	100.0%
		% within MWBE or Non-MWBE	0.0%	1.3%	14.3%	1.1%
		% of Total	0.0%	0.7%	0.4%	1.1%
Total		Count	120	149	7	276
		% within Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project? \* MWBE or Non-MWBE Crosstabulation



		n about bid/contract opportunities for Maritime Park (Numeric Format) * M	MM			
			MWBE	Non-MWBE	Other	Total
Q51. Firm learn	Community	Count	9	3	1	13
about bid/contract	Maritime Park Associates	% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	69.2%	23.1%	7.7%	100.0%
Maritime Park	/ looolates	% within MWBE or Non-MWBE	32.1%	20.0%	100.0%	29.5%
(Numeric Format)	-	% of Total	20.5%	6.8%	2.3%	29.5%
	City	Count	4	4	0	ξ
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	50.0%	50.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	14.3%	26.7%	0.0%	18.2%
		% of Total	9.1%	9.1%	0.0%	18.2%
	Prime Contractor	Count	9	5	0	14
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	64.3%	35.7%	0.0%	100.0%
		% within MWBE or Non-MWBE	32.1%	33.3%	0.0%	31.8%
		% of Total	20.5%	11.4%	0.0%	31.8%
	Service Provider	Count	2	1	0	3
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	66.7%	33.3%	0.0%	100.0%
		% within MWBE or Non-MWBE	7.1%	6.7%	0.0%	6.8%
		% of Total	4.5%	2.3%	0.0%	6.8%
	Trade Association	Count	0	1	0	
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	0.0%	100.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.0%	6.7%	0.0%	2.3%
		% of Total	0.0%	2.3%	0.0%	2.3%
	Other	Count	4	1	0	
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	80.0%	20.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	14.3%	6.7%	0.0%	11.4%
		% of Total	9.1%	2.3%	0.0%	11.4%
Total		Count	28	15	1	44
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	63.6%	34.1%	2.3%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	63.6%	34.1%	2.3%	100.09

Q51. Firm learn about bid/contract o	opportunities	for Maritime Park	(Numeric Format	) * MWBE or Non-MWBE Crosstabulation



			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
Q51f_Text. How		Count	117	148	7	272
did your firm learn		% within Q51f_Text. How did your firm learn about bid/contract opportunities				
about bid/contract		for Maritime Park? / Please check all that aOther-TEXT	43.0%	54.4%	2.6%	100.0%
opportunities for					100.001	
Maritime Park? /		% within MWBE or Non-MWBE	97.5%	99.3%	100.0%	98.6%
Please check all	all the above	% of Total Count	42.4%	53.6%	2.5%	98.6%
hat aOther- TEXT	all the above	% within Q51f Text. How did your firm learn about bid/contract opportunities	1	0	0	
IEXI		for Maritime Park? / Please check all that aOther-TEXT	100.0%	0.0%	0.0%	100.0%
		IOI Manume Faik? / Flease check an unat aOuter-TEXT	100.078	0.078	0.078	100.07
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4%
		% of Total	0.4%	0.0%	0.0%	0.4%
	Master Developer	Count	1	0	0	
	·	% within Q51f_Text. How did your firm learn about bid/contract opportunities				
		for Maritime Park? / Please check all that aOther-TEXT	100.0%	0.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4%
		% of Total	0.4%	0.0%	0.0%	0.4%
	news	Count	1	0	0	
		% within Q51f_Text. How did your firm learn about bid/contract opportunities				
		for Maritime Park? / Please check all that aOther-TEXT	100.0%	0.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4%
		% of Total	0.4%	0.0%	0.0%	0.4%
	newspaper	Count	0	1	0	
		% within Q51f_Text. How did your firm learn about bid/contract opportunities				
		for Maritime Park? / Please check all that aOther-TEXT	0.0%	100.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.0%	0.7%	0.0%	0.4%
		% of Total	0.0%	0.4%	0.0%	0.4%
Total		Count	120	149	7	276
		% within Q51f_Text. How did your firm learn about bid/contract opportunities				
		for Maritime Park? / Please check all that aOther-TEXT	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	43.5%	54.0%	2.5%	100.0%

Q51f_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT * MWBE or Non-MWBE Crosstabulation
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			MV			
			MWBE	Non-MWBE	Other	Total
Q52. Is your firm	Yes	Count	7	8	0	15
providing goods or services on the		% within Q52. Is your firm providing goods or services on the Maritime Park project?	46.7%	53.3%	0.0%	100.0%
Maritime Park		% within MWBE or Non-MWBE	6.0%	5.4%	0.0%	5.5%
project?		% of Total	2.6%	2.9%	0.0%	5.5%
	No	Count	109	139	7	255
		% within Q52. Is your firm providing goods or services on the Maritime Park project?	42.7%	54.5%	2.7%	100.0%
		% within MWBE or Non-MWBE	93.2%	93.3%	100.0%	93.4%
		% of Total	39.9%	50.9%	2.6%	93.4%
	Don't Know	Count	1	2	0	3
		% within Q52. Is your firm providing goods or services on the Maritime Park project?	33.3%	66.7%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.9%	1.3%	0.0%	1.1%
		% of Total	0.4%	0.7%	0.0%	1.1%
Total		Count	117	149	7	273
		% within Q52. Is your firm providing goods or services on the Maritime Park project?	42.9%	54.6%	2.6%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	42.9%	54.6%	2.6%	100.0%

Q52. Is your firm providing goods of	or services on the Maritime Park project?	* MWBE or Non-MWBE Crosstabulation
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Q53. Is your firm providing goods and/or services as a: \* MWBE or Non-MWBE Crosstabulation

			MWBE or N	Non-MWBE	
			MWBE	Non-MWBE	Total
Q53. Is your firm	Prime Contractor	Count	1	1	2
providing goods		% within Q53. Is your firm providing goods and/or services as a:	50.0%	50.0%	100.0%
and/or services as		% within MWBE or Non-MWBE	14.3%	12.5%	13.3%
a:		% of Total	6.7%	6.7%	13.3%
	Subcontractor	Count	5	6	11
		% within Q53. Is your firm providing goods and/or services as a:	45.5%	54.5%	100.0%
		% within MWBE or Non-MWBE	71.4%	75.0%	73.3%
		% of Total	33.3%	40.0%	73.3%
	Both	Count	1	1	2
		% within Q53. Is your firm providing goods and/or services as a:	50.0%	50.0%	100.0%
		% within MWBE or Non-MWBE	14.3%	12.5%	13.3%
		% of Total	6.7%	6.7%	13.3%
Total		Count	7	8	15
		% within Q53. Is your firm providing goods and/or services as a:	46.7%	53.3%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%
		% of Total	46.7%	53.3%	100.0%



			MM	VBE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q54. Have you	Yes	Count	45	11	2	5
experienced discriminatory		% within Q54. Have you experienced discriminatory behavior in the private sector between 2006 and 2011?	77.6%	19.0%	3.4%	100.0%
behavior in the		% within MWBE or Non-MWBE	37.5%	7.4%	28.6%	21.0%
private sector		% of Total	16.3%	4.0%	0.7%	21.0%
between 2006 and	No	Count	67	119	4	190
2011?		% within Q54. Have you experienced discriminatory behavior in the private sector between 2006 and 2011?	35.3%	62.6%	2.1%	100.0%
		% within MWBE or Non-MWBE	55.8%	79.9%	57.1%	68.8%
		% of Total	24.3%	43.1%	1.4%	68.8%
	Don't Know	Count	8	19	1	2
		% within Q54. Have you experienced discriminatory behavior in the private sector between 2006 and 2011?	28.6%	67.9%	3.6%	100.0%
		% within MWBE or Non-MWBE	6.7%	12.8%	14.3%	10.1%
		% of Total	2.9%	6.9%	0.4%	10.1%
Total		Count	120	149	7	276
		% within Q54. Have you experienced discriminatory behavior in the private sector between 2006 and 2011?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

			MM	/BE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
255. What was the	Verbal Comment	Count	17	3	1	2
most noticeable way you became		% within Q55. What was the most noticeable way you became aware of the discrimination against your company in the private sector?	81.0%	14.3%	4.8%	100.0%
aware of the		% within MWBE or Non-MWBE	37.8%	27.3%	50.0%	36.2%
discrimination		% of Total	29.3%	5.2%	1.7%	36.2%
against your	Written Statement	Count	0	1	0	
company in the private sector?		% within Q55. What was the most noticeable way you became aware of the discrimination against your company in the private sector?	0.0%	100.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.0%	9.1%	0.0%	1.7%
		% of Total	0.0%	1.7%	0.0%	1.79
	Action taken	Count	27	7	1	3
	against company	% within Q55. What was the most noticeable way you became aware of the discrimination against your company in the private sector?	77.1%	20.0%	2.9%	100.09
		% within MWBE or Non-MWBE	60.0%	63.6%	50.0%	60.39
		% of Total	46.6%	12.1%	1.7%	60.39
	Don't Know	Count	1	0	0	
		% within Q55. What was the most noticeable way you became aware of the discrimination against your company in the private sector?	100.0%	0.0%	0.0%	100.09
		% within MWBE or Non-MWBE	2.2%	0.0%	0.0%	1.7
		% of Total	1.7%	0.0%	0.0%	1.7
Fotal		Count	45	11	2	5
		% within Q55. What was the most noticeable way you became aware of the discrimination against your company in the private sector?	77.6%	19.0%	3.4%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	77.6%	19.0%	3.4%	100.0



			MM	/BE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
Q56. Which of the	Owner's race or	Count	35	5	0	4
following do you consider the	ethnicity	% within Q56. Which of the following do you consider the primary reason for your company being discriminated against?	87.5%	12.5%	0.0%	100.0%
primary reason for		% within MWBE or Non-MWBE	77.8%	45.5%	0.0%	69.0%
your company		% of Total	60.3%	8.6%	0.0%	69.0%
being discriminated	Owner's gender	Count	10	4	1	14
against?		% within Q56. Which of the following do you consider the primary reason for your company being discriminated against?	66.7%	26.7%	6.7%	100.0%
		% within MWBE or Non-MWBE	22.2%	36.4%	50.0%	25.9%
		% of Total	17.2%	6.9%	1.7%	25.9%
	Don't Know	Count	0	2	1	:
		% within Q56. Which of the following do you consider the primary reason for your company being discriminated against?	0.0%	66.7%	33.3%	100.0%
		% within MWBE or Non-MWBE	0.0%	18.2%	50.0%	5.2%
		% of Total	0.0%	3.4%	1.7%	5.2%
Total		Count	45	11	2	5
		% within Q56. Which of the following do you consider the primary reason for your company being discriminated against?	77.6%	19.0%	3.4%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	77.6%	19.0%	3.4%	100.09

			MM	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q57. When did the	During bidding	Count	33	6	2	4
discrimination first	process	% within Q57. When did the discrimination first occur?	80.5%	14.6%	4.9%	100.0%
occur?		% within MWBE or Non-MWBE	73.3%	54.5%	100.0%	70.7%
		% of Total	56.9%	10.3%	3.4%	70.7%
	After contract	Count	10	3	0	1;
	award	% within Q57. When did the discrimination first occur?	76.9%	23.1%	0.0%	100.0%
		% within MWBE or Non-MWBE	22.2%	27.3%	0.0%	22.4%
		% of Total	17.2%	5.2%	0.0%	22.4%
	Don't Know	Count	2	2	0	4
		% within Q57. When did the discrimination first occur?	50.0%	50.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	4.4%	18.2%	0.0%	6.9%
		% of Total	3.4%	3.4%	0.0%	6.9%
Total		Count	45	11	2	58
		% within Q57. When did the discrimination first occur?	77.6%	19.0%	3.4%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	77.6%	19.0%	3.4%	100.0%

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			MV	VBE or Non-MWE	3E	
			MWBE	Non-MWBE	Other	Total
Q58. Did you file a	Yes	Count	5	0	0	Ę
complaint?		% within Q58. Did you file a complaint?	100.0%	0.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	11.1%	0.0%	0.0%	8.6%
		% of Total	8.6%	0.0%	0.0%	8.6%
	No	Count	40	11	2	53
		% within Q58. Did you file a complaint?	75.5%	20.8%	3.8%	100.0%
		% within MWBE or Non-MWBE	88.9%	100.0%	100.0%	91.4%
		% of Total	69.0%	19.0%	3.4%	91.4%
Total		Count	45	11	2	58
		% within Q58. Did you file a complaint?	77.6%	19.0%	3.4%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	77.6%	19.0%	3.4%	100.0%

# Q58. Did you file a complaint? \* MWBE or Non-MWBE Crosstabulation



informal network of prime contractors/service providers and subcontractors that has excluded my Agree company from doing buisness in private sector. Somewh	ewhat Agree er Agree or	Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total Count % within MWBE or Non-MWBE % of Total	MWBE 26 72.2% 21.7% 9.4% 24 75.0% 20.0% 8.7% 14 24.6%	VBE or Non-MWB Non-MWBE 8 22.2% 5.4% 2.9% 8 25.0% 5.4% 2.9% 43 75.4%	Other         2           5.6%         28.6%           0.7%         0           0.0%         0.0%           0.0%         0	Total 3 100.09 13.09 3 100.09 11.69 11.69 5
informal network of prime contractors/service providers and subcontractors that has excluded my doing buisness in private sector. Somewh Disagred	ewhat Agree er Agree or	<ul> <li>% within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector.</li> <li>% within MWBE or Non-MWBE</li> <li>% of Total</li> <li>Count</li> <li>% within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector.</li> <li>% within MWBE or Non-MWBE</li> <li>% of Total</li> <li>Count</li> <li>% within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector.</li> <li>% within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector.</li> <li>% within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector.</li> <li>% within MWBE or Non-MWBE</li> <li>% of Total</li> </ul>	72.2% 21.7% 9.4% 24 75.0% 20.0% 8.7% 14 24.6%	22.2% 5.4% 2.9% 8 25.0% 5.4% 2.9% 43	28.6% 0.7% 0 0.0% 0.0%	100.09 13.09 13.09 3 100.09 11.69 11.69
brime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. Somewh Neither / Disagree	ewhat Agree er Agree or	providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total % within MWBE or Non-MWBE % of Total	21.7% 9.4% 24 75.0% 20.0% 8.7% 14 24.6%	5.4% 2.9% 8 25.0% 5.4% 2.9% 43	28.6% 0.7% 0 0.0% 0.0%	13.0 <sup>6</sup> 13.0 <sup>6</sup> 3 100.0 <sup>6</sup> 11.6 <sup>6</sup> 11.6 <sup>6</sup>
contractors/service providers and subcontractors that has excluded my toing buisness in private sector. Somewh Disagred Somewh	ewhat Agree er Agree or	buisness in private sector. % within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total	21.7% 9.4% 24 75.0% 20.0% 8.7% 14 24.6%	5.4% 2.9% 8 25.0% 5.4% 2.9% 43	28.6% 0.7% 0 0.0% 0.0%	13.0 13.0 3 100.0 11.6 11.6
oroviders and subcontractors that has excluded my doing buisness in private sector. Somewh Disagred Somewh	ewhat Agree er Agree or	% within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total	9.4% 24 75.0% 20.0% 8.7% 14 24.6%	2.9% 8 25.0% 5.4% 2.9% 43	0.7% 0 0.0% 0.0%	13.0 3 100.0 11.6 11.6
subcontractors that nas excluded my company from private sector. Somewf Neither / Disagred Somewf	ewhat Agree er Agree or	% of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total	9.4% 24 75.0% 20.0% 8.7% 14 24.6%	2.9% 8 25.0% 5.4% 2.9% 43	0.7% 0 0.0% 0.0%	13.0' 3 100.0' 11.6' 11.6'
has excluded my company from doing buisness in private sector. Somewh Neither / Disagree Somewh Disagree	ewhat Agree er Agree or	Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total	24 75.0% 20.0% 8.7% 14 24.6%	8 25.0% 5.4% 2.9% 43	0 0.0% 0.0%	100.0 11.6 11.6
company from doing buisness in brivate sector. Somewh Neither Disagree Somewh Disagree	ewhat Agree er Agree or	<ul> <li>% within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector.</li> <li>% within MWBE or Non-MWBE</li> <li>% of Total</li> <li>Count</li> <li>% within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector.</li> <li>% within MWBE or Non-MWBE</li> <li>% of Total</li> </ul>	75.0% 20.0% 8.7% 14 24.6%	25.0% 5.4% 2.9% 43	0.0%	100.0 11.6 11.6
doing buisness in private sector. Somewh Neither Disagree Somewh Disagree	er Agree or	providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total	20.0% 8.7% 14 24.6%	5.4% 2.9% 43	0.0%	11.6 11.6
orivate sector. Somewh Neither / Disagree Somewh Disagree	er Agree or	buisness in private sector. % within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total	20.0% 8.7% 14 24.6%	5.4% 2.9% 43	0.0%	11.6 11.6
Somewh Neither Disagree Somewh Disagree	er Agree or	% within MWBE or Non-MWBE % of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total	8.7% 14 24.6%	2.9% 43		11.6
Neither Disagree Somewh Disagree	er Agree or	% of Total Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MVBE or Non-MWBE % of Total	8.7% 14 24.6%	2.9% 43		11.6
Neither Disagree Somewh Disagree	er Agree or	Count % within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total	14 24.6%	43	0.0% 0	
Neither Disagree Somewh Disagree	er Agree or	% within Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. % within MVBE or Non-MWBE % of Total	24.6%		0	5
Disagree Somewh Disagree	0	providers and subcontractors that has excluded my company from doing buisness in private sector. % within MWBE or Non-MWBE % of Total		75.4%		
Disagree Somewh Disagree	0	buisness in private sector. % within MWBE or Non-MWBE % of Total		75.4%		
Disagree Somewh Disagree	0	% within MWBE or Non-MWBE % of Total			0.0%	100.0
Disagree Somewh Disagree	0	% of Total				
Disagree Somewh Disagree	0		11.7%	28.9%	0.0%	20.7
Disagree Somewh Disagree	0		5.1%	15.6%	0.0%	20.7
Somewh Disagree	gree	Count	28	51	2	8
Disagree		% within Q59. There is an informal network of prime contractors/service			0.5%	
Disagree		providers and subcontractors that has excluded my company from doing	34.6%	63.0%	2.5%	100.09
Disagree		buisness in private sector.				
Disagree		% within MWBE or Non-MWBE	23.3%	34.2%	28.6%	29.3
Disagree		% of Total	10.1%	18.5%	0.7%	29.3
		Count	4	6	1	1
Disagree	gree	% within Q59. There is an informal network of prime contractors/service	00.404	54.50/	0.494	400.0
Disagree		providers and subcontractors that has excluded my company from doing	36.4%	54.5%	9.1%	100.0
Disagree		buisness in private sector.	0.00/	1.00/	44.00/	4.00
Disagree		% within MWBE or Non-MWBE	3.3%	4.0%	14.3%	4.0
Disagree		% of Total Count	1.4% 18	2.2% 20	0.4%	4.0
	jree		18	20	2	4
		% within Q59. There is an informal network of prime contractors/service	45.00/	50.00/	F 00/	100.0
		providers and subcontractors that has excluded my company from doing	45.0%	50.0%	5.0%	100.0
		buisness in private sector. % within MWBE or Non-MWBE	15.0%	13.4%	28.6%	14.5
		% within wive of Non-wive e	6.5%	7.2%	0.7%	14.5
Strongly	gly Disagree		0.5%	13	0.7%	14.5
Strongly	giy Disagree	% within Q59. There is an informal network of prime contractors/service	0	15	0	
		providers and subcontractors that has excluded my company from doing	31.6%	68.4%	0.0%	100.0
		buisness in private sector.	51.076	00.47	0.078	100.0
		% within MWBE or Non-MWBE	5.0%	8.7%	0.0%	6.9
		% of Total	2.2%	4.7%	0.0%	6.9
Total		Count	120	4.7 %	0.0 %	2
otai		% within Q59. There is an informal network of prime contractors/service	120	149	'	2
		providers and subcontractors that has excluded my company from doing	43.5%	54.0%	2.5%	100.0
			43.5%	54.0%	2.5%	100.0
		buisness in private sector.	100.0%	100.0%	100.0%	100.0
		% within MWBE or Non-MWBE % of Total	100.0% 43.5%	100.0% 54.0%	100.0% 2.5%	100.0 100.0

Q59. There is an informal network of prime contractors/service providers and subcontractors that has excluded my company from doing buisness in private sector. \*



			MM	VBE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q61. Has your	Yes	Count	32	27	1	6
company applied for a commercial		% within Q61. Has your company applied for a commercial (business) bank loan between 2006 and 2011?	53.3%	45.0%	1.7%	100.0%
(business) bank		% within MWBE or Non-MWBE	26.7%	18.1%	14.3%	21.7%
loan between 2006		% of Total	11.6%	9.8%	0.4%	21.7%
and 2011?	No	Count	87	119	6	212
		% within Q61. Has your company applied for a commercial (business) bank loan between 2006 and 2011?	41.0%	56.1%	2.8%	100.0%
		% within MWBE or Non-MWBE	72.5%	79.9%	85.7%	76.8%
		% of Total	31.5%	43.1%	2.2%	76.8%
	Don't Know	Count	1	3	0	4
		% within Q61. Has your company applied for a commercial (business) bank loan between 2006 and 2011?	25.0%	75.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.8%	2.0%	0.0%	1.4%
		% of Total	0.4%	1.1%	0.0%	1.4%
Total		Count	120	149	7	270
		% within Q61. Has your company applied for a commercial (business) bank loan between 2006 and 2011?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q61. Has your company applied for a	commercial (business) bank loan betwe	en 2006 and 2011? * MWBE or Non-MWBE Crosstabulation

				VBE or Non-MWI	BE	
			MWBE	Non-MWBE	Other	Total
Q62. Were you	Approved	Count	17	26	0	43
approved or denied for a commercial		% within Q62. Were you approved or denied for a commercial (business) bank loan?	39.5%	60.5%	0.0%	100.0%
(business) bank		% within MWBE or Non-MWBE	53.1%	96.3%	0.0%	71.7%
loan?		% of Total	28.3%	43.3%	0.0%	71.7%
	Denied	Count	13	1	1	15
		% within Q62. Were you approved or denied for a commercial (business) bank loan?	86.7%	6.7%	6.7%	100.0%
		% within MWBE or Non-MWBE	40.6%	3.7%	100.0%	25.0%
		% of Total	21.7%	1.7%	1.7%	25.0%
	Don't Know	Count	2	0	0	2
		% within Q62. Were you approved or denied for a commercial (business) bank loan?	100.0%	0.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	6.3%	0.0%	0.0%	3.3%
		% of Total	3.3%	0.0%	0.0%	3.3%
Total		Count	32	27	1	60
		% within Q62. Were you approved or denied for a commercial (business) bank loan?	53.3%	45.0%	1.7%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	53.3%	45.0%	1.7%	100.0%

		owing do you believe was the primary reason for your being denied a loa		/BE or Non-MWB		
			MWBE	Non-MWBE	Other	Total
Q63.Which of the	Insufficient	Count	1	0	0	
following do you believe was the	Documentation	% within Q63. Which of the following do you believe was the primary reason for your being denied a loan?	100.0%	0.0%	0.0%	100.0
primary reason for		% within MWBE or Non-MWBE	7.7%	0.0%	0.0%	6.7
our being denied		% of Total	6.7%	0.0%	0.0%	6.7
oan?	Insufficient	Count	1	1	1	
	Business History	% within Q63.Which of the following do you believe was the primary reason for your being denied a loan?	33.3%	33.3%	33.3%	100.0
		% within MWBE or Non-MWBE	7.7%	100.0%	100.0%	20.0
		% of Total	6.7%	6.7%	6.7%	20.0
	Lack of Capital	Count	8	0	0	
		% within Q63.Which of the following do you believe was the primary reason for your being denied a loan?	100.0%	0.0%	0.0%	100.0
		% within MWBE or Non-MWBE	61.5%	0.0%	0.0%	53.3
		% of Total	53.3%	0.0%	0.0%	53.3
	Gender of Owner	Count	1	0	0	
		% within Q63. Which of the following do you believe was the primary reason for your being denied a loan?	100.0%	0.0%	0.0%	100.0
		% within MWBE or Non-MWBE	7.7%	0.0%	0.0%	6.7
		% of Total	6.7%	0.0%	0.0%	6.7
	Don't Know	Count	2	0	0	
		% within Q63.Which of the following do you believe was the primary reason for your being denied a loan?	100.0%	0.0%	0.0%	100.0
		% within MWBE or Non-MWBE	15.4%	0.0%	0.0%	13.3
		% of Total	13.3%	0.0%	0.0%	13.3
Total		Count	13	1	1	
		% within Q63. Which of the following do you believe was the primary reason for your being denied a loan?	86.7%	6.7%	6.7%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	86.7%	6.7%	6.7%	100.0
		Q1. What is your title? * MWBE or Non-MWBE Crosstabul	ation			
				BE or Non-MWB		
	-		MWBE	Non-MWBE	Other	Total
Q1. What is your	Owner	Count	87	83	6	1
title?		% within Q1. What is your title?	49.4%	47.2%	3.4%	100.0
		% within MWBE or Non-MWBE	72.5%	55.7%	85.7%	63.8
	CEO President	% of Total	31.5%	30.1% 33	2.2%	63.8
	CEO President	Count	18 35.3%	64.7%	0.0%	100.0
		% within Q1. What is your title? % within MWBE or Non-MWBE	15.0%	22.1%	0.0%	18.5
		% of Total	6.5%	12.0%	0.0%	18.5
	Manager/Financial		13	30	0.0 %	10.0
	Officer	% within Q1. What is your title?	30.2%	69.8%	0.0%	100.0
	Onicer	% within MWBE or Non-MWBE	10.8%	20.1%	0.0%	15.6
		% of Total	4.7%	10.9%	0.0%	15.6
	Other	Count	-1.1 /0	10.070	0.078	10.0
	0.101	% within Q1. What is your title?	33.3%	50.0%	16.7%	100.0
		% within MWBE or Non-MWBE	1.7%	2.0%	14.3%	2.2
		% of Total	0.7%	1.1%	0.4%	2.2
Total		Count	120	149	7	2.2
			-	-		
i otai		% within Q1. What is your title?	43,5%	54.0%	2.5%	100.0
l'otal		% within Q1. What is your title? % within MWBE or Non-MWBE	43.5% 100.0%	54.0% 100.0%	2.5% 100.0%	100.0 100.0

Q63.Which of the following	ng do you believe was th	e primary reason for y	our being denied a loan? *	MWBE or Non-MWBE Crosstabulation



				VBE or Non-MW		
			MWBE	Non-MWBE	Other	Total
Q4. Which ONE of	Construction (such		44	55	2	10
the following is your company s primary		% within Q4. Which ONE of the following is your company s primary line of business?	43.6%	54.5%	2.0%	100.09
ine of business?	electrical, site w	% within MWBE or Non-MWBE	36.7%	36.9%	28.6%	36.69
		% of Total	15.9%	19.9%	0.7%	36.6%
	Architecture &	Count	5	14	1	2
	Engineering (includes	% within Q4. Which ONE of the following is your company s primary line of business?	25.0%	70.0%	5.0%	100.0%
	environmental,	% within MWBE or Non-MWBE	4.2%	9.4%	14.3%	7.2%
	structur	% of Total	1.8%	5.1%	0.4%	7.2%
	Professional	Count	25	19	1	4
	Services (such as consulting,	% within Q4. Which ONE of the following is your company s primary line of business?	55.6%	42.2%	2.2%	100.0%
	accounting, marke	% within MWBE or Non-MWBE	20.8%	12.8%	14.3%	16.3%
		% of Total	9.1%	6.9%	0.4%	16.3%
	Other Services	Count	34	39	3	7
	(such as landscaping,	% within Q4. Which ONE of the following is your company s primary line of business?	44.7%	51.3%	3.9%	100.0%
	janitorial, security, t	% within MWBE or Non-MWBE	28.3%	26.2%	42.9%	27.5%
		% of Total	12.3%	14.1%	1.1%	27.5%
	Goods (such as	Count	12	22	0	3
	books, office supplies,	% within Q4. Which ONE of the following is your company s primary line of business?	35.3%	64.7%	0.0%	100.0%
	computers,	% within MWBE or Non-MWBE	10.0%	14.8%	0.0%	12.39
	equipment	% of Total	4.3%	8.0%	0.0%	12.39
Total		Count	120	149	7	27
		% within Q4. Which ONE of the following is your company s primary line of business?	43.5%	54.0%	2.5%	100.09
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.0

Q4. Which ONE of the following is your company s primary line of business? * MWBE or Non-MWBE Crosstabulation
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			MM	BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q5. Is 51 percent	Yes	Count	62	0	4	66
or more of your company owned		% within Q5. Is 51 percent or more of your company owned and controlled by a woman or women?	93.9%	0.0%	6.1%	100.0%
and controlled by a		% within MWBE or Non-MWBE	51.7%	0.0%	57.1%	23.9%
woman or women?		% of Total	22.5%	0.0%	1.4%	23.9%
	No	Count	57	149	3	209
		% within Q5. Is 51 percent or more of your company owned and controlled by a woman or women?	27.3%	71.3%	1.4%	100.0%
		% within MWBE or Non-MWBE	47.5%	100.0%	42.9%	75.7%
		% of Total	20.7%	54.0%	1.1%	75.7%
	Don't Know	Count	1	0	0	1
		% within Q5. Is 51 percent or more of your company owned and controlled by a woman or women?	100.0%	0.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4%
		% of Total	0.4%	0.0%	0.0%	0.4%
Total		Count	120	149	7	276
		% within Q5. Is 51 percent or more of your company owned and controlled by a woman or women?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



OFAMERICA

				/BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q6. Which one of	White/Caucasian	Count	39	148	0	18
he following would		% within Q6. Which one of the following would you consider to be the race or	20.9%	79.1%	0.0%	100.0
ou consider to be		ethnic origin of the controlling owner or controlling party?	20.976	7 5.170	0.078	100.0
he race or ethnic		% within MWBE or Non-MWBE	32.5%	99.3%	0.0%	67.8
origin of the		% of Total	14.1%	53.6%	0.0%	67.8
controlling owner or	African American	Count	65	0	0	6
controlling party?		% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	100.0%	0.0%	0.0%	100.0
		% within MWBE or Non-MWBE	54.2%	0.0%	0.0%	23.6
		% of Total	23.6%	0.0%	0.0%	23.6
	Asian or Pacific	Count	1	0	0	
	Islander	% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	100.0%	0.0%	0.0%	100.0
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4
		% of Total	0.4%	0.0%	0.0%	0.4
	Hispanic American	Count	9	0	0	
		% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	100.0%	0.0%	0.0%	100.0
		% within MWBE or Non-MWBE	7.5%	0.0%	0.0%	3.3
		% of Total	3.3%	0.0%	0.0%	3.3
	Native	Count	4	0	0	
	American/Alaskan Native	% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	100.0%	0.0%	0.0%	100.0
		% within MWBE or Non-MWBE	3.3%	0.0%	0.0%	1.4
		% of Total	1.4%	0.0%	0.0%	1.4
	No Response/Dont	Count	0	0	3	
	Know	% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	0.0%	0.0%	100.0%	100.0
		% within MWBE or Non-MWBE	0.0%	0.0%	42.9%	1.1
		% of Total	0.0%	0.0%	1.1%	1.1
	Other	Count	2	1	4	
		% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	28.6%	14.3%	57.1%	100.0
		% within MWBE or Non-MWBE	1.7%	0.7%	57.1%	2.5
		% of Total	0.7%	0.4%	1.4%	2.5
Fotal		Count	120	149	7	2
		% within Q6. Which one of the following would you consider to be the race or ethnic origin of the controlling owner or controlling party?	43.5%	54.0%	2.5%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.0



			MV	VBE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q7. What is the	Some high school	Count	2	1	0	
highest level of	-	% within Q7. What is the highest level of education completed by the primary	66.7%	33.3%	0.0%	100.0
education		owner of your company?				
completed by the		% within MWBE or Non-MWBE	1.7%		0.0%	1.1
primary owner of		% of Total	0.7%		0.0%	1.1
our company?	High school	Count	18	8	0	
	graduate	% within Q7. What is the highest level of education completed by the primary	69.2%	30.8%	0.0%	100.0
		owner of your company?	45.00/	E 404	0.00/	
		% within MWBE or Non-MWBE	15.0%		0.0%	9.4
		% of Total	6.5%		0.0%	9.4
	Trade or technical	Count	17	1	0	
	education	% within Q7. What is the highest level of education completed by the primary	70.8%	29.2%	0.0%	100.0
		owner of your company? % within MWBE or Non-MWBE	14.2%	4.7%	0.0%	8.7
		% of Total	6.2%		0.0%	8.7
	Some college	Count	38		0.0%	0.7
	Some college	% within Q7. What is the highest level of education completed by the primary	30	45	2	
		owner of your company?	44.7%	52.9%	2.4%	100.0
		% within MWBE or Non-MWBE	31.7%	30.2%	28.6%	30.8
		% of Total	13.8%		0.7%	30.8
	College degree	Count	31	74	0.770	1
	oollege degree	% within Q7. What is the highest level of education completed by the primary	•		-	
		owner of your company?	28.4%	67.9%	3.7%	100.0
		% within MWBE or Non-MWBE	25.8%	49.7%	57.1%	39.5
		% of Total	11.2%	26.8%	1.4%	39.5
	Post graduate	Count	13	11	1	
	degree	% within Q7. What is the highest level of education completed by the primary	=0.00/		4.004	
	Ū	owner of your company?	52.0%	44.0%	4.0%	100.0
		% within MWBE or Non-MWBE	10.8%	7.4%	14.3%	9.1
		% of Total	4.7%	4.0%	0.4%	9.1
	No Response/Don'	t Count	1	3	0	
	Know	% within Q7. What is the highest level of education completed by the primary	25.0%	75.0%	0.0%	100.0
		owner of your company?	23.076	75.078	0.078	100.0
		% within MWBE or Non-MWBE	0.8%	2.0%	0.0%	1.4
		% of Total	0.4%	1.1%	0.0%	1.4
Fotal		Count	120	149	7	2
		% within Q7. What is the highest level of education completed by the primary	43.5%	54.0%	2.5%	100.0
		owner of your company?				
		% within MWBE or Non-MWBE	100.0%		100.0%	100.
		% of Total	43.5%	54.0%	2.5%	100.

