



City of Pensacola

222 West Main Street
Pensacola, FL 32502

Memorandum

File #: 20-00105

City Council

3/26/2020

LEGISLATIVE ACTION ITEM

SPONSOR: Grover C. Robinson, IV, Mayor

SUBJECT:

FRAUD HOTLINE AGREEMENT

RECOMMENDATION:

That City Council authorize the Mayor to execute a service agreement with NAVEX Global to provide for an anonymous fraud hotline. Further, that City Council authorize the Mayor to take all actions necessary to execute the agreement.

HEARING REQUIRED: No Hearing Required

SUMMARY:

On February 8, 2007, the City entered into an agreement with The Network, Inc. ("TNZ") to provide anonymous fraud hotline services. On August 31, 2015, TNW was acquired by NAVEX Global at which time NAVEX Global assumed all rights, liabilities, and obligations previously held by TNW under the TNW Agreement. The agreement remains in effect until cancelled by either party given 45 days' notice.

NAVEX Global is currently transitioning to a new platform and will no longer support the TNZ platform the City currently utilizes. As such, the current agreement the City has with NAVEX Global will be terminated. In order to continue the City's fraud hotline, a new agreement with NAVEX Global referencing their new platform is required.

The initial term of the agreement will be for one year and shall automatically renew for successive one (1) year periods until terminated by either party. Either party may elect to terminate services at the start of a renewal term by providing written notification to the other party at least thirty (30) days prior to the start of a renewal term. NAVEX has refused to include the public records law language from §119.0701 that appears to be required for this type of contract. NAVEX did include a single sentence provision that states it will comply with the Florida Public Records law to the extent the law applies to NAVEX's business operations.

PRIOR ACTION:

February 8, 2007 - The City entered into an agreement with The Network, Inc. to provided fraud hotline services.

FUNDING:

Budget: \$2,800.00

Actual: \$2,800.00

FINANCIAL IMPACT:

Funding is appropriated in the City's General Fund operating budget.

CITY ATTORNEY REVIEW: Yes

2/28/2020

STAFF CONTACT:

Keith Wilkins, City Administrator

Richard Barker, Jr., Deputy City Administrator - Administration & Enterprise

Amy Lovoy, Finance Director

ATTACHMENTS:

- 1) NAVEX Global Agreement

PRESENTATION: No