Q7. What is the highest level of education cor	pleted by the primary owner of	vour company? * MWBE or No	on-MWBE Crosstabulation



			MM	VBE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q8. In what year	1970 or Less	Count	6	14	0	20
was your company established?		% within Q8. In what year was your company established? Company Established Range	30.0%	70.0%	0.0%	100.0%
Company		% within MWBE or Non-MWBE	5.0%	9.4%	0.0%	7.2%
Established Range		% of Total	2.2%	5.1%	0.0%	7.2%
0	1971-1980	Count	1	10	1	12
		% within Q8. In what year was your company established? Company Established Range	8.3%	83.3%	8.3%	100.0%
		% within MWBE or Non-MWBE	0.8%	6.7%	14.3%	4.3%
		% of Total	0.4%	3.6%	0.4%	4.3%
	1981-1990	Count	18	15	0	33
		% within Q8. In what year was your company established? Company Established Range	54.5%	45.5%	0.0%	100.0%
		% within MWBE or Non-MWBE	15.0%	10.1%	0.0%	12.0%
		% of Total	6.5%	5.4%	0.0%	12.0%
	1991-2000	Count	29	70	2	101
		% within Q8. In what year was your company established? Company Established Range	28.7%	69.3%	2.0%	100.0%
		% within MWBE or Non-MWBE	24.2%	47.0%	28.6%	36.6%
		% of Total	10.5%	25.4%	0.7%	36.6%
	2001-2005	Count	29	23	1	53
		% within Q8. In what year was your company established? Company Established Range	54.7%	43.4%	1.9%	100.0%
		% within MWBE or Non-MWBE	24.2%	15.4%	14.3%	19.2%
		% of Total	10.5%	8.3%	0.4%	19.2%
	2006-Present	Count	37	17	3	5
		% within Q8. In what year was your company established? Company Established Range	64.9%	29.8%	5.3%	100.0%
		% within MWBE or Non-MWBE	30.8%	11.4%	42.9%	20.7%
		% of Total	13.4%	6.2%	1.1%	20.7%
Total		Count	120	149	7	270
		% within Q8. In what year was your company established? Company Established Range	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.09

00 In what year was your someony	actablished? Company	Established Dongo *	MWBE or Non-MWBE Crosstabulation



			MV	VBE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Years of	10 Years or Less	Count	21	11	0	3
Experience Range		% within Years of Experience Range	65.6%	34.4%	0.0%	100.0
		% within MWBE or Non-MWBE	17.5%	7.4%	0.0%	11.6
		% of Total	7.6%	4.0%	0.0%	11.6
	11-20 Years	Count	54	60	1	1
		% within Years of Experience Range	47.0%	52.2%	0.9%	100.0
		% within MWBE or Non-MWBE	45.0%	40.3%	14.3%	41.7
		% of Total	19.6%	21.7%	0.4%	41.7
	21-25 Years	Count	17	20	2	
		% within Years of Experience Range	43.6%	51.3%	5.1%	100.0
		% within MWBE or Non-MWBE	14.2%	13.4%	28.6%	14.1
		% of Total	6.2%	7.2%	0.7%	14.1
	26-30 Years	Count	18	25	2	
		% within Years of Experience Range	40.0%	55.6%	4.4%	100.
		% within MWBE or Non-MWBE	15.0%	16.8%	28.6%	16.3
		% of Total	6.5%	9.1%	0.7%	16.3
	More than 30	Count	10	33	2	
	Years	% within Years of Experience Range	22.2%	73.3%	4.4%	100.0
		% within MWBE or Non-MWBE	8.3%	22.1%	28.6%	16.3
		% of Total	3.6%	12.0%	0.7%	16.
otal		Count	120	149	7	2
		% within Years of Experience Range	43.5%	54.0%	2.5%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.
		% of Total	43.5%	54.0%	2.5%	100.0

#### Years of Experience Range \* MWBE or Non-MWBE Crosstabulation



			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
Q10. Excluding	0-10 employees	Count	112	120	7	23
ourself, on		% within Q10. Excluding yourself, on average, how many employees does				
average, how many employees does		your company keep on the payroll, including full-time and part-time staff?	46.9%	50.2%	2.9%	100.09
our company keep		% within MWBE or Non-MWBE	93.3%	80.5%	100.0%	86.69
on the payroll,		% of Total	40.6%	43.5%	2.5%	86.69
ncluding full-time	11-20 employees	Count	5	18	0	2
and part-time staff?		% within Q10. Excluding yourself, on average, how many employees does				
·		your company keep on the payroll, including full-time and part-time staff?	21.7%	78.3%	0.0%	100.09
		% within MWBE or Non-MWBE	4.2%	12.1%	0.0%	8.3%
		% of Total	1.8%	6.5%	0.0%	8.39
	21-30 employees	Count	2	5	0	
		% within Q10. Excluding yourself, on average, how many employees does		=	0.00/	
		your company keep on the payroll, including full-time and part-time staff?	28.6%	71.4%	0.0%	100.0
		% within MWBE or Non-MWBE	1.7%	3.4%	0.0%	2.5
		% of Total	0.7%	1.8%	0.0%	2.5
	31-40 employees	Count	0	4	0	
		% within Q10. Excluding yourself, on average, how many employees does				
		your company keep on the payroll, including full-time and part-time staff?	0.0%	100.0%	0.0%	100.0
		% within MWBE or Non-MWBE	0.0%	2.7%	0.0%	1.49
		% of Total	0.0%	1.4%	0.0%	1.4
	41+ employees	Count	1	2	0	
		% within Q10. Excluding yourself, on average, how many employees does				
		your company keep on the payroll, including full-time and part-time staff?	33.3%	66.7%	0.0%	100.0
		% within MWBE or Non-MWBE	0.8%	1.3%	0.0%	1.1
		% of Total	0.4%	0.7%	0.0%	1.1
otal		Count	120	149	7	27
		% within Q10. Excluding yourself, on average, how many employees does				
		your company keep on the payroll, including full-time and part-time staff?	43.5%	54.0%	2.5%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.0

### Q10. Excluding yourself, on average, how many employees does your company keep on the payroll, including full-time and part-time staff? \* MWBE or Non-MWBE



				/BE or Non-MW		
			MWBE	Non-MWBE	Other	Total
211. Which of the	Up to \$50,000	Count	33	13	1	
ollowing categories		% within Q11. Which of the following categories best approximates your	70.2%	27.7%	2.1%	100.0
est approximates		company's gross revenues for calendar year 2011?	07.5%			
our company's		% within MWBE or Non-MWBE	27.5%	8.7%	14.3%	17.0
pross revenues for	<b>#FO 004</b> 1-	% of Total	12.0%	4.7%	0.4%	17.0
alendar year	\$50,001 to	Count	29	31	4	
2011?	\$100,000	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	45.3%	48.4%	6.3%	100.0
		% within MWBE or Non-MWBE	24.2%	20.8%	57.1%	23.2
	<b>*</b> • • • • • • •	% of Total	10.5%	11.2%	1.4%	23.
	\$100,001 to	Count	26	30	2	
	\$300,000	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	44.8%	51.7%	3.4%	100.0
		% within MWBE or Non-MWBE	21.7%	20.1%	28.6%	21.0
		% of Total	9.4%	10.9%	0.7%	21.
	\$300,001 to	Count	11	18	0	
	\$500,000	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	37.9%	62.1%	0.0%	100.0
		% within MWBE or Non-MWBE	9.2%	12.1%	0.0%	10.
		% of Total	4.0%	6.5%	0.0%	10.
	\$500,001 to \$1	Count	6	21	0	
	million	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	22.2%	77.8%	0.0%	100.
		% within MWBE or Non-MWBE	5.0%	14.1%	0.0%	9.
		% of Total	2.2%	7.6%	0.0%	9.
	\$1,000,001 to \$3	Count	10	23	0	
	million	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	30.3%	69.7%	0.0%	100.
		% within MWBE or Non-MWBE	8.3%	15.4%	0.0%	12.
		% of Total	3.6%	8.3%	0.0%	12.
	\$3,000,001 to \$5	Count	4	8	0	
	million	% within Q11. Which of the following categories best approximates your	33.3%	66.7%	0.0%	100.
		company's gross revenues for calendar year 2011?	55.570	00.770	0.078	100.
		% within MWBE or Non-MWBE	3.3%	5.4%	0.0%	4.
		% of Total	1.4%	2.9%	0.0%	4.
	\$5,000,001 to \$10	Count	0	4	0	
	million	% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	0.0%	100.0%	0.0%	100.
		% within MWBE or Non-MWBE	0.0%	2.7%	0.0%	1.
		% of Total	0.0%	1.4%	0.0%	1.
	Over \$10 million	Count	1	1	0	
		% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	50.0%	50.0%	0.0%	100.
		% within MWBE or Non-MWBE	0.8%	0.7%	0.0%	0.
		% of Total	0.4%	0.4%	0.0%	0.
otal		Count	120	149	7	2
		% within Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011?	43.5%	54.0%	2.5%	100.
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.
		% of Total	43.5%	54.0%	2.5%	100.

Q11. Which of the following categories best approximates your company's gross revenues for calendar year 2011? * MWBE or Non-MWBE Crosstabulation	
which of the following categories best approximates your company s gross revenues for calendar year 2011: MMBE of Non-MMBE of osstabulation	



				/BE or Non-MW		
			MWBE	Non-MWBE	Other	Total
212. As a prime	Up to \$50,000	Count	28	14	2	
ontractor, which of		% within Q12. As a prime contractor, which of the following categories best	63.6%	31.8%	4.5%	100.
he following		approximates your company s largest co	05.0%	51.076	4.5 %	100.
ategories best		% within MWBE or Non-MWBE	23.3%	9.4%	28.6%	15.
pproximates your		% of Total	10.1%	5.1%	0.7%	15.
ompany s largest	\$50,001 to	Count	13	10	0	
:0	\$100,000	% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	56.5%	43.5%	0.0%	100.
		% within MWBE or Non-MWBE	10.8%	6.7%	0.0%	8.
		% of Total	4.7%	3.6%	0.0%	8
	\$100,001 to	Count	12	11	0	
	\$200,000	% within Q12. As a prime contractor, which of the following categories best	52.2%	47.8%	0.0%	100
		approximates your company s largest co				
		% within MWBE or Non-MWBE	10.0%	7.4%	0.0%	8.
		% of Total	4.3%	4.0%	0.0%	8.
	\$200,001 to	Count	3	11	2	
	\$300,000	% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	18.8%	68.8%	12.5%	100
		% within MWBE or Non-MWBE	2.5%	7.4%	28.6%	5
		% of Total	1.1%	4.0%	0.7%	5
	\$300,001 to	Count	3	8	0	
	\$400,000	% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	27.3%	72.7%	0.0%	100
		% within MWBE or Non-MWBE	2.5%	5.4%	0.0%	4
		% of Total	1.1%	2.9%	0.0%	4
	\$400,001 to	Count	1	5	0	
	\$500,000	% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	16.7%	83.3%	0.0%	100
		% within MWBE or Non-MWBE	0.8%	3.4%	0.0%	2
		% of Total	0.4%	1.8%	0.0%	2
	\$500,001 to \$1	Count	7	10	0	
	million	% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	41.2%	58.8%	0.0%	100
		% within MWBE or Non-MWBE	5.8%	6.7%	0.0%	6
		% of Total	2.5%	3.6%	0.0%	6
	Over \$1 million	Count	6	16	0	
		% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	27.3%	72.7%	0.0%	100
		% within MWBE or Non-MWBE	5.0%	10.7%	0.0%	8
		% of Total	2.2%	5.8%	0.0%	8
	Not Applicable	Count	47	64	3	
		% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	41.2%	56.1%	2.6%	100
		% within MWBE or Non-MWBE	39.2%	43.0%	42.9%	41
		% of Total	17.0%	23.2%	1.1%	41
otal		Count	120	149	7	
		% within Q12. As a prime contractor, which of the following categories best approximates your company s largest co	43.5%	54.0%	2.5%	100
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100
		% of Total	43.5%	54.0%	2.5%	100

Q12. As a prime contractor.	which of the following categories	best approximates your company	s largest co * N	WBE or Non-MWBE Crosstabulation



			MV	MWBE or Non-MWBE				
			MWBE	Non-MWBE	Other	Total		
213. As a	Up to \$50,000	Count	38	18	3			
subcontractor,		% within Q13. As a subcontractor, which of the following categories best			E 404	400.0		
which of the		approximates your company s largest contr	64.4%	30.5%	5.1%	100.0		
ollowing categories		% within MWBE or Non-MWBE	31.7%	12.1%	42.9%	21.4		
est approximates		% of Total	13.8%	6.5%	1.1%	21.4		
our company s	\$50,001 to	Count	9	21	2			
argest contr	\$100,000	% within Q13. As a subcontractor, which of the following categories best	28.1%	65.6%	6 20/	100.		
0		approximates your company s largest contr	20.1%	03.0%	6.3%	100.		
		% within MWBE or Non-MWBE	7.5%	14.1%	28.6%	11.		
		% of Total	3.3%	7.6%	0.7%	11.		
	\$100,001 to	Count	8	14	0			
	\$200,000	% within Q13. As a subcontractor, which of the following categories best approximates your company s largest contr	36.4%	63.6%	0.0%	100.		
		% within MWBE or Non-MWBE	6.7%	9.4%	0.0%	8.		
		% of Total	2.9%	5.1%	0.0%	8.		
	\$200,001 to	Count	4	8	0			
	\$300,000	% within Q13. As a subcontractor, which of the following categories best	22.20/	CC 70/	0.0%	100		
		approximates your company s largest contr	33.3%	66.7%	0.0%	100.		
		% within MWBE or Non-MWBE	3.3%	5.4%	0.0%	4.		
		% of Total	1.4%	2.9%	0.0%	4.		
	\$300,001 to	Count	4	7	0			
	\$400,000	% within Q13. As a subcontractor, which of the following categories best approximates your company s largest contr	36.4%	63.6%	0.0%	100.		
		% within MWBE or Non-MWBE	3.3%	4.7%	0.0%	4.		
		% of Total	1.4%	2.5%	0.0%	4.		
	\$400,001 to	Count	3	3	0			
	\$500,000	% within Q13. As a subcontractor, which of the following categories best approximates your company s largest contr	50.0%	50.0%	0.0%	100.		
		% within MWBE or Non-MWBE	2.5%	2.0%	0.0%	2.		
		% of Total	1.1%	1.1%	0.0%	2.		
	\$500,001 to \$1	Count	3	7	0			
	million	% within Q13. As a subcontractor, which of the following categories best	00.00/	70.00/	0.00/	400		
		approximates your company s largest contr	30.0%	70.0%	0.0%	100.		
		% within MWBE or Non-MWBE	2.5%	4.7%	0.0%	3.		
		% of Total	1.1%	2.5%	0.0%	3.		
	Over \$1 million	Count	2	6	0			
		% within Q13. As a subcontractor, which of the following categories best approximates your company s largest contr	25.0%	75.0%	0.0%	100.		
		% within MWBE or Non-MWBE	1.7%	4.0%	0.0%	2.		
		% of Total	0.7%	2.2%	0.0%	2.		
	Not Applicable	Count	49	65	2			
		% within Q13. As a subcontractor, which of the following categories best approximates your company s largest contr	42.2%	56.0%	1.7%	100.		
		% within MWBE or Non-MWBE	40.8%	43.6%	28.6%	42.		
		% of Total	17.8%	23.6%	0.7%	42.		
otal		Count	120		7			
		% within Q13. As a subcontractor, which of the following categories best approximates your company s largest contr	43.5%	54.0%	2.5%	100		
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100		
		% of Total	43.5%	54.0%	2.5%	100		

Q13. As a subcontractor.	which of the following	a categories best a	oproximates your cor	nnany s largest contr	* MWBE or Non-MWBE Crosstabulation
GIS. As a subcontractor,	, which of the following	y calegories best a	pproximates your cor	inpany a largeat contra	MINDE OF NOT-MINDE COSSILIBUIATION



			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
J.	0%	Count	69	79	4	15
of company's gross		% within Q14a. Percentage of company's gross revenues between 2006 and				
evenues between		2011 came from doing business with the City of Pensacola	45.4%	52.0%	2.6%	100.0
006 and 2011						
ame from doing		% within MWBE or Non-MWBE	57.5%	53.0%	57.1%	55.1
ousiness with the		% of Total	25.0%	28.6%	1.4%	55.1
City of Pensacola	1%-10%	Count	14	18	0	:
		% within Q14a. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with the City of Pensacola	43.8%	56.3%	0.0%	100.0
		% within MWBE or Non-MWBE	11.7%	12.1%	0.0%	11.6
		% of Total	5.1%	6.5%	0.0%	11.6
	11%-25%	Count	9	17	1	2
		% within Q14a. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with the City of Pensacola	33.3%	63.0%	3.7%	100.0
		% within MWBE or Non-MWBE	7.5%	11.4%	14.3%	9.8
		% of Total	3.3%	6.2%	0.4%	9.8
	26%-50%	Count	10	16	0	
		% within Q14a. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with the City of Pensacola	38.5%	61.5%	0.0%	100.0
		% within MWBE or Non-MWBE	8.3%	10.7%	0.0%	9.4
		% of Total	3.6%	5.8%	0.0%	9.4
	51%-75%	Count	6	5	0	
		% within Q14a. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with the City of Pensacola	54.5%	45.5%	0.0%	100.0
		% within MWBE or Non-MWBE	5.0%	3.4%	0.0%	4.0
		% of Total	2.2%	1.8%	0.0%	4.0
	76%-100%	Count	12	14	2	
		% within Q14a. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with the City of Pensacola	42.9%	50.0%	7.1%	100.0
		% within MWBE or Non-MWBE	10.0%	9.4%	28.6%	10.1
		% of Total	4.3%	5.1%	0.7%	10.1
otal		Count	120	149	7	2
		% within Q14a. Percentage of company's gross revenues between 2006 and	.20			-
		2011 came from doing business with the City of Pensacola	43.5%	54.0%	2.5%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.0

### Q14a. Percentage of company's gross revenues between 2006 and 2011 came from doing business with the City of Pensacola \* MWBE or Non-MWBE Crosstabulation



		ny's gross revenues between 2006 and 2011 came from doing business with (		/BE or Non-MWE		
			MWBE	Non-MWBE	Other	Total
Q14b. Percentage	0%	Count	69	79	4	152
of company's gross	:	% within Q14b. Percentage of company's gross revenues between 2006 and				
revenues between 2006 and 2011		2011 came from doing business with Other Governmental Agencies	45.4%	52.0%	2.6%	100.0%
came from doing		% within MWBE or Non-MWBE	57.5%	53.0%	57.1%	55.1%
business with		% of Total	25.0%	28.6%	1.4%	55.1%
Other	1%-10%	Count	14	18	0	32
Governmental		% within Q14b. Percentage of company's gross revenues between 2006 and			-	
Agencies		2011 came from doing business with Other Governmental Agencies	43.8%	56.3%	0.0%	100.0%
		% within MWBE or Non-MWBE	11.7%	12.1%	0.0%	11.6%
		% of Total	5.1%	6.5%	0.0%	11.6%
	11%-25%	Count	9	17	1	27
		% within Q14b. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with Other Governmental Agencies	33.3%	63.0%	3.7%	100.0%
		% within MWBE or Non-MWBE	7.5%	11.4%	14.3%	9.8%
		% of Total	3.3%	6.2%	0.4%	9.8%
	26%-50%	Count	10	16	0	26
		% within Q14b. Percentage of company's gross revenues between 2006 and			-	
		2011 came from doing business with Other Governmental Agencies	38.5%	61.5%	0.0%	100.0%
		% within MWBE or Non-MWBE	8.3%	10.7%	0.0%	9.4%
		% of Total	3.6%	5.8%	0.0%	9.4%
	51%-75%	Count	6	5	0	11
		% within Q14b. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with Other Governmental Agencies	54.5%	45.5%	0.0%	100.0%
		% within MWBE or Non-MWBE	5.0%	3.4%	0.0%	4.0%
		% of Total	2.2%	1.8%	0.0%	4.0%
	76%-100%	Count	12	14	2	28
		% within Q14b. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with Other Governmental Agencies	42.9%	50.0%	7.1%	100.0%
		% within MWBE or Non-MWBE	10.0%	9.4%	28.6%	10.1%
		% of Total	4.3%	5.1%	0.7%	10.1%
Total		Count	120	149	7	276
		% within Q14b. Percentage of company's gross revenues between 2006 and				
		2011 came from doing business with Other Governmental Agencies	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q14b. Percentage of company's gross revenues between 2006 and 2011 came from do	ing business with Other Governmental Agencies * MWBE or Non-MWBE
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				VBE or Non-MWI	BE	
			MWBE	Non-MWBE	Other	Total
Q14c. Percentage	0%	Count	5	8	2	1
of company's gross revenues between		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	33.3%	53.3%	13.3%	100.09
2006 and 2011		% within MWBE or Non-MWBE	4.2%	5.4%	28.6%	5.49
came from doing		% of Total	1.8%	2.9%	0.7%	5.49
ousiness with	1%-10%	Count	4	6	0	1
Private Sector		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	40.0%	60.0%	0.0%	100.04
		% within MWBE or Non-MWBE	3.3%	4.0%	0.0%	3.6
		% of Total	1.4%	2.2%	0.0%	3.69
	11%-25%	Count	5	2	0	
		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	71.4%	28.6%	0.0%	100.09
		% within MWBE or Non-MWBE	4.2%	1.3%	0.0%	2.5
		% of Total	1.8%	0.7%	0.0%	2.5
	26%-50%	Count	9	16	1	:
		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	34.6%	61.5%	3.8%	100.0
		% within MWBE or Non-MWBE	7.5%	10.7%	14.3%	9.4
		% of Total	3.3%	5.8%	0.4%	9.4
	51%-75%	Count	10	13	0	:
		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	43.5%	56.5%	0.0%	100.0
		% within MWBE or Non-MWBE	8.3%	8.7%	0.0%	8.3
		% of Total	3.6%	4.7%	0.0%	8.3
	76%-100%	Count	87	104	4	19
		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	44.6%	53.3%	2.1%	100.0
		% within MWBE or Non-MWBE	72.5%	69.8%	57.1%	70.7
		% of Total	31.5%	37.7%	1.4%	70.7
otal		Count	120	149	7	2
		% within Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector	43.5%	54.0%	2.5%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.0

Q14c. Percentage of company's gross revenues between 2006 and 2011 came from doing business with Private Sector \* MWBE or Non-MWBE Crosstabulation



	Q15. Is your b	usiness certified with the City's Small Business Enterprise (SBE) Program?		1-MWBE Crossta VBE or Non-MWE		
			MWBE	Non-MWBE	Other	Total
Q15. Is your	Yes	Count	61	45	5	111
business certified with the City's		% within Q15. Is your business certified with the City's Small Business Enterprise (SBE) Program?	55.0%	40.5%	4.5%	100.0%
Small Business		% within MWBE or Non-MWBE	50.8%	30.2%	71.4%	40.2%
Enterprise (SBE)		% of Total	22.1%	16.3%	1.8%	40.2%
Program?	No	Count	39	72	2	113
-		% within Q15. Is your business certified with the City's Small Business Enterprise (SBE) Program?	34.5%	63.7%	1.8%	100.0%
		% within MWBE or Non-MWBE	32.5%	48.3%	28.6%	40.9%
		% of Total	14.1%	26.1%	0.7%	40.9%
	Don't Know	Count	20	32	0	52
		% within Q15. Is your business certified with the City's Small Business Enterprise (SBE) Program?	38.5%	61.5%	0.0%	100.0%
		% within MWBE or Non-MWBE	16.7%	21.5%	0.0%	18.8%
		% of Total	7.2%	11.6%	0.0%	18.8%
Total		Count	120	149	7	276
		% within Q15. Is your business certified with the City's Small Business Enterprise (SBE) Program?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

			MV			
			MWBE	Non-MWBE	Other	Total
Q16. Primary	Not Qualified	Count	1	4	0	;
Reason for Not		% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric	20.0%	80.0%	0.0%	100.0%
Being Certified as a		Format) % within MWBE or Non-MWBE	2.6%	5.6%	0.0%	4.4%
SBE (Numeric						
Format)	O set finantiana da sa	% of Total	0.9%	3.5%	0.0%	4.4%
	Certification does	Count	6	9	0	1:
	not benefit my firm	% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	40.0%	60.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	15.4%	12.5%	0.0%	13.3%
		% of Total	5.3%	8.0%	0.0%	13.3%
	Application asks for	Count	4	4	0	
	too much information	% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	50.0%	50.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	10.3%	5.6%	0.0%	7.19
		% of Total	3.5%	3.5%	0.0%	7.19
	No Reason	Count	19	48	1	6
		% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	27.9%	70.6%	1.5%	100.0%
		% within MWBE or Non-MWBE	48.7%	66.7%	50.0%	60.2%
		% of Total	16.8%	42.5%	0.9%	60.29
	Other	Count	9	7	1	1
		% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	52.9%	41.2%	5.9%	100.0%
		% within MWBE or Non-MWBE	23.1%	9.7%	50.0%	15.0%
		% of Total	8.0%	6.2%	0.9%	15.0%
Total		Count	39	72	2	11
		% within Q16. Primary Reason for Not Being Certified as a SBE (Numeric Format)	34.5%	63.7%	1.8%	100.09
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	34.5%	63.7%	1.8%	100.09



			MV	VBE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
Q17a. Do you have	Yes	Count	43	3	3	49
any of these certifications:-MBE		% within Q17a. Do you have any of these certifications:-MBE (Minority Business Enterprise)	87.8%	6.1%	6.1%	100.0%
(Minority Business		% within MWBE or Non-MWBE	35.8%	2.0%	42.9%	17.8%
Enterprise)		% of Total	15.6%	1.1%	1.1%	17.8%
	No	Count	69	142	4	215
		% within Q17a. Do you have any of these certifications:-MBE (Minority Business Enterprise)	32.1%	66.0%	1.9%	100.0%
		% within MWBE or Non-MWBE	57.5%	95.3%	57.1%	77.9%
		% of Total	25.0%	51.4%	1.4%	77.9%
	Don't Know	Count	8	4	0	12
		% within Q17a. Do you have any of these certifications:-MBE (Minority Business Enterprise)	66.7%	33.3%	0.0%	100.0%
		% within MWBE or Non-MWBE	6.7%	2.7%	0.0%	4.3%
		% of Total	2.9%	1.4%	0.0%	4.3%
Total		Count	120	149	7	276
		% within Q17a. Do you have any of these certifications:-MBE (Minority Business Enterprise)	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q17a. Do you have any of these certifica	ations:-MBE (Minority Business Ente	erprise) * MWBE or Non-MWBE Crosstabulation
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	Q17b. Do you	have any of these certifications:-DBE (Disadvantaged Business Enterprise	) * MWBE or Nor	-MWBE Crossta	abulation	
				VBE or Non-MWE		
			MWBE	Non-MWBE	Other	Total
Q17b. Do you have	Yes	Count	19	2	3	24
any of these certifications:-DBE		% within Q17b. Do you have any of these certifications:-DBE (Disadvantaged Business Enterprise)	79.2%	8.3%	12.5%	100.0%
(Disadvantaged		% within MWBE or Non-MWBE	15.8%	1.3%	42.9%	8.7%
Business		% of Total	6.9%	0.7%	1.1%	8.7%
Enterprise)	No	Count	90	143	3	236
		% within Q17b. Do you have any of these certifications:-DBE (Disadvantaged Business Enterprise)	38.1%	60.6%	1.3%	100.0%
		% within MWBE or Non-MWBE	75.0%	96.0%	42.9%	85.5%
		% of Total	32.6%	51.8%	1.1%	85.5%
	Don't Know	Count	11	4	1	16
		% within Q17b. Do you have any of these certifications:-DBE (Disadvantaged Business Enterprise)	68.8%	25.0%	6.3%	100.0%
		% within MWBE or Non-MWBE	9.2%	2.7%	14.3%	5.8%
		% of Total	4.0%	1.4%	0.4%	5.8%
Total		Count	120	149	7	276
		% within Q17b. Do you have any of these certifications:-DBE (Disadvantaged Business Enterprise)	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

			MV	/BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q17c. Do you have	Yes	Count	14	0	2	1
any of these certifications:-WBE		% within Q17c. Do you have any of these certifications:-WBE (Woman Business Enterprise)	87.5%	0.0%	12.5%	100.09
Woman Business		% within MWBE or Non-MWBE	11.7%	0.0%	28.6%	5.8%
Enterprise)		% of Total	5.1%	0.0%	0.7%	5.8%
	No	Count	92	146	5	24
		% within Q17c. Do you have any of these certifications:-WBE (Woman Business Enterprise)	37.9%	60.1%	2.1%	100.09
		% within MWBE or Non-MWBE	76.7%	98.0%	71.4%	88.09
		% of Total	33.3%	52.9%	1.8%	88.09
	Don't Know	Count	14	3	0	1
		% within Q17c. Do you have any of these certifications:-WBE (Woman Business Enterprise)	82.4%	17.6%	0.0%	100.09
		% within MWBE or Non-MWBE	11.7%	2.0%	0.0%	6.29
		% of Total	5.1%	1.1%	0.0%	6.29
Total		Count	120	149	7	27
		% within Q17c. Do you have any of these certifications:-WBE (Woman Business Enterprise)	43.5%	54.0%	2.5%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.0



			MM	BE		
			MWBE	Non-MWBE	Other	Total
Q18a. Is your	Yes	Count	23	33	3	59
business certified with any of the		% within Q18a. Is your business certified with any of the following agencies:- Escambia County School Board	39.0%	55.9%	5.1%	100.0%
following agencies:-		% within MWBE or Non-MWBE	19.2%	22.1%	42.9%	21.4%
Escambia County		% of Total	8.3%	12.0%	1.1%	21.4%
School Board	No	Count	80	102	4	186
		% within Q18a. Is your business certified with any of the following agencies:- Escambia County School Board	43.0%	54.8%	2.2%	100.0%
		% within MWBE or Non-MWBE	66.7%	68.5%	57.1%	67.4%
		% of Total	29.0%	37.0%	1.4%	67.4%
	Don't Know	Count	17	14	0	31
		% within Q18a. Is your business certified with any of the following agencies:- Escambia County School Board	54.8%	45.2%	0.0%	100.0%
		% within MWBE or Non-MWBE	14.2%	9.4%	0.0%	11.2%
		% of Total	6.2%	5.1%	0.0%	11.2%
Total		Count	120	149	7	276
		% within Q18a. Is your business certified with any of the following agencies:- Escambia County School Board	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

			MM	/BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q18b. Is your	Yes	Count	31	43	3	7
ousiness certified with any of the		% within Q18b. Is your business certified with any of the following agencies:- Escambia County	40.3%	55.8%	3.9%	100.0%
ollowing agencies:-		% within MWBE or Non-MWBE	25.8%	28.9%	42.9%	27.9%
Escambia County		% of Total	11.2%	15.6%	1.1%	27.9%
	No	Count	74	92	4	170
		% within Q18b. Is your business certified with any of the following agencies:- Escambia County	43.5%	54.1%	2.4%	100.0%
		% within MWBE or Non-MWBE	61.7%	61.7%	57.1%	61.6%
		% of Total	26.8%	33.3%	1.4%	61.6%
	Don't Know	Count	15	14	0	29
		% within Q18b. Is your business certified with any of the following agencies:- Escambia County	51.7%	48.3%	0.0%	100.0%
		% within MWBE or Non-MWBE	12.5%	9.4%	0.0%	10.5%
		% of Total	5.4%	5.1%	0.0%	10.5%
Total		Count	120	149	7	276
		% within Q18b. Is your business certified with any of the following agencies:- Escambia County	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q18b Is your business certified with an	ny of the following agencies:-Escambia County * MWBE or Non-M	WRF Crosstabulation
a lob. Is your business certified with an	iny of the following agenciesEscallibla county inwide of Non-	



			MW	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q18c. Is your	Yes	Count	19	24	1	44
business certified with any of the		% within Q18c. Is your business certified with any of the following agencies:- Emerald Coast Utility Authority	43.2%	54.5%	2.3%	100.0%
following agencies:	-	% within MWBE or Non-MWBE	15.8%	16.1%	14.3%	15.9%
Emerald Coast		% of Total	6.9%	8.7%	0.4%	15.9%
Utility Authority	No	Count	82	106	6	194
		% within Q18c. Is your business certified with any of the following agencies:- Emerald Coast Utility Authority	42.3%	54.6%	3.1%	100.0%
		% within MWBE or Non-MWBE	68.3%	71.1%	85.7%	70.3%
		% of Total	29.7%	38.4%	2.2%	70.3%
	Don't Know	Count	19	19	0	38
		% within Q18c. Is your business certified with any of the following agencies:- Emerald Coast Utility Authority	50.0%	50.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	15.8%	12.8%	0.0%	13.8%
		% of Total	6.9%	6.9%	0.0%	13.8%
Total		Count	120	149	7	276
		% within Q18c. Is your business certified with any of the following agencies:- Emerald Coast Utility Authority	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q18c. Is your business certified with any of the following agencies:-Emerald Coast Utility Authority \* MWBE or Non-MWBE Crosstabulation



			MV	VBE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q19. Is your	Yes	Count	23	25	4	5
business certified		% within Q19. Is your business certified with any other agency?	44.2%	48.1%	7.7%	100.09
with any other		% within MWBE or Non-MWBE	19.2%	16.8%	57.1%	18.8%
agency?		% of Total	8.3%	9.1%	1.4%	18.8%
• •	No	Count	83	107	3	193
		% within Q19. Is your business certified with any other agency?	43.0%	55.4%	1.6%	100.0%
		% within MWBE or Non-MWBE	69.2%	71.8%	42.9%	69.9%
		% of Total	30.1%	38.8%	1.1%	69.9%
	Don't Know	Count	14	17	0	3
		% within Q19. Is your business certified with any other agency?	45.2%	54.8%	0.0%	100.0%
		% within MWBE or Non-MWBE	11.7%	11.4%	0.0%	11.2%
		% of Total	5.1%	6.2%	0.0%	11.2%
Total		Count	120	149	7	270
		% within Q19. Is your business certified with any other agency?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

			MM	MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total	
Q21. Is your	Yes	Count	75	60	5	140	
company registered with the City's	l	% within Q21. Is your company registered with the City's vendor registration system?	53.6%	42.9%	3.6%	100.0%	
vendor registration		% within MWBE or Non-MWBE	62.5%	40.3%	71.4%	50.7%	
system?		% of Total	27.2%	21.7%	1.8%	50.7%	
	No	Count	32	61	2	95	
		% within Q21. Is your company registered with the City's vendor registration system?	33.7%	64.2%	2.1%	100.0%	
		% within MWBE or Non-MWBE	26.7%	40.9%	28.6%	34.4%	
		% of Total	11.6%	22.1%	0.7%	34.4%	
	Don't Know	Count	13	28	0	41	
		% within Q21. Is your company registered with the City's vendor registration system?	31.7%	68.3%	0.0%	100.0%	
		% within MWBE or Non-MWBE	10.8%	18.8%	0.0%	14.9%	
		% of Total	4.7%	10.1%	0.0%	14.9%	
Total		Count	120	149	7	276	
		% within Q21. Is your company registered with the City's vendor registration system?	43.5%	54.0%	2.5%	100.0%	
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%	
1		% of Total	43.5%	54.0%	2.5%	100.0%	



		6 (1 being extremely easy and 6 being extremely difficult) how would you		BE or Non-MWE		
			MWBE	Non-MWBE	Other	Total
222. On a scale	Extremely Easy	Count	4	6	1	1
rom 1 to 6 (1 being extremely easy and		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	36.4%	54.5%	9.1%	100.09
being extremely		% within MWBE or Non-MWBE	3.4%	4.1%	14.3%	4.19
lifficult) how would		% of Total	1.5%	2.2%	0.4%	4.19
ou rate y	Somewhat Easy	Count	14	16	2	:
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	43.8%	50.0%	6.3%	100.0
		% within MWBE or Non-MWBE	12.0%	11.0%	28.6%	11.9
		% of Total	5.2%	5.9%	0.7%	11.9
	Easy	Count	41	42	0	8
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	49.4%	50.6%	0.0%	100.0
		% within MWBE or Non-MWBE	35.0%	28.8%	0.0%	30.7
		% of Total	15.2%	15.6%	0.0%	30.7
	Difficult	Count	19	22	2	
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	44.2%	51.2%	4.7%	100.0
		% within MWBE or Non-MWBE	16.2%	15.1%	28.6%	15.9
		% of Total	7.0%	8.1%	0.7%	15.9
	Somewhat Difficult	Count	30	54	1	
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	35.3%	63.5%	1.2%	100.0
		% within MWBE or Non-MWBE	25.6%	37.0%	14.3%	31.5
		% of Total	11.1%	20.0%	0.4%	31.5
	Extremely Difficult	Count	9	6	1	
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	56.3%	37.5%	6.3%	100.0
		% within MWBE or Non-MWBE	7.7%	4.1%	14.3%	5.9
		% of Total	3.3%	2.2%	0.4%	5.9
otal		Count	117	146	7	2
		% within Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y	43.3%	54.1%	2.6%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.3%	54.1%	2.6%	100.0

Q22. On a scale from 1 to 6 (1 being extremely easy and 6 being extremely difficult) how would you rate y... \* MWBE or Non-MWBE Crosstabulation



			MV	VBE or Non-MW	/BE	
			MWBE	Non-MWBE	Other	Total
Q23a. The	Yes	Count	33	13	0	46
following list of		% within Q23a. The following list of factors may prevent companies from				
factors may		bidding or obtaining work on a project. InPrequalification requirements	71.7%	28.3%	0.0%	100.0%
prevent companies						
from bidding or		% within MWBE or Non-MWBE	27.5%	8.7%	0.0%	16.7%
obtaining work on a		% of Total	12.0%	4.7%	0.0%	16.7%
project. In	No	Count	87	136	7	230
Prequalification		% within Q23a. The following list of factors may prevent companies from				
requirements		bidding or obtaining work on a project. In Prequalification requirements	37.8%	59.1%	3.0%	100.0%
		% within MWBE or Non-MWBE	72.5%	91.3%	100.0%	83.3%
		% of Total	31.5%	49.3%	2.5%	83.3%
Total		Count	120	149	7	276
		% within Q23a. The following list of factors may prevent companies from				
		bidding or obtaining work on a project. In Prequalification requirements	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

#### Q23a. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Prequalification requirements \* MWBE or Non-MWBE

Q23b. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Bid bond requirement \* MWBE or Non-MWBE

			MV	VBE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q23b. The	Yes	Count	37	13	2	52
following list of		% within Q23b. The following list of factors may prevent companies from				
factors may prevent companies		bidding or obtaining work on a project. InBid bond requirement	71.2%	25.0%	3.8%	100.0%
from bidding or		% within MWBE or Non-MWBE	30.8%	8.7%	28.6%	18.8%
obtaining work on a		% of Total	13.4%	4.7%	0.7%	18.8%
project. InBid	No	Count	83	136	5	224
bond requirement		% within Q23b. The following list of factors may prevent companies from				
·		bidding or obtaining work on a project. InBid bond requirement	37.1%	60.7%	2.2%	100.0%
		% within MWBE or Non-MWBE	69.2%	91.3%	71.4%	81.2%
		% of Total	30.1%	49.3%	1.8%	81.2%
Total		Count	120	149	7	276
		% within Q23b. The following list of factors may prevent companies from				
		bidding or obtaining work on a project. InBid bond requirement	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MV	BE		
			MWBE	Non-MWBE	Other	Total
Q23c. The	Yes	Count	40	12	2	54
following list of		% within Q23c. The following list of factors may prevent companies from				
factors may		bidding or obtaining work on a project. InPerformance bond requirement	74.1%	22.2%	3.7%	100.0%
prevent companies						
from bidding or		% within MWBE or Non-MWBE	33.3%	8.1%	28.6%	19.6%
obtaining work on a		% of Total	14.5%	4.3%	0.7%	19.6%
project. In	No	Count	80	137	5	222
Performance bond		% within Q23c. The following list of factors may prevent companies from				
requirement		bidding or obtaining work on a project. InPerformance bond requirement	36.0%	61.7%	2.3%	100.0%
		% within MWBE or Non-MWBE	66.7%	91.9%	71.4%	80.4%
		% of Total	29.0%	49.6%	1.8%	80.4%
Total		Count	120	149	7	276
		% within Q23c. The following list of factors may prevent companies from				
		bidding or obtaining work on a project. InPerformance bond requirement	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

### Q23c. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Performance bond requirement \* MWBE or Non-MWBE

Q23d. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Payment bond requirement \* MWBE or Non-MWBE

			MV	VBE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q23d. The	Yes	Count	37	13	2	52
following list of		% within Q23d. The following list of factors may prevent companies from				
factors may prevent companies		bidding or obtaining work on a project. InPayment bond requirement	71.2%	25.0%	3.8%	100.0%
from bidding or		% within MWBE or Non-MWBE	30.8%	8.7%	28.6%	18.8%
obtaining work on a		% of Total	13.4%	4.7%	0.7%	18.8%
project. In	No	Count	83	136	5	224
Payment bond		% within Q23d. The following list of factors may prevent companies from				
requirement		bidding or obtaining work on a project. InPayment bond requirement	37.1%	60.7%	2.2%	100.0%
		% within MWBE or Non-MWBE	69.2%	91.3%	71.4%	81.2%
		% of Total	30.1%	49.3%	1.8%	81.2%
Total		Count % within Q23d. The following list of factors may prevent companies from	120	149	7	276
		bidding or obtaining work on a project. In Payment bond requirement	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



Q23e. The following list of factors may prevent companies from bide	ing or obtaining work on a project. InFinancing * MWBE or Non-MWBE Crosstabulation
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		MWBE or Non-MWBE			
		MWBE	Non-MWBE	Other	Total
Q23e. The Yes	Count	33	13	3	49
following list of factors may	% within Q23e. The following list of factors may prevent companies from bidding or obtaining work on a project. InFinancing	67.3%	26.5%	6.1%	100.0%
prevent companies	% within MWBE or Non-MWBE	27.5%	8.7%	42.9%	17.8%
from bidding or	% of Total	12.0%	4.7%	1.1%	17.8%
obtaining work on a No	Count	87	136	4	227
project. In Financing	% within Q23e. The following list of factors may prevent companies from bidding or obtaining work on a project. InFinancing	38.3%	59.9%	1.8%	100.0%
5	% within MWBE or Non-MWBE	72.5%	91.3%	57.1%	82.2%
	% of Total	31.5%	49.3%	1.4%	82.2%
Total	Count	120	149	7	276
	% within Q23e. The following list of factors may prevent companies from bidding or obtaining work on a project. InFinancing	43.5%	54.0%	2.5%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%

Q23f. The following list of factors may prevent companies from bidding or obtaining work on a project. InInsurance (general liability, professional	bility, etc.) *	
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		MM	BE or Non-MW	3E	
		MWBE	Non-MWBE	Other	Total
Q23f. The following Yes	Count	18	7	0	25
list of factors may	% within Q23f. The following list of factors may prevent companies from				
prevent companies	bidding or obtaining work on a project. InInsurance (general liability,	72.0%	28.0%	0.0%	100.0%
from bidding or	professional liability, etc.)				
obtaining work on a	% within MWBE or Non-MWBE	15.0%	4.7%	0.0%	9.1%
project. In	% of Total	6.5%	2.5%	0.0%	9.1%
Insurance (general No	Count	102	142	7	251
liability,	% within Q23f. The following list of factors may prevent companies from				
professional	bidding or obtaining work on a project. InInsurance (general liability,	40.6%	56.6%	2.8%	100.0%
liability, etc.)	professional liability, etc.)				
	% within MWBE or Non-MWBE	85.0%	95.3%	100.0%	90.9%
	% of Total	37.0%	51.4%	2.5%	90.9%
Total	Count	120	149	7	276
	% within Q23f. The following list of factors may prevent companies from				
	bidding or obtaining work on a project. InInsurance (general liability,	43.5%	54.0%	2.5%	100.0%
	professional liability, etc.)				
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%



v			MV	VBE or Non-MW	/BE	
			MWBE	Non-MWBE	Other	Total
Q23g. The	Yes	Count	20	10	0	30
following list of		% within Q23g. The following list of factors may prevent companies from				
factors may prevent companies		bidding or obtaining work on a project. InProposal/Bid specifications	66.7%	33.3%	0.0%	100.0%
from bidding or		% within MWBE or Non-MWBE	16.7%	6.7%	0.0%	10.9%
obtaining work on a		% of Total	7.2%	3.6%	0.0%	10.9%
project. In	No	Count	100	139	7	246
Proposal/Bid		% within Q23g. The following list of factors may prevent companies from				
specifications		bidding or obtaining work on a project. InProposal/Bid specifications	40.7%	56.5%	2.8%	100.0%
		% within MWBE or Non-MWBE	83.3%	93.3%	100.0%	89.1%
		% of Total	36.2%	50.4%	2.5%	89.1%
Total		Count	120	149	7	276
		% within Q23g. The following list of factors may prevent companies from				
		bidding or obtaining work on a project. In Proposal/Bid specifications	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

## Q23g. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Proposal/Bid specifications \* MWBE or Non-MWBE

Q23h. The following list of factors may prevent companies from bidding or obtaining work on a project. InLim	ited time given to prepare bid package or guote * MWBE

		MM	BE or Non-MW	BE	
		MWBE	Non-MWBE	Other	Total
Q23h. The Yes	Count	29	18	0	47
following list of	% within Q23h. The following list of factors may prevent companies from				
factors may	bidding or obtaining work on a project. InLimited time given to prepare bid	61.7%	38.3%	0.0%	100.0%
prevent companies	package or quote				
from bidding or	% within MWBE or Non-MWBE	24.2%	12.1%	0.0%	17.0%
obtaining work on a	% of Total	10.5%	6.5%	0.0%	17.0%
project. InLimited No	Count	91	131	7	229
time given to	% within Q23h. The following list of factors may prevent companies from				
prepare bid	bidding or obtaining work on a project. InLimited time given to prepare bid	39.7%	57.2%	3.1%	100.0%
package or quote	package or quote				
	% within MWBE or Non-MWBE	75.8%	87.9%	100.0%	83.0%
	% of Total	33.0%	47.5%	2.5%	83.0%
Total	Count	120	149	7	276
	% within Q23h. The following list of factors may prevent companies from				
	bidding or obtaining work on a project. InLimited time given to prepare bid	43.5%	54.0%	2.5%	100.0%
	package or quote				
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%



		MWBE or Non-MWBE			
		MWBE	Non-MWBE	Other	Total
Q23i. The following Yes	Count	32	52	3	87
list of factors may	% within Q23i. The following list of factors may prevent companies from				
prevent companies from bidding or	bidding or obtaining work on a project. InLimited knowledge of purchasing contracting policies and procedures	36.8%	59.8%	3.4%	100.0%
obtaining work on a	% within MWBE or Non-MWBE	26.7%	34.9%	42.9%	31.5%
project. InLimited	% of Total	11.6%	18.8%	1.1%	31.5%
knowledge of No	Count	88	97	4	189
purchasing	% within Q23i. The following list of factors may prevent companies from				
contracting policies and procedures	bidding or obtaining work on a project. InLimited knowledge of purchasing contracting policies and procedures	46.6%	51.3%	2.1%	100.0%
·	% within MWBE or Non-MWBE	73.3%	65.1%	57.1%	68.5%
	% of Total	31.9%	35.1%	1.4%	68.5%
Total	Count	120	149	7	276
	% within Q23i. The following list of factors may prevent companies from				
	bidding or obtaining work on a project. InLimited knowledge of purchasing contracting policies and procedures	43.5%	54.0%	2.5%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%

# Q23i. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Limited knowledge of purchasing contracting policies and

Q23j. The following list of factors may	provent companies from hiddl	ing or obtaining work on a prok	act In I ack of experience * N	WWRE or Non MWRE Crosstabulation
QZ5J. The following list of factors may	prevent companies from bluu	ing of obtaining work on a proje	ect. InLack of experience if	WWWDE OF WORFWIWWDE CROSSLADUIALION

		MV	VBE or Non-MW	BE	
		MWBE	Non-MWBE	Other	Total
Q23j. The following Yes	Count	11	10	0	21
list of factors may prevent companies	% within Q23j. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of experience	52.4%	47.6%	0.0%	100.0%
from bidding or	% within MWBE or Non-MWBE	9.2%	6.7%	0.0%	7.6%
obtaining work on a	% of Total	4.0%	3.6%	0.0%	7.6%
project. InLack No	Count	109	139	7	255
of experience	% within Q23j. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of experience	42.7%	54.5%	2.7%	100.0%
	% within MWBE or Non-MWBE	90.8%	93.3%	100.0%	92.4%
	% of Total	39.5%	50.4%	2.5%	92.4%
Total	Count	120	149	7	276
	% within Q23j. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of experience	43.5%	54.0%	2.5%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%

#### Q23k. The following list of factors may prevent companies from bidding or obtaining work on a project. In..-Lack of personnel \* MWBE or Non-MWBE Crosstabulation

			MWBE or Non-MWBE		
		MWBE	Non-MWBE	Other	Total
Q23k. The Yes	Count	17	9	1	27
following list of factors may	% within Q23k. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of personnel	63.0%	33.3%	3.7%	100.0%
prevent companies	% within MWBE or Non-MWBE	14.2%	6.0%	14.3%	9.8%
from bidding or	% of Total	6.2%	3.3%	0.4%	9.8%
obtaining work on a No	Count	103	140	6	249
project. InLack of personnel	% within Q23k. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of personnel	41.4%	56.2%	2.4%	100.0%
	% within MWBE or Non-MWBE	85.8%	94.0%	85.7%	90.2%
	% of Total	37.3%	50.7%	2.2%	90.2%
Total	Count	120	149	7	276
	% within Q23k. The following list of factors may prevent companies from bidding or obtaining work on a project. InLack of personnel	43.5%	54.0%	2.5%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%

Q231. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Contract too large \* MWBE or Non-MWBE Crosstabulation



		MWBE or Non-MWBE			
		MWBE	Non-MWBE	Other	Total
Q23I. The following Yes	Count	36	20	3	59
list of factors may prevent companies	% within Q23I. The following list of factors may prevent companies from bidding or obtaining work on a project. InContract too large	61.0%	33.9%	5.1%	100.0%
from bidding or	% within MWBE or Non-MWBE	30.0%	13.4%	42.9%	21.4%
obtaining work on a	% of Total	13.0%	7.2%	1.1%	21.4%
project. In No	Count	84	129	4	217
Contract too large	% within Q23I. The following list of factors may prevent companies from bidding or obtaining work on a project. InContract too large	38.7%	59.4%	1.8%	100.0%
	% within MWBE or Non-MWBE	70.0%	86.6%	57.1%	78.6%
	% of Total	30.4%	46.7%	1.4%	78.6%
Total	Count	120	149	7	276
	% within Q23I. The following list of factors may prevent companies from bidding or obtaining work on a project. InContract too large	43.5%	54.0%	2.5%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%

#### Q23m. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Selection process \* MWBE or Non-MWBE Crosstabulation

		MV	VBE or Non-MW	BE	
		MWBE	Non-MWBE	Other	Total
Q23m. The Yes	Count	60	43	3	106
following list of factors may	% within Q23m. The following list of factors may prevent companies from bidding or obtaining work on a project. InSelection process	56.6%	40.6%	2.8%	100.0%
prevent companies	% within MWBE or Non-MWBE	50.0%	28.9%	42.9%	38.4%
from bidding or	% of Total	21.7%	15.6%	1.1%	38.4%
obtaining work on a No	Count	60	106	4	170
project. In Selection process	% within Q23m. The following list of factors may prevent companies from bidding or obtaining work on a project. InSelection process	35.3%	62.4%	2.4%	100.0%
	% within MWBE or Non-MWBE	50.0%	71.1%	57.1%	61.6%
	% of Total	21.7%	38.4%	1.4%	61.6%
Total	Count	120	149	7	276
	% within Q23m. The following list of factors may prevent companies from bidding or obtaining work on a project. InSelection process	43.5%	54.0%	2.5%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	43.5%	54.0%	2.5%	100.0%

## Q23n. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Unnecessary restrictive contract specifications \* MWBE or

			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
Q23n. The	Yes	Count	33	15	2	50
following list of		% within Q23n. The following list of factors may prevent companies from				
factors may		bidding or obtaining work on a project. InUnnecessary restrictive contract	66.0%	30.0%	4.0%	100.0%
prevent companies		specifications				
from bidding or		% within MWBE or Non-MWBE	27.5%	10.1%	28.6%	18.1%
obtaining work on a		% of Total	12.0%	5.4%	0.7%	18.1%
project. In	No	Count	87	134	5	226
Unnecessary		% within Q23n. The following list of factors may prevent companies from				
restrictive contract		bidding or obtaining work on a project. InUnnecessary restrictive contract	38.5%	59.3%	2.2%	100.0%
specifications		specifications				
		% within MWBE or Non-MWBE	72.5%	89.9%	71.4%	
		% of Total	31.5%	48.6%	1.8%	81.9%
Total		Count	120	149	7	276
		% within Q23n. The following list of factors may prevent companies from				
		bidding or obtaining work on a project. InUnnecessary restrictive contract	43.5%	54.0%	2.5%	100.0%
		specifications				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



				BE		
			MWBE	Non-MWBE	Other	Total
Q23o. The	Yes	Count	21	7	1	2
following list of		% within Q230. The following list of factors may prevent companies from				
factors may prevent companies		bidding or obtaining work on a project. InSlow payment or nonpayment	72.4%	24.1%	3.4%	100.0%
from bidding or		% within MWBE or Non-MWBE	17.5%	4.7%	14.3%	10.5%
obtaining work on a		% of Total	7.6%	2.5%	0.4%	10.5%
project. InSlow	No	Count	99	142	6	24
payment or		% within Q230. The following list of factors may prevent companies from				
nonpayment		bidding or obtaining work on a project. InSlow payment or nonpayment	40.1%	57.5%	2.4%	100.0%
		% within MWBE or Non-MWBE	82.5%	95.3%	85.7%	89.5%
		% of Total	35.9%	51.4%	2.2%	89.5%
Total		Count	120	149	7	27
		% within Q230. The following list of factors may prevent companies from				
		bidding or obtaining work on a project. InSlow payment or nonpayment	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	43.5%	54.0%	2.5%	100.09

# Q23o. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Slow payment or nonpayment \* MWBE or Non-MWBE

Q23p. The following list of factors may prevent companies from bidding or obtaining work on a project. In...-Competing with large companies \* MWBE or Non-MWBE

			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
Q23p. The	Yes	Count	60	36	4	100
following list of		% within Q23p. The following list of factors may prevent companies from				
factors may prevent companies		bidding or obtaining work on a project. InCompeting with large companies	60.0%	36.0%	4.0%	100.0%
from bidding or		% within MWBE or Non-MWBE	50.0%	24.2%	57.1%	36.2%
obtaining work on a		% of Total	21.7%	13.0%	1.4%	36.2%
project. In	No	Count	60	113	3	176
Competing with		% within Q23p. The following list of factors may prevent companies from				
large companies		bidding or obtaining work on a project. InCompeting with large companies	34.1%	64.2%	1.7%	100.0%
		% within MWBE or Non-MWBE	50.0%	75.8%	42.9%	63.8%
		% of Total	21.7%	40.9%	1.1%	63.8%
Total		Count % within Q23p. The following list of factors may prevent companies from	120	149	7	276
		bidding or obtaining work on a project. InCompeting with large companies	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MM	BE or Non-MWB	E	
		F	MWBE	Non-MWBE	Other	Total
24. Between	None	Count	63	81	1	14
2006 and 2011,		% within Q24. Between 2006 and 2011, how many times has your company				
low many times		submitted a bid or proposal to be a prime contractor/service provider for a	43.4%	55.9%	0.7%	100.0
as your company		City project?				
ubmitted a bid or		% within MWBE or Non-MWBE	52.5%	54.4%	14.3%	52.5
roposal to be a		% of Total	22.8%	29.3%	0.4%	52.5
rime	1-10 times	Count	51	50	5	1
ontractor/service		% within Q24. Between 2006 and 2011, how many times has your company				
provider for a City project?		submitted a bid or proposal to be a prime contractor/service provider for a City project?	48.1%	47.2%	4.7%	100.0
10,000		% within MWBE or Non-MWBE	42.5%	33.6%	71.4%	38.4
		% of Total	18.5%	18.1%	1.8%	38.4
	11-25 times	Count	5	11	0	
		% within Q24. Between 2006 and 2011, how many times has your company	-		-	
		submitted a bid or proposal to be a prime contractor/service provider for a City project?	31.3%	68.8%	0.0%	100.0
		% within MWBE or Non-MWBE	4.2%	7.4%	0.0%	5.8
		% of Total	1.8%	4.0%	0.0%	5.8
	26-50 times	Count	1	3	1	
	20 00 11100	% within Q24. Between 2006 and 2011, how many times has your company		Ũ		
		submitted a bid or proposal to be a prime contractor/service provider for a City project?	20.0%	60.0%	20.0%	100.0
		% within MWBE or Non-MWBE	0.8%	2.0%	14.3%	1.8
		% of Total	0.4%	1.1%	0.4%	1.8
	51-100 times	Count	0.170	1	0.170	
		% within Q24. Between 2006 and 2011, how many times has your company	0		Ű	
		submitted a bid or proposal to be a prime contractor/service provider for a City project?	0.0%	100.0%	0.0%	100.0
		% within MWBE or Non-MWBE	0.0%	0.7%	0.0%	0.4
		% of Total	0.0%	0.4%	0.0%	0.4
	Over 100 times	Count	0.070	0.470	0.078	0
		% within Q24. Between 2006 and 2011, how many times has your company	0	Ŭ	Ű	
		submitted a bid or proposal to be a prime contractor/service provider for a	0.0%	100.0%	0.0%	100.0
		City project?	0.00/		0.00/	
		% within MWBE or Non-MWBE	0.0%	2.0%	0.0%	1.1
		% of Total	0.0%	1.1%	0.0%	1.
otal		Count	120	149	7	2
		% within Q24. Between 2006 and 2011, how many times has your company	40 -00	E 4 007	0.50	400
		submitted a bid or proposal to be a prime contractor/service provider for a	43.5%	54.0%	2.5%	100.0
		City project?		100.0	100.05	
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.
		% of Total	43.5%	54.0%	2.5%	100.



				VBE or Non-MW		
			MWBE	Non-MWBE	Other	Total
225. Between	Yes	Count	12	2	1	1
2006 and 2011,		% within Q25. Between 2006 and 2011, have you ever submitted a				
nave you ever		bid/proposal for a contract, were informed that you were the lowest	80.0%	13.3%	6.7%	100.0
submitted a		bidder/selected proposer, and then found out that another prime	00.070	10.070	0.1.70	10010
oid/proposal for a		contractor/service provider was actually doing the work				
contract, were		% within MWBE or Non-MWBE	21.1%		16.7%	11.59
nformed that you		% of Total	9.2%		0.8%	11.59
were the lowest	No	Count	40	62	4	10
oidder/selected		% within Q25. Between 2006 and 2011, have you ever submitted a				
proposer, and then		bid/proposal for a contract, were informed that you were the lowest	37.7%	58.5%	3.8%	100.09
ound out that		bidder/selected proposer, and then found out that another prime				
another prime		contractor/service provider was actually doing the work % within MWBE or Non-MWBE	70.2%	91.2%	66.7%	80.99
contractor/service		% within MVVBE of Non-MVVBE % of Total	30.5%		3.1%	80.9
provider was	Don't Know	Count	30.5%	47.3%	3.1%	00.9
actually doing the	DOITLENIOW	% within Q25. Between 2006 and 2011, have you ever submitted a	5	4	1	
work		bid/proposal for a contract, were informed that you were the lowest				
		bidder/selected proposer, and then found out that another prime	50.0%	40.0%	10.0%	100.0
		contractor/service provider was actually doing the work				
		% within MWBE or Non-MWBE	8.8%	5.9%	16.7%	7.69
		% of Total	3.8%		0.8%	7.69
Total		Count	57	68	6	13
		% within Q25. Between 2006 and 2011, have you ever submitted a			-	
		bid/proposal for a contract, were informed that you were the lowest				
		bidder/selected proposer, and then found out that another prime	43.5%	51.9%	4.6%	100.0
		contractor/service provider was actually doing the work				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	51.9%	4.6%	100.0

Q25. Between 2006 and 2011, have	you ever submitted a bid/proposal for a contract	ct, were informed that you were the lowest bidder/selected proposer,	and then found



			MM	BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
226. Between	None	Count	97	112	5	21
2006 and 2011 how		% within Q26. Between 2006 and 2011 how many times has your company				
nany times has		been awarded a City project as a prime contractor/service provider?	45.3%	52.3%	2.3%	100.09
our company been						
awarded a City		% within MWBE or Non-MWBE	80.8%	75.2%	71.4%	77.5
project as a prime		% of Total	35.1%	40.6%	1.8%	77.5
contractor/service	1-10 times	Count	22	27	1	ţ
provider?		% within Q26. Between 2006 and 2011 how many times has your company				
		been awarded a City project as a prime contractor/service provider?	44.0%	54.0%	2.0%	100.0
		% within MWBE or Non-MWBE	18.3%	18.1%	14.3%	18.19
		% of Total	8.0%	9.8%	0.4%	18.1
	11-25 times	Count	0	7	1	
		% within Q26. Between 2006 and 2011 how many times has your company				
		been awarded a City project as a prime contractor/service provider?	0.0%	87.5%	12.5%	100.0
		% within MWBE or Non-MWBE	0.0%	4.7%	14.3%	2.9
		% of Total	0.0%	2.5%	0.4%	2.9
	26-50 times	Count	0	2	0	
		% within Q26. Between 2006 and 2011 how many times has your company				
		been awarded a City project as a prime contractor/service provider?	0.0%	100.0%	0.0%	100.0
		% within MWBE or Non-MWBE	0.0%	1.3%	0.0%	0.7
		% of Total	0.0%	0.7%	0.0%	0.7
	51-100 times	Count	1	0	0	
		% within Q26. Between 2006 and 2011 how many times has your company				
		been awarded a City project as a prime contractor/service provider?	100.0%	0.0%	0.0%	100.0
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4
		% of Total	0.4%	0.0%	0.0%	0.4
	Over 100 times	Count	0	1	0	
		% within Q26. Between 2006 and 2011 how many times has your company				
		been awarded a City project as a prime contractor/service provider?	0.0%	100.0%	0.0%	100.0
		% within MWBE or Non-MWBE	0.0%	0.7%	0.0%	0.4
		% of Total	0.0%	0.4%	0.0%	0.4
otal		Count	120	149	7	2
		% within Q26. Between 2006 and 2011 how many times has your company	-	-		
		been awarded a City project as a prime contractor/service provider?	43.5%	54.0%	2.5%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.0

Q26. Between 2006 and 2011 how many times has your company been awarded a City project as a prime contractor/service provider? * MWBE or Non-MWB	Q26. Between 2006 and 2011 how mar	y times has your company been awarded	a City project as a prime contractor/service provid	er? * MWBE or Non-MWBE
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			MV	VBE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
Q27. When you	Less than 30 days	Count	7	13	0	20
were a prime		% within Q27. When you were a prime contractor/service provider, what was				
contractor/service		the average amount of time that it typically took to receive payment for your	35.0%	65.0%	0.0%	100.0%
provider, what was		services on City-funded projects?				
the average		% within MWBE or Non-MWBE	30.4%		0.0%	32.3%
amount of time that		% of Total	11.3%	21.0%	0.0%	32.3%
it typically took to	31-60 days	Count	15	21	1	37
receive payment for		% within Q27. When you were a prime contractor/service provider, what was				
your services on		the average amount of time that it typically took to receive payment for your	40.5%	56.8%	2.7%	100.0%
City-funded		services on City-funded projects?				
projects?		% within MWBE or Non-MWBE	65.2%	56.8%	50.0%	59.7%
		% of Total	24.2%	33.9%	1.6%	59.7%
	61-90 days	Count	1	2	1	4
		% within Q27. When you were a prime contractor/service provider, what was				
		the average amount of time that it typically took to receive payment for your	25.0%	50.0%	25.0%	100.0%
		services on City-funded projects?				
		% within MWBE or Non-MWBE	4.3%		50.0%	6.5%
		% of Total	1.6%	3.2%	1.6%	6.5%
	91-120 days	Count	0	1	0	
		% within Q27. When you were a prime contractor/service provider, what was				
		the average amount of time that it typically took to receive payment for your	0.0%	100.0%	0.0%	100.0%
		services on City-funded projects?				
		% within MWBE or Non-MWBE	0.0%		0.0%	1.6%
		% of Total	0.0%		0.0%	1.6%
Total		Count	23	37	2	62
		% within Q27. When you were a prime contractor/service provider, what was				
		the average amount of time that it typically took to receive payment for your	37.1%	59.7%	3.2%	100.0%
		services on City-funded projects?				
		% within MWBE or Non-MWBE	100.0%		100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%

# Q27. When you were a prime contractor/service provider, what was the average amount of time that it typically took to receive payment for your services on City-funded



		ce provider did you experience discriminatory behavior between 2006 and 20	, ,	VBE or Non-MW		
			MWBE	Non-MWBE	Other	Total
Q28. As a prime	Yes	Count	6	2	1	9
contractor/service		% within Q28. As a prime contractor/service provider did you experience				
provider did you		discriminatory behavior between 2006 and 2011 by the City when bidding or	66.7%	22.2%	11.1%	100.0%
experience		proposing on a project?				
discriminatory		% within MWBE or Non-MWBE	26.1%	5.4%	50.0%	14.5%
behavior between		% of Total	9.7%	3.2%	1.6%	14.5%
2006 and 2011 by	No	Count	13	31	1	45
the City when		% within Q28. As a prime contractor/service provider did you experience				
bidding or		discriminatory behavior between 2006 and 2011 by the City when bidding or	28.9%	68.9%	2.2%	100.0%
proposing on a		proposing on a project?				
project?		% within MWBE or Non-MWBE	56.5%	83.8%	50.0%	72.6%
		% of Total	21.0%	50.0%	1.6%	72.6%
	Don't Know	Count	4	4	0	8
		% within Q28. As a prime contractor/service provider did you experience				
		discriminatory behavior between 2006 and 2011 by the City when bidding or	50.0%	50.0%	0.0%	100.0%
		proposing on a project?				
		% within MWBE or Non-MWBE	17.4%	10.8%	0.0%	12.9%
		% of Total	6.5%	6.5%	0.0%	12.9%
Total		Count	23	37	2	62
		% within Q28. As a prime contractor/service provider did you experience				
		discriminatory behavior between 2006 and 2011 by the City when bidding or	37.1%	59.7%	3.2%	100.0%
		proposing on a project?				
		% within MWBE or Non-MWBE	100.0%		100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%

Q29. What was the most noticeable way you became aware of the discrimination a	on against your company? * MWBE or Non-MWBE Crossta	bulation
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			MW			
			MWBE	Non-MWBE	Other	Total
Q29. What was the	Verbal Comment	Count	4	2	0	6
most noticeable way you became		% within Q29. What was the most noticeable way you became aware of the discrimination against your company?	66.7%	33.3%	0.0%	100.0%
aware of the		% within MWBE or Non-MWBE	66.7%	100.0%	0.0%	66.7%
discrimination		% of Total	44.4%	22.2%	0.0%	66.7%
against your	Action taken	Count	2	0	1	3
company?	against company	% within Q29. What was the most noticeable way you became aware of the discrimination against your company?	66.7%	0.0%	33.3%	100.0%
		% within MWBE or Non-MWBE	33.3%	0.0%	100.0%	33.3%
		% of Total	22.2%	0.0%	11.1%	33.3%
Total		Count	6	2	1	9
		% within Q29. What was the most noticeable way you became aware of the discrimination against your company?	66.7%	22.2%	11.1%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	66.7%	22.2%	11.1%	100.0%



			MM	MWBE or Non-MWBE		
			MWBE	Non-MWBE	Other	Total
Q30. Which of the	Owner's race or	Count	4	0	0	
following do you consider the	ethnicity	% within Q30. Which of the following do you consider the primary reason for your company being discriminated against?	100.0%	0.0%	0.0%	100.0%
primary reason for		% within MWBE or Non-MWBE	66.7%	0.0%	0.0%	44.4%
our company		% of Total	44.4%	0.0%	0.0%	44.4%
being discriminated	Owner's gender	Count	0	1	0	
against?		% within Q30. Which of the following do you consider the primary reason for your company being discriminated against?	0.0%	100.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.0%	50.0%	0.0%	11.19
		% of Total	0.0%	11.1%	0.0%	11.19
	Don't Know	Count	2	1	1	
		% within Q30. Which of the following do you consider the primary reason for your company being discriminated against?	50.0%	25.0%	25.0%	100.09
		% within MWBE or Non-MWBE	33.3%	50.0%	100.0%	44.49
		% of Total	22.2%	11.1%	11.1%	44.49
Total		Count	6	2	1	
		% within Q30. Which of the following do you consider the primary reason for your company being discriminated against?	66.7%	22.2%	11.1%	100.09
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	66.7%	22.2%	11.1%	100.0

			MV	MWBE or Non-MWBE		
			MWBE	Non-MWBE	Other	Total
Q31. When did the	During bidding	Count	4	1	0	
discrimination first	process	% within Q31. When did the discrimination first occur?	80.0%	20.0%	0.0%	100.09
occur?		% within MWBE or Non-MWBE	66.7%	50.0%	0.0%	55.69
		% of Total	44.4%	11.1%	0.0%	55.69
	After contract	Count	2	1	1	
	award	% within Q31. When did the discrimination first occur?	50.0%	25.0%	25.0%	100.09
		% within MWBE or Non-MWBE	33.3%	50.0%	100.0%	44.49
		% of Total	22.2%	11.1%	11.1%	44.49
Total		Count	6	2	1	
		% within Q31. When did the discrimination first occur?	66.7%	22.2%	11.1%	100.09
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	66.7%	22.2%	11.1%	100.0%



## Q32. Did you file a complaint? \* MWBE or Non-MWBE Crosstabulation

			MV	VBE or Non-MW		
			MWBE	Non-MWBE	Other	Total
Q32. Did you file a	Yes	Count	1	1	0	2
complaint?		% within Q32. Did you file a complaint?	50.0%	50.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	16.7%	50.0%	0.0%	22.2%
		% of Total	11.1%	11.1%	0.0%	22.2%
	No	Count	5	1	1	7
		% within Q32. Did you file a complaint?	71.4%	14.3%	14.3%	100.0%
		% within MWBE or Non-MWBE	83.3%	50.0%	100.0%	77.8%
		% of Total	55.6%	11.1%	11.1%	77.8%
Total		Count	6	2	1	9
		% within Q32. Did you file a complaint?	66.7%	22.2%	11.1%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	66.7%	22.2%	11.1%	100.0%

# Q33a. Still talking about the City while doing business or attempting to do business, have you experienced...-Harassment \* MWBE or Non-MWBE Crosstabulation

			MM	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q33a. Still talking Y	/es	Count	2	0	0	2
about the City while doing business or		% within Q33a. Still talking about the City while doing business or attempting to do business, have you experiencedHarassment	100.0%	0.0%	0.0%	100.0%
attempting to do		% within MWBE or Non-MWBE	8.7%	0.0%	0.0%	3.2%
business, have you		% of Total	3.2%	0.0%	0.0%	3.2%
experienced N	No	Count	21	37	2	60
Harassment		% within Q33a. Still talking about the City while doing business or attempting to do business, have you experiencedHarassment	35.0%	61.7%	3.3%	100.0%
		% within MWBE or Non-MWBE	91.3%	100.0%	100.0%	96.8%
		% of Total	33.9%	59.7%	3.2%	96.8%
Total		Count	23	37	2	62
		% within Q33a. Still talking about the City while doing business or attempting to do business, have you experiencedHarassment	37.1%	59.7%	3.2%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%



			MV	VBE or Non-MW	/BE	
			MWBE	Non-MWBE	Other	Total
Q33b. Still talking	Yes	Count	6	1	1	8
about the City while		% within Q33b. Still talking about the City while doing business or attempting				
doing business or attempting to do		to do business, have you experiencedUnequal or unfair treatment	75.0%	12.5%	12.5%	100.0%
business, have you		% within MWBE or Non-MWBE	26.1%	2.7%	50.0%	12.9%
experienced		% of Total	9.7%	1.6%	1.6%	12.9%
Unequal or unfair	No	Count	17	36	1	54
treatment		% within Q33b. Still talking about the City while doing business or attempting				
		to do business, have you experienced Unequal or unfair treatment	31.5%	66.7%	1.9%	100.0%
		% within MWBE or Non-MWBE	73.9%	97.3%	50.0%	87.1%
		% of Total	27.4%	58.1%	1.6%	87.1%
Total		Count	23	37	2	62
		% within Q33b. Still talking about the City while doing business or attempting				
		to do business, have you experienced Unequal or unfair treatment	37.1%	59.7%	3.2%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%

#### Q33b. Still talking about the City while doing business or attempting to do business, have you experienced...-Unequal or unfair treatment \* MWBE or Non-MWBE

Q33c. Still talking about the City while doing business or attempting to do business, have you experienced...-Bid shopping or bid manipulation \* MWBE or Non-MWBE

			MM	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q33c. Still talking	Yes	Count	6	2	1	9
about the City while		% within Q33c. Still talking about the City while doing business or attempting				
doing business or attempting to do		to do business, have you experiencedBid shopping or bid manipulation	66.7%	22.2%	11.1%	100.0%
business, have you		% within MWBE or Non-MWBE	26.1%	5.4%	50.0%	14.5%
experiencedBid		% of Total	9.7%	3.2%	1.6%	14.5%
shopping or bid	No	Count	17	35	1	53
manipulation		% within Q33c. Still talking about the City while doing business or attempting				
		to do business, have you experienced Bid shopping or bid manipulation	32.1%	66.0%	1.9%	100.0%
		% within MWBE or Non-MWBE	73.9%	94.6%	50.0%	85.5%
		% of Total	27.4%	56.5%	1.6%	85.5%
Total		Count	23	37	2	62
		% within Q33c. Still talking about the City while doing business or attempting				
		to do business, have you experiencedBid shopping or bid manipulation	37.1%	59.7%	3.2%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%



			MM	/BE or Non-MW	BE	4
			MWBE	Non-MWBE	Other	Total
Q33d. Still talking	Yes	Count	5	2	0	7
about the City while		% within Q33d. Still talking about the City while doing business or attempting				
doing business or attempting to do		to do business, have you experiencedDouble standards in performance	71.4%	28.6%	0.0%	100.0%
business, have you		% within MWBE or Non-MWBE	21.7%	5.4%	0.0%	11.3%
experienced		% of Total	8.1%	3.2%	0.0%	11.3%
Double standards	No	Count	18	35	2	55
in performance		% within Q33d. Still talking about the City while doing business or attempting				
		to do business, have you experienced Double standards in performance	32.7%	63.6%	3.6%	100.0%
		% within MWBE or Non-MWBE	78.3%	94.6%	100.0%	88.7%
		% of Total	29.0%	56.5%	3.2%	88.7%
Total		Count	23	37	2	62
		% within Q33d. Still talking about the City while doing business or attempting				
		to do business, have you experienced Double standards in performance	37.1%	59.7%	3.2%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%

# Q33d. Still talking about the City while doing business or attempting to do business, have you experienced...-Double standards in performance \* MWBE or Non-MWBE

Q33e. Still talking about the City while doing business or attempting to do business, have you experienced...-Denial of opportunity to bid \* MWBE or Non-MWBE

			MM	BE or Non-MW	3E	
			MWBE	Non-MWBE	Other	Total
Q33e. Still talking	Yes	Count	5	0	1	6
about the City while		% within Q33e. Still talking about the City while doing business or attempting				
doing business or attempting to do		to do business, have you experiencedDenial of opportunity to bid	83.3%	0.0%	16.7%	100.0%
business, have you		% within MWBE or Non-MWBE	21.7%	0.0%	50.0%	9.7%
experienced		% of Total	8.1%	0.0%	1.6%	9.7%
Denial of	No	Count	18	37	1	56
opportunity to bid		% within Q33e. Still talking about the City while doing business or attempting				
		to do business, have you experienced Denial of opportunity to bid	32.1%	66.1%	1.8%	100.0%
		% within MWBE or Non-MWBE	78.3%	100.0%	50.0%	90.3%
		% of Total	29.0%	59.7%	1.6%	90.3%
Total		Count	23	37	2	62
		% within Q33e. Still talking about the City while doing business or attempting				
		to do business, have you experiencedDenial of opportunity to bid	37.1%	59.7%	3.2%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%



			MV	BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q33f. Still talking	Yes	Count	3	3	1	7
about the City while		% within Q33f. Still talking about the City while doing business or attempting				
doing business or attempting to do		to do business, have you experiencedUnfair denial of contract award	42.9%	42.9%	14.3%	100.0%
business, have you		% within MWBE or Non-MWBE	13.0%	8.1%	50.0%	11.3%
experienced		% of Total	4.8%	4.8%	1.6%	11.3%
Unfair denial of	No	Count	20	34	1	55
contract award		% within Q33f. Still talking about the City while doing business or attempting				
		to do business, have you experienced Unfair denial of contract award	36.4%	61.8%	1.8%	100.0%
		% within MWBE or Non-MWBE	87.0%	91.9%	50.0%	88.7%
		% of Total	32.3%	54.8%	1.6%	88.7%
Total		Count	23	37	2	62
		% within Q33f. Still talking about the City while doing business or attempting				
		to do business, have you experiencedUnfair denial of contract award	37.1%	59.7%	3.2%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	37.1%	59.7%	3.2%	100.0%

# Q33f. Still talking about the City while doing business or attempting to do business, have you experienced...-Unfair denial of contract award \* MWBE or Non-MWBE

Q33g. Still talking about the City while doing business or attempting to do business, have you experienced...-Unfair termination \* MWBE or Non-MWBE Crosstabulation

		MM	VBE or Non-MW		
		MWBE	Non-MWBE	Other	Total
Q33g. Still talking No	Count	23	37	2	62
about the City while	% within Q33g. Still talking about the City while doing business or attempting				
doing business or	to do business, have you experiencedUnfair termination	37.1%	59.7%	3.2%	100.0%
attempting to do					
business, have you	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
experienced	% of Total	37.1%	59.7%	3.2%	100.0%
Total	Count	23	37	2	62
	% within Q33g. Still talking about the City while doing business or attempting				
	to do business, have you experiencedUnfair termination	37.1%	59.7%	3.2%	100.0%
	% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
	% of Total	37.1%	59.7%	3.2%	100.0%



			MM	BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
234. Between	None	Count	80	101	3	18
2006 and 2011 how	1	% within Q34. Between 2006 and 2011 how many times has your company				
nany times has		submitted a bid or proposal to be a subcontractor with a prime	43.5%	54.9%	1.6%	100.09
our company		contractor/service provider for a project with the City?				
submitted a bid or		% within MWBE or Non-MWBE	66.7%	67.8%	42.9%	66.7
proposal to be a		% of Total	29.0%	36.6%	1.1%	66.7
ubcontractor with	1-10 times	Count	34	41	4	-
prime		% within Q34. Between 2006 and 2011 how many times has your company				
contractor/service		submitted a bid or proposal to be a subcontractor with a prime	43.0%	51.9%	5.1%	100.0
provider for a		contractor/service provider for a project with the City?				
project with the		% within MWBE or Non-MWBE	28.3%	27.5%	57.1%	28.6
City?		% of Total	12.3%	14.9%	1.4%	28.6
, in the second s	11-25 times	Count	4	5	0	
		% within Q34. Between 2006 and 2011 how many times has your company				
		submitted a bid or proposal to be a subcontractor with a prime	44.4%	55.6%	0.0%	100.0
		contractor/service provider for a project with the City?				
		% within MWBE or Non-MWBE	3.3%	3.4%	0.0%	3.3
		% of Total	1.4%	1.8%	0.0%	3.3
	26-50 times	Count	1	1	0	
		% within Q34. Between 2006 and 2011 how many times has your company			-	
		submitted a bid or proposal to be a subcontractor with a prime	50.0%	50.0%	0.0%	100.0
		contractor/service provider for a project with the City?				
		% within MWBE or Non-MWBE	0.8%	0.7%	0.0%	0.7
		% of Total	0.4%	0.4%	0.0%	0.7
	51-100 times	Count	1	0.170	0.070	0.1
		% within Q34. Between 2006 and 2011 how many times has your company	•	Ŭ	0	
		submitted a bid or proposal to be a subcontractor with a prime	100.0%	0.0%	0.0%	100.0
		contractor/service provider for a project with the City?	100.070	0.070	0.070	
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4
		% of Total	0.4%	0.0%	0.0%	0.4
	Over 100 times	Count	0.470	0.070	0.0 %	0.4
		% within Q34. Between 2006 and 2011 how many times has your company	0	·	0	
		submitted a bid or proposal to be a subcontractor with a prime	0.0%	100.0%	0.0%	100.0
		contractor/service provider for a project with the City?	0.070	100.070	0.070	100.0
		% within MWBE or Non-MWBE	0.0%	0.7%	0.0%	0.4
		% of Total	0.0%	0.4%	0.0%	0.4
otal		Count	120	149	0.078	2
otai		% within Q34. Between 2006 and 2011 how many times has your company	120	143	'	21
		submitted a bid or proposal to be a subcontractor with a prime	43.5%	54.0%	2.5%	100.0
		contractor/service provider for a project with the City?	43.376	54.076	2.570	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% within MVVBE of Non-WVVBE				
		76 UI TULAI	43.5%	54.0%	2.5%	100.0

Q34. Between 2006 and 2011 how many times has your company submitted a bid or proposal to be a subcontractor with a pri	rime contractor/service provider for a
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				/BE or Non-MWE		
			MWBE	Non-MWBE	Other	Total
Q35. Between	None	Count	98	120	6	22
2006 and 2011,		% within Q35. Between 2006 and 2011, how many times has your company				
now many times		been awarded a subcontract with a prime contractor/service provider for a	43.8%	53.6%	2.7%	100.0%
nas your company		project with the City?				
been awarded a		% within MWBE or Non-MWBE	81.7%	80.5%	85.7%	81.2%
subcontract with a		% of Total	35.5%	43.5%	2.2%	81.2%
orime	1-10 times	Count	21	23	1	4
contractor/service		% within Q35. Between 2006 and 2011, how many times has your company				
provider for a		been awarded a subcontract with a prime contractor/service provider for a	46.7%	51.1%	2.2%	100.09
, project with the		project with the City?				
City?		% within MWBE or Non-MWBE	17.5%	15.4%	14.3%	16.39
		% of Total	7.6%	8.3%	0.4%	16.3%
	11-25 times	Count	1	6	0	
		% within Q35. Between 2006 and 2011, how many times has your company				
		been awarded a subcontract with a prime contractor/service provider for a	14.3%	85.7%	0.0%	100.09
		project with the City?				
		% within MWBE or Non-MWBE	0.8%	4.0%	0.0%	2.5%
		% of Total	0.4%	2.2%	0.0%	2.5%
Fotal		Count	120	149	7	27
		% within Q35. Between 2006 and 2011, how many times has your company				
		been awarded a subcontract with a prime contractor/service provider for a	43.5%	54.0%	2.5%	100.09
		project with the City?				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.09



				BE or Non-MWB		
			MWBE	Non-MWBE	Other	Total
36. Between	Less than 30 days	Count	7	2	0	
006 and 2011,		% within Q36. Between 2006 and 2011, when you were a subcontractor				
/hen you were a		what was the average amount of time that it typically took to receive payment	77.8%	22.2%	0.0%	100.
ubcontractor what		for your services from the prime contractor/service provider on a City	11.070	22.270	0.078	100.
vas the average		project?				
mount of time that		% within MWBE or Non-MWBE	31.8%	6.9%	0.0%	17.
typically took to		% of Total	13.5%	3.8%	0.0%	17.3
eceive payment for	31-60 days	Count	12	21	0	
our services from		% within Q36. Between 2006 and 2011, when you were a subcontractor				
ne prime		what was the average amount of time that it typically took to receive payment	36.4%	63.6%	0.0%	100.
ontractor/service		for your services from the prime contractor/service provider on a City	30.4%	03.0%	0.0%	100.
rovider on a City		project?				
roject?		% within MWBE or Non-MWBE	54.5%	72.4%	0.0%	63.
-,		% of Total	23.1%	40.4%	0.0%	63.
	61-90 days	Count	2	3	0	
		% within Q36. Between 2006 and 2011, when you were a subcontractor				
		what was the average amount of time that it typically took to receive payment	40.00/	CO 08/	0.00/	100
		for your services from the prime contractor/service provider on a City	40.0%	60.0%	0.0%	100.
		project?				
		% within MWBE or Non-MWBE	9.1%	10.3%	0.0%	9.
		% of Total	3.8%	5.8%	0.0%	9.
	91-120 days	Count	1	3	0	
		% within Q36. Between 2006 and 2011, when you were a subcontractor				
		what was the average amount of time that it typically took to receive payment	05.00/	75.00/	0.00/	400
		for your services from the prime contractor/service provider on a City	25.0%	75.0%	0.0%	100.
		project?				
		% within MWBE or Non-MWBE	4.5%	10.3%	0.0%	7.
		% of Total	1.9%	5.8%	0.0%	7.
	Over 120 days	Count	0	0	1	
		% within Q36. Between 2006 and 2011, when you were a subcontractor				
		what was the average amount of time that it typically took to receive payment				
		for your services from the prime contractor/service provider on a City	0.0%	0.0%	100.0%	100.
		project?				
		% within MWBE or Non-MWBE	0.0%	0.0%	100.0%	1.
		% of Total	0.0%	0.0%	1.9%	1.
otal		Count	22	29	1	
		% within Q36. Between 2006 and 2011, when you were a subcontractor				
		what was the average amount of time that it typically took to receive payment				
		for your services from the prime contractor/service provider on a City	42.3%	55.8%	1.9%	100.
		project?				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.
		% of Total	42.3%	55.8%	1.9%	100.

Q36. Between 2006 and 2011, when you were a subcontractor what was the average amount of time that it typically took to receive payment for your services from the



			MM	BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q37. In your	Often	Count	0	4	0	
opinion, how		% within Q37. In your opinion, how frequently have prime contractors/service				
frequently have		providers that you've subcontracted with delayed payment for the work or	0.0%	100.0%	0.0%	100.0%
prime		services that you performed on a City project?	0.0 %	100.076	0.078	100.07
contractors/service						
providers that		% within MWBE or Non-MWBE	0.0%	13.8%	0.0%	7.7%
you've		% of Total	0.0%	7.7%	0.0%	7.7%
subcontracted with	Very Often	Count	1	2	0	:
delayed payment		% within Q37. In your opinion, how frequently have prime contractors/service				
for the work or		providers that you've subcontracted with delayed payment for the work or	33.3%	66.7%	0.0%	100.0%
services that you		services that you performed on a City project?				
performed on a City		% within MWBE or Non-MWBE	4.5%	6.9%	0.0%	5.8%
project?		% of Total	1.9%	3.8%	0.0%	5.8%
	Sometimes	Count	1.370	5.0%	0.078	1
	Cometanes	% within Q37. In your opinion, how frequently have prime contractors/service	0	Ũ		
		providers that you've subcontracted with delayed payment for the work or				
		services that you performed on a City project?	41.7%	50.0%	8.3%	100.0%
		% within MWBE or Non-MWBE	22.7%	20.7%	100.0%	23.1%
		% of Total	9.6%	11.5%	1.9%	23.19
	Seldom	Count	9	10	0	1
		% within Q37. In your opinion, how frequently have prime contractors/service				
		providers that you've subcontracted with delayed payment for the work or	47.4%	52.6%	0.0%	100.0%
		services that you performed on a City project?	47.4%	52.0%	0.0%	100.05
		% within MWBE or Non-MWBE	40.9%	34.5%	0.0%	36.5%
		% of Total	17.3%	19.2%	0.0%	36.5%
	Never	Count	7	7	0	1-
		% within Q37. In your opinion, how frequently have prime contractors/service				
		providers that you've subcontracted with delayed payment for the work or	50.0%	50.0%	0.0%	100.0%
		services that you performed on a City project?	00.070	00.070	01070	100107
		% within MWBE or Non-MWBE	31.8%	24.1%	0.0%	26.9%
		% of Total	13.5%	13.5%	0.0%	26.9%
Total		Count	22	29	1	5
		% within Q37. In your opinion, how frequently have prime contractors/service				
		providers that you've subcontracted with delayed payment for the work or	42.3%	55.8%	1.9%	100.0%
		services that you performed on a City project?				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	42.3%	55.8%	1.9%	100.09

Q37. In your opinion, how frequently have prime contractors/service providers that you've subcontracted with delayed payment for the work or services that you



			MM	BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q38. As a	Excellent	Count	3	6	0	ę
subcontractor, your working experience		% within Q38. As a subcontractor, your working experience with prime contractors/service providers has been:	33.3%	66.7%	0.0%	100.0%
with prime		% within MWBE or Non-MWBE	13.6%	20.7%	0.0%	17.3%
contractors/service		% of Total	5.8%	11.5%	0.0%	17.3%
providers has	Good	Count	14	21	0	35
been:		% within Q38. As a subcontractor, your working experience with prime contractors/service providers has been:	40.0%	60.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	63.6%	72.4%	0.0%	67.3%
		% of Total	26.9%	40.4%	0.0%	67.3%
	Fair	Count	5	1	1	
		% within Q38. As a subcontractor, your working experience with prime contractors/service providers has been:	71.4%	14.3%	14.3%	100.0%
		% within MWBE or Non-MWBE	22.7%	3.4%	100.0%	13.5%
		% of Total	9.6%	1.9%	1.9%	13.5%
	Poor	Count	0	1	0	
		% within Q38. As a subcontractor, your working experience with prime contractors/service providers has been:	0.0%	100.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.0%	3.4%	0.0%	1.9%
		% of Total	0.0%	1.9%	0.0%	1.9%
Total		Count	22	29	1	5
		% within Q38. As a subcontractor, your working experience with prime contractors/service providers has been:	42.3%	55.8%	1.9%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	42.3%	55.8%	1.9%	100.09

038 As a subcontractor	vour working experience w	h prime contractors/service	nroviders has been.	MWBE or Non-MWBE	Crosstabulation
QJO. AS a Subcontractor,	your working experience w				GIUSSLADUIALIUI



		· · ·		BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q39. Have you	Yes	Count	12	0	0	1:
observed a		% within Q39. Have you observed a situation in which a prime				
situation in which a		contractor/service provider includes M/WBE subcontractors on a bid to				
orime		satisfy the "good faith effort" requirements, and drops the company as a	100.0%	0.0%	0.0%	100.0%
contractor/service		subcontractor after winning the award for no legitimate reas				
provider includes						
M/WBE		% within MWBE or Non-MWBE	54.5%		0.0%	23.1%
subcontractors on		% of Total	23.1%		0.0%	23.1%
	No	Count	7	24	1	32
good faith effort"		% within Q39. Have you observed a situation in which a prime				
equirements, and		contractor/service provider includes M/WBE subcontractors on a bid to		75.00/	a	
drops the company		satisfy the "good faith effort" requirements, and drops the company as a	21.9%	75.0%	3.1%	100.0%
as a subcontractor		subcontractor after winning the award for no legitimate reas				
after winning the					100.00/	
award for no		% within MWBE or Non-MWBE % of Total	31.8%		100.0%	61.5%
egitimate reas	Don't Know	Count	13.5%	46.2%	1.9%	61.5%
	Dontknow	% within Q39. Have you observed a situation in which a prime	3	5	0	
		contractor/service provider includes M/WBE subcontractors on a bid to				
		satisfy the "good faith effort" requirements, and drops the company as a	37.5%	62.5%	0.0%	100.0%
			37.3%	02.5%	0.0%	100.07
		subcontractor after winning the award for no legitimate reas				
		% within MWBE or Non-MWBE	13.6%	17.2%	0.0%	15.4%
		% of Total	5.8%		0.0%	15.4%
Total		Count	22	29	1	5
, otai		% within Q39. Have you observed a situation in which a prime		20	•	
		contractor/service provider includes M/WBE subcontractors on a bid to				
		satisfy the "good faith effort" requirements, and drops the company as a	42.3%	55.8%	1.9%	100.0%
		subcontractor after winning the award for no legitimate reas			,.	
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	42.3%	55.8%	1.9%	100.0%

Q39. Have you observed a situation in which a prime contractor/service provider includes M/WBE subcontractors on a bid to satisfy the "good faith effort"



	•	actors/service providers who use your firm as a subcontractor on public-sec		MWBE or Non-MWBE		
			MWBE	Non-MWBE	Other	Total
Q40. How often do	Always	Count	0	2	0	:
prime		% within Q40. How often do prime contractors/service providers who use				
contractors/service		your firm as a subcontractor on public-sector projects with SBE goals solicit	0.0%	100.0%	0.0%	100.0%
providers who use		your firm on projects (private or public) without SBE or M/WBE goals?	0.070	100.070	0.070	100.07
your firm as a						
subcontractor on		% within MWBE or Non-MWBE	0.0%	6.9%	0.0%	3.8%
public-sector	00	% of Total	0.0%	3.8%	0.0%	3.8%
projects with SBE	Often	Count % within Q40. How often do prime contractors/service providers who use	2	6	0	
goals solicit your		your firm as a subcontractor on public-sector projects with SBE goals solicit				
firm on projects		your firm on projects (private or public) without SBE or M/WBE goals?	25.0%	75.0%	0.0%	100.0%
(private or public) without SBE or		your him on projects (private of public) without SBE of M/WBE goals?				
M/WBE goals?		% within MWBE or Non-MWBE	9.1%	20.7%	0.0%	15.4%
W/WDE goals?		% of Total	3.8%	11.5%	0.0%	15.49
	Very Often	Count	2	3	0.070	
	very enem	% within Q40. How often do prime contractors/service providers who use	-	Ŭ	Ū	
		your firm as a subcontractor on public-sector projects with SBE goals solicit				
		your firm on projects (private or public) without SBE or M/WBE goals?	40.0%	60.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	9.1%	10.3%	0.0%	9.6%
		% of Total	3.8%	5.8%	0.0%	9.6%
	Sometimes	Count	7	10	1	1
		% within Q40. How often do prime contractors/service providers who use				
		your firm as a subcontractor on public-sector projects with SBE goals solicit	38.9%	55.6%	5.6%	100.0%
		your firm on projects (private or public) without SBE or M/WBE goals?	00.070	00.070	0.070	100107
		% within MWBE or Non-MWBE	31.8%	34.5%	100.0%	34.6%
		% of Total	13.5%	19.2%	1.9%	34.6%
	Seldom	Count	11	8	0	19
		% within Q40. How often do prime contractors/service providers who use				
		your firm as a subcontractor on public-sector projects with SBE goals solicit	57.9%	42.1%	0.0%	100.0%
		your firm on projects (private or public) without SBE or M/WBE goals?	51.570	42.170	0.078	100.07
		% within MWBE or Non-MWBE	50.0%	27.6%	0.0%	36.5%
		% of Total	21.2%	15.4%	0.0%	36.5%
Total		Count	22	29	1	52
		% within Q40. How often do prime contractors/service providers who use				
		your firm as a subcontractor on public-sector projects with SBE goals solicit	42.3%	55.8%	1.9%	100.0%
		your firm on projects (private or public) without SBE or M/WBE goals?	42.070	00.070	1.070	100.07
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	42.3%	55.8%	1.9%	100.0%

# Q40. How often do prime contractors/service providers who use your firm as a subcontractor on public-sector projects with SBE goals solicit your firm on projects



			MW	VBE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q41. As a	Yes	Count	7	0	0	
subcontractor did		% within Q41. As a subcontractor did you experience discriminatory behavior				
ou experience		between 2006 and 2011 from a prime contractor/service provider working or	100.0%	0.0%	0.0%	100.0%
discriminatory		bidding on a City project?				
behavior between		% within MWBE or Non-MWBE	31.8%	0.0%	0.0%	13.5%
2006 and 2011		% of Total	13.5%	0.0%	0.0%	13.5%
rom a prime	No	Count	12	22	1	3
contractor/service		% within Q41. As a subcontractor did you experience discriminatory behavior				
provider working or		between 2006 and 2011 from a prime contractor/service provider working or	34.3%	62.9%	2.9%	100.0%
bidding on a City		bidding on a City project?				
project?		% within MWBE or Non-MWBE	54.5%	75.9%	100.0%	67.3%
		% of Total	23.1%	42.3%	1.9%	67.3%
	Don't Know	Count	3	7	0	1
		% within Q41. As a subcontractor did you experience discriminatory behavior				
		between 2006 and 2011 from a prime contractor/service provider working or	30.0%	70.0%	0.0%	100.0%
		bidding on a City project?				
		% within MWBE or Non-MWBE	13.6%	24.1%	0.0%	19.2%
		% of Total	5.8%	13.5%	0.0%	19.2%
Fotal		Count	22	29	1	5
		% within Q41. As a subcontractor did you experience discriminatory behavior				
		between 2006 and 2011 from a prime contractor/service provider working or	42.3%	55.8%	1.9%	100.0%
		bidding on a City project?				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	42.3%	55.8%	1.9%	100.0%



Q42. What was the most noticeable way you became aware of the discrimination against your company? *	MWBE or Non-MWBE

			MWBE or Non-	
			MWBE MWBE	Total
Q42. What was the	Verbal Comment	Count	2	2
most noticeable way you became		% within Q42. What was the most noticeable way you became aware of the discrimination against your company?	100.0%	100.0%
aware of the		% within MWBE or Non-MWBE	33.3%	33.3%
discrimination		% of Total	33.3%	33.3%
against your	Action taken	Count	4	4
company?	against company	% within Q42. What was the most noticeable way you became aware of the discrimination against your company?	100.0%	100.0%
		% within MWBE or Non-MWBE	66.7%	66.7%
		% of Total	66.7%	66.7%
Total		Count	6	6
		% within Q42. What was the most noticeable way you became aware of the discrimination against your company?	100.0%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%
		% of Total	100.0%	100.0%

Q43. Which of the following do you consider the primary reason for your company being discriminated against? \* MWBE or Non-MWBE

			MWBE or Non-	
			MWBE	
			MWBE	Total
Q43. Which of the	Owner's race or	Count	5	5
following do you consider the	ethnicity	% within Q43. Which of the following do you consider the primary reason for your company being discriminated against?	100.0%	100.0%
primary reason for		% within MWBE or Non-MWBE	83.3%	83.3%
your company		% of Total	83.3%	83.3%
being discriminated	Don't Know	Count	1	1
against?		% within Q43. Which of the following do you consider the primary reason for your company being discriminated against?	100.0%	100.0%
		% within MWBE or Non-MWBE	16.7%	16.7%
		% of Total	16.7%	16.7%
Total		Count	6	6
		% within Q43. Which of the following do you consider the primary reason for your company being discriminated against?	100.0%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%
		% of Total	100.0%	100.0%



#### Q44. When did the discrimination first occur? \* MWBE or Non-MWBE Crosstabulation

			MWBE or Non-	
			MWBE	
			MWBE	Total
Q44. When did the	During bidding	Count	4	4
discrimination first	process	% within Q44. When did the discrimination first occur?	100.0%	100.0%
occur?		% within MWBE or Non-MWBE	66.7%	66.7%
		% of Total	66.7%	66.7%
	After contract	Count	2	2
	award	% within Q44. When did the discrimination first occur?	100.0%	100.0%
		% within MWBE or Non-MWBE	33.3%	33.3%
		% of Total	33.3%	33.3%
Total		Count	6	6
		% within Q44. When did the discrimination first occur?	100.0%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%
		% of Total	100.0%	100.0%

#### Q45. Did you file a complaint? \* MWBE or Non-MWBE Crosstabulation

			MWBE or Non-	
			MWBE	
			MWBE	Total
Q45. Did you file a	Yes	Count	3	3
complaint?		% within Q45. Did you file a complaint?	100.0%	100.0%
		% within MWBE or Non-MWBE	50.0%	50.0%
		% of Total	50.0%	50.0%
	No	Count	3	3
		% within Q45. Did you file a complaint?	100.0%	100.0%
		% within MWBE or Non-MWBE	50.0%	50.0%
		% of Total	50.0%	50.0%
Total		Count	6	6
		% within Q45. Did you file a complaint?	100.0%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%
		% of Total	100.0%	100.0%

## Q46a. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-

				/BE or Non-MW		
			MWBE	Non-MWBE	Other	Total
Q46a. Still talking	Yes	Count	5	0	0	5
about the prime		% within Q46a. Still talking about the prime contractors/service providers,				
contractors/service		while doing business or attempting to do business as a subcontractor, have	100.0%	0.0%	0.0%	100.0%
providers, while		you experienced-Harassment				
doing business or		% within MWBE or Non-MWBE	4.2%	0.0%	0.0%	1.8%
attempting to do		% of Total	1.8%	0.0%	0.0%	1.8%
business as a	No	Count	115	149	7	271
subcontractor,		% within Q46a. Still talking about the prime contractors/service providers,				
have you		while doing business or attempting to do business as a subcontractor, have	42.4%	55.0%	2.6%	100.0%
experienced-		you experienced-Harassment				
Harassment		% within MWBE or Non-MWBE	95.8%	100.0%	100.0%	98.2%
		% of Total	41.7%	54.0%	2.5%	98.2%
Total		Count	120	149	7	276
		% within Q46a. Still talking about the prime contractors/service providers,				
		while doing business or attempting to do business as a subcontractor, have	43.5%	54.0%	2.5%	100.0%
		you experienced-Harassment				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MM	/BE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
Q46b. Still talking about the prime	Yes	Count % within Q46b. Still talking about the prime contractors/service providers,	33	1	0	34
contractors/service providers, while		while doing business or attempting to do business as a subcontractor, have you experienced-Unequal or unfair treatment	97.1%	2.9%	0.0%	100.0%
doing business or		% within MWBE or Non-MWBE	27.5%	0.7%	0.0%	12.3%
attempting to do		% of Total	12.0%	0.4%	0.0%	12.3%
business as a subcontractor,	No	Count % within Q46b. Still talking about the prime contractors/service providers,	87	148	7	242
have you experienced-		while doing business or attempting to do business as a subcontractor, have you experienced-Unequal or unfair treatmen!	36.0%	61.2%	2.9%	100.0%
Unequal or unfair		% within MWBE or Non-MWBE	72.5%	99.3%	100.0%	87.7%
treatment		% of Total	31.5%	53.6%	2.5%	87.7%
Total		Count % within Q46b. Still talking about the prime contractors/service providers,	120	149	7	276
		while doing business or attempting to do business as a subcontractor, have you experienced-Unequal or unfair treatmen!	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q46b. Still talking about the prime contractors/service	providers, while doing business or attempti	ng to do business as a subcontractor, have	you experienced-Unequal

Q46c. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Bid

			MM	BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q46c. Still talking	Yes	Count	29	2	2	33
about the prime		% within Q46c. Still talking about the prime contractors/service providers,				
contractors/service		while doing business or attempting to do business as a subcontractor, have	87.9%	6.1%	6.1%	100.0%
providers, while		you experienced-Bid shopping or bid manipulation	01.070	0.170	0.170	100.070
doing business or						
attempting to do		% within MWBE or Non-MWBE	24.2%	1.3%	28.6%	12.0%
business as a		% of Total	10.5%	0.7%	0.7%	12.0%
subcontractor,	No	Count	91	147	5	243
have you		% within Q46c. Still talking about the prime contractors/service providers,				
experienced-Bid		while doing business or attempting to do business as a subcontractor, have	37.4%	60.5%	2.1%	100.0%
shopping or bid		you experienced-Bid shopping or bid manipulation	0	001070	2	1001070
manipulation						
		% within MWBE or Non-MWBE	75.8%	98.7%	71.4%	88.0%
		% of Total	33.0%	53.3%	1.8%	88.0%
Total		Count	120	149	7	276
		% within Q46c. Still talking about the prime contractors/service providers,				
		while doing business or attempting to do business as a subcontractor, have	43.5%	54.0%	2.5%	100.0%
		you experienced-Bid shopping or bid manipulation		, .		
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MM			
			MWBE	Non-MWBE	Other	Total
Q46d. Still talking	Yes	Count	31	5	0	36
about the prime		% within Q46d. Still talking about the prime contractors/service providers,				
contractors/service		while doing business or attempting to do business as a subcontractor, have	86.1%	13.9%	0.0%	100.0%
providers, while		you experienced-Double standards in performance	00.170	101070	0.070	100107
doing business or						
attempting to do		% within MWBE or Non-MWBE	25.8%		0.0%	13.0%
business as a		% of Total	11.2%		0.0%	13.0%
subcontractor,	No	Count	89	144	7	240
have you		% within Q46d. Still talking about the prime contractors/service providers,				
experienced-		while doing business or attempting to do business as a subcontractor, have	37.1%	60.0%	2.9%	100.0%
Double standards		you experienced-Double standards in performance				
in performance		% within MWBE or Non-MWBE	74.2%	96.6%	100.0%	87.0%
		% of Total	32.2%		2.5%	87.0%
Total		Count	120	149	2.570	276
Total		% within Q46d. Still talking about the prime contractors/service providers,	120	143	'	210
		while doing business or attempting to do business as a subcontractor, have				
		you experienced-Double standards in performance	43.5%	54.0%	2.5%	100.0%
		jou ospononosu pouble standardo in ponormanos				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%		2.5%	100.0%

# Q46d. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Double

## Q46e. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Denial of

			MM	BE or Non-MW	3E	
			MWBE	Non-MWBE	Other	Total
Q46e. Still talking	Yes	Count	17	2	2	21
about the prime		% within Q46e. Still talking about the prime contractors/service providers,				
contractors/service		while doing business or attempting to do business as a subcontractor, have	81.0%	9.5%	9.5%	100.0%
providers, while		you experienced-Denial of opportunity to bic				
doing business or		% within MWBE or Non-MWBE	14.2%	1.3%	28.6%	7.6%
attempting to do		% of Total	6.2%	0.7%	0.7%	7.6%
business as a	No	Count	103	147	5	255
subcontractor,		% within Q46e. Still talking about the prime contractors/service providers,				
have you		while doing business or attempting to do business as a subcontractor, have	40.4%	57.6%	2.0%	100.0%
experienced-Denial		you experienced-Denial of opportunity to bic				
of opportunity to bid	1	% within MWBE or Non-MWBE	85.8%	98.7%	71.4%	92.4%
		% of Total	37.3%	53.3%	1.8%	92.4%
Total		Count	120	149	7	276
		% within Q46e. Still talking about the prime contractors/service providers,				
		while doing business or attempting to do business as a subcontractor, have	43.5%	54.0%	2.5%	100.0%
		you experienced-Denial of opportunity to bic				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
i i		% of Total	43.5%	54.0%	2.5%	100.0%



			MV	VBE or Non-MW	/BE	
			MWBE	Non-MWBE	Other	Total
Q46f. Still talking about the prime	Yes	Count % within Q46f. Still talking about the prime contractors/service providers,	12	0	0	12
contractors/service providers, while		while doing business or attempting to do business as a subcontractor, have you experienced-Unfair denial of contract award	100.0%	0.0%	0.0%	100.0%
doing business or		% within MWBE or Non-MWBE	10.0%	0.0%	0.0%	4.3%
attempting to do		% of Total	4.3%	0.0%	0.0%	4.3%
business as a	No	Count	108	149	7	264
subcontractor,		% within Q46f. Still talking about the prime contractors/service providers,				
have you experienced-Unfair		while doing business or attempting to do business as a subcontractor, have you experienced-Unfair denial of contract award	40.9%	56.4%	2.7%	100.0%
denial of contract		% within MWBE or Non-MWBE	90.0%	100.0%	100.0%	95.7%
award		% of Total	39.1%	54.0%	2.5%	95.7%
Total		Count % within Q46f. Still talking about the prime contractors/service providers,	120	149	7	276
		while doing business or attempting to do business as a subcontractor, have you experienced-Unfair denial of contract award	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

# Q46f. Still talking about the prime contractors/service providers, while doing business or attempting to do business as a subcontractor, have you experienced-Unfair

bing business or attempting to do business as a subcontractor, have you experienced-Unfair

			MW	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q46g. Still talking	Yes	Count	4	0	1	5
about the prime		% within Q46g. Still talking about the prime contractors/service providers,				
contractors/service		while doing business or attempting to do business as a subcontractor, have	80.0%	0.0%	20.0%	100.0%
providers, while		you experienced-Unfair termination				
doing business or		% within MWBE or Non-MWBE	3.3%	0.0%	14.3%	1.8%
attempting to do		% of Total	1.4%	0.0%	0.4%	1.8%
business as a	No	Count	116	149	6	271
subcontractor,		% within Q46g. Still talking about the prime contractors/service providers,				
have you		while doing business or attempting to do business as a subcontractor, have	42.8%	55.0%	2.2%	100.0%
experienced-Unfair		you experienced-Unfair termination				
termination		% within MWBE or Non-MWBE	96.7%	100.0%	85.7%	98.2%
		% of Total	42.0%	54.0%	2.2%	98.2%
Total		Count	120	149	7	276
		% within Q46g. Still talking about the prime contractors/service providers,				
		while doing business or attempting to do business as a subcontractor, have	43.5%	54.0%	2.5%	100.0%
		you experienced-Unfair termination				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%



			MV	/BE or Non-MWI	BE	
			MWBE	Non-MWBE	Other	Total
Q47. Are you	Yes	Count	28	39	1	68
required to have bonding for the		% within Q47. Are you required to have bonding for the type of work that your company bids?	41.2%	57.4%	1.5%	100.0%
type of work that		% within MWBE or Non-MWBE	23.3%	26.2%	14.3%	24.6%
your company		% of Total	10.1%	14.1%	0.4%	24.6%
bids?	No	Count	88	102	5	195
		% within Q47. Are you required to have bonding for the type of work that your company bids?	45.1%	52.3%	2.6%	100.0%
		% within MWBE or Non-MWBE	73.3%	68.5%	71.4%	70.7%
		% of Total	31.9%	37.0%	1.8%	70.7%
	Don't Know	Count	4	8	1	13
		% within Q47. Are you required to have bonding for the type of work that your company bids?	30.8%	61.5%	7.7%	100.0%
		% within MWBE or Non-MWBE	3.3%	5.4%	14.3%	4.7%
		% of Total	1.4%	2.9%	0.4%	4.7%
Total		Count	120	149	7	276
		% within Q47. Are you required to have bonding for the type of work that your company bids?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q47. Are you requ	ired to have bonding	for the type of w	ork that your company	v bids? * MWBE or Nor	-MWBE Crosstabulation
at a fait you logu	nea to nave bonanig		on and your company	y 5145. IIIII DE 01 1101	



			MV	VBE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
248. What is your	Below \$100,000	Count	6	2	0	
current aggregate	• • • • • • • •	% within Q48. What is your current aggregate bonding limit?	75.0%	25.0%	0.0%	100.0
onding limit?		% within MWBE or Non-MWBE	21.4%	5.1%	0.0%	11.8
5		% of Total	8.8%	2.9%	0.0%	11.8
	\$100,001 to	Count	1	2	0	
	\$250,000	% within Q48. What is your current aggregate bonding limit?	33.3%	66.7%	0.0%	100.0
		% within MWBE or Non-MWBE	3.6%	5.1%	0.0%	4.4
		% of Total	1.5%		0.0%	4.4
	\$250,001 to	Count	2	7	0	
	\$500.000	% within Q48. What is your current aggregate bonding limit?	22.2%	77.8%	0.0%	100.0
	+,	% within MWBE or Non-MWBE	7.1%		0.0%	13.2
		% of Total	2.9%		0.0%	13.2
	\$500,001 to \$1	Count	2.070	8	1	
	million	% within Q48. What is your current aggregate bonding limit?	30.8%	61.5%	7.7%	100.0
	million	% within MWBE or Non-MWBE	14.3%		100.0%	19.1
		% of Total	5.9%	11.8%	1.5%	19.1
	\$1,000,001 to \$1.5		0.076	7	0	10.1
	million	% within Q48. What is your current aggregate bonding limit?	12.5%	87.5%	0.0%	100.0
	minori	% within MWBE or Non-MWBE	3.6%		0.0%	11.8
		% of Total	1.5%		0.0%	11.8
	\$1,500,001 to \$3	Count	1.570	10.570	0.070	11.0
	million	% within Q48. What is your current aggregate bonding limit?	100.0%	-	0.0%	100.0
	minon	% within MWBE or Non-MWBE	7.1%		0.0%	2.9
		% of Total	2.9%		0.0%	2.3
	\$3,000,001 to \$5	Count	2.5%	0.078	0.0 %	2.5
	million	% within Q48. What is your current aggregate bonding limit?	37.5%	62.5%	0.0%	100.0
	minon	% within MWBE or Non-MWBE	10.7%	12.8%	0.0%	11.8
		% of Total	4.4%	7.4%	0.0%	11.8
	Over \$5 million	Count	4.4%	7.4%	0.0%	11.0
	Over \$5 million		40.0%	-	0.0%	100.0
		% within Q48. What is your current aggregate bonding limit? % within MWBE or Non-MWBE				
			14.3%	15.4%	0.0%	14.7
	Don't Know	% of Total	5.9%	8.8%	0.0%	14.7
	DONTKNOW	Count	C 74 40	28.6%	0.0%	400.0
		% within Q48. What is your current aggregate bonding limit? % within MWBE or Non-MWBE	71.4%			100.0
			17.9%		0.0%	10.3
		% of Total	7.4%		0.0%	10.3
otal		Count	28		1	
		% within Q48. What is your current aggregate bonding limit?	41.2%		1.5%	100.0
		% within MWBE or Non-MWBE	100.0%		100.0%	100.0
		% of Total	41.2%	57.4%	1.5%	100.0

Q48. What is your current aggregate bonding limit? \* MWBE or Non-MWBE Crosstabulation



			MV	VBE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q49. What is your	Below \$100,000	Count	5	4	0	
current single		% within Q49. What is your current single project bonding limit?	55.6%	44.4%	0.0%	100.0
project bonding		% within MWBE or Non-MWBE	17.9%	10.3%	0.0%	13.2
imit?		% of Total	7.4%	5.9%	0.0%	13.2
	\$100,001 to	Count	3	7	0	1
	\$250,000	% within Q49. What is your current single project bonding limit?	30.0%	70.0%	0.0%	100.0
		% within MWBE or Non-MWBE	10.7%	17.9%	0.0%	14.7
		% of Total	4.4%	10.3%	0.0%	14.7
	\$250,001 to	Count	3	5	0	
	\$500,000	% within Q49. What is your current single project bonding limit?	37.5%	62.5%	0.0%	100.09
		% within MWBE or Non-MWBE	10.7%	12.8%	0.0%	11.89
		% of Total	4.4%	7.4%	0.0%	11.89
	\$500,001 to \$1	Count	6	10	1	1
	million	% within Q49. What is your current single project bonding limit?	35.3%		5.9%	100.09
		% within MWBE or Non-MWBE	21.4%		100.0%	25.09
		% of Total	8.8%	14.7%	1.5%	25.09
	\$1,000,001 to \$1.5	Count	2	3	0	
	million	% within Q49. What is your current single project bonding limit?	40.0%	60.0%	0.0%	100.0
		% within MWBE or Non-MWBE	7.1%		0.0%	7.4
		% of Total	2.9%		0.0%	7.4
	\$1,500,001 to \$3	Count	1	2	0	
	million	% within Q49. What is your current single project bonding limit?	33.3%		0.0%	100.0
		% within MWBE or Non-MWBE	3.6%		0.0%	4.4
		% of Total	1.5%	2.9%	0.0%	4.4
	\$3,000,001 to \$5	Count	1	1	0	
	million	% within Q49. What is your current single project bonding limit?	50.0%		0.0%	100.09
		% within MWBE or Non-MWBE	3.6%	2.6%	0.0%	2.9
		% of Total	1.5%	1.5%	0.0%	2.9
	Over \$5 million	Count	2	5	0	
		% within Q49. What is your current single project bonding limit?	28.6%		0.0%	100.0
		% within MWBE or Non-MWBE	7.1%		0.0%	10.3
		% of Total	2.9%	7.4%	0.0%	10.3
	Don't Know	Count	5	2	0	
		% within Q49. What is your current single project bonding limit?	71.4%		0.0%	100.0
		% within MWBE or Non-MWBE	17.9%		0.0%	10.3
		% of Total	7.4%	2.9%	0.0%	10.3
Fotal		Count	28		1	6
		% within Q49. What is your current single project bonding limit?	41.2%		1.5%	100.0
		% within MWBE or Non-MWBE	100.0%		100.0%	100.0
		% of Total	41.2%	57.4%	1.5%	100.0

Q49. What is your current single project bonding limit? \* MWBE or Non-MWBE Crosstabulation



## The following questions are related to work you have done or attempted to do on the Maritime Park project. \* MWBE or Non-MWBE Crosstabulation

			MM	/BE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
The following	Yes	Count	120	149	7	276
questions are related to work you		% within The following questions are related to work you have done or attempted to do on the Maritime Park project.	43.5%	54.0%	2.5%	100.0%
have done or		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
attempted to do on		% of Total	43.5%	54.0%	2.5%	100.0%
Total		Count	120	149	7	276
		% within The following questions are related to work you have done or attempted to do on the Maritime Park project.	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

			MM	/BE or Non-MW	'BE	
			MWBE	Non-MWBE	Other	Total
Q50. Did your firm	Yes	Count	28	15	1	44
submit a bid or proposal for goods		% within Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?	63.6%	34.1%	2.3%	100.0%
or services on the		% within MWBE or Non-MWBE	23.3%	10.1%	14.3%	15.9%
Maritime Park		% of Total	10.1%	5.4%	0.4%	15.9%
project?	No	Count	92	132	5	229
		% within Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?	40.2%	57.6%	2.2%	100.0%
		% within MWBE or Non-MWBE	76.7%	88.6%	71.4%	83.0%
		% of Total	33.3%	47.8%	1.8%	83.0%
	Don't Know	Count	0	2	1	3
		% within Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?	0.0%	66.7%	33.3%	100.0%
		% within MWBE or Non-MWBE	0.0%	1.3%	14.3%	1.1%
		% of Total	0.0%	0.7%	0.4%	1.1%
Total		Count	120	149	7	276
		% within Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q50. Did your firm submit a bid or proposal for goods or services on the Maritime Park project? \* MWBE or Non-MWBE Crosstabulation



		n about bid/contract opportunities for Maritime Park (Numeric Format) * M		BE or Non-MWB		
			MWBE	Non-MWBE	Other	Total
Q51. Firm learn	Community	Count	9	3	1	1:
about bid/contract	Maritime Park Associates	% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	69.2%	23.1%	7.7%	100.0%
Maritime Park	/ looolates	% within MWBE or Non-MWBE	32.1%	20.0%	100.0%	29.5%
(Numeric Format)	-	% of Total	20.5%	6.8%	2.3%	29.5%
	City	Count	4	4	0	ξ
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	50.0%	50.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	14.3%	26.7%	0.0%	18.2%
		% of Total	9.1%	9.1%	0.0%	18.2%
	Prime Contractor	Count	9	5	0	14
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	64.3%	35.7%	0.0%	100.0%
		% within MWBE or Non-MWBE	32.1%	33.3%	0.0%	31.8%
		% of Total	20.5%	11.4%	0.0%	31.8%
	Service Provider	Count	2	1	0	3
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	66.7%	33.3%	0.0%	100.0%
		% within MWBE or Non-MWBE	7.1%	6.7%	0.0%	6.8%
		% of Total	4.5%	2.3%	0.0%	6.8%
	Trade Association	Count	0	1	0	
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	0.0%	100.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.0%	6.7%	0.0%	2.3%
		% of Total	0.0%	2.3%	0.0%	2.3%
	Other	Count	4	1	0	
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	80.0%	20.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	14.3%	6.7%	0.0%	11.4%
		% of Total	9.1%	2.3%	0.0%	11.4%
Total		Count	28	15	1	44
		% within Q51. Firm learn about bid/contract opportunities for Maritime Park (Numeric Format)	63.6%	34.1%	2.3%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	63.6%	34.1%	2.3%	100.09

Q51. Firm learn about bid/contract o	opportunities	for Maritime Park	(Numeric Format	) * MWBE or Non-MWBE Crosstabulation



			MM	/BE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q51f_Text. How		Count	117	148	7	272
did your firm learn		% within Q51f_Text. How did your firm learn about bid/contract opportunities				
about bid/contract		for Maritime Park? / Please check all that aOther-TEXT	43.0%	54.4%	2.6%	100.0%
opportunities for						
Maritime Park? /		% within MWBE or Non-MWBE	97.5%	99.3%	100.0%	98.6%
Please check all	- U. d	% of Total	42.4%	53.6%	2.5%	98.6%
hat aOther-	all the above	Count	1	0	0	1
TEXT		% within Q51f_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that aOther-TEXT	100.0%	0.0%	0.0%	100.0%
		for Manume Park? / Please check all that aOther-TEXT	100.0%	0.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4%
		% of Total	0.4%	0.0%	0.0%	0.4%
Master D	Master Developer	Count	1	0	0	1
	·	% within Q51f_Text. How did your firm learn about bid/contract opportunities				
		for Maritime Park? / Please check all that aOther-TEXT	100.0%	0.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4%
		% of Total	0.4%	0.0%	0.0%	0.4%
	news	Count	1	0	0	1
		% within Q51f_Text. How did your firm learn about bid/contract opportunities				
		for Maritime Park? / Please check all that aOther-TEXT	100.0%	0.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.8%	0.0%	0.0%	0.4%
		% of Total	0.4%	0.0%	0.0%	0.4%
	newspaper	Count	0	1	0	1
		% within Q51f_Text. How did your firm learn about bid/contract opportunities				
		for Maritime Park? / Please check all that aOther-TEXT	0.0%	100.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.0%	0.7%	0.0%	0.4%
		% of Total	0.0%	0.4%	0.0%	0.4%
Total		Count	120	149	7	276
		% within Q51f_Text. How did your firm learn about bid/contract opportunities				
		for Maritime Park? / Please check all that aOther-TEXT	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q51f\_Text. How did your firm learn about bid/contract opportunities for Maritime Park? / Please check all that a...-Other-TEXT \* MWBE or Non-MWBE Crosstabulation



			MV	VBE or Non-MW	BE	
			MWBE	Non-MWBE	Other	Total
Q52. Is your firm	Yes	Count	7	8	0	15
providing goods or services on the		% within Q52. Is your firm providing goods or services on the Maritime Park project?	46.7%	53.3%	0.0%	100.0%
Maritime Park		% within MWBE or Non-MWBE	6.0%	5.4%	0.0%	5.5%
project?		% of Total	2.6%	2.9%	0.0%	5.5%
	No	Count	109	139	7	255
		% within Q52. Is your firm providing goods or services on the Maritime Park project?	42.7%	54.5%	2.7%	100.0%
		% within MWBE or Non-MWBE	93.2%	93.3%	100.0%	93.4%
		% of Total	39.9%	50.9%	2.6%	93.4%
	Don't Know	Count	1	2	0	3
		% within Q52. Is your firm providing goods or services on the Maritime Park project?	33.3%	66.7%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.9%	1.3%	0.0%	1.1%
		% of Total	0.4%	0.7%	0.0%	1.1%
Total		Count	117	149	7	273
		% within Q52. Is your firm providing goods or services on the Maritime Park project?	42.9%	54.6%	2.6%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	42.9%	54.6%	2.6%	100.0%

Q52. Is your firm providing goods of	or services on the Maritime Park project?	* MWBE or Non-MWBE Crosstabulation
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Q53. Is your firm providing goods and/or services as a: \* MWBE or Non-MWBE Crosstabulation

			MWBE or N	Non-MWBE	
			MWBE	Non-MWBE	Total
Q53. Is your firm	Prime Contractor	Count	1	1	2
providing goods		% within Q53. Is your firm providing goods and/or services as a:	50.0%	50.0%	100.0%
and/or services as		% within MWBE or Non-MWBE	14.3%	12.5%	13.3%
a:		% of Total	6.7%	6.7%	13.3%
	Subcontractor	Count	5	6	11
		% within Q53. Is your firm providing goods and/or services as a:	45.5%	54.5%	100.0%
		% within MWBE or Non-MWBE	71.4%	75.0%	73.3%
		% of Total	33.3%	40.0%	73.3%
	Both	Count	1	1	2
		% within Q53. Is your firm providing goods and/or services as a:	50.0%	50.0%	100.0%
		% within MWBE or Non-MWBE	14.3%	12.5%	13.3%
		% of Total	6.7%	6.7%	13.3%
Total		Count	7	8	15
		% within Q53. Is your firm providing goods and/or services as a:	46.7%	53.3%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%
		% of Total	46.7%	53.3%	100.0%



			MM	VBE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q54. Have you	Yes	Count	45	11	2	5
experienced discriminatory		% within Q54. Have you experienced discriminatory behavior in the private sector between 2006 and 2011?	77.6%	19.0%	3.4%	100.0%
behavior in the		% within MWBE or Non-MWBE	37.5%	7.4%	28.6%	21.0%
private sector		% of Total	16.3%	4.0%	0.7%	21.0%
between 2006 and	No	Count	67	119	4	190
2011?		% within Q54. Have you experienced discriminatory behavior in the private sector between 2006 and 2011?	35.3%	62.6%	2.1%	100.0%
		% within MWBE or Non-MWBE	55.8%	79.9%	57.1%	68.8%
		% of Total	24.3%	43.1%	1.4%	68.8%
	Don't Know	Count	8	19	1	28
		% within Q54. Have you experienced discriminatory behavior in the private sector between 2006 and 2011?	28.6%	67.9%	3.6%	100.0%
		% within MWBE or Non-MWBE	6.7%	12.8%	14.3%	10.1%
		% of Total	2.9%	6.9%	0.4%	10.1%
Total		Count	120	149	7	276
		% within Q54. Have you experienced discriminatory behavior in the private sector between 2006 and 2011?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

			MM	/BE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
255. What was the	Verbal Comment	Count	17	3	1	2
most noticeable way you became		% within Q55. What was the most noticeable way you became aware of the discrimination against your company in the private sector?	81.0%	14.3%	4.8%	100.0%
aware of the		% within MWBE or Non-MWBE	37.8%	27.3%	50.0%	36.2%
discrimination		% of Total	29.3%	5.2%	1.7%	36.2%
against your	Written Statement	Count	0	1	0	
company in the private sector?		% within Q55. What was the most noticeable way you became aware of the discrimination against your company in the private sector?	0.0%	100.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.0%	9.1%	0.0%	1.7%
		% of Total	0.0%	1.7%	0.0%	1.79
	Action taken	Count	27	7	1	3
	against company	% within Q55. What was the most noticeable way you became aware of the discrimination against your company in the private sector?	77.1%	20.0%	2.9%	100.09
		% within MWBE or Non-MWBE	60.0%	63.6%	50.0%	60.39
		% of Total	46.6%	12.1%	1.7%	60.39
	Don't Know	Count	1	0	0	
		% within Q55. What was the most noticeable way you became aware of the discrimination against your company in the private sector?	100.0%	0.0%	0.0%	100.09
		% within MWBE or Non-MWBE	2.2%	0.0%	0.0%	1.79
		% of Total	1.7%	0.0%	0.0%	1.7
Fotal		Count	45	11	2	5
		% within Q55. What was the most noticeable way you became aware of the discrimination against your company in the private sector?	77.6%	19.0%	3.4%	100.0
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	77.6%	19.0%	3.4%	100.0



			MM			
			MWBE	Non-MWBE	Other	Total
Q56. Which of the	Owner's race or	Count	35	5	0	4
following do you consider the	ethnicity	% within Q56. Which of the following do you consider the primary reason for your company being discriminated against?	87.5%	12.5%	0.0%	100.0%
primary reason for		% within MWBE or Non-MWBE	77.8%	45.5%	0.0%	69.0%
your company		% of Total	60.3%	8.6%	0.0%	69.0%
being discriminated	Owner's gender	Count	10	4	1	15
against?		% within Q56. Which of the following do you consider the primary reason for your company being discriminated against?	66.7%	26.7%	6.7%	100.0%
		% within MWBE or Non-MWBE	22.2%	36.4%	50.0%	25.9%
		% of Total	17.2%	6.9%	1.7%	25.9%
	Don't Know	Count	0	2	1	:
		% within Q56. Which of the following do you consider the primary reason for your company being discriminated against?	0.0%	66.7%	33.3%	100.0%
		% within MWBE or Non-MWBE	0.0%	18.2%	50.0%	5.2%
		% of Total	0.0%	3.4%	1.7%	5.2%
Total		Count	45	11	2	58
		% within Q56. Which of the following do you consider the primary reason for your company being discriminated against?	77.6%	19.0%	3.4%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.09
		% of Total	77.6%	19.0%	3.4%	100.09

			MM	MWBE or Non-MWBE		
			MWBE	Non-MWBE	Other	Total
257. When did the	During bidding	Count	33	6	2	4
discrimination first	process	% within Q57. When did the discrimination first occur?	80.5%	14.6%	4.9%	100.09
occur?		% within MWBE or Non-MWBE	73.3%	54.5%	100.0%	70.7%
		% of Total	56.9%	10.3%	3.4%	70.7%
	After contract	Count	10	3	0	1;
	award	% within Q57. When did the discrimination first occur?	76.9%	23.1%	0.0%	100.0%
		% within MWBE or Non-MWBE	22.2%	27.3%	0.0%	22.4%
		% of Total	17.2%	5.2%	0.0%	22.4%
	Don't Know	Count	2	2	0	4
		% within Q57. When did the discrimination first occur?	50.0%	50.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	4.4%	18.2%	0.0%	6.9%
		% of Total	3.4%	3.4%	0.0%	6.9%
Total		Count	45	11	2	58
		% within Q57. When did the discrimination first occur?	77.6%	19.0%	3.4%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	77.6%	19.0%	3.4%	100.0%

		Q58. Did you file a complaint? * MWBE or Non-MWBE Cross	tabulation			
			MM	/BE or Non-MW		
			MWBE	Non-MWBE	Other	Total
Q58. Did you file a	Yes	Count	5	0	0	5
complaint?		% within Q58. Did you file a complaint?	100.0%	0.0%	0.0%	100.0%
Total		% within MWBE or Non-MWBE	11.1%	0.0%	0.0%	8.6%
		% of Total	8.6%	0.0%	0.0%	8.6%
	No	Count	40	11	2	53
		% within Q58. Did you file a complaint?	75.5%	20.8%	3.8%	100.0%
		% within MWBE or Non-MWBE	88.9%	100.0%	100.0%	91.4%
		% of Total	69.0%	19.0%	3.4%	91.4%
		Count	45	11	2	58
		% within Q58. Did you file a complaint?	77.6%	19.0%	3.4%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	77.6%	19.0%	3.4%	100.0%



			MWBE or Non-MWBE			
			MWBE	Non-MWBE	Other	Total
Q59. There is an	Strongly Agree	Count	26	8	2	3
nformal network of		% within Q59. There is an informal network of prime contractors/service				
orime		providers and subcontractors that has excluded my company from doing	72.2%	22.2%	5.6%	100.0
contractors/service		buisness in private sector.				
providers and		% within MWBE or Non-MWBE	21.7%	5.4%	28.6%	13.0
subcontractors that		% of Total	9.4%	2.9%	0.7%	13.0
nas excluded my	Agree	Count	24	8	0	3
company from		% within Q59. There is an informal network of prime contractors/service				
doing buisness in		providers and subcontractors that has excluded my company from doing	75.0%	25.0%	0.0%	100.0
private sector.		buisness in private sector.				
		% within MWBE or Non-MWBE	20.0%	5.4%	0.0%	11.69
		% of Total	8.7%	2.9%	0.0%	11.69
	Somewhat Agree	Count	14	43	0	5
	0	% within Q59. There is an informal network of prime contractors/service				
		providers and subcontractors that has excluded my company from doing	24.6%	75.4%	0.0%	100.09
		buisness in private sector.				
		% within MWBE or Non-MWBE	11.7%	28.9%	0.0%	20.79
		% of Total	5.1%	15.6%	0.0%	20.79
	Neither Agree or	Count	28	51	2	8
	Disagree	% within Q59. There is an informal network of prime contractors/service			_	-
	Diougroo	providers and subcontractors that has excluded my company from doing	34.6%	63.0%	2.5%	100.0
		buisness in private sector.				
		% within MWBE or Non-MWBE	23.3%	34.2%	28.6%	29.3
		% of Total	10.1%	18.5%	0.7%	29.3
	Somewhat	Count	4	6	1	1
	Disagree	% within Q59. There is an informal network of prime contractors/service		Ŭ		
	Diougroo	providers and subcontractors that has excluded my company from doing	36.4%	54.5%	9.1%	100.0
		buisness in private sector.	00.470	04.070	0.170	100.0
		% within MWBE or Non-MWBE	3.3%	4.0%	14.3%	4.09
		% of Total	1.4%	2.2%	0.4%	4.0
	Disagree	Count	18	2.270	0.4/0	4.0
	Diougroo	% within Q59. There is an informal network of prime contractors/service	10	20	-	
		providers and subcontractors that has excluded my company from doing	45.0%	50.0%	5.0%	100.0
		buisness in private sector.	43.070	50.070	5.070	100.0
		% within MWBE or Non-MWBE	15.0%	13.4%	28.6%	14.59
		% of Total	6.5%	7.2%	0.7%	14.5
	Strongly Disagree	Count	0.5 %	13	0.7 /0	14.5
	Strongly Disagree	% within Q59. There is an informal network of prime contractors/service	0	15	0	
		providers and subcontractors that has excluded my company from doing	31.6%	68.4%	0.0%	100.0
		buisness in private sector.	51.070	00.470	0.070	100.0
		% within MWBE or Non-MWBE	5.0%	8.7%	0.0%	6.9
		% of Total	2.2%	4.7%		
					0.0%	6.9
Total		Count	120	149	1	27
		% within Q59. There is an informal network of prime contractors/service	40 - 50	E 4 664	0.537	402.2
		providers and subcontractors that has excluded my company from doing	43.5%	54.0%	2.5%	100.0
		buisness in private sector.				
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0
		% of Total	43.5%	54.0%	2.5%	100.0



			MM	VBE or Non-MWB	E	
			MWBE	Non-MWBE	Other	Total
Q61. Has your	Yes	Count	32	27	1	6
company applied for a commercial		% within Q61. Has your company applied for a commercial (business) bank loan between 2006 and 2011?	53.3%	45.0%	1.7%	100.0%
(business) bank		% within MWBE or Non-MWBE	26.7%	18.1%	14.3%	21.7%
loan between 2006		% of Total	11.6%	9.8%	0.4%	21.7%
	No	Count	87	119	6	212
		% within Q61. Has your company applied for a commercial (business) bank loan between 2006 and 2011?	41.0%	56.1%	2.8%	100.0%
		% within MWBE or Non-MWBE	72.5%	79.9%	85.7%	76.8%
		% of Total	31.5%	43.1%	2.2%	76.8%
	Don't Know	Count	1	3	0	4
		% within Q61. Has your company applied for a commercial (business) bank loan between 2006 and 2011?	25.0%	75.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	0.8%	2.0%	0.0%	1.4%
		% of Total	0.4%	1.1%	0.0%	1.4%
Total		Count	120	149	7	270
		% within Q61. Has your company applied for a commercial (business) bank loan between 2006 and 2011?	43.5%	54.0%	2.5%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	43.5%	54.0%	2.5%	100.0%

Q6	1. Has your compan	y applied for a commercial	(business	) bank loan between 2006 and 2011? '	MWBE or Non-MWBE Crosstabulation
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			MV	VBE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
Q62. Were you	Approved	Count	17	26	0	43
approved or denied		% within Q62. Were you approved or denied for a commercial (business)	39.5%	60.5%	0.0%	100.0%
for a commercial		bank loan?	00.070	00.576	0.078	100.070
(business) bank		% within MWBE or Non-MWBE	53.1%	96.3%	0.0%	71.7%
loan?		% of Total	28.3%	43.3%	0.0%	71.7%
	Denied	Count	13	1	1	15
		% within Q62. Were you approved or denied for a commercial (business) bank loan?	86.7%	6.7%	6.7%	100.0%
		% within MWBE or Non-MWBE	40.6%	3.7%	100.0%	25.0%
		% of Total	21.7%	1.7%	1.7%	25.0%
	Don't Know	Count	2	0	0	2
		% within Q62. Were you approved or denied for a commercial (business) bank loan?	100.0%	0.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	6.3%	0.0%	0.0%	3.3%
		% of Total	3.3%	0.0%	0.0%	3.3%
Total		Count	32	27	1	60
		% within Q62. Were you approved or denied for a commercial (business) bank loan?	53.3%	45.0%	1.7%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	53.3%	45.0%	1.7%	100.0%



			MM	/BE or Non-MWE	BE	
			MWBE	Non-MWBE	Other	Total
Q63.Which of the	Insufficient	Count	1	0	0	
ollowing do you pelieve was the	Documentation	% within Q63.Which of the following do you believe was the primary reason for your being denied a loan?	100.0%	0.0%	0.0%	100.0%
primary reason for		% within MWBE or Non-MWBE	7.7%	0.0%	0.0%	6.7%
our being denied a	1	% of Total	6.7%	0.0%	0.0%	6.7%
oan?	Insufficient	Count	1	1	1	3
	Business History	% within Q63. Which of the following do you believe was the primary reason for your being denied a loan?	33.3%	33.3%	33.3%	100.0%
Lack of Capital		% within MWBE or Non-MWBE	7.7%	100.0%	100.0%	20.0%
		% of Total	6.7%	6.7%	6.7%	20.0%
	Lack of Capital	Count	8	0	0	8
	% within Q63.Which of the following do you believe was the primary reason for your being denied a loan?	100.0%	0.0%	0.0%	100.0%	
		% within MWBE or Non-MWBE	61.5%	0.0%	0.0%	53.3%
	% of Total	53.3%	0.0%	0.0%	53.3%	
	Gender of Owner	Count	1	0	0	
	% within Q63. Which of the following do you believe was the primary reason for your being denied a loan?	100.0%	0.0%	0.0%	100.0%	
		% within MWBE or Non-MWBE	7.7%	0.0%	0.0%	6.7%
		% of Total	6.7%	0.0%	0.0%	6.7%
	Don't Know	Count	2	0	0	2
		% within Q63.Which of the following do you believe was the primary reason for your being denied a loan?	100.0%	0.0%	0.0%	100.0%
		% within MWBE or Non-MWBE	15.4%	0.0%	0.0%	13.3%
		% of Total	13.3%	0.0%	0.0%	13.3%
Fotal		Count	13	1	1	15
		% within Q63.Which of the following do you believe was the primary reason for your being denied a loan?	86.7%	6.7%	6.7%	100.0%
		% within MWBE or Non-MWBE	100.0%	100.0%	100.0%	100.0%
		% of Total	86.7%	6.7%	6.7%	100.0%

Q63.Which of the following d	do vou believe was	the primary reason	for your being denied	a loan? * MWBE or Non-	MWBE Crosstabulation



Appendix H: Survey of Vendors Regression Analysis

# APPENDIX H: SURVEY OF VENDORS REGRESSION ANALYSIS

Whereas **Chapter 4.0** and **5.0** reported findings of disparity and nondisparity related to the utilization of vendors in City of Pensacola's (City) contracting and procurement activities according to selected race, ethnicity, and gender categories, this section reports findings from a survey of vendors of a sample of 266<sup>1</sup> firms representative of City's vendors examined in the study to assess race, ethnicity, and gender effects on vendor revenue during the 2011 calendar year. To determine these effects, MGT applied a multivariate regression model to survey findings.

There are two key questions for consideration in this analysis: 1. Do minority- and woman-owned firms tend to earn significantly less revenue than firms owned by nonminority males? 2. If "yes," are their lower revenues due to race or gender status or to other factors?

Case law and social science research provide some guidance for addressing these questions. From research literature, we know that in addition to race and gender, factors such as firm capacity, owner experience, and education bear a relation to a firm's gross revenues. When multiple factors come into play, sometimes a multivariate statistical analysis can improve our understanding of more complex relationships among factors affecting company earnings. In this study, we employ linear regression to analyze variables, including race and gender that can affect a firm's success.

## H.3.1 <u>An Overview of Multivariate Regression and Description of Analytical</u> <u>Model</u>

Multivariate regression was employed to examine the influence of selected company and business characteristics, especially owner race and gender, on 2011 gross revenues reported by 266 firms participating in a survey of vendors administered during March 2012 through June 2012. For this analysis, gross revenue was the dependent variable, or the variable to be explained by the presence, absence, or strength of "selected characteristics" variables, known as "independent" or "explanatory" variables.

Since disparity analysis is an established domain of research, the selection of the independent company characteristics variables for this study was based on an extensive review of disparity study research literature. Most economic studies of discrimination are based on the seminal work of Nobel Prize recipient Gary Becker, "The Economics of Discrimination."<sup>2</sup> Becker was the first to define discrimination in financial and economic terms. Since Becker, labor economists and statistical researchers including Blinder and Oaxaca, Corcoran and Duncan, Gwaltney and Long, Reimers, Saunders, Darity and Myers, Hanuschek, Hirsch, Topel and Blau, and others have adopted a standard in disparity study research of using company earnings, or revenue, as the dependent

<sup>&</sup>lt;sup>2</sup>Becker, Gary. 1971, second edition. "The Economics of Discrimination." The University of Chicago Press, Chicago, p. 167.



<sup>&</sup>lt;sup>1</sup> In order to provide an accurate and complete regression analysis some responses had to be removed. For example if a person surveyed did not answer the revenue or race question, this response was removed. This number reflects those changes.

variable in race and gender discrimination analysis.<sup>3</sup> Comparable worth studies have also proposed regression models using gross revenue as the dependent variable for policy analysis,<sup>4</sup> and the U.S. Department of Commerce employs regression analysis (included in 48 CFR 19) to establish price evaluation adjustments for small disadvantaged businesses in federal procurement programs.<sup>5</sup>

## The Regression Model Variables

Timothy Bates<sup>6</sup> used at least five general determinants, including firm capacity, managerial ability, manager/owner experience, and demographic characteristics such as race and gender, to explain statistical variations in firm gross revenues. These are elaborated below in terms of the dependent/independent variable relationship regression seeks to resolve.

#### Dependent Variable

For this analysis, the dependent variable (the variable to be explained by the independent variables in the model) was defined operationally as "firm 2011 gross revenues." Ideally, this variable is measured as the exact dollar figure for gross revenues. However, years of experience in conducting information and opinion surveys with companies have shown us that firms tend to be reluctant to release precise dollar figures but more responsive when inquiries about earnings are presented as a dollar range. Accordingly, to encourage greater participation in this study's survey of vendors, nine company gross revenue categories were defined, ranging from Category 1, "Up to \$50,000" to Category 9, "More than \$10 million."

#### Independent Variables

The independent (i.e., explanatory) variables were those characteristics hypothesized as contributing to the variation in the dependent variable (2011 gross revenues). For this study, independent variables included:

- Number of full-time employees The more employees a company has, the greater product volume it is likely to have to generate higher revenues.
- Owner's years of experience The longer a company owner has been in a particular business, the more likely it is that the owner has knowledge of how to acquire contracts and the skills and experience to succeed in that business.

<sup>&</sup>lt;sup>6</sup>Bates, Timothy. "The Declining Status of Minorities in the New York City Construction Industry." Reprinted from *Economic Development Quarterly*, Vol. 12., No. 1, February 1998, pp. 88-100.



<sup>&</sup>lt;sup>3</sup> "Race and Gender Discrimination Across Urban Labor Markets," 1996. Ed. Susan Schmitz. Garland Publishers, New York, New York, p. 184.

<sup>&</sup>lt;sup>4</sup>Gunderson, Morley. 1994. "Male-Female Wage Differentials and Policy Responses." In "Equal Employment Opportunity: Labor Market Discrimination and Public Policy," pp. 207-227.

<sup>&</sup>lt;sup>5</sup> "Federal Acquisition Regulations for Small Disadvantaged Businesses; Notice and Rules." June 30, 1998. Memorandum for Office of Federal Procurement Policy, Economic and Statistics Administration, Department of Commerce.

- Owner's level of education The research literature consistently reports a positive relationship between education and level of income.
- Age of company It is argued that a company's longevity is an indicator of both success and the owner's managerial ability.
- Race, ethnicity, gender classification of firm owners The proposition to be tested was whether there was a statistically significant relationship between race, ethnicity and gender classification of minority firm owners and firm revenue. In the analysis, the category "Non-M/WBE" served as a reference group against which all other race and gender groups were compared.

Finally, since companies tend to be organized around a business concentration (e.g., Construction, Architecture and Engineering, Professional Services, Other Services, Goods and Supplies), type of business was introduced as a moderator variable to determine if the model, given adequate sample size, behaved differently as a predictor of gross revenue when respondents' line of business was considered.

Participants' responses to the survey provided the data to examine the relative importance of these factors. The operational relationship between these constructs (i.e., firm capacity, capability, experience, race, and gender) and measures derived from survey items is presented in **Exhibit H-1**.

MODEL CONSTRUCTS	VARIABLES	MEASURES
Capacity	Number of Employees	Number of Full-time and Part-time
		Employees Reported
	Private Contracting	% Total Revenue from Private Sources
Owner's Managerial Ability	Owner's Education	Level of Education (from "some high
		school" to "postgraduate degree")
	Owner's Experience	Years of Experience
	Company Age	"Year of Company was Established"
Demographics	Business Owner Groups	African American, Hispanic American,
		Asian American, Native American,
		Nonminority Women, and Non-M/WBE
		Firms
	Gender of Company Owner	Gender of Company Majority Owner or
		Shareholder

## EXHIBIT H-1 MODEL CONSTRUCTS, VARIABLES AND MEASURES

Source: City of Pensacola survey of vendors data methodology.

## Exploring Variable Relationships: How Regression Analysis Works

Multiple regression analysis permits simultaneous examination not only of the effects on the dependent variable of **all** independent variables in the multivariate model, but also the effect of each unique variable (i.e., controlling for the effects of the other independent variables in the equation). The effect of each predictor (independent) variable on the dependent variable is expressed as the magnitude of the change in the dependent variable (Y) for each unit change in the independent variable (X) plus an "error term."



Since the independent variable is never a perfect predictor of the dependent variable that is, X is expressed as an imperfect predictor of Y such that one unit change in X *never* leads to one unit change in Y—the "error term,"  $\varepsilon$ , is postulated to acknowledge the residual change in the value of Y that X cannot explain.

The goal in sound regression modeling, therefore, is to minimize residual values associated with the independent variables and to maximize their explanatory power. In other words, a good model that seeks to explain what causes revenue earnings, in this case, will hypothesize a combination of independent variables based on solid research findings having sufficient explanatory power to account for case-by-case differences in company revenue, while minimizing that portion of variation in revenue values that the independent variable cannot explain (i.e., minimizing the difference between Y values predicted by the X's in the model and *actual* Y values).

## H.3.2 Assessing Variables in the Model

As suggested earlier, in a model with multiple independent, or predictor, variables, the effect of each individual independent variable is expressed as the expected change in the dependent variable (y) for each unit change in the independent variable (x), holding constant (or controlling for) the values of all the other independent variables (i.e., the effect on Y of the other X's in the equation). When X and Y values are plotted on a graph, linear regression attempts to find a straight line of best fit (also known as the least-squares line) that minimizes the differences between actual Y and predicted Y values as a function of X. The slope of this line represents the statistical relationship between the predicted values of Y based on X. The point at which this regression line crosses the Y axis (otherwise known as the constant) represents the predicted value of Y when X = 0. If the effect of X on Y is determined to be statistically significant (e.g., a significance level of p < 0.05 asserts that the calculated relationship between X and Y could occur due to chance only 5 times in 100), it can be asserted that X may indeed play a role in determining the value of Y (in the case of this study, company revenues). For example, if the slope coefficient of the variable representing one of the specific racial aroups is determined to be statistically significant, then, all other things being equal, the hypothesis that race of the owner of a firm affects the annual revenue of the firm has only a 5 percent chance of being false. In disparity research, theory asserts that the negative effect of race on revenue earnings associated with being a minority-owned business is likely a product of discrimination.

## Multivariate Regression Model

Mathematically, the multivariate linear regression model is expressed as:

$$\mathbf{Y} = \beta_0 + \beta_1 \mathbf{X}_1 + \beta_2 \mathbf{X}_2 + \beta_3 \mathbf{X}_{3+} \beta_4 \mathbf{X}_{4+} \beta_5 \mathbf{X}_5 + \dots + \varepsilon$$

Where: Y = annual firm gross revenues

- $\beta_0$  = the constant, representing the value of Y when X<sub>I</sub> = 0
- $\beta_1$  = coefficient representing the magnitude of X<sub>1</sub>'s effect on Y
- X<sub>I</sub> = the independent variables, such as capacity, experience, managerial ability, race, and gender
- $\varepsilon$  = the error term, representing the variance in Y unexplained by X<sub>1</sub>



This equation describes the hypothesized relationship between the dependent variable and the independent variables and was used to test the hypothesis that there is no difference in 2011 revenue earnings for M/WBE firms when compared with non-M/WBE firms. Traditionally, the hypothesis of no difference (known as the null hypothesis) is represented as:  $H_0: Y_1 = Y_2$ .

We can reject the null hypothesis if the analysis indicates that race and gender have been found to affect firm revenue (i.e.,  $H_1 : Y_1 \neq Y_2$ , the alternate hypothesis). Results are statistically significant if it is determined that the probability of achieving this difference due to chance was less than 5 in 100 (i.e., p < 0.05).

#### Multivariate Regression Model Results

The regression model tested the effects of selected demographic and business characteristic variables on revenue earnings elicited from firms participating in the study. According to the following categories:<sup>7</sup>

1 = Up to \$50,000	4 = \$300,001 to \$500,000	7 = \$3,000,001 to \$5 million
2 = \$50,001 to \$100,000	5 = \$500,001 to \$1 million	8 = \$5,000,001 to \$10 million
3 = \$100,001 to \$300,000	6 = \$1,000,001 to \$3 million	9 = Greater than \$10 million

The tests for multicollinearity among independent variables and variance inflation due to outlier observations revealed no substantive problems with the data.<sup>8</sup> Initial analyses also determined that one independent variable, percentage of business in the private sector, made no substantive contribution to the model, and were therefore not presented. These adjustments yielded values for the variables listed in **Exhibit H-2**.

<sup>&</sup>lt;sup>8</sup> Multicollinearity refers to excessive intercorrelation among the independent variables in a multiple regression model, which obscures the effect of each on the dependent variable to the extent that they behave as one variable and may measure two highly correlated components of the same theoretical factor. Outliers are observations in a data set that are substantially different from the bulk of the data, perhaps because of a data entry error or some other cause that would reasonably explain a data anomaly.



<sup>&</sup>lt;sup>7</sup> Despite the ordinal nature of the dependent variable, findings are reported based on a linear regression analysis; specifically, Ordinary Least Squares (OLS). Menard (1995) notes this as an acceptable and common practice, "particularly when the dependent variable has five or more [ordered] categories. Since this [OLS] is probably the easiest approach for readers to understand, sometimes other approaches are tried, just to confirm that the use of OLS does not...distort the findings." In this case, the nine categories of revenue were also analyzed using ordered Logit (SPSS 11.5), with nearly identical findings to those achieved with OLS with respect to magnitude of effect of the independent variables and both sign and significance. For further discussion, see Menard, S., "Applied logistic regression analysis," (*Sage university papers series. Quantitative applications in the social sciences;* no. 07-106), Thousand Oaks, California: Sage Publications, 1995.

EXHIBIT H-2
CITY OF PENSACOLA
SURVEY OF VENDORS
<b>RESULTS OF REGRESSION ANALYSIS</b>

			Standardized		
	Unstandardize	d Coefficients	Coefficients		
	В	Std. Error	Beta	t	Sig.
(Constant)	-0.138	0.901		-0.154	0.878
African American (n=65)	-0.631	0.218	-0.144	-2.890	0.004
Hispanic American (n=8)	0.244	0.496	0.022	0.491	0.624
Asian American (n=1)	-1.140	1.389	-0.037	-0.820	0.413
Native American (n=4)	-1.130	0.723	-0.073	-1.562	0.120
Nonminority Female (n=38)	0.261	0.260	0.049	1.002	0.317
Company Age	0.007	0.009	0.044	0.826	0.410
Number of Employees	1.345	0.145	0.471	9.283	0.000
High School	1.174	0.748	0.189	1.568	0.118
Some College	1.326	0.710	0.344	1.867	0.063
College Degree	1.904	0.707	0.506	2.692	0.008
Owner's Years of Experience	0.269	0.078	0.185	3.443	0.001
Construction	0.272	0.360	0.070	0.756	0.450
Professional Services	-0.076	0.385	-0.015	-0.197	0.844
Other Services	-0.253	0.380	-0.060	-0.665	0.507
Goods Supplies	0.674	0.408	0.115	1.651	0.100
Approximately what percentage of					
your companys gross revenues	-0.007	0.003	-0.118	-2.304	0.022
came from private sector?					

Source: MGT developed a database containing the survey of vendors responses. This survey was conducted from March 2012 through June 2012.

**Bold** type indicates statistically significant results ( $p \le 0.05$ ).

## <u>Results</u>

- When controlling for the effects of variables related to company demographics (i.e. company capacity, owner's level of education and experience), M/WBE status had a negative effect on 2011 company earnings for African Americanowned firms.
- Among the company characteristics variables, other than M/WBE status, there was a statistically significant relationship between number of employees, owner's level of education, as well as owner's years of experience.

## Summary of Survey Findings

Regarding the positive significant effects of the non-race, ethnicity and gender classification variables—company age and number of employees—it would be expected that a firm's revenue might be positively related to its size and age, supporting the logical conclusion that larger, more established firms tend to do more business. However, even when these impacts were considered, African American-owned firms responding to the survey of vendors earned significantly less revenue in 2011 than did their non-M/WBE counterparts, supporting the conclusion that M/WBE status can be negatively related to earnings when compared with earnings for non-M/WBEs.



Appendix I: City of Pensacola (PUMS) Regression Analysis

# APPENDIX I: CITY OF PENSACOLA PUMS REGRESSION ANALYSIS

## EXHIBIT I-A RESULTS OF LOGISTIC REGRESSION EXPLANATION OF RESULTS AND VARIABLES LOGISTIC REGRESSION OUTPUT

Below, variable names and operational definitions are provided. When interpreting **Exhibits I-1 to I-5**, the third column— Exp (B) — is the most informative index with regard to the influence of the independent variables on the likelihood of being self-employed. From the inverse of this value, we can interpret a likelihood value of its effect on self-employment. For example the Exp (B) for an African American is .519 from **Exhibit I-1**, the inverse of this is 1.93. This means that a nonminority male is 1.93 times more likely to be self-employed than an African American. Columns A and B are reported as a matter of convention to give the reader another indicator of both the magnitude of the variable's effect and the direction of the effect ("-" suggests the greater the negative B value the more it depresses the likelihood of being self-employed, and vice versa for a positive B value. It is noteworthy that theoretically "race-neutral" variables (e.g., marital status) tend to impact the likelihood of self-employment positively and that the race/ethnicity/gender variables, in general, tend to have a negative effect on self-employment.

Variables

#### Race, ethnicity, and gender indicator variables:

African Americans Asian Americans Hispanic Americans Native Americans Gender: Nonminority woman or not

#### Other indicator variables:

Marital Status: Married or not Age Age2: age squared. Used to acknowledge the positive, curvilinear relationship between each year of age and self-employment. Disability: Individuals self-reported health-related disabilities. Tenure: Owns their own home Value: Household property value. Mortgage: Monthly total mortgage payments. Unearn: Unearned income, such as interests and dividends. Resdinc: Household income less individuals' personal income. P65: Number of individuals over the age of 65 living in the household. P18: Number of children under the age of 18 living in the household. Some College: Some college education College Graduate: College degree More than College: Professional or graduate degree



EXHIBIT I-1
CITY OF PENSACOLA
<b>RESULTS OF LOGISTIC REGRESSION</b>
OVERALL

	В	Sig.	Exp(B)
African Americans	-0.655	0.024	0.519
Hspanic Americans	-0.147	0.689	0.863
Asian Americans	0.019	0.954	1.020
Native Americans	-0.328	0.511	0.721
Sex (1=Female)	-0.768	0.000	0.464
Marital Status (1=Married)	0.301	0.055	1.352
Age	0.050	0.189	1.051
Age <sup>2</sup>	0.000	0.634	1.000
Disability (1=Yes)	0.055	0.818	1.057
Tenure (1=Yes)	0.209	0.290	1.232
Value	0.000	0.000	1.000
Mortgage	0.000	0.130	1.000
Uheam	0.000	0.799	1.000
Resoluc	0.000	0.047	1.000
P65	0.019	0.912	1.019
P18	0.147	0.329	1.159
Some College (1=Yes)	0.476	0.291	1.609
College Graduate (1=Yes)	0.877	0.014	2.405
More than College (1=Yes)	-0.222	0.165	0.801
Number of Observations	2218		
Chi-squared statistic (df=19)	161.393		
Log Likelihood	-1592.7		

Source: The Public Use Microdata Samples (PUMS) data from 2010 American Community Survey and Calculations using SPSS.

Note: **BOLD** statistically significant at p < .05.



	CONS	TRUCTION		
	В	Sig.	Exp(B)	
African Americans	-0.627	0.424	0.534	
Hspanic Americans	-0.761	0.337	0.467	
Asian Americans	0.660	0.603	1.934	
Native Americans	-19.819	0.999	0.000	
Sex (1=Female)	-0.222	0.598	0.801	
Marital Status (1=Married)	0.129	0.691	1.138	
Age	0.010	0.906	1.010	
Age <sup>2</sup>	0.000	0.844	1.000	
Disability (1=Yes)	-0.324	0.555	0.723	
Tenure (1=Yes)	0.131	0.742	1.140	
Value	0.000	0.128	1.000	
Mortgage	0.000	0.128	1.000	
Uneam	0.000	0.012	1.000	
Resoluc	0.000	0.485	1.000	
P65	-0.706	0.199	0.494	
P18	0.267	0.374	1.306	
Some College (1=Yes)	0.406	0.638	1.501	
College Graduate (1=Yes)	0.920	0.104	2.509	
More than College (1=Yes)	-0.424	0.174	0.654	
Number of Observations	381			
Chi-squared statistic (df=19)	39.992			
Log Likelihood	-361.967			

#### EXHIBIT I-2 CITY OF PENSACOLA RESULTS OF LOGISTIC REGRESSION CONSTRUCTION

Source: The Public Use Microdata Samples (PUMS) data from 2010 American Community Survey and Calculations using SPSS.

Note: **BOLD** statistically significant at p < .05.



EXHIBIT I-3
CITY OF PENSACOLA
<b>RESULTS OF LOGISTIC REGRESSION</b>
PROFESSIONAL SERVICES

	В	Sig.	Exp (B)
African Americans	-1.484	0.063	0.227
Hispanic Americans	-0.108	0.893	0.898
Asian Americans	-0.438	0.557	0.645
Native Americans	0.297	0.746	1.346
Sex (1=Female)	-1.883	0.000	0.152
Marital Status (1=Married)	0.574	0.226	1.775
Age	0.224	0.089	1.251
Age <sup>2</sup>	-0.002	0.172	0.998
Disability (1=Yes)	-1.000	0.256	0.368
Tenure (1=Yes)	0.177	0.728	1.193
Value	0.000	0.127	1.000
Mortgage	0.000	0.887	1.000
Uheam	0.000	0.820	1.000
Resoluc	0.000	0.404	1.000
P65	0.656	0.080	1.927
P18	0.417	0.289	1.517
Some Callege (1=Yes)	3.430	0.028	30.867
College Graduate (1=Yes)	-19.402	0.999	0.000
More than College (1=Yes)	-0.632	0.281	0.531
Number of Observations	624		
Chi-squared statistic (df=19)	83.397		
Log Likelihood	-259.995		

Source: The Public Use Microdata Samples (PUMS) data from 2010 American Community Survey and Calculations using SPSS.

Note: **BOLD** statistically significant at p < .05.



EXHIBIT I-4
CITY OF PENSACOLA
<b>RESULTS OF LOGISTIC REGRESSION</b>
OTHER SERVICES

	B	Sig.	Exp (B)
African Americans	-0.207	0.602	0.813
Hspanic Americans	-0.299	0.649	0.742
Asian Americans	0.440	0.359	1.553
Native Americans	0.453	0.531	1.573
Sex (1=Female)	-0.112	0.645	0.894
Marital Status (1=Married)	0.226	0.336	1.254
Age	-0.003	0.949	0.997
Age <sup>2</sup>	0.000	0.427	1.000
Disability (1=Yes)	0.236	0.492	1.266
Tenure (1=Yes)	0.256	0.421	1.292
Value	0.000	0.000	1.000
Mortgage	0.000	0.838	1.000
Uheam	0.000	0.302	1.000
Resoluc	0.000	0.071	1.000
P65	-0.061	0.818	0.941
P18	0.242	0.306	1.274
Some Callege (1=Yes)	-0.350	0.655	0.705
College Graduate (1=Yes)	0.698	0.215	2.010
More than College (1=Yes)	-0.243	0.309	0.785
Number of Observations	795		
Chi-squared statistic (df=19)	82.217		
Log Likelihood	-646.332		

Source: The Public Use Microdata Samples (PUMS) data from 2010 American Community Survey and Calculations using SPSS.

Note: **BOLD** statistically significant at p < .05.



	В	Sig.	Exp (B)
African Americans	0.304	0.716	1.355
Hspanic Americans	1.420	0.151	4.137
Asian Americans	0.699	0.416	2012
Native Americans	-18.226	0.999	0.000
Sex (1=Female)	-0.360	0.483	0.698
Marital Status (1=Married)	0.749	0.134	2115
Age	0.275	0.086	1.316
Age <sup>2</sup>	-0.002	0.145	0.998
Disability (1=Yes)	-0.238	0.750	0.788
Tenure (1=Yes)	0.131	0.827	1.139
Value	0.000	0.854	1.000
Mortgage	0.000	0.199	1.000
Uheam	0.000	0.224	1.000
Resoluc	0.000	0.921	1.000
P65	0.355	0.538	1.426
P18	-0.985	0.079	0.374
Some Callege (1=Yes)	0.870	0.509	2387
College Graduate (1=Yes)	-18.512	0.999	0.000
More than College (1=Yes)	-0.334	0.465	0.716
Number of Observations	418		
Chi-squared statistic (df=19)	37.836		
Log Likelihood	-178.015		

## EXHIBIT I-5 GOODS AND SUPPLIES RESULTS OF LOGISTIC REGRESSION GOODS AND SUPPLIES

Source: The Public Use Microdata Samples (PUMS) data from 2010 American Community Survey and Calculations using SPSS.

Note: **BOLD** statistically significant at p < .05.



## EXHIBIT I-B RESULTS OF LINEAR REGRESSION EXPLANATION OF RESULTS AND VARIABLES

Below, variable names and operational definitions are provided. When interpreting the linear regression **Exhibits I-6 to I-10**, the first column— Unstandardized B — is the most informative index with regard to the influence of the independent variables on the earnings of a self-employed individual. Each number in this column represents a percent change in earnings. For example the corresponding number for a nonminority woman is -.407, from **Exhibit I-6**, meaning that a nonminority woman will earn 40.7 percent less than a nonminority male. The other four columns are reported in order to give the reader another indicator of both the magnitude of the variable's effect and the direction of the effect. Std. Error reports the standard deviation in the sampling distribution. Standardized B reports the standard deviation change in the dependent variable from on standard deviation increase in the independent variable. The t and Sig. columns simply report the level and strength of a variable's significance.

#### Variables

#### Race, ethnicity and gender indicator variables:

African Americans Asian Americans Hispanic Americans Native Americans Nonminority Woman

#### Other indicator variables:

Marital Status: Married or not Disability: Individuals self-reported health-related disabilities. Age Age2: age squared. Used to acknowledge the positive, curvilinear relationship between each year of age and self-employment. Speaks English Well: Person's ability to speak English if not a native speaker. Some College: Some college education College Graduate: College degree More than College: Professional or graduate degree



	Unstan	dardized	Standa	ardized	
	В	Std. Error	В	t	Sig.
African Americans	-0.427	0.244	-0.101	-1.754	0.081
Hspanic Americans	-0.141	0.429	-0.028	-0.328	0.743
Asian Americans	0.212	0.271	0.047	0.780	0.436
Native Americans	0.171	0.421	0.024	0.405	0.685
Nonminority Women (1=Female)	-0.407	0.128	-0.184	-3.173	0.002
Marital Status (1=Married)	0.224	0.120	0.108	1.869	0.063
Disability (1=Yes)	-0.093	0.200	-0.029	-0.467	0.641
Age	0.067	0.027	0.884	2.432	0.016
Age <sup>2</sup>	-0.001	0.000	-0.949	-2.600	0.010
Speaks English Well (1=Yes)	-0.228	0.304	-0.063	-0.752	0.453
Some Callege (1=Yes)	-0.128	0.357	-0.021	-0.357	0.721
College Graduate (1=Yes)	-0.571	0.269	-0.122	-2.120	0.035
More than College (1=Yes)	-0.283	0.129	-0.126	-2.189	0.029
Constant Source: The Dublic Line Microdate So	9.043	0.665		13.603	0.000

## EXHIBIT I-6 CITY OF PENSACOLA RESULTS OF LINEAR REGRESSION OVERALL

Source: The Public Use Microdata Samples (PUMS) data from 2010 American Community Survey and Calculations using SPSS.

Note: **BOLD** statistically significant at p < .05.



#### EXHIBIT I-7 CITY OF PENSACOLA RESULTS OF LINEAR REGRESSION CONSTRUCTION

	Unstand	dardized	Standa	ardized	
	В	Std. Error	В	t	Sig.
African Americans	-0.676	0.584	-0.123	-1.158	0.251
Hspanic Americans	-0.399	1.044	-0.072	-0.382	0.703
Asian Americans	-0.294	0.865	-0.038	-0.340	0.735
Nonminority Women (1=Female)	-0.056	0.280	-0.022	-0.200	0.842
Marital Status (1=Married)	0.393	0.235	0.208	1.673	0.099
Disability (1=Yes)	-0.570	0.402	-0.161	-1.418	0.161
Age	0.156	0.057	1.944	2.729	0.008
Age <sup>2</sup>	-0.002	0.001	-2.087	-2.980	0.004
Speaks English Well (1=Yes)	-0.380	0.813	-0.084	-0.467	0.642
Some College (1=Yes)	-0.009	0.668	-0.002	-0.013	0.990
College Graduate (1=Yes)	-0.433	0.335	-0.143	-1.293	0.200
More than College (1=Yes)	-0.008	0.221	-0.004	-0.035	0.972
Constant	7.163	1.221		5.866	0.000

Source: The Public Use Microdata Samples (PUMS) data from 2010 American Community Survey and Calculations using SPSS.

Note: **BOLD** statistically significant at p < .05.



## EXHIBIT I-8 CITY OF PENSACOLA RESULTS OF LINEAR REGRESSION PROFESSIONAL SERVICES

	Unstand	dardized	Standa	ardized	
	В	Std. Error	В	t	Sig.
African Americans	0.504	0.807	0.088	0.625	0.536
Hspanic Americans	-0.874	1.121	-0.184	-0.779	0.441
Asian Americans	0.879	0.709	0.185	1.240	0.223
Native Americans	-1.308	0.851	-0.227	-1.537	0.133
Nonminority Women (1=Female)	-0.852	0.407	-0.302	-2.096	0.043
Marital Status (1=Married)	0.493	0.492	0.160	1.003	0.323
Disability (1=Yes)	-0.721	1.180	-0.125	-0.612	0.545
Age	0.017	0.143	0.173	0.120	0.905
Age <sup>2</sup>	0.000	0.001	-0.256	-0.171	0.865
Speaks English Well (1=Yes)	0.615	0.654	0.189	0.940	0.353
Some College (1=Yes)	-0.767	1.099	-0.133	-0.698	0.490
More than College (1=Yes)	-0.964	0.663	-0.232	-1.453	0.155
Constant	10.753	3.680		2.922	0.006

Source: The Public Use Microdata Samples (PUMS) data from 2010 American Community Survey and Calculations using SPSS.

Note: **BOLD** statistically significant at p < .05.



#### **EXHIBIT I-9 CITY OF PENSACOLA RESULTS OF LINEAR REGRESSION OTHER SERVICES**

	Unstand	dardized	Standa	ardized	
	В	Std. Error	В	t	Sig.
African Americans	-0.486	0.293	-0.153	-1.660	0.099
Hspanic Americans	0.047	0.607	0.009	0.078	0.938
Asian Americans	0.092	0.346	0.026	0.267	0.790
Native Americans	0.841	0.467	0.157	1.799	0.074
Nonminority Women (1=Female)	-0.371	0.155	-0.215	-2.395	0.018
Marital Status (1=Married)	-0.073	0.146	-0.043	-0.497	0.620
Disability (1=Yes)	0.189	0.237	0.077	0.797	0.427
Age	0.031	0.035	0.505	0.891	0.375
Age <sup>2</sup>	0.000	0.000	-0.640	-1.128	0.262
Speaks English Well (1=Yes)	-0.900	0.382	-0.284	-2.353	0.020
Some College (1=Yes)	-0.109	0.580	-0.017	-0.187	0.852
College Graduate (1=Yes)	-0.607	0.367	-0.145	-1.655	0.100
More than College (1=Yes)	-0.254	0.162	-0.137	-1.572	0.118
Constant	10.003	0.867		11.542	0.000

Source: The Public Use Microdata Samples (PUMS) data from 2010 American Community Survey and Calculations using SPSS. Note: **BOLD** statistically significant at p < .05.



	Unstand	dardized	Standa	ardized	
	в	Std. Error	В	t	Sig.
African Americans	-0.883	0.637	-0.294	-1.388	0.181
Asian Americans	-0.102	0.699	-0.034	-0.145	0.886
Nonminority Women (1=Female)	-0.792	0.379	-0.447	-2.089	0.050
Marital Status (1=Married)	0.248	0.398	0.140	0.622	0.541
Disability (1=Yes)	0.321	0.650	0.128	0.493	0.627
Age	0.004	0.116	0.061	0.039	0.970
Age <sup>2</sup>	0.000	0.001	-0.285	-0.178	0.860
Speaks English Well (1=Yes)	0.057	0.727	0.019	0.078	0.939
Some Callege (1=Yes)	-0.842	0.839	-0.202	-1.003	0.328
More than College (1=Yes)	-0.081	0.410	-0.048	-0.199	0.845
Constant	10.886	3.196		3.406	0.003

Source: The Public Use Microdata Samples (PUMS) data from 2010 American Community Survey and Calculations using SPSS. Note: **BOLD** statistically significant at p < .05.



Appendix J: U.S. Census Survey of Business Owners Availability Estimates

# APPENDIX J: CITY OF PENSACOLA U.S. CENSUS SURVEY OF BUSINESS OWNERS AVAILABILTY ESTIMATES

## U.S. Census, Survey of Business Owners

MGT of America, Inc. (MGT) obtained 2002 U.S. Census Bureau Survey of Business Owners (SBO)<sup>1</sup> data to be used as a measure of firm availability in the private sector. The SBO data was based on North American Industry Classification System (NAICS) code 23, classified as construction and construction-related services; NAICS code 54, classified as professional services; NAICS codes 56 and 81, classified as nonprofessional services; and NAICS codes 44 to 45 and 42, goods and supplies. SBO data can be used as the broadest measure of firm availability.

## Availability of Construction Firms within the Pensacola-Ferry Pass-Brent, FL Metropolitan Statistical Area

## EXHIBIT J-1 CONSTRUCTION CITY OF PENSACOLA AVAILABILITY OF FIRMS BASED ON U.S. CENSUS DATA, SURVEY OF BUSINESS OWNERS NAICS CODE 23, CONSTRUCTION NUMBER OF TOTAL FIRMS (EMPLOYER FIRMS)

	Afric	an	His	oanic	As	ian	Na	ative	Nonmi	nority	M/V	VBE	Non-N	/WBE	Total
	America	ans <sup>1</sup> s	Amer	icans <sup>1 S</sup>	Ameri	cans <sup>1 S</sup>	Amer	icans <sup>1</sup> <sup>S</sup>	Won	nen²	Fir	ms	Firr	ns³	Firms <sup>4</sup>
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Total	0	0.00%	0	0.00%	0	0.00%	0	0.00%	35	2.41%	35	2.41%	1,435	97.59%	1,470

Source: U.S. Bureau of the Census 2002, Survey of Business Owners.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications.

<sup>2</sup> Non-M/WBE firms is the difference of Total Firms from M/WBE Firms.

<sup>3</sup> Total Firms is based on the number of All Firms based on the SBO data provided.

<sup>&</sup>lt;sup>1</sup> The SBO is a consolidation of two prior surveys, the Surveys of Minority- and Women-Owned Business Enterprises (SMOBE/SWOBE), and includes questions from a survey discontinued in 1992 on Characteristics of Business Owners (CBO). The SBO is part of the Economic Census, which is conducted every five years. SBO findings are based on the characteristics of U.S. businesses by ownership category; by geographic area; by two-digit industry sector based on the 2002 North American Industry Classification System (NAICS); and by size of firm (employment and receipts). It should also be noted that while the 2007 SBO data has been released, data was not available for all race/ethnic and gender groups.



### EXHIBIT J-2 CONSTRUCTION CITY OF PENSACOLA AVAILABILITY OF FIRMS BASED ON U.S. CENSUS DATA, SURVEY OF BUSINESS OWNERS NAICS CODE 23, CONSTRUCTION NUMBER OF TOTAL FIRMS (ALL FIRMS)

	Afric America			oanic icans <sup>1 S</sup>	-	ian cans <sup>1 S</sup>	-	itive icans <sup>1 S</sup>		inority nen²	M/W Fir		Non-M Firr	-	Total Firms⁴
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Total	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1,027	19.92%	1,027	19.92%	4,129	80.08%	5,156

Source: U.S. Bureau of the Census 2002, Survey of Business Owners.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications.

<sup>2</sup> Non-M/WBE firms is the difference of Total Firms from M/WBE Firms.

<sup>3</sup> Total Firms is based on the number of All Firms based on the SBO data provided.

S denotes that findings were withheld because estimates did not meet U.S. Census publication standards.

## Availability of Professional Services Firms within the Pensacola-Ferry Pass-Brent, FL Metropolitan Statistical Area

#### EXHIBIT J-3 PROFESSIONAL SERVICES CITY OF PENSACOLA AVAILABILITY OF FIRMS BASED ON U.S. CENSUS DATA, SURVEY OF BUSINESS OWNERS NAICS CODES 54, PROFESSIONAL SERVICES NUMBER OF TOTAL FIRMS (EMPLOYER FIRMS)

		rican ricans <sup>1 s</sup>		banic icans <sup>1 S</sup>	_	ian cans <sup>1 S</sup>		itive icans <sup>1 S</sup>		inority nen²	-	WBE rms	Non-M Firr	-	Total Firms⁴
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Total	0	0.00%	0	0.00%	0	0.00%	0	0.00%	56	5.74%	56	5.74%	920	94.26%	976

Source: U.S. Bureau of the Census 2002, Survey of Business Owners.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications.

<sup>2</sup> Non-M/WBE firms is the difference of Total Firms from M/WBE Firms.

<sup>3</sup> Total Firms is based on the number of All Firms based on the SBO data provided.



## EXHIBIT J-4 PROFESSIONAL SERVICES CITY OF PENSACOLA AVAILABILITY OF FIRMS BASED ON U.S. CENSUS DATA, SURVEY OF BUSINESS OWNERS NAICS CODES 54, PROFESSIONAL SERVICES NUMBER OF TOTAL FIRMS (ALL FIRMS)

		rican ricans <sup>1 s</sup>		oanic icans <sup>1 S</sup>	-	ian cans <sup>1 s</sup>	-	itive icans <sup>1 S</sup>		inority nen²	-	WBE rms	Non-M Firr	-	Total Firms⁴
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Total	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1,133	25.85%	1,133	25.85%	3,249	74.15%	4,382

Source: U.S. Bureau of the Census 2002, Survey of Business Owners.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications.

<sup>2</sup> Non-M/WBE firms is the difference of Total Firms from M/WBE Firms.

<sup>3</sup> Total Firms is based on the number of All Firms based on the SBO data provided.

S denotes that findings were withheld because estimates did not meet U.S. Census publication standards.

#### <u>Availability of Other Services Firms within the Pensacola-Ferry Pass-Brent, FL</u> <u>Metropolitan Statistical Area</u>

#### EXHIBIT J-5 OTHER SERVICES CITY OF PENSACOLA AVAILABILITY OF FIRMS BASED ON U.S. CENSUS DATA, SURVEY OF BUSINESS OWNERS NAICS CODES 56 AND 81, NONPROFESSIONAL SERVICES NUMBER OF TOTAL FIRMS (EMPLOYER FIRMS)

		rican ricans <sup>1 s</sup>		oanic ricans <sup>1</sup>	-	ian cans <sup>1 S</sup>	-	ative icans <sup>1 S</sup>		ninority men <sup>2</sup>	-	WBE rms	Non-M Firr	-	Total Firms⁴
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Total	0	0.00%	9	0.87%	0	0.00%	0	0.00%	118	11.34%	127	12.21%	910	87.79%	1,037

Source: U.S. Bureau of the Census 2002, Survey of Business Owners.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications.

<sup>2</sup> Non-M/WBE firms is the difference of Total Firms from M/WBE Firms.

<sup>3</sup> Total Firms is based on the number of All Firms based on the SBO data provided.



## **EXHIBIT J-6 OTHER SERVICES CITY OF PENSACOLA AVAILABILITY OF FIRMS BASED ON U.S. CENSUS DATA, SURVEY OF BUSINESS OWNERS** NAICS CODES 56 AND 81, NONPROFESSIONAL SERVICES NUMBER OF TOTAL FIRMS (ALL FIRMS)

		rican ricans <sup>1</sup>	-	oanic ricans <sup>1</sup>	-	ian 'icans <sup>1</sup>	-	ative icans <sup>1 S</sup>		inority nen²	-	WBE rms	Non-M Firr		Total Firms⁴
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Total	789	10.08%	109	1.39%	418	5.34%	0	0.00%	144	1.84%	1,460	18.66%	6,364	81.34%	7,824

Source: U.S. Bureau of the Census 2002, Survey of Business Owners.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications. <sup>2</sup> Non-M/WBE firms is the difference of Total Firms from M/WBE Firms.

<sup>3</sup> Total Firms is based on the number of All Firms based on the SBO data provided.



## <u>Availability of Goods & Supplies Firms within the Pensacola-Ferry Pass-Brent, FL</u> <u>Metropolitan Statistical Area</u>

## EXHIBIT J-7 GOODS & SUPPLIES CITY OF PENSACOLA AVAILABILITY OF FIRMS BASED ON U.S. CENSUS DATA, SURVEY OF BUSINESS OWNERS NAICS CODES 44, 45, AND 42, GOODS AND SUPPLIES NUMBER OF TOTAL FIRMS (EMPLOYER FIRMS)

		rican ricans <sup>1 S</sup>	-	banic icans <sup>1 S</sup>	-	ian cans <sup>1 S</sup>	-	ntive ricans <sup>1</sup>		inority nen²	-	WBE rms	Non-M Firr		Total Firms⁴
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Total	0	0.00%	0	0.00%	0	0.00%	9	0.62%	83	5.76%	92	6.39%	1,349	93.61%	1,441

Source: U.S. Bureau of the Census 2002, Survey of Business Owners.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications.

<sup>2</sup> Non-M/WBE firms is the difference of Total Firms from M/WBE Firms.

<sup>3</sup> Total Firms is based on the number of All Firms based on the SBO data provided.

S denotes that findings were withheld because estimates did not meet U.S. Census publication standards.

#### EXHIBIT J-8 GOODS & SUPPLIES CITY OF PENSACOLA AVAILABILITY OF FIRMS BASED ON U.S. CENSUS DATA, SURVEY OF BUSINESS OWNERS NAICS CODES 44, 45, AND 42, GOODS AND SUPPLIES NUMBER OF TOTAL FIRMS (ALL FIRMS)

		rican ricans <sup>1 s</sup>		banic icans <sup>1 S</sup>	_	ian cans <sup>1 s</sup>	-	ntive ricans <sup>1</sup>		ninority men <sup>2</sup>	-	WBE rms	Non-M Firr	-	Total Firms⁴
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Total	0	0.00%	0	0.00%	0	0.00%	33	0.66%	675	13.57%	708	14.23%	4,268	85.77%	4,976

Source: U.S. Bureau of the Census 2002, Survey of Business Owners.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications.

<sup>2</sup> Non-M/WBE firms is the difference of Total Firms from M/WBE Firms.

<sup>3</sup> Total Firms is based on the number of All Firms based on the SBO data provided.



Appendix K: Overall Market Area Analysis, Utilization by Airport Fund and Hurricane Damage Fund

## APPENDIX K: OVERALL MARKET AREA ANALYSIS, UTILIZATION BY AIRPORT FUND AND HURRICANE DAMAGE FUND

### EXHIBIT K - 1 CONSTRUCTION EXCLUDES AIRPORT AND HURRICANE DAMAGE FUND CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL MARKET AREA ANALYSIS OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

		%of	
County, State <sup>2</sup>	Dollars	Dollars	Cum% <sup>1</sup>
ESCAMBIA, FL	\$36,286,645	73.79%	73.79%
SANTA ROSA, FL	\$3,952,813	8.04%	81.83%
OKALOOSA, FL	\$3,719,978	7.56%	89.39%
WALTON, FL	\$17,286	0.04%	89.43%
MOBILE, AL	\$1,431,625	2.91%	92.34% <sup>2</sup>
FULTON, GA	\$1,389,294	2.83%	95.16%
SHELBY, AL	\$473,531	0.96%	96.12%
SAINT LOUIS, MO	\$429,698	0.87%	97.00%
VOLUSIA, FL	\$283,685	0.58%	97.58%
DALLAS, TX	\$173,022	0.35%	97.93%
JEFFERSON, AL	\$161,445	0.33%	98.26%
HILLSBOROUGH, FL	\$130,334	0.27%	98.52%
PHILADELPHIA, PA	\$129,695	0.26%	98.78%
LEON, FL	\$88,870	0.18%	98.96%
JACKSON, FL	\$73,618	0.15%	99.11%
ORANGE, FL	\$61,204	0.12%	99.24%
HARRIS, TX	\$58,969	0.12%	99.36%
HENNEPIN, MN	\$55,433	0.11%	99.47%
MORGAN, AL	\$53,760	0.11%	99.58%
MULTNOMAH, OR	\$36,712	0.07%	99.66%
SHELBY, TN	\$33,017	0.07%	99.72%
CALVERT, MD	\$26,649	0.05%	99.78%
DUVAL, FL	\$19,420	0.04%	99.82%
LEE, AL	\$18,950	0.04%	99.85%
SEMINOLE, FL	\$14,887	0.03%	99.89%
MADISON, AL	\$12,283	0.02%	99.91%
COOK, IL	\$11,893	0.02%	99.93%
SAINT LOUIS CITY, MO	\$8,719	0.02%	99.95%
BOULDER, CO	\$7,419	0.02%	99.97%
UTAH, UT	\$5,180	0.01%	99.98%
BALDWIN, AL	\$2,841	0.01%	99.98%
WINNEBAGO, WI	\$2,459	0.01%	99.99%
FAIRFIELD, CT	\$1,214	0.00%	99.99%
MARICOPA, AZ	\$1,086	0.00%	99.99%
MARION, IN	\$760	0.00%	99.99%
POLK, FL	\$705	0.00%	100.00%
PASCO, FL	\$700	0.00%	100.00%
MECKLENBURG, NC	\$481	0.00%	100.00%
MARION, FL	\$404	0.00%	100.00%
LAKE, IL	\$401	0.00%	100.00%
Total - Overall Market Area	\$49,177,083	100.00%	

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup>Cumulative total of percent of dollars in market area.

<sup>2</sup> Counties shaded and/or above the line are included in the relevant market area.



#### EXHIBIT K – 2 CONSTRUCTION EXCLUDES AIRPORT AND HURRICANE DAMAGE FUND CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS BY RACE/ETHNICITY/GENDER CLASSIFICATION OVERALL OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Fiscal Year	Africa America		Hispani America		Asian America		Native America		Nonmino Wome		M/WBE Firms		Non-M/W Firms	BE	Total Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$191,241	3.95%	\$139	0.00%	\$3,292	0.07%	\$0	0.00%	\$0	0.00%	\$194,672	4.02%	\$4,643,581	95.98%	\$4,838,252
2007	\$61,068	0.79%	\$0	0.00%	\$1,410	0.02%	\$0	0.00%	\$160,975	2.08%	\$223,453	2.88%	\$7,522,547	97.12%	\$7,745,999
2008	\$105,624	1.44%	\$0	0.00%	\$1,956	0.03%	\$0	0.00%	\$0	0.00%	\$107,580	1.47%	\$7,231,370	98.53%	\$7,338,949
2009	\$237,088	2.69%	\$0	0.00%	\$226	0.00%	\$0	0.00%	\$0	0.00%	\$237,314	2.69%	\$8,586,034	97.31%	\$8,823,348
2010	\$2,380,669	24.33%	\$0	0.00%	\$91	0.00%	\$0	0.00%	\$814	0.01%	\$2,381,574	24.34%	\$7,403,741	75.66%	\$9,785,314
2011	\$1,184,624	11.13%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$5,940	0.06%	\$1,190,564	11.18%	\$9,454,656	88.82%	\$10,645,220
Total	\$4,160,312	8.46%	\$139	0.00%	\$6,975	0.01%	\$0	0.00%	\$167,729	0.34%	\$4,335,155	8.82%	\$44,841,928	91.18%	\$49,177,083

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Percent of total dollars expended annually to firms.

## EXHIBIT K – 3 CONSTRUCTION HURRICANE DAMAGE FUND ONLY CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN 325XX ZIP CODE AND MOBILE, AL OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Fiscal Year	Africa America		Hispani America		Asian America		Native America		Nonmine Wome	•	M/WBE Firms		Non-M/W Firms	BE	Total Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$19,282	0.20%	\$0	0.00%	\$2,376	0.03%	\$0	0.00%	\$0	0.00%	\$21,658	0.23%	\$9,399,139	99.77%	\$9,420,797
2007	\$6,700	0.16%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$6,700	0.16%	\$4,088,791	99.84%	\$4,095,491
2008	\$45,684	1.94%	\$0	0.00%	\$3,344	0.14%	\$0	0.00%	\$0	0.00%	\$49,028	2.08%	\$2,309,878	97.92%	\$2,358,906
2009	\$77,399	1.95%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$77,399	1.95%	\$3,882,854	98.05%	\$3,960,253
2010	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$117,241	0.00%	\$117,241
2011	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0
Total	\$149,065	0.75%	\$0	0.00%	\$5,720	0.03%	\$0	0.00%	\$0	0.00%	\$154,785	0.78%	\$19,797,904	99.22%	\$19,952,689

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Percent of total dollars expended annually to firms.



## EXHIBIT K – 4 CONSTRUCTION AIRPORT FUND ONLY CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN 325XX ZIP CODE AND MOBILE, AL OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Fiscal Year	Africa America		Hispan America		Asian America		Native America		Nonmino Wome		M/WBE Firms		Non-M/W Firms	BE	Total Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$1,712	0.22%	\$1,712	0.22%	\$792,640	99.78%	\$794,352
2007	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$1,882,375	100.00%	\$1,882,375
2008	\$12,000	0.15%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$12,000	0.15%	\$7,906,847	99.85%	\$7,918,847
2009	\$6,150	0.03%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$6,150	0.03%	\$23,158,384	99.97%	\$23,164,534
2010	\$7,070	0.06%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$7,070	0.06%	\$12,213,767	99.94%	\$12,220,837
2011	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$4,004	0.05%	\$4,004	0.05%	\$8,255,424	99.95%	\$8,259,428
Total	\$25,220	0.05%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$5,716	0.01%	\$30,936	0.06%	\$54,209,436	99.94%	\$54,240,372

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Percent of total dollars expended annually to firms.

#### EXHIBIT K – 5

## CONSTRUCTION AIRPORT FUND ONLY (FEDERAL VS NON-FEDERAL) CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN 325XX ZIP CODE AND MOBILE, AL OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Airport Fund Construction	Africa America		Hispan America		Asiar America		Native America		Nonmine Wome	•	M/WBE Firms		Non-M/W Firms		Total Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
Non-Federal Construction	\$25,220	0.05%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$5,716	0.01%	\$30,936	0.07%	\$47,403,752	99.93%	\$47,434,688
Federal Construction	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$6,805,684	100.00%	\$6,805,684
Total	\$25,220	0.05%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$5,716	0.01%	\$30,936	0.06%	\$54,209,436	99.94%	\$54,240,372

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Percent of total dollars expended annually to firms.



#### EXHIBIT K - 6 PROFESSIONAL SERVICES EXCLUDES AIRPORT AND HURRICANE DAMAGE FUND CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL MARKET AREA ANALYSIS OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

		%of	
County, State <sup>2</sup>	Dollars	Dollars	Cum% <sup>1</sup>
ESCAMBIA, FL	\$6,393,511	60.78%	60.78%
OKALOOSA, FL	\$1,136,533	10.80%	71.58%
MOBILE, AL	\$191,339	1.82%	73.40%
SANTA ROSA, FL	\$82,266	0.78%	74.18% <sup>2</sup>
FULTON, GA	\$467,121	4.44%	78.62%
LEON, FL	\$437,790	4.16%	82.78%
PHILADELPHIA, PA	\$432,771	4.11%	86.90%
MIAMI-DADE, FL	\$259,298	2.46%	89.36%
DISTRICT OF COLUMBIA, DC	\$180,946	1.72%	91.08%
WAYNE, MI	\$180,591	1.72%	92.80%
DALLAS, TX	\$152,648	1.45%	94.25%
COOK, IL	\$101,629	0.97%	95.21%
DOUGLAS, NE	\$90,878	0.86%	96.08%
SARASOTA, FL	\$90,000	0.86%	96.93%
ORANGE, FL	\$88,419	0.84%	97.77%
ALLEGHENY, PA	\$63,113	0.60%	98.37%
HILLSBOROUGH, FL	\$33,768	0.32%	98.69%
JOHNSON, IN	\$31,104	0.30%	98.99%
HUNTERDON, NJ	\$24,408	0.23%	99.22%
PASCO, FL	\$16,325	0.16%	99.38%

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup>Cumulative total of percent of dollars in market area.

 $^{2}$  Counties shaded and/or above the line are included in the relevant market area.



#### EXHIBIT K – 6 (CONTINUED) PROFESSIONAL SERVICES EXCLUDES AIRPORT AND HURRICANE DAMAGE FUND CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL MARKET AREA ANALYSIS OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

		%of	
County, State <sup>2</sup>	Dollars	Dollars	Cum% <sup>1</sup>
(Cont'd)			
NEW YORK, NY	\$15,187	0.14%	99.52%
BOULDER, CO	\$8,384	0.08%	99.60%
RICHMOND CITY, VA	\$7,542	0.07%	99.67%
DUVAL, FL	\$7,500	0.07%	99.74%
JEFFERSON, AL	\$6,394	0.06%	99.81%
KING, WA	\$4,000	0.04%	99.84%
COBB, GA	\$3,806	0.04%	99.88%
HARRIS, TX	\$3,800	0.04%	99.92%
DUPAGE, IL	\$2,660	0.03%	99.94%
ORLEANS, LA	\$1,499	0.01%	99.96%
JASPER, IA	\$1,408	0.01%	99.97%
LAKE, FL	\$895	0.01%	99.98%
BALTIMORE, MD	\$800	0.01%	99.98%
JEFFERSON, KY	\$688	0.01%	99.99%
WINNEBAGO, WI	\$184	0.00%	99.99%
MARICOPA, AZ	\$145	0.00%	99.99%
MARION, IN	\$128	0.00%	100.00%
HARTFORD, CT	\$128	0.00%	100.00%
LYCOMING, PA	\$58	0.00%	100.00%
BREVARD, FL	\$54	0.00%	100.00%
IOWA, WI	\$46	0.00%	100.00%
BALDWIN, AL	\$41	0.00%	100.00%
DANE, WI	\$40	0.00%	100.00%
HAMILTON, OH	\$31	0.00%	100.00%
ESCAMBIA, AL	\$24	0.00%	100.00%
HOUSTON, AL	\$20	0.00%	100.00%
Total - Overall Market Area	\$10,519,921	100.00%	

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Cumulative total of percent of dollars in market area.

<sup>2</sup> Counties shaded and/or above the line are included in the relevant market area.



### EXHIBIT K – 7 PROFESSIONAL SERVICES EXCLUDES AIRPORT AND HURRICANE DAMAGE FUND **CITY OF PENSACOLA** UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS BY RACE/ETHNICITY/GENDER CLASSIFICATION **OVERALL** OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Fiscal Year	African Americans		Hispanic Americans		Asian Americans		Native Americans			lonminority MWBE Women Firms		Non-M/W Firms	Non-M/WBE Firms		
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$350	0.02%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$22,237	1.42%	\$22,587	1.44%	\$1,544,734	98.56%	\$1,567,32 <sup>-</sup>
2007	\$698	0.03%	\$0	0.00%	\$6,428	0.29%	\$0	0.00%	\$40,715	1.87%	\$47,840	2.20%	\$2,131,394	97.80%	\$2,179,234
2008	\$14,123	0.99%	\$0	0.00%	\$26,817	1.87%	\$0	0.00%	\$34,482	2.41%	\$75,423	5.27%	\$1,356,632	94.73%	\$1,432,054
2009	\$35,767	2.13%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$55,888	3.32%	\$91,655	5.45%	\$1,589,605	94.55%	\$1,681,260
2010	\$25,977	1.45%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$52,063	2.90%	\$78,041	4.34%	\$1,718,654	95.66%	\$1,796,69
2011	\$32,875	1.76%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$41,177	2.21%	\$74,052	3.97%	\$1,789,304	96.03%	\$1,863,356

\$0 0.00% \$33,245 0.32% \$0 0.00% \$246,561 2.34% 1.04% \$389,597 3.70% \$10,130,324 96.30% \$10,519,921 Total \$109,791 Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Percent of total dollars expended annually to firms.

#### EXHIBIT K – 8 PROFESSIONAL SERVICES HURRICANE DAMAGE FUND ONLY **CITY OF PENSACOLA** UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL **DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS** BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN 325XX ZIP CODE AND MOBILE, AL

Fiscal Year	Africa America		Hispan America			Asian Americans		Native S Americans		Nonminority Women			Non-M/WBE Firms		Total Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$657,205	100.00%	\$657,205
2007	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$408,985	100.00%	\$408,985
2008	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$73,137	100.00%	\$73,137
2009	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$63,315	100.00%	\$63,31
2010	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0
2011	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0
Total	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$1,202,643	100.00%	\$1,202,643

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011. <sup>1</sup> Percent of total dollars expended annually to firms.



## EXHIBIT K – 9 PROFESSIONAL SERVICES AIRPORT FUND ONLY CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN 325XX ZIP CODE AND MOBILE, AL OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Fiscal Year		African Hispanic nericans Americans		-			Nonminority Women		M/WBE Firms		Non-M/WBE Firms		Total Dollars		
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$0	0.00%	\$1,951	0.69%	\$0	0.00%	\$0	0.00%	\$481	0.17%	\$2,432	0.86%	\$281,314	99.14%	\$283,746
2007	\$250	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$250	0.00%	\$5,514,396	100.00%	\$5,514,646
2008	\$0	0.00%	\$311	0.00%	\$0	0.00%	\$0	0.00%	\$25,991	0.41%	\$26,302	0.41%	\$6,347,349	99.59%	\$6,373,652
2009	\$0	0.00%	\$1,561	0.03%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$1,561	0.03%	\$4,974,740	99.97%	\$4,976,302
2010	\$15,382	0.91%	\$1,590	0.09%	\$0	0.00%	\$0	0.00%	\$458	0.03%	\$17,430	1.03%	\$1,674,219	98.97%	\$1,691,649
2011	\$54,164	3.68%	\$448	0.03%	\$0	0.00%	\$0	0.00%	\$1,207	0.08%	\$55,818	3.79%	\$1,417,608	96.21%	\$1,473,427
Total	\$69,796	0.34%	\$5,862	0.03%	\$0	0.00%	\$0	0.00%	\$28,137	0.14%	\$103,795	0.51%	\$20,209,626	99.49%	\$20,313,421

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Percent of total dollars expended annually to firms.



	%of		
County, State <sup>2</sup>	Dollars	Dollars	Cum% <sup>1</sup>
ESCAMBIA, FL	\$10,173,664	25.96%	25.96%
SANTA ROSA, FL	\$3,344,626	8.53%	34.50%
MOBILE, AL	\$1,903,022	4.86%	39.35%
OKALOOSA, FL	\$169,488	0.43%	39.78%
FULTON, GA	\$4,659,445	11.89%	51.67%
COOK, IL	\$4,423,733	11.29%	62.96%
JEFFERSON, AL	\$2,804,331	7.16%	70.12%
DALLAS, TX	\$1,459,434	3.72%	73.84%
DUPAGE, IL	\$1,407,373	3.59%	77.43% <sup>2</sup>
LYCOMING, PA	\$1,080,642	2.76%	80.19%
HILLSBOROUGH, FL	\$874,882	2.23%	82.43%
GWINNETT, GA	\$683,561	1.74%	84.17%
MILWAUKEE, WI	\$566,038	1.44%	85.61%
ALLEGHENY, PA	\$509,113	1.30%	86.91%
ORANGE, FL	\$469,555	1.20%	88.11%
BALDWIN, AL	\$366,559	0.94%	89.05%
CLAY, FL	\$311,286	0.79%	89.84%
SEMINOLE, FL	\$221,668	0.57%	90.41%
BALTIMORE CITY, MD	\$200,622	0.51%	90.92%
POLK, FL	\$192,792	0.49%	91.41%
MCLENNAN, TX	\$183,999	0.47%	91.88%
RICHMOND CITY, VA	\$182,550	0.47%	92.35%
DUVAL, FL	\$161,804	0.41%	92.76%
CHEROKEE, GA	\$141,521	0.36%	93.12%
PHILADELPHIA, PA	\$130,526	0.33%	93.45%
LUCAS, OH	\$120,736	0.31%	93.76%
LEE, FL	\$103,384	0.26%	94.02%
INDIAN RIVER, FL	\$99,621	0.25%	94.28%
POLK, IA	\$90,355	0.23%	94.51%
LEON, FL	\$89,111	0.23%	94.74%
HARRIS, TX	\$89,052	0.23%	94.96%
PALM BEACH, FL	\$87,151	0.22%	95.19%
PINELLAS, FL	\$86,841	0.22%	95.41%
HINDS, MS	\$67,419	0.17%	95.58%
NEW YORK, NY	\$66,479	0.17%	95.75%
LOS ANGELES, CA	\$62,167	0.16%	95.91%
SALINE, KS	\$51,339	0.13%	96.04%
GLYNN, GA	\$51,097	0.13%	96.17%

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011. <sup>1</sup> Cumulative total of percent of dollars in market area. <sup>2</sup> Counties shaded and/or above the line are included in the relevant market area.



		%of			
County, State <sup>2</sup>	Dollars	Dollars	Cum% <sup>1</sup>		
(Cont'd)					
FORREST, MS	\$49,446	0.13%	96.30%		
DANE, WI	\$48,755	0.12%	96.42%		
SUFFOLK, MA	\$48,277	0.12%	96.54%		
COBB, GA	\$48,107	0.12%	96.67%		
WINDHAM, VT	\$45,242	0.12%	96.78%		
HARTFORD, CT	\$44,986	0.11%	96.90%		
UTAH, UT	\$43,378	0.11%	97.01%		
JASPER, IA	\$42,866	0.11%	97.12%		
MANATEE, FL	\$42,592	0.11%	97.23%		
SAINT LUCIE, FL	\$42,330	0.11%	97.33%		
GREENE, MO	\$42,000	0.11%	97.44%		
KNOX, TN	\$39,984	0.10%	97.54%		
WAKE, NC	\$36,273	0.09%	97.64%		
FLORENCE, SC	\$35,728	0.09%	97.73%		
FAIRFIELD, OH	\$28,076	0.07%	97.80%		
HIGHLANDS, FL	\$27,758	0.07%	97.87%		
PORTER, IN	\$27,546	0.07%	97.94%		
KANE, IL	\$27,372	0.07%	98.01%		
GREENVILLE, SC	\$25,372	0.06%	98.07%		
MONTGOMERY, VA	\$24,750	0.06%	98.14%		
TULSA, OK	\$23,839	0.06%	98.20%		
BERGEN, NJ	\$23,190	0.06%	98.26%		
BARROW, GA	\$21,375	0.05%	98.31%		
SAINT LOUIS CITY, MO	\$21,092	0.05%	98.37%		
ALLEN, KY	\$19,500	0.05%	98.42%		
FAIRFIELD, CT	\$19,201	0.05%	98.46%		
WORCESTER, MA	\$19,162	0.05%	98.51%		
MARICOPA, AZ	\$19,084	0.05%	98.56%		
BROWARD, FL	\$18,885	0.05%	98.61%		
COLQUITT, GA	\$17,725	0.05%	98.66%		
CALVERT, MD	\$17,587	0.04%	98.70%		
WICHITA, TX	\$16,832	0.04%	98.74%		
MONTGOMERY, AL	\$16,654	0.04%	98.79%		
JOHNSON, KS	\$16,622	0.04%	98.83%		
JEFFERSON, KY	\$15,570	0.04%	98.87%		
BURLINGTON, NJ	\$15,362	0.04%	98.91%		
WALDO, ME	\$14,376	0.04%	98.94%		
TAYLOR, FL	\$14,051	0.04%	98.98%		
MADISON, IL	\$13,862	0.04%	99.01%		
NORFOLK, MA	\$13,774	0.04%	99.05%		
VOLUSIA, FL	\$12,720	0.03%	99.08%		

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup>Cumulative total of percent of dollars in market area.

<sup>2</sup> Counties shaded and/or above the line are included in the relevant market area.



		%of			
County, State <sup>2</sup>	Dollars	Dollars	Cum% <sup>1</sup>		
(Cont'd)					
SHELBY, TN	\$12,015	0.03%	99.11%		
COVINGTON, AL	\$11,188		99.14%		
HAMILTON, OH	\$10,887	0.03%	99.17%		
DENVER, CO	\$10,834		99.20%		
BREVARD, FL	\$10,597	0.03%	99.22%		
MARION, FL	\$10,498	0.03%	99.25%		
FRANKLIN, NC	\$10,272		99.28%		
MARION, IN	\$9,491	0.02%	99.30%		
NEW HANOVER, NC	\$9,437	0.02%	99.33%		
DOUGLAS, NE	\$9,402		99.35%		
YORK, PA	\$9,256		99.37%		
LINN, OR	\$9,210	0.02%	99.40%		
ORANGE, CA	\$9,102	0.02%	99.42%		
PASSAIC, NJ	\$9,053	0.02%	99.44%		
TRAVIS, TX	\$8,746		99.47%		
HAMPDEN, MA	\$8,714		99.49%		
MIAMI-DADE, FL	\$8,421	0.02%	99.51%		
GENEVA, AL	\$7,830	0.02%	99.53%		
FORT BEND, TX	\$7,569	0.02%	99.55%		
JACKSON, GA	\$7,046		99.57%		
JONES, MS	\$6,900		99.58%		
SHELBY, AL	\$6,260	0.02%	99.60%		
ROCK, WI	\$6,258	0.02%	99.62%		
ONONDAGA, NY	\$6,114	0.02%	99.63%		
MECKLENBURG, NC	\$5,839	0.01%	99.65%		
DAVIDSON, NC	\$5,729	0.01%	99.66%		
ANOKA, MN	\$5,437	0.01%	99.67%		
WESTCHESTER, NY	\$5,342	0.01%	99.69%		
BUCKS, PA	\$5,076	0.01%	99.70%		
OTTAWA, MI	\$4,655	0.01%	99.71%		
PROVIDENCE, RI	\$4,607	0.01%	99.72%		
HILLSBOROUGH, NH	\$3,818	0.01%	99.73%		
JEFFERSON, CO	\$3,464	0.01%	99.74%		
ALACHUA, FL	\$3,330	0.01%	99.75%		
RICE, KS	\$3,318	0.01%	99.76%		
COLLIER, FL	\$3,214	0.01%	99.77%		
FAYETTE, GA	\$3,150	0.01%	99.78%		
SULLIVAN, NY	\$3,013	0.01%	99.78%		
EL PASO, CO	\$2,962	0.01%	99.79%		
MORGAN, AL	\$2,749	0.01%	99.80%		
WASHINGTON, PA	\$2,678	0.01%	99.81%		

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Cumulative total of percent of dollars in market area. <sup>2</sup> Counties shaded and/or above the line are included in the relevant market area.



		%of				
County, State <sup>2</sup>	Dollars	Dollars	Cum% <sup>1</sup>			
(Cont'd)	Donard	Donard	Gainit			
BAY, FL	\$2,607	0.01%	99.81%			
KING, WA	\$2,558	0.01%	99.82%			
ORLEANS, LA	\$2,418	0.01%	99.83%			
FAIRFAX, VA	\$2,324	0.01%	99.83%			
SAINT LOUIS, MO	\$2,291	0.01%	99.84%			
MONTGOMERY, TX	\$2,259	0.01%	99.84%			
JACKSON, MO	\$2,249	0.01%	99.85%			
JACKSON, MI	\$2,207	0.01%	99.85%			
TISHOMINGO, MS	\$2,206	0.01%	99.86%			
CARROLL, MD	\$1,909	0.00%	99.86%			
FRANKLIN, VA	\$1,896	0.00%	99.87%			
SUFFOLK, NY	\$1,890	0.00%	99.87%			
RAMSEY, MN	\$1,815	0.00%	99.88%			
LAKE, IL	\$1,661	0.00%	99.88%			
POPE, AR	\$1,620	0.00%	99.89%			
FRANKLIN, GA	\$1,584	0.00%	99.89%			
HENNEPIN, MN	\$1,569	0.00%	99.90%			
WILLIAMSON, TN	\$1,479	0.00%	99.90%			
SANTA CRUZ, CA	\$1,471	0.00%	99.90%			
OCEAN, NJ	\$1,463	0.00%	99.91%			
BLAIR, PA	\$1,397	0.00%	99.91%			
HARDIN, KY	\$1,380	0.00%	99.91%			
OSCEOLA, FL	\$1,337	0.00%	99.92%			
LAFAYETTE, LA	\$1,329	0.00%	99.92%			
JEFFERSON, WI	\$1,312	0.00%	99.92%			
KENT, MI	\$1,309	0.00%	99.93%			
GREENWOOD, SC	\$1,305	0.00%	99.93%			
UNION, NJ	\$1,140	0.00%	99.93%			
PIMA, AZ	\$1,090	0.00%	99.94%			
ERIE, NY	\$1,089	0.00%	99.94%			
SPOKANE, WA	\$1,086	0.00%	99.94%			
COLE, MO	\$1,065	0.00%	99.94%			
ADAMS, CO	\$1,060	0.00%	99.95%			
DAVIDSON, TN	\$1,054	0.00%	99.95%			
DURHAM, NC	\$919	0.00%	99.95%			
WESTMORELAND, PA	\$882	0.00%	99.95%			
QUEENS, NY	\$869	0.00%	99.96%			
CUYAHOGA, OH	\$849	0.00%	99.96%			
CARROLL, MS	\$820	0.00%	99.96%			
SUMMIT, OH	\$791	0.00%	99.96%			
CHILTON, AL	\$740	0.00%	99.96%			
BARRY, MO	\$705	0.00%	99.97%			

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup>Cumulative total of percent of dollars in market area.

<sup>2</sup> Counties shaded and/or above the line are included in the relevant market area.



	%of					
County, State <sup>2</sup>	Dollars	Dollars	Cum% <sup>1</sup>			
(Cont'd)	201110	20110				
DUBUQUE, IA	\$690	0.00%	99.97%			
ONTARIO, NY	\$607	0.00%	99.97%			
NASSAU, NY	\$581	0.00%	99.97%			
CHATHAM, GA	\$580	0.00%	99.97%			
TARRANT, TX	\$551	0.00%	99.97%			
ESSEX, NJ	\$530	0.00%	99.98%			
TIPPECANOE, IN	\$495	0.00%	99.98%			
LAKE, FL	\$489	0.00%	99.98%			
OKLAHOMA, OK	\$461	0.00%	99.98%			
MONTGOMERY, NY	\$443	0.00%	99.98%			
SPARTANBURG, SC	\$438	0.00%	99.98%			
	\$438	0.00%	99.98%			
SAN DIEGO, CA	\$422 \$410					
ITAWAMBA, MS		0.00%	99.98%			
HAMILTON, FL	\$385	0.00%	99.98%			
NEWPORT, RI	\$384	0.00%	99.99%			
CALHOUN, AL	\$382	0.00%	99.99%			
SOMERSET, NJ	\$368	0.00%	99.99%			
INGHAM, MI	\$366	0.00%	99.99%			
ESCAMBIA, AL	\$358	0.00%	99.99%			
SANTA CLARA, CA	\$358	0.00%	99.99%			
LANCASTER, NE	\$335	0.00%	99.99%			
SALT LAKE, UT	\$305	0.00%	99.99%			
MORRIS, NJ	\$294	0.00%	99.99%			
PLATTE, MO	\$241	0.00%	99.99%			
BRONX, NY	\$236	0.00%	99.99%			
HOUSTON, AL	\$230	0.00%	99.99%			
SAINT LOUIS, MN	\$224	0.00%	100.00%			
WINONA, MN	\$223	0.00%	100.00%			
JACKSON, IN	\$209	0.00%	100.00%			
NORTHAMPTON, PA	\$199	0.00%	100.00%			
PASCO, FL	\$189	0.00%	100.00%			
JACKSON, OR	\$173	0.00%	100.00%			
SNOHOMISH, WA	\$173	0.00%	100.00%			
MARIN, CA	\$152	0.00%	100.00%			
MONTGOMERY, MD	\$147	0.00%	100.00%			
DISTRICT OF COLUMBIA, DC	\$139	0.00%	100.00%			
HAMILTON, TN	\$125	0.00%	100.00%			
SUWANNEE, FL	\$98	0.00%	100.00%			
WASHOE, NV	\$58	0.00%	100.00%			
COMAL, TX	\$55	0.00%	100.00%			
BRISTOL, MA	\$10	0.00%	100.00%			
CLARKE, GA	\$7	0.00%	100.00%			
Total - Overall Market Area	\$39,187,896	100.00%				

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011. <sup>1</sup> Cumulative total of percent of dollars in market area.

<sup>2</sup> Counties shaded and/or above the line are included in the relevant market area.



#### EXHIBIT K – 11 GOODS EXCLUDES AIRPORT AND HURRICANE DAMAGE FUND CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS BY RACE/ETHNICITY/GENDER CLASSIFICATION OVERALL OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Fiscal Year	Africa		Hispan		Asian		Native		Nonmino	-	M/WBE		Non-M/W	BE	Total Dollars
tear	America	ins	America	ans	America	ins	America	ins	Wome	en	Firms		Firms		Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$640,066	10.02%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$75,502	1.18%	\$715,568	11.20%	\$5,673,312	88.80%	\$6,388,88
2007	\$1,191,329	16.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$64,019	0.86%	\$1,255,348	16.86%	\$6,189,289	83.14%	\$7,444,63
2008	\$1,019,575	15.64%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$51,158	0.78%	\$1,070,733	16.43%	\$5,447,105	83.57%	\$6,517,83
2009	\$64,387	1.08%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$58,893	0.99%	\$123,279	2.08%	\$5,815,323	97.92%	\$5,938,60
2010	\$29,628	0.45%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$46,775	0.70%	\$76,404	1.15%	\$6,573,838	98.85%	\$6,650,24
2011	\$329	0.01%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$34,263	0.55%	\$34,592	0.55%	\$6,213,105	99.45%	\$6,247,69
Total	\$2,945,314	7.52%	¢	0.00%	*0	0.00%		0.00%	\$330,610	0.84%	\$3,275,924	8.36%	\$35,911,972	91.64%	\$39,187,89

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Percent of total dollars expended annually to firms.

#### EXHIBIT K – 12 GOODS HURRICANE DAMAGE FUND ONLY CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN 325XX ZIP CODE AND MOBILE, AL

Fiscal Year	Africa America		Hispan America		Asian America		Native America		Nonmine Wome		M/WBE Firms		Non-M/W Firms		Total Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$10,222	9.58%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$1,523	1.43%	\$11,745	11.01%	\$94,955	88.99%	\$106,700
2007	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$64,158	100.00%	\$64,158
2008	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$20,543	100.00%	\$20,543
2009	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$245,940	100.00%	\$245,940
2010	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$10,322	0.00%	\$10,322
2011	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$848	0.00%	\$848
Total	\$10,222	2.28%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$1,523	0.34%	\$11,745	2.62%	\$436,766	97.38%	\$448,51 <sup>2</sup>

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Percent of total dollars expended annually to firms.



#### EXHIBIT K – 13 GOODS AIRPORT FUND ONLY CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN 325XX ZIP CODE AND MOBILE, AL OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Fiscal Year	Africa America		Hispan America		Asian America		Native America		Nonmino Wome	•	M/WBI Firms		Non-M/W Firms		Total Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$64,030	41.36%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$3,265	2.11%	\$67,295	43.47%	\$87,506	56.53%	\$154,802
2007	\$60,723	24.14%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$3,407	1.35%	\$64,130	25.49%	\$187,436	74.51%	\$251,565
2008	\$19,800	14.10%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$1,872	1.33%	\$21,672	15.43%	\$118,776	84.57%	\$140,447
2009	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$204	0.07%	\$204	0.07%	\$295,887	99.93%	\$296,091
2010	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$447	0.23%	\$447	0.23%	\$191,595	99.77%	\$192,041
2011	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$1,072	0.87%	\$1,072	0.87%	\$122,445	99.13%	\$123,517
Total	\$144,553	12.48%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$10,266	0.89%	\$154,819	13.36%	\$1,003,644	86.64%	\$1,158,463

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Percent of total dollars expended annually to firms.



		%of	
County, State <sup>2</sup>	Dollars	Dollars	Cum% <sup>1</sup>
ESCAMBIA, FL	\$6,782,897	30.60%	30.60%
SANTA ROSA, FL	\$938,977	4.24%	34.83%
MOBILE, AL	\$804,623	3.63%	38.46%
OKALOOSA, FL	\$137,331	0.62%	39.08%
COOK, IL	\$5,734,221	25.87%	64.95%
FULTON, GA	\$2,366,959	10.68%	75.63% <sup>2</sup>
JOHNSON, KS	\$598,087	2.70%	78.32%
JEFFERSON, AL	\$527,678	2.38%	80.70%
LEE, FL	\$466,471	2.10%	82.81%
CLARKE, GA	\$319,854	1.44%	84.25%
MECKLENBURG, NC	\$309,118	1.39%	85.65%
LEON, FL	\$302,194	1.36%	87.01%
DALLAS, TX	\$286,379	1.29%	88.30%
UTAH, UT	\$203,536	0.92%	89.22%
SHELBY, TN	\$175,523	0.79%	90.01%
GREENE, MO	\$165,691	0.75%	90.76%
MADISON, AL	\$107,460	0.48%	91.24%
BALDWIN, AL	\$105,036	0.47%	91.72%
LOS ANGELES, CA	\$99,566	0.45%	92.17%
DOUGLAS, NE	\$95,507	0.43%	92.60%
HARRIS, TX	\$94,189	0.42%	93.02%
ORANGE, FL	\$93,725	0.42%	93.44%
SAN FRANCISCO, CA	\$83,600	0.38%	93.82%
MARION, IN	\$80,220	0.36%	94.18%
RICHMOND CITY, VA	\$79,114	0.36%	94.54%
TANGIPAHOA, LA	\$75,259	0.34%	94.88%
PHILADELPHIA, PA	\$62,287	0.28%	95.16%
COBB, GA	\$61,048	0.28%	95.44%
GWINNETT, GA	\$58,045	0.26%	95.70%
MANATEE, FL	\$53,358	0.24%	95.94%
HOUSTON, AL	\$49,924	0.23%	96.16%
WINDSOR, VT	\$49,510	0.22%	96.39%
MONTGOMERY, AL	\$49,485	0.22%	96.61%
DUPAGE, IL	\$46,248	0.21%	96.82%
HILLSBOROUGH, FL	\$44,504	0.20%	97.02%
MONTGOMERY, VA	\$40,400	0.18%	97.20%

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup>Cumulative total of percent of dollars in market area.

<sup>2</sup>Counties shaded and/or above the line are included in the relevant market area.



		%of	
County, State <sup>2</sup>	Dollars	Dollars	Cum% <sup>1</sup>
(Cont'd)			
COVINGTON, AL	\$35,696	0.16%	97.36%
SAINT LOUIS CITY, MO	\$32,110	0.14%	97.51%
ALLEGHENY, PA	\$31,851	0.14%	97.65%
SHELBY, AL	\$29,871	0.13%	97.79%
HIGHLANDS, FL	\$27,582	0.12%	97.91%
SEMINOLE, FL	\$27,044	0.12%	98.03%
NORFOLK, MA	\$23,876	0.11%	98.14%
HINDS, MS	\$23,481	0.11%	98.25%
PALM BEACH, FL	\$22,172	0.10%	98.35%
WAKE, NC	\$18,708	0.08%	98.43%
BAY, FL	\$18,208	0.08%	98.51%
BURLINGTON, NJ	\$16,762	0.08%	98.59%
DUVAL, FL	\$16,270	0.07%	98.66%
ESCAMBIA, AL	\$16,140	0.07%	98.73%
DAVIDSON, TN	\$15,873	0.07%	98.81%
MULTNOMAH, OR	\$15,340	0.07%	98.87%
JOHNSON, IN	\$13,896	0.06%	98.94%
BROWARD, FL	\$13,876	0.06%	99.00%
POLK, IA	\$13,827	0.06%	99.06%
SAINT LOUIS, MO	\$12,509	0.06%	99.12%
DAVIDSON, NC	\$12,453	0.06%	99.18%
PIMA, AZ	\$11,995	0.05%	99.23%
POLK, FL	\$10,644	0.05%	99.28%
RANKIN, MS	\$10,611	0.05%	99.33%
SALINE, KS	\$9,913	0.04%	99.37%
NEW YORK, NY	\$8,683	0.04%	99.41%
MARICOPA, AZ	\$7,921	0.04%	99.44%
PIERCE, WI	\$7,815	0.04%	99.48%
SACRAMENTO, CA	\$7,500	0.03%	99.51%
DALLAS, IA	\$7,115	0.03%	99.55%
HENNEPIN, MN	\$5,375	0.02%	99.57%
BARRY, MO	\$5,336	0.02%	99.59%
EVANS, GA	\$4,879	0.02%	99.62%
MERCER, NJ	\$4,681	0.02%	99.64%
HAMILTON, OH	\$4,669	0.02%	99.66%
WABASH, IN	\$4,159	0.02%	99.68%
RICHLAND, SC	\$4,093	0.02%	99.70%

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011. <sup>1</sup>Cumulative total of percent of dollars in market area.

<sup>2</sup>Counties shaded and/or above the line are included in the relevant market area.



		%of			
County, State <sup>2</sup>	Dollars	Dollars	Cum% <sup>1</sup>		
(Cont'd)					
DOUGLAS, GA	\$3,821	0.02%	99.71%		
MORGAN, AL	\$3,813	0.02%	99.73%		
VOLUSIA, FL	\$3,234	0.01%	99.74%		
GENEVA, AL	\$3,210	0.01%	99.76%		
PLATTE, MO	\$3,188	0.01%	99.77%		
TAYLOR, FL	\$3,100	0.01%	99.79%		
PORTER, IN	\$2,788	0.01%	99.80%		
BALTIMORE CITY, MD	\$2,758	0.01%	99.81%		
BUCKS, PA	\$2,583	0.01%	99.82%		
OUACHITA, LA	\$2,155	0.01%	99.83%		
GLYNN, GA	\$2,086	0.01%	99.84%		
ORANGE, CA	\$1,905	0.01%	99.85%		
HANCOCK, MS	\$1,854	0.01%	99.86%		
RIVERSIDE, CA	\$1,494	0.01%	99.87%		
TUSCALOOSA, AL	\$1,450	0.01%	99.87%		
HARTFORD, CT	\$1,424	0.01%	99.88%		
SUFFOLK, NY	\$1,366	0.01%	99.89%		
TARRANT, TX	\$1,275	0.01%	99.89%		
CLAY, MN	\$1,255	0.01%	99.90%		
MADISON, IL	\$1,189	0.01%	99.90%		
LINCOLN, MO	\$1,163	0.01%	99.91%		
WINNEBAGO, WI	\$1,151	0.01%	99.91%		
CLAY, FL	\$1,146	0.01%	99.92%		
ALACHUA, FL	\$1,118	0.01%	99.92%		
FORREST, MS	\$1,073	0.00%	99.93%		
TRAVIS, TX	\$1,038	0.00%	99.93%		
NEW HAVEN, CT	\$854	0.00%	99.94%		
KNOX, TN	\$854	0.00%	99.94%		
BARROW, GA	\$852	0.00%	99.94%		
MARION, FL	\$820	0.00%	99.95%		
OSCEOLA, FL	\$773	0.00%	99.95%		
MUSCOGEE, GA	\$685	0.00%	99.96%		
FAIRFIELD, CT	\$655	0.00%	99.96%		
TULSA, OK	\$638	0.00%	99.96%		
HILLSBOROUGH, NH	\$608	0.00%	99.96%		
BREVARD, FL	\$527	0.00%	99.97%		
WOOD, OH	\$455	0.00%	99.97%		

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011. <sup>1</sup>Cumulative total of percent of dollars in market area.

<sup>2</sup>Counties shaded and/or above the line are included in the relevant market area.



County, State <sup>2</sup>	Dollars	Dollars	Cum% <sup>1</sup>
(Cont'd)			
FOND DU LAC, WI	\$404	0.00%	99.97%
WICHITA, TX	\$384	0.00%	99.97%
LAKE, FL	\$361	0.00%	99.97%
OCEAN, NJ	\$355	0.00%	99.97%
NEW LONDON, CT	\$339	0.00%	99.98%
FLORENCE, SC	\$300	0.00%	99.98%
PROVIDENCE, RI	\$287	0.00%	99.98%
MIAMI-DADE, FL	\$282	0.00%	99.98%
FRANKLIN, VA	\$276	0.00%	99.98%
WASHOE, NV	\$268	0.00%	99.98%
CALVERT, MD	\$267	0.00%	99.98%
MILWAUKEE, WI	\$265	0.00%	99.99%
SANTA CRUZ, CA	\$264	0.00%	99.99%
DENVER, CO	\$262	0.00%	99.99%
COFFEE, AL	\$261	0.00%	99.99%
OCONEE, GA	\$240	0.00%	99.99%
KANE, IL	\$230	0.00%	99.99%
MONTGOMERY, MD	\$202	0.00%	99.99%
JACKSON, MO	\$190	0.00%	99.99%
KING, WA	\$186	0.00%	99.99%
SAN DIEGO, CA	\$180	0.00%	99.99%
LUZERNE, PA	\$175	0.00%	99.99%
DANE, WI	\$168	0.00%	100.00%
WESTMORELAND, PA	\$159	0.00%	100.00%
FRANKLIN, OH	\$155	0.00%	100.00%
MONTGOMERY, PA	\$109	0.00%	100.00%
WILLIAMSON, TN	\$107	0.00%	100.00%
HARRISON, MS	\$102	0.00%	100.00%
LYCOMING, PA	\$100	0.00%	100.00%
EAST BATON ROUGE, LA	\$72	0.00%	100.00%
FRANKLIN, NC	\$70	0.00%	100.00%
WINONA, MN	\$51	0.00%	100.00%
INDIAN RIVER, FL	\$16	0.00%	100.00%
BRISTOL, MA	\$5	0.00%	100.00%
Total - Overall Market Area	\$22,168,407	100.00%	

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Cumulative total of percent of dollars in market area. <sup>2</sup> Counties shaded and/or above the line are included in the relevant market area.



#### EXHIBIT K – 15 OTHER SERVICES EXCLUDES AIRPORT AND HURRICANE DAMAGE FUND CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS BY RACE/ETHNICITY/GENDER CLASSIFICATION OVERALL OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Fiscal Year			Hispan America		Asian America		Native America		Nonmino Wome		M/WBE Firms		Non-M/W Firms	BE	Total Dollars	
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	
2006	\$12,183	0.31%	\$1,834	0.05%	\$0	0.00%	\$0	0.00%	\$20,826	0.52%	\$34,843	0.87%	\$3,950,731	99.13%	\$3,985,574	
2007	\$13,937	0.39%	\$794	0.02%	\$1,850	0.05%	\$0	0.00%	\$17,085	0.48%	\$33,666	0.94%	\$3,537,686	99.06%	\$3,571,353	
2008	\$20,739	0.58%	\$425	0.01%	\$6	0.00%	\$0	0.00%	\$40,906	1.14%	\$62,075	1.74%	\$3,510,546	98.26%	\$3,572,622	
2009	\$39,003	0.60%	\$789	0.01%	\$0	0.00%	\$0	0.00%	\$19,995	0.31%	\$59,787	0.92%	\$6,415,822	99.08%	\$6,475,609	
2010	\$95,303	3.75%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$23,676	0.93%	\$118,979	4.68%	\$2,421,991	95.32%	\$2,540,970	
2011	\$29,911	1.48%	\$11	0.00%	\$0	0.00%	\$0	0.00%	\$19,396	0.96%	\$49,317	2.44%	\$1,972,964	97.56%	\$2,022,280	
Total	\$211,077	0.95%	\$3,853	0.02%	\$1,856	0.01%	\$0	0.00%	\$141,883	0.64%	\$358,668	1.62%	\$21,809,739	98.38%	\$22,168,407	

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Percent of total dollars expended annually to firms.

#### EXHIBIT K – 16 OTHER SERVICES HURRICANE DAMAGE FUND ONLY CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN 325XX ZIP CODE AND MOBILE, AL

Fiscal Year			Hispan America		Asian America		Native America		Nonmino Wome		M/WBE Firms		Non-M/W Firms	BE	Total Dollars	
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	
2006	\$324	0.01%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$2,437	0.08%	\$2,762	0.09%	\$3,152,601	99.91%	\$3,155,363	
2007	\$55	0.01%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$8,237	1.99%	\$8,293	2.01%	\$405,025	97.99%	\$413,318	
2008	\$365	10.79%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$365	10.79%	\$3,018	89.21%	\$3,383	
2009	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$7,744	100.00%	\$7,744	
2010	\$271	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$271	0.00%	\$962	0.00%	\$1,233	
2011	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$0	
Total	\$1,016	0.03%	\$0	0.00%	\$0	0.00%	\$0	0.00%	\$10,675	0.30%	\$11,691	0.33%	\$3,569,350	99.67%	\$3,581,041	

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Percent of total dollars expended annually to firms.



#### EXHIBIT K – 17 OTHER SERVICES AIRPORT FUND ONLY CITY OF PENSACOLA UTILIZATION ANALYSIS OF FIRMS AT THE PRIME LEVEL DOLLARS AND PERCENTAGE OF TOTAL PRIME DOLLARS BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN 325XX ZIP CODE AND MOBILE, AL OCTOBER 1, 2005 THROUGH SEPTEMBER 30, 2011

Fiscal Year			Hispani America		Asian America		Native America		Nonmino Wome	•	M/WBE Firms		Non-M/W Firms	BE	Total Dollars
	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$	% <sup>1</sup>	\$
2006	\$929	0.13%	\$5,810	0.83%	\$0	0.00%	\$0	0.00%	\$39,059	5.58%	\$45,798	6.55%	\$653,883	93.45%	\$699,681
2007	\$0	0.00%	\$1,978	0.37%	\$0	0.00%	\$0	0.00%	\$4,264	0.79%	\$6,242	1.16%	\$532,111	98.84%	\$538,353
2008	\$389	0.06%	\$1,628	0.23%	\$0	0.00%	\$0	0.00%	\$2,469	0.35%	\$4,486	0.64%	\$696,633	99.36%	\$701,119
2009	\$159,910	22.93%	\$5,681	0.81%	\$0	0.00%	\$0	0.00%	\$6,567	0.94%	\$172,158	24.68%	\$525,346	75.32%	\$697,504
2010	\$168,306	20.15%	\$5,429	0.65%	\$0	0.00%	\$0	0.00%	\$1,176	0.14%	\$174,911	20.94%	\$660,359	79.06%	\$835,270
2011	\$34,369	4.15%	\$4,891	0.59%	\$0	0.00%	\$0	0.00%	\$4,451	0.54%	\$43,710	5.28%	\$784,067	94.72%	\$827,777
Total	\$363,902	8.46%	\$25,417	0.59%	\$0	0.00%	\$0	0.00%	\$57,986	1.35%	\$447,305	10.40%	\$3,852,400	89.60%	\$4,299,705

Sources: MGT developed a database based on the City of Pensacola's invoice data expended between October 1, 2005 and September 30, 2011.

<sup>1</sup> Percent of total dollars expended annually to firms.



Appendix L: Custom Census Survey Instrument and Availability Estimates

# APPENDIX L: CITY OF PENSACOLA DISPARITY STUDY CUSTOM CENSUS SURVEY INSTRUMENTS AND AVAILABILITY ESTIMATES

Availability estimates for construction at the prime contractor level, construction at the subcontractor level and architecture and engineering at the subconsultant level were based on custom census data. Some court cases have allowed what is known as custom census as a source of business availability<sup>1</sup>. Custom census essentially involves using Dun & Bradstreet as a source of business availability. Dun & Bradstreet has the advantage over the U.S. Census Survey of Business Owners data in that the information is current and Dun & Bradstreet contains data on individual firms, including firm revenue, number of employees and specific areas of work.

The limits of Dun & Bradstreet are that: (1) the race, ethnicity, and gender classification are weak, (2) Dun & Bradstreet does not indicate whether the firm is interested in work with the City, and (3) Dun & Bradstreet does not indicate whether a firm is primarily a subcontractor or prime contractor. In order to address those deficiencies, MGT developed a short survey to address the three questions above. A random sample of construction and architecture and engineering firms were supplied by Dun and Bradstreet. Six digit NAICS codes were selected in order to select construction and architecture and engineering firms located in the Pensacola-Ferry Pass-Brent Metropolitan Statistical Area (MSA), which consists of Escambia, Florida and Santa Rosa, Florida. The sample consisted of 3,991 firms in the business categories of construction and professional services. These firms were then surveyed via telephone by Diversity Program Advisors, Inc, a local MBE subcontractor, as well as Oppenheim Research, a Tallahassee-based woman-owned firm. Slightly more than 400 surveys were completed and responded to a series of questions such as:

- Indicate the race, ethnicity and gender classification of the firm,
- Indicate if they bid or considered bidding on projects by the City,
- Indicate if they bid or considered bidding as a prime contractor or subcontractor or both, and
- Indicate if they worked as a prime contractor or subcontractor or both?

<sup>&</sup>lt;sup>1</sup> Northern Contracting v. Illinois DOT, 2005 U.S. Dist. LEXIS 19868 (ND IL 2005).



# Custom Census Survey Instrument, Construction

Hello. My name is \_\_\_\_\_, and I am calling for MGT of America on behalf of the city of Pensacola.

We are conducting a very brief survey of 13 questions to determine the availability of businesses in the Pensacola Regional Area. Is this \_\_\_\_\_\_ (Company's name)? IF YES, CONTINUE.

Have I reached \_\_\_\_\_? (VERIFY TELEPHONE NUMBER)

#### IF YES, CONTINUE, IF NO, TERMINATE

May I speak with the owner please?

IF OWNER IS PUT ON THE LINE: CONTINUE WITH INTRODUCTION

IF TRANSFERRED TO ANOTHER PARTY (CEO, MANAGER, ETC):

Are you able to answer questions concerning ownership? IF YES, CONTINUE AND ENTER LOGIN ID (WHICH WILL BE PROVIDED IN THE SAMPLE)

#### \*\*\* THE LOGIN ID MUST BE ENTERED IN ORDER TO CONDUCT THE SURVEY.\*\*\*

**IF NO**, SCHEDULE A CALL BACK WHEN THE OWNER OR CEO MAY BE AVAILABLE AND LEAVE TELEPHONE NUMBER. IF NOBODY IS AVAILABLE TO ANSWER QUESTIONS:

SCHEDULE CALL BACK DATE AND TIME

#### **INTRODUCTION**

MGT of America, Inc. has been contracted by the city of Pensacola to contact area businesses to get their opinions about the business climate in the city of Pensacola. The objectives of this very brief survey of 13 questions are to (1) assist in determining the availability of businesses in the Pensacola Regional Area and (2) help the City learn more about local businesses. Your company's information has been provided to us from Dun & Bradstreet. Your opinions are important to us, and all of your responses will be kept confidential. If you have any questions regarding the survey, please send them to Ms. Vernetta Mitchell of MGT of America, Inc. at Vernetta\_Mitchell@mgtamer.com. For technical assistance relating to the survey, please contact Ms. Hope Smith of MGT of America, Inc. at Hope\_Smith@mgtamer.com. Thank you in advance for your participation.



Q1 What is your title?

- Owner/CEO/President (1)
- Manager/Financial Officer (2)
- Other (Specify) (3) \_\_\_\_\_

Q2 Please provide the following in case we have any further questions.

Name (First and Last Name) (1) Email Address (2)

Q3 Let us confirm that, based on information we have from Dun & Bradstreet, this is a for-profit business, as opposed to a nonprofit, foundation or government office?

**O** Yes (1)

- O No (2)
- O Don't Know (3)

#### [IF THE ANSWER TO QUESTION 3 IS NO OR DON'T KNOW, THEN TERMINATE THE CALL Disqualification statement Thank you for your input; however, you do not qualify for this survey. In the Access Table, in the Disposition column/data field, please select "Disqualified".

Q4 Let us confirm that your company provides construction or construction-related services.

Examples include but are not limited to Highway and street construction Building construction (general contractors or builders) Construction special trade contractors Plumbing, Heating, and air conditioning Painting Electrical work Masonry, stonework, tile setting and plastering Carpentry and floor work Roofing, siding and sheet metal work Concrete work Construction management Excavation work Structural steel erection Demolition Trucking or hauling services Other special trades construction-related

- **O** Yes (1)
- O No (2)
- O Don't Know (3)

[IF THE ANSWER TO QUESTION 4 IS NO TERMINATE THE CALL

Disqualification statement Thank you for your input; however, you do not qualify for this survey. In the Access Table, in the Disposition column/data field, please select "Disqualified".



Q5 Based on the NAICS codes provided below, please select from the following that best describes your primary line of business. Please check all that apply.

- □ 236210 Industrial Building (1)
- □ 236220 Commercial and Institutional Building (2)
- □ 237110 Water & Sewer Line and Related Structures (3)
- □ 237130 Power and Communication Line and Related Structures (4)
- □ 237210 Land Subdivision (5)
- □ 237310 Highway, Street, & Bridge (6)
- □ 237990 Other Heavy & Civil Engineering (7)
- **238110** Poured Concrete Foundation & Structure Contractors (8)
- □ 238120 Structural Steel and Precast Concrete Contractors (9)
- □ 238130 Framing Contractors (10)
- □ 238140 Masonry Contractors (11)
- □ 238150 Glass & Glazing Contractors (12)
- □ 238160 Roofing Contractors (13)
- □ 238170 Siding Contractors (14)
- □ 238190 Other Foundation, Structure, & Building Exterior Contractors (15)
- □ 238210 Electrical Contractors & Other Wiring Installation Contractors (16)
- □ 238220 Plumbing, Heating, & Air-Conditioning Contractors (17)
- □ 382990 Other Building Equipment Contractors (18)
- □ 238310 Drywall and Insulation Contractors (19)
- □ 238320 Painting and Wall Covering Contractors (20)
- □ 238330 Flooring Contractors (21)
- □ 238340 Tile and Terrazzo Contractors (22)
- **2**38350 Finish Carpentry Contractors (23)
- **2**38390 Other Building Finishing Contractors (24)
- □ 238910 Site Preparation Contractors (25)
- □ 238990 All Other Specialty Trade Contractors (26)
- □ None of the Above (27)
- Other (please specify by NAICS Code) (28)



Q6 Between October 1, 2005 and September 30, 2011 has your company submitted a bid or proposal as a prime contractor or subcontractor, for a contract or project from the city of Pensacola

- **O** Yes (1)
- O No (2)
- O Don't Know (3)

Q7 Between October 1, 2005 and September 30, 2011 has your company submitted a bid as a prime contractor or subcontractor for a construction contract on a project from a federal, state or other local government agency in the Pensacola Regional Area?

- **O** Yes (1)
- O No (2)
- O Don't Know (3)

Q8 Is your company interested in submitting a bid as a prime contractor or subcontractor, for a construction contract from the city of Pensacola over the next 12 months?

- **O** Yes (1)
- O No (2)
- Don't Know (3)

Q9 Does your company bid primarily as prime contractor? Subcontractor? or Both?

- O Prime Contractor (1) SURVEY WILL SKIP TO Q10 AND THAN Q12
- O Subcontractor (2) SURVEY WILL SKIP TO Q11 AND THAN Q12
- O Both (3) SURVEY WILL SKIP TO Q10, Q11 AND THAN Q12
- O Don't Know (4) SURVEY WILL SKIP TO Q10, Q11 AND THAN Q12

Q10 Which of the following categories best approximates your company's largest contract awarded between October 1, 2005 and September 30, 2011? As Prime Contractor

- Up to \$50,000? (1)
- \$50,001 to \$100,000? (2)
- \$100,001 to \$250,000? (3)
- \$250,001 to \$500,000? (4)
- \$500,001 to \$1 million? (5)
- Over \$1 million? (6)
- O Don't Know (7)
- **O** Not applicable (8)



Q11 Which of the following categories best approximates your company's largest subcontract awarded between October 1, 2005 and September 30, 2011? As a Subcontractor

- **O** Up to \$50,000? (1)
- \$50,001 to \$100,000? (2)
- \$100,001 to \$250,000? (3)
- \$250,001 to \$500,000? (4)
- \$500,001 to \$1 million? (5)
- Over \$1 million? (6)
- O Don't Know (7)
- O Not applicable (8)

Q12 Is more than 50 percent of your company owned and controlled by a woman or women?

- **O** Yes (1)
- O No (2)
- O Don't Know (3)

Q13 Is more than 50 percent of your company owned and controlled by a person or people from one of the following racial or ethnic groups?

- Anglo/Caucasian (1)
- O African American (2)
- **O** Asian or Pacific Islander (3)
- **O** Hispanic American (4)
- Native American/Alaskan Native (5)
- O Don't Know (6)
- O Other (Specify) (7) \_\_\_\_\_

You will be directed to the following upon the completion of the survey. Please be sure to state the following to the respondent:

If you would like more information on the Disparity Study, please contact Mr. George Maiberger, City of Pensacola Procurement Manager, at (850) 435-1835.



# Custom Census Survey Availability Estimates, Construction

#### EXHIBIT L-1 CITY OF PENSACOLA CONSTRUCTION AVAILABILITY OF FIRMS AT THE PRIME LEVEL BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN THE PENSACOLA-FERRY PASS-BRENT METROPOLITAN STATISTICAL AREA

	African	Hispanic	Asian	Native	Nonminority	M/WBE	Non-M/W BE	Total
	Americans <sup>1</sup>	Americans <sup>1</sup>	American <sup>1</sup>	Americans <sup>1</sup>	Women	Firms	Firms	Firms
	%	%	%	%	%	%	%	
Total	5.05%	3.03%	3.03%	5.05%	19.19%	35.35%	64.65%	100.00%

Source: MGT developed a database of firms based on Dunn & Bradstreet data in order to conduct a custom census availability analyses.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications.

#### EXHIBIT L-2 CITY OF PENSACOLA CONSTRUCTION AVAILABILITY OF FIRMS AT THE SUBCONTRACTOR LEVEL BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN THE PENSACOLA-FERRY PASS-BRENT METROPOLITAN STATISTICAL AREA

	African	Hispanic	Asian	Native	Nonminority	M/WBE	Non-M/WBE	Total
	Americans <sup>1</sup>	Americans <sup>1</sup>	American <sup>1</sup>	Americans <sup>1</sup>	Women	Firms	Firms	Firms
	%	%	%	%	%	%	%	%
Total	5.41%	2.70%	4.05%	4.05%	18.92%	35.14%	64.86%	100.00%

Source: MGT developed a database of firms based on Dunn & Bradstreet data in order to conduct a custom census availability analyses.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications.



# Custom Census Survey Instrument, Professional Services

Hello. My name is \_\_\_\_\_, and I am calling for MGT of America on behalf of the city of Pensacola.

We are conducting a very brief survey of 13 questions to determine the availability of businesses in the Pensacola Regional Area. Is this \_\_\_\_\_\_ (Company's name)? **IF YES, CONTINUE.** 

Have I reached \_\_\_\_\_? (VERIFY TELEPHONE NUMBER)

#### IF YES, CONTINUE, IF NO, TERMINATE

May I speak with the owner please?

IF OWNER IS PUT ON THE LINE: CONTINUE WITH INTRODUCTION

IF TRANSFERRED TO ANOTHER PARTY (CEO, MANAGER, ETC):

Are you able to answer questions concerning ownership? IF YES, CONTINUE AND ENTER LOGIN ID (WHICH WILL BE PROVIDED IN THE SAMPLE)

#### \*\*\* THE LOGIN ID MUST BE ENTERED IN ORDER TO CONDUCT THE SURVEY.\*\*\*

**IF NO**, SCHEDULE A CALL BACK WHEN THE OWNER OR CEO MAY BE AVAILABLE AND LEAVE TELEPHONE NUMBER. IF NOBODY IS AVAILABLE TO ANSWER QUESTIONS:

SCHEDULE CALL BACK DATE AND TIME

#### INTRODUCTION

MGT of America, Inc. has been contracted by the city of Pensacola to contact area businesses to get their opinions about the business climate in the city of Pensacola. The objectives of this very brief survey of 13 questions are to (1) assist in determining the availability of businesses in the Pensacola Regional Area and (2) help the City learn more about local businesses. Your company's information has been provided to us from Dun & Bradstreet. Your opinions are important to us, and all of your responses will be kept confidential. If you have any questions regarding the survey, please send them to Ms. Vernetta Mitchell of MGT of America, Inc. at Vernetta\_Mitchell@mgtamer.com. For technical assistance relating to the survey, please contact Ms. Hope Smith of MGT of America, Inc. at Hope\_Smith@mgtamer.com. Thank you in advance for your participation.



Q1 What is your title?

- Owner/CEO/President (1)
- Manager/Financial Officer (2)
- Other (Specify) (3) \_\_\_\_\_

Q2 Please provide the following in case we have any further questions.

Name (First and Last Name) (1) Email Address (2)

Q3 Let us confirm that, based on information we have from Dun & Bradstreet, this is a for-profit business, as opposed to a nonprofit, foundation or government office?

- **O** Yes (1)
- O No (2)
- O Don't Know (3)

[IF THE ANSWER TO QUESTION 3 IS NO OR DON'T KNOW, THEN TERMINATE THE CALL Disqualification statement Thank you for your input; however, you do not qualify for this survey. In the Access Table, in the Disposition column/data field, please select "Disqualified".

Q4 Let us confirm that your company provides professional and/or architecture and engineering-related services. Examples include but are not limited to: Any architecture or engineering services, attorney, accounting, management consulting, environmental consulting, inspections, etc.

- **O** Yes (1)
- O No (2)
- O Don't Know (3)

[IF THE ANSWER TO QUESTION 4 IS NO TERMINATE THE CALL AND

Disqualification statement Thank you for your input; however, you do not qualify for this survey. In the Access Table, in the Disposition column/data field, please select "Disqualified".



Q5 Based on the NAICS codes provided below, please select from the following that best describes your primary line of business. Please check all that apply.

- □ 541110 Offices of Lawyers (1)
- □ 541199 Other Legal Services (2)
- □ 541211 Offices of Certified Public Accountants (3)
- □ 541214 Payroll Services (4)
- □ 541219 Other Accounting Services (5)
- □ 541310 Architectural Services (6)
- □ 541320 Landscape Architectural Services (7)
- □ 541330 Engineering Services (8)
- □ 541340 Drafting Services (9)
- □ 541350 Building Inspection Services (10)
- □ 541360 Geophysical Surveying and Mapping Services (11)
- □ 541370 Surveying and Mapping (except Geophysical) Services (12)
- □ 541380 Testing (13)
- □ 541410 Interior Design Services (14)
- □ 541420 Industrial Design Services (15)
- □ 541490 Other Specialized Design Services (16)
- □ 541611 Administrative Management and General Management Consulting (17)
- □ 541612 Human Resources Consulting Services (18)
- □ 541613 Marketing Consulting Services (19)
- □ 541618 Other Management Consulting Services (20)
- □ 541620 Environmental Consulting Services (21)
- □ 541690 Other Scientific and Technical Consulting Services (22)
- □ 541990 All Other Professional, Scientific, and Technical Consulting Services (23)
- □ None of the Above (24)
- Other (please specify by NAICS Code) (25) \_\_\_\_\_\_



Q6 Between October 1, 2005 and September 30, 2011 has your company submitted a bid or proposal as a lead service provider/prime or subconsultant for a contract or project from the city of Pensacola?

- **O** Yes (1)
- O No (2)
- O Don't Know (3)

Q7 Between October 1, 2005 and September 30, 2011 has your company submitted a bid or proposal for professional services and/or architecture and engineering-related contract on a project from a federal, state, or other local government agency in the Pensacola Regional Area?

- **O** Yes (1)
- O No (2)
- O Don't Know (3)

Q8 Is your company interested in submitting a bid or proposal as a lead service provider/prime or subconsultant for a contract or project from the city of Pensacola over the next 12 months?

- **O** Yes (1)
- O No (2)
- O Don't Know (3)

Q9 Does your company bid or submit proposals primarily as the lead service provider/prime? Subconsultant? or Both?

О	Lead service provider/Prime (1)	SURVEY WILL SKIP TO Q10 AND THAN Q12
0	Subconsultant (2)	SURVEY WILL SKIP TO Q11 AND THAN Q12
0	Both (3)	SURVEY WILL SKIP TO Q10, Q11 AND THAN Q12
0	Don't Know (4)	SURVEY WILL SKIP TO Q10, Q11 AND THAN Q12



Q10 Which of the following categories best approximates your company's largest contract awarded between October 1, 2005 and September 30, 2011?

#### As a Lead Service Provider/Prime

- Up to \$50,000? (1)
- \$50,001 to \$100,000? (2)
- \$100,001 to \$250,000? (3)
- \$250,001 to \$500,000? (4)
- \$500,001 to \$1 million? (5)
- Over \$1 million? (6)
- O Don't Know (7)
- **O** Not applicable (8)

Q11 Which of the following categories best approximates your company's largest subcontract awarded between October 1, 2005 and September 30, 2011?

#### As a Subconsultant

- Up to \$50,000? (1)
- \$50,001 to \$100,000? (2)
- \$100,001 to \$250,000? (3)
- \$250,001 to \$500,000? (4)
- \$500,001 to \$1 million? (5)
- Over \$1 million? (6)
- O Don't Know (7)
- Not applicable (8)

Q12 Is more than 50 percent of your company owned and controlled by a woman or women?

- **O** Yes (1)
- O No (2)
- O Don't Know (3)



Q13 Is more than 50 percent of your company owned and controlled by a person or people from one of the following racial or ethnic groups?

- Anglo/Caucasian (1)
- **O** African American (2)
- **O** Asian or Pacific Islander (3)
- **O** Hispanic American (4)
- Native American/Alaskan Native (5)
- O Don't Know (6)
- O Other (Specify) (7) \_\_\_\_\_

# You will be directed to the following upon the completion of the survey. Please be sure to state the following to the respondent:

If you would like more information on the Disparity Study, please contact Mr. George Maiberger, City of Pensacola Procurement Manager, at (850) 435-1835.



# Custom Census Survey Availability Estimates, Professional Services

#### EXHIBIT L-3 CITY OF PENSACOLA PROFESSIONAL SERVICES AVAILABILITY OF FIRMS AT THE PRIME LEVEL BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN THE PENSACOLA-FERRY PASS-BRENT METROPOLITAN STATISTICAL AREA

	African	Hispanic	Asian	Native	Nonminority	M/WBE	Non-M/WBE	Total
	Americans <sup>1</sup>	Americans <sup>1</sup>	American <sup>1</sup>	Americans <sup>1</sup>	Women	Firms	Firms	Firms
	%	%	%	%	%	%	%	%
Total	6.32%	5.26%	3.16%	1.05%	22.11%	37.89%	62.11%	100.00%

Source: MGT developed a database of firms based on Dunn & Bradstreet data in order to conduct a custom census availability analyses.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications.

#### EXHIBIT L-4 CITY OF PENSACOLA PROFESSIONAL SERVICES AVAILABILITY OF FIRMS AT THE SUBCONSULTANT LEVEL BY RACE/ETHNICITY/GENDER CLASSIFICATION WITHIN THE PENSACOLA-FERRY PASS-BRENT METROPOLITAN STATISTICAL AREA

	African	Hispanic	Asian	Native	Nonminority	M/WBE	Non-M/WBE	Total
	Americans <sup>1</sup>	Americans <sup>1</sup>	American <sup>1</sup>	Americans <sup>1</sup>	Women	Firms	Firms	Firms
	%	%	%	%	%	%	%	%
Total	11.11%	5.56%	3.70%	1.85%	24.07%	46.30%	53.70%	100.00%

Source: MGT developed a database of firms based on Dunn & Bradstreet data in order to conduct a custom census availability analyses.

<sup>1</sup> Minority men and women firms are included in their respective minority classifications.